

OUR FUTURE REDLAND CITY

CORPORATE PLAN 2026–2031





Brown Lake, North Stradbroke Island (Minjerribah)

Acknowledgement of Traditional Custodians and Country

Redland City Council respectfully acknowledges the Quandamooka People as the Traditional Custodians of much of Redlands Coast. Council also recognises the Danggan Balun (Five Rivers) People of the Southern Redland City Area.

Council is committed to working in partnership with Traditional Custodians and First Nations Community Groups in the Redland City area.

Working together to achieve our plan

Delivering lasting economic, social, environmental, and cultural benefits for Redland City requires strong collaboration between all levels of government, strategic industry partners, local businesses, and our community. This Corporate Plan has been shaped by listening to our residents and understanding their aspirations for the future. The outcomes and priorities set out in the plan reflect this shared vision – ensuring Redlands Coast continues to thrive as a regional city with a naturally wonderful lifestyle, connected communities, and an openness to new opportunities. To achieve this, Council will lead with vision, facilitate growth, partner with stakeholders, educate and empower the community, advocate on their behalf, and regulate where needed. Together, these roles will guide the delivery of the *Our Future Redland City: Corporate Plan 2026–2031*, creating a sustainable and prosperous future for generations to come.

Strategic planning landscape

Our Corporate Plan sits at the heart of Council’s planning framework, connecting our long-term vision with the practical actions needed to deliver outcomes for our community.

In line with the *Local Government Act 2009 (Qld)*, Council prepares a five-year Corporate Plan that defines our strategic direction and how progress towards our vision will be measured. The Corporate Plan is informed by Council’s *Financial Strategy 2020–2030*, *Strategic Asset Management Plan 2019–2029*, and a suite of long-term strategies. It provides clear direction for decision-making and ensures resources are directed to priorities that matter most. Actions from these strategies are translated into the Corporate Plan to guide the delivery of projects and services that align with Council’s strategic direction and community expectations.

Planning and performance

The Corporate Plan provides the foundation for Council’s annual operational planning and budget processes, setting clear parameters for how success is measured. Performance is tracked and reported transparently through Council’s Annual Report and quarterly Operational Plan reporting. The Corporate Plan will be reviewed and updated as required to respond to evolving community needs and emerging priorities, ensuring it remains relevant and impactful.

Our community's role

Achieving the vision for Redland City is a shared responsibility between Council and the community.

Throughout this Plan, key opportunities are identified for community members to support the delivery of our goals.

Whether through local initiatives, partnerships, or everyday actions. Council encourages all residents to consider how they can contribute to shaping a thriving and sustainable future for Redland City.



Role of Federal Government

The federal government delivers national services and programs that support the health, security, and economic wellbeing of the community:

- Medicare and national healthcare services
- Defence and national security
- Immigration and border protection
- Foreign policy and international relations
- Income taxation and social welfare programs
- Energy and telecommunications
- Major Infrastructure
- Environmental regulation and policy.

Role of State Government

The state government provides essential services and infrastructure that support community safety, mobility, and wellbeing:

- Major roads and transport networks
- Public transport services
- Housing and social support programs
- Police, public safety and emergency services
- Ambulance and health services
- Education
- Set strategy, policy and frameworks for land use, infrastructure and environmental planning
- Support local infrastructure
- Enable economic wellbeing.

Role of Local Council

Your local council delivers the essential services that keep our city running and our community thriving, supporting liveability, sustainability, and wellbeing:

- Waste collection and sustainable water supply
- Maintaining local roads and infrastructure
- Parks, recreation, cultural, sporting facilities, and libraries
- Town planning, development, and rates collection
- Local events and cultural activities
- Community development.

Role of our community

Our community plays an active role in shaping life on Redlands Coast, helping to enable Council decisions to reflect local needs and aspirations:

- Volunteering and civic participation (including voting)
- Using community halls and attending events
- Taking part in engagement and co-design activities and providing feedback
- Staying connected via Council's website and social media
- Reaching out to Council to strengthen community connection.

