

Traffic/Signs Investigation

Request Summary

Classification: Request for Service
Reference Id: ASSETS2025-00695
Tracking Number: ASSETS2025-00695.TNL
Received: 12-Feb-2025 08:49:05
Priority:
Status: Inactive
Stage: Completed
Source: NA
Address: Waterloo Street Reserve 191-195 Bloomfield Street CLEVELAND QUEENSLAND 4163
Detail: Customer would like to see an upgrade of the underpass of the underpass under Bloomfield Street at the roundabout of Russell Street & Bloomfield Street. Customer advises the underpass regularly floods & has reoccurring drainage issues. Currently blocked (ref. RDM2025-01748).
so when the underpass is flooded, it creates a danger for them to attempt to cross the road. Customer advises sees kids not using the underpass & running across the four lanes of traffic to cross the road, avoiding the underpass. Customer believes it would be beneficial to council to upgrade the underpass rather than having to constantly maintain it when flooding. Customer will be sending an email in support of the underpass upgrade. Thank you.

Categorisation

Request Type: Assets and Infrastructure
Request Category: Traffic/Signs Investigation

Stage Updates

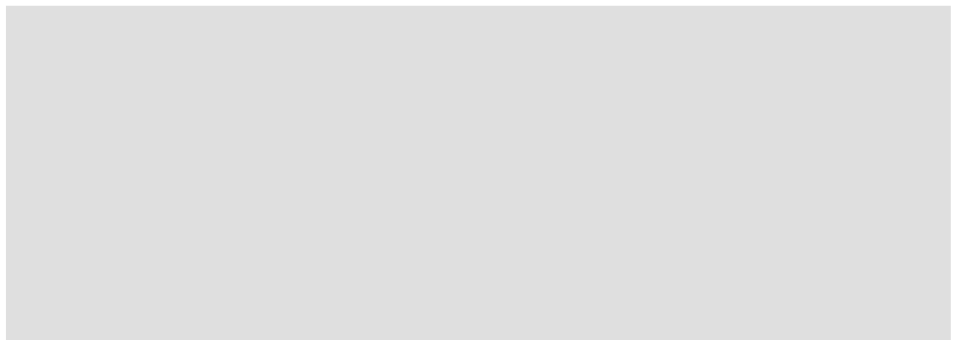
Date Completed: 18-Feb-2025
Stage: Completed
12-Feb-2025: New Request

Resolution

Date Resolved: 18-Feb-2025 09:00:00
Resolution: Resolved
Resolution Details: Response sent to resident - in attachments NFA TW 18/02

Caller Details

Caller ID:
First Name:
Surname:
Email Address:
Phone Number:
Address:
Motification By:
Notify On:



Right to Information Release

From: "CIGBusinessSupport"
Sent: Tue, 18 Feb 2025 15:20:00 +1000
To: [REDACTED]
Subject: ASSETS2025-00695

Dear [REDACTED]

Thank you for bringing to our attention the issues with the underpass at the roundabout of Bloomfield Street and Russell Street (reference: ASSETS2025-00695). We appreciate your detailed description of the recurring flooding during heavy rain events, as well as the safety concerns it poses, [REDACTED]

It is concerning to hear that children are avoiding the underpass and crossing the four lanes of traffic, which poses a serious safety risk. For your information, this road and roundabout infrastructures are owned by the Department of Transport and Main Roads (DTMR). Due to privacy regulations, we are unable to provide your details to TMR without your prior permission. Consequently, you will need to contact them directly with your request. You may do so by phone on 13 23 80 or 13 7468 (13 QGOV), or online at <https://www.tmr.qld.gov.au/Contact-us> or via e-mail to metropolitanregion@tmr.qld.gov.au

Additionally, we confirm that the Council does not have any current projects to upgrade the underpass but will continue to maintain it to address flooding issues.

We trust this information is helpful.

