

Redlands Coast AdventureFest Fun Day

Survey Terms and Conditions

1. Redland City Council ABN 86 058 929 428 of Corner Middle and Bloomfield Streets, Cleveland, Queensland (“RCC”) is conducting a series of surveys regarding the Christmas on Redlands Coast program. As part of this survey entrants have the option to include their contact details to go into the draw to win 1 of 3 prizes.
2. The survey competition will commence on Saturday 17 May at 10:00am and conclude on Wednesday 21 May at 11:59pm (“the Competition Period”).
3. To be eligible, entrants (“Competition Entrants”) must submit a completed survey including contact details via the link available at the AdventureFest Fun Day via a QR code.
4. Competition Entrants must be 16 years of age or older to enter the competition or seek approval and consent from their parent/guardian prior to entering on their behalf. Collectively the parent/ guardian and child are the entrant and bound by these Terms and Conditions. If the winner is under the age of 18 years of age, the prize will be awarded to the winner’s parent or legal guardian.
5. All entries must be received during the Competition Period. RCC accepts no responsibility for any late, lost or misdirected entries including details registered but not received by RCC or delays in the delivery of the information due to technical disruptions, network congestion or for any other reason. Survey responses will be collected after the competition close date, but entrant details will not go into the prize draw to win.
6. All Competition Entrants who are eligible under the Terms and Conditions of the Competition will be automatically entered into the competition draw.
7. The Competition Entrants who have completed the entry process as specified in these Terms and Conditions and who are selected through random selection at the end of the Competition Period will be the winners of the Competition (“the Winners”). The selection of the Winners from eligible Competition Entrants will take place at Redland City Council, Corner Middle and Bloomfield Streets, Cleveland, Queensland on Thursday 22 May 2025.
8. Three (3) winners will be drawn by RCC using a barrel draw by random selection.
9. The judges’ decision is final, and no correspondence will be entered into.
10. The Prizes are not redeemable for cash.
11. Only one entry per survey will be accepted per Competition Entrant.

12. RCC reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of RCC:

- includes objectionable content, profanity, potentially insulting, inflammatory or defamatory statements;
- includes a tampered with the entry process;
- who submits an entry that is not in accordance with these Competition Terms and Conditions;
- who has, in the opinion of RCC, engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or RCC; or
- any entry that is deemed by RCC to be a scam or bot entry.

RCC reserves the right to disqualify a Winner if RCC becomes aware that the Winner and/or the Winner's entry is of a type described in this clause.

13. The Winners will be notified via phone and email by 5pm Friday 23 May.

14. By accepting the Prize, the Winner agrees to provide their personal details (name, email and phone number) to RCC to receive their prize.

15. If for any reason a Winner does not take or claim a Prize (or an element of a Prize) by Friday 13 June 2025 then the Prize (or that element of the Prize) will be forfeited and RCC may, in its sole discretion award the Prize to a third party.

16. The Winners only will be personally notified.

17. RCC accepts no liability in the event that the Winner is unable to be contacted.

18. The Winners accept they may be photographed and/or videoed for promotional purposes by RCC.

19. Should a Competition Entrant's contact details change during the Competition Period, it is the Competition Entrant's responsibility to notify RCC. A request to access or modify any information provided in an entry should be directed to RCC at events@redland.qld.gov.au.

20. RCC shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any Prize/s except for any liability which cannot be excluded by law. RCC is not responsible for any incorrect or inaccurate information, either for any of the equipment or programming associated with or utilised in this competition, or for any technical error, or any combination thereof that may occur in the course of the administration of this competition including any omission, interruption, deletion, defect, delay in operation or transmission, network failure, theft

or destruction or unauthorised access to or alteration of entries.

21. If for any reason this competition is not capable of running as planned, including due to infection by computer viruses, bugs, tampering, unauthorised intervention, fraud, technical failures or any causes beyond the control of RCC, which corrupt or affect the administration, security, fairness or integrity or proper conduct of this promotion, RCC reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available, and to cancel, terminate, modify or suspend the competition, subject to any direction given under State Regulation.
22. Applicant's personal information (if any) will be collected, used and disclosed in accordance with the Council's Privacy Policy (a copy of which is available at redland.qld.gov.au) to enable RCC to administer and promote this Competition and as otherwise provided for in these Terms and Conditions. Competition Entrants may contact RCC at events@redland.qld.gov.au to request access to any of the collected personal information that is held. If a Competition Entrant does not truthfully provide all requested personal information, RCC may determine that they are not eligible to receive the prizes in this Competition.
23. All entries and any copyright subsisting in the entries become and remain the property of RCC who may publish or cause to be published any of the entries received.
24. A breach of any of these Terms and Conditions will invalidate your entry and it will not be considered by RCC.
25. RCC reserves the right to amend, cancel or suspend this competition if an event beyond the control of RCC corrupts or affects the administration security, fairness, integrity or proper conduct of this competition.
26. Any cost associated with accessing the promotional website is the Competition Entrant's responsibility and is dependent on the Internet service provider used.
27. Additionally; Redland City Council is required to pass on the full names only of the winners of the Harry Potter Experience to the third party provider being Fever Up.