Our 2041 Vision

A naturally wonderful Lifestyle. Connecting Communities. Embracing Opportunities.

Our story – Redland City

Who we are

Redland City is a place of natural wonder, a city that embraces its bushland, beaches, and bay. Guided by values of a shared responsibility and stewardship for our community and environment, our identity is defined by our proximity to the Moreton Bay islands, our waterway network, our natural environment, our distinctive neighbourhoods and our proud, diverse community. We celebrate our heritage and identity through the arts, our stories, and our people. Redland City offers a naturally wonderful lifestyle, a place where people can live, work, and play in a safe, connected and welcoming community.

Our community

Our community is thriving, resilient and inclusive. We celebrate cultural diversity and value contributions across all ages and backgrounds. We are a city that promotes self-resilience while fostering connection and belonging. Together we embrace opportunities, support each other through challenges, and create a vibrant, energetic and active place that our residents are proud to call home.

Our environment

We are custodians of a remarkable natural environment. We nurture and protect our flora, fauna, green space and waterways while providing responsible access for community health, wellbeing and recreation. By balancing protection with sustainable development, we are ensuring that Redland City's natural environment remains a source of pride, identity and opportunity for future generations.

Our City

Redland City is evolving into a well-designed, well-planned city that meets the needs of today and tomorrow. We maintain high standards of safety, amenity and liveability, while planning for growth and investment. With fit-for-purpose infrastructure, major project delivery, and distinctive places that reflect our character, Redland City is becoming an active, connected, and leading regional destination of choice, easy to live, play, visit and do business.



Our Council

We are committed to being a leading and engaged council, one that makes sound decisions, delivers value-for-money services, fosters innovation, and listens to and partners with its community. Guided by one purpose, we are united across every team to work with integrity, transparency, and accountability. Through a culture of service, safety, collaboration, and ownership, we connect communities, embrace opportunities, and celebrate our natural and cultural identity – building a thriving Redlands Coast that is energised, inclusive, and ready for the future. The *Corporate Plan 2026–2031* delivers on the Our Future Redlands, 2041 Vision, for our people, place and prosperity.

Our opportunities and challenges

Defining Redland City together, this Corporate Plan sets a clear direction for responding to the opportunities and challenges that will define our community to 2041 and beyond. Council is committed to addressing the big issues that shape our economy, environment, and way of life – preparing for the 2032 Brisbane Olympic and Paralympic Games, investing in critical infrastructure, enhancing sport and recreational facilities, strengthening our growing and diverse community, embracing innovation, protecting our natural assets, and ensuring financial sustainability. By working together, Council and the community can build a thriving, connected, and sustainable city where future generations can live, work and prosper.

This includes partnering to deliver transformative infrastructure projects such as the Heinemann Road Precinct, Toondah Harbour redevelopment, Weinam Creek PDA redevelopment, Cleveland CBD revitalisation, Capalaba Town Centre revitalisation, Birkdale Community Precinct and our Games legacy. These once-in-a-generation investments will strengthen the local and regional economy, create vibrant destinations and enhance liveability for decades to come. Together, they represent not only the challenges we must address but the opportunities we can seize to shape a bold and lasting legacy for Redland City.



Our Corporate Plan 2026–2031 Goals



Strong communities

Proud, resilient and vibrant communities, where everyone belongs

Outcomes

- Community infrastructure and facilities that strengthen social, lifestyle and wellbeing outcomes
- Culture, arts, education and heritage experiences that cultivate civic pride and an inclusive, connected, creative community
- Quandamooka culture and heritage is respected, understood and celebrated

Priorities

- Deliver a prioritised maintenance program for community, cultural, recreational and sporting facilities to ensure they remain safe, accessible, and fit-for-purpose
- Deliver and enable new initiatives and events that generate a strong sense of community connection, pride and inclusion
- Support young people to thrive through inclusive initiatives that build connection, resilience and a sense of belonging
- Support and enable island and mainland communities through tailored programs that build resilience, strengthen capability and enhance disaster preparedness
- Deliver and support distinct cultural awareness initiatives, storytelling and events that celebrate and share Quandamooka heritage
- Strengthen and support reconciliation by maintaining and building respectful partnerships with Quandamooka leaders and community