Best Regards,

Civil and Traffic Infrastructure Asset Management Unit
City Assets
Redland City Council
P +617 3829 8999



Report an issue or give feedback online
redland.qld.gov.au/contact

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Act 2009

From: [redacted]
To: [CivildandTraffic](mailto:CivildandTraffic@redland.qld.gov.au)
Subject: FW: FW: Pedestrian refuge area, Russell Street, Cleveland near the intersection with Bloomfield Street
Date: Thursday, 27 February 2025 10:54:48 AM
Attachments: [image002.png](#)
[image003.png](#)
[image005.png](#)
[image004.png](#)

From: [redacted] <[\[redacted\]@redland.qld.gov.au](mailto:[redacted]@redland.qld.gov.au)>
Sent: Thursday, 27 February 2025 9:31 AM
To: [redacted] <[\[redacted\]@redland.qld.gov.au](mailto:[redacted]@redland.qld.gov.au)>
Subject: RE: FW: Pedestrian refuge area, Russell Street, Cleveland near the intersection with Bloomfield Street

Approved

From: [redacted] <[\[redacted\]@redland.qld.gov.au](mailto:[redacted]@redland.qld.gov.au)>
Sent: Thursday, 27 February 2025 8:56 AM
To: [redacted] <[\[redacted\]@redland.qld.gov.au](mailto:[redacted]@redland.qld.gov.au)>; [redacted] <[\[redacted\]@redland.qld.gov.au](mailto:[redacted]@redland.qld.gov.au)>
Subject: RE: FW: Pedestrian refuge area, Russell Street, Cleveland near the intersection with Bloomfield Street

H [redacted]
Please send the following response

Dear Amanda Stoker MP, Member For Oodgeroo,

Thank you for your request for the relocation of the pedestrian refuge on Russell Street, Cleveland within close proximity to Bloomfield Street (Customer Reference Number: **CRCIXXXX**).

The Civil and Traffic Infrastructure Asset Management unit have investigated your request and can advise that while we understand your concerns, this refuge is located on a section of Russell Street that is under State Control though the Department of Transport and Main Roads (DTMR). Council is unable to undertake works on a road that is under State Control.

You may contact DTMR directly with your request and can do so online at <https://www.tmr.qld.gov.au/Contact-us> or by phone on 13 23 80 or 13 7468 (13 QGOV).

We trust this information is of assistance. Thank you for taking an interest in the road safety and amenity of our City.

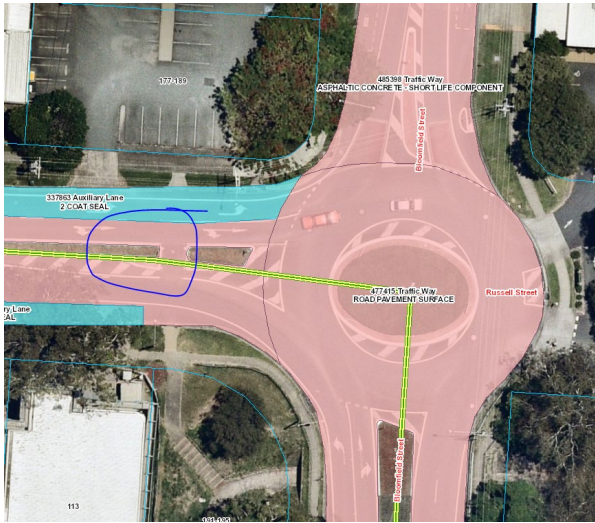
Regards

[redacted]
Service Manager

From: [redacted] <[\[redacted\]@redland.qld.gov.au](mailto:[redacted]@redland.qld.gov.au)>
Sent: Wednesday, 26 February 2025 2:40 PM
To: [redacted] <[\[redacted\]@redland.qld.gov.au](mailto:[redacted]@redland.qld.gov.au)>
Subject: FW: FW: Pedestrian refuge area, Russell Street, Cleveland near the intersection with Bloomfield Street

[redacted] this is state controlled [redacted] if I push back or if you want me to raise a request?

Right to Information Release



From: [REDACTED] <[REDACTED]@ministerial.qld.gov.au>
Sent: Thursday, 20 February 2025 8:54 PM
To: Corporate eMailbox <CorporateMailbox@redland.qld.gov.au>
Subject: FW: Pedestrian refuge area, Russell Street, Cleveland near the intersection with Bloomfield Street

You don't often get email from [REDACTED] <[REDACTED]@ministerial.qld.gov.au>. [Learn why this is important](#)

Good evening,

We were sent an email from a constituent regarding the Pedestrian refuge area, Russell Street, Cleveland near the intersection with Bloomfield Street.

I have been informed that this is a council controlled road. As such, I am referring the email to you for review and response please.

Thank you for your help with this matter.

