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Figures in tables and generally in the text throughout this document have been rounded. Any discrepancies in tables between totals and sums of components are due to casting.

INTRODUCTION

Acknowledgement of Country

Redland City Council is committed to working with Traditional Owners, supporting their role as custodians of their traditional lands and helping ensure the future prosperity and cultural enrichment of the community.

Council recognises that the Quandamooka People are the Traditional Owners of much of Redlands Coast. Council also extends its acknowledgement of Traditional Owners to the Danggan Balun (Five Rivers) People who are currently in the process of Native Title determination for an area that crosses into southern Redlands Coast.

Elected Members



COUNCILLOR JOS MITCHELL MAYOR OF REDLAND CITY



COUNCILLOR WENDY BOGLARY DIVISION 1 Wellington Point (part)/Ormiston



COUNCILLOR PETER MITCHELL DIVISION 2 Cleveland (part)/ North Stradbroke Island



COUNCILLOR PAUL GOLLÈ DIVISION 3 Cleveland (part)/Thornlands (part)/ Victoria Point (part)



COUNCILLOR LANCE HEWLETT DIVISION 4 Victoria Point (part)/ Coochiemudlo Island



COUNCILLOR SHANE RENDALLS DIVISION 5 Redland Bay (part)/ Southern Moreton Bay Islands



COUNCILLOR JULIE TALTY DEPUTY MAYOR **DIVISION 6** Mount Cotton/Redland Bay (part)



COUNCILLOR ROWANNE MCKENZIE DIVISION 7 Capalaba (part)/Alexandra Hills (part)/ Thornlands (part)/Cleveland (part)



COUNCILLOR TRACEY HUGES DIVISION 8 Birkdale (part)/Alexandra Hills (part)/ Capalaba (part)/Wellington Point (part)



COUNCILLOR JASON COLLEY DIVISION 9 Sheldon/Capalaba (part)/ Thornlands (part)



COUNCILLOR PAUL BISHOP DIVISION 10 Birkdale (part)/Thorneside

Executive Leadership Team



LOUISE RUSAN Chief Executive Officer



MICAH BEAUMONT Executive Group Manager People, Culture and Organisational Performance



AMANDA PAFUMI General Manager Organisational Services



ANDREW ROSS Executive Group Manager Risk and Legal Services



CHRIS ISLES Acting General Manager Infrastructure and Operations



SANDRA BRIDGEMAN Executive Group Manager Financial Services and Chief Financial Officer



DAVID JEANES Acting General Manager Community and Customer Services



DANIEL HARRIS Acting General Manager Advocacy, Major Projects & Economic Development

Council's Corporate Plan

CityLeadership

On 16 December 2020, Redland City Council ('Council') adopted its Corporate Plan, for the five year period 2021-2026, to commence 1 July 2021. Our Future Redlands - A Corporate Plan to 2026 and Beyond introduced our city vision delivering on our community's collective aspirations. The Corporate Plan presents a 2041 vision for Redlands Coast as a city of connected communities, naturally wonderful lifestyle and embracing opportunities and identifies Council's following seven Vision Goals:

OUR 2041 GOALS

CITY LEADERSHIP

Our city is enriched through a spirit of collaboration and respect across Council and the community, which drives our shared community values and achieves outcomes for our people, place and prosperity.

EFFICIENT AND EFFECTIVE ORGANISATION

Council employees are proud to deliver efficient, valued and sustainable services for the betterment of the community.

Naturally wonderful lifestyle. Connected communities. Embracing opportunities.

Strong Communities

STRONG COMMUNITIES

Our strong and vibrant community spirit is nurtured through services, programs, organisations, facilities and community partnerships that promote resilience, care and respect for residents of all ages, cultures, abilities and needs.

OUANDAMOOKA COUNTRY

Our city embraces the rich Aboriginal heritage of **Redlands** Coast (Ouandamooka) and the Traditional Owners' ongoing custodianship of Quandamooka land and waters. We work together for the future of Redlands Coast on Ouandamooka Country.

THRIVING ECONOMY

Antivitis Economy Our thriving economy recognises the benefit of our unique geography and is underpinned by enabling infrastructure, supportive policy and successful partnerships which maximise opportunity for growth in industry, job creation, innovation and investment.

Liveable Neighbourhoods

LIVEABLE **NEIGHBOURHOODS**

Our unique local lifestyle is enhanced by a well-planned network of island, urban, rural and bushland areas which connect and support our natural assets, communities and businesses.

NATURAL ENVIRONMENT

Our environment enhances our identity, lifestyle, wellbeing, economy and cultural values. Opportunities to be immersed in our naturally wonderful environment are harnessed, and drive our commitment to protect and enhance our natural assets.

Council's 2025-2026 budget supports, and is consistent with, the 2021-2026 Corporate Plan: 'Our Future Redlands -A Corporate Plan to 2026 and Beyond', in delivering services, programs and facilities to its community.

BUDGET AT A GLANCE

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Annual Capital Works Program at a glance 2025–2026

Each year, Council allocates funds as part of its Operational Plan to invest in our infrastructure, streets, parks and public spaces across the city. This is known as the Annual Capital Works Program.

TOTAL PROGRAM: \$151,677,767



Rates and Charges

Prior to determining rates and charges, Council considers both internal and external indices and other factors which inform the rates and charges as shown below.

Council (RCC) Rates and Charges

• Increase to the Minimum General Rate (MGR) of 7.89%

Environment and Coastal Management Separate Charge

 Increased by \$55.48 per annum from \$202.52 to \$258.00 per annum for 2025-2026 to fund an extended program

Landfill Remediation Separate Charge

Increased by \$35.72 per annum from \$41.88 to \$77.60 per annum for 2025-2026

Redland City SES Administration Separate Charge

• Increased by 76 cents from \$6.64 to \$7.40 per annum for 2025-2026

Redland City Rural Fire Brigade Separate Charge

 New city-wide charge of \$6.00 per annum for 2025-2026 replacing the previous Southern Moreton Bay Island Special charge

Water Pricing - RCC controlled

- 2025-2026 water fixed access (domestic) charge increased by 12.02% from \$336.72 per annum to \$377.20
- 2025-2026 water consumption Variable Water Residential charge has increased by 8.8 cents from 73.2 to 82.0 cents per kilolitre

Water Pricing - State controlled

• Water consumption - State Controlled Bulk Water increased by 7.3 cents from \$3.444 per kilolitre to \$3.517 per kilolitre for 2025-2026

Wastewater Pricing

 Average domestic sewerage charge has increased from \$34.92 to \$36.60 per unit (an average residential property has 25 units)

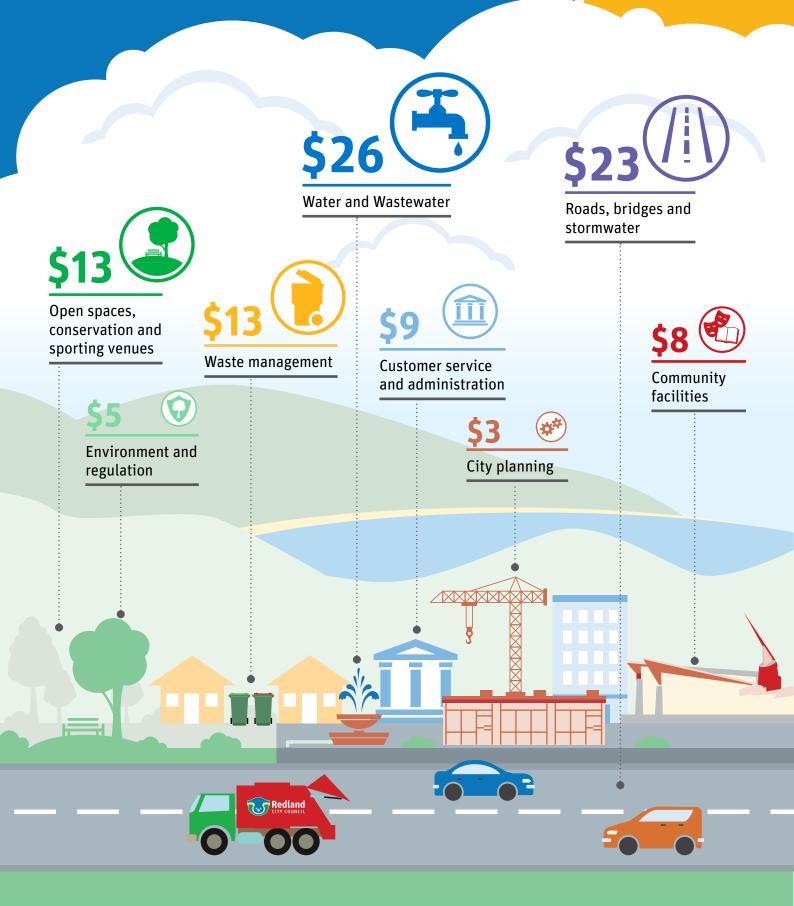
	tive Bill for Pricing 20. tic Average Water Us			
	2024-25	2025-26	Variance	Variance
	\$	\$	\$	%
Water Access	336.72	377.20	40.48	12.02
Water Consumption (193.24kL):*				
Bulk (State Controlled)	665.52	679.62	14.10	2.12
Retail (RCC Controlled)	141.39	158.38	16.99	12.02
Total Water excluding Wastewater	1,143.63	1,215.20	71.57	6.26
Wastewater	873.00	915.00	42.00	4.81
TOTAL WATER CHARGES	2,016.63	2,130.20	113.57	5.63

* RCC calculates average annual consumption by applying historical consumption data to derive a residential daily average usage. In contrast, the Queensland Competition Authority applies an average annual consumption of 160kL. 2024-25 figures have been re-calculated based on current water consumption forecast for 2025-26

Waste Levy in Queensland

 In 2021-2022, the Queensland Government under the Waste Reduction and Recycling Act 2011, brought forward four years of the waste levy advance payment. The purpose of this payment is to mitigate any direct impacts of the waste disposal levy to households in the Redland City local government area. For the financial year 2025-2026, Redland City Council will recognise \$5,019,821 of the advance payment as revenue.

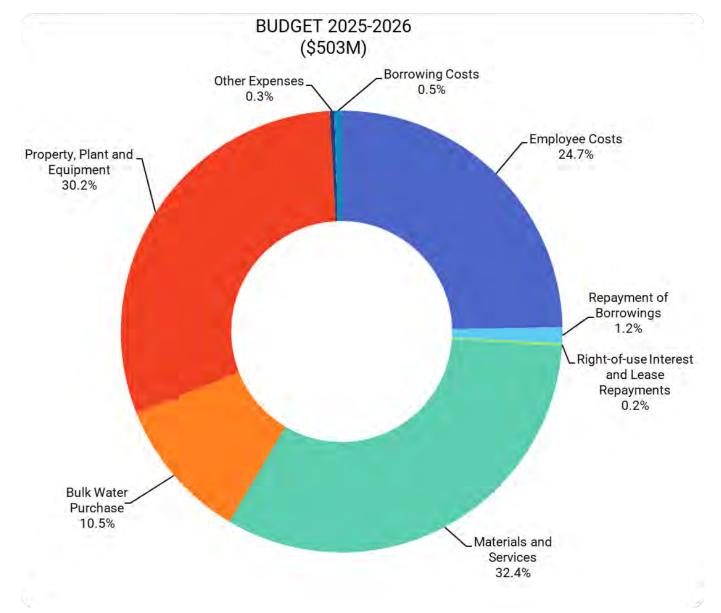
Every \$100 of your rates enables Council to deliver a range of services



FINANCIAL BUDGET OVERVIEW AND STATEMENTS

Investment in the City

For 2025-2026, 32.4% of the budget has been allocated to purchase materials and deliver services to support the Redlands community. Additionally, 10.5% relates to the purchase of bulk water from the Queensland Government. 30.2% has been set aside for new infrastructure and other capital programs. A further 24.7% is required for Council employees who contribute towards the delivery of services and maintenance programs to the Redlands community.



Borrowing costs are the expenses relating to the interest that has accrued on loans. The repayment of borrowings is associated with the principal amount borrowed.

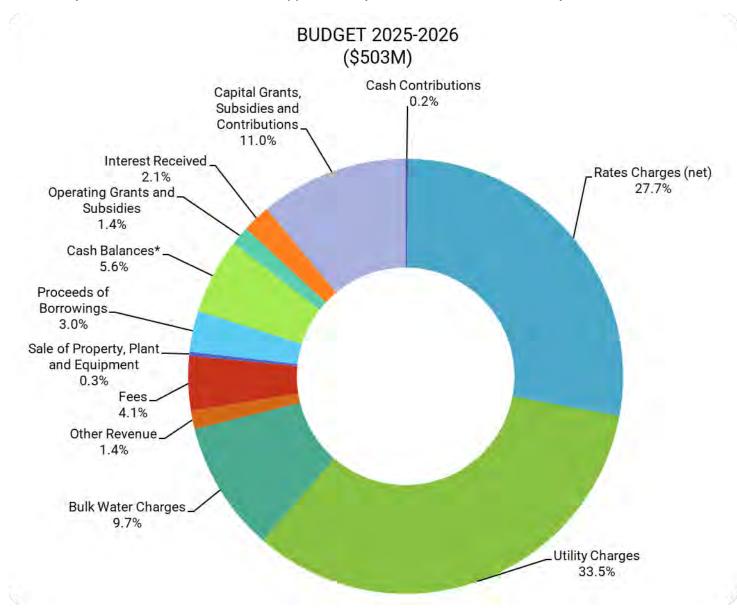
Council's Financial Strategy includes the outputs of a ten-year financial model that is aligned to Budget 2025-2026 and provides the most recent long-term financial forecast. The following policies have also been updated for the 2025-2026 financial year to provide Council with a framework to ensure long-term financial and infrastructure sustainability for the community:

- Debt
- Investment
- Revenue
- Application of Dividends and Tax Equivalent Payments

Funding the Investment in the City

Redland City Council's cash funding originates from a range of sources, with net general rate charges representing 27.7% of total cash funding. Utility charges make up 33.5% of the cash funding with a further 9.7% for the State Bulk Water charges. Council monitors its 'Council controlled revenue' ratio which demonstrates its ability to influence its operating income, and capacity to respond to financial shocks. Cash received from interest will decrease in 2025-2026 as interest rates continue to fall.

Capital and operating grants, subsidies and contributions are forecast to provide 12.4% of cash funding. This revenue assists Council in delivering a variety of capital programs and various operational maintenance activities. Additionally, fees collected from the issue of permits and consideration of applications and community related services contribute to approximately 4.1% of the funds received by Council.



*Utilisation of existing cash balances is due in part to the advance waste levy payment in early 2022 but also due to Council funding a portion of the landfill remediation program by using monies already levied and unspent.

Budgeted Financial Statements

These statements provide key revenue, expense and balance sheet items. Future years' estimates ensue from our internal financial strategy and financial forecasting model, drawing on assumptions and parameters that are revised throughout the year.

Financial Budget Summary

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Revenue from Operating Activities	416,703	437,536	458,738
Expenses from Operating Activities	410,909	430,739	451,325
Finance Costs	5,090	5,824	6,386
Result from Operating Activities	704	972	1,027
Capital Revenue Capital Expenses	73,499 289	52,244 -	35,970 -
Total Change in Community Equity	73,915	53,216	36,997

Key Balance Sheet Items

Budgeted assets and liabilities are established using anticipated closing balances at 30 June 2025, except where items have been specifically budgeted to the balance sheet, such as movements in cash and cash equivalents, borrowings and property, plant and equipment. Budgeted balances for all other line items do not necessarily reflect actual movements during 2024-25. Finalised and audited opening balances as at 1 July 2025 will be reflected in Council's 2024-2025 annual report.

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Total Assets	3,817,569	3,872,790	3,922,990
Total Liabilities	178,024	180,028	193,231
Net Community Assets	3,639,546	3,692,762	3,729,759
Total Cash at Year End	162,341	125,025	124,860
Total Debt at Year End	101,049	108,939	120,613

Redland City Council - Statement of Financial Position

The statement below includes community's assets, Council's liabilities and equity, as required by section 169(1)(b)(i) of the *Local Government Regulation 2012*.

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
CURRENT ASSETS	÷••••	,	<i>Q</i>
Cash and cash equivalents	162,341	125,025	124,860
Short-term investment	50,000	50,000	50,000
Trade and other receivables	57,676	60,436	63,441
Inventories	1,258	1,258	1,258
Other current assets	3,980	3,980	3,980
Total current assets	275,255	240,700	243,539
NON-CURRENT ASSETS			
Investment property	1,474	1,474	1,474
Property, plant and equipment	3,524,262	3,614,407	3,662,064
Intangible assets	158	219	353
Right-of-use assets	1,747	1,317	887
Other financial assets	73	73	73
Investment in other entities	11,769	11,769	11,769
Equity Investment	2,831	2,831	2,831
Total non-current assets	3,542,314	3,632,091	3,679,451
TOTAL ASSETS	3,817,569	3,872,790	3,922,990
CURRENT LIABILITIES			
Trade and other payables	41,118	42,958	44,424
Borrowings - current	6,391	4,320	44,424
Lease liability - current	237	339	363
Provisions - current	5,904	6,516	6,516
Other current liabilities	(267)	(276)	(284)
Total current liabilities	53,383	53,857	(284) 56,011
NON-CURRENT LIABILITIES			
Borrowings - non-current	94,658	104,619	115,620
Lease liability - non-current	1,595	1,154	768
Provisions - non-current	28,009	20,397	20,832
Other non-current liabilities	379		
Total non-current liabilities	124,641	126,171	137,220
TOTAL LIABILITIES	178,024	180,028	193,231
NET COMMUNITY ASSETS	3,639,546	3,692,762	3,729,759
COMMUNITY EQUITY Asset revaluation surplus	1 (10 000	1 610 000	1 610 000
	1,612,203	1,612,203	1,612,203
Retained surplus	1,914,077	1,997,293	2,074,290
Constrained cash reserves TOTAL COMMUNITY EQUITY	113,266 3,639,546	83,266 3,692,762	43,266 3,729,759

Redland City Council - Statement of Cash Flows

Cash movement is illustrated in three areas: operating, investing and financing, as required by section 169(1)(b)(ii) of the *Local Government Regulation 2012*.

