

2022–2023

REDLAND CITY COUNCIL ANNUAL REPORT




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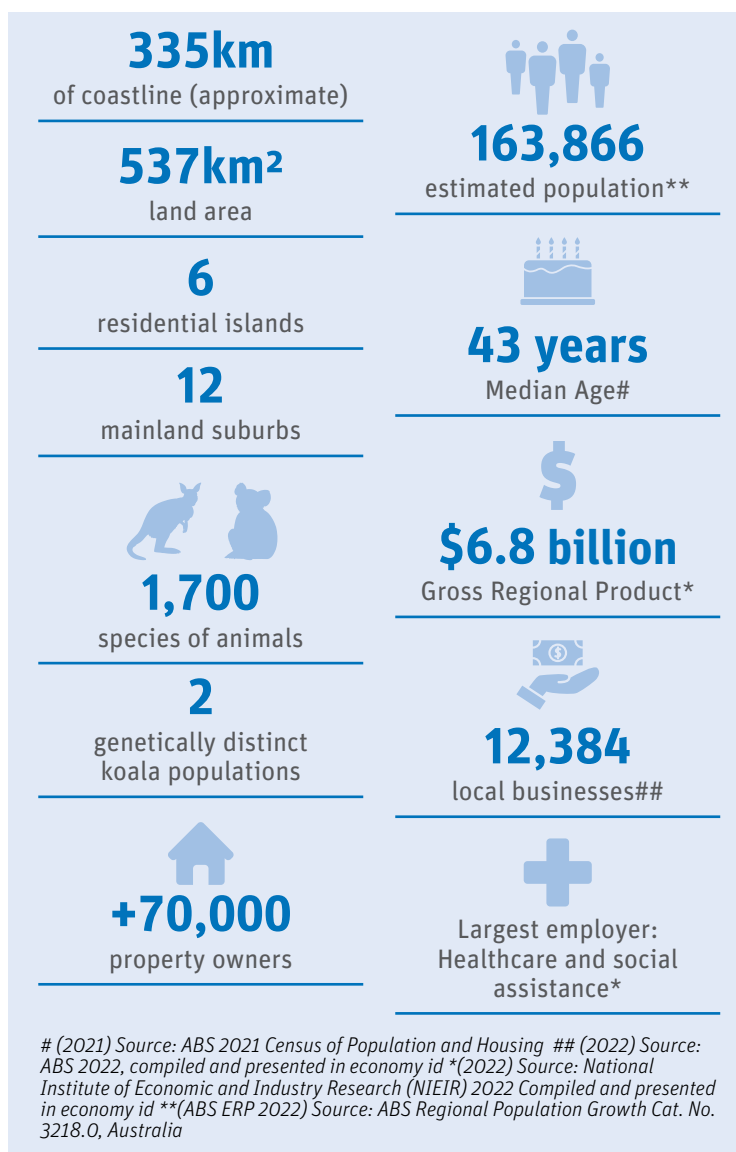
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Acknowledging Traditional Owners and Country

Redland City Council is committed to working with Traditional Owners, supporting their role as custodians of their traditional lands and helping ensure the future prosperity and cultural enrichment of the community.

Introduction

About Redlands Coast



About Redland City Council



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Message from our Mayor

The relief that came with the pandemic being brought to heel could be felt across Redlands Coast in 2022–2023 but the post-COVID world also brought new, and harsh, realities for Council. Prime among them was the widespread volatility in the supply of materials and the availability of contractors, along with high inflation, which significantly affected the cost and delivery of essential infrastructure.

To maintain its program in the face of these difficulties, Council worked intently to find further efficiencies and get the most from the community's money. This is ongoing.

Council entered 2022–2023 having absorbed the bulk of the pandemic's cost impacts over the previous two years and with a firm focus on ensuring our service to residents continued to be first class, while getting on with the key intergenerational projects needed to underpin Redlands Coast's future.

I am proud of the way Councillors and the officers and crews who serve our city were able to do this while largely insulating residents from COVID's costs and maintaining the strong financial position which served our community so well during the pandemic.

It is also encouraging that the number of local jobs increased by a healthy 3.71 per cent over the previous financial year, while our Gross Domestic Product outstripped the rest of South East Queensland at 5.12 per cent.

Supporting the creation of local jobs has been a prime objective and during the year Council's new Advocacy, Major Projects and Economic Development Department strengthened our commitment to investment attraction, economic development and major projects, with 100 per cent of the external funding secured in 2022–2023 linked to Council's Corporate Plan key initiatives, catalyst projects and strategic priorities.

Council reached key milestones on a range of vital community projects that will underpin our economy and local jobs growth, along with the liveability of our city, well into the future.

Plans were unveiled for what will become one of Queensland's largest and most exciting parks, including Redlands Coast's first-ever swimming lagoon and an adventure playground.

The *Birkdale Community Precinct Master Plan* gives 62 hectares of space which was once locked away back to the community, including about 40 hectares of protected environmental land. Mapping out a 20-year journey, it has been specifically designed with our youth in mind, while also retaining and celebrating the area's local history.

It will also ensure Redlands Coast will be the focus of international attention as host of Olympic whitewater slalom events during the Brisbane 2032 Olympic and Paralympic Games.

The Games will create a legacy that will benefit us for many years after they close, with Council forming the Redlands Coast 2032 Legacy Working Group to help secure long-term social, economic, cultural and environmental benefits for the city.

The Redland Whitewater Centre will be part of the broader Redland Resilience Training Centre, with a primary focus on swiftwater and urban flooding rescue training, paddle sport elite training and international level competition, as well as community recreation.

Council also signed a contract for the delivery of Stage 1 of the Redlands Coast Regional Sport and Recreation Precinct on Heinemann Road at Mount Cotton and progressed with planning for Stage 2. It will create another exceptional and spectacular destination experience, along with much-needed community facilities and a naturally wonderful conservation area.

The new Russell Island ferry terminal officially opened, marking another milestone for the \$48.6 million Southern Moreton Bay Islands Ferry Terminals Upgrade Project. Jointly funded and delivered by Council and the Queensland Department of Transport and Main Roads, work on the vastly improved terminals for Macleay, Lamb and Karragarra islands continued.

These new terminals will help our islands to realise their potential but Council cannot do this on its own and stepped up its advocacy to the state and federal governments for funding to address areas of social disadvantage and limited infrastructure faced by island communities.

Construction began on Council's largest road project - the Wellington Street/Panorama Drive road duplication from Thornlands to Cleveland. Thousands of Redlands Coast motorists and other road users will benefit from this road upgrade, and it has been encouraging to see the collaborative support from all levels of government to get the project underway.


The opportunities it has created for local businesses and workers has been another welcome boost for the community, with the \$57.4 million Stage 1 expected to be completed mid-2024.

Another exciting milestone was reached with the signing of a development agreement for the \$250 million revitalisation of Capalaba Town Centre into a vibrant commercial, entertainment, cultural and civic hub.

I would like to commend my fellow Councillors, Chief Executive Officer Andrew Chesterman and his Executive Leadership Team, along with Council's dedicated officers and crews, for making all of this happen. The way the Redland City Council team responded to the unforeseen challenges of 2022–2023 to meet residents' daily needs while working to fulfil their hopes for the future should give us all great confidence.

I would also like to make special mention of the many volunteers who continued to rally to our community's aid throughout the year. Besides the countless hours devoted to support groups dealing with domestic and family violence, homelessness and those in need, volunteers continued to be supportive of Council's environmental projects and initiatives, clocking up an exceptional 20,896 hours with the likes of Bushcare, IndigiScapes Community Nursery, and the Wildlife Program. As chair of the Local Disaster Management Group, I also extend my heartfelt thanks to our award-winning Redland City SES Unit who again raised the bar on its service to our community.

Thank you all for making Redlands Coast the naturally wonderful place that it is to live, work, relax and do business.



Councillor Karen Williams
Mayor of Redland City

Chief Executive Officer's Report

I am pleased to present this report in what many are calling a post-COVID world.

Redland City Council delivered its 2022–2023 works program, essential services and diverse social, environmental and leisure experiences with a finite income stream in an environment of rising costs, expectations and complexity.

Interest rates increased nearly every month during the financial year with price rises, along with the availability of materials, contractors and tradespeople, having a significant and sustained impact on operations.

Construction steel, concrete pipes, insurance premiums, power and fuel, plant and equipment hire, and employee costs were all affected.

This was not unique to us or indeed local government and is a nation-wide experience. However, in the face of these challenges, Council implemented measures to mitigate these cost pressures, ensuring we were able to maintain a high standard of daily operations while also progressing major infrastructure and inter-generational projects.

Maximising every dollar

My Executive Leadership Team continued to drive business transformation across the many processes of our large and diverse organisation, seizing opportunities to partner with other councils and finding ways to maintain or improve services cost efficiently.

With the appointment of a Chief Procurement Officer, along with an Expenditure Review Committee that I chair, Council improved its approach to scrutinising operational budgets and has established a very capable team to further improve our approach to procurement.

As an example, Council minimised the impact on the community of higher prices for the electricity used for street lights, community facilities, libraries and wastewater treatment plants – Council's sixth-largest annual expense at more than \$5 million. This was achieved through the use of solar generation and securing a bulk-buying electricity rate through the Local Government Association of Queensland. This rate was also extended to local community groups and associations to minimise their rising electricity costs.

Redland City Council is unique in that 90 per cent of our property database is residential, with less than 3 per cent commercial or industrial. This is very different to neighbouring councils and places a high value on each dollar paid by residential ratepayers. Redlands Coast is also blessed with an archipelago of islands but carrying out maintenance and construction on our beautiful islands comes at a higher price.

I am confident that, despite the pressures, Council struck the right balance in delivering core community needs and expectations across our diverse community while progressing inter-generational and highly valued projects.

Financial performance and project delivery

Maintaining long-term financial stability continued to underpin Council's ability to meet its obligations and community expectations in 2022–2023. Council has worked hard at all levels of the organisation to produce a sound financial performance to end the financial year with a \$43.7 million net result.

Another measure to progress project delivery was the inaugural annual industry briefing on 31 May 2023 that brought Council together with suppliers, consultants and contractors to get win-win outcomes.

Despite the supply chain issues and availability of resources, Council still managed to implement a \$76.1 million capital program. It continued to deliver against the 2021–2026 Corporate Plan and this year there has been great achievement, with 51 activities accomplished.

Reconciliation in action

Our organisation furthered its demonstrated commitment to reconciliation with Redlands Coast's traditional owners, with cultural awareness very much part of our business as usual.

We also embarked on the next leg of our reconciliation journey – working with our community and Reconciliation Australia on the development of a new Reconciliation Action Plan.

An external Reconciliation Action Plan working group, which includes both Indigenous and non-Indigenous members and meets quarterly, will run for two years and outline actions for achieving our organisation's vision for reconciliation and establishing the best approach to advance reconciliation in our community.

Working together

While Council is the custodian of more than \$3 billion in community assets, our most important resource is the people who choose to work here.

The year saw further investment in our people, with an example being the award-winning Wellbeing Through Adventure program delivered by Council's Health, Safety and Wellbeing Group.

While we have not been immune to the higher-than-average employee turnover that has affected workplaces Australia-wide, it was also pleasing to hear on many occasions of new people joining Council either because of its location or culture.

With an ambitious program of work before us, we also took the opportunity to refresh our vision for the type of organisation we want to be.

The way our officers and crews responded during the year gives me confidence that our organisational vision remains clear and that we all will continue to Make a Difference and Make it Count for Redlands Coast.

I would like to commend all our employees for their dedication to serving Redlands Coast and their buy-in to the strategic guidance of our Mayor and Councillors, who I sincerely thank for their vision and leadership.

It is a privilege to be part of such a capable team who put the community and this city at the heart of everything they do.



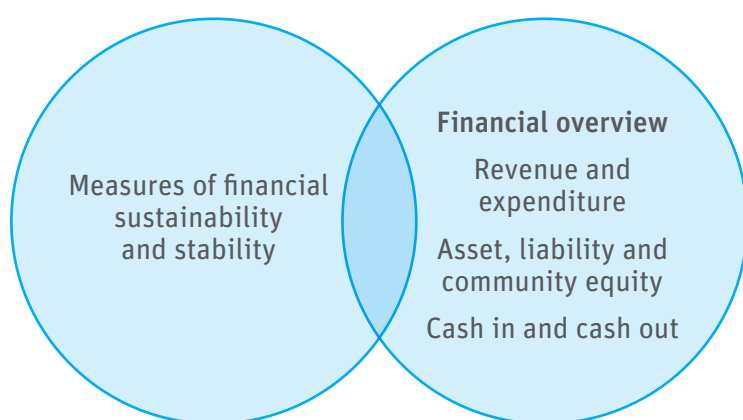
Andrew Chesterman
*Chief Executive Officer,
Redland City Council*

Community Financial Report

This report aims to simplify the consolidated financial statements of Redland City Council (Council) and its controlled entities. Council and its controlled entities form the consolidated entity referred to in this report as “the Group”.

The report provides graphical representations of the financial position, financial performance and cash flows, as well as changes in community equity, to provide a simple, comprehensive view of the Group’s financial results for the period 1 July 2022 to 30 June 2023.

Report outline



Key 2022–2023 financial performance highlights

- Council delivered a \$76.05m capital program during the year, its largest to date.
- Council raised \$290.41m in rates and utilities.
- Council’s net borrowings with Queensland Treasury Corporation (QTC) increased by \$2.79m to \$49.72m during the year.
- The Group’s financial performance resulted in a net result of \$43.36m.
- The Group managed \$3.04b of property, plant and equipment.
- The Group’s community equity increased by \$259.29m.
- The Group’s cash balance increased by \$14.89m to \$267.84m.
- There was \$15.94m in State and Federal Government grants and subsidies recorded during the year.

Measures of sustainability (Group)

Sustainability measures provide evidence of the Group's ability to continue operating and to provide an acceptable level of service to the community both currently and in the longer term. Local governments are required to report on three financial sustainability measures being an asset sustainability ratio, a net financial liabilities ratio and an operating surplus ratio each of which is presented below.

Ratio	Description	Target	Group 2022–2023 Actual	Group 2021–2022 Actual
Operating surplus ratio	This is an indicator of the extent to which revenues raised cover operational expenses only or are available for capital funding purposes or other purposes.	Between 0% and 10%	2.06%	1.63%
Net financial liabilities ratio*	This is an indicator of the extent to which the net financial liabilities of the Group can be serviced by its operating revenues.	Below 60%	-48.80%	-45.94%
Asset sustainability ratio	This is an approximation of the extent to which the infrastructure assets managed by the Group are being replaced as they reach the end of their useful lives.	Greater than 90%	53.72%	66.31%

* This is calculated using net financial liabilities (total liabilities minus current assets) divided by total operating revenue. The negative number indicates that the Group's current assets exceed the total liabilities. Therefore, the Group has exceeded this target.

When compared to the 2021–2022 financial year the operating surplus ratio increased by 26.38 per cent. This is mainly driven by an increase in operating revenue compared to increase in operating expenses.

The asset sustainability ratio has a target to be achieved on average over the long-term (a period of at least 10 years) and is not necessarily expected to be met on a monthly or annual basis.

Achieving the target for the asset sustainability ratio continues to be a focus area. The ratio is based on capital expenditure on renewals of infrastructure assets, divided by depreciation expense.

In addition, capital spend on non-renewals increases the asset base and therefore depreciation expense, resulting in a lower asset sustainability ratio. The ratio is expected to increase as infrastructure assets begin to age. The ratio has decreased from 66.31 per cent in 2021–2022 to 53.72 per cent in 2022–2023 due to a decrease in expenditure on replacement of infrastructure assets.

Summary of key financial stability measures (Council)

Council includes the below elective key performance indicators in the budget and reports on these monthly, as these ratios do not feature in the Annual Financial Statements. Council chooses to retain these indicators to provide more information to the community on how Council is managing community assets, liabilities and cash balances.