Kind regards

[REDACTED]
Office of the Hon Brent Mickelberg MP
Minister for Transport and Main Roads

Ph: [REDACTED] E TransportandMainRoads@ministerial.qld.gov.au
1 William Street, Brisbane QLD 4000

From: Oodgeroo Electorate Office <Oodgeroo@parliament.qld.gov.au>
Sent: Thursday, February 20, 2025 11:32 AM
To: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>
Subject: Pedestrian refuge area, Russell Street, Cleveland near the intersection with Bloomfield Street

Good morning

[REDACTED] as contacted us expressing concerns about the pedestrian/motorized scooter refuge crossing in Russell Street, just in from the corner of Bloomfield Street.

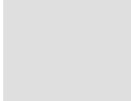
[REDACTED] states that motorists speed around the corner and they are upon that area of roadway in next to no time making it extremely dangerous for those wishing to cross, or in the process of crossing the road.

[REDACTED] would like to see the refuge moved further along the road as a measure to enhance safety.

Council has advised that this area of roadway falls under State control.

We look forward to your reply in due course.

Kind regards



Electorate Officer

The Hon Amanda Stoker MP | Assistant Minister for Finance, Trade, Employment and Training | State Member for Oodgeroo
19 Waterloo Street Cleveland 4163 | PO Box 1399 Cleveland QLD 4163
P 07 3446 9100 | F 07 3446 9109



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Right to Information Released

Traffic/Signs Investigation

Request Summary

Classification: Request for Service
Reference Id: ASSETS2025-00822
Tracking Number: ASSETS2025-00822.KHE
Received: 28-Feb-2025 11:02:13
Priority:
Status: Inactive
Stage: Completed
Source: NA
Address: Russell Street CLEVELAND QUEENSLAND 4163
Detail:

contacted us expressing concerns about the pedestrian/motorized scooter refuge crossing in Russell Street, just in from the corner of Bloomfield Street. states that motorists speed around the corner and they are upon that area of roadway in next to no time making it extremely dangerous for those wishing to cross, or in the process of crossing the road. would like to see the refuge moved further along the road as a measure to enhance safety. Council has advised that this area of roadway falls under State control. We look forward to your reply in due course."

Categorisation

Request Type: Assets and Infrastructure
Request Category: Traffic/Signs Investigation

Stage Updates

Date Completed	Stage
28-Feb-2025	Completed
28-Feb-2025	New Request

Resolution

Date Resolved	Resolution	Resolution Details
28-Feb-2025 00:00:00	Resolved	Response sent - in attachments NFA TW 28/02

Caller Details

Caller ID: 437668
First Name:
Surname: Cleveland Electorate Office
Email Address: oodgeroo@parliament.qld.gov.au
Work Phone: 3446 9100
Address: 19 Waterloo Street CLEVELAND QLD 4163
Notification By:
Notify On:

From: "CivilandTraffic"
Sent: Fri, 28 Feb 2025 11:06:34 +1000
To: "Oodgeroo@parliament.qld.gov.au" <Oodgeroo@parliament.qld.gov.au>
Subject: RE: FW: Pedestrian refuge area, Russell Street, Cleveland near the intersection with Bloomfield Street

Dear Amanda Stoker MP, Member For Oodgeroo,

Thank you for your request for the relocation of the pedestrian refuge on Russell Street, Cleveland within close proximity to Bloomfield Street (Customer Reference Number: **ASSETS2025-00822**).

The Civil and Traffic Infrastructure Asset Management unit have investigated your request and can advise that while we understand your concerns, this refuge is located on a section of Russell Street that is under State Control though the Department of Transport and Main Roads (DTMR). Council is unable to undertake works on a road that is under State Control.

You may contact DTMR directly with your request and can do so online at <https://www.tmr.qld.gov.au/Contact-us> or by phone on 13 23 80 or 13 7468 (13 QGOV).

We trust this information is of assistance. Thank you for taking an interest in the road safety and amenity of our City.

Regards

[Redacted]
Service Manager
City Assets Civil & Traffic Infrastructure
Redland City Council
P: 07 3829 8999



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Oodgeroo Electorate Office <Oodgeroo@parliament.qld.gov.au>
Sent: Thursday, February 20, 2025 11:32 AM
To: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>
Subject: Pedestrian refuge area, Russell Street, Cleveland near the intersection with Bloomfield Street

Good morning

[redacted] contacted us expressing concerns about the pedestrian/motorized scooter refuge crossing in Russell Street, just in from the corner of Bloomfield Street.