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers Payments to suppliers and employees	382,776 (341,480) 41,296	415,809 (337,600) 78,209	436,926 (340,938) 95,987
Interest received Rental income Non-capital grants and contributions Borrowing costs Right-of-use assets interest expense	10,477 964 8,007 (2,714) (301)	8,336 991 9,859 (4,521) (312)	7,244 1,021 10,757 (5,052) (312)
Net cash inflow / (outflow) from operating activities	57,728	92,562	109,646
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for property, plant and equipment Payments for intangible assets Proceeds from sale of property, plant and equipment Capital grants, subsidies and contributions Other cash flows from investing activities	(151,678) - 1,514 55,432 -	(157,528) (234) 725 19,996 (388)	(142,761) (188) 924 20,912 (8)
Net cash inflow / (outflow) from investing activities	(94,731)	(137,430)	(121,122)
CASH FLOW FROM FINANCING ACTIVITIES			
Proceeds of borrowings Repayment of borrowings Right-of-use lease payments	15,211 (6,030) (525)	12,500 (4,610) (339)	15,991 (4,318) (363)
Net cash inflow / (outflow) from financing activities	8,657	7,551	11,310
Net increase / (decrease) in cash held	(28,346)	(37,316)	(165)
Cash and cash equivalents at the beginning of the year	190,687	162,341	125,025
Cash and cash equivalents at the end of the year	162,341	125,025	124,860

Redland City Council - Statement of Income and Expenditure

In accordance with section 169(1)(b)(iii) of the *Local Government Regulation 2012*, the following items are components of Council's Statement of Income and Expenditure:

- statement of comprehensive income, in compliance with section 169(3)(a) to (h) of the *Local Government Regulation 2012*
- contributions from developers, in compliance with section 169(3)(b) of the *Local Government Regulation 2012* (also captured in the statement of comprehensive income)
- estimated costs of Council's significant business activities and business units, in compliance with section 169(3)(i) of the *Local Government Regulation 2012*.

Redland City Council - Statement of Comprehensive Income

	-	· ·		
	Budget Year 1	Forecast Year 2	Forecast Year 3	
	2025-26 \$000	2026-27 \$000	2027-28 \$000	
Recurrent revenue	<i>Q</i>	,	<i>Queen</i>	
Rates charges	143,632	149,841	156,208	
Levies and utility charges	227,034	240,291	254,154	
Less: pensioner remissions and rebates	(4,102)	(4,273)	(4,446)	
Fees	24,952	26,184	27,504	
Rental income	964	995	1,025	
Interest received	10,477	8,336	7,244	
Sales revenue	5,250	5,421	5,583	
Other income	589	609	627	
Grants, subsidies and contributions	7,908	10,133	10,840	
Total recurrent revenue	416,703	437,536	458,738	
Capital revenue				
Grants, subsidies and contributions	55,432	19,996	20,912	
Non-cash contributions	18,067	32,248	15,059	
Total capital revenue	73,499	52,244	35,970	
TOTAL INCOME	490,202	489,780	494,708	
Recurrent expenses				
Employee benefits	124,045	127,146	130,324	
Materials and services	194,783	204,628	211,841	
Finance costs	5,090	5,824	6,386	
Depreciation and amortisation	92,607	99,509	109,724	
Other expenditure	680	704	729	
Net internal costs	(1,205)	(1,249)	(1,293)	
Total recurrent expenses	415,999	436,564	457,712	
Capital expenses				
(Gain) / loss on disposal of non-current assets	289			
Impairment loss on non-current assets held-for-sale	-	-	-	
Total capital expenses	289	-	-	
TOTAL EXPENSES	416,287	436,564	457,712	
NET RESULT	73,915	53,216	36,997	
Other comprehensive income / (loss) Items that will not be reclassified to a net result				
Revaluation of property, plant and equipment	-	-	-	
TOTAL COMPREHENSIVE INCOME	73,915	53,216	36,997	

Redland City Council - Statement of Changes in Equity

The movement in reserves and retained earnings for the following three years is forecast below, as required by section 169(1)(b)(iv) of the *Local Government Regulation 2012*.

	Asset Revaluation Surplus	Retained Surplus	Constrained Cash Reserves	Total Community Equity
	\$000	\$000	\$000	\$000
Balance as at 1 July 2025	1,612,203	1,836,359	117,069	3,565,631
Net result	-	73,915	-	73,915
Total comprehensive income for the year	-	73,915	-	73,915
Transfers to and from reserves:				
Transfers to reserves	-	(27,929)	27,929	-
Transfers from reserves	-	31,732	(31,732)	-
Total transfers to and from reserves	-	3,803	(3,803)	-
Balance as at 30 June 2026	1,612,203	1,914,077	113,266	3,639,546

	Asset Revaluation Surplus \$000	Retained Surplus \$000	Constrained Cash Reserves \$000	Total Community Equity \$000
Balance as at 1 July 2026	1,612,203	1,914,077	113,266	3,639,546
Net result	-	53,216	-	53,216
Total comprehensive income for the year	-	53,216	-	53,216
Transfers to and from reserves:				
Transfers to reserves	-	(44,561)	44,561	-
Transfers from reserves	-	74,561	(74,561)	-
Total transfers to and from reserves	-	30,000	(30,000)	-
Balance as at 30 June 2027	1,612,203	1,997,293	83,266	3,692,762

	Asset Revaluation Surplus \$000	Retained Surplus \$000	Constrained Cash Reserves \$000	Total Community Equity \$000
Balance as at 1 July 2027	1,612,203	1,997,293	83,266	3,692,762
Net result	-	36,997	-	36,997
Total comprehensive income for the year	-	36,997	-	36,997
Transfers to and from reserves:				
Transfers to reserves	-	(46,223)	46,223	-
Transfers from reserves	-	86,223	(86,223)	-
Total transfers to and from reserves	-	40,000	(40,000)	-
Balance as at 30 June 2028	1,612,203	2,074,290	43,266	3,729,759

Redland City Council - Operating Statement

The information below outlines the revenue and expenditure for operational activities, projects and programs by line item and category.

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Revenue			
Rates charges	143,632	149,841	156,208
Levies and utility charges	227,034	240,291	254,154
Less: Pensioner remissions and rebates	(4,102)	(4,273)	(4,446)
Fees	24,952	26,184	27,504
Operating grants and subsidies	6,997	9,185	9,854
Operating contributions and donations	912	948	986
Interest external	10,477	8,336	7,244
Other revenue	6,803	7,024	7,235
Total revenue	416,703	437,536	458,738
Expenses			
Employee benefits	124,045	127,146	130,324
Materials and services	194,783	204,628	211,841
Finance costs other	921	1,304	1,335
Other expenditure	680	704	729
Net internal costs	(1,205)	(1,249)	(1,293)
Total expenses	319,223	332,533	342,936
Earnings before interest, tax and depreciation	97,480	105,003	115,802
Interest expense	4,169	4,521	5,052
Depreciation and amortisation	92,607	99,509	109,724
OPERATING SURPLUS / (DEFICIT)	704	972	1,027

Please refer to the City Water and City Waste operating and capital funding statements on pages 24 to 27 for the estimated revenues and costs of Council's commercial business activities. City Water and City Waste revenues and expenditures are included in the above RCC statements although are broken out for transparency as part of full operating and capital funding statements for these commercial businesses.

Redland City Council - Capital Funding Statement

This statement presents the capital funds expected by Council and how these funds will be allocated to capital projects and activities.

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Proposed sources of capital funding			
Capital contributions and donations	18,281	19,045	19,961
Capital grants and subsidies	37,151	951	951
Proceeds on disposal of non-current assets	1,514	725	924
Capital transfers (to) / from reserves	7,973	30,000	40,000
Non-cash contributions	18,067	32,248	15,059
New loans	15,211	12,500	15,991
Funding from general revenue	76,648	99,491	69,803
Total sources of capital funding	174,845	194,960	162,688
Proposed application of capital funds			
Contributed assets	18,067	32,248	15,059
Capitalised goods and services	141,952	145,142	131,513
Capitalised employee costs	9,725	12,621	11,436
Loan redemption	5,100	4,949	4,681
Total application of capital funds	174,845	194,960	162,688

Redland City Council - Other Budgeted Items

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Other budgeted items			
Transfers to constrained operating reserves	(29,753)	(25,352)	(25,985)
Transfers from constrained operating reserves	25,584	25,352	25,985
Written down value (WDV) of assets disposed	1,803	725	924

Contributions from Developers

Section 169(3)(b) of the *Local Government Regulation 2012* requires the disclosure of contributions from developers in Council's annual budget. Forecast capital and operational developer contributions are reflected in the table below. Capital contributions and donations are cash contributions from developers. Non-cash contributions are developer contributed assets.

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Operating developer contributions	33	34	35
Capital developer contributions	18,281	19,045	19,961
Developer non-cash contributed assets	18,067	32,248	15,059
Total developer contributions	36,380	51,327	35,054

Long-term Financial Forecast

Pursuant to section 169(2)(a) of the *Local Government Regulation 2012*, Council's budget is required to include a long-term financial forecast. The forecast includes Council's income, expenses and the value of Council's assets, liabilities and community equity.

Year one of the forecast depicts the adopted budget for financial year 2025-2026. From year two to year ten of the forecast, values have been derived from Council's Long-Term Financial Forecast that works towards balancing the increase in revenue from the community to fund the replacement and renewal of assets.

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000	Forecast Year 4 2028-29 \$000	Forecast Year 5 2029-30 \$000
Total Income	490,202	489,780	494,708	513,631	533,522
Total Expenses	416,287	436,564	457,712	478,079	498,668
Total Assets	3,817,569	3,872,790	3,922,990	3,969,564	4,013,502
Total Liabilities	178,024	180,028	193,231	204,254	213,337
Community Equity	3,639,546	3,692,762	3,729,759	3,765,310	3,800,165
	3,039,340	3,092,702	3,729,739	3,703,310	3,000,10

	Forecast Year 6 2030-31 \$000	Forecast Year 7 2031-32 \$000	Forecast Year 8 2032-33 \$000	Forecast Year 9 2033-34 \$000	Forecast Year 10 2034-35 \$000
Total Income	556,921	589,730	602,791	624,081	648,342
Total Expenses	522,408	547,288	570,456	595,340	621,491
Total Assets	4,061,187	4,115,770	4,160,450	4,201,330	4,239,961
Total Liabilities	226,510	238,650	250,995	263,134	274,912
Community Equity	3,834,678	3,877,120	3,909,455	3,938,197	3,965,049

Please note that Redland City Council's ten-year financial forecast is updated during formal budget review processes and also as part of the annual budget development. The figures above reflect assumptions, parameters and indices as part of the 2025-2026 budget development and, as in previous years, are subject to change following budget adoption.

The difference between the City's assets and liabilities is community equity, which is estimated to be \$3.64 billion at the end of the 2025-2026 financial year. Community equity continues to grow each year as the city grows and develops whilst maintaining equity across current and future generations. The increase in community equity is largely driven by capital revenues from infrastructure charges, grants, subsidies and contributed assets in addition to utilising cash balances for levied but unspent charges.

Financial Sustainability Measures Overview

Council's ten-year financial forecast is frequently updated to reflect changes to policy direction, budget review movements and market influences. The figures below reflect assumptions, parameters and indices as agreed for 2025-2026 budget development and, as in previous years, are subject to change following budget adoption. The below financial sustainability measures are provided in accordance with the requirements of section 169(4) and (5) of the *Local Government Regulation 2012* and the Financial Management (Sustainability) Guideline 2024.

Of note, Council's renewal spend is equal to the planned or budgeted renewal spend for the long-term as demonstrated through the Asset Renewal Funding ratio below. In other words, we are renewing what needs renewing, when it needs renewing.

Redland City Council	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35
Council Controlled Revenue Ratio	93.96%	94.17%	94.48%	94.81%	95.33%	95.40%	95.38%	95.55%	95.60%	95.64%
Contextual purposes only										
Population Growth Ratio**	1.23%	1.23%	1.23%	1.23%	1.23%	1.23%	1.23%	1.23%	1.23%	1.23%
Contextual purposes only										
Operating Surplus Ratio	0.17%	0.22%	0.22%	0.35%	0.34%	0.35%	0.50%	0.56%	0.54%	0.55%
Target greater than 0% on five-year average										
Operating Cash Ratio	23.13%	23.90%	25.15%	24.99%	24.93%	24.52%	24.07%	24.01%	23.66%	23.05%
Target greater than 0% on five-year average										
Unrestricted Cash Expense Cover Ratio	4.06 months	3.64 months	4.92 months	4.85 months	4.85 months	5.22 months	5.13 months	5.14 months	5.41 months	5.38 months
Target greater than 2 months										
Asset Sustainability Ratio	67.39%	82.27%	60.98%	61.06%	63.69%	68.53%	87.35%	80.69%	60.18%	88.26%
Target greater than 60% on five-year average										
Asset Consumption Ratio	66.59%	67.06%	65.98%	64.93%	63.95%	62.92%	61.86%	60.81%	59.74%	58.61%
Target greater than 60% on five-year average										
Asset Renewal Funding Ratio	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Contextual purposes only										
Leverage Ratio	1.05 times	1.04 times	1.05 times	1.08 times	1.08 times	1.13 times	1.16 times	1.17 times	1.20 times	1.23 times
Target between 0 and 4 times on five-year average										
Net Financial Liabilities Ratio	-23.33%	-13.87%	-10.97%	-9.60%	-9.08%	-10.47%	-9.36%	-8.73%	-10.02%	-9.73%
Less than 60% (on average over the long-term)										

A definition of each of the ratios is given in the Glossary – Financial Sustainability Measures on page 78.

* The Council-Controlled Revenue, Population Growth, and Asset Renewal Funding Ratio measures are reported for contextual purposes only and are not audited by the Queensland Audit Office (QAO) ** Population growth forecasts are sourced from Queensland Government Statistician's Office (QGSO) and the latest available Census Data

Redlands Rates Comparison

Section 169(7) of the Local Government Regulation 2012 requires the disclosure of the following information in Council's annual budget: The budget must include the total value of the change, expressed as a percentage, in the rates and utility charges levied for the financial year compared with the rates and utility charges levied in the budget for the previous financial year.

The total increase in the rates and charges levied for the 2025-2026 budget compared with the rates and utility charges levied in the 2024-2025 budget is 10.68% (comprising growth and price increases). Growth increases means more land or properties are being created in the city so are then rateable in line with the *Local Government Act 2009*.

Significant Business Activities

In accordance with section 169(3)(i) of the *Local Government Regulation 2012*, Council's budget must include the estimated costs for the local government's significant business activities carried on using a full cost pricing basis. Of note, the two significant business activities of Council are also Commercial Business Units. The following estimated significant business activity statements are in accordance with section 34 of the *Local Government Regulation 2012*.

These statements provide key revenue, expense and balance sheet items. Future years' estimates result from our internal financial strategy and financial forecasting models, drawing on assumptions and parameters that are revised throughout the year.

City Water

CITY WATER OPERATING STATEMENT

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Revenue			
Levies and utility charges	156,507	162,777	172,461
Less: Pensioner remissions and rebates	(635)	(656)	(676)
Fees	699	727	755
Operating grants and subsidies			
Operating contributions and donations		-	-
Interest external	5,440	6,193	6,219
Community service obligations	669	693	716
Other revenue	2,803	2,894	2,981
Total revenue	165,483	172,627	182,456
Expenses			
Employee benefits	12,479	12,927	13,344
Materials and services	73,810	78,239	86,063
Finance costs other		-	-
Other expenditure	2	2	2
Net internal costs	7,158	7,551	8,231
Total expenses	93,449	98,719	107,640
Earnings before interest, tax and depreciation	72,034	73,908	74,816
Interest expense	991	1,014	1,016
Internal interest	19,061	19,766	19,740
Depreciation and amortisation	33,732	33,557	34,364
OPERATING SURPLUS / (DEFICIT)	18,251	19,572	19,696

CITY WATER CAPITAL FUNDING STATEMENT

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Proposed sources of capital funding			
Capital contributions and donations	3,196	3,456	3,733
Capital grants and subsidies	5,450		
Proceeds on disposal of non-current assets			
Capital transfers (to) / from reserves	3,684	1,258	952
Non-cash contributions	1,530	3,430	3,479
New loans			
Funding (to) / from general revenue	23,910	35,312	39,265
Total sources of capital funding	37,770	43,456	47,429
Proposed application of capital funds			
Contributed assets	1,530	3,430	3,479
Capitalised goods and services	34,368	36,430	40,073
Capitalised employee costs	1,625	2,544	2,795
Loan redemption	247	1,053	1,083
Total application of capital funds	37,770	43,456	47,429
Other budgeted items			
Transfers to constrained operating reserves	-	-	-
Transfers from constrained operating reserves	-		-
Written down value (WDV) of assets disposed	-		-
Income tax	8,069	6,908	7,029
Dividend	14,121	12,090	12,300

CITY WATER COMMUNITY SERVICE OBLIGATIONS (CSOS)

Job Name	Nature of the CSO	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$002
Water concession not for profit	Reduced charges for water for charities and not for profit organisations	129	133	138
Wastewater concession not for profit	Reduced charges for wastewater for charities and not for profit organisations	374	388	400
Concealed leaks	A remission provided to eligible customers on the estimated water lost due to a concealed leak	166	172	178
		669	693	716

City Waste

CITY WASTE OPERATING STATEMENT

	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Revenue			
Levies and utility charges	44,987	50,958	54,068
Less: Pensioner remissions and rebates			-
Fees	596	620	644
Operating grants and subsidies	248	248	248
Operating contributions and donations	.	-	-
Interest external	935	1,183	1,225
Community service obligations	252	261	269
Other revenue	882	911	938
Total revenue	47,902	54,182	57,392
Expenses			
Employee benefits	1,525	1,585	1,647
Materials and services	32,563	36,144	37,572
Finance costs other	5	5	5
Other expenditure	-	-	-
Net internal costs	3,673	3,819	3,969
Total expenses	37,765	41,553	43,194
Earnings before interest, tax and depreciation	10,137	12,630	14,199
Interest expense	5	506	581
Internal interest			
Depreciation and amortisation	922	1,430	1,807
OPERATING SURPLUS / (DEFICIT)	9,210	10,694	11,811

CITY WASTE CAPITAL FUNDING STATEMENT

	Budget Year 1 2025-26	Forecast Year 2	Forecast Year 3
	\$000	2026-27 \$000	2027-28 \$000
Proposed sources of capital funding			
Capital contributions and donations	-	-	-
Capital grants and subsidies	-	-	-
Proceeds on disposal of non-current assets	-	-	-
Capital transfers (to) / from reserves	-	-	-
Non-cash contributions	-	-	-
New loans	-	-	
Funding (to) / from general revenue	1,702	3,766	2,032
Total sources of capital funding	1,702	3,766	2,032
Proposed application of capital funds			
Contributed assets	-	-	-
Capitalised goods and services	1,565	3,725	1,989
Capitalised employee costs	101		
Loan redemption	37	42	42
Total application of capital funds	1,702	3,766	2,032
Other budgeted items			
Transfers to constrained operating reserves	(5,020)	(5,168)	(5,313)
Transfers from constrained operating reserves	5,020	5,168	5,313
Written down value (WDV) of assets disposed	-		
Income tax	2,989	3,208	3,543
Dividend	3,487	3,743	4,134

