

# Ferry Licence Terms and Conditions – Charter Operators

Redland City Council Controlled Jetties and Landing Places

Ferry Licences to land water transport services from Redland City Council-controlled jetties and landing places are issued pursuant to **Redland City Council's Local Law 1 (Administration) 2015** and **Subordinate Local Law 1.17 (Operation of a Ferry, Charter or Hire Service from a Local Government Controlled Boat Ramp or Landing) 2015**, as amended from time to time.

---

## General Conditions

- These Standard Conditions are to be read in addition to Local Law 1 (Administration) 2015 and Subordinate Local Law 1.17 (Operation of a Ferry, Charter, or Hire Service from a Local Government Controlled Boat Ramp or Landing) 2015
- Ferry Licences are issued for a maximum period of one year, expiring **30 June annually**, or until such time stipulated in any special conditions.
- Ferry Licences are **renewable annually** by application and are subject to assessment and satisfactory performance of the service.
- Amendments to existing licences require approval from Redland City Council's **Marine Infrastructure Asset Manager** and may incur additional pro-rata fees.
- Licence amendments must be submitted a **minimum of 4 weeks** prior to the requested change.

---

## Operational Requirements

- Charter vessels may only occupy jetties, pontoons, barge ramps, and landing places long enough for passengers to embark and disembark. Vessels must be moored elsewhere at all other times.
- The authority of Council, Jetty Officers, and Local Laws Officers must be always recognised. Directions issued by authorised officers must be complied with within the specified timeframe.
- All masters, crew, and operational staff must hold appropriate **commercial marine licences** recognised by Queensland Transport.
- Crew must have full knowledge of the service route and timetable.
- The Licence Holder is responsible for **opening and closing safety gates** and **providing and maintaining gangplanks** during embarkation and disembarkation.
- Jetties, pontoons, ramps, and landings must be kept in the same condition as before services commenced.
- Any damage or required repairs must be immediately reported to the Marine Infrastructure Asset Manager.

---

## Use of Council Marine Facilities

- The licence does **not** grant exclusive use of any jetty, pontoon, or landing facility.
- Major community or tourism events take priority. During these times, Council will notify affected licence holders, who must make alternative arrangements.
- Minor route and timetable variations for scheduled passenger or vehicular ferries may be made at the Licence Holder's discretion.

---

## Prohibited Conduct

Charter Operators and staff must not:

- Prevent or hinder the use of marine facilities by other patrons or services
- Occupy facilities for an unreasonable period
- Alter their timetable in a way that interferes with other services
- Prevent or restrict access using threats, abuse, or physical obstruction
- Occupy the facility outside the times permitted by their approval

---

## Vessel & Service Standards

- All vessels must be maintained to industry standards and remain clean and tidy during operations.
- The Licence Holder must maintain procedures for:
  - lost property
  - public access to timetables and fare structures
  - maintaining a Complaints Register
  - handling public enquiries

---

## Insurance Requirements

- The Licence Holder must hold and maintain:
  - **Public Liability Insurance**
  - **Protection & Indemnity (P&I) Insurance**
- Minimum coverage: **\$20 million per claim.**
- If Public Liability is included under P&I, this must be clearly identified on the Certificate of Currency.

---

## Documentation

- The Licence Holder must provide all documentation required in the **Charter Operator Licence Application Form.**

---

## Licence Termination

Council may terminate a Ferry Licence if:

- The Licence Holder fails to comply with a compliance notice
- Council determines there has been non-compliance with any licence provision
- Ferry licence fees remain unpaid

---

## Legislative & Regulatory Compliance

The Licence Holder must comply with all relevant legislation, including (but not limited to):

- Moreton Bay Marine Parks Permit
- Transport Operations (Marine Safety) Act 1994* – Part 4 General Safety Obligations and Standards
- Transport Operations (Marine Safety – Queensland Regulated Ships Miscellaneous Equipment) Standard 2017*
- Workplace Health and Safety Act 2011*
- Environmental Protection Act 1994*
- Redland City Council Local Law 1 (Administration) 2015 and Subordinate Local Law 1.17