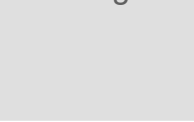
[redacted] states that motorists speed around the corner and they are upon that area of roadway in next to no time making it extremely dangerous for those wishing to cross, or in the process of crossing the road.

[redacted] would like to see the refuge moved further along the road as a measure to enhance safety.

Council has advised that this area of roadway falls under State control.

We look forward to your reply in due course.

Kind regards



Electorate Officer

The Hon Amanda Stoker MP | Assistant Minister for Finance, Trade, Employment and Training | State Member for Oodgeroo
19 Waterloo Street Cleveland 4163 | PO Box 1399 Cleveland QLD 4163
P 07 3446 9100 | F 07 3446 9109



The Hon. **Amanda STOKER**
Member for Oodgeroo
Assistant Minister for Finance, Trade, Employment and Training

aodgeroo@parliament.qld.gov.au

PO Box 1399, Cleveland QLD 4163

(07) 3446 9100

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Right to Information Release

WORK ORDER

ORDER DETAILS			
WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO305734	Non Critical Maintenance on Non Operational Assets (180 days)	18/03/2025 11:42 AM	17/05/2025 11:43 AM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective	16898	A310A ROADCARPK	
Brief Description			
Allstate - Refresh all arrows surrounding the roundabout on Bloomfield and Russel, Approx 16 arrows. A310A RDM2025-02110 Bloomfield Street CLEVELAND QUEENSLAND 4163			

ASSET DETAILS		
ASSET ID	ASSET NAME	ASSET CATEGORY
477415	Road Pavement - Traffic Way	Roads
ASSET TYPE	ASSET CLASS	CRITICALITY
Traffic Way (Road Pavement)	Roads & Bridges (Roads & Bridges)	
SUBURB	DEFECT LOCATION	
Cleveland	Bloomfield Street CLEVELAND QUEENSLAND 4163	

FCR		
FAILURE	CAUSE	REMEDY
Failure to be Determined	Cause to be Determined	Repair

TASK	
TASK	DESCRIPTION
10	Allstate - Refresh all arrows surrounding the roundabout on Bloomfield and Russel, Approx 16 arrows.

SUPPORTING INFORMATION
<p>Per below ***Last updated by 19/07/2025 10:07:34 AM** After further investigation this is a state road not a RCC owned asset. i am cancelling the WO ***Last updated by 25/03/2025 8:59:50 AM*** WR115676 : After further investigation this is a state road not a RCC owned asset. ***Last updated by 25/03/2025 8:59:25 AM*** WR115676 : A310A ROADCARPK Roads and Carparks / RDM2025-02110: Left turning line marking on road approaching roundabout has become faded and in urgent need of repainting. caller nearly had a crash due to the cars in the left-hand land not seeing this "left only" and continued straight . ***Last updated by Integration PR 5/03/2025 2:57:51 PM***</p> <p>Comments</p>

LABOUR			
TASK	CRAFT	QTY PLANNED	Hours Required
	Linemarking Contractor	1	0.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	Allstate Line Marking	Linemarking Contractor	0.00		

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL

Right to Information Release

Roads and Carparks

Request Summary

Classification: Request for Service
Reference Id: RDM2025-02110
Tracking Number: RDM2025-02110.ZAW
Received: 05-Mar-2025 14:57:24
Priority: Medium
Status: Inactive
Stage: Completed
Source: Web Service
Address: Bloomfield Street CLEVELAND QUEENSLAND 4163
Detail: Left turning line marking on road approaching roundabout has become faded and in urgent need of repainting. caller nearly had a crash due to the cars in the left-hand lane not seeing this "left only" and continued straight .