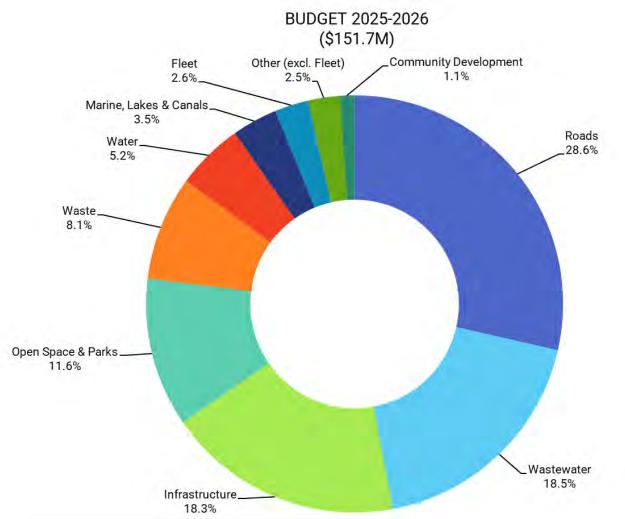
CITY WASTE COMMUNITY SERVICE OBLIGATIONS (CSOS)

Job Name	Description of the nature of the CSO	Budget Year 1 2025-26 \$000	Forecast Year 2 2026-27 \$000	Forecast Year 3 2027-28 \$000
Clean Up Australia Day	Acceptance of Clean Up Australia Day waste transfer stations, provision of bulk waste bins and waste disposal for clean-up sites.	2	2	2
Waste Disposal from Community Groups and Islands	Disposal of construction and demolition (C&D) waste originating from islands not accepted at island waste transfer stations; and waiving of disposal fees for community groups and not for profit organisations.	57	59	61
In-Home Waste, Recycling and Green Waste Collection Service	In-Home wheelie bin collection services to residents who are unable to place their bin at the kerb for collection due to ill health, physical or mental capacity.	148	153	158
Bulky Item Collection Service (Elderly & People with Disability)	Removal and disposal of bulky items and green waste to eligible clients.	44	46	48
		252	261	269

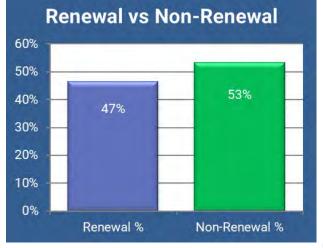
CAPITAL INVESTMENT

Capital Investment 2025-2026

Council reviewed its most recent 10-year capital program throughout the 2025-2026 budget development process, adjusting for affordability, sustainability and deliverability. As per previous years, financial and asset sustainability were the focus of the capital program, with Council prioritising funding the renewal and compliance of existing assets, before considering new asset acquisition priorities. Timely renewal for existing assets seeks to achieve the lowest whole-of-life service cost, while new assets not only impact on capital expenditure but also bring new operating and maintenance costs, that need to be balanced with the benefits they propose to deliver. Other key factors in the development of the capital expenditure program are deliverability and overall portfolio balance. A total of \$151.7M has been planned for capital works in 2025-2026 which has been allocated across the work programs as displayed in the chart below.

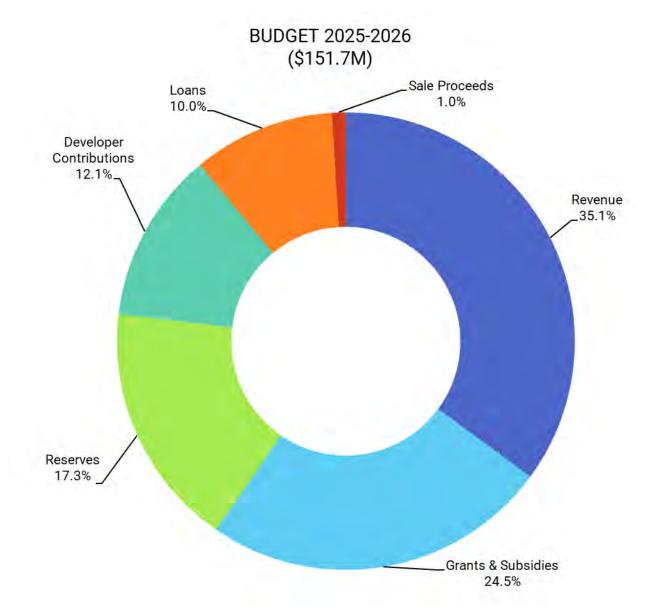


Category	Amount \$000	2025-26 %
Roads	43,324	28.6%
Wastewater	28,078	18.5%
Infrastructure	27,769	18.3%
Open Space & Parks	17,538	11.6%
Waste	12,276	8.1%
Water	7,916	5.2%
Marine, Lakes & Canals	5,355	3.5%
Fleet	3,950	2.6%
Other (excl. Fleet)	3,757	2.5%
Community Development	1,715	1.1%
Total	151,678	100.0%



Funding Capital Investment 2025-2026

The sources of capital expenditure funding are shown below:



Category	Amount \$000	2025-26 %
Revenue	53,266	35.1%
Grants & Subsidies	37,151	24.5%
Reserves	26,254	17.3%
Developer Contributions	18,281	12.1%
Loans	15,211	10.0%
Sale Proceeds	1,514	1.0%
Total	151,678	100.0%

Capital Investment Program 2025-2026

The capital works program for 2025-2026 has been constructed to address the priorities of *Our Future Redlands – A Corporate Plan to 2026 and Beyond*, as well as the outputs from the Asset and Service Management Plans. These plans have ensured Council focuses on renewing and maintaining assets to provide financial and asset sustainability to the community.

Additionally, the program also includes capital investment into Council's technology and capability that will assist in the delivery and maintenance of the infrastructure throughout the City. The overall expenditure on capital works is budgeted to be \$151.7M for 2025-2026 and is listed below by category of expenditure.

Works Program	\$
Libraries	921,829
Public Art and Redlands Performing Arts Centre (RPAC)	792,771
Community and Cultural Development	1,714,600
Transport (footpaths, bikeways, carparks, bus stops/shelters)	17,752,887
Community Development	4,673,500
Buildings	4,437,956
Stormwater	580,000
Amenities and Safety Projects	325,000
Infrastructure	27,769,343
Marine Foreshore Protection	4,915,000
Lake and Canal Estates	440,092
Marine and Foreshore	5,355,092
Infrastructure - Open Space	11,037,500
Parks and Conservation	6,500,552
Open Space, Parks and Conservation	17,538,052
Fleet	3,950,312
Information Management Replacements, Upgrades and Projects	2,019,375
Other Capital Expenditure	1,737,838
Other Capital Investment	7,707,525
Road Reconstruction, Maintenance and Other	25,008,000
Reseals and Resurfacing	13,681,000
Road Upgrade Programs, Intersection Safety and Traffic Control Improvements	4,635,000
Transport, Roads and Traffic	43,324,000
Waste	12,275,740
Wastewater Treatment Plants, Mains and Maintenance	18,287,309
Wastewater Pump Stations	9,790,000
Wastewater	28,077,309
Water	7,916,106
Grand Total	151 677 767

KEY FINANCIAL POLICIES AND ADMINISTRATIVE DIRECTIVE

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Investment Policy (FIN-001-P)

Head of Power

Local Government Act 2009 (Act)

Section 104 requires a local government to establish a system of financial management that includes various financial policies, including an investment policy.

The Act also defines Council as a statutory body and subsequently Council must also consider the *Statutory Bodies Financial Arrangements Act* 1982.

Local Government Regulation 2012

Section 191 requires a local government to prepare and adopt an investment policy for a financial year.

This policy applies to Council's investment in wholly owned subsidiaries.

Policy Objective

To maximise earnings from authorised financial investments of surplus funds after assessing and minimising all associated risks in accordance with the annually revised and adopted Long-Term Financial Strategy (Financial Strategy). Further, to comply with section 191 of the *Local Government Regulation 2012*, this policy outlines Council's investment objectives, overall risk philosophy and procedures for achieving the goals related to investment stated in this policy.

This policy applies to all of Redland City Council business areas. Redland Investment Corporation (RIC), being a wholly owned separate legal entity, and any of its subsidiaries may utilise the provisions of this policy but are not bound to the Redland City Council policy statements as outlined in this document.

Policy Statement

Redland City Council, through its Corporate Plan, is committed to providing services that deliver our community's shared vision and collective aspirations: *Naturally wonderful lifestyle*. *Connected community*. *Embracing opportunities*. We are a values led organisation and our organisational values encapsulate what we care about, influence how we operate and support our mission: Make a difference, make it count.

The Investment Policy is aligned to the objectives of Council's Corporate Plan and is achieved through the following procedures:

- Investing only in investments as authorised under current legislation.
- Investing only with approved institutions.
- Investing to facilitate diversification and minimise portfolio risk.
- Investing to protect the capital value of investments (balancing risk with return opportunities).
- Investing to facilitate working capital requirements.
- Reporting on the performance of its investments on a monthly basis as part of the monthly financial reports to Council.
- Conducting an annual review of all investments and associated returns as part of the annual review of the Long-Term Financial Strategy.
- Ensuring no more than 30% of Council's investments are held with one financial institution, or one fund manager for investments outside of the Queensland Treasury Corporation or the Queensland Investment Corporation cash funds or Bond Mutual Funds.

Council will follow an active investment management strategy over the next ten financial years in order to maximise the returns generated from investing cash balances.

Council may also consider investing in commercial opportunities, joint ventures, associates and subsidiaries. Prior to investment, a comprehensive analysis will be undertaken to ensure the benefits of the investment outweigh the risks and costs. The analysis will ensure any proposal for investment outside a financial institution/fund manager will maintain or improve all relevant financial ratios and measures of sustainability within adopted Financial Strategy targets. Any investment outside of a financial institution/fund manager must also be consistent with the principles and objectives contained in Council's Revenue and Dividend Policies.

Debt Policy (FIN-009-P)

Head of Power

Local Government Act 2009 (Act)

Section 104 requires a local government to establish a system of financial management that includes various financial policies, including a debt policy.

Local Government Regulation 2012

Section 192(1) requires a local government to prepare and adopt a debt policy for a financial year. The Act also defines Council as a statutory body and subsequently Council's borrowing activities continue to be governed by the *Statutory Bodies Financial Arrangements Act 1982*.

Policy Objective

To ensure the sound management of Council's existing and future debt after assessing and minimising all associated risks in accordance with the annually revised and adopted Long-Term Financial Strategy (Financial Strategy). Further, to comply with section 192 of the *Local Government Regulation 2012*, this policy states the new borrowings planned for the 2025-2026 financial year, and the next nine financial years, and the period over which Council plans to repay existing and new borrowings.

This policy applies to all of Redland City Council business areas. Redland Investment Corporation (RIC), being a wholly owned separate legal entity, and any of its subsidiaries may utilise the provisions of this policy but are not bound to the Redland City Council policy statements as outlined in this document.

Policy Statement

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The Debt Policy is aligned to the objectives of Council's Corporate Plan and is achieved through Council's commitment to:

- Only using long-term borrowings (between 2 and 20 years) to finance capital works that will provide services now and into the future. No long-term borrowings will be used to finance recurrent expenditure and the operational activities of the Council.
- Utilising its existing constrained cash reserves when seeking funding for capital works. The use of any existing cash reserves will be subject to the purpose of the reserve in addition to maintaining all relevant financial ratios and measures of sustainability within adopted Financial Strategy targets.
- Undertaking long-term borrowings for capital works only if the interest and debt principal repayments can be serviced and relevant financial ratios and measures are maintained within approved Financial Strategy targets.
- Aligning borrowings to specific projects and/or asset classes rather than being pooled to ensure transparency and accountability is maintained. Borrowings will be nominated through the priority needs of the capital program and will be determined through the normal budgetary and approval process of Council.

- Paying debt service payments annually in July in order to minimise Council's interest expense.
- Reviewing its debt regularly and seeking to repay or restructure its debt to ensure repayment in the shortest possible time or resulting in a reduction in interest payments subject to maintenance of key performance indicators in the Financial Strategy.
- Considering new loans only if the subsequent increase in debt servicing payments allows the total debt servicing ratio to remain within Financial Strategy targets.
- Ensuring the term of any new loans will be a maximum of twenty years for Water, Waste and General requirements. The debt term shall not exceed the finite life of the related asset/s.
- Recovering costs of new loans taken out on behalf of commercial businesses, commercial opportunities, joint ventures, associates or subordinates through the administration of a management fee in line with current market rates.
- Restricting new borrowings to work that falls into specific categories such as:
 - o Risk Management
 - Asset Management
 - o Inter-Generational Projects

Schedule of forecasted debt 2025-2034: Local Government Regulation 2012 section 192(2)(a)										
	Budget	Forecast								
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Opening Balance	90,406	101,049	108,939	120,613	129,039	135,319	144,990	153,332	161,862	169,839
New Loans	15,211	12,500	15,991	13,417	11,890	15,890	15,300	16,287	16,586	16,586
Accrued Interest on Loans	3,876	4,521	5,052	5,720	6,224	6,612	7,208	7,690	8,205	8,689
Debt Service Payment (principal and interest)	(8,444)	(9,131)	(9,369)	(10,710)	(11,835)	(12,832)	(14,165)	(15,448)	(16,814)	(18,205)
Closing Balance	101,049	108,939	120,613	129,039	135,319	144,990	153,332	161,862	169,839	176,909

Schedule of forecasted remaining repayment terms in years 2025-2034: Local Government Regulation 2012 section 192(2)(b)										
	Budget	Forecast								
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35
Weighted Average in Years (existing loans)	17.15	16.33	15.35	14.38	13.40	12.43	11.46	10.50	9.54	8.59
Weighted Average in Years (incl. new loans)	17.58	17.12	16.65	16.13	15.59	15.22	14.85	14.53	14.25	13.99

NEW LOANS

Financial Year Ending 30 June	Indicative Amount \$000*	Purpose	Repayment Period^
2026	15,211	Major Capital Works and Acquisitions	20 years
2027	12,500	Major Capital Works and Acquisitions	20 years
2028	15,991	Major Capital Works and Acquisitions	20 years
2029	13,417	Major Capital Works and Acquisitions	20 years
2030	11,890	Major Capital Works and Acquisitions	20 years
2031	15,890	Major Capital Works and Acquisitions	20 years
2032	15,300	Major Capital Works and Acquisitions	20 years
2033	16,287	Major Capital Works and Acquisitions	20 years
2034	16,586	Major Capital Works and Acquisitions	20 years
2035	16,586	Major Capital Works and Acquisitions	20 years

^Assumed 20 years for forecasting purposes, will be in line with the lives of the assets funded by the loan *Council reviews its debt profiles as part of the annual budget development and capital expenditure programs.

Existing Loans

Year Borrowed**	Amount Borrowed \$000	Purpose	Repayment Period	Year to be Repaid	Principal Outstanding 30/6/2025 \$000
2016	632	Community Buildings	9 years	2025	85
2016	7,649	Land Acquisitions	9 years	2025	1,025
2016	1,754	Other Infrastructure	10 years	2026	411
2016	1,085	Paths and Trails	10 years	2026	252
2016	3,925	Road Infrastructure	10 years	2026	910
2016	6,859	Tidal Works	9 years	2025	880
2019	2,500	Infrastructure-Transport Weinam	20 years	2039	1,907
2020	9,800	Infrastructure Works Program	20 years	2040	7,821
2021	9,612	Major Capital Works and Acquisitions	20 years	2041	8,173
2022	10,301	Major Capital Works and Acquisitions	20 years	2042	9,724
2023	10,483	Major Capital Works and Acquisitions	20 years	2043	10,643
2024	20,159	Major Capital Works and Acquisitions	20 years	2044	20,592
2025	27,922	Major Capital Works and Acquisitions	20 years	2045	27,985

**The existing loan accounts were converted to fixed rate loans on 1 April 2016 following a QTC restructure of loans and policies.

In accordance with section 192(2)(b):

- Council plans to repay its existing borrowings over their remaining terms, with all existing debt planned to be repaid by 2045.
- With respect to new debt, Council will consider the repayment period at the time of the application based on factors including the size of the loan and the nature of the asset to be funded. Of note, the maximum repayment term will be 20 years for all new borrowings.

Application of Dividends and Tax Equivalent Payments Policy (FIN-005-P)

Head of Power

The establishment of this policy is consistent with the *Local Government Act 2009, Local Government Regulation 2012* and also the Local Government Tax Equivalent Regime (LGTER).

Policy Objective

The objective is to clarify Council's intention for its use of financial returns received from commercialised or corporatised business activities and any subsidiaries or associates.

This policy applies to all of Redland City Council business areas. Redland Investment Corporation (RIC), being a wholly owned separate legal entity, and any of its subsidiaries may utilise the provisions of this policy but are not bound to the Redland City Council policy statements as outlined in this document.

Policy Statement

Redland City Council, through its Corporate Plan, is committed to providing services that deliver our community's shared vision and collective aspirations: *Naturally wonderful lifestyle. Connected community. Embracing opportunities.* We are a values led organisation and our organisational values encapsulate what we care about, influence how we operate and support our mission: Make a difference, make it count.

The Application of Dividends and Tax Equivalent Payments Policy is aligned to the objectives of Council's Corporate Plan and is achieved through Council:

• Receiving dividends and tax equivalent payments from its commercialised business activities.

- Receiving dividends from its wholly owned subsidiary RIC.
- Looking to receive dividends and tax equivalent payments from any corporatised business activities, subsidiaries or associates in the future.

Additionally, Council is committed to:

- Transparently accounting, reconciling and reporting the receipt of such financial returns in accordance with the Australian Accounting Standards, the LGTER and, where applicable, the *Local Government Regulation 2012* (including, in particular, section 25 and schedule 4, section 8).
- Applying all financial returns to the provision of community benefit.

Constrained Cash Reserves Administrative Directive (FIN-007-A)

Head of Power

Local Government Act 2009

Section 104 requires a local government to establish a system of financial management to ensure financial sustainability. Under section 104(2), a local government is financially sustainable if the local government is able to maintain its financial capital and infrastructure capital over the long-term.