Enabling strategies, plans and programs

- *Redlands Coast Stronger Communities Strategy 2024–2027*
- *Redlands Coast Events Strategy 2024–2029*
- *Creative Arts Service Strategic Plan 2024–2029*
- *Redlands Coast Young People’s Action Plan 2024–2027*
- *Redlands Coast Age-friendly Action Plan 2021–2026*
- *Redland City Local Disaster Management Plan*

What success will look like

- Our community enjoys and respects the culture and history of our city
- Increased participation in arts, cultural and recreational programs and activities
- Increased youth-led or youth-supported community projects
- Improved satisfaction among young people with Council services and opportunities
- Our city is more resilient



What can you do?

- Join a local sporting team, coach or sponsor one
- Take your dog for a walk
- Become a library member
- Visit your local community centre
- Get to know your neighbours
- Show mutual respect and acceptance of others
- Report illegal and anti-social behaviour to police
- Become a mentor to a young person
- Join a social group, e.g. men's shed, garden clubs
- Attend an event at RPAC
- Visit Redland Art Gallery and other local galleries



Sustainable environments

Clean, green and thriving natural environments respected, nurtured and enjoyed by all

Outcomes

- Ecological assets, flora, fauna, and habitats are nurtured and enhanced through conservation, sustainability and education
- Resilient and sustainable environments are supported by healthy ecosystems, improved resource recovery and reduced pollution, litter and waste
- Our natural environments are accessible, respected, connected and enjoyed by everyone

Priorities

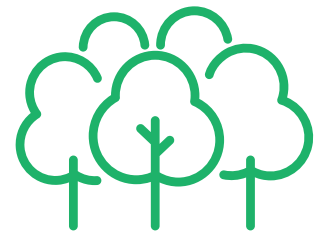
- Foster community leadership to protect and enhance ecosystems, biodiversity, and waterways for long-term sustainability
- Prioritise programs to reduce pollution, litter, improve water quality and strengthen biosecurity to build resilient natural systems
- Support the transformation of resource recovery, recycling, and landfill diversion through waste collection services and improved infrastructure and strengthening regional partnerships to support sustainable waste management
- Improve tracks, trails, marine infrastructure, and coastline access to enable accessible, high-quality recreational and eco-tourism experiences

Enabling strategies, plans and programs

- *Redlands Coast Koala Conservation Plan 2022–2027*
- *Mosquito Management Plan and Action Plan 2017–2024*
- *Redlands Coast Biosecurity Plan 2025–2030*
- *Redlands Coast Bay and Creek Plan 2021–2031 and Action Plan 2021–2026*
- *Coastal Hazard Adaptation Strategy*
- *Conservation Land Management Strategy 2010*
- *Eastern Escarpment Conservation Area Plan: Connecting with Recreation*
- *Sovereign Waters Lake Management Plan*
- *Waste Reduction and Recycling Plan 2021–2030*
- *Wildlife Connections Plan 2018–2028*
- *Sustainability Strategy* (under development)

What success will look like

- Improvements or sustainability of ecosystem health
- Waste to landfill per capita is reduced
- Our city is resilient to climate disasters
- Our community has access to the natural environment



What can you do?