Categorisation

Request Type: Roads and Footpaths/Pathways

Request Category: Roads and Carparks

Stage Updates

Date Completed	Stage
19-Jul-2025	Completed
05-Mar-2025	In Progress
05-Mar-2025	New Request

Resolution

Date Resolved	Resolution	Resolution Details
19-Jul-2025 10:11:24	Not Applicable	

Caller Details

Caller ID:
First Name:
Surname:
Email Address:
Phone Number:
Address:
Notification By:
Notify On:

Right to Information Release

Signage

Request Summary

Classification: Request for Service
Reference Id: RDM2025-02627
Tracking Number: RDM2025-02627.UIM
Received: 31-Mar-2025 12:22:52
Priority: Medium
Status: Inactive
Stage: Completed
Source: Web Service
Address: Donald Simpson Community Centre 172 Bloomfield Street CLEVELAND QUEENSLAND 4163
Additional Location Details: Sign has been dumped in the round about out front of Donald Simpson community center.
Detail: Russell Street sign has been removed and thrown into round about at Russell and Bloomfield street Cleveland

Categorisation

Request Type Roads and Footpaths/Pathways

Request Category Signage

Stage Updates

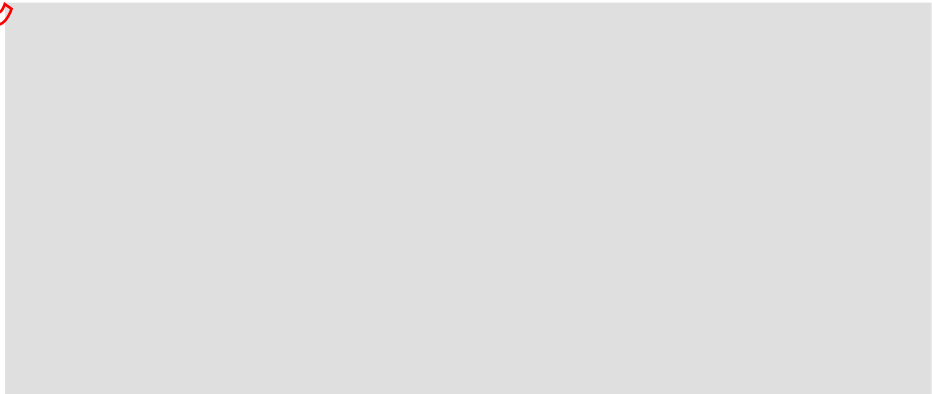
Date Completed	Stage
09-Apr-2025	Completed
31-Mar-2025	In Progress
31-Mar-2025	New Request

Resolution

Date Resolved	Resolution	Resolution Details
09-Apr-2025 07:43:59	Not Applicable	

Caller Details

Caller ID:
First Name:
Surname:
Email Address:
Phone Number:
Home Phone:
Address:
Notification By:
Notify On:



Right to Information Release

Images



Right to Information Release

WORK ORDER

ORDER DETAILS			
WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO307814	Non Critical Maintenance on Operational Assets (90 days)	1/04/2025 12:55 PM	30/06/2025 12:56 PM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective	22361	A620A RDSIGNAGE	
Brief Description			
Donald Simpson Community Centre 172 Bloomfield Street CLEVELAND QUEENSLAND 4163- Sign			

ASSET DETAILS		
ASSET ID	ASSET NAME	ASSET CATEGORY
601602	Record Not Found - Drainage - Stormwater	Stormwater Drains
ASSET TYPE	ASSET CLASS	CRITICALITY
Not Found (Not Found)	Stormwater Drainage (Stormwater)	
SUBURB	DEFECT LOCATION	
Cleveland	Donald Simpson Community Centre 172 Bloomfield Street CLEVELAND QUEENSLAND 4163	

FCR		
FAILURE	CAUSE	REMEDY
Failure to be Determined	Cause to be Determined	Install

TASK	
TASK	DESCRIPTION

SUPPORTING INFORMATION
Sign Located & reinstated as per photos ***Last updated by 2/04/2025 7:07:13 AM*** WR119162 : A620A RDSIGNAGE Signage / RDM2025-02627: Russell Street sign has been removed and thrown into round about at Russell and Bloomfield street Cleveland ***Last updated by Integration PR 31/03/2025 12:29:19 PM***
Comments

LABOUR			
TASK	CRAFT	QTY PLANNED	Hours Required
	RDM Crew Internal	1	0.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
		RDM Crew Internal	1.00	2/04/2025 7:07 AM	

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL

Right to Information Release

SERVICE

TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
	TRUCKSINGLE Hino 300	1.00	1.00

Right to Information Release



Redemap Portal Map

Legend

- Current Lot
- Suburbs
- Suburb

Scale @ A4:
1:2,375

Date:
20/03/2025



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Right to Information Release

[Redacted]
From: [Redacted]
Sent: Tuesday, 27 January 2026 10:11 AM
To: [Redacted]
Subject: FW: RDM2025-02110 FW: Your request dated 23 March 2025

Hi [Redacted]
As you requested, please see the last correspondence I have with TMR in relation to line marking on Bloomfield St Cleveland. (just FYI they did complete to works approx. 3 months later)
There was also a WR raised from resident on the 5/03/2025 **WR115676**

Hope this information helps.