Objective

To ensure Council's constrained cash reserves:

- Are only restricting funds received or levied for a specific purpose and/or have identified obligations tied to them.
- Are only used for identified planned expenditure.
- Do not exceed cash balances at the end of the financial year, to align with the disclosure requirements of the Department of Local Government, Water and Volunteers and the Queensland Audit Office.

This policy applies to all of Redland City Council business areas. Redland Investment Corporation (RIC), being a wholly owned separate legal entity, and any of its subsidiaries may utilise the provisions of this policy but are not bound to the Redland City Council policy statements as outlined in this document.

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Council's Constrained Cash Reserves Administrative Directive is aligned to the objectives of the Corporate Plan through its philosophy to ensure funds held in constrained cash reserves are restricted to deliverables consistent with the:

- *Planning Act 2016* (sections 120 and 143) which requires that a levied charge may be only for extra demand placed on trunk infrastructure that development will generate, and may only be used to provide trunk infrastructure.
- Long-Term Financial Strategy
- Long-Term Asset and Service Management Plan
- Corporate Plan
- Annual Operational Plan and Budget

Council is committed to achieving this goal by:

- Reporting on constrained cash reserves on a monthly basis as part of the monthly financial reports to General Meeting.
- Reporting constrained cash reserves as a subset of cash balances in annual statutory reporting.
- Ensuring constrained cash reserves do not exceed cash balances at the end of the financial year.
- Conducting regular reviews of all constrained cash reserves for relevance and future requirements in accordance with the Long-Term Financial Strategy and other appropriate strategies and plans.
- Ensuring that infrastructure charges are constrained for the purposes of new trunk infrastructure and not renewal work.
- Reviewing forecast reserve movements as an integral part of the annual budget development process.
- Transferring funds from constrained cash reserves back to retained earnings when the purpose of the reserve is no longer valid or required or when the funds have been expended on planned works.

Revenue Policy (FIN-017-P)

Head of Power

According to section 104(5)(c)(iii) of the *Local Government Act 2009* (Act), the system of financial management established by Council must include a revenue policy.

Section 169(2)(c) of the *Local Government Regulation 2012* (Regulation) requires a local government to include in its financial budget a revenue policy. Section 170 of the Regulation requires a local government to adopt a budget each financial year.

Section 193(3) of the Regulation requires a local government to review its revenue policy annually in sufficient time to allow an annual budget that is consistent with the revenue policy to be adopted for the next financial year.

Policy Objective

In accordance with section 193 of the Regulation, this Revenue Policy states:

- The principles that Council intends to apply in the 2025-26 financial year for:
 - Levying of rates and charges
 - Granting concessions for rates and charges
 - Recovering overdue rates and charges
 - Cost-recovery methods
- The purpose for concessions that Council intends to grant for rates and charges.
- The extent to which physical and social infrastructure costs for a new development are to be funded by charges for the development.

This Revenue Policy also states principles that Council intends to apply in a financial year for:

- Community service obligations
- Applying user pays models
- Raising revenue from commercial activities
- Raising revenue from other external sources

This policy applies to all of Redland City Council business areas. Redland Investment Corporation (RIC), being a wholly owned separate legal entity, and any of its subsidiaries may utilise the provisions of the policy but are not bound to the Redland City Council policy statements as outlined in this document.

Policy Statement

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The Revenue Policy is aligned to the objectives of Council's Corporate Plan and Council's commitment to applying the following principles in the 2025-26 financial year:

Principles for levying of rates and charges:

- Accountability Council will be accountable to the providers of funds to ensure those funds are applied efficiently and effectively to satisfy the objective for which the funds were raised.
- **Transparency** Council will be transparent in its revenue raising activities and will endeavour to use systems and practices able to be understood by the community.
- **Representation** Council will act in the interests of the whole community in making decisions about rates and charges.
- Sustainable financial management Council will ensure it manages revenue diligently and that the
 application of funds is founded on sustainable strategic objectives that result in the timely and optimal
 investment in identified priorities.
- Fairness While the rating legislation requires Council to use property valuations as the basis for raising
 rate revenue, Council will monitor the impact of valuation changes and moderate increases where
 possible.
- Differentiation of categories Council will apply different rates to various categories of property that will reflect the particular circumstances of the categories and Council's policy objectives related to those categories.
- **Special needs and user pays** Council will draw from various revenue sources to fund special needs including (but not necessarily limited to):
 - o Separate rates or charges for whole of community programs
 - o Special rates or charges for recovery of costs from beneficiaries
 - o Utility charges for specific service based generally on usage
 - o Statutory fees and charges in accordance with legislation, regulation or local laws
 - o Commercial fees and charges where users can clearly be identified
 - Where practicable recovering card fees through a surcharge on card transactions
- **Social conscience** Council will apply a range of concessions (e.g. for pensioners and institutions) and will accommodate special circumstances where hardship can be demonstrated.

In levying rates and charges, Council will schedule the issue of rate notices quarterly in the months of July, October, January and April.

Differential General Rates

General Rate revenue provides essential whole of community services not funded through subsidies, grants, contributions or donations received from other entities, or not provided for by other levies or charges.

Council will consider full cost recovery options before calculating the differential general rate.

Rating legislation requires the general rate to be calculated on the value of the land. However, Council recognises that various sections of the community impact on the delivery of, and use services, activities, and facilities differently.

Separate multipliers, established on the rate in the dollar applied to rating category 1a, will be assigned to all rating categories to maintain consistency in the distribution of revenue across financial years.

When determining differential rating categories, the ongoing changes to community characteristics will be considered along with revaluations, which can have a significant impact on properties.

Separate and Special Charges

Where it is appropriate, Council will use separate and special charges to recover the cost of the delivery of services, activities, and facilities that benefit the whole community generally, or which benefits specific rateable land or owners of such land within the community, respectively.

Utility Charges

In setting utility charges, Council will take into consideration factors such as:

- Legislative requirements, including National Competition policy
- Council policy objectives
- Recovery of sufficient revenue to cover costs and a return on assets
- Other sources of revenue where appropriate

Granting concessions for rates and charges

Chapter 4, Part 10 of the Regulation provides Council with the powers to grant concessions to individuals and classes of land owners.

In granting concessions for rates or charges, Council will comply with the criteria in section 120 of the Regulation and will be guided by sustainable financial management practices and the principles of:

- **Transparency** Council will be transparent and endeavour to use systems and practices able to be understood by the community.
- **Representation** Council will act in the interests of the whole community in making decisions about concessions for classes of ratepayers.
- Fairness Council will consider all reasonable concessional requests in a consistent non-biased manner.
- **Social conscience** Council will apply a range of concessions (e.g. for pensioners and institutions) and will accommodate special circumstances where hardship can be demonstrated.

Recovering overdue rates and charges

In accordance with section 120(1)(c), 121(b) and 122(1)(b) of the Regulation, Council may consider granting a concession for rates and charges to ratepayers experiencing demonstrated financial hardship upon receipt of an application for assessment by Council.

Interest will be charged on rates and charges outstanding past the due date unless a mutually agreed arrangement is in place and is honoured. If an arrangement defaults, it will be cancelled and interest charged.

Cost effective processes will be applied in the recovery of overdue rates and charges.

Cost-recovery methods

Section 97 of the Act allows Council to set cost-recovery fees.

Council recognises the validity of fully imposing the user pays principle for its cost-recovery fees, unless the imposition of the fee is contrary to its express social, economic, environmental and other corporate goals (such as, for example, the community service obligations outlined below). This is considered to be the most equitable and effective revenue approach, and is founded on the basis that the City's revenue base cannot subsidise the specific users or clients of Council's regulatory products and services.

However, in setting its cost-recovery fees, Council will be mindful of the requirement that such a fee must not be more than the cost to Council of providing the service or taking the action to which the fee applies.

Community Service Obligations

In accordance with Corporate Policy FIN-008-P Community Service Obligations, Council may subsidise the operations of commercialised business units or activities in order to achieve social, economic, environmental or other objectives associated with, or incidental to, the delivery of services by those business units or activities.

Council may charge for such activities at a rate less than the full cost price of a service. The difference between the full cost price and the actual charge will be treated as a Community Service Obligation (CSO). CSOs must be transparent, fully costed, and funded. Each CSO will be funded from an identified budget.

Council will continue to support existing community service obligations for Water, Wastewater and Trade Waste.

The CSOs will be reviewed regularly to ensure they continue to form part of Council's strategic objectives.

In addition Council will provide Water Charge Remissions for eligible concealed leaks and home dialysis machine users.

Applying user pays models

Council supports the principle that there is an increased focus on user pays models and that these will be developed where they are considered appropriate and in accordance with policy, including where practicable, Council may recover credit card fees through a surcharge on credit card transactions.

Council has adopted the policy of a conservative approach to increases in fees and charges with a view to minimising excessive impacts on user pays groups. There is also a need to consider Community Service Obligations when considering this principle.

Raising revenue from commercial activities

In order to minimise price increases on residents through the General Rate, Council is committed to exploring additional or alternative revenue streams through the establishment of business activities under the National Competition Policy framework where this is appropriate and in accordance with policy.

In doing this the following principles will be considered:

- Council will comply with the Act's and Regulation's requirements in relation to the application of the competitive neutrality principle to significant business activities, and the code of competitive conduct where applicable.
- The adoption of a business activity recognises the activity is conducted, or has the potential to be conducted, in competition with the private sector giving greater transparency to the community over the activity and clarity of the revenue stream.
- The determination of the standard and quality of each business activity required is based upon community/customer expectations and achieving best value for money, irrespective of whether the service is delivered by an internal or external provider.
- By concentrating upon outcomes rather than processes, service specification is likely to encourage innovation and new solutions to meeting the needs and expectations of the community and customers.

Raising revenue from other external sources

Where possible, Council will seek to supplement revenue through application for external grants and subsidies. Every opportunity will be taken to maximise revenue in support of capital and operational spending. External funding, however, must be strategically targeted and in alignment with community and corporate objectives.

Purpose of concessions for rates and charges

Council has determined that pensioner owner occupiers as defined by the *Local Government Regulation 2012* are entitled to receive concessions on rates and various other services that Council provides to the community. Other charitable organisations, community groups, sporting associations and independent schools may also be entitled to concessions (or exemptions under section 93(3)(i) of the Act and section 120 of the Regulation).

The purpose of these concessions is to:

- Ease the cost of living for approved pensioners living in their own homes who have limited financial capacity
- Acknowledge the role that qualifying charitable and community organisations, associations, independent schools and groups perform in the community through concessions on rates and charges

Pursuant to sections 120(1)(d) and (f) of the Regulation, Council may provide a concession to ratepayers whose land is being exclusively used for the purpose of farming (primary production) to assist and encourage endurance in that particular industry. The purpose of this concession is to acknowledge the economic benefit that such an industry provides for the City as a whole.

Infrastructure cost recovery

Council will levy adopted infrastructure charges for trunk infrastructure with approvals for new development. The amounts of those adopted infrastructure charges are determined by Council resolution made under the *Planning Act 2016*.

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REVENUE STATEMENT

Revenue Statement 2025-2026

Outline and Explanation of Measures Adopted for Revenue Raising

Council has developed its revenue raising for the 2025-2026 budget, which includes the levying of rates and charges, in accordance with its Revenue Policy FIN-017-P.

Council seeks to establish sound and sustainable financial decisions, which are underpinned by a rigorous financial framework supported by financial modelling. Objectives specific to revenue raising considerations are:

- Recurrent (operating) revenue is sufficient to cover an efficient operating expense base including depreciation.
- Adequate funding is available to provide efficient and effective core services to the community.
- Key intergenerational infrastructure and service issues are addressed, which allows any significant financial burden to be spread over a number of years and not impact adversely on current or future ratepayers.
- Continuation of good asset management to ensure that all community assets are well maintained and are fit for purpose.

Rates and Charges

All rates and charges are exempt from Goods and Services Tax (GST) unless otherwise specified in the Revenue Statement or supporting documentation.

Differential General Rates

Redland City Council has adopted a differential rating scheme for the 2025-2026 financial year that has 32 rating categories.

A separate rate-in-the-dollar and minimum general rate will apply to land identified within each category except for categories 11a, 11b and 11c. The minimum general rate will be applied to land below a certain (threshold) value and is determined by Council's opinion of what reflects a fair contribution towards the activities, facilities and services provided to all ratepayers, as well as basic general administration costs.

Rating Category	Rating Category Description	Charge Code (RCC Use)	Rate in the Dollar (RID)	Multiplier	Minimum General Rate \$	Minimum General Rate Value Threshold \$
1a	Includes all rateable land that: 1) having regard to any improvements or activities	GR20	0.00315245	1.000	1,348	427,603
	conducted upon the land, is used primarily for residential purposes;					
	 the residential structure is an approved dwelling and is the registered owner's principal place of residence; 					
	3) has a value less than or equal to \$680,000;					
	4) is NOT categorised in rating category 1d or 1f; and					
	5) is NOT zoned as Rural in the Redland City Plan.					

Rating Category	Rating Category Description	Charge Code (RCC Use)	Rate in the Dollar (RID)	Multiplier	Minimum General Rate \$	Minimum General Rate Value Threshold \$
1b	 Includes all rateable land that: having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; the residential structure is an approved dwelling and is the registered owner's principal place of residence; has a value greater than \$680,000; is NOT categorised in rating category 1e or 1g; and is NOT zoned as Rural in the Redland City Plan. 	GR20	0.00282970	0.898	2,161	763,685
1d	 Includes all rateable land that: 1) adjoins a canal revetment wall in the estate commonly referred to as Raby Bay and shown on Appendix A - Raby Bay Canal Estate Map;* 2) having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; 3) the residential structure is an approved dwelling and is the registered owner's principal place of residence; and 4) has a value less than or equal to \$680,000. 	GR70	0.00516157	1.637	1,996	386,704
1e	 Includes all rateable land that: adjoins a canal revetment wall in the estate commonly referred to as Raby Bay and shown on Appendix A – Raby Bay Canal Estate Map;* having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; the residential structure is an approved dwelling and is the registered owner's principal place of residence; and has a value greater than \$680,000. 	GR70	0.00437572	1.388	4,584	1,047,599
1f	 Includes all rateable land that: adjoins a canal revetment wall in the estate commonly referred to as Aquatic Paradise and shown on Appendix B - Aquatic Paradise Canal Estate Map;* having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; the residential structure is an approved dwelling and is the registered owner's principal place of residence; and has a value less than or equal to \$680,000. 	GR80	0.00525136	1.666	1,526	290,591
1g	 1) Intervention equal to \$200,000. Includes all rateable land that: adjoins a canal revetment wall in the estate commonly referred to as Aquatic Paradise and shown on Appendix B – Aquatic Paradise Canal Estate Map;* having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; the residential structure is an approved dwelling and is the registered owner's principal place of residence; and has a value greater than \$680,000. 	GR80	0.00301306	0.956	2,206	732,147

Rating Category	Rating Category Description	Charge Code (RCC Use)	Rate in the Dollar (RID)	Multiplier	Minimum General Rate \$	Minimum General Rate Value Threshold \$
1h	 Includes all rateable land that: having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; the residential structure is an approved dwelling and is the registered owner's principal place of residence; has a value less than or equal to \$680,000; is NOT categorised in rating category 1d or 1f; and is zoned Rural in the Redland City Plan. 	GR90	0.00315245	1.000	1,348	427,603
1i	 Includes all rateable land that: 1) having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; 2) the residential structure is an approved dwelling and is the registered owner's principal place of residence; 3) has a value greater than \$680,000; 4) is NOT categorised in rating category 1e or 1g; and 5) is zoned Rural in the Redland City Plan. 	GR90	0.00282970	0.898	2,161	763,685
2a	 Includes all rateable land that: having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; the residential structure is an approved dwelling and is NOT the registered owner's principal place of residence; has a value less than or equal to \$680,000; is NOT categorised in rating category 2d or 2f; and is NOT zoned as Rural in the Redland City Plan. 	GR25	0.00379738	1.205	1,471	387,372
2b	 Includes all rateable land that: having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; the residential structure is an approved dwelling and is NOT the registered owner's principal place of residence; has a value greater than \$680,000; is NOT categorised in rating category 2e or 2g; and is NOT zoned as Rural in the Redland City Plan. 	GR25	0.00355908	1.129	2,594	728,841
2d	 Includes all rateable land that: adjoins a canal revetment wall in the estate commonly referred to as Raby Bay and shown on Appendix A – Raby Bay Canal Estate Map;* having regard to any improvements or activities conducted upon the land, is used primarily for residential purposes; the residential structure is an approved dwelling and is NOT the registered owner's principal place of residence; and has a value less than or equal to \$680,000. 	GR75	0.00598024	1.897	2,053	343,297

Rating Category	Rating Category Description	Charge Code (RCC Use)	Rate in the Dollar (RID)	Multiplier	Minimum General Rate	Minimum General Rate Value Threshold
	Includes all rateable land that:				\$	\$
2e	 adjoins a canal revetment wall in the estate 	GR75	0.00560647	1.778	6,144	1,095,876
	commonly referred to as Raby Bay and shown on					
	Appendix A – Raby Bay Canal Estate Map;*					
	2) having regard to any improvements or activities					
	conducted upon the land, is used primarily for					
	residential purposes;					
	3) the residential structure is an approved dwelling and					
	is NOT the registered owner's principal place of					
	residence; and 4) has a value greater than \$680,000.					
2f	Includes all rateable land that:	GR85	0.00634888	2.014	1,650	259,888
21	1) adjoins a canal revetment wall in the estate	01100	0.0000 1000	2.011	1,000	203,000
	commonly referred to as Aquatic Paradise and					
	shown on Appendix B – Aquatic Paradise Canal					
	Estate Map;*					
	2) having regard to any improvements or activities					
	conducted upon the land, is used primarily for residential purposes;					
	3) the residential structure is an approved dwelling and					
	is NOT the registered owner's principal place of					
	residence; and					
	4) has a value less than or equal to \$680,000.					
2g	Includes all rateable land that:	GR85	0.00385305	1.222	2,630	682,576
	 adjoins a canal revetment wall in the estate commonly referred to as Aquatic Paradise and 					
	shown on Appendix B – Aquatic Paradise Canal					
	Estate Map;*					
	2) having regard to any improvements or activities					
	conducted upon the land, is used primarily for					
	residential purposes;					
	 the residential structure is an approved dwelling and is NOT the registered owner's principal place of 					
	residence; and					
	4) has a value greater than \$680,000.					
2h	Includes all rateable land that:	GR95	0.00379738	1.205	1,471	387,372
	1) having regard to any improvements or activities					
	conducted upon the land, is used primarily for					
	residential purposes;					
	 the residential structure is an approved dwelling and is NOT the registered owner's principal place of 					
	residence;					
	3) has a value less than or equal to \$680,000;					
	4) is NOT categorised in rating category 2d or 2f; and					
0:	5) is zoned Rural in the Redland City Plan. Includes all rateable land that:	0005	0.00055000	1 1 0 0	0.504	700.044
2i	 1) having regard to any improvements or activities 	GR95	0.00355908	1.129	2,594	728,841
	conducted upon the land, is used primarily for					
	residential purposes;					
	2) the residential structure is an approved dwelling and					
	is NOT the registered owner's principal place of					
	residence;					
	 has a value greater than \$680,000; is NOT categorised in rating category 2e or 2g; and 					
	5) is zoned Rural in the Redland City Plan.					