Ratio	Description	Target	2022–2023 Actual	2021–2022 Actual
Level of dependence on general rate revenue	This ratio measures Council's reliance on operating revenue from general rates (excludes utility revenues).	Less than 40%	33.91%	34.46%
Ability to pay our bills – current ratio	This measures the extent to which Council has liquid assets available to meet short term financial obligations.	Between 1.1 and 4.1	4.04	3.29
Ability to repay our debt – debt servicing ratio	This indicates Council's ability to meet current debt instalments with recurrent revenue.	Less than or equal to 15%	3.16%	3.24%
Cash balances	Cash balance includes cash on hand, cash at bank.	Greater than or equal to \$50m	\$264.96m	\$248.67m
Cash balances – cash capacity in months	This provides an indication of the number of months of cash held at period end able to cover operating cash outflows.	Greater than 3 months	11.88 months	12.16 months
Longer term financial stability – debt to asset ratio*	This is total debt as a percentage of total assets, i.e. to what extent will our long term debt be covered by total assets.	Less than or equal to 10%	1.62%	1.69%
Operating performance	This ratio provides an indication of Council's cash flow capabilities.	Greater than or equal to 10%	21.09%	27.60%
Interest coverage ratio**	This ratio demonstrates the extent to which operating revenues are being used to meet the financing charges.	Less than 5%	-2.29%	-0.03%

* Non-current debt includes lease liabilities in compliance with AASB 16 Leases.

** This is calculated using net interest expense, i.e. interest expense minus interest revenue. The negative number indicates that Council has received more interest than it has spent on borrowings. Therefore, Council has exceeded this target.

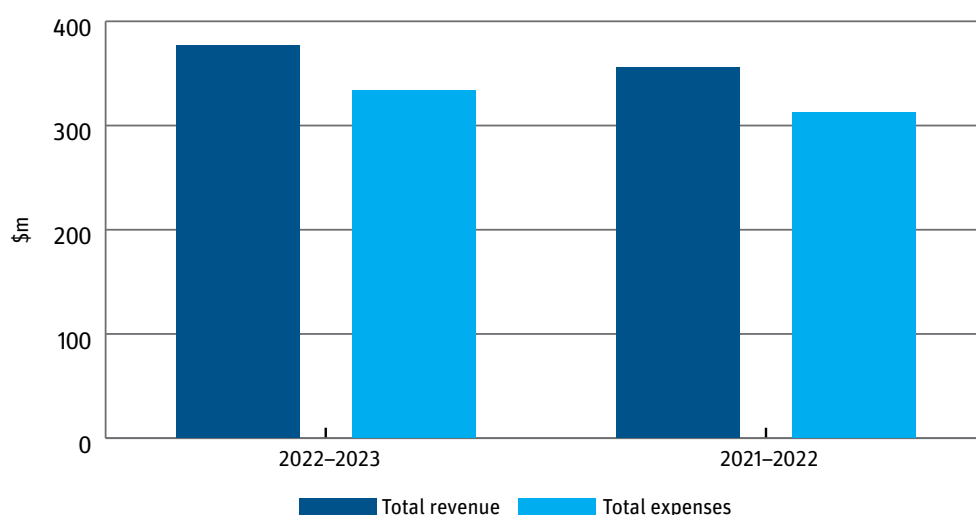
Financial overview

Overview of consolidated financial results

Information at a glance	2022–2023 Actual \$millions	2021–2022 Actual \$millions	Summary explanation
Operating income	\$337.19m	\$315.73m	Increases in rates (\$7.01m), sewerage (\$3.13m), water consumption (\$3.14m) and interest received (\$7.58m)
Capital grants, subsidies and contributions	\$39.52m	\$40.27m	No major movement
Total income	\$376.71m	\$356.00m	
Operating expenses	\$(330.25)m	\$(310.59)m	Increases in bulk water (\$3.87m), landfill remediation (\$3.37m), transfer station costs (\$2.47m), weed control (\$1.79m), computer software/hardware maintenance (\$1.61m) and garbage collection (\$1.14m)
Other capital income/(expenditure)	\$(3.10)m	\$(1.82)m	No major movement
Total expenses	\$(333.35)m	\$(312.41)m	
Net result	\$43.36m	\$43.59m	Increases in revenue cover increases in costs to ensure financial sustainability in the long-term

See Consolidated Statement of Comprehensive Income for more information

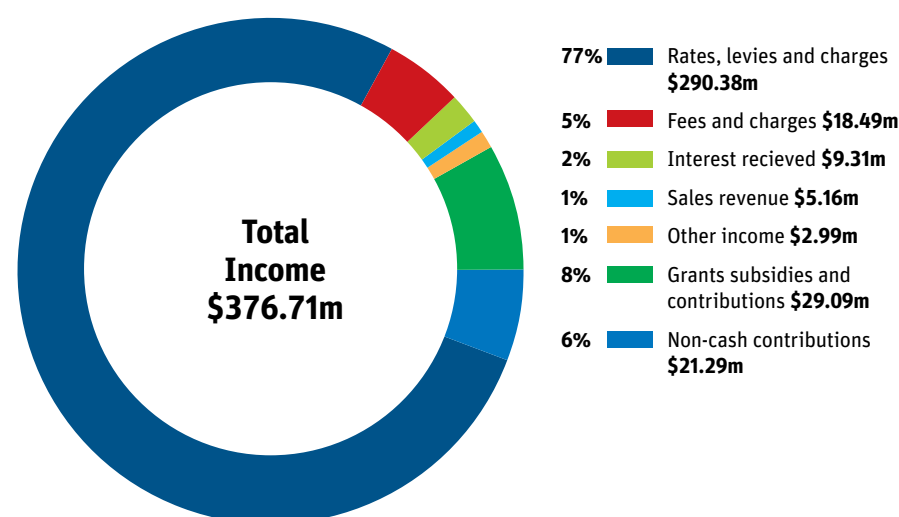
Total revenue against total expenses



Income – where did the money come from?

Sources of income 2022–2023

(Consolidated Statement of Comprehensive Income)



The Group generated \$376.71m in revenue with most of the revenue coming from general rates, levies and charges. The revenue generated is utilised to provide services, programs and facilities that respond to the needs and priorities of Redlands Coast residents. Total income increased by \$20.71m or 5.82 per cent from 2021–2022.

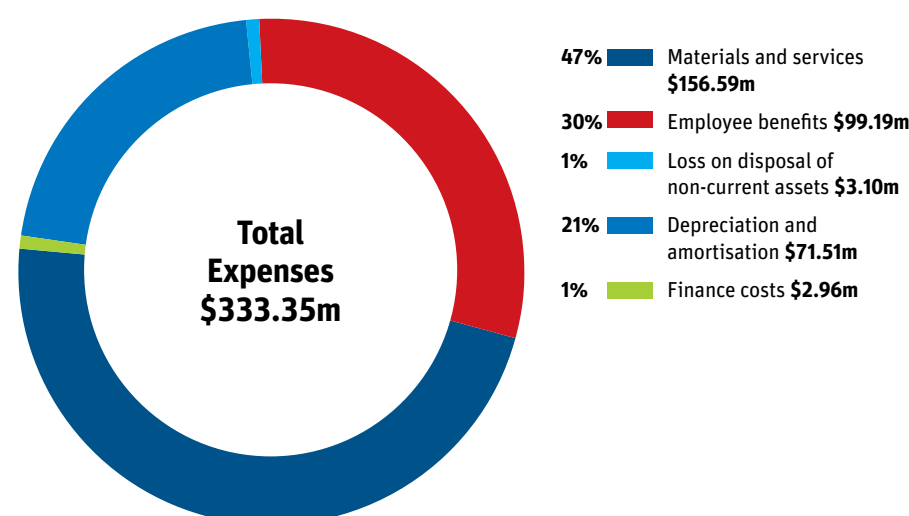
Movements in income were mainly driven by:

- growth in rates, levies and charges due to an increase in the number of rated properties, wastewater charges, water consumption and waste collection charges; and
- increase in interest received due to higher interest on investments.

Expenses – where was the money spent?

Total expenditure 2022–2023

(Consolidated Statement of Comprehensive Income)



The Group spent \$333.35m in expenses during the financial year, which is an increase of \$20.94m or 6.70 per cent on last year.

This increase was mainly driven by an increase in materials and services costs, which includes an increase in bulkwater purchase costs and closed landfill remediation expense. In addition, there is an increase in depreciation and amortisation costs.

Capital works expenditure (Council) – key projects

Council delivered a \$76.05m capital works program during the year.

Some key projects are listed below.

Project Name	Project Description	Amount \$millions
Road upgrade Wellington Street/ Panorama Drive, Thornlands	Road widening - Wellington Street/Panorama Drive upgrade between Boundary Road and South Street, Thornlands. <i>This multi-year project is co-funded by the Commonwealth Government's Urban Congestion Fund (Grant: \$15m).</i>	\$10.51m
Pedestrian link - stage 2 - Snapper Street, Point Lookout	Enhance the visitor experience and community wellbeing by enabling pedestrians to move safely between Point Lookout village and Cylinder Beach. <i>This multi-year project was co-funded by the State Government's 2021–2024 South East Queensland Community Stimulus Program (Grant: \$2.5m).</i>	\$6.44m
Weinam Creek Priority Development Area program	During 2022–2023 construction was undertaken to progress stage 3 of the Weinam Creek Priority Development Area program.	\$4.81m
Russell Island Ferry Terminal and car park renewal and expansion	Upgrade of ferry terminal, passenger commuter facilities and carpark on Russell Island. <i>This Project was co-funded by the State Government's Transport Infrastructure Development Scheme (Grant: \$650,536).</i>	\$4.57m
Road renewal - Alfred Martin Way (Mitchell Crescent to end)	Road surfacing and associated works at Alfred Martin Way, North Stradbroke Island (Mitchell Crescent to end). <i>This Project was co-funded by the Federal Government's Roads to Recovery Program (Grant: \$1.7m).</i>	\$4.44m
Landside facility, new boat ramp - southern Redland Bay	Build 'car-trailer unit' parking facility for the new boat ramp, southern Redland Bay.	\$2.52m
Birkdale Community Precinct Program	Birkdale community land, Willard's farm and Tingalpa Creek corridor – create a shared vision for the end use of the land, building those values into creating an iconic landmark for the Redlands Coast.	\$2.49m
Karragarra Island ferry terminal	Upgrade of ferry terminal and passenger commuter facilities on Karragarra Island.	\$2.33m
Birkdale active pathway expansion	Design and construction of concrete cycleways. <i>This project was co-funded by the Department of Transport and Main Road's Cycle Network Local Government Grants Program (Grant: \$605,747).</i>	\$1.92m
Lamb Island ferry terminal	Upgrade of ferry terminal and passenger commuter facilities on Lamb Island.	\$1.87m
Park renewal – Beth Boyd Park, Thorneside	Beth Boyd Park multi-year park upgrade and renewal to include recreational activities as per the <i>Redland Open Space Strategy 2026</i> .	\$1.62m
Water mains renewal, Mary Pleasant Drive	To progressively replace ageing water mains throughout the city.	\$1.55m
Fleet replacement	Current fleet replacement program.	\$1.53m
City Fibre Stage 2B	A new fibre network to deliver high-speed connectivity across Redlands Coast. <i>This multi-year project is co-funded by the State Government's 2021–2024 Local Government Grants and Subsidies Program (Grant: \$1.2m).</i>	\$1.49m
Drainage upgrade and expansion - Alexandra Circuit, Alexandra Hills	Upgrade and expansion of the drainage network to improve service levels and reduce network deficiencies.	\$1.32m
Redlands Coast Regional Sport and Recreation Precinct	Progression of Redlands Coast Regional Sport and Recreation Precinct, including master plan, design, construction staging and activity (clubs) transition.	\$1.23m

What is the value of the net community assets in our care?

(Consolidated Statement of Financial Position)

Total community equity includes cash reserves which represent funding that Council has restricted for current or future expenditure. Council's view is to ensure funds held in reserves are restricted to deliverables consistent with the long-term financial strategy, long-term asset management plan, corporate plan and annual operational plan and budget.

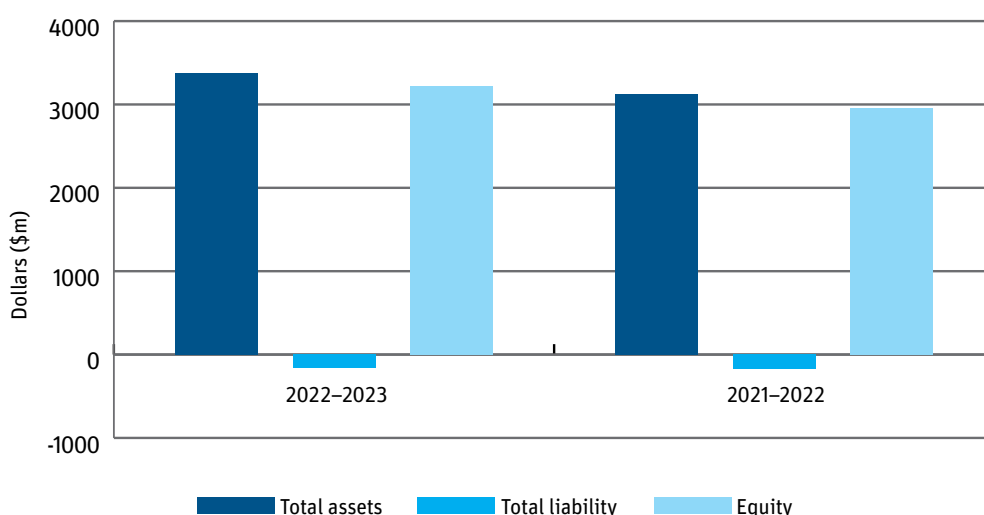
Council is committed to achieving this goal by:

- reporting on constrained cash reserves on a monthly basis as part of the monthly financial reports to Council, as well as a subset of cash balances in the annual financial statements for accountability and transparency;
- conducting an annual review of all constrained cash reserves for relevance and future requirements; and
- reviewing forecast reserve movements as an integral part of the annual budget development process.

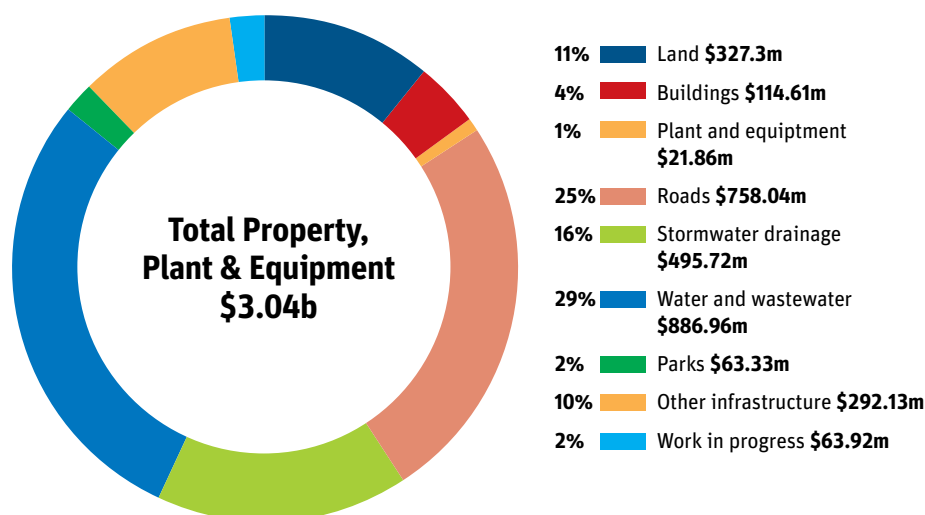
Information at a glance	2022–2023 Actual \$millions	2021–2022 Actual \$millions
Total assets	\$3,382.57m	\$3,127.29m
Total liabilities	\$(166.04)m	\$(170.05)m
Total community equity	\$3,216.53m	\$2,957.24m

See Consolidated Statement of Financial Position for more information

Community equity (\$m)



Property, plant and equipment 2022–2023 – what do we own?