Thanks

[Redacted]
Road's Drainage and Marine
Maintenance Contracts Officer
Redland City Council

M [Redacted]



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

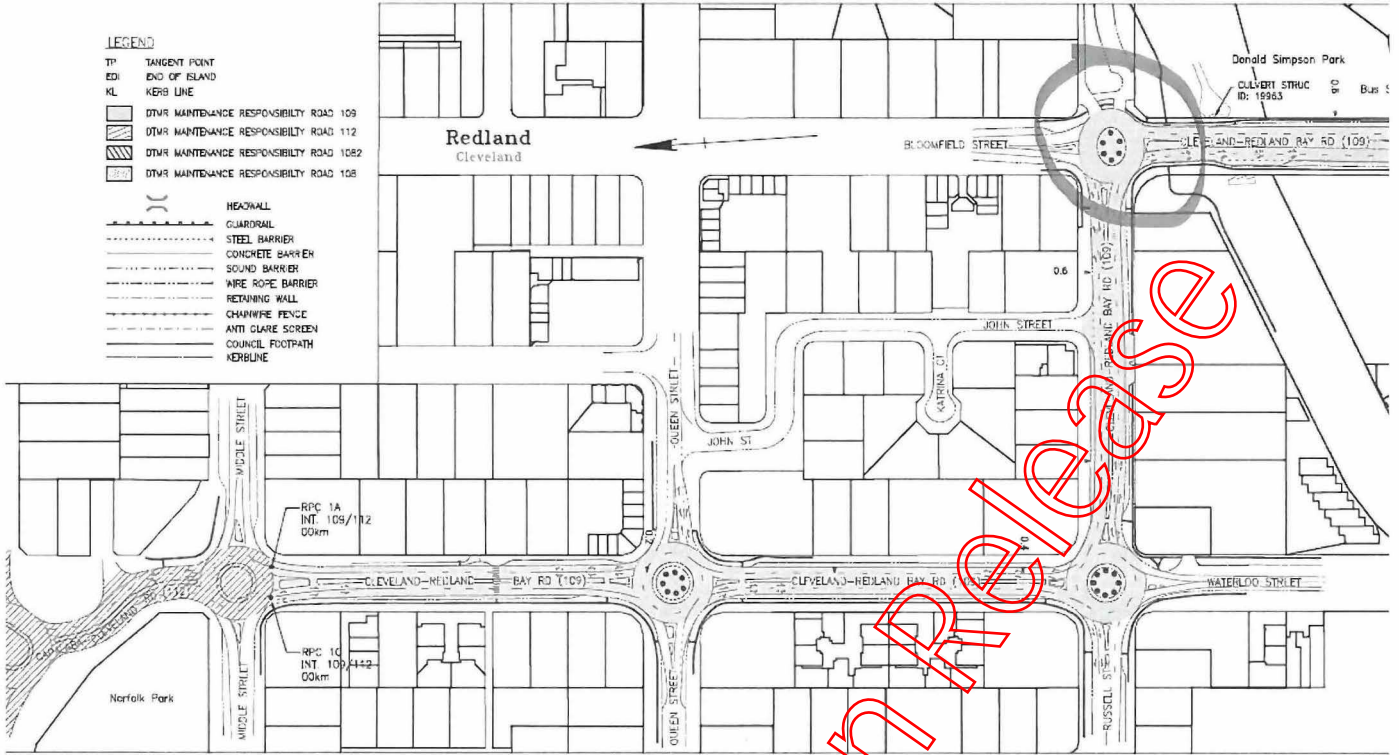
From: [Redacted]
Sent: Tuesday, 1 April 2025 1:48 PM
To: [Redacted] <[Redacted]@tmr.qld.gov.au>
Subject: RE: RDM2025-02110 FW: Your request dated 23 March 2025

Hi [Redacted]

As stated in you email the grey area (in your map) is TMR responsibilities, I am agreeing with you and would like the arrows on the below round about refreshed.