Rating Category	Rating Category Description	Charge Code (RCC Use)	Rate in the Dollar (RID)	Multiplier	Minimum General Rate \$	Minimum General Rate Value Threshold \$
4a	Includes all vacant rateable land, other than that categorised in rating categories 4b, 4c, 10, 11a, 11b or 11c. This category may also include land with an unapproved residential structure or non-commercial out-buildings, for example domestic garage, farm shed.	GR12	0.00438441	1.391	1,506	343,489
4b	Includes all vacant rateable land, other than that categorised in rating category 10, 11a, 11b or 11c that adjoins a canal revetment wall in the estate commonly referred to as Raby Bay and shown on Appendix A – Raby Bay Canal Estate Map.*	GR72	0.00832262	2.640	2,043	245,476
4c	Includes all vacant rateable land, other than that categorised in rating category 10,11a, 11b or 11c that adjoins a canal revetment wall in the estate commonly referred to as Aquatic Paradise and shown on Appendix B – Aquatic Paradise Canal Estate Map.*	GR82	0.00414430	1.315	1,687	407,065
ба	Includes all rateable land that, having regard to any improvements or activities conducted upon the land, is primarily used in whole or in part for commercial or industrial purposes, other than land categorised in rating categories 6b, 6c or 19.	GR21	0.00647344	2.053	1,835	283,466
6b	 Includes all rateable land that: adjoins a canal revetment wall in the estate commonly referred to as Raby Bay and shown on Appendix A – Raby Bay Canal Estate Map;* having regard to any improvements or activities conducted upon the land, is primarily used in whole or in part for commercial or industrial purposes; and is NOT categorised in rating category 19. 	GR71	0.01785928	5.665	2,347	131,416
бс	 Includes all rateable land that: adjoins a canal revetment wall in the estate commonly referred to as Aquatic Paradise and shown on Appendix B – Aquatic Paradise Canal Estate Map;* having regard to any improvements or activities conducted upon the land, is primarily used in whole or in part for commercial or industrial purposes; and is NOT categorised in rating category 19. 	GR81	0.00609158	1.932	2,029	333,082
8	Includes all rateable land that, having regard to any improvements or activities conducted upon the land, is primarily used in whole or in part, or intended for use in whole or in part, for quarry or extractive industry purposes.	GR22	0.01783047	5.656	3,186	178,683
10	Includes all rateable land that has been identified as having an insurmountable drainage constraint and/or significant conservation values that it is unlikely a development permit, or permits, for the erection of a dwelling house on the land would be granted. All rateable land included in this category identified with insurmountable drainage problems or conservation values is zoned Conservation in the City Plan. This category also includes all rateable land on the Southern Moreton Bay Islands that is vacant and has been included within the Recreation and Open Space zone of the City Plan.	GR06	0.00596422	1.892	420	70,420
11a	Includes subdivided land that is not yet developed in accordance with sections 49 and 50 of the <i>Land Valuation Act 2010</i> , other than that categorised in rating category 11b or 11c.	GR05	0.00725963	2.303	N/A	N/A

Rating Category	Rating Category Description	Charge Code (RCC Use)	Rate in the Dollar (RID)	Multiplier	Minimum General Rate \$	Minimum General Rate Value Threshold \$
11b	Includes subdivided land that adjoins a canal revetment wall in the estate commonly referred to as Raby Bay, and shown on Appendix A – Raby Bay Canal Estate Map* that is not yet developed in accordance with sections 49 and 50 of the Land Valuation Act 2010.	GR73	0.01669167	5.295	N/A	N/A
11c	Includes subdivided land that adjoins a canal revetment wall in the estate commonly referred to as Aquatic Paradise, and shown on Appendix B – Aquatic Paradise Canal Estate Map*, that is not yet developed in accordance with sections 49 and 50 of the <i>Land Valuation Act 2010</i> .	GR83	0.01894593	6.010	N/A	N/A
16	 One or more land parcels where the land: 1) is used for shopping centre purposes, or has the potential predominant use of shopping centre purposes, by virtue of its improvements or the activities conducted upon the land; and 2) is characterised in Council's land records with the property use code of COM071. 	GR14	0.01028618	3.263	50,433	4,902,989
16a	 One or more land parcels where the land: 1) is used for shopping centre purposes, or has the potential predominant use of shopping centre purposes, by virtue of its improvements or the activities conducted upon the land; 2) is characterised in Council's land records with the property use code of COM072; and 3) has a value less than \$20,000,000. 	GR37	0.01258388	3.992	115,210	9,155,367
16b	 One or more land parcels where the land: 1) is used for shopping centre purposes, or has the potential predominant use of shopping centre purposes, by virtue of its improvements or the activities conducted upon the land; 2) is characterised in Council's land records with the property use code of COM023; and 3) has a value greater than or equal to \$20,000,000. 	GR38	0.01356621	4.303	251,678	18,551,835
17	 One or more land parcels where the land: 1) is used for shopping centre purposes, or has the potential predominant use of shopping centre purposes, by virtue of its improvements or the activities conducted upon the land; and 2) is characterised in Council's land records with the property use code of COM074. 	GR13	0.00676230	2.145	3,719	549,961
19	 One or more land parcels where: two or more self-contained places of business are located in one or more buildings; the buildings are separated by common areas, other areas owned by the owner or a road; and the total land area is greater than or equal to 4,000 square metres. 	GR17	0.00748488	2.374	6,527	872,025

* Editor's Note - The purpose of this differential rating category is to ensure that canal property owners contribute towards the cost of repairing revetment walls.

In compliance with section 172(2)(b) of the *Local Government Regulation 2012*, it is confirmed that for the 2025-2026 fiscal year, Council has not made a resolution limiting the increase of any rates or charges.

Separate Charges

Environment and Coastal Management Separate Charge

Section 94 of the *Local Government Act* 2009 prescribes that Council may levy a separate charge as defined in section 92(5).

Council has determined that the community in general will benefit from (1) the protection, management, promotion and enhancement of biodiversity and (2) the management of foreshores and mitigation of coastal hazards.

Environmental management includes programs of work including fire management, bushland regeneration and weed management for bushland and conservation areas, education and awareness programs, green spaces, water ways, catchments, and ecosystems across the city.

Coastal Management includes foreshore maintenance activities, as well as enacting the recommendations of Shoreline Erosion Management Plans and Coastal Hazard Adaptation Strategy to manage and protect significant community assets and values.

In the financial year 2025-2026 the Environment and Coastal Management Separate Charge will be levied in accordance with section 103 of the *Local Government Regulation 2012* and will be applied on a per lot basis and is subject to Council's Farming Concession.

Charge Code (RCC Use)	Charge Description	Charge Amount Per Annum \$	Charge Basis
EN04	Environment and Coastal Management	258.00	Per lot

Landfill Remediation Separate Charge

Section 94 of the *Local Government Act 2009* provides Council may levy a separate charge as defined in section 92(5).

Council has determined the community in general will benefit from the monitoring and remediation of all closed landfills to prevent environmental harm. This is financed by a separate charge levied in accordance with section 103 of the *Local Government Regulation 2012*. The funds raised from the Landfill Remediation Separate charge will be expended in accordance with corporate policy WST-002-P Landfill Remediation Separate Charge Policy.

This charge is applied on a per lot basis and will be subject to Council's Farming Concession.

Charge Code (RCC Use)	Charge Description	Charge Amount Per Annum \$	Charge Basis
EN03	Landfill Remediation	77.60	Per lot

Redland City SES Administration Separate Charge

Pursuant to section 4A(c) of the *Disaster Management Act 2003*, a local government is primarily responsible for managing (disaster) events in their local government area.

Section 94 of the *Local Government Act 2009* provides Council may levy a separate charge as defined in section 92(5).

Council has determined the community in general will benefit from improved governance and proactive management of SES resources through the engagement of a full-time officer to undertake the function of an SES Local Controller and Community Resilience Officer. Revenue raised through this charge will fund the ongoing costs of maintaining the Redland City SES to an appropriate level of operational readiness. In the financial year 2025-2026 the Redland City SES Administration charge will be levied in accordance with section 103 of the *Local Government Regulation 2012* and will be applied on a per rateable property basis.

This charge is applied on a per rateable property basis and will be subject to Council's Farming Concession.

Charge Code (RCC Use)	Charge Description	Charge Amount Per Annum \$	Charge Basis
SES01	Redland City SES Administration	7.40	Per rateable property

Redland City Rural Fire Brigade Separate Charge

Section 94 of the *Local Government Act 2009* prescribes that Council may levy a separate charge as defined in section 92(5).

Section 152ZD of the *Fire Services Act 1990* allows Council to levy either special rates and charges or separate rates and charges to contribute to the funding of rural fire brigades in Council's local government area.

The rural fire brigades provide an essential service to their local communities. The activities undertaken by the brigades' members include responding to the outbreak of fires within their local areas and in surrounding areas in support of other rural fire brigades and emergency service workers. The brigades also work in conjunction with the Queensland Fire Department undertaking a range of planning and preparation activities throughout the year to ensure communities are prepared for the fire season. The brigade members also engage in delivering community education and awareness on fire behaviour and prevention.

In the financial year 2025-2026 the Redland City Rural Fire Brigade Separate Charge will be levied in accordance with section 103 of the *Local Government Regulation 2012* and will be applied on a per lot basis.

Charge Code (RCC Use)	Charge Description	Charge Amount Per Annum \$	Charge Basis
FL06	Rural Fire Brigade	6.00	Per lot

Utility Charges

Utility charges are made and levied in accordance with Chapter 4 Part 7 of the *Local Government Regulation* 2012 and Council's corporate policies associated to each charge.

Council will apply utility charges for Community Titles Scheme land in accordance with:

- sections 195 and 196 of the Body Corporate and Community Management Act 1997
- section 64 of the Building Units and Group Titles Act 1980.

Waste/Recycle Charges

Waste and recycle charges are Utility charges that are made and levied in accordance with section 99 of *the Local Government Regulation 2012* and Council's Corporate Policy WST-003-P Waste Management and Resource Recovery Policy.

The waste/recycle charge is determined by Council to ensure that it is able to cover the costs associated with the provision of the waste management service. The costs include payment to contractors for waste collection, a kerbside recycle service and a voluntary green waste service. Disposal costs are also factored into the charge to cover contractor costs for disposal, site development works, environmental monitoring, management, statutory charges and administration costs, as well as other costs associated with the use of Council's transfer stations by residents and other users. For 2025-2026 Council maintains a full cost pricing model.

Services in excess of those listed in the following schedules are subject to Special Quotation.

Residential Kerbside Collection Services						
	Mai	nland	Isla	and		
Charge Description	Charge Code (RCC Use)	Annual Amount \$	Charge Code (RCC Use)	Annual Amount \$		
Residential 240Lt Waste / 240Lt Recycle	RF01	650.04	RF201	687.56		
Residential 140Lt Waste / 240Lt Recycle	RF15	544.72	RF215	645.68		
Residential 240Lt Waste / 340Lt Recycle	RF301	650.04	RF218	687.56		
Residential 140Lt Waste / 340Lt Recycle	RF302	544.72	RF219	645.68		
Residential 140Lt Waste / 140Lt Recycle	RF303	507.28	RF220	623.40		
Residential 240Lt Green Waste	RFG01	75.00				
Additional Bin and Service – Scheduled Days						
Residential 240Lt addit. Waste	RF09	330.36	RF209	425.68		
Residential 240Lt addit. Recycle	RF16	179.92	RF216	232.32		
Residential 140Lt addit. Waste	RF17	294.36	RF217	415.60		
Residential 340Lt addit. Recycle	RF53	232.76	RF253	264.08		
Residential 240Lt addit. Green Waste	RFG02	83.08				
Additional Service Existing Bin (Temporary Lift) – Scheduled Days	Charge Code (RCC Use)	Amount per Lift \$				
Residential 140Lt Waste (temp. lift)	RF12	23.80				
Residential 240Lt Waste (temp. lift)	RF13	26.68				
Residential 240Lt Recycle (temp. lift)	RF14	24.52				
Residential 340Lt Recycle (temp. lift)	RF54	17.32				
Residential 240Lt Green Waste (temp. lift)	RFG03	13.00				
Additional Service Existing Bin (Temporary Lift) – Outside Scheduled Days	Charge Code (RCC Use)	Amount per Lift \$				
Residential 240Lt addit. Waste (temp. lift)	RF40	86.60				
Residential 140Lt addit. Waste (temp. lift)	RF41	63.48				
Residential 240Lt addit. Recycle (temp. lift)	RF42	49.08				
Residential 340Lt addit. Recycle (temp. lift)	RF55	50.56				

Residential Waste Bulk Bin Collection Services							
	Mai	inland	Island				
Charge Description	Charge Code (RCC Use)	Annual Amount \$	Charge Code (RCC Use)	Annual Amount \$			
Waste Service - 1 service per week							
Residential 0.66m ³ Waste (Rear lift)	RF20	1,486.36					
Residential 0.66m ³ Waste (Front lift)	RF80	1,305.36	RF180	3,727.60			
Residential 1.10m ³ Waste (Rear lift)	RF23	2,456.60					
Residential 1.10m ³ Waste (Front lift)	RF19	2,424.68					
Residential 1.50m ³ Waste	RF26	3,078.04	RF106	4,444.64			
Residential 2.00m ³ Waste	RF84	4,000.40	RF184	5,925.12			
Residential 2.25m ³ Waste	RF29	4,448.28	RF109	6,664.68			
Residential 3.00m ³ Waste	RF32	5,860.48	RF112	8,832.40			
Residential 4.00m ³ Waste	RF35	7,761.92	RF115	11,375.84			

Residential Waste Bulk Bin Collection Services					
	Mainland Islar			and	
Charge Description	Charge Code (RCC Use)	Annual Amount \$	Charge Code (RCC Use)	Annual Amount \$	
Additional Waste Service - Lift only; 1 service per week					
Residential 0.66m ³ addit. Waste lift	RF21	65.92			
Residential 1.10m ³ addit. Waste lift	RF24	78.08			
Residential 1.50m ³ addit. Waste lift	RF27	80.04	RF107	123.36	
Residential 2.00m ³ addit. Waste lift	RF85	84.88	RF185	149.76	
Residential 2.25m ³ addit. Waste lift	RF30	92.48	RF110	165.88	
Residential 3.00m ³ addit. Waste lift	RF33	110.00	RF113	204.52	
Residential 4.00m ³ addit. Waste lift	RF36	137.16	RF116	253.32	
Temporary Waste Service (≤3 months) - Bin and Lift; 1 service	Charge Code (RCC Use)	Amount per Bin & Lift \$	Charge Code (RCC Use)	Amount per Bin & Lift \$	
Residential 0.66m ³ Waste (temp. bin & lift)	RF22	141.92			
Residential 1.10m ³ Waste (temp. bin & lift)	RF25	254.84			
Residential 1.50m ³ Waste (temp. bin & lift)	RF28	259.44	RF108	308.36	
Residential 2.00m ³ Waste (temp. bin & lift)	RF86	271.48	RF186	327.84	
Residential 2.25m ³ Waste (temp. bin & lift)	RF31	277.24	RF111	344.28	
Residential 3.00m ³ Waste (temp. bin & lift)	RF34	294.96	RF114	382.52	
Residential 4.00m ³ Waste (temp. bin & lift)	RF37	318.76	RF117	431.76	

Residential and Commercial Bulk Bin Recycle Collection Services				
	Mainland		Isla	nd
	Charge	Annual	Charge	Annual
	Code	Amount	Code	Amount
Charge Description	(RCC Use)	\$	(RCC Use)	\$
Recycle Service - 1 service per fortnight				
Residential/Commercial 0.66m ³ Recycle (Rear lift)	RF81	850.12		
Residential/Commercial 0.66m ³ Recycle (Front lift)	RF82	866.76	RF182	1,589.20
Residential/Commercial 1.10m ³ Recycle (Rear lift)	RF63	1,336.84		
Residential/Commercial 1.10m ³ Recycle (Front lift)	RF83	1,432.48	RF183	2,546.72
Residential/Commercial 1.50m ³ Recycle	RF66	1,913.76	RF136	3,583.24
Residential/Commercial 2.00m ³ Recycle	RF87	2,556.04		
Residential/Commercial 2.25m ³ Recycle	RF69	2,756.08	RF139	5,292.32
Residential/Commercial 3.00m ³ Recycle	RF72	3,582.60	RF142	7,048.24
Residential/Commercial 4.00m ³ Recycle	RF75	3,840.72	RF145	9,344.80
Additional Recycle Service Lift only – 1 service	Charge Code	Amount per Lift	Charge Code	Amount per Lift
	(RCC Use)	\$	(RCC Use)	\$
Residential/Commercial 1.10m ³ addit. Recycle lift	RF65	191.20		
Residential/Commercial 1.50m ³ addit. Recycle lift	RF68	196.60	RF138	344.68
Residential/Commercial 2.00m ³ addit. Recycle lift	RF88	199.28		
Residential/Commercial 2.25m ³ addit. Recycle lift	RF71	203.36	RF141	344.68
Residential/Commercial 3.00m ³ addit. Recycle lift	RF74	207.40	RF144	344.68
Residential/Commercial 4.00m ³ addit. Recycle lift	RF77	215.60	RF147	344.68

Residential and Commercial Bulk Bin Recycle Collection Services					
	Ma	Mainland		sland	
Charge Description	Charge Code (RCC Use)	Amount per Bin & Lift \$	Charge Code (RCC Use)	Amount per Bin & Lift \$	
Temporary Recycle Service (≤3 months) - Bin and Lift – 1	service				
Residential/Commercial 1.10m ³ Recycle (temp. bin & lift)	RF64	336.24			
Residential/Commercial 1.50m ³ Recycle (temp. bin & lift)	RF67	255.64	RF137	630.48	
Residential/Commercial 2.00m ³ Recycle (temp. bin & lift)	RF89	277.92			
Residential/Commercial 2.25m ³ Recycle (temp. bin & lift)	RF70	279.84	RF140	630.48	
Residential/Commercial 3.00m ³ Recycle (temp. bin & lift)	RF73	303.72	RF143	630.48	
Residential/Commercial 4.00m ³ Recycle (temp. bin & lift)	RF76	334.88	RF146	630.48	