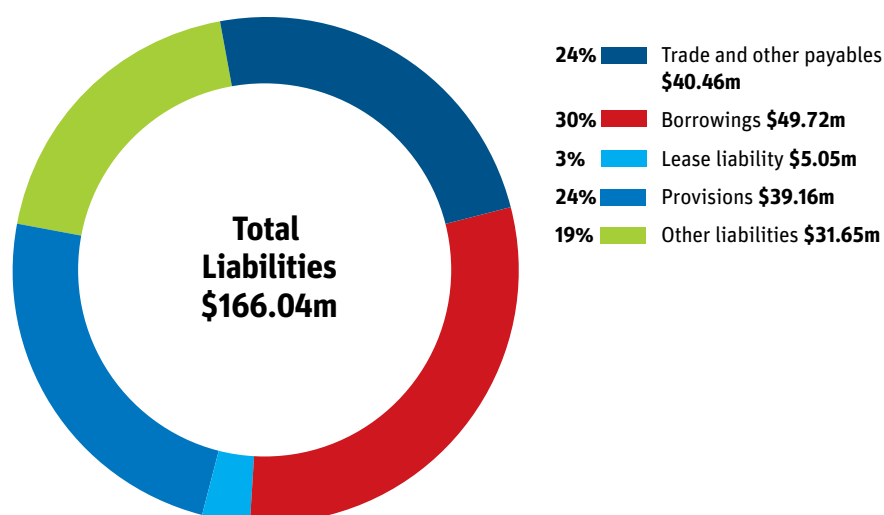


See Consolidated Statement of Financial Position for more information

The total value of all assets at 30 June 2023 was \$3,382.57m, of which \$3,038.77m (89.84 per cent) relates to property, plant and equipment. The value of total assets increased by \$255.28m during the year.

During 2022–2023, a comprehensive valuation of stormwater assets and one-third of water and wastewater assets was completed. The remaining two-third of water and wastewater assets were indexed. The indexation was also applied to land, buildings, roads and other infrastructure assets. An increase of \$215.93m in net asset value resulted from the revaluation.

Liabilities – What do we owe?



See Consolidated Statement of Financial Position for more information

The total value of all liabilities at 30 June 2023 was \$166.04m, of which \$49.72m (29.95 per cent) relates to borrowings. The value of total liabilities decreased by \$4.01m (2.36 per cent) during the year.

This is represented by a decrease in current liabilities \$12.79m and increase in non-current liabilities \$8.78m. The overall decrease is mostly due to a decrease in trade and other payables offset by borrowing with QTC.

Trade and other payables decreased mainly due to year end entry for accrued expenses offset by an increase in goods/services received but invoice pending. The increase in borrowings with QTC is due to a new loan drawn down, offset by loan repayments.

Liabilities – Why did we borrow when we have cash in the bank?

The annual investment by Council in infrastructure is substantial and is a major component of capital expenditure.

Certain projects are financed through loan borrowing to ensure intergenerational equity in the allocation of cost. Intergenerational equity is designed to ensure that the costs of long-lived assets are shared between all who benefit from the assets. Council strives to keep borrowings as low as possible to reduce costs.

Council's long term financial strategy includes an assessment of Council's ability to borrow funds and gain access to grants, subsidies and future development contributions, which are used to finance the infrastructure required to support development in the city.

Council borrows from the QTC, which is the State Government-owned lending agency. Those funds are used to provide new community facilities and long-term renewal of assets such as buildings, paths and trails, road infrastructure and marine assets. In line with Council's debt policy, debt repayment of \$9.43m, being \$7.95m principal and \$1.48m interest has been made annually for 2022–2023. In addition, Council borrowed \$10.81m to undertake additional infrastructure for the community. Total QTC loan as at 2022–2023 is \$49.72m. This is repayable over the term in the following table.

0 to 1 year	1 to 20 years
\$5.25m	\$44.47m

What were the major sources of cash in and cash out?

(Consolidated Statement of Cash Flows)

The table below compares the main sources of cash receipts and cash payments during the financial years ended 30 June 2022 to 30 June 2023. Council invests surplus funds to earn the best return possible until the funds are required for operational or capital purposes.

Main sources of cash in and out	2022–2023 \$ millions	2021–2022 \$ millions
Net cash received from operations (excluding interest, borrowing costs and waste levy)	\$59.94m	\$67.72m
Cash received for waste levy	\$4.35m	\$27.21m
Purchases and construction of assets	\$(77.74)m	\$(65.78)m
Proceeds from sale of assets	\$0.92m	\$1.51m
Capital grants, subsidies and contributions	\$19.87m	\$26.09m
New borrowings	\$10.81m	\$10.30m
Interest received	\$9.31m	\$1.74m
Repayment of debt	\$(7.95)m	\$(7.23)m
Right-of-use assets lease payment	\$(1.10)m	\$(1.01)m

See Consolidated Statement of Cash Flows for more information

Major cash flow sources are explained below:

- **Net cash received from operations:** includes receipts of rates, fees and charges and operating grants, offset by payments for employee costs and materials and services.
- **Cash received for waste levy:** this mitigates the direct impacts on households of the State Waste Levy introduced in 2019–2020. In 2018–2019 the State Government paid this levy in advance for 2019–2020. From 2020–2021 this levy is paid each quarter. In 2021–2022 the State Government paid \$21.95m waste levy in advance for financial years 2022–2023 to 2025–2026.
- **Purchases and construction of assets:** includes payments for the purchase and construction of property, plant and equipment. The major purchases are for roads, park assets, water and wastewater and other infrastructure assets.
- **Proceeds from sale of assets:** includes proceeds from sale of property, plant and equipment.
- **Capital grants, subsidies and contributions:** includes cash contributions from developers to pay for infrastructure Council needs to build to provide services to new developments.
- **New borrowings:** additional loan drawdown with QTC to fund Council's Capital Works Plan.
- **Interest received:** interest received on investments.
- **Repayment of debt:** repayments of principal on Council's loans with QTC.
- **Right-of-use assets lease payment:** includes payments for Council's right-of-use assets.

The Group started the 2022–2023 financial year with \$252.95m cash in the bank and ended the year with \$267.84m.

Summary

As custodians of public money, maintaining Council's financial position to support long-term financial sustainability remains a priority. We are embracing innovation and collaboration to continue to deliver projects and services while maintaining community assets and financial capital. Since 2020 Council has mitigated against the challenges of local, national and international:

- supply chains;
- availability of raw materials, inventory, tradespeople and consultants; and
- price increases by applying for grants and other funding where possible.

Our current position provides the stability that our long-term financial strategy provides for and allows Council to meet its future obligations and demands of our community in the foreseeable future. Over the financial year 2022–2023, Council:

- introduced an Expenditure Review Committee to scrutinise operational spend, drive synergies and efficiencies to ensure service levels align to adopted Council decisions;
- recruited a Chief Procurement Officer and updated Council's Procurement and Contracts Manual;
- further bolstered the major projects resourcing to support Council with delivery of complex and multi-year projects; and
- updated risk registers to maintain accuracy of mitigating risks and progressed the Business Transformation Portfolio in response to all of the above to maintain best value for every community dollar.

Corporate Plan update

This section gives a progress report on Council's five-year corporate plan, *Our Future Redlands – A Corporate Plan to 2026 and Beyond*, which came into effect on 1 July 2021.

Our Future Redlands introduces a new city vision – *Naturally wonderful lifestyle*. Connected communities. Embracing opportunities – and describes seven 2041 goals that are supported by initiatives and catalyst projects.

The seven goals are city leadership, strong communities, Quandamooka Country, natural environment, liveable neighbourhoods, thriving economy, and efficient and effective organisation.

Each is supported by projects and initiatives that lay the foundations for their achievement.

Progress in 2022–2023

City Leadership

Our City is enriched through a spirit of collaboration and respect across Council and the community, which drives our shared community values and achieves outcomes for our people, place and prosperity.



Catalyst projects and key initiatives

- In May 2023, the Internal Islands Working Group discussed the latest socio-economic data from the Australian Bureau of Statistics. These findings were used for advocacy efforts, including sharing challenges at the National General Assembly Regional Forum and sending advocacy letters to ministers to oppose regional grant changes. A letter from the working group led a Local Member of Parliament and local business leaders to advocate for federal funding reconsideration and expansion of eligibility criteria for the Growing Regions Fund.
- The advocacy process is progressing by consulting with officers and Council's elected representatives.
- Council has focused its smart city efforts on improving the customer experience through delivery of its Customer Experience, Digital Transformation and Information Management strategies.
- After reviewing the community engagement platform 'Your Say' and assessing its functionality and usability against other systems, Council decided to continue using its current 'Your Say' engagement platform.
- Internal stakeholders received information and training sessions to enhance awareness of best practice community engagement and integrate meaningful engagement into project planning when applicable.
- Council maintained its social media channels, including Facebook, Twitter, LinkedIn, Instagram and YouTube. A net audience growth 6,350 brought total followers to 55,708. The financial year saw a 37.1% Facebook growth (4,360 users) compared to previous reporting period. Key Facebook analytics for 2022–2023 include 1,482 published posts, 8,849,784 impressions, 424,970 engagements, 287,251 video views and 49,665 post link clicks.

Performance measures

- Council's most recent survey in July 2022 recorded community satisfaction with Council engagement as 6.02/10.
- 100 per cent of the external funding secured and recognised in 2022–2023 was connected to Council's Corporate Plan key initiatives, catalyst projects and strategic priorities.
- Council is represented in key regional collaboration and advisory groups including the Council of Mayors (SEQ) 2032 Regional Legacy Working Group, Regional Development Australia, Logan and Redlands (Deputy Chair), Redlands Coast Regional Jobs Committee and Brisbane South-East Local Jobs and Skills Taskforce.
- In 2022–2023, there was a total of 56,832 participants in Council community engagement activities.

Strong Communities

Our strong and vibrant community spirit is nurtured through services, programs, organisations, facilities and community partnerships that promote resilience, care and respect for residents of all ages, cultures, abilities and needs.



Catalyst projects and key initiatives

- Council's Temporary Security Camera Program was established, which included the temporary deployment of 18 security cameras in six locations across Redlands Coast.
- Council provided financial support to 14 community organisations through Activate Youth Week and Seniors Month funding programs aimed at reducing isolation and disconnection from community through free and low-cost activities delivered by community organisations.
- The Birkdale Community Precinct planning, under the Local Government Infrastructure Designation (LGID) pathway was endorsed by Council, progressed with public notification from 21 April to 23 May, 2023. A consultation report and implementation plan for the LGID will come to Council in 2023–2024.
- Council is progressing through an assessment process to support commencement of the Redlands Coast Sport and Recreational Precinct, and remains committed to delivering quality sporting facilities. The Federal Government has requested more information from Council to assess the referral of the project under the *Environment Protection and Biodiversity Conservation Act 1999*.
- Implementation of the investment process for major property acquisitions has been delayed. The proposed process is undergoing internal consultation and feedback. Finalisation and implementation is anticipated for 2023–2024.
- Council's Cultural Policy underwent review in early 2023 through internal engagement workshops. The outcomes informed a draft *Creative Arts Service Strategic Service Plan*, charting service delivery for the next five years, outlining service development, and establishing measurable success goals.
- The *Library Services Strategic Plan 2023–2028* was adopted by Council in April 2023. Library Services has commenced development of a draft Library Network Plan to guide future investment in library assets.

Performance measures

- In 2022–2023, Council's libraries rebounded post COVID-19, with 404,442 customers, an increase of 24.07 per cent. Borrowing increased 25.8 per cent to 1,055,421 items. The year offered 825 programs with 24,229 attendees. The sessions comprised 201 adult, 122 child, and 502 First Five Forever sessions. The Library app was launched 124,088 times, and the library site saw 486,161 visits. Active membership remained steady at 329,946.
- Redland Art Gallery sparked imaginations with 30 exhibitions across eight locations, including the impactful *Piinpi Contemporary Indigenous Fashion* and *In Focus* exhibitions, highlighting local and senior artists' creativity.
- Redland Performing Art Centre (RPAC) presented 128 events, including 44 performances and 16 workshops, supporting First Nations through *The Bigger Picture*. Community Access Hours welcomed 2,102 attendees, totalling 63,443. Virtual engagements reached 164,261 Facebook interactions, 761,791 website views, and 13,559 e-news subscribers. Council hosted 16 events for 15,371 attendees, such as the Christmas on the Coast festival with 8,000 attendees. Council also supported more than 107 community events with 120,966 attendees, including Stradbroke Chamber Music Festival, GreazeFest, and ANZAC Day ceremonies.
- Council disbursed 83 grants, totalling \$624,197, spanning Sponsorship, Conservation, and Project Support. Noteworthy:
 - 48 Community Grants reached a combined total of \$357,146,
 - 24 Sponsorship Grants totalling \$177,779, and
 - Eight Village Events and Activation Grants reached a combined total of \$74,878.
 - A new Local Heritage Grant awarded \$14,394 for three projects.
 - Artist Development events and an Australian Government Grant for Redland Art Gallery's Babycare facilities further enhanced community impact.

- Throughout the year the volunteers have continued to be supportive of Council's environmental projects and initiatives. The total number of volunteer hours was 20,896 hours which comprised of:
 - Bushcare volunteers: 1,664 hours,
 - IndigiScapes Community Nursery volunteers: 5,006 hours
 - Wildlife Program volunteers: more than 14,226 hours
- Strengthening Communities launched 25 projects tackling vulnerabilities: poverty, domestic violence, youth disengagement, disability, and aging. The Young Legends Awards showcased the achievements of our young residents, including the category of Young Carer for the first time. Activate Youth Week and Seniors Month funding aided 14 groups through free social programs. Dementia Australia acknowledged Council's dementia-friendly work. Council-funded YMCA skate workshops positively engaged young park users.
- RPAC supported vulnerable community members through 11 new well-being programs, 85 performing arts workshops for disabled youth, and the creation of two plays by women with disabilities. RPAC also increased daytime concerts for seniors and hosted inclusive companies-in-residence activities for individuals with disabilities, seniors, and mental health concerns.
- Council conducted an average 4.4 disaster preparedness community engagements per month.

Quandamooka Country



Our city embraces the rich Aboriginal heritage of Redlands Coast (Quandamooka) and the Traditional Owners' ongoing custodianship of Quandamooka land and waters. We work together for the future of Redlands Coast on Quandamooka Country.

Catalyst projects and key initiatives

- The process to develop an external Reconciliation Action Plan (RAP) was progressed.
- Council and Quandamooka Yoolooburrabee Aboriginal Corporation are progressing with capital works meetings in accordance with the 2011 Indigenous Land Use Agreement for North Stradbroke Island (Minjerribah).

Performance measures

- Council provided 11 Quandamooka Cultural Days with approximately 100 employees in attendance, and two internally facilitated indigenous information sessions with 19 employees in attendance.
- Council used its communication channels to promote diverse activities and events that enhanced community awareness of Quandamooka culture. These included the National Reconciliation Week Lunch and Networking Event, cultural workshops and exhibitions in Council's galleries and libraries, in addition to sponsorship of the Quandamooka Festival in 2022.
- The Council magazine, *Our Redlands Coast*, included Quandamooka culture and news stories, such as an explanation of the current native title claim, Traditional Owners' interaction with the Birkdale Community Precinct land, teaching children about the Quandamooka culture and reconciliation, and Council's endorsed RAP and the progress of the working group planning an external RAP.
- Jandai language place names were integrated into various communications, while Quandamooka Traditional Owners were recognised in both print and digital media. Traditional Owner Acknowledgment of Country was included in the opening of all speeches.
- In the July 2022 survey, 84 per cent of respondents indicated awareness or strong knowledge of the local Aboriginal history and culture.

Natural Environment



Our environment enhances our identity, lifestyle, wellbeing, economy and cultural values. Opportunities to be immersed in our naturally wonderful environment are harnessed and drive our commitment to protect and enhance our natural assets.

Catalyst projects and key initiatives

- The Minjerribah Panorama Coastal Walk reached practical completion, with final finishing touches underway, including turf installation and community access. This final stage enhances the walkway connecting Snapper Street and Frenchman's Stairs, following the completion of an earlier stage in December 2021.
- Council's *Koala Conservation Strategy 2016* aligns with the *Redlands Coast Koala Conservation Action Plan 2022–2027* review. Collaboration with Griffith University and the Department of Transport and Main Roads advances data analysis. On-ground efforts like smart signage for car-related koala threats are monitored annually, affirming program effectiveness. Partnerships focus on seed propagation and koala tracking events.
- Fire risk management activities on Redlands Coast have included proactive vegetation management, post burn weed management, whole block weed reduction and community engagement events.
- The Flying-Fox Conflict and Mitigation project, including the Resident Assistance Package, engaged the community through surveys and interviews. Ongoing monitoring of flying fox colonies and investigating new formations continues. Environmental Partnerships focus on priority areas, involving activities like planting, barrier removal, and preliminary work on conservation land acquisition.
- Work continued on the procurement, site preparation and governance activities for the Sub-regional Material Recovery Facility.
- Council supported data requests for the *SEQ Waste Portfolio Plan* and associated funding requests and also supported a regional recycling education campaign "Let's get it sorted". Council developed education and a behaviour change plan, and progressed research and data for advancing the development of organics options.
- Council adheres to the *Coastal Hazard Adaptation Strategy* and acts on its recommendations. The coastal monitoring program, including foreshore surveys and coast snap photo points, has been executed. Living shoreline pilot sites have advanced with design and approvals, as the design consultant completed documentation and application submissions in late June 2023.
- During the April–June 2023 winter period, Council conducted 36 recreational water quality tests and a total of 201 for the 2022–2023 financial year, ensuring safe conditions in designated swimming areas. Additionally, 81 proactive inspections were carried out at 35 planned development sites in quarter four of 2022–2023 to monitor erosion and sediment control. Council responded to five community requests about erosion and sediment, completing four cases and addressing one ongoing concern.
- The Biosecurity Surveillance Program 2019–2023 concluded during the year. Final activities involved mapping and building relationships with key landholders for biosecurity. Council monitored compliance by inspecting 215 properties, distributing materials, issuing notices, and performing seizures. The Kudzu program was maintained for the primary population, and awareness about Cat's Claw Creeper was promoted through the *Our Redlands Coast* magazine.