TMR Map

Right to Information Release



RCC Map



Regards

[Redacted]
Road's Drainage and Marine
Maintenance Contracts Officer
Redland City Council

M [Redacted]



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: [Redacted] <[Redacted]@tmr.qld.gov.au>
Sent: Tuesday, 1 April 2025 1:20 PM
To: [Redacted] <[Redacted]@redland.qld.gov.au>
Subject: RE: RDM2025-02110 FW: Your request dated 23 March 2025

Hi [Redacted]

Please note the responsibility plan as attached , the Gray area is where TMR do actions and white area is RCC
I additionally note , regardless of ownership , there are some agreement in place who maintain what (see attached)

Please let me know if any issue

Thanks & Kind Regards

[Redacted]
Maintenance Delivery | Metropolitan Region
Program Delivery and Operation | Infrastructure Management & Delivery Division
Department of Transport and Main Road

P(07)
1 University Road , Nathan
[Redacted]
WWW.tmr.qld.gov.au

From: [Redacted] <[Redacted]@redland.qld.gov.au>
Sent: Tuesday, 1 April 2025 12:55 PM
To: [Redacted] <[Redacted]@tmr.qld.gov.au>
Subject: RE: RDM2025-02110 FW: Your request dated 23 March 2025

Hi [Redacted]

Thanks for your response, after looking further into this, my program shows that this is a state road.



Please see below for the round about in question. Just wanted to clarify we are looking at the same location. Green line indicate state roads on RCC's RedE Map layer.

Looking forward to your response.



Regards

[Redacted]
Road's Drainage and Marine
Maintenance Contracts Officer
Redland City Council
M [Redacted]



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: [Redacted] @redland.qld.gov.au>
Sent: Tuesday, 1 April 2025 11:09 AM
To: [Redacted] @redland.qld.gov.au>
Subject: RDM2025-02110 FW: Your request dated 23 March 2025

Hi [Redacted]

Please see below/attached linemarking response from TMR. Just to refresh your memory, our request was....

Request from Redland City Council RDM2025-02110 - Left turning line marking on road approaching roundabout has become faded and in urgent need of repainting. Resident nearly had a crash due to the cars in the left-hand lane not seeing this "left only" and continued straight. Please refresh all arrows surrounding the roundabout on Bloomfield and Russell Street Cleveland, approx 16 arrows.

Thank you [REDACTED]

[REDACTED]
Senior Business Support Officer
Roads, Drainage & Marine
City Operations
E rdmcustomerrequests@redland.qld.gov.au
Redland City Council (07) 3829 8425

From: [REDACTED] <[\[REDACTED\]@tmr.qld.gov.au](mailto:[REDACTED]@tmr.qld.gov.au)>
Sent: Tuesday, 1 April 2025 11:02 AM
To: [REDACTED] <[\[REDACTED\]@redland.qld.gov.au](mailto:[REDACTED]@redland.qld.gov.au)>
Cc: Corporate eMailbox <CorporateMailbox@redland.qld.gov.au>
Subject: FW: Your request dated 23 March 2025

Hi [REDACTED]

Please see below, this was bounced back due to wrong email address

Thanks & Kind Regards

[REDACTED]
Maintenance Delivery | Metropolitan Region
Program Delivery and Operation | Infrastructure Management & Delivery Division
Department of Transport and Main Road

P(07) [REDACTED]
1 University Road, Nathan
[REDACTED]
WWW.tmr.qld.gov.au

From: [REDACTED]
Sent: Tuesday, 1 April 2025 10:41 AM
To: [REDACTED] <[\[REDACTED\]@redland.qld.g](mailto:[REDACTED]@redland.qld.g)>
Subject: Your request dated 23 March 2025

Good morning [REDACTED]

Re your request as attached

WE have investigated the matter with our line marking people, and it was confirmed that the arrows in question falls within RCC's area of jurisdiction (see attached)

If any issue, please do not hesitate to contact me directly

Thanks & Kind Regards

Maintenance Delivery | Metropolitan Region
Program Delivery and Operation | Infrastructure Management & Delivery Division
Department of Transport and Main Road