Commercial Kerbside Collection Services				
	Ма	inland	Island	
Charge Description	Charge Code (RCC Use)	Annual Amount \$	Charge Code (RCC Use)	Annual Amount \$
Commercial 240L Waste / 240L Recycle	RFC01	653.40	RFC201	791.40
Commercial 140L Waste / 240L Recycle	RFC15	534.12	RFC215	717.20
Commercial 240L Waste / 340L Recycle	RFC301	653.40	RFC218	791.40
Commercial 140L Waste / 340L Recycle	RFC302	534.12	RFC219	717.20
Commercial 140L Waste / 140L Recycle	RFC303	501.64	RFC220	694.92
Commercial 240L Recycle (Stand Alone)	RFC16	155.92	RFC216	232.32
Commercial 340L Recycle (Stand Alone)	RFC53	201.72	RFC253	264.08
Commercial 240L Green Waste	RFCG01	72.00		
Additional Bin and Service				
Commercial 240L Additional Waste	RFC09	376.32	RFC209	529.52
Commercial 240L Additional Green Waste	RFCG02	72.00		
Additional Service Existing Bin (Temporary Lift)	Charge Code (RCC Use)	Amount per Lift \$		
Commercial 240L Green Waste lift	RFCG03	11.28		

Commercial Waste Bulk Bin Collection Services				
	Ma	inland	Island	
Charge Description	Charge Code (RCC Use)	Annual Amount \$	Charge Code (RCC Use)	Annual Amount \$
Waste Service - 1 service per week				
Commercial 0.66m ³ Waste (Rear lift)	RFC20	1,873.32		
Commercial 0.66m ³ Waste (Front lift)	RFC80	1,692.28	RFC180	3,908.44
Commercial 1.10m ³ Waste (Rear lift)	RFC23	3,101.88		
Commercial 1.10m ³ Waste (Front lift)	RFC19	3,069.96	RFC119	2,847.08
Commercial 1.50m ³ Waste	RFC26	3,957.64	RFC106	5,078.48
Commercial 2.00m ³ Waste	RFC84	5,173.24	RFC184	6,770.36
Commercial 2.25m ³ Waste	RFC29	5,768.28	RFC109	7,616.12
Commercial 3.00m ³ Waste	RFC32	7,620.84	RFC112	10,104.36
Commercial 4.00m ³ Waste	RFC35	10,108.72	RFC115	13,093.56

Commercial Waste Bulk Bin Collection Services				
	Ma	inland	Island	
Charge Description	Charge Code (RCC Use)	Amount per Lift \$	Charge Code (RCC Use)	Amount per Lift \$
Additional Waste Service - Lift only – 1 service per week				
Commercial 0.66m ³ addit. Waste lift	RFC21	73.56		
Commercial 1.10m ³ addit. Waste lift	RFC24	91.16	RFC124	75.20
Commercial 1.50m ³ addit. Waste lift	RFC27	97.48	RFC107	133.96
Commercial 2.00m ³ addit. Waste lift	RFC85	107.76	RFC185	164.36
Commercial 2.25m ³ addit. Waste lift	RFC30	118.64	RFC110	182.84
Commercial 3.00m ³ addit. Waste lift	RFC33	144.88	RFC113	228.08
Commercial 4.00m ³ addit. Waste lift	RFC36	182.96	RFC116	285.12
Temporary Waste Service (≤3 months) – Bin and Lift – 1 service	Charge Code (RCC Use)	Amount per Bin & Lift \$	Charge Code (RCC Use)	Amount per Bin & Lift \$
Commercial 0.66m ³ Waste (temp. bin & lift)	RFC22	149.56		
Commercial 1.10m ³ Waste (temp. bin & lift)	RFC25	267.92	RFC125	218.04
Commercial 1.50m ³ Waste (temp. bin & lift)	RFC28	276.88	RFC108	308.72
Commercial 2.00m ³ Waste (temp. bin & lift)	RFC86	294.40	RFC186	332.60
Commercial 2.25m ³ Waste (temp. bin & lift)	RFC31	303.40	RFC111	351.44
Commercial 3.00m ³ Waste (temp. bin & lift)	RFC34	329.84	RFC114	396.24
Commercial 4.00m ³ Waste (temp. bin & lift)	RFC37	364.52	RFC117	453.64

Water Charges

Two-part tariff pricing will apply to all properties within the city (including vacant land) that are connected or have access to Council's water transportation system. The two-part tariff will be composed of:

- a) a fixed water access charge; and
- b) a water consumption charge, namely a single tier charge for each kilolitre of water consumed.

This is a requirement of section 41 of the *Local Government Regulation 2012*. The prices are set to eventually recover sufficient revenue so the water supply business covers its costs including a contribution to Council and a return on assets employed in the business. This full cost pricing is a requirement of National Competition Policy and section 41(1)(d) of the *Local Government Regulation 2012*.

Fixed Water Access Charges

Fixed water access charges cover costs associated with asset replacement, administration, billing, replacement of water meters, and repair of the reticulation system.

Fixed water access charges will be applied on a per meter/lot basis where the lot can be serviced by the reticulated water system. Where a lot has no meter installed, the fixed water access charge will be determined as if a standard 20mm meter was installed.

The following exceptions apply to the water access charge on a per meter or lot basis:

- 1. A fixed water access charge will be applied per meter connection for rural land that is contiguous where connection is available to separate parcels of land and the land is used for farming purposes.
- 2. Lots held in the same ownership name, but separated by a road will be treated as contiguous lots where the land is rural and used for farming purposes, except where the lots have separate water meter connections then contiguity will not be applied.

- 3. The fixed water access charge will be applied against adjoining lots as if they were one lot where the adjoining residential lots are in the same ownership name, are amalgamated for rating purposes and:
 - i) the main roof structure of an occupied dwelling is constructed over the adjoining boundary line of those lots; or
 - ii) one of the adjoining lots would, if sold separately, be unable to lawfully accommodate a dwelling; or
 - iii) one of the adjoining lots would not be issued a building permit unless an existing approved structure was removed.
- 4. A fixed water access charge will not apply for a fire bypass meter.
- 5. A fixed water access charge will not be applied where:
 - i) the land associated to the property is undeveloped and landlocked, i.e. there is no private or public access or egress to the property; or
 - ii) the property is categorised for the purpose of Differential General Rating as Rating Category 10 (Constrained land); or
 - iii) the property cannot be serviced by the reticulated water system because of physical constraints; or
 - iv) the property can be serviced by the reticulated water system, but is not currently connected because the property owner has not requested connection; and
 - a) the property boundary is greater than 25 metres from the nearest water main; and
 - b) it is not planned for an extension of the reticulation water network in the current or next financial year which will bring the network within 25 metres of the property boundary line.

Residential				
Meter Size	Charge Description	Charge Code (RCC Use)	Charge Amount Per Annum \$	
20mm	Residential fixed water access 20mm	VBM20	377.20	
25mm	Residential fixed water access 25mm	VBM25	589.40	
32mm	Residential fixed water access 32mm	VBM32	965.64	
40mm	Residential fixed water access 40mm	VBM40	1,508.76	
50mm	Residential fixed water access 50mm	VBM50	2,357.52	
80mm	Residential fixed water access 80mm	VBM80	6,035.20	
100mm	Residential fixed water access 100mm	VBM100	9,429.96	
150mm	Residential fixed water access 150mm	VBM150	21,217.52	
Boundary	Meter			
20mm	Residential boundary meter fixed water access 20mm	VCBM20	377.20	
25mm	Residential boundary meter fixed water access 25mm	VCBM25	589.40	
32mm	Residential boundary meter fixed water access 32mm	VCBM32	965.64	
40mm	Residential boundary meter fixed water access 40mm	VCBM40	1,508.76	
50mm	Residential boundary meter fixed water access 50mm	VCBM50	2,357.52	
80mm	Residential boundary meter fixed water access 80mm	VCBM80	6,035.20	
100mm	Residential boundary meter fixed water access 100mm	VCBM100	9,429.96	
150mm	Residential boundary meter fixed water access 150mm	VCBM150	21,217.52	

Non-residential				
Meter Size	Charge Description	Charge Code (RCC Use)	Charge Amount Per Annum \$	
20mm	Non-residential fixed water access 20mm	VBW20	490.28	
25mm	Non-residential fixed water access 25mm	VBW25	766.16	
32mm	Non-residential fixed water access 32mm	VBW32	1,255.40	
40mm	Non-residential fixed water access 40mm	VBW40	1,961.44	
50mm	Non-residential fixed water access 50mm	VBW50	3,064.76	
80mm	Non-residential fixed water access 80mm	VBW80	7,845.76	
100mm	Non-residential fixed water access 100mm	VBW100	12,259.08	
150mm	Non-residential fixed water access 150mm	VBW150	27,582.80	

Boundary I	Meter		
20mm	Non-residential boundary meter fixed water access 20mm	VCBW20	490.28
25mm	Non-residential boundary meter fixed water access 25mm	VCBW25	766.16
32mm	Non-residential boundary meter fixed water access 32mm	VCBW32	1,255.40
40mm	Non-residential boundary meter fixed water access 40mm	VCBW40	1,961.44
50mm	Non-residential boundary meter fixed water access 50mm	VCBW50	3,064.76
80mm	Non-residential boundary meter fixed water access 80mm	VCBW80	7,845.76
100mm	Non-residential boundary meter fixed water access 100mm	VCBW100	12,259.08
150mm	Non-residential boundary meter fixed water access 150mm	VCBW150	27,582.80
Council Me	eter		
20mm	Council fixed water access 20mm	VCW20	490.28
25mm	Council fixed water access 25mm	VCW25	766.16
32mm	Council fixed water access 32mm	VCW32	1,255.40
40mm	Council fixed water access 40mm	VCW40	1,961.44
50mm	Council fixed water access 50mm	VCW50	3,064.76
80mm	Council fixed water access 80mm	VCW80	7,845.76
100mm	Council fixed water access 100mm	VCW100	12,259.08
150mm	Council fixed water access 150mm	VCW150	27,582.80

Consumption Charges

Water consumption charges are categorised into water connection tariffs, being: residential, non-residential, concessional and Council. Where premises are used for mixed use (i.e. residential and non-residential or concessional) the predominant use of the land will determine the water connection tariff.

The consumption charge is calculated at a flat rate for residential and concessional and at a separate flat rate for non-residential and council tariffs. The water consumption charge is calculated on the water consumed between the last meter reading and the current meter reading and multiplying the total kilolitres by the adopted tariff rate.

The consumption charge is made up of two components:

- the State Government's Bulk Water Charge for the purchase of potable water; and
- Council's retail charge for distribution includes costs for administration, billing, replacement of water meters, and repair of the reticulation system.

In compliance with section 140 of the *Water Supply (Safety and Reliability) Act 2008* for premises that have more than one sole-occupancy unit where the land is not scheme land under the *Body Corporate and Community Management Act 1997* and meters are installed to measure the supply of water to each sole-occupancy unit, the owner of the premise will be billed for water consumption on the reading from the main meter and informed of the volume of water supplied through each sub-meter during the billing period.

Water consumption charges in communal arrangements that exist under a Community Title Scheme, Building Unit Plan or Group Title Plan will be applied in the following manner:

Community Title Scheme	Water consumption charges will be applied consistent with section 196 of the <i>Body</i>
land established prior to 1 January 2008 or under	Corporate and Community Management Act 1997.
construction, but not completed, prior to 31	i) The main meter will be read and used for the purpose of water consumption charge calculations.
December 2007	 Lot owners are liable for a share of the total amount payable for water consumption that passes through the main meter, which will be applied by lot entitlement.
	iii) A fixed access charge will be levied on the main meter and apportioned by lot entitlement to each lot owner.

Community Title Scheme	Water consumption charges will be applied consistent with section 195 of the <i>Body</i>
land established after 1	Corporate and Community Management Act 1997.
January 2008.	 i) The main meter and all internal meters will be read and used for the purpose of water consumption charge calculations. ii) Any volume variance between the calculated water consumption on the main meter and the total of the calculated water consumption for the internal meters will be billed to the body corporate. Where the volume variance is a negative value: a. no adjustment will be made to the total of the calculated water consumption for the internal meters; and b. the variance will be treated as zero. c. where the CTS has no body corporate water outlet, the variance may be written off when charged on the internal meters iii) The water consumption charge applied to each individual unit holder will be calculated on their own individual internal metered water supply.
	iv) A fixed access charge will be levied on the main meter and apportioned by lot entitlement to each lot owner.
Building Unit and Group	Water consumption charges will be applied consistent with section 64 of the <i>Building</i>
Title Scheme Land	Units and Group Titles Act 1980.
	 The body corporate will not be liable for water consumption charges, except when the right to recover charges from the body corporate exists where a lot or part of a lot becomes common property upon registration of a plan of re- subdivision or amalgamation or notice of conversion.
	 The main meter will be read and used for the purpose of water consumption charge calculations.
	 iii) Lot owners are liable for a share of the total amount payable for water consumption that passes through the main meter, which will be applied by lot entitlement.
	iv) A fixed access charge will be levied on the main meter and apportioned by lot entitlement to each lot owner.

Consistent with section 144(1) of the *Water Supply (Safety and Reliability)* Act 2008 water used for firefighting purposes will not be billed. Council reserves the right to fix either a meter or a seal to any private firefighting system.

Charge Code (RCC Use)	Charge Description	Retail Water Price (RCC) \$ Per Kilolitre	State Bulk Water Price \$ Per Kilolitre	Total Price \$ Per Kilolitre
VWCRES	Residential*	0.820	3.517	4.337
VWCCNC	Concessional	0.820	3.517	4.337
VWCCOM	Non-residential**	1.875	3.517	5.392
VWCRCC	Council	1.875	3.517	5.392

*Residential means where premises are used ordinarily for a residential purpose and may include a house, unit, flat, guest house and multiple dwellings.

**Non-residential means where premises are not used for ordinary residential purposes and may include premises used for commercial, business or an industrial purpose. Non-residential includes premises used as a caravan park, excluding mobile home parks registered under the Manufactured Homes (Residential Parks) Act 2003.

Sewerage Charges

The sewerage charge is set as one tariff based on sewer units and applied as set-out in the sewerage charges table below. Non-residential properties are charged on a per lot and/or per pedestal or equivalent pedestal basis for urinals where 900mm equals 1 pedestal. The prices are set to eventually recover sufficient revenue so that the wastewater business covers its costs including a contribution to Council and a return on the assets employed in the business. This full cost pricing is also a requirement of National Competition Policy.

The sewerage charge covers costs associated with asset replacement for seven treatment plants, approximately 140 pump stations, the treatment of wastewater, administration, billing and repair to mains and wastewater infrastructure.

с	Charge Code (RCC Use)	Charge Description	Charge Amount \$	Charge Basis
	VSW01	Sewerage	36.60	per unit
	VSW02	Council sewerage	36.60	per unit
	VCSW01	Sewerage shared service	36.60	per unit

Sewerage charges are applied as set out in the table below.

Land that is not part of a Community Title Scheme, Building Unit Plan or Group Title Plan	No. of Units	Charge Basis Per
Residential, single unit dwelling	25	Lot
Multiple residential dwelling lot (attached or separate)		
each dwelling unit	25	Dwelling
Non-residential building (other than that included in another category in this policy)		
First pedestal	25	Pedestal
Each additional pedestal	20	Pedestal
Motels		
first pedestal	25	Pedestal
each additional pedestal	10	Pedestal
Retirement or Lifestyle Villages / Nursing Homes / Manufactured Homes Village (assessed as one property for the purposes of rating)		
first pedestal	25	Pedestal
 each additional pedestal if contained within a hospital or hostel, or communal 		
area	20	Pedestal
 each additional pedestal if contained within an individual dwelling unit 	15 30	Pedestal
Sporting and Recreational Clubs/Associations/Organisations without poker machines		Lot
Sporting and Recreational Clubs/Associations/Organisations with poker machines		
First pedestal	25	Pedestal
Each additional pedestal	20	Pedestal
Community Service Organisations		
(assessed as one property or as part of a larger complex)	10	Church
Church	10	Hall
• Hall	25	-
Presbytery or manse	_	Dwelling
All other	10	Property
School (assessed as one property or as part of a larger complex)	05	
First pedestal	25	Pedestal
Each additional pedestal	20	Pedestal
Caravan parks		
Park site not connected to sewer	10	Site
Park site connected to sewer	15	Site

Land that is part of a Building Unit Plan (BUP), Group Title Plan (GTP) or Community Title Scheme (CTS)		Charge Basis Per
Residential dwelling	25	Lot / Dwelling
Non-residential – where the service is supplied to a lot within a Scheme		
First pedestal	25	Pedestal
Each additional pedestal	20	Pedestal

Land that is part of a Building Unit Plan (BUP), Group Title Plan (GTP) or Community Title Scheme (CTS)	No. of Units	Charge Basis Per
Non-residential – where a service is supplied within a scheme but cannot be directly related to a particular lot, the sewerage charge will be apportioned between all lots within the scheme in accordance with the lot entitlements of the respective lots.		
First pedestal	25	Pedestal
Each additional pedestal	20	Pedestal
Mixed Use – where a service has not been directly provided to non-residential lot/s within a scheme and there is no common wastewater service available to the non-		
residential lot/s within the scheme.	25	Lot

Land that is vacant where a wastewater connection is available	No. of Units	Charge Basis Per
Vacant land	25	Lot

The following sewerage charging exceptions apply:

- 1. Where adjoining residential lots in the same ownership name that are amalgamated for rating purposes and:
 - i) the main roof structure of an occupied dwelling is constructed over the adjoining boundary line of those lots; or
 - ii) one of the adjoining lots would, if sold separately, be unable to lawfully accommodate a dwelling; or
 - iii) one of the adjoining lots would not be issued a building permit unless an existing approved structure was removed; then

The sewerage charge will be applied against such adjoining lots as if they are one lot. All other adjoining lots will be charged the sewerage charge on a per lot basis.

