

## Our mission

MAKE A  
**DIFFERENCE**  
MAKE IT  
**COUNT**



**Redland**  
CITY COUNCIL

## Our vision

Forward thinking, engaged and focused on enriching community lifestyles.

## Our values

### CUSTOMER SERVICE

- We deliver on our commitments and provide excellent customer service.

### ONE TEAM

- We co-operate and collaborate within and across teams.
- We support our people to perform at their best.

### ACCOUNTABILITY

- We take ownership of our responsibilities.
- We are professional and ethical in all we do.

### GROWTH

- We challenge ourselves to deliver better value for money.
- We will be better tomorrow than we are today.

### COMMUNICATION

- We are open, honest and constructive in all communications.