- Enjoy local parks and green spaces
- Buy green, grow food, and plant natives
- Install a water tank or solar system
- Join a local Bushcare, Trailcare or Parkcare group
- Recycle, compost, and reduce packaging waste
- Support wildlife by not feeding them
- Use bins, take rubbish home, and report dumping
- Dispose of waste safely
- Visit Redlands IndigiScapes Centre



Liveable neighbourhoods

Distinctive and well-designed places to live, work and play

Outcomes

- A well-planned city shaped by sustainable, innovative and future-focused planning to meet the evolving needs of our community
- Resilient, sustainable infrastructure that supports recovery, community wellbeing, growth and connection
- A safe, connected and accessible city

Priorities

- Facilitate evidence-based, inclusive city planning through structured community engagement, to inform City Plan and growth strategies
- Strengthen infrastructure resilience to natural disasters by embedding proactive risk management, sustainable planning, and hazard assessments to reduce exposure and minimise recovery costs and downtime
- Improve the health, safety and amenity of our community and our environment by promoting and enforcing local laws, regulations, policies and controls
- Upgrade and renew critical infrastructure to support growth, safeguard community and environmental health, improve safety and maintain reliable, sustainable services
- Advocate for and deliver integrated and accessible transport solutions on the city's active transport, passenger and road, networks, to improve travel choice and access for the community

Enabling strategies, plans and programs

- *Strategic Asset Management Plan 2019–2029*
- *Local Government Infrastructure Plan*
- *Redland Water NetServ Plan*
- *Redlands Social Infrastructure Strategy 2009*
- *Redland Open Space Strategy 2026*
- *Redlands Coast Regional Sport and Recreation Precinct Master Plan 2023*
- *Redlands Housing Strategy 2011–2031*
- *Local Housing Action Plan*
- *Redlands Coast Transport Strategy and Transport Plan*
- *Cleveland Centre Traffic and Transport Action Plan*
- *Redland City Plan* (under review and development)
- *Active Transport Strategy* (under review and development)
- *Cleveland Local Area Transport Plan* (under review and development)
- *Capalaba Local Area Transport Plan* (under review and development)

What success will look like

- Increased connections by pathways
- Increased journey to work ratios by cycling, walking and public transport
- Residents would recommend Redland City to others as a welcoming place to live
- Increased community satisfaction with cleanliness, safety and amenity of local areas
- Continued advocacy to state and federal government for fair funding to deliver critical community infrastructure



What can you do?

- Talk to Council before you build
- Comment on local planning issues and participate in public forums
- Keep our public spaces clean
- Ride a bike for transport, fun and health
- Travel off peak
- Use active and public transport options
- Try out the many local walking trails
- Carpool or car share



Prosperous economy

A flourishing and evolving economy attracting investment, innovation and opportunity

Outcomes

- A vibrant city that attracts investment, expenditure and tourism
- A thriving local economy that supports business growth, drives innovation, and strengthens strategic partnerships that support job growth and long-term sustainability
- Unique, sustainable visitor and resident experiences that drive economic, social and cultural benefits

Priorities

- Define Redland City's economic future through a long-term vision, strategic frameworks and resourcing that guide sustainable growth, infrastructure and liveability
- Lead, manage, promote and support city shaping projects
- Deliver an economic development strategy in partnership with stakeholders to attract investment, activate city centres, and support thriving local businesses and industries
- Leverage strategic partnerships and regional collaboration to strengthen advocacy priorities and unlock opportunities for Redland City
- Develop and promote sustainable and cultural tourism experiences that leverage Redland City's natural assets and deliver economic benefits

Enabling strategies, plans and programs (* refers to an internal document)

- *Redlands Coast Destination Management Plan 2023–2028*
- *SEQ City Deal**
- *Shaping SEQ2023 (Queensland Government)*
- *Destination 2045 (Queensland Government)*
- *Economic Development Framework and Strategy 2026–2030 (under development)*

What success will look like

- Increased visitation
- Increased diversity of local employment opportunities/sectors
- Increased funding secured to place-based revitalisation
- Increased number of residents living and working in the city
- Increased local gross domestic product
- Increased total tourism-related expenditure in the local economy



What can you do?

