

Glare Shield Application



Applicant Details

Title: ☐ Mr ☐ Mrs ☐ Ms ☐ Miss

Given name(s)

Surname

Address

Suburb

Postcode

Postal address

Suburb

Postcode

Phone ☐ (W) ☐ (H)

Mobile

Email address

Power Pole Details

Location of Pole:

Power Pole Number:

Reason For Request

Fees & Charges

Application Fee

\$97.50

Declaration

Signature

Date

Glare Shields

Excessive glare caused by street lights may be lessened by the installation of a glare shield on the affected lights. Refer to *Streetlight Policy – TRN-002-P*.

Where light from a streetlight is causing significant nuisance to the resident, you may submit a request for a glare shield for Council to assess.

Most streetlights are owned by Energex. Council is required to consult with Energex to confirm whether a glare shield can be supported on the existing infrastructure and to determine the most suitable design. Energex charges a fee for this assessment which is payable by the applicant.

Once the investigation is complete, Energex issue a quote for the supply and installation of the glare shield. Costs typically range from \$165.00 and can exceed \$2,000.00, depending on the installation requirements. This quote will be forwarded to the applicant for review and acceptance.

If you choose to proceed, an invoice will be issued. Upon receipt of payment, Council will place the order with Energex and schedule installation.

Please note: Council's current policy covers 50% of the installation cost only.

Please note that:

- Payment of the application fee is required at lodgement. Once the investigation has been referred to Energex for assessment, the application fee becomes non-refundable, regardless of the outcome.
- The appropriate type of glare shield will be determined following the investigation. Installation is subject to Council approval and may not be permitted in all cases.
- It may take several months for the investigation and installation.
- Energex and Council provide no guarantee that the installation of a glare shield will completely solve glare issues.
- Glare shields are non-transferable and remain the property of Energex or Redland City Council.
- Council does not guarantee the lifespan of Glare Shields. They may be subject to damage from external factors including, but not limited to, storm events, vandalism, vermin activity, corrosion and accidental impact. If a glare shield is damaged due to any circumstance, it is the responsibility of the resident to submit a new application to Council for a replacement glare shield. All associated costs for the replacement will be the responsibility of the applicant.
- Council has no visibility over maintenance activities undertaken by Energex. If where infrastructure is upgraded and the new equipment includes like-for-like technology compatible with the original glare shield, it will be reinstated. If the existing infrastructure is incompatible with the new lighting technology, residents will be required to submit a new application to Council for a replacement glare shield. All associated costs for the replacement will be the responsibility of the applicant.

Office Use Only

CRM #

Receipt #

Date:

CSC:

FCSRDM007 – 31/03/2026

Information Privacy Act 2009 - Redland City Council is collecting your personal information in order to process this application. The information will only be used by authorised Council Officers for the purpose of this glare shield application and ensuring our records are accurate. Your information will not be given to any other person or agency unless you have given us permission or we are required by law to do so.

Redland City Council PO Box 21 Cleveland QLD 4163 | T 07 3829 8999 | F 07 3829 8765 | E rcc@redland.qld.gov.au | W www.redland.qld.gov.au