- 2. The sewerage charge will not be applied to lots that are undeveloped and landlocked (i.e. there is no private or public access or egress to the property).
- 3. Sewerage charges will not apply to lots identified as having an insurmountable drainage constraint such that it is unlikely a development permit, or permits, would be granted for the construction of a residential or commercial building on the land. This includes some rateable land that has been identified as having significant conservation values. On the Southern Moreton Bay islands all rateable land identified with insurmountable drainage constraint or conservation values has an environmental zoning or an Open Space zone in the Redland Planning Scheme.
- 4. Land that cannot be serviced by the wastewater network because of
 - i) physical constraints associated to the land; or
 - ii) the land is greater than 25 metres from the nearest wastewater network and the land owner is unable to meet Council requirements; or
 - iii) the land can be served by the wastewater network, but Council has resolved to limit extensions in the area.

Trade Waste Charges

Trade waste requirements are administered under the *Local Government Act 2009*, the *Water Supply* (Safety and *Reliability*) *Act 2008* and related Council policies and guidelines to ensure the management of commercial and industrial wastewater discharged into the wastewater network is consistent with Council's legal responsibilities and obligations.

Trade waste charges are separate from other wastewater charges. Trade waste charges are determined by the volume and quality of wastewater entering the wastewater system. These charges apply from the date the trade waste approval starts.

Billing for trade waste discharged into the wastewater system is structured as follows:

- Charges are calculated quarterly and included in the property owner's rates notice.
 - 1) Trade waste charges are considered a debt owed by the property owner.
 - 2) Payment obligations and recovery methods for trade waste charges are like those for general rates.

There are two primary types of trade waste charges:

Trade waste generator charge

This is a fixed fee applied to each trade waste business on a property, covering recurring administration and overhead costs associated with trade waste management. This charge is the same across all categories and is billed in advance.

Trade waste discharge treatment charge

This variable fee applies to each trade waste business based on the treatment costs. It varies depending on the quantity and quality of the wastewater discharged. There are three categories for this charge.

Category 1 dischargers are low risk. They are charged a standard volume charge only, with no additional quality-based charge.

 $C = Q_D \times K_{VOL}$

Where:

C is the billing period charge (\$).

Q_D is the trade waste discharge volume for the billing period (kL).

K VOL is the volumetric charge rate (\$/kL).

The volumetric charge K $_{VOL}$, includes both volume and load costs based on domestic strength sewage which are established on the total cost of providing and maintaining the wastewater system.

Category 2 dischargers are medium risk. They are charged a volume charge plus a quality charge calculated from RCC Sewer Admission Limits (SAL).

Quality charges are based on Chemical Oxygen Demand (COD), Total Suspended Solids (TSS), Total Oil and Grease (TOG), Total Nitrogen (TN), and Total Phosphorus (TP).

$$C = Q_D \times (K_{VOL} + K_{QUAL_CAT2})$$

Where:

C is the billing period charge (\$).

 Q_D is the trade waste discharge volume for the billing period (kL).

K vol is the volumetric charge rate (\$/kL).

K $_{QUAL}$ is the quality charge (\$/kL).

$$K_{QUAL_CAT2} = K_{COD} + K_{TSS} + K_{TOG} + K_{TN} + K_{TP}$$

All Category 2 customers are charged at "deemed-to-comply" at Sewer Admission Limits. It is assumed that Category 2 customers meet RCC sewer admission limits and are not charged over-limit strength, unless investigation findings suggest otherwise.

Parameter	Sewer Admission Limits (SAL) (mg/L)	Definition in calculations	Contaminant Load Charge (\$/kg)	Trade Waste Quality Charge (\$/kL)
Chemical Oxygen demand (COD)	1,500	SALCOD	N _{COD}	K _{COD} = SAL _{COD} * N _{COD} / 1000
Total Suspended Solids (TSS)	600	SAL _{TSS}	N _{TSS}	K _{TSS} = SAL _{TSS} * N _{TSS} / 1000
Total Oil & Grease (TOG)	200	SAL _{TOG}	N _{TOG}	К _{тоб} = SAL _{тоб} * N _{тоб} / 1000
Total Nitrogen (TN)	50	SAL _{TN}	N _{TN}	K _{TN} = SAL _{TN} * N _{TN} / 1000
Total Phosphorus (TP)	10	SALTP	N _{TP}	K _{TP} = SAL _{TP} * N _{TP} / 1000

Category 3 dischargers are high risk. Additional charges apply for over-the-limit discharge quality, based on sample test results, where:

- Council agrees to accept wastewater which has properties in excess of the sewer admission limits and the conditions of such acceptance are defined in the trade waste approval; or
- a trade waste generator discharges waste to sewer in excess of the limits defined in the trade waste approval or the sewer admission limits (Appendix 1) without approval to exceed the limits; or
- in a specific case of a Category 1 generator that does not have a grease arrestor, an additional charge based on concentrations of pollutants is added to the volume charge of the generator. The period of this charge is subject to approval.

This charge shall apply to each non-complying parameter in addition to the general charges.

The formula for calculation shall be:

$$C = Q_D \times (K_{VOL} + K_{QUAL_CAT3})$$

Where:

d is a constant determined by Council (range 0-2, default 1)

 X_{COD} etc. are the average concentration values of the discharge into the sewer based on sample test results obtained during the billing period (mg/L).

 SAL_{COD} etc. are the sewer admission limit values, or other negotiated values defined in the trade waste approval, for the pollutant (mg/L).

 K_{COD} etc. are the quality charge for the pollutants (\$/kL).

The minimum ratio for (Xparameter/SALparameter) is 1.0. If X < SAL, a factor of 1.0 is applied.

The period of the charge will be the time period, based on the sampling frequency, over which the limits are considered by Council to have been exceeded. Sampling charges are to be borne by the discharger.

Charge Code			Charge Amount		
(RCC Use)	Charge Description		\$	Charge Basis	
VTP01	Trade Waste Generator (Charge	562.68	per annum	
VTP02	Council Trade Waste Ger	nerator Charge	562.68	per annum	
VTW01	Trade Waste Discharge T	Freatment	Calculation as se section.	et out in this	
VTW02	Council Trade Waste Dis	charge	Section.		
Trade Waste Discharge Treatmen	nt – charge per kilogram,	/kilolitre			
Pedestal Allowance (Pa)	75kL / pedestal / annum				
Category 1					
Standard volume charge (k)	3.1168	per kilolitre			
Category 2					
Base volume charge (a)			3.1168	per kilolitre	
Trade Waste Discharge	\$ per kg	mg/L			
Chemical Oxygen Demand (C.O.D) 2.2918	1500	3.4377	per kilolitre	
Total Suspended Solids (T.S.S.)	1.0301	600	0.6181	per kilolitre	
Total Oil and Grease (T.O.G.)	1.0301	200	0.2060	per kilolitre	
Phosphorus	9.4560	10	0.0946	per kilolitre	
Nitrogen	2.8263	50	0.1413	per kilolitre	
Standard volume plus quality cha	7.6177	per kilolitre			
Category 3					
Pollutant concentrations dependant on test results					
Constant 'd'	Factor of 1				

In most cases the trade waste discharge volume is measured by using the main water meter consumption reading. Where an approved flow measurement device is installed and calibrated as specified in the trade waste approval the reading will be used to measure the volume of trade waste discharged to the sewer.

- A sewer discharge factor (SDF) is applied to estimate the volume of water not discharged to sewer.
- An allowance is subtracted for toilet pedestals drawing off the meter.

Where individual trade waste generators have information that would indicate a departure from the standard sewer discharge factor, application may be made for reconsideration of the fraction used.

Interest on Overdue Rates

Pursuant to section 133 of the *Local Government Regulation 2012*, interest, calculated on daily rates and applied as compound interest, is payable on overdue rates or charges from the day they become overdue or at a later day as decided by the local government. For 2025-2026, Council has decided compound interest on daily rests at the rate of 12.12 per cent per annum will be applied on rates or charges from the day they become overdue.

Rating Concessions and Exemptions

Chapter 4, Part 10 of the *Local Government Regulation 2012* provides Council with the powers to grant concessions to individuals and classes of land owners. Council has determined that pensioners as defined by the aforementioned Regulation are entitled to receive a concession on rates. Other charitable organisations, community groups, sporting associations, independent schools, and property owners who use their land for the business of farming may also be entitled to concessions or reduced charges under a Community Service Obligation (CSO).

Pensioner Concessions

Section 120(1) of the *Local Government Regulation 2012* enables a concession to be granted if the land is owned or occupied by a pensioner. Council has determined that a Pensioner Concession will be given on the Differential General Rate to an approved pensioner on their principal place of residence where they meet the following eligibility requirements:

- is and remain an eligible holder of a Queensland 'Pensioner Concession Card' issued by Centrelink or the Department of Veterans' Affairs, or a Queensland 'Repatriation Health Card – For All Conditions' (Gold Card) issued by the Department of Veterans' Affairs; and
- 2. either own solely or jointly, or is a life tenant granted under a Will or Court Order, an approved residential dwelling* located in Redland City that is their principal place of residence; and
- 3. has either sole, or joint legal obligation with a co-owner, responsibility for payment of the rates and charges levied on the property.

*A pensioner concession on the Differential General Rate is not available to pensioner applicants who do not reside in a dwelling that has final building approval.

For the purposes of administration:

- 1. Eligibility will be confirmed on an annual basis with Centrelink for the approved concession to continue. Amendments will commence in the following quarter (i.e. from part to maximum rate, maximum to part rate, or eligible to ineligible).
- 2. The holder of a Department of Veterans' Affairs pension Gold Card is entitled to receive the maximum pension concession allowed to them in accordance with their level of entitlement, and is dependent upon the approved pensioner's proportionate share of the gross Differential General Rate.
- 3. Ownership The concession will apply only to the approved pensioner's proportionate share of the gross Differential General Rate. For the purposes of determining proportionate share, regard shall be given to conveyancing practice that requires the nature and extent of co-ownership to be recorded on the Transfer (Form 1) lodged in the Titles Office and Property Transfer Information (Form 24) received for change of ownership and rates purposes.

This method of determining the approved pensioner's proportionate share shall apply except where the co-owners are:

- i) An approved pensioner and their spouse or life-partner; or
- ii) An approved pensioner and a bank, other financial institution, or government department where the latter holds joint title for debt security purposes and has no responsibility for rates, charges or other costs of maintaining the property.

In either of these situations, the tenure will be treated as sole ownership and the concession approved in full.

It is not a requirement for the spouse or life-partner to also reside at the property, but it must be established in these cases that the approved pensioner is wholly responsible for the payment of all rates and charges levied in respect of the property. The approved pensioner's responsibility for payment of all rates and charges in this circumstance must be established by sighting and placing on file a copy of the Court Order or Statutory Declaration completed by the applicant.

- 4. Residential Requirements Where a pensioner, for reasons of ill health or infirmity (e.g. poor health, feeble in body or health, physically weak, especially through age) resides some or all of the time in alternative accommodation, such as a nursing home or similar type accommodation (where personal care is available on site and provided as required) or with family or friends, the residence may be regarded as the 'principal place of residence' if it is not occupied on a paid tenancy basis during the absence of the approved pensioner owner/s and the approved pensioner owner/s remain solely responsible for the payment of rates and charges levied in respect of the property.
- Trusteeship In the case of property held in trusteeship the applicant, in order to be considered for eligibility, must be considered to have legal responsibility for payment of all rates and charges levied in respect of the property, regardless of whether the applicant is the trustee or the beneficiary of the Trust.
- 6. Life Tenants the criteria for determining life tenants will be that:
 - i) The property in respect of which the Differential General Rate is levied must be the principal place of residence of the pensioner and the pensioner must reside on the property (i.e. a life tenant cannot reside in a nursing home and claim the concession as may occur with ordinary home ownership); and
 - ii) The pensioner must not have a major interest in other residential property in Redland City; and
 - iii) The life tenancy must be created by a valid Will, which applies to the property in question, or by a Court Order; and
 - iv) There must be no provision in the Will or Court Order that relieves the life tenant from the obligation to pay the rates and charges levied in respect of the property.
- 7. Application of concession for new applicants:
 - i) The rebate is to commence from the latter of either the date of application, or the date of purchase of a property; or
 - ii) Where the principal place of residence was bequeathed to the applicant under the terms of a Will and it was their principal place of residence prior to the death of the previous owner; where the previous owner had an existing entitlement to the pensioner concession on the Differential General Rate, the entitlement will continue uninterrupted if application is received prior to or within 90 days of the death of the previous owner.
- 8. Application of concession for existing applicants:
 - i) Where a replacement property is acquired within Redland City the entitlement to the concession will continue uninterrupted if application is received prior to or within 90 days of the property settlement.

9. The Council Pensioner Differential General Rate concession will be applied on a tiered basis dependent on whether the approved pensioner is in receipt of a maximum rate of pension or in receipt of a part rate of pension.

For 2025-2026 the Council Pensioner Differential General Rate concession will be for approved pensioners:

- In receipt of the maximum rate of pension \$335.00 per financial year
- In receipt of a part rate pension \$167.50 per financial year

Section 120(1) of the *Local Government Regulation 2012* enables a concession to be granted if the land is owned or occupied by a pensioner. Council has also determined that a concession will be given on Separate and Special Charges (Environment and Coastal Management, Landfill Remediation, Redland City SES Administration and Rural Fire Brigade charges) to people who are eligible for a concession on the Differential General Rate and are owner/occupiers of adjoining residential lots in the same ownership name, which are amalgamated for rating purposes, and either:

- i) the main roof structure of an occupied dwelling is constructed over the adjoining boundary line of those lots; or
- ii) one of the adjoining lots would, if sold separately, be unable to lawfully accommodate a dwelling; or
- iii) one of the adjoining lots would not be issued a building permit unless an existing approved structure was removed;

whereby only one of each Separate and Special Charge that may be properly made and levied on the adjoining lots will be applied. All other adjoining lots will be charged Separate and Special Charges on a per lot basis.

State Lease Agreements – Community Organisations

Section 93(3)(i) of the *Local Government Act 2009* provides that Council can, by resolution, exempt land from rating for charitable purposes. Section 120(1)(b)(i) of the *Local Government Regulation 2012* provides that a concession may be granted if Council is satisfied the land is owned by an entity whose objects do not include making a profit. Council has determined that a concession will be given on the Differential General Rate and Separate charges to community organisations that have an interest in or occupy land under a Queensland State Government lease agreement, licence or permit that is categorised as rental category 14.1 – charities and small sporting or recreational clubs under the *Land Regulation 2020*.

Applicants must provide evidence and be able to demonstrate that the organisation is a community based organisation that:

- 1. is a non-profit entity; and
- 2. formed for a purpose that does not include the profit or gain of its individual members or owners; and
- exists for any lawful purpose that provides a public benefit, at large or in a particular locality, which improves community welfare, education, safety or encourages and promotes physical health and well-being; and
- 4. has an interest in or occupies land under a Queensland State Government lease agreement, licence or permit that is categorised as rental category 14.1 under the *Land Regulation 2020*.

Community Service Obligations (CSOs)

The water, wastewater and trade waste services are classified as a significant business activity and are run as a commercial business unit named 'City Water' where the Code of Competitive Conduct applies. Subject to section 22(1) of the *Local Government Regulation 2012* full cost pricing applies to this business. In consideration of section 23 and 24 of the *Local Government Regulation 2012* the following Community Service Obligations may arise.

FARMING CONCESSION/CSO

Pursuant to Chapter 4 Part 10 of the *Local Government Regulation 2012*, Council may provide a concession under section 120(1)(f) in respect of land the Council is satisfied is being used exclusively for the purpose of farming by an owner who is carrying on a business of primary production on the land.

Council will remit all but one of each Water Fixed Access charge, Sewerage charge, Separate and Special charge that may be properly made and levied on the subject land parcels.

The farming concession is available to eligible land owners with contiguous parcels of land in the same ownership name. Land will be considered as contiguous when separated by a road. Land will not be considered contiguous where water connections are made to separate parcels of land.

For the purposes of this concession farming includes activities such as aquaculture production, horticulture and agriculture production and the raising, breeding or production of poultry or livestock for the purpose of selling them or their bodily produce.

WATER CSO

Council has determined in accordance with section 120(1)(b) of the *Local Government Regulation 2012* that a concession will be given on the water charges for religious and not-for-profit community service organisations, which includes sporting and recreational clubs/associations/organisations that do not have poker machines.

The remission will take the form of a reduced tariff applied on water consumption and no fixed water access charge will apply.

HAEMODIALYSIS HOME TREATMENT CSO

Section 120(1)(c) of the *Local Government Regulation 2012* provides that a concession on rates or charges may be granted where the local government is satisfied that payment of the rate or charge would cause hardship to the land owner. Council has determined that where the water consumption of a household increases above normal use because the quality of life of a resident in the household is reliant on haemodialysis treatment provided by a home dialysis machine, payment of the water consumption charge would cause the land owner, or tenant where the tenant is responsible for payment of the water consumption, hardship.

For the purposes of administration:

- Application is to be made to the treating hospital in an accepted format supplied to the hospital by Redland City Council. The hospital will forward the application and associated documentation, which includes the average kilolitres per annum used by the dialysis machine in the treatment, to Council for processing.
- 2. In the event the resident dependent on haemodialysis treatment is a member of a household of a tenanted property, evidence will be required to show the tenant is responsible for payment of the water consumption. Evidence may take the form of a copy of the lease agreement, or a letter from the owner or owner's agent that states the tenant is responsible for payment of the water consumption. Where

the property is tenanted, Council will in good faith apply the concession to the property rate account with the expectation the concession will be passed onto the tenant.

- 3. Eligibility will be confirmed with the treating hospital on an annual basis.
- 4. The concession is calculated as an allowance of 100% of the water used above normal consumption, up to but not exceeding the quarterly allowance for the billed period. Normal consumption is calculated on the average daily use for a residential household. An exception exists where the actual consumption does not exceed normal consumption calculated for the average number of person's resident in the home for the water consumption period. In this instance, a concession will not be applied.

Allowance Calculation: Actual usage (kL) - Normal usage (kL) = Allowance (kL)*

- 5. The concession will commence for new 'first-time' approved applicants from the date given by the treating hospital as the start date for home dialysis in the nominated property.
- 6. Existing applicants who change residence will need to submit a new application through the treating hospital for the concession to apply to the new residence. The concession will apply from the date of tenancy or ownership.

CONCEALED LEAKS CSO

Section 120(1)(c) of the *Local Government Regulation 2012* provides that a concession on rates or charges may be granted where the local government is satisfied that payment of the rate or charge would cause hardship to the land owner. Council has determined a remission will be provided to eligible customers on the estimated water lost due to a concealed leak. A concealed leak is defined as a loss of potable water that occurs from a water service on the customer's side of the water meter that is hidden from view, either underground or under or within concrete where there are no visible signs of dampness or soaking and where the owner or occupant could not reasonably be expected to know of its existence.