Performance measures

- All identified annual activities within the *Koala Conservation Strategy Action Plan* have been progressed.
- Recycling or reuse accounted for 51.9 per cent (58,831 tonnes) of all municipal solid waste (MSW) collected or received at Council's recycling and waste centres. This surpasses the Queensland Government's target of 50 per cent MSW recycling by 2025.
- Contaminants in kerbside recycling bins made up 14.1 per cent (1,439 tonnes). Optical sorting at the Visy Materials Recovery Facility enhanced contaminant removal. Council's *Redlands Coast Waste Reduction and Recycling Plan 2021–2030* aims to reduce contamination from 12 per cent to 6 per cent by 2030.
- The fortnightly green waste collection service saw 1,638 more resident premises participate, bringing the total to 23,582 mainland premises (38 per cent of eligible properties).
- Per resident, 687kg of waste was generated, with 357kg being recyclable. To meet a 10 per cent reduction target set by the Queensland Government by 2025, waste generation should decrease to 614kg per capita.
- Two disaster recovery and 53 disaster preparedness activities were undertaken in accordance with the *Redland City Disaster Management Plan*.

Liveable Neighbourhoods

Our unique local lifestyle is enhanced by a well-planned network of island, urban, rural and bushland areas which connect and support our natural assets, communities and businesses.



Catalyst projects and key initiatives

- The first phase of the Southern Moreton Bay Islands (SMBI) Infrastructure work involves a review of existing plans and strategies which has progressed.
- Council engaged with businesses, corporate stakeholders and property owners in preparation for Stage 1 of the Cleveland Revitalisation Project. Council identified and engaged with potential stakeholders for investment in innovation and education centre development.
- Council is actively advocating for improved walking and cycling facilities across Redland City. This includes providing input on planning projects like the Moreton Bay Cycleway and seeking co-funding opportunities from State and Federal Governments to enhance the network.
- The South East Queensland City Deal is a trilateral partnership between the Federal Government, State Government and the Council of Mayors (SEQ). Council continued to await release of the implementation plan that is set to deliver \$1.8 billion worth of projects to support one of the fastest growing regions in the country.
- Practical completion of the SMBI jetty upgrades is on track for end of July 2023.
- Council has significantly progressed work on the Active Travel Network Plan. Work has finished on developing the draft network plan for cycling and pedestrian paths. Planning on the development of a Northern Greenway Transport corridor with State Government is ongoing.
- Consultancy for the *Redlands Coast Active Transport Strategy* was completed. Consultants were engaged to commence technical work for the Capalaba-Birkdale Local Area Transport Plan. Substantial progress was made with drafting the Cleveland Centre Local Area Transport Plan.
- Council continues to deliver the Wellington Street and Panorama Drive Road Upgrade Program Stage 1 in partnership with the Federal Government. Following site establishment works earlier in the year, civil works have commenced onsite and significant progress has been made. Traffic management remains in place while works continue.

Performance measures

- A total of 6.088km footpath and cycle network was built during the financial year.
- One major amendment to *Redland City Plan* took effect on 5 October 2022. In addition, two minor amendments took effect on 9 November 2022 and 5 April 2023, and two administrative amendments took effect on 9 November 2022 and 25 May 2023.
- A review was undertaken by a consultant, and the development of the *Active Transport Strategy* is currently ongoing.

Thriving Economy



Our thriving economy recognises the benefit of our unique geography and is underpinned by enabling infrastructure, supportive policy and successful partnerships which maximise opportunity for growth in industry, job creation, innovation and investment.

Catalyst projects and key initiatives

- The Manufacturing Industry Sector Plan's final draft has been reviewed to align with post-COVID-19 challenges. Activities like industry networking events are underway. For the *Redland City Education and Training Industry Sector Plan 2018–2023*, engagement with stakeholders and the opening of BUSY Schools Cleveland campus are notable achievements. The health care value proposition research has been reviewed for future investment activities. Collaboration with stakeholders for the *Redlands Coast Rural Enterprises Industry Sector Plan 2019–2024* includes discussions with an Industry Workforce Advisor. Notable economic growth efforts include the Small Business Hub establishment in Cleveland through a Council-State Government partnership.
- Council completed Stage 1 of the Cleveland Revitalisation Project and finalised the first draft of the Local Retail and Activation Strategy Toolkit.
- Council engaged with stakeholders to progress planning for the Redlands Health and Wellness Precinct development.
- The Redlands Coast Legacy Working Group met in May and June to explore Legacy in the context of the Brisbane 2032 Olympic and Paralympic Games.
- Stage 3a of the Weinam Creek Priority Development Area, the Hamilton Street extension has commenced. A land swap with the State Government is nearing completion.
- Engaged with domestic and international stakeholders on investment opportunities including emerging industries.
- Redland Investment Corporation has been working with Shayher Group to assist with the preparation of the development application for the Capalaba Town Centre Master Plan, which has been submitted to Council for approval.
- Consultation on the Birkdale Community Precinct Local Government Infrastructure Designation (LGID) occurred from 21 April to 23 May 2023. The LGID includes the integrated lagoon and canoe/kayak slalom facility as part of the master plan. Council continued to work in partnership with State Government partners to develop a detailed business plan, an integrated concept design and procurement plans for the precinct.
- The review stage of the Environmental Impact Statement for the Toondah Harbour PDA is being finalised, ready for submission to the Federal Government.

Performance measures

- Redland City's Gross Regional Product reached \$6.8 billion, marking a 5.12 per cent growth from the previous year and surpassing the broader South East Queensland's growth rate of 4.7 per cent.
- Redland City had 52,018 local jobs, a 3.7 per cent increase from the previous year. Additionally, the unemployment rate in the March quarter of 2023 stood at 2.2 per cent, significantly lower than the 3.1 per cent rate in the same quarter of 2022.
- Tourism contributed 2.9 per cent of the city's direct output in 2021–2022. Domestic visitor nights decreased by 10 per cent, and domestic day trips declined by 4.8 per cent.

Efficient and Effective Organisation

Council employees are proud to deliver efficient, valued and sustainable services for the betterment of the community.



Catalyst projects and key initiatives

- Council enhanced the tangible Employee Value Proposition in 2022–2023 by introducing Employee Appreciation Day, micro-qualifications, an employee discount program, an employee recognition platform, new Council job advertisements that detail our employee value proposition pillars and the promotion of new employee career stories. Council continued to promote flexible work arrangements, the annual Mayor and CEO Awards for Excellence event, access to education assistance, and long service recognition.
- Council continues to make progress in implementing best practice strategic procurement processes and the centre-led procurement model which will continue in 2023–2024. Council continues to see a solid spend with local suppliers in the Redland City local government area.
- Year one priorities from the *Business Transformation Strategy 2022–2027* were delivered, including embedding a culture of innovation through contemporary training and the celebration of innovation day. There has been a continuous focus on monitoring benefits, leveraging networks and identifying potential revenue streams.
- The agreement to commercialise the spare capacity within the Redlands Coast Fibre Optic Network is being finalised.
- Organisational values were embedded through programs such as the Wellbeing through Adventure Program, Employee Excellence Awards, and ForU platform Recognition Wall.
- Transformation priorities advanced with a new Chief Procurement Officer and an analysis for sustainable energy management. Specialist consultants are reviewing priority areas for better community outcomes and process efficiencies.

Performance measures

- In the July 2022 survey, respondents' views on Council's performance were as follows: 73 per cent rated the 'quality and performance of Council staff' as 'good' or 'very good' (mean score 7.22/10), 71 per cent found Council easy to do business with (mean score 7.2/10), 62 per cent indicated timely query resolution (mean score 6.7/10), and 61 per cent perceived effective matter resolution (mean score 6.5/10).
- A total of \$902,796.25 in financial savings was realised during 2022–2023 through improvement initiatives including the implementation of fleet optimisation review initiatives, contracting and purchasing arrangements, efficiencies in financial operations, and optimisation of library services.
- In the internal MySay 2021 survey, 75 per cent of employees said they would recommend Redland City Council as a good place to work and 80 per cent of employees were satisfied with Redland City Council as an employer.
- Approximately 62 per cent of project portfolio (including 2021–2022) was reported as complete at the end of the 2022–2023. The remaining 38 per cent comprise projects impacted by design complexities, procurement delays through contractor and material supply availability, land acquisition delays, environmental approvals or third-party delays, and re-phasing of multi-year project activities.
- Council has achieved an average result of 95 per cent for all customer requests that have been actioned within target timeframes.

Operational Plan update

Progress in 2022–2023

The *Operational Plan 2022–2023* is Council's second annual plan to implement 'Our Future Redlands – A Corporate Plan to 2026 and Beyond'.

In 2022–2023, Council completed 51 of 67 significant activities planned for the year and finalised two catalyst projects. Council finalised one catalyst project and one key initiative in 2021–2022 and now has 63 remaining Corporate Plan catalyst projects and key initiatives to be implemented over the term of the Corporate Plan.

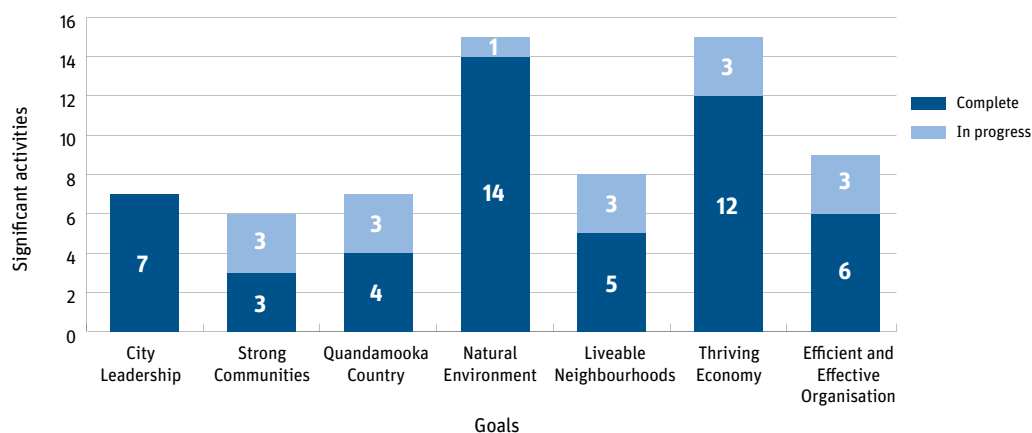
Catalyst projects finalised in 2022–2023 are CP4.4 Minjerribah Panaroma Coastal Walk and CP5.3 Marine Public Transport Facility Program.

Council will progress the remaining 16 of 67 significant activities from the *Operational Plan 2022–2023*. Most of these activities are on track for completion in 2023–2024.

Progress of the remaining activities will be monitored for key challenges impacting delivery such as external stakeholder approvals and funding decisions.

For more detailed information regarding Operational Plan reporting, visit Council's website.

Operational Plan 2022–2023 Year End Summary



Statutory information

Mayor and Councillors

Councillor remuneration

Councillor remuneration is set by the independent Local Government Remuneration and Discipline Tribunal, established under the *Local Government Act 2009*. The Tribunal is responsible for determining the maximum remuneration payment to the Mayor, Deputy Mayor and Councillors. The *2019 Local Government Remuneration and Discipline Tribunal Report* determined the remuneration to be paid for 2022–2023.

In accordance with section 186(1)(a) of the *Local Government Regulation 2012*, the total remuneration, including superannuation contributions, paid to each Councillor during the financial year are as follows:

Mayor	\$186,806
Deputy Mayor	\$127,366
Councillor	\$110,386

Division	Name	Gross salary	Council superannuation contributions
Mayor	Cr Karen Williams	\$170,933.72	\$20,512.05
1	Cr Wendy Boglary	\$110,311.40	\$13,237.37
2	Cr Peter Mitchell	\$110,311.40	\$13,237.37
3	Cr Paul Gollè	\$110,311.40	\$13,237.37
4	Cr Lance Hewlett	\$110,311.40	\$13,237.37
5	Cr Mark Edwards	\$110,311.40	\$13,237.37
6	Cr Julie Talty (Deputy Mayor)	\$127,279.80	\$15,273.58
7	Cr Rowanne McKenzie	\$110,311.40	\$13,237.37
8	Cr Tracey Huges	\$110,311.40	\$13,237.37
9	Cr Adelia Berridge	\$110,311.40	\$13,237.37
10	Cr Paul Bishop	\$110,311.40	\$13,237.37
Total		\$1,291,016.12	\$154,921.96

Mayor's remuneration less than the Tribunal figure as the Mayor took a leave of absence during the year. This is also shown in the Attendance at Council meetings table on page 30.

Expenses reimbursement and provision of facilities

In accordance with section 250 of the *Local Government Regulation 2012*, Council must have an expenses reimbursement policy for Councillors.

The objective of this policy is to ensure the payment of legitimate and reasonable expenses incurred by Councillors for discharging their duties and responsibilities as Councillors, and to provide facilities to Councillors for those purposes. This is to ensure Councillors are not financially disadvantaged as a result of carrying out their official duties.

The policy is also aimed at reflecting the community's expectations about the extent of a Councillor's duties and responsibilities, and its expectations about the resources and reimbursement provided to Councillors from public funds. This policy does not deal with the provision of remuneration, nor does it cover non-business-related expenses or facilities incurred by other people, including a Councillor's partner.

The full policy is available on Council's website.

Under section 186(1)(b) of the *Local Government Regulation 2012*, the following expenses were incurred by, and the facilities provided to, each Councillor for conference, training, travel, hospitality and other expenses including in accordance with Council's *Expenses Reimbursement and Provision of Facilities for Councillors Policy* (GOV-016-P).

Division	Name	Expenses and Reimbursement	Transport	Total
Mayor	Cr Karen Williams	* \$25,905.62	\$393.70	\$26,299.32
1	Cr Wendy Boglary	\$1,321.11	\$3,038.51	\$4,359.62
2	Cr Peter Mitchell	\$2,964.49	\$13,220.48	\$16,184.97
3	Cr Paul Gollè	\$10,601.67	\$10,192.86	\$20,794.53
4	Cr Lance Hewlett	\$1,009.84	\$10,741.17	\$11,751.01
5	Cr Mark Edwards	\$722.22	\$10,861.78	\$11,584.00
6	Cr Julie Talty (Deputy Mayor)	* \$10,362.33	\$8,940.05	\$19,302.38
7	Cr Rowanne McKenzie	\$4,386.47	\$11,412.81	\$15,799.28
8	Cr Tracey Huges	\$8,028.38	\$5,069.52	\$13,097.90
9	Cr Adelia Berridge	\$28,599.90	\$4,171.07	\$32,770.97
10	Cr Paul Bishop	\$1,407.03	\$9,741.71	\$11,148.74
Total		\$95,309.06	\$87,783.66	\$183,092.72

* Inclusive of overseas travel reported below.

