

Terms and Conditions – Nights by Lights in Cleveland Window competition 2025

1. Redland City Council ABN 86 058 929 428 of 91-93 Bloomfield Street, Cleveland, Queensland (“RCC”) is conducting a QR Code competition to win a \$200 gift voucher to a Bloomfield Street, Cleveland, retailer participating in the Competition on Thursday 11 December 2025 (“the Competition”).
2. The Competition will commence on Thursday 11 December at 12.00am and conclude on Thursday 11 December at 11.59pm (“the Competition Period”).
3. To be eligible, entrants (“Competition Entrants”) must submit their vote via a QR code and fill out the form for the best Christmas lights/window display by a participating retailer. Entrants will be subject to these Terms and Conditions and will need to have either a mobile number or email address to enter.
4. By entering, the Competition Entrants are deemed to have accepted these Terms and Conditions.
5. Competition Entrants must be 18 years of age or older to enter the competition.
6. All entries must be received during the Competition Period. RCC accepts no responsibility for any late, lost or misdirected entries including details registered but not received by RCC or delays in the delivery of the information due to technical disruptions, network congestion or for any other reason.
7. All Competition Entrants who are eligible under the Terms and Conditions of the Competition will be automatically entered into the competition draw.
8. One eligible Competition Entrant will be chosen at random by way of a random name generator computer program on 12 December 2025 at 91-93 Bloomfield Street, Cleveland Qld and will be deemed the Winner of the Competition.
9. RCC will provide the following prize (“the Prize”) to the winner:
 - a. 1 x \$200 gift voucher issued by and redeemable at one of the Participating Retailers of the Winner’s choice.

10. Subject to Clause 11, the Participating Retailers are as follows:

1. Daisy Layne;
2. Labels by the Bay
3. Gilded Lilyz;
4. Redlands Florist;
5. Beautiful Cre8tions;
6. Crocs;
7. Hair@Hot Vanilla;
8. Colour My Pot;
9. Redlands Meat Hall;
10. The Cleveland Sands Hotel; and
11. Café Julz.

11. Competition Entrants acknowledge and agree that the Participating Retailers may be subject to change from time to time including up to the conclusion of the Competition. RCC accepts no liability whatsoever for any change in composition of the Participating Retailers.

12. The Prize will be single-use and will not be redeemable for cash. Competition Entrants acknowledge the use of the Prize may be subject to any terms and conditions of the Participating Retailers.

13. The Competition shall conclude once the Prize is collected by the Winner unless RCC cancels the Competition in accordance with Clause 23.

14. A Competition Entrant may submit no more than one entry to the Competition.

15. RCC reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of RCC, includes objectionable content, profanity, potentially insulting, inflammatory or defamatory statements, disqualify any Competition Entrant who tampers with the entry process, who submits an entry that is not in accordance with these Competition Terms and Conditions or who has, in the opinion of RCC, engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or RCC. RCC reserves the right to disqualify a Winner if RCC becomes aware that the Winner and/or the Winner's entry is of a type described in this clause.

16. The Winners will be notified via mobile phone or email as supplied by the entrant, by 5pm Friday 12 December 2025.

17. By entering the Competition, the Competition Entrants agree to provide their personal information (name, email and phone number) to RCC for the purpose of this Competition and to receive their prize if they are chosen as the Winner.
18. Only the Winner will be notified of their selection as the Winner. Upon being notified of their selection as the Winner, the Winner shall nominate to RCC their chosen Participating Retailer for the purpose of the Prize, whereupon RCC will make reasonable endeavours to collect the Prize from the Winner's nominated Participating Retailer. RCC accepts no liability in the event it is unable to obtain the Prize from the Winner's nominated Participating Retailer, provided that it has made all reasonable endeavours to do so and has requested the Winner make another nomination from the remaining Participating Retailers.
19. If RCC is unable to contact the Winner or the Winner fails to collect the Prize within a reasonable time after selection, the Winner will be deemed to have forfeited the Competition, and RCC may choose another Winner and notify them accordingly in accordance with these Terms and Conditions.
20. RCC accepts no liability whatsoever in the event that the Winner forfeits the Competition.
21. Should a Competition Entrant's contact details change during the Competition Period, it is the Competition Entrant's responsibility to notify RCC before they select a Winner. A request to access or modify any information provided in an entry should be directed to RCC at events@redland.qld.gov.au.
22. RCC shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any Prize/s or the Competition except for any liability which cannot be excluded by law. RCC is not responsible for any incorrect or inaccurate information, either for any of the equipment or programming associated with or utilised in this competition, or for any technical error, or any combination thereof that may occur in the course of the administration of this competition including any omission, interruption, deletion, defect, delay in operation or transmission, network failure, theft or destruction or unauthorised access to or alteration of entries.
23. RCC reserves the right in its sole discretion to disqualify any person who tampers with the entry process or does not comply with these Terms and Conditions, take any action that may be available, and to cancel, terminate, modify or suspend the competition.

- 24.Competition Entrants' personal information (if any) will be collected, used and disclosed in accordance with the Council's Privacy Policy (a copy of which is available at redland.qld.gov.au) to enable RCC to administer and promote this Competition, including contacting the Winner in accordance with Clause 15, and as otherwise provided for in these Terms and Conditions. Competition Entrants may contact RCC at events@redland.qld.gov.au to request access to any of the collected personal information that is held. If RCC reasonably believes a Competition Entrant has failed to provide or has not truthfully provided all requested personal information, RCC may determine that they are not eligible to receive the prizes in this Competition in its absolute discretion. RCC will not provide a Competition Entrant's personal information to any other agency or entity. RCC has a Privacy Policy which contains information about how an individual may access their personal information held by RCC and seek correction thereof. The Privacy Policy also contains information about how an individual may make a complaint about a breach of the privacy principles and how RCC will address any complaints. To the best of RCC's knowledge, and subject to these Terms and Conditions, Competition Entrants' personal information will not be disclosed to entities outside of Australia.
- 25.All entries and any copyright subsisting in the entries become and remain the property of RCC who may publish or cause to be published any of the entries received.
- 26.Any cost associated with accessing the promotional website is the Competition Entrant's sole responsibility.