

Information for Appealing a Fine

What fines do Council issue?

Redland City Council issues fines, known as infringement notices, for incidents involving parking, animals, parks and reserves, pool fences, signage and littering, to name a few.

Why does Council issue fines?

Council issues fines to ensure the safety and wellbeing of the residents and the city.

Due to the limited number of parking spaces in Redland City, Council specifically issues parking fines to ensure visitors, residents and businesses have equal access to utilise these parking spaces.

Current parking arrangements (*including time limits*) are designed specifically to ensure people are given the opportunity to park close to where they want to go and limit longer duration parkers.

Can I appeal a fine?

Yes, you can appeal a fine. All appeals must be submitted with all supporting documentation attached. If documented evidence is not provided a Statutory Declaration may be required.

What do I need to do?

Submit the completed Infringement Appeal Form and documented evidence within 28 days to:

Online: <https://www.redland.qld.gov.au/infringement>

Post: Redland City Council
PO Box 21
Cleveland QLD 4163

Email: rcc@redland.qld.gov.au .

You will receive a letter from Council confirming receipt of your appeal. Once reviewed, a letter will be forwarded to you advising of the decision and any further review rights.

Providing evidence and additional information with your appeal

To help Council make an informed decision, it is important you provide sufficient supporting evidence when you lodge your appeal. Please include (*if applicable*):

- photographs or diagrams showing the exact location of the incident
- vehicle repair receipt
- statutory declaration from an eye witness
- written advice or crime report from the Queensland Police Service (QPS)
- copies of permits or disabled permits not displayed at the time of the offence
- copies of medical certificates or other proof to support your case
- a photocopy of the infringement notice. If you don't have this, please provide:
 - infringement number/s
 - vehicle registration number
 - If you were not the driver of the vehicle at the time of the offence, you will need to provide a statutory declaration indicating who the driver was at the time the infringement notice was issued including name and contact details of the driver.
- Date of the incident

Review of Appeal

The following defences **may not** be considered favourably by Council:

- misinterpretation or did not see signage
- not familiar with the area
- no available parking and no valid reason for parking
- not aware of the legislation
- disabled Permit was not displayed for a second or subsequent offence
- no boat trailer attached when infringement issued