Overseas travel

Name	Expenses and Reimbursement	Cost to Council (ex. GST)
Mayor Karen Williams	Council of Mayors SEQ North American Business Mission - business meetings and site tour of the National White-Water Centre in Charlotte USA, from 29 January to 13 February 2023. Council of Mayors SEQ paid a portion of the airfare and accommodation.	\$16,417.30
Cr Julie Talty	2023 Smart Cities Expo in Taipei from 26 March 2023 to 1 April 2023. The airfares and some of the accommodation costs were covered externally as Cr Talty was a lead delegate for the conference.	\$1,153.73
Kim Kerwin	2023 Smart Cities Expo in Taipei from 26 March 2023 to 1 April 2023.	\$3,275.41
Wade Oestreich	2023 Smart Cities Expo in Taipei from 26 March 2023 to 1 April 2023.	\$4208.09
Bruce Redpath	2023 Smart Cities Expo in Taipei from 26 March 2023 to 1 April 2023. Non reimbursed flight costs.	\$600.12
Allan McNeil – Executive Officer, Office of the Mayor	Council of Mayors SEQ North American Business Mission - business meetings and site tour of the National White-Water Centre in Charlotte USA, from 29 January to 13 February 2023.	\$15,000.68

Attendance at Council meetings

In accordance with section 186(1)(c) of the *Local Government Regulation 2012*, details of the attendance of Councillors at General and Special Meetings are as follows:

Name	General and Special Meetings	Leave of absence
Mayor Karen Williams	11	2
Cr Boglary	13	0
Cr Mitchell	13	0
Cr Gollè	13	0
Cr Hewlett	13	0
Cr Edwards	12	1
Cr Talty	13	0
Cr McKenzie	13	0
Cr Huges	13	0
Cr Berridge	13	0
Cr Bishop	13	0

Councillor conduct

In accordance with section 186(1)(d) to (f) of the *Local Government Regulation 2012*, Council is required to record the Councillor conduct complaints, referrals, decisions, orders and recommendations during the financial year. Details are provided in the tables below.

Complaints about the conduct of Councillors are to be made, or referred, to the Office of the Independent Assessor (OIA) for investigation. The OIA, after investigating a Councillor's conduct, may refer the suspected inappropriate conduct of a Councillor to the local government to be dealt with, or may apply to the conduct tribunal to decide whether the Councillor engaged in misconduct. If the Councillor Conduct Tribunal decides the Councillor engaged in misconduct, they must determine the action to be taken, if any, to discipline the Councillor. Where the complaint about Councillor conduct is about suspected corrupt conduct, under the *Crime and Corruption Act 2001*, the assessor is to notify the Crime and Corruption Commission about the suspected corrupt conduct.

In accordance with the requirements of section 186(d) and (f) of the *Local Government Regulation 2012*, the following statistics were reported:

There was no unsuitable meeting conduct.

Number of Councillor conduct orders and disciplinary actions

Subsection of the Local Government Act	Description	Number
150I(2)	Orders made by the Chairperson for unsuitable meeting conduct	0
150AH(1)	Orders made by Council that: (a) No action be taken against the Councillor; (b) An order be taken against the Councillor for inappropriate conduct	1 3
150AR(1)	Orders decision and recommendations made by the Councillor Conduct Tribunal that: (a) No action be taken against the Councillor; (b) An order be taken against the Councillor; about misconduct and connected inappropriate conduct	1 0

Number of Councillor conduct complaints, notices and referrals

Subsection of the Local Government Act	Description	Number
150P(2)(a)	Complaints referred to the assessor by the local government, a Councillor or the Chief Executive Officer	0
150P(3)	Matters referred to the Crime and Corruption Commission by the local government	0
150R(2)	Notices given by the CEO or a Councillor to the assessor about a Councillor's conduct	4
150S(2)(a)	Notices of misconduct given to the assessor by the local government	0
150W(1)(a), (b) and (e)	Decision by the assessor to dismiss, refer to the local government or take no further action	74
150AC(3)(a)	Occasions where referral notices from the assessor recommend conduct should be referred to another agency for consideration	0
150AF(4)(a)	Occasions where information about misconduct is obtained by the local government during investigation that is given to the assessor	0
Chapter 5A, part 3, division 5	Occasions where the local government asked another entity to investigate suspected inappropriate conduct of a councillor	0
Chapter 5A, part 3, division 6	Applications heard by the conduct tribunal about the alleged misconduct of a councillor	1

¹ The number of Councillor conduct notices given by local government officials to the assessor that are known to the local government
The full Councillor Conduct Register is available on Council's website.

Executive Leadership Team remuneration

Remuneration range (total package)	Number of Executive Leadership Team (ELT) paid
\$500,000 to \$600,000	1
\$400,000 to \$500,000	0
\$300,000 to \$400,000	4
\$200,000 to \$300,000	3
Total amount paid during reporting period[#]	\$2,713,414

[#] Excludes remuneration for acting ELT, annual leave and long service leave termination payouts and includes annual leave payments to ELT during the year.

People and Culture

Code of Conduct, education and training

In accordance with section 23 of the *Public Sector Ethics Act 1994* the Chief Executive Officer of a public sector entity must ensure that the administrative procedures and management practices of the entity have proper regard to –

- (a) this Act and, in particular, the ethics principles and values; and
- (b) the entity's approved code of conduct.

Actions taken:

Code of Conduct eLearning training is mandated for all new employees and a refresher is required for all existing employees every two years. Content includes:

- the Code of Conduct Principles;
- understanding acceptable behaviours;
- identifying behaviours that are in breach of the Code;
- understanding legal requirements as an employee, and
- gaining a procedural knowledge of what actions to take in the event of a breach of the Code.

In the 2022–2023 financial year, 657 employees completed the module.

Grants and sponsorships

Mayor and Councillors Community Benefit Fund

Grants are available to individuals and organisations that are a not-for-profit incorporated associations (or sponsored by one). Funding provides financial assistance to organisations with items such as equipment or incidental costs.

The Mayor may also support individuals in their pursuit of excellence at a high level.

Over a 12-month period, \$111,650.00 was available to organisations and individuals through the Mayor and Councillors' Community Benefit Fund:

- Up to \$15,000 (up to five Councillors funding \$3,000 each) is available for organisations where an initiative provides a community benefit across more than one Council division.
- Up to \$500 is available for individuals selected to represent Australia in an international competition.
- Up to \$250 is available for individuals selected to represent Queensland in a national competition, or who have won at state level and are competing in a national competition.

During the 2022–2023 financial year, a total of \$111,093.91 was distributed to various organisations and individuals. Funds unspent by applicants and returned to Council totalled \$74.00, meaning Council provided \$111,019.91 to the community and individuals in 2022–2023.

Community Benefit Fund distributed monies 2022–2023

Division	Councillor	Amount
Mayor	Cr Karen Williams	\$10,150.00
1	Cr Wendy Boglary	\$10,150.00
2	Cr Peter Mitchell	\$10,149.98
3	Cr Paul Gollé	\$10,150.00
4	Cr Lance Hewlett	\$9,846.93
5	Cr Mark Edwards	\$10,150.00
6	Cr Julie Talty	\$10,150.00
7	Cr Rowanne McKenzie	\$10,126.00
8	Cr Tracey Huges	\$9,847.00
9	Cr Adelia Berridge	\$10,150.00
10	Cr Paul Bishop	\$10,150.00
Total		\$111,019.91

See the Mayor and Councillors' Community Benefit fund – Successful Applicants Funding on pages 34–43 for the recipient lists for the Mayor and each divisional Councillor.

Successful applicants funding

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
		LG Reg 2012, s. 201B (5)	LG Reg 2012, s. 202 (1b)	LG Reg 2012, s. 202 (3ai)
MAYOR				
			Opening budget balance	\$10,150.00
August 2022	MCCBF-2223-001-I	Adina Partridge	Representing Queensland at the 2022 Ice Hockey National Championships in NSW	\$250.00
August 2022	MCCBF-2223-002-I	Callum Brennan	Representing Australia at the 2022 World Lifesaving Championships in Italy	\$500.00
August 2022	MCCBF-2223-003-I	Jodi Klerks	Representing Australia at the 2022 World Hip Hop Dance Championships in Arizona USA	\$500.00
August 2022	MCCBF-2223-006-I	Bernadette D'Arcy	Representing Queensland at the 2022 Australian Youth Volleyball Championships in Victoria	\$250.00
August 2022	MCCBF-2223-007-I	William Thirkill	Representing Queensland at the School Sport Australia Cross Country Championships in South Australia	\$250.00
August 2022	MCCBF-2223-008-I	Sharon Brennan	Representing Australia at the 2022 World Lifesaving Championships in Italy	\$500.00
August 2022	MCCBF-2223-010-I	Kelly Prevost	Representing Queensland at the Australian Interscholar Championships Equestrian Show Jumping in NSW	\$250.00
September 2022	MCCBF-2223-011-I	Keenan Smith	Representing Australia in the U23 Men's Team at the 2022 Softball World Cup in Argentina	\$500.00
September 2022	MCCBF-2223-012-I	Shirley Fairbairn	Representing Queensland in the U18 Girls Football (soccer) at the School Australia Football Championships in NSW	\$250.00
October 2022	MCCBF-2223-019-I	Corinne Tomasi	Representing Australia at the Denis Ravera International Under 15 Bocce Championships in Monaco	\$500.00
October 2022	MCCBF-2223-021-I	Maria Reynolds	Representing Queensland in the U13 Queensland Dolphins Baseball team 2023 Tour to Cooperstown, New York, USA	\$500.00
November 2022	MCCBF-2223-023-I	Corinne Tomasi	Representing Australia at the Denis Ravera International Under 18 Bocce Championships in Monaco	\$500.00
November 2022	MCCBF-2223-026-I	Dale Rogers	Representing Australia at FISAF Sport Aerobics Championships in The Czech Republic	\$500.00
November 2022	MCCBF-2223-027-I	Charlotte Johnstone	Representing Australia at the 29th FIG Gymnastics World Age Group Competitions in Bulgaria	\$500.00
January 2023	MCCBF-2223-029-I	Lauren Graeme	Representing Queensland at Bjelke-Petersen School of Physical Culture (BJP Physie) 2022 Junior National Finals (7 years) in NSW	\$250.00
February 2023	MCCBF-2223-034-I	Suzanne Powter	Representing Australia in the Special Olympics (golf) in Berlin, Germany	\$500.00
April 2023	MCCBF-2223-036-I	Lachlan Carter	Representing Queensland at the National Men's Netball Championship in Western Australia	\$250.00
April 2023	MCCBF-2223-037-I	Scott Wintle	Representing Queensland at the 2023 Australian Water Ski Championships in Western Australia	\$250.00
April 2023	MCCBF-2223-039-I	Will Thirkill	Representing Queensland at the School Sport Australia 2023 National Championships Aquathlon (boys and girls 11-12 years) in Tasmania	\$250.00

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
		LG Reg 2012, s. 201B (5)	LG Reg 2012, s. 202 (1b)	LG Reg 2012, s. 202 (3ai)
MAYOR				
Opening budget balance				\$10,150.00
April 2023	MCCBF-2223-044-I	Claire Crosley	Representing Queensland at the National Men's Netball Championship in Western Australia	\$250.00
April 2023	MCCBF-2223-043-I	Bernadette D'Arcy	Representing Australia at the National Development Program (NDP) Development Tour in Bangkok, Thailand	\$500.00
April 2023	MCCBF-2223-051-I	Jemma Bihari	Representing Australia at the IJRU 2023 World Jump Rope Competition, Ed Robson Arena, Colorado Springs, USA	\$250.00
April 2023	MCCBF-2223-042-I	Karen Whitehouse	Representing Queensland at the School Sport Australia National Triathlon Championships in Tasmania	\$250.00
April 2023	MCCBF-2223-040-I	Carly McGregor	Representing Australia at the IASF Worlds Championship (Dance) in Orlando Florida, USA	\$100.00
April 2023	MCCBF-2223-047-I	Kristin Huston	Representing Australia at the IJRU 2023 World Jump Rope Competition Ed Robson Arena, Colorado Springs, USA	\$100.00
April 2023	MCCBF-2223-048-I	Emma Jackson	Representing Australia at the IJRU 2023 World Jump Rope Competition Ed Robson Arena, Colorado Springs, USA	\$100.00
April 2023	MCCBF-2223-053-I	Sarah Duddridge	Representing Australia at the IJRU 2023 World Jump Rope Competition Ed Robson Arena, Colorado Springs, USA	\$100.00
April 2023	MCCBF-2223-041-I	Haydan Dobe	Representing Australia at the U23's Softball World Cup in Argentina	\$500.00
Total expended				\$10,150.00

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 1				
Opening budget balance				\$10,150.00
September 2022	MCCBF-2223-006-O	Point Lookout Surf Lifesaving Club Inc.	Purchase of new laptop, monitors, keyboard and mouse and printer	\$500.00
October 2022	MCCBF-2223-015-O	Redlands United Football Club Inc.	2022 Presentation Day (purchase of medals)	\$500.00
October 2022	MCCBF-2223-016-O	Redlands Orchid Society Inc.	Signage to promote 2022 Spring Show	\$88.10
October 2022	MCCBF-2223-013-O	Rotary Club of Capalaba Inc. District 9620	Presentation and function to recognise local residents for their contribution in community vocation	\$500.00
December 2022	MCCBF-2223-031-O	North Redlands Probus Club Inc.	Purchase of laptop and associated software	\$699.00
January 2023	MCCBF-2223-030-O	Redlands City Bands Inc.	Purchase of sheet music and protective sleeves	\$500.00
March 2023	MCCBF-2223-042-O	Redlands Orchid Society Inc.	2023 Autumn Charity Show signage	\$100.00
March 2023	MCCBF-2223-051-O	Allstars Netball Club Inc.	Purchase of new sports equipment for the new year such as netballs, ball bags and whistles	\$1,000.00
April 2023	MCCBF-2223-041-O	Redland Centre For Women Inc.	Purchase of a defibrillator	\$357.40
April 2023	MCCBF-2223-048-O	Redlands Rays Baseball Club Inc.	Purchase of square and l-shaped screens for batting practice	\$930.60
May 2023	MCCBF-2223-061-O	Cleveland Scottish Country Dancers / Redlands Sporting Club Inc. (Sponsor)	50th Golden Tartan Tea Dance Cleveland Scottish Country Dancers	\$300.00
May 2023	MCCBF-2223-050-O	Volunteer Marine Rescue Raby Bay	Purchase of navigational equipment	\$500.00
May 2023	MCCBF-2223-074-O	Redlands Cricket Inc.	Women's cricket equipment and training aids	\$1,363.64
May 2023	MCCBF-2223-058-O	Point Lookout Surf Life Saving Club Inc.	Hire of stage, lighting and audio equipment for 75th anniversary celebration	\$500.00
June 2023	MCCBF-2223-073-O	Wellington Point Bowls Club Inc.	Purchase junior club lawn bowls	\$2,311.26
Total expended				\$10,150.00

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 2				
Opening budget balance				\$10,150.00
September 2022	MCCBF-2223-006-0	Point Lookout Surf Lifesaving Club Inc.	Purchase of new laptop, monitors, keyboard and mouse and printer	\$1,895.98
October 2022	MCCBF-2223-015-0	Redlands United Football Club Inc.	2022 Presentation Day (purchase of medals)	\$1,200.00
January 2023	MCCBF-2223-030-0	Redlands City Bands Inc.	Purchase of sheet music and protective sleeves	\$500.00
April 2023	MCCBF-2223-046-0	Redlands Royals Cricket Club Inc.	Microphones and speakers for the 2023 Season	\$1,500.00
March 2023	MCCBF-2223-038-0	Little Ship Club Queensland Squadron	Equipment hire for Movie Under the Stars free community event	\$2,200.00
April 2023	MCCBF-2223-041-0	Redland's Centre for Women Inc.	Purchase of a defibrillator	\$468.00
May 2023	MCCBF-2223-049-0	Stradbroke Island Singers Society Inc.	Celebrating 25 years of community singing on North Stradbroke Island by holding a public singing workshop	\$1,430.00
May 2023	MCCBF-2223-050-0	Volunteer Marine Rescue Raby Bay	Purchase of navigational equipment	\$700.00
May 2023	MCCBF-2223-058-0	Point Lookout Surf Lifesaving Club Inc.	Hire of stage, lighting and audio equipment for 75th anniversary celebration	\$256.00
Total expended				\$10,149.98

