

Ferry Licence Terms and Conditions – Timetabled Services

Redland City Council Controlled Jetties and Landing Places

Ferry Licences to land water transport services from Redland City Council-controlled jetties and landing places are issued pursuant to **Redland City Council's Local Law 1 (Administration) 2015** and **Subordinate Local Law 1.17 (Operation of a Ferry, Charter or Hire Service from a Local Government Controlled Boat Ramp or Landing) 2015**, as amended from time to time.

General Requirements

- These Standard Conditions must be read in conjunction with Local Law 1 (Administration) 2015 and Subordinate Local Law 1.17.
- Ferry Licences are issued for a maximum term of **one year**, expiring on **30 September** annually, or as otherwise stipulated by special conditions.
- Amendments to an existing Ferry Licence require approval from Redland City Council and may attract additional pro-rata fees in line with Council's Fees and Charges Schedule.
- Requests to amend an existing licence must be submitted to Council **at least 4 weeks** prior to the proposed change.
- Ferry Licences are renewable annually. Renewal is subject to application, assessment, and satisfactory performance by the Ferry Operator.
- All applicable fees are set by Council and published in the current **Fees and Charges Schedule**.
- Ferry Licence fees are invoiced **quarterly**, with payment required **in advance** for the upcoming quarter.

Operational Conditions

- Vessels may remain at Council-controlled jetties, pontoons, ramps, and landing places only for the time required for passengers to embark and disembark. At all other times, vessels must be moored elsewhere.
- The authority of Council, including authorised Jetty Officers and Local Laws Officers, must be always recognised. All directions issued under Local Law 1 and Subordinate Local Law 1.17 must be complied with within the stated timeframe.
- All masters, crew and operational staff must hold valid commercial marine licences issued or accepted by Queensland Transport, in accordance with legislative requirements.
- Crew must have a thorough understanding of the approved route and service timetables.
- The Ferry Licence Holder is responsible for opening and closing safety gates and for providing and maintaining gangplanks during embarkation and disembarkation.
- The Licence Holder must ensure that all facilities used—including jetties, pontoons, ramps and landings—are kept in the same condition as prior to service commencement.
- Any damage or required repairs to marine infrastructure must be reported immediately to Council's **City Asset Group Manager** in the interest of public safety.
- Should the Licence Holder wish to increase fares, they must demonstrate to Council that there has been a significant increase in service delivery costs.
- Any proposed changes to routes or timetables for scheduled passenger or vehicle ferry services must be submitted in writing to the **City Asset Group Manager** before implementation.

Conduct Requirements

Ferry Licence Holders and staff must not:

- engage in conduct that prevents or hinders others from using marine facilities
- occupy any marine facility for an unreasonable duration
- alter operating timetables in a way that interferes with another service
- restrict access to marine facilities using physical force, threats, or abuse
- use a marine facility at times not permitted under their approval

Vessel & Service Standards

- All vessels must be maintained to industry standards and remain clean and tidy during operations.
- The Licence Holder must maintain procedures for:
 - lost property
 - public access to timetables and fare structures
 - maintaining a Complaints Register
 - handling public enquiries

Insurance Requirements

The Licence Holder must hold and maintain **Public Liability Insurance** and **Protection & Indemnity (P&I) Insurance** with a minimum coverage of **\$20 million per claim** for the duration of the licence.

- If Public Liability Insurance is included under the P&I policy, this must be clearly noted on the Certificate of Currency.
- A current Certificate of Currency must be provided with the licence application or renewal.

Documentation

- The Licence Holder must provide all documentation required in the **Ferry Licence Application Form**.

Licence Termination

Council may terminate a Ferry Licence if:

- a. The Licence Holder fails to comply with a compliance notice
- b. Council determines there has been non-compliance with any licence provision
- c. Ferry licence fees remain unpaid

Legislative & Regulatory Compliance

The Licence Holder must comply with all relevant legislation, including (but not limited to):

- a. Moreton Bay Marine Parks Permit
- b. *Transport Operations (Marine Safety) Act 1994* – Part 4 General Safety Obligations and Standards
- c. *Transport Operations (Marine Safety – Queensland Regulated Ships Miscellaneous Equipment) Standard 2017*
- d. *Workplace Health and Safety Act 2011*
- e. *Environmental Protection Act 1994*
- f. Redland City Council Local Law 1 (Administration) 2015 and Subordinate Local Law 1.17