Eligibility to a concealed leak remission does not include water lost from:

- Leaks within a dwelling or building on the property with visible signs of the leak including dampness, wetness or soaking.
- Leaking taps, toilet cisterns or other water appliances.
- Leaks in water tanks or faulty tank float valves that are plumbed to the potable water supply.
- Property sprinklers, garden hoses, hose pipes, external taps or fittings, and other irrigation systems.
- Leaking or plumbing related faults with hot water systems, including solar hot water systems, panels or pipe work supplying them.
- Leaks in swimming pools, spas and other water features and fittings.
- Leaks in pipes to a jetty or pontoon.

For the purpose of administration:

- 1. Application to a concealed leak remission is open to:
 - i) A residential customer who receives a rate notice in their name for the property that includes charges for water consumption.
 - ii) A non-residential customer who uses on average no more than 100 kilolitres (kL) of drinking water per annum.

- iii) Not-for-profit entities that receive a rate notice in their name for the property that includes charges for water consumption.
- Application must be made on the nominated form (Concealed Water Leak Application form) by the customer (property owner) where the leak occurred, or their authorised nominee, within five (5) months of the leak repair date to qualify for the remission. However, for land in a community title scheme (CTS), the application must be submitted as follows:
 - i) If the CTS is individually sub-metered and the leak did not occur on common property, the property owner must apply for remission.
 - ii) If the CTS is individually sub-metered and the leak did occur on common property, the Body Corporate must apply for remission.
 - iii) If the CTS is not individually sub-metered, or the sub-meters are not approved to be read and billed by Council, the Body Corporate acting on behalf of all owners must apply for remission.
- 3. The leak must be repaired within 30 days of:
 - i) The property owner identifying higher than usual water usage;
 - ii) The date that the property owner ought reasonably have identified higher than usual water usage; or
 - iii) Council notifying the property owner of higher than usual water use. Such notification may take the form of at least one of the following: SMS, email, letter, phone call or card left in the letterbox.
- 4. A remission will be provided by Council on the Distribution and Retail water consumption charge of the estimated water lost, which is applied as a financial adjustment. Queensland State Government will provide a remission on the State Bulk water consumption charge for a concealed water leak where eligibility requirements are met.
- 5. Customers who are pensioners approved for the Differential General Rate concession will receive a 100 per cent remission on the estimated water loss for the Distribution and Retail water consumption charge and also the State Bulk water consumption charge. All other eligible customers will receive an 80 per cent remission on the Distribution and Retail water consumption charge of the estimated water loss and a 70 per cent remission on the State Bulk water consumption charge of the estimated water loss.
- 6. The application must be supported by:
 - i) An invoice or signed report from an appropriately licenced plumber that the leak was concealed and has been repaired within Australian plumbing standards.
 - ii) Two (2) water meter readings two (2) weeks apart that show water consumption for the property has returned to normal, with the first reading to be taken as soon as practical after the leak has been repaired. These readings may be used for calculation purposes.
 - iii) Photographic evidence if available, although photos are not mandatory they are desirable and will be used in conjunction with written evidence to support the application process in determining eligibility. Photos of the leak prior and post repair will be accepted and can form part of an application.

- 7. The remission is calculated based on two (2) reading periods (generally around 190 days) and will be applied to the customer's property rate account in the next quarter.
- 8. Eligible customers are allowed one concealed leak remission within a three (3) year period (calculated from the leak repair dates) where the property is held in their ownership name during that period (refer to item 11).
- 9. A minimum cap on the concealed leak remission will apply. Where the remission is calculated and is less than \$35 no remission will be applied, excluding pensioners approved for the Differential General Rate concession where a minimum cap of \$25 will apply.
- 10. The following information may be used to calculate the remission:
 - i) The date the leak was repaired.
 - ii) The average daily water use and the cost calculated on the first given four (4) quarter period that is not leak effected, excluding new owners where the average daily water use is based on readings taken after the leak is repaired.
 - iii) In lieu of a recent quarterly billing reading, the first reading taken after the leak is repaired.
 - iv) The adopted Distribution and Retail water consumption price.
 - v) The adopted State Bulk water consumption charge.
- 11. Council may provide a once only opportunity during the period of ownership to replace a previous leak remission amount where a second major leak occurs within 3 years of the first leak repair date where the calculated water loss for the second leak is greater than the calculated loss for the first leak. This is administered by the customer forgoing the first leak remission amount, which will be replaced by the approved calculated remission amount for the second leak. This does not affect the commencement of the three year period stated in point 8, which commenced from the date the first leak was repaired.
- 12. Provide an appeal process for applicants with extenuating circumstances to seek a variation to this policy to receive a greater remission than currently afforded under the Policy. The Extenuating Circumstances Panel will provide property owners with an avenue to apply for a remission if the extenuating circumstances exist.
 - i) The Extenuating Circumstances Panel will determine whether extenuating circumstances apply, which may, subject to the determination of the Panel, include where:
 - repair of the concealed leak not being completed within the 30 day timeframe allowed under paragraph 2(b) of the Policy; or
 - remission being sought in respect of 2 or more reading periods (provided that the 30 day timeframe allowed under paragraph 2(b) of the Policy has been complied with).
 - health issues or prolonged illness preventing the customer from remedying a concealed leak. Any appeal on these grounds should be supported by evidence in the form of certification from an appropriately qualified medical practitioner; or
 - an unidentified major leak which could not reasonably be prevented by the customer due to a natural disaster.
 - ii) Application must be made in writing on the nominated form (Request for a Review and Decision under Extenuating Circumstances (FIN-018-P Concealed Leaks Policy) setting out the extenuating circumstances and the extent of the policy variation sought.

The Extenuating Circumstances Panel will decide whether a case for extenuating circumstances

exists and what, if any, variation should be made to the Policy.

- The panel will decide the extent to which the policy will be varied, including the level of remission to be provided. For example, an extenuating circumstances remission application can be approved in full, approved in part or rejected (all with rationale) by the Extenuating Circumstances Panel.
- The decision of the panel will be final, and no further appeal process will be available.

WASTEWATER CSO

Council has determined in accordance with section 120(1)(b) of the *Local Government Regulation 2012* that a concession will be given on sewerage charges for religious and not-for-profit community service organisations and sporting and recreational clubs/associations/organisations that do not have poker machines.

The remission will take the form of a reduced number of units applied to calculate the sewerage charge.

TRADE WASTE CSO

In accordance with the FIN-008-P Community Service Obligation policy a remission in the form of a full rebate on the Trade Waste Discharge Treatment charge may be applied on properties granted a rating exemption on the Differential General Rate. This excludes properties with a rating exemption where regular use of a commercial kitchen (4 times or more per week) has been determined as commercial use, then all trade waste charges will apply.

CONCEALED LEAK CSO ON TRADE WASTE CHARGES

Council has determined a Trade Waste Charge remission may be provided to eligible customers where the water meter consumption has been used to estimate the trade waste volume and a water leak has occurred on the property, such that the water lost to the leak has not entered the wastewater system.

- Application must be made by the customer (property owner) where the leak occurred, or their authorised nominee, by completing the nominated form (Trade Waste Water Leak Application), within four (4) months of the issue of the charge to qualify for the remission. The application must be forwarded to the Trade Waste officer for initial assessment.
- 2. The application must be supported by:
 - i) An invoice or signed report from a licenced plumber that the leak was concealed and has been repaired within Australian plumbing standards.
 - ii) Two (2) water meter readings two (2) weeks apart that show water consumption for the property has returned to normal, with the first reading to be taken as soon as practical after the leak has been repaired. These readings may be used for calculation purposes.
- 3. The following information may be used to calculate the remission:
 - i) The date the leak was repaired.
 - ii) The average daily water used calculated on the first given four (4) quarter period that is not leak effected, excluding new owners where the average daily water used is based on readings taken after the leak is repaired.
 - iii) In place of a recent quarterly billing reading, the first reading taken after the leak is repaired.
- 4. The remission calculation is based on the difference between the actual water consumption and the estimated water consumption.

- 5. The remission will be applied as an adjustment to the customer's property account. The maximum period for which the remission is calculated is 2 reading periods.
- 6. A register will be kept of all Trade Waste charge remissions given.

Other Matters

- The Council will continue to collect developer infrastructure charges in accordance with the *Planning Act 2016*, which provides for the Council to recover through developer contributions a proportion of the cost of infrastructure needed to meet growth in the City.
- Cost-recovery fees are established under section 97 of the Local Government Act 2009. Council has set cost-recovery fees at a level to recover up to the full cost price of administering the fee, but no more. This includes direct and indirect costs, operating and maintenance overheads, and use of capital. Some cost-recovery fees may be subsidised by revenue representing community service obligations to achieve policy objectives and desired community outcomes.
- Pursuant to section 262 of the Local Government Act 2009, Council has, in the support of its
 responsibilities, the power to charge for a service or facility, other than a service or facility for which a
 cost-recovery fee may be fixed. These business activity charges are subject to the goods and services
 tax and may be reviewed by Council at any time. The nature, level and standard of the service or facility
 is considered by Council in the setting of charges for business activities. Charges for business
 activities include (but are not limited to) rents, plant hire, private works and hire of facilities.

Revenue Statement Definitions

Association -

- Incorporated Association a legally separate entity that has the same powers, benefits and
 responsibilities as a person. Must have at least 7 members, be a not-for-profit association, have a
 physical address in Queensland and have a written set of operating rules.
- 2. **Unincorporated Association** a group of people who agree to come together to pursue a common purpose. It is not a separate legal entity from its members and cannot enter into contracts, own land, employ people or sue or be sued in its own name.

Building unit plan (BUP) – exists under the *Building Units and Group Titles Act 1980*. A BUP was created when a building was subdivided in collectively administrated units. This plan type is characterised by a collectively administered subdivision managed by a Body Corporate.

Categorisation of Land – following the adoption of the rating categories, Council will identify the rating category to which each parcel of rateable land belongs in accordance with sections 81(4) and (5) of the *Local Government Regulation 2012*. Later categorisation of land for the following reasons will be determined pursuant to section 82 of the *Local Government Regulation 2012*:

- land has inadvertently not been categorised; or
- land becomes rateable land; or
- Council considers that the rating category of a parcel of land should be changed, in view of the description of each rating category; or
- two or more parcels of rateable land are amalgamated into a single parcel of rateable land.

Common Area – is the common property in a Community Title Scheme, a Building Unit Plan or Group Titles Plan that is owned by the owners of the lots in the scheme or plan.

Community Service Organisation – to qualify as a Community Service Organisation the organisation must be able to demonstrate they meet the following criteria:

- 1. Is a not-for-profit entity.
 - It is not carried on for the profit or gain of particular persons and it is prevented, either by its constituent documents or by operation of law, from distributing its assets for the benefit of particular persons either while it is operating or upon winding up.
- 2. It exists for any lawful purpose that provides a public benefit, at large or in a particular locality that improves community welfare, education or safety. This includes sporting or recreational clubs with less than 2,000 members.
 - i) To be for a public benefit the purpose must be aimed at achieving a universal or common good, have practical utility and be directed to the benefit of the general community or a sufficient section of the community.
- 3. Has only charitable purposes.
 - Charitable purpose means the advancement of health; education; social and community welfare, including care, support and protection of children and young people which includes the provision of child care services; religion; culture; natural environment; or other purposes beneficial to the community.
- 4. Has no restrictions on membership that is in contravention of the Queensland *Anti-Discrimination Act* 1991.
- 5. Does not have a disqualifying purpose. That is the purpose of engaging in, or promoting activities that are unlawful or contrary to public policy or the purpose of promoting or opposing a political party or a candidate for political office.

Community title scheme land - land may be identified as scheme land only if it consists of:

- 1. 2 or more lots, and
- 2. other land that is common property for a community titles scheme that is not included in point 1.

Egress – the action of going out of or leaving a place.

Extractive Industry – an extractive industry is any activity that removes material substance from the ground.

Firefighting purposes – water consumption for the purposes of training for firefighting and routine testing of firefighting equipment.

Group title plan (GTP) – existed under the *Building Units and Group Titles Act 1980*. A GTP was created when land was subdivided into collectively administered lots. This plan type is characterised by a collectively administered subdivision managed by a Body Corporate.

Lot or parcel – means a separate, distinct parcel of land created on:

- 1. the registration of a plan of subdivision; or
- 2. the recording of particulars of an instrument; and
- 3. includes a lot under the Building Units and Group Titles Act 1980.

Mixed use scheme - lots within a scheme are a mix of residential and non-residential use.

Pedestal – for the purposes of this policy, one urinal is equivalent to one pedestal.

Principal place of residence – a residential dwelling, in which at least one of the registered owners of the land, or a person who is a life tenant of the dwelling made under a Will or Court Order, lives on an ongoing daily

basis. Where the occupation is transient (i.e. less than 3 months), temporary or of a passing nature this is not sufficient to establish occupation as a principal place of residence.

Entities that own land for the benefit of others, typically a company, Trust, or personal representative/s have a principal place of business, not a principal place of residence to which a natural person can reside and for the purposes of land rating categorisation are treated as NOT owner occupied. Note: in circumstances where a property fits within a category considered a principal place of residence of the owner and an ownership change occurs into the name/s of personal representative/s due to death, a review of the rating category will be made 12 months after the date of death, or upon another change of ownership to the property being received dependent on which event occurs first.

Property Use Code – represents what the land is used for. The Property Use Codes are published on Council's website.

Sole-occupancy unit - in relation to a building means-

- a room or other part of the building for occupation by one or a joint owner, lessee, tenant, or other occupier to the exclusion of any other owner, lessee, tenant, or other occupier, including, for example i. a dwelling; or
- 2. a room or suite of associated rooms in a building classified under the Building Code of Australia as a class 2, 4, 5, 6, 7 or 8 building; or
- 3. any part of the building that is a common area.

Standard Lot – a single parcel of land or contiguous parcels of land in the same ownership name where the roof line of a residential dwelling extends over more than one lot.

Vacant land – land that has no building erected thereon capable of being used for a residential dwelling or commercial or industrial purposes. It may include land with an erected structure such as a storage shed, garage, or derelict building.

Value – means the value assigned under the *Land Valuation Act 2010*. In a Community Title Scheme, Building Unit Plan or Group Title Plan the value assigned to a lot is the value of the scheme land apportioned between the lots included in the scheme in proportion to the interest schedule lot entitlement for each lot.

Wastewater – water used by households and businesses that is disposed of through the wastewater network.

Water connection tariffs:

- 1. **Residential** land used predominately for residential purposes i.e. premises at which someone lives. This tariff includes mobile home parks registered under the *Manufactured Homes* (*Residential Parks*) *Act 2003*.
- 2. Non-residential land used predominantly for commercial or industrial purposes. This tariff includes:
 - i) Camping, caravan or tourist parks that are not registered as a mobile home park under the *Manufactured Homes (Residential Parks) Act 2003*; and
 - ii) Sporting and Recreational clubs/Associations with poker machines.
- 3. **Concessional** land owned or leased by a Religious or not-for-profit Community Service Organisation, which includes Associations or Sporting or Recreational clubs without poker machines.
- 4. **Council** land held by Redland City Council either freehold or as Trustee.

APPENDICES AND GLOSSARY

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Appendix A – Raby Bay Canal Estate Map



Appendix B – Aquatic Paradise Canal Estate Map



Glossary – Financial Sustainability Measures

Measure		
Council Controlled Revenue Ratio:	Net Rates, Levies and Charges add Fees and Charges	
This is an indicator of a council's financial flexibility, ability to influence its operating income, and capacity to respond to unexpected financial shocks	Total Operating Revenue	
Population Growth Ratio:	Prior year estimated population	-1
This is a key driver of a council's operating income, service needs, and infrastructure requirements into the future	Previous year estimated population	·
Operating Surplus Ratio:	Operating Result	
This is an indicator of the extent to which operating revenues generated cover operational expenses. Any operating surplus would be available for capital funding or other purposes	Total Operating Revenue	
Operating Cash Ratio:	Operating Result add Depreciation and Amortisation add Finance costs *	
This is a measure of a council's ability to cover its core operational expenses and generate a cash surplus excluding depreciation, amortisation, and finance costs	Total Operating Revenue	
Unrestricted Cash Expense Cover Ratio:	Total Cash and Equivalents add Current Investments add Available Ongoing QTC Working Capital Facility Limit, less Externally Restricted Cash	
This is an indicator of the unconstrained liquidity available to a council to meet ongoing and emergent financial demands, which is a key component to solvency. It represents the number of months a council can continue operating based on current monthly expenses	Total Operating Expenditure, less Depreciation and Amortisation less Finance Costs	*12
Asset Sustainability Ratio:	Capital Expenditure on Replacement of Infrastructure Assets (Renewals)	
The asset sustainability ratio approximates the extent to which the infrastructure assets managed by a council are being replaced as they reach the end of their useful lives	Depreciation Expenditure on Infrastructure Assets	
Asset Consumption Ratio:	Written Down Replacement Cost of Depreciable Infrastructure Assets	
The asset consumption ratio approximates the extent to which council's infrastructure assets have been consumed to what it would cost to build a new asset with the same benefit to the community	Current Replacement Cost of Depreciable Infrastructure Assets	
Asset Renewal Funding Ratio:	Total of Planned Capital Expenditure on Infrastructure Asset Renewals over 10 years	
The asset renewal funding ratio measures the ability of a council to fund its projected asset renewal/replacements in the future	Total of Required Capital Expenditure on Infrastructure Asset Renewals over 10 years	
Leverage Ratio:	Book Value of Debt **	
The leverage ratio is an indicator of a council's ability to repay its existing debt. It measures the relative size of the council's debt to its operating performance	Operating Results add Depreciation and Amortisation and Finance Costs	
Net Financial Liabilities Ratio:	Total Liabilities – Current Assets	
This is an indicator of the extent to which the net financial liabilities of Council can be serviced by operating revenues	Total Operating Revenue	

* Finance costs only include interest charged on a local government's existing Queensland Treasury Corporation's debt balance.

** Book Value of Debt in this calculation excludes Right-of Use lease liabilities.

Disclaimer

While every care has been taken in preparing this publication, Redland City Council accepts no responsibility for decisions or actions taken as a result of any data, information, statement or advice, expressed or implied, contained within. To the best of our knowledge, the content was correct at the time of publishing.



Council acknowledges the Elders and Traditional Owners of Quandamooka Country.