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 3				
Opening budget balance				\$10,150.00
November 2022	MCCBF-2223-009-0	Queensland Police-Citizens Youth Welfare Association	Coffee vending machine	\$500.00
September 2022	MCCBF-2223-002-0	VMR Marine Rescue Victoria Point Inc.	Wet weather clothing upgrade	\$500.00
September 2022	MCCBF-2223-007-0	Brisbane Seniors Online Association Inc.	Advertising for more new learners and mentors	\$650.00
October 2022	MCCBF-2223-013-0	Rotary Club of Capalaba Inc. District 9620	Presentation and function to recognise local residents for their contribution in community vocation.	\$611.95
October 2022	MCCBF-2223-018-0	Redland Yurara Art Society Inc.	Purchase smart TV and wall bracket	\$3,000.00
November 2022	MCCBF-2223-005-0	Naval Association of Australia - Bayside Branch Sub Section Inc.	Two computers and software	\$1,000.00
December 2022	MCCBF-2223-026-0	The Scout Association of Australia Qld Branch Inc. - Victoria Point Scout Group	Purchase market stall equipment to enhance fundraising capabilities at fundraising events throughout the year	\$500.00
October 2022	MCCBF-2223-011-0	Redlands Four Wheel Drive Club Inc.	Purchase lap top computer for Club Secretary	\$500.00
January 2023	MCCBF-2223-018-0	Redland Yurara Art Society Inc.	Refund of unspent monies	-\$74.00
April 2023	MCCBF-2223-046-0	Redlands Royals Cricket Club Inc.	Microphones and speakers for the 2023 season	\$500.00
April 2023	MCCBF-2223-069-0	Lake View Men's Shed Incorporation Association Inc.	Purchase of a new freestanding drill for Men's Shed	\$1,019.15
May 2023	MCCBF-2223-061-0	Cleveland Scottish Country Dancers / Redlands Sporting Club Inc. (Sponsor)	50th Golden Tartan Tea Dance Cleveland Scottish Country Dancers	\$796.50
June 2023	MCCBF-2223-084-0	Redland Yurara Art Society Inc.	Purchase a printer	\$646.40
Total expended				\$10,150.00

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 4				
Opening budget balance				\$10,150.00
September 2022	MCCBF-2223-002-0	VMR Marine Rescue Victoria Point Inc.	Wet weather clothing upgrade	\$863.64
October 2022	MCCBF-2223-016-0	Redlands Orchid Society Inc.	Signage to promote 2022 Spring Show	\$88.10
November 2022	MCCBF-2223-024-0	Circle of Men Inc.	To purchase new uniforms, shirts and hats with Circle of Men Inc. logo	\$250.00
December 2022	MCCBF-2223-026-0	The Scout Association of Australia Qld Branch Inc - Victoria Point Scout Group	Purchase market stall equipment to enhance fundraising capabilities at fundraising events throughout the year	\$1,000.00
March 2023	MCCBF-2223-042-0	Redlands Orchid Society Inc.	2023 Autumn Charity Show signage	\$300.00
April 2023	MCCBF-2223-060-0	Victoria Point Probus Club Inc.	Communication enhancement	\$1,056.00
May 2023	MCCBF-2223-061-0	Cleveland Scottish Country Dancers / Redlands Sporting Club Inc. (Sponsor)	50th Golden Tartan Tea Dance Cleveland Scottish Country Dancers	\$500.00
May 2023	MCCBF-2223-063-0	Victoria Point Sharks Junior Australian Football Club (Sponsor: Victoria Point Sharks Sporting Club Inc.)	Victoria Point Junior AFC Junior / Youth AFL Competition	\$3,000.00
June 2023	MCCBF-2223-053-0	Raiders Netball Club Redlands Inc.	Purchase of two laptops	\$592.26
June 2023	MCCBF-2223-070-0	Redlands Touch Association Inc.	Clubhouse security system	\$1,133.13
June 2023	MCCBF-2223-090-0	Redland Malayali Association Inc.	Stage lighting, cordless microphone and accessories for cultural stage programs	\$1,063.80
Total expended				\$9,846.93

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 5				
Opening budget balance				\$10,150.00
November 2022	MCCBF-2223-001-0	Karragarra Community Garden (Sponsor: Running Wild Youth Conservation Culture Inc.)	Karragarra Community Gardens for raised garden beds including soil and galvanised beds.	\$3,000.00
November 2022	MCCBF-2223-005-0	Naval Association of Australia - Bayside Branch Sub Section Inc.	Two computers and software	\$794.00
January 2023	MCCBF-2223-030-0	Redlands City Bands Inc.	Purchase of sheet music and protective sleeves	\$400.00
April 2023	MCCBF-2223-040-0	Bay Islands Golf Club Inc.	Purchase of luxury sheets and towels for prizes at the 2023 Mayor's Cup competition	\$400.00
April 2023	MCCBF-2223-065-0	Redland Genealogical Society Inc.	Purchase of a laptop	\$300.00
May 2023	MCCBF-2223-071-0	Macleay Island Progress Association Inc.	MIPA Hall - application for additional 90sqm function / exhibition space and store	\$2,425.50
May 2023	MCCBF-2223-039-0	Redland Bay Tennis Club Inc.	Purchase PA system	\$196.78
June 2023	MCCBF-2223-053-0	Raiders Netball Club Redlands Inc.	Purchase of two laptops	\$356.54
June 2023	MCCBF-2223-062-0	Redlands Sea Dragons - Dragon Boat Club Inc.	Purchase and install security screens at Clubhouse	\$740.00
June 2023	MCCBF-2223-070-0	Redlands Touch Association Inc.	Clubhouse security system	\$1,537.18
Total expended				\$10,150.00

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 6				
Opening budget balance				\$10,150.00
September 2022	MCCBF-2223-006-0	Point Lookout Surf Lifesaving Club Inc.	Purchase of new laptop, monitors, keyboard and mouse and printer	\$300.00
October 2022	MCCBF-2223-015-0	Redlands United Football Club Inc.	2022 Presentation Day (purchase of medals)	\$300.00
January 2023	MCCBF-2223-030-0	Redlands City Bands Inc.	Purchase of sheet music and protective sleeves	\$300.00
April 2023	MCCBF-2223-046-0	Redlands Royals Cricket Club Inc.	Microphones and speakers for the 2023 season	\$500.00
April 2023	MCCBF-2223-065-0	Redland Genealogical Society Inc.	Purchase of a laptop	\$300.00
April 2023	MCCBF-2223-041-0	Redland's Centre for Women Inc.	Purchase of a defibrillator	\$500.00
May 2023	MCCBF-2223-063-0	Victoria Point Sharks Junior Australian Football Club (Sponsor: Victoria Point Sharks Sporting Club Inc.)	Victoria Point Junior AFC Junior / Youth AFL Competition	\$2,146.78
May 2023	MCCBF-2223-039-0	Redland Bay Tennis Club Inc.	Purchase PA system	\$2,803.22
June 2023	MCCBF-2223-077-0	Redland City FC Inc.	Purchase of portable toilets	\$3,000.00
Total expended				\$10,150.00

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 7				
Opening budget balance				\$10,150.00
October 2022	MCCBF-2223-015-0	Redlands United Football Club Inc.	2022 Presentation Day (purchase of medals)	\$1,000.00
October 2022	MCCBF-2223-018-0	Redland Yurara Art Society Inc.	Purchase smart TV and wall bracket	\$60.00
November 2022	MCCBF-2223-005-0	Naval Association of Australia - Bayside Branch Sub Section Inc.	Two computers and software	\$1,000.00
October 2022	MCCBF-2223-011-0	Redlands Four Wheel Drive Club Inc.	Purchase lap top computer for Club Secretary	\$780.00
November 2022	MCCBF-2223-009-0	Queensland Police -Citizens Youth Welfare Association	Purchase a coffee vending machine to assist with raising funds for RUBY program.	\$1,000.00
December 2022	MCCBF-2223-029-0	Alexandra Hills Australian Football Club Ltd.	Purchase of junior playing jerseys	\$2,850.00
March 2023	MCCBF-2223-042-0	Redlands Orchid Society Inc.	2023 Autumn Charity Show signage	\$436.00
May 2023	MCCBF-2223-078-0	Oaklands Street Community Garden Inc.	Upgrade to battery powered equipment	\$3,000.00
Total expended				\$10,126.00

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 8				
Opening budget balance				\$10,150.00
October 2023	MCCBF-2223-016-0	Redlands Orchid Society Inc.	Signage to promote 2022 Spring Show	\$200.00
January 2023	MCCBF-2223-030-0	Redlands City Bands Inc.	Purchase of sheet music and protective sleeves	\$300.00
April 2023	MCCBF-2223-052-0	Redlands Rugby Union and Recreation Club Inc.	Purchase of 10 new bar tables for club use	\$2,279.00
April 2023	MCCBF-2223-057-0	Birkdale Community Men's Shed Inc.	Purchase of percussion instruments to be made available to all members to support the men's shed's existing Band	\$100.00
April 2023	MCCBF-2223-065-0	Redland Genealogical Society Inc.	Purchase of a laptop	\$138.00
April 2023	MCCBF-2223-041-0	Redland's Centre for Women Inc.	Purchase of a defibrillator	\$200.00
May 2023	MCCBF-2223-050-0	Volunteer Marine Rescue Raby Bay	Purchase of navigational equipment	\$200.00
June 2023	MCCBF-2223-079-0	Alexandra Hills Men's Shed Inc.	Equipment replacement - purchase printer, floor cleaner and blower	\$2,000.00
June 2023	MCCBF-2223-085-0	Capalaba District Junior Rugby League Football Club Inc.	Security CCTV system additions	\$1,500.00
June 2023	MCCBF-2223-090-0	Redland Malayali Association Inc.	Stage lighting, cordless microphone and accessories for cultural stage programs	\$1,936.20
June 2023	MCCBF-2223-012-0	Redland Community Centre Inc.	Kitchen equipment for Family Fun Day	\$993.80
Total expended				\$9,847.00

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 9				
Opening budget balance				\$10,150.00
September 2022	MCCBF-2223-002-0	VMR Marine Rescue Victoria Point Inc.	Wet weather clothing upgrade	\$800.00
October 2022	MCCBF-2223-013-0	Rotary Club of Capalaba Inc.	Presentation and function to recognise local residents for their contribution in community vocation.	\$1,000.00
November 2022	MCCBF-2223-024-0	Circle of Men Inc.	To purchase new uniforms, shirts and hats with Circle of Men Inc. logo	\$487.91
November 2022	MCCBF-2223-009-0	Queensland Police-Citizens Youth Welfare Association	Purchase a coffee vending machine to assist with raising funds for RUBY program.	\$1,500.00
April 2023	MCCBF-2223-057-0	Birkdale Community Men's Shed Inc.	Purchase of percussion instruments to be made available to all members to support the men's shed's existing Band	\$200.00
April 2023	MCCBF-2223-048-0	Redlands Rays Baseball Club Inc.	Purchase of square and L-shaped screens for batting practice	\$1,889.40
May 2023	MCCBF-2223-049-0	Stradbroke Island Singers Society Inc.	Celebrating 25 years of community singing on Stradbroke Island by holding a public singing workshop	\$828.00
June 2023	MCCBF-2223-067-0	Maybanke Association Inc.	Printing of book - The Story of a Refuge - A Safe Place to Thrive	\$1,490.00
June 2023	MCCBF-2223-086-0	Forum Communicators Association Inc. (Cleveland)	Purchase projector and equipment	\$1,625.00
June 2023	MCCBF-2223-070-0	Redlands Touch Association Inc.	Clubhouse security system	\$329.69
Total expended				\$10,150.00

Month	Application ID	Applicant (including Sponsor)	Brief project description	Amount approved (Ex GST)
Division 10				
Opening budget balance				\$10,150.00
September 2022	MCCBF-2223-007-0	Brisbane Seniors Online Association Inc.	Advertising for more new learners and mentors.	\$650.00
November 2022	MCCBF-2223-024-0	Circle of Men Inc.	To purchase new uniforms, shirts and hats with Circle of Men Inc. logo	\$750.00
December 2022	MCCBF-2223-026-0	The Scout Association of Australia Qld Branch Inc.-Victoria Point Scout Group	Purchase market stall equipment to enhance fundraising capabilities at fundraising events throughout the year.	\$500.00
December 2022	MCCBF-2223-031-0	North Redlands Probus Club Inc.	Purchase of laptop and associated software	\$1,000.00
January 2023	MCCBF-2223-030-0	Redlands City Bands Inc.	Purchase of sheet music and protective sleeves	\$1,000.00
April 2023	MCCBF-2223-046-0	Redlands Royals Cricket Club Inc.	Microphones and speakers for the 2023 season	\$500.00
April 2023	MCCBF-2223-057-0	Birkdale Community Men's Shed Inc.	Purchase of percussion instruments to be made available to all members to support the men's shed's existing Band	\$508.00
April 2023	MCCBF-2223-037-0	MATES Theatre Genesis Inc.	Hiring fees for an AUSLAN interpreter for an upcoming event	\$2,486.00
April 2023	MCCBF-2223-065-0	Redland Genealogical Society Inc.	Purchase of a laptop	\$500.00
April 2023	MCCBF-2223-041-0	Redland's Centre for Women Inc.	Purchase of a defibrillator	\$204.80
May 2023	MCCBF-2223-049-0	Stradbroke Island Singers Society Inc.	Celebrating 25 years of community singing on Stradbroke Island by holding a public singing workshop	\$500.00
May 2023	MCCBF-2223-050-0	Volunteer Marine Rescue Raby Bay	Purchase of navigational equipment	\$500.00
June 2023	MCCBF-2223-053-0	Raiders Netball Club Redlands Inc.	Purchase of two laptops	\$1,051.20
Total expended				\$10,150.00

Other community grants and sponsorship

Regional Arts Development Fund

The Regional Arts Development Fund (RADF) is an annual partnership between the Queensland Government and local governments, including Redland City Council. RADF promotes the value of arts, culture and heritage as key drivers of diverse and inclusive communities and strong regions. RADF objectives are to support arts and culture activities that provide public value for Queensland communities, build local cultural capacity, cultural innovation and community pride.

Redland City Council contributed \$45,643.50 towards these grants for twelve individuals and organisations. The Queensland Government through Arts Queensland contributed \$45,643.50.

Community Grants and Sponsorship Program

Council's Community Grants and Sponsorship Program provided financial assistance for projects and events that delivered positive outcomes directly benefiting the local community. During 2022–2023, Council awarded 48 grants totalling \$357,146 for the Community Grants Program, 24 grants totalling \$177,779 for the Sponsorship Program and Quandamooka Cultural Awareness funding, and eight grants totalling \$74,878 for the Village Events and Activation Grants.

Council introduced the Local Heritage Grant in 2022–2023 which was developed as a program that protects, conserves and enhances Redland properties of local heritage significance. These properties are identified on the Local Heritage Register via the Redland City Plan. The Local Heritage Grant for the 2022–2023 financial year awarded three grants totalling \$14,394.05, since its commencement in March 2023.

Overall, Council provided 83 grants under the Community Grants, Sponsorship Program, Quandamooka Cultural Awareness funding, Village Events and Activation Grants and Local Heritage Grants Programs totalling \$624,197 during the 2022–2023 financial year.