- Access advice on starting your own business
- Make use of the city's employment services
- Help newcomers to be part of the city's economy
- Attend city events and festivals
- Support local, buy local
- Be friendly to visitors and tourists
- Employ locally
- Organise events in local areas
- Support our city shaping projects
- Connect with a Chamber of Commerce and/or business network
- Collaborate with local businesses



Effective and efficient Council

A well-governed and future-focused Council that leads, listens and delivers

Outcomes

- Partnerships with community, government, business and stakeholders to deliver community outcomes
- Transparent governance, innovation, and data-driven decision-making to deliver lasting social, cultural, environmental and economic benefits
- Council assets are sustainably managed to provide reliable, cost-effective services that meet community needs

Priorities

- Build effective and meaningful stakeholder and community partnerships through continued dialogue, transparency and accountability
- Inform, educate and collaborate with the community by delivering contemporary and cost-effective communication and engagement initiatives
- Implement a strategic planning and performance framework that defines services, aligns strategies and strengthens data and reporting
- Deliver long-term Asset and Service Management Plans, data-driven asset insights, and governance frameworks that balance service levels, risk and cost, enabling evidence-based investment decisions
- Strengthen digital capability to deliver seamless, customer-focused services
- Deliver best-practice, prioritised services through strong governance, efficient operations, sustainable practices and collaborative leadership

Enabling strategies, plans and programs

- *Community Engagement Framework 2025*
- *Digital Transformation Program*
- *Strategic Asset Management Plan 2019-2029*
- *People Strategy 2021–2026* (under review)
- *Financial Strategy 2025–2035* (under review and development)

What success will look like

- Increased trust in Council
- Improved community perception on our organisational performance
- Residents have greater confidence in community leaders
- Improved opportunities to participate and engage in decision making



What can you do?

- Volunteer
- Get involved – take an interest in civic affairs
- Exercise your right to vote
- Attend a Council General Meeting
- Attend or comment on public consultations
- Be respectful when interacting with our people
- Embrace our digital journey – use online services, go paperless and grow digital confidence

About our commercial business units

Redland City Council's commercial business units, City Waste and City Water, deliver essential services that support a liveable, sustainable and resilient Redland City.

City Waste

Objective

- Efficiently manage waste and recycling operations, including Council waste facilities and kerbside collection contracts.
- Drive resource recovery through infrastructure, diverse waste and recycling options, kerbside collections and community education, while ensuring environmental protection, regulatory compliance and community access to information.
- Develop strategic plans and frameworks to guide waste management and recycling initiatives, including planning for infrastructure renewal, procurement activities, community engagement and regional collaboration.

Significant activities

- Promote correct waste separation by encouraging proper use of kerbside bins.
- Manage kerbside collection of waste, recycling and green waste and transport materials to approved facilities.
- Operate and maintain facilities for sorting and disposing of domestic and commercial waste and recyclables.
- Further develop waste management strategies and plans to support long-term sustainability.
- Plan for renewal and upgrade of waste infrastructure to meet future community needs.
- Support the transition to a circular economy and participate in regional collaborations and partnerships to improve resource efficiency.
- Engage with the Redland City community to reduce landfill waste and increase recycling rates.



City Water

Objective

- Deliver safe, reliable, and sustainable drinking water and wastewater services in accordance with the *Australian Drinking Water Guidelines* (ADWG), the *Water Supply (Safety and Reliability) Act 2008*, the *Environmental Protection Act 1994* (EP Act) and subsequent environmental approvals.
- Ensure regulatory compliance and transparent reporting across all water and wastewater operations, including trade waste and recycled water management.
- Protect the health and safety of workers and the community, while promoting environmental stewardship and climate resilience.

Significant activities

- Strategically plan and manage water and wastewater assets to ensure long-term service sustainability and development compliance.
- Operate and maintain water and wastewater networks, including reservoirs, pipelines, wastewater treatment plants and recycled water systems.
- Deliver water and wastewater infrastructure through coordinated planning, construction, and maintenance.
- Manage regulatory reporting and compliance to meet environmental and public health standards.
- Manage trade waste and including billing services with fair, transparent charges for industrial and commercial customers.
- Engage with customers and the community through education initiatives that promote water conservation, responsible use, and awareness of how to protect sewerage infrastructure.