P(07
1 University Road , Nathan

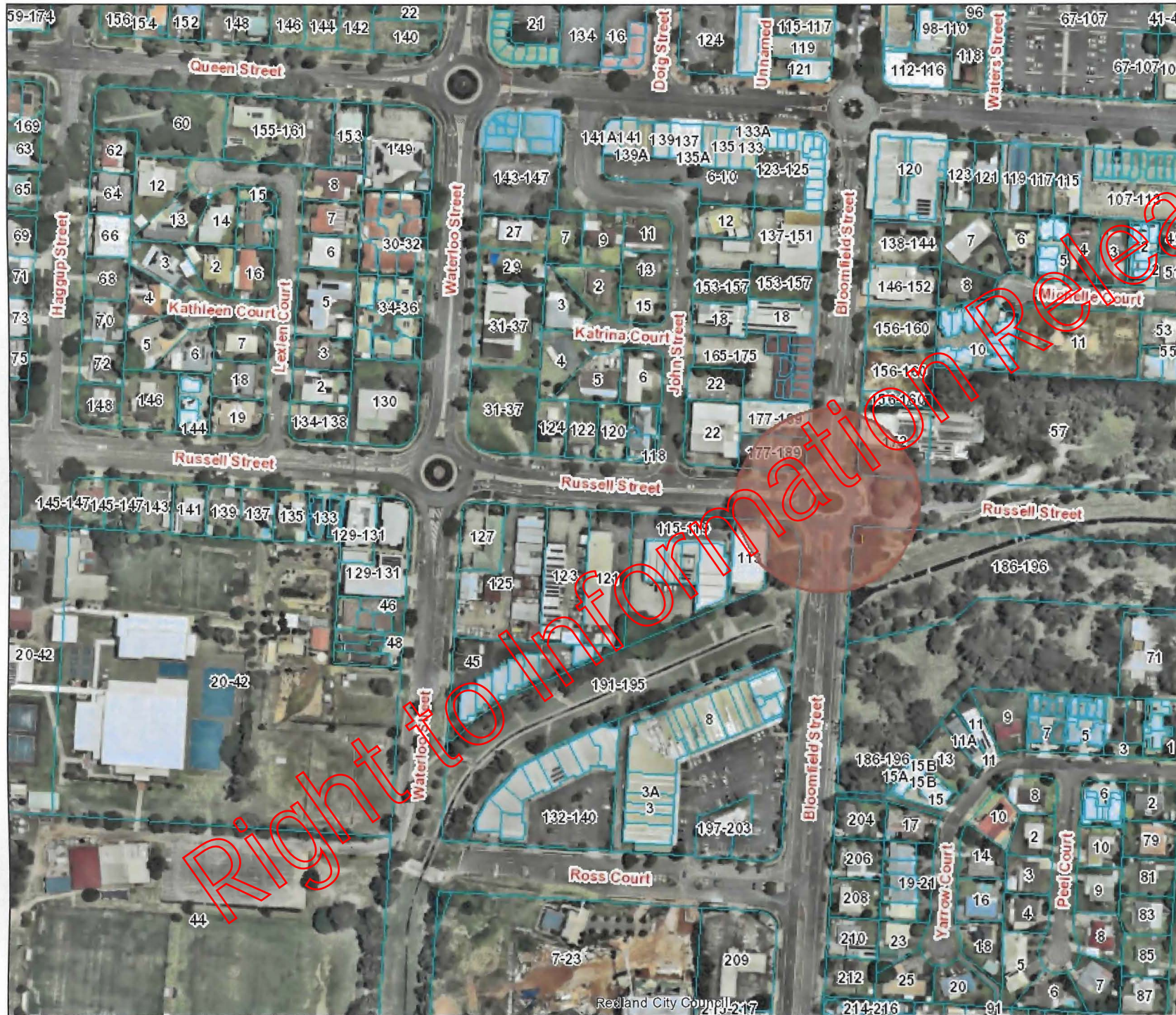
WWW.tmr.qld.gov.au

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Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Right to Information Release



Redemap Portal Map

Legend

- Current Lot
- Suburbs**
- Suburb
- Boardwalks**
- All other values
- Boardwalk
- Deck
- Footbridge
- Ramp
- Stairs
- Traffic Signal

Scale @ A4:
1:3,016

Date:
18/03/2025



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