Organisation Name	Round & Year	Grant Type	Grant ID	Approval Amount
Redlands Rugby Union and Recreation Club	2022–2023	Capital Infrastructure	MC-221-001	\$50,000.00
Redland Yurara Art Society Inc.	2022–2023	Capital Infrastructure	MC-221-002	\$3,839.00
Coochiemudlo Island Coastcare Inc.	2022–2023	Capital Infrastructure	MC-221-005	\$5,000.00
Redland Bridge Club Inc.	2022–2023	Capital Infrastructure	MC-221-006	\$7,500.00
The Scout Association of Australia Queensland Branch Inc. - Eprapah Scout Campsite	2022–2023	Capital Infrastructure	MC-221-010	\$3,591.50
Redlands Touch Association	2022–2023	Capital Infrastructure	MC-221-011	\$50,000.00
Redlands United Football Club Inc.	2022–2023	Capital Infrastructure	MC-221-014	\$5,000.00
U3A Redlands District Inc	2022–2023	Capital Infrastructure	MC-221-015	\$49,896.00
Cleveland Bowls Club Inc.	2022–2023	Capital Infrastructure	MC-221-017	\$6,200.00
Redland Bay Tennis Club Inc.	2022–2023	Capital Infrastructure	MC-221-020	\$10,000.00
Mount Cotton Hall Association Inc.	2022–2023	Capital Infrastructure	MC-221-021	\$2,650.00
Guides Queensland	2022–2023	Capital Infrastructure	MC-221-025	\$8,000.00
Redland Rays Baseball Club Inc.	2022–2023	Capital Infrastructure	MC-221-032	\$10,000.00
Redlands Horse & Pony Club	2022–2023	Capital Infrastructure	MC-221-035	\$4,515.29
Total			14	\$216,191.79
Lamb Island Recreation Club	2022–2023 Round 1	Organisation Support	OS-231-001	\$880.00
Redland District Committee on the Ageing Inc. (RDCOTA)	2022–2023 Round 1	Organisation Support	OS-231-018	\$1,277.00
Total			2	\$2,157.00
Bay Islands United F.C.	2022–2023 Round 2	Organisation Support	OS-232-001	\$3,000.00
Amity Point Community Club Inc.	2022–2023 Round 2	Organisation Support	OS-232-002	\$3,000.00
Blues Union Netball Club	2022–2023 Round 2	Organisation Support	OS-232-005	\$3,000.00
Redlands Hockey Association	2022–2023 Round 2	Organisation Support	OS-232-012	\$3,000.00
TRACTION for Young People	2022–2023 Round 2	Organisation Support	OS-232-018	\$2,475.00
Southern Bay Cyclones Junior Rugby Union Club	2022–2023 Round 2	Organisation Support	OS-232-020	\$3,000.00
Cancer Council Qld	2022–2023 Round 2	Organisation Support	OS-232-024	\$3,000.00
Redlands Horse & Pony Club	2022–2023 Round 2	Organisation Support	OS-232-028	\$3,000.00
Rotary Club of Capalaba Inc.	2022–2023 Round 2	Organisation Support	OS-232-030	\$3,000.00
Total			9	\$26,475.00
Straddie Chamber of Commerce	2022–2023 Out-of-Round	Organisation Support	OS-232-0010OR	\$3,000.00
Total			6	\$16,381.00

Organisation Name	Round & Year	Grant Type	Grant ID	Approval Amount
Coochiemudlo Island Progress Association	2022–2023 Round 1	Project Support	PS-231-006	\$8,104.00
Brisbane Multiple Birth Association Southside Inc.	2022–2023 Round 1	Project Support	PS-231-007	\$8,600.00
Bayside Beekeepers Association Inc.	2022–2023 Round 1	Project Support	PS-231-009	\$3,000.00
LifeFlight Foundation	2022–2023 Round 1	Project Support	PS-231-010	\$2,440.00
Redland Community Centre	2022–2023 Round 1	Project Support	PS-231-014	\$10,000.00
Play It Forward (Aust) Ltd	2022–2023 Round 1	Project Support	PS-231-018	\$5,000.00
Top Blokes Foundation	2022–2023 Round 1	Project Support	PS-231-019	\$10,000.00
Total			7	\$47,144.00
Redlands Cricket Inc.	2022–2023 Round 2	Project Support	PS-232-003	\$3,000.00
Veteran Gaming Australia	2022–2023 Round 2	Project Support	PS-232-005	\$699.00
No Lights No Lycra Redlands Coast	2022–2023 Round 2	Project Support	PS-232-011	\$2,215.00
Redland Bay Tennis Club Inc.	2022–2023 Round 2	Project Support	PS-232-020	\$5,000.00
Amity Point Community Club Inc.	2022–2023 Round 2	Project Support	PS-232-024	\$7,000.00
Russell Island Community Arts Association Incorporated (RICArts)	2022–2023 Round 2	Project Support	PS-232-028	\$1,200.00
Broken to Brilliant Limited	2022–2023 Round 2	Project Support	PS-232-030	\$4,000.00
Old SchoolHouse Gallery Inc.	2022–2023 Round 2	Project Support	PS-232-032	\$10,000.00
Wesley Mission Queensland	2022–2023 Round 2	Project Support	PS-232-034	\$1,125.00
Here's To Life Redlands Inc.	2022–2023 Round 2	Project Support	PS-232-035	\$7,777.81
Allstars Netball Club	2022–2023 Round 2	Project Support	PS-232-038	\$5,000.00
Total			11	\$47,016.81
Mr Geoff Fullarton	2022–2023 Round 2	Conservation Support	CS-232-004	\$2,400.00
Ms Lucy Blaber	2022–2023 Round 2	Conservation Support	CS-232-006	\$1,611.04
Ocean Crusaders Foundation Ltd	2022–2023 Round 2	Conservation Support	CS-232-009	\$10,000.00
Ms Melissa Kling	2022–2023 Round 2	Conservation Support	CS-232-010	\$1,150.85
Total			4	\$15,161.89
YMCA Brisbane	Round 1 2021–2022	Sponsorship	S22-R1-019	\$15,000.00
Redlands Coast Wedding Trail	Round 1 2021–2022	Sponsorship	S22-R1-020	\$7,500.00
STAR Community Services Ltd	Round 1 2021–2022	Sponsorship	S22-R1-021	\$3,000.00
Icon Events	Round 1 2021–2022	Sponsorship	S22-R1-022	\$5,000.00
Total			4	\$37,500.00
Robot Productions	2022–2023 Round 2	Sponsorship	S23-R2-001	\$25,000.00
Coochiemudlo Island Progress Association	2022–2023 Round 2	Sponsorship	S23-R2-002	\$3,000.00
Stradbroke Chamber Music Festival Inc.	2022–2023 Round 2	Sponsorship	S23-R2-003	\$5,215.00
Bayside Vehicle Restorers Club	2022–2023 Round 2	Sponsorship	S23-R2-004	\$1,500.00
Wynnum Manly Seagulls Rugby League Football Club Ltd	2022–2023 Round 2	Sponsorship	S23-R2-006	\$15,000.00
Point Lookout Boardriders	2022–2023 Round 2	Sponsorship	S23-R2-015	\$10,000.00
Coochiemudlo Island Business Association Inc.	2022–2023 Round 2	Sponsorship	S23-R2-016	\$5,000.00
Total			7	\$64,715.00

Organisation Name	Round & Year	Grant Type	Grant ID	Approval Amount
Australian Events Marketing Pty Ltd	2022–2023 Out-of-Round	Sponsorship	S23-R1-00100R	\$15,000.00
Redcity Roar Basketball Association	2022–2023 Out-of-Round	Sponsorship	S23-R2-001-00R	\$7,000.00
Minjerribah Moorgumpin Elders-in-Council Aboriginal Corporation	2022–2023 Out-of-Round	Sponsorship	S23-R2-002-00R	\$8,500.00
North Stradbroke Arts & Pottery Group Inc.	2022–2023 Out-of-Round	Sponsorship	S23-R2-003-00R	\$15,000.00
The Event Crew Pty Ltd	2022–2023 Out-of-Round	Sponsorship	S23-R2-004-00R	\$20,000.00
Total			5	\$65,500.00
Russell Island Community Arts Association Incorporated (RICArts)	2022–2023	Quandamooka Cultural Awareness Funding	QCA-23-002	\$1,200.00
Victoria Point Sharks Sporting Club	2022–2023	Quandamooka Cultural Awareness Funding	QCA-23-004	\$1,363.63
Total			2	\$2,563.63
Redcity Roar Basketball Association	2022–2023	Quandamooka Cultural Awareness Funding	S23-R2-001-00R	\$1,500.00
Minjerribah Moorgumpin Elders-in-Council Aboriginal Corporation	2022–2023	Quandamooka Cultural Awareness Funding	S23-R2-002-00R	\$1,500.00
North Stradbroke Arts & Pottery Group Inc.	2022–2023	Quandamooka Cultural Awareness Funding	S23-R2-003-00R	\$1,500.00
Wynnum Manly Seagulls Rugby League Football Club Ltd	2022–2023	Quandamooka Cultural Awareness Funding	S23-R2-006	\$1,500.00
Icon Events	2022–2023	Quandamooka Cultural Awareness Funding	S23-R1-00016	\$1,500.00
Minjerribah Moorgumpin Elders-in-Council	2021–2022 Sponsorship	Quandamooka Cultural Awareness Funding	S22-R2-020	\$1,500.00
Total			6	\$7,500.00

Organisation Name	Round & Year	Grant Type	Grant ID	Approval Amount
Macleay Island Progress Association (MIPA)	2022–2023	Village Event & Activation Grant	VEAG-23-001	\$10,988.06
Southern Moreton Bay Islands Chamber of Commerce	2022–2023	Village Event & Activation Grant	VEAG-23-004	\$10,965.00
Calvary Family Church (Mount Cotton Community Fellowship)	2022–2023	Village Event & Activation Grant	VEAG-23-005	\$12,000.00
The Cage Youth Foundation	2022–2023	Village Event & Activation Grant	VEAG-23-006	\$12,000.00
Redlands Coast Chamber of Commerce	2022–2023	Village Event & Activation Grant	VEAG-23-007	\$2,924.50
Bay Islands United F.C.	2022–2023	Village Event & Activation Grant	VEAG-23-010	\$2,000.00
Redlands Coast Chamber of Commerce (on behalf of: Wellington Point Trader and Community Group)	2022–2023	Village Event & Activation Grant	VEAG-23-014	\$12,000.00
Brisbane Bayside South Indian Association Inc.	2022–2023	Village Event & Activation Grant	VEAG-23-015	\$12,000.00
Total			8	\$74,877.56
Mrs Brigitte Oxley-Moore	2022–2023	Local Heritage Grant	LGH01	\$5,000.00
Mrs Danita Nixon	2022–2023	Local Heritage Grant	LGH02	\$5,000.00
Mr Reginald Graham Hewitt	2022–2023	Local Heritage Grant	LGH03	\$4,394.05
Total			3	\$14,394.05
			Total Community Grants	48
			Total Sponsorship (including Quandamooka Cultural Awareness)	24
			Total VEAG	8
			Total Local Heritage	3
			Total Grant and Sponsorship Program	83

Joint government activity

Under section 190(1)(d) of the *Local Government Regulation 2012*, Council must include details of any services, facility or activity supplied by another local government (under an agreement for conducting a joint government activity), where special rates or charges were levied.

The following services were provided 2022–2023:

Brisbane City Council

RN009616 14/12/2022 Contribution for
Biological Control Program
\$3,147.00 ex GST

Logan City Council

RN006886 19/8/2022 Sub-Regional
Waste Alliance Tender
\$243,627.24 ex GST

Sunshine Coast Regional Council

RN006582 05/8/2022
Provision of Land for Wildlife Regional
Coordination Services 2020 to 2023
\$10,649 ex GST

Competitive neutrality complaints

In accordance with section 190(1)(i) & (j) of the *Local Government Regulation 2012* there were no competitive neutrality complaints for Council's Business Activities subject to the Code of Competitive Conduct during the 2022–2023 year.

Administrative Action complaint disclosures 2022–2023

Council is committed to the fair management of administrative action complaints. This commitment is underpinned by our *Administrative Action Complaints Process* (GOV-014-P), which supports Council's priority to deliver inclusive and ethical governance for the community. The policy includes Council's commitment to the resolution of complaints and to act in accordance with the principles contained in the *Local Government Act 2009* ('the Act').

The policy is supported by a guideline which outlines a clear administrative method of handling and resolving complaints made by community members about various issues, including:

- a decision, or failure to make a decision
- an act, or failure to do an act
- the formulation of proposal or intention
- the making of a recommendation.

Council has implemented a process where administrative action complaints are dealt with by the Senior Adviser Ethics and Integrity, operating independently to the operational units of Council. All administrative action complaint decision notices provide complainants with their appeal options to the Queensland Ombudsman.

Council is required under section 187(2) of the *Local Government Regulation 2012* to disclose the number of complaints made and resolved through its administrative action complaints process.

Outcome of administrative action complaints	Number
Number of complaints made under the Administrative Action Complaints Process during 2022–2023	138
Number of complaints resolved under the Administrative Action Complaints Process during 2022–2023	135
Number of complaints made under the Administrative Action Complaint Process during 2022–2023 which remain unresolved as at 30 June 2023	3
Number of complaints made under the Administrative Action Complaints Process during 2021–2022 which remained unresolved as at 1 July 2022	0
Number of unresolved complaints during 2022–2023 that were made under the Administrative Action Complaint Process during 2021–2022	0

The full Administrative Action Complaint Process is available on Council's website.

Particular resolutions

Adoption of an expenses reimbursement policy

There were no Council resolutions made in relation to the adoption of an expenses reimbursement policy during this reporting year.

Valuation of non-current physical assets

There were no Council resolutions made in relation to the valuation of non-current physical assets during this reporting year.

Changes to tenders

- **T-2022-22/23-PCO** - Preferred Supplier/s for Landscape Maintenance Services – minor amendment to specification which added an approved herbicide for application.
- **PDG-20766-1, 20768-1, 20769-1 & 20771-1** - The Pathways, parks, dog off leash areas at various locations across Redland City.
- **PDG-41634-1** - Asphalt and Associated Works – reduced scope to meet budgetary constraints.
- **PDG-30790-1** - Weinam Creek Ferry Terminal Maintenance – reduced scope to meet budgetary constraints.

Summary of concessions for rates and charges

In 2022–2023, Council provided general rate concessions to support cultural and economic development, not-for-profit organisations and pensioners on Centrelink or Department of Veterans' Affairs Gold Card benefits. Pensioners who lived in homes where the roofline extended over an adjoining boundary in the same ownership name also received concessions on separate and special charges.

A concession on separate and special charges was also provided for parcels of contiguous land in the same ownership name and for farmers carrying on a business of primary production. Concessions in the form of payment arrangement plans were provided to ratepayers suffering hardship, to enable rates and charges to be recovered over a longer period.

Council also accepted concessional agreements for the voluntary transfer of unencumbered land in full or part payment of rates or charges.

Further details are available in the *2022–2023 Budget* and associated policies on Council's website.

Beneficial enterprises

Under section 41 of the *Local Government Act 2009*, a local government's annual report for each financial year must contain a list of all the beneficial enterprises conducted during the financial year.

Council's beneficial enterprises include the Redland Investment Corporation (RIC) as well as its subsidiary companies that are local government-controlled entities:

- RIC Toondah Pty Ltd
- Cleveland Plaza Pty Ltd
- Redland Developments Pty Ltd. There was no development activity conducted during the financial year, and the company ceased operations.

Significant business activities

City Waste, which looks after Council's waste management activities, is a significant business activity. You can find more information on City Waste's activities in 2022–2023 on pages 55–59.

City Water is a commercial business unit of Council, responsible for water supply, wastewater collection and wastewater treatment. You can find more information on City Water's activities in 2022–2023 on pages 60–67.

The competitive neutrality principle has been applied to both business activities above.

There were no investigation notices given in 2022–2023 under section 49 of the *Local Government Regulation 2012* for competitive neutrality complaints.

Under section 190(1)(c) of the *Local Government Regulation 2012*:

A local government's annual report for a financial year must include an annual operations report for each commercial business unit. Section 190(2) of the *Local Government Regulation 2012* states:

- An annual operations report for a commercial business unit means a document that contains the following information for the previous financial year
- Information that allows an informed assessment of the unit's operations, including a comparison with the unit's annual performance plan
- Particulars of any changes made to the unit's annual performance plan for the previous financial year
- Particulars of the impact the changes had on the unit's:
 - Financial position
 - Operating surplus or deficit
 - Prospects
- Particulars of any directions the local government gave the unit.

Council registers

In accordance with section 190(1)(f) of the *Local Government Regulation 2012*, Council maintains the following registers, which are available to the public:

- Register of Assets
- Register of Beneficial Enterprise
- Register of Business Activities
- Register of Contact with Lobbyists
- Register of Cost-Recovery Fees
- Register of Councillor Conduct
- Register of Delegations – Chief Executive Officer to Employees
- Register of Delegations – Council to the Chief Executive Officer
- Register of Delegations – Mayor
- Register of Development Applications – Development.i
- Register of Gifts
- Register of Impounded Animals
- Register of Interests - Mayor, Councillors, Senior Executive Officers, and related persons
- Register of Local Laws
- Register of Policies
- Register of Roads Map.

Report on Internal Audit

Internal Audit provides Councillors and management with assurance that internal control systems within Council and its controlled entities are efficient, effective and that risks are appropriately addressed so objectives can be achieved. Internal Audit operates in accordance with Council's *Internal Audit Policy (GOV-10-P)* and the *Internal Audit Charter*, which set out the mandate, roles and responsibilities of the function.

Internal Audit is an independent function within Council, with audit and investigation findings reported directly to the Chief Executive Officer and the Audit and Risk Management Committee. The performance of the Internal Audit section is managed by the General Manager Organisational Services and throughout 2022–2023, Council contracted an Internal Audit firm who were responsible for carrying out the internal audit function for Council.

The objective and scope of internal audit activities is determined through a risk-based approach that involves consultation with management, Audit and Risk Management Committee and the Queensland Audit Office to ensure appropriate audit coverage.

In 2022–2023, Internal Audit issued nine internal audit reports (eight for Council and one for Redland Investment Corporation) with 101 recommendations (100 for Council and one for Redland Investment Corporation). Internal Audit's findings confirmed that a satisfactory internal control environment exists within Council.

Audit recommendations 2022–2023	Council	RIC
Open recommendations at 1 July 2022	91	2
Recommendations added during the reporting period	100	1
Recommendations implemented during the reporting period	57	1
Open recommendations at 30 June 2023	134	2

Audit and Risk Management Committee

The objective of the Audit and Risk Management Committee is to promote good corporate governance within Council and its controlled entities in accordance with the *Local Government Act 2009*, the *Local Government Regulation 2012* and Council's Audit and Risk Management Committee Charter. The Audit and Risk Management Committee complements the relationship between Internal Audit and the wider organisation, safeguarding Internal Audit's independence and further increasing the Internal Audit function's effectiveness and value to Council.

During 2022–2023, the Audit and Risk Management Committee comprised:

- Mr Mitchell Petrie (Independent chairperson)
- Ms Mary Goodwin (Independent member)
- Mayor Karen Williams (Councillor member)
- Cr Tracey Huges (Councillor member).

Mr Mitchell Petrie was previously an audit assurance partner with KPMG and has extensive audit, enterprise risk management, board advisory and governance experience and knowledge with a wide range of organisations including Queensland state and local government bodies. Ms Mary Goodwin has extensive experience working in senior leadership roles, with particular emphasis on governance, risk management, strategy and procurement, across a diverse range of industries in the public and private sectors including local governments. Mayor Karen Williams and Cr Tracey Huges both contribute to the Audit and Risk Management Committee's understanding and appreciation of the elected Council's objectives and perspectives.

The Chief Executive Officer, Executive Leadership Team, Group Manager Corporate Governance, Internal Auditors and representatives of the Queensland Audit Office attend Audit and Risk Management Committee meetings as standing invitees. Council officers regularly present reports and attend meetings to respond to Audit and Risk Management Committee requests for information on matters of relevance to the Committee's role.

The Audit and Risk Management Committee meets four times a year, of which one meeting is for the purpose of reviewing the draft annual financial statements prior to submission to the Queensland Audit Office. The Audit Committee met on the following occasions during 2022–2023:

- 5 August 2022
- 8 September 2022
- 9 March 2023
- 8 June 2023.

Evidence for the number of Audit Committee And Risk Management meetings and membership appointments are recorded in official minutes of general meetings and can be made available at any time. The *Audit and Risk Management Committee Charter* is available in the Policy, Administrative Directive, Guideline and Procedure (PAGP) registers to provide context to the wording for responsibilities of the committee.

Commercial Business Units

Redland Investment Corporation

BENEFICIAL ENTERPRISE STATEMENT OF OPERATIONS

The Redland Investment Corporation Group (RIC Group) supports key outcomes within the Council's corporate plan *Our Future Redlands – A Corporate Plan to 2026 and Beyond*, driving economic and infrastructure development in the City through the delivery of major City building and place making projects, property development and public-private partnerships.

Upon inception, RIC's original intention was to develop Council's surplus land. Following a Council resolution in January 2019, Council's focus moving forward is closely aligned with Council's City building and place making projects to strengthen the economy, stimulate investment and benefit the Redlands Coast Community.

Current City building and place making projects are:

- Capalaba Town Centre Revitalisation Project
- Weinam Creek Priority Development Area (PDA) Redevelopment
 - RIC – Master Developer/Development Proponent
- Toondah Harbour PDA Redevelopment
 - Joint Venture (JV) between Council, Economic Development Queensland (State Government) with Development Partner – Walker Corporation
 - RIC – JV Manager and Administrator.

RIC has a specialised skill base to undertake these projects and act as a conduit to leverage the expertise and capital of the private sector.

KEY PROJECTS 2022–2023

In the 2022–2023 financial year, RIC continued to focus on progressing three of Council's key placemaking projects - Weinam Creek and Toondah Harbour Priority Development Areas (PDAs) and the Capalaba Town Centre revitalisation – to generate value and benefit for the Redlands Coast community.

RIC's key achievements this financial year included:

- Progressing Stage 3a works of the Weinam Creek PDA, which includes the extension of Hamilton Street, Redland Bay. This essential stage is the first step towards improving the transport access to the Marina Redland Bay ferry terminal.
- Following a land swap agreement with the Queensland State Government, land at Meissner Street was transferred for the site of the State's new Redlands Satellite Hospital. Final steps have been taken towards freeholding land adjacent to the ferry terminal for the delivery of the commercial precinct and multi-storey car park within the Weinam Creek Priority Development Area.
- Continuing community engagement with key residents and community groups within the Weinam Creek PDA precinct with several communication updates sent out, as well as in-person meetings.
- Finalising the successful relocation of local community groups, the Redlands Sea Dragons and the Bayside South RSL Sub-branch within the Weinam Creek PDA.
- Working closely with preferred development partner, Shayher Group to progress the proposed master plan, design of public assets and enter into a Development Agreement with Council and Shayher Group for the delivery of the Capalaba Town Centre revitalisation project.
- Providing project management, professional and administrative service support to Council for the Toondah Harbour PDA.

OBJECTIVE

RIC remains focussed to efficiently deliver all facets of its business. The RIC objectives are aligned to Council's strategic objectives, as outlined in Council's *Our Future Redlands – A Corporate Plan to 2026 and Beyond*.

VISION

RIC strives to be an innovative, responsible and sustainable company that achieves its business objectives and creates value for the Redlands Coast community and Council.

MISSION

- Balance the long-term impacts of investment decisions with financial returns and consideration of the community's broader needs, including social and environmental aspects.
- Manage and achieve Council outcomes.
- Negotiate nominated commercial negotiations on behalf of Council and provide a better financial return for the Redlands Coast community.
- Focus on delivering place making and City building projects providing economic growth and community benefit for Redlands Coast.
- Build profitable, successful projects and respected relationships with business groups and the Redlands Coast community.

VALUES AND BEHAVIOURS

- Safety first – our first priority is our own safety and the safety of others.
- Ethical and responsible decision making – we honour our commitments and are open, honest and transparent.
- Safeguard perpetual financial success – we control costs, pursue innovation and provide value for money to our Redlands Coast community.
- Earn the trust and respect of the customers and the community – we are customer service-oriented and take care to understand Council's and the Redlands Coast community's needs.
- Promote a positive workplace – we encourage engagement, creativity and acknowledge achievements.

WHERE TO FIND MORE INFORMATION

Visit the RIC website at redlandinvestcorp.com.au

City Waste

RESPONSIBILITIES

City Waste is Redland City Council's commercial waste business unit, and is responsible for:

- Collection of waste, recycling and green waste from domestic premises
- Collecting waste and recycling from park and street bins
- Delivery of waste and recyclable materials to licensed waste disposal and recycling facilities
- Reducing waste to landfill through recycling and resource recovery activities and services
- Providing waste reduction and recycling education and community engagement programs
- Operating two mainland and six island recycling and waste centres including Council's tip shop RecycleWorld
- Planning for future waste and recycling infrastructure requirements
- Delivering programs and initiatives to meet Council's waste reduction and recycling targets for waste reduction and resource recovery.

City Waste provided waste and resource recovery services to Council and the community in accordance with the *City Waste Annual Performance Plan (APP) 2022–2023* (available in Council's *Operational Plan 2022–2023*).

In 2022–2023, City Waste provided essential waste and recycling collection services to all residential premises and managed 112,959 tonnes of municipal solid waste (MSW) including recyclable materials. Of this amount, 51.9 per cent was recycled, composted, or recovered for reuse and therefore diverted from landfill. While this recovery rate reduced slightly from 2021–2022 (52.4 per cent), the total of domestic waste per capita reduced by 6.04 per cent to 685kg, reflecting an overall reduction across each waste type (landfill, green and recyclables).

STATEMENT OF OPERATIONS

2022–2023 at a glance:

- Responded to 12,371 customer service requests
- Provided essential waste and recycling collection services to more than 61,000 households
- 1,638 households joined the kerbside green waste bin collection service, bringing the total green waste services to 23,582 households or 38 per cent of eligible households
- 33,242 tonnes of green waste from residential properties was composted and turned back into valuable soil products and compost, equivalent to 202 kg per person
- More than 447,000 residential and commercial customer visits were made to the recycling and waste centres
- Delivered waste reduction and recycling education to the community through face-to-face, digital and other campaigns
- Supported community events including Clean Up Australia Day encouraging community groups and organisations to help remove litter across Redlands Coast.

OUR STATUTORY DUTIES

This Annual Report has been provided to meet the requirements of the *Local Government Act 2009* and the *Local Government Regulation 2012*. This legislation requires City Waste to report annually on its operations and performance and includes information on:

- Changes made to the Annual Performance Plan during the year
- Impacts of the Annual Performance Plan, including:
 - Financial position
 - Operating surplus or deficit
 - Prospects
 - Details of Council's direction to the unit.

REDLAND CITY COUNCIL'S WASTE REDUCTION AND RECYCLING PLAN

Council's *Redland City Waste Reduction and Recycling Plan 2021–2030* (WRRP), was adopted in March 2022 and continues to guide Council's waste approach.

Council is resetting the focus to reinforce to the community the importance of separating waste and recyclables at home and strengthening the understanding of options to keep food and green waste out of the waste bins and therefore avoiding landfill. The plan outlines how Council and the Redlands Coast community will work collaboratively to improve the use of the existing kerbside waste, recycling and green waste services. Council is committed to ensure everyone knows the importance of using the right bin through the following goals:

- Reduce recyclables, green waste and food waste lost through the red-lid bin
- Halve contamination (non-recyclable material) in the yellow-lid recycling bin
- Increase the number of households with a green waste bin for garden organics
- Produce an Organics Transformation Plan building on a roadmap for greater diversion of organics from landfill.

Activities for 2022–2023 focussed on the four key themes of the WRRP:

- Lift the Right Lid
- Transforming Organics

- Creating a Zero Waste Redland Coast
- Providing Effective Services

Achievements and activities from 2022–2023 are detailed below. Future work will focus on establishing a regional material recovery facility; increasing uptake of organic waste recycling; and progressing community education and communication to reduce waste generation and improve recycling.

SPECIFIC HIGHLIGHTS FOR 2022–2023

- Council continued to partner with member councils to progress procurement of a new sub-regional resource recovery infrastructure.
- Developed a framework to record and evaluate waste management and reduction measures to determine if participation by Council would advance the achievement of the WRRP. The framework provides a consistent approach to evaluating the potential costs and benefits of new initiatives to enable allocation of resources to ensure they achieve greatest value. Criteria that will be assessed include staffing, resourcing, drivers, benefits, costs and timings.
- Collaborated with regional bodies, state government organisations and other local governments to identify and assess strategic and regional or state level waste management issues. This has included defining common criteria for use throughout south-east Queensland for organic waste composting; reviewing a proposed government e-waste and solar panel stewardship scheme; and state government recycling precinct planning.
- November 2022 saw the transition to new contracts for the operation of the mainland and island Recycling and Waste Centres. The new contract for the mainland sites amalgamated previous separate arrangements into one streamlined contract. The change is aimed at realising operational efficiencies through consistent management across the sites; clear delineation of responsibilities; improved staff utilisation and reduced contract administration.
- Council engaged with the community through a range of awareness campaigns to support waste avoidance and waste reduction including:
 - Sponsored Tangalooma Eco Marines to engage with twelve schools across Redlands Coast – an increase of an additional seven schools. Officers attended schools to provide trees, plaques and the ‘Eco Heros at Home’ booklet to students.
 - Sponsorship of ‘Get Grubby’ program to assist early educators in waste reduction, recycling, and composting education resources.
 - Education campaigns, school and community visits focusing on incorrect materials (contamination) in recycling and green waste bins, Christmas waste reduction, green waste bin promotion, worm farms, composting and reducing waste to landfill messaging.
 - Hazardous waste campaign to educate the community about the safe disposal of waste that has the potential to cause harm including batteries, gas bottles, flares and emergency position indicating radio beacons (EPIRBs).
 - Attended events such as the Karragarra Sea Markets and World Environment Day at IndigiScapes to assist with community education to support waste reduction at Council and community events.
 - Promoted Clean Up Australia Day supporting community groups with waste collection or disposal services with more than 51 events registered across Redlands Coast. In total 4,130 volunteers attended registered events, donating approximately 8,260 hours to cleaning up the Redlands Coast.
 - Participated in and supported various waste management and awareness campaigns such as Compost Awareness Week; the state government’s Let’s Get It Sorted waste separation and recycling campaign; Global Recycling Day, National Recycling Week, E-Waste Awareness Day.
 - Ongoing collection of difficult to recycle items through the Recycling Station at IndigiScapes including blister packs and promotion of product stewardship schemes such as B-cycle.
- Supported replacement of plastic wrap on *Our Redlands Coast* magazine and replaced with a compostable wrap.
- An additional 1,638 households signed up for Council’s fortnightly green waste collection service, with 23,582 mainland households (38 per cent) now participating.
- Electronic waste (e-waste) collection service continued for each of the gated island recycling and waste centres resulting in an additional 24 tonnes of e-waste diverted from landfill.
- The annual recycling rate is calculated as the amount of material recycled as a percentage of all material collected and received. Council’s resource recovery rate at 51.9 per cent consistently confirms over half of waste collected is recycled or reused.









KEY PERFORMANCE INDICATORS

Municipal Solid Waste - Recycling rate					
	2018–2019	2019–2020	2020–2021	2021–2022	2022–2023
Total municipal solid waste handled (tonnes)	95,947	107,093	114,188	118,952	112,959
Total municipal solid waste diverted from landfill (tonnes)	42,255	48,760	59,007	62,292	58,645
MSW Resource Recovery Rate (%)	44.0	45.5	51.7	52.4	51.9%

Municipal Solid Waste – Waste generation (kilograms per capita)					
	2018–2019	2019–2020	2020–2021	2021–2022	2022–2023
Waste to landfill per Capita (kg)	340	366	342	347	329
Recyclable Material Generation per Capita (kg)	242	137	146	168	154
Green Waste Generation per Capita (kg)	149	168	220	214	202
Municipal Solid Waste Generation per Capita (kg)	731	671	708	729	685

Complaints and compliments					
	2018–2019	2019–2020	2020–2021	2021–2022	2022–2023
Percentage of verified missed service complaints (%)	0.022	0.036	0.031	0.032	0.025
Other complaints	66	53	65	48	53
Number of compliments	30	20	27	24	27

2022–2023 Annual Performance Plan (APP) - Key Performance Indicators

Corporate Plan Goal	Key performance indicator	Yearly target	Yearly KPI achieved	Achieved
Goal 4 – Natural environment Our environment enhances our identity, lifestyle, wellbeing, economy and cultural values. Opportunities to be immersed in our naturally wonderful environment are harnessed and drive our commitment to protect and enhance our natural assets.	Municipal solid waste (MSW) recycling rate	>=53	51.9%	
	Waste generation per capita	<=633	685	
	% compliance with environmental licence requirements for waste management facilities	Min 98%	99.2%	
	Waste operating revenue	+/- 5	1.53%	
	Waste operating goods and services	+/- 5	5.1%	
Goal 7 – Efficient and effective organisation Council employees are proud to deliver efficient, valued and sustainable services for the betterment of the community.	Waste capital expenditure	+/- 5	-79.5%	
	Lost time injuries	0	0	
	Missed service complaints	<0.035	0.025	

Notes to Key Performance Indicators not achieved:

1. Municipal solid waste (MSW) recycling rate is the combined result for both kerbside and Recycling and Waste Centres (RaWC). Although the RaWC outcome has remained consistent through the year averaging 77 per cent, the kerbside ratio (29.2 per cent 2021–2022; 27.7 per cent 2022–2023;) has contributed to the small reduction in the recovery rate from 52.4 per cent in 2021–2022 to 51.9 per cent for 2022–2023. The WRRP 2021-2023 aims for a 60 per cent target in 2030. The Waste Reduction and Recycling Behaviour Change Strategy and Communications Plan is under development, together with the Better Bin Bundle campaign, due to launch in July 2023, both aimed at raising community awareness of recycling and active bin management.
2. Waste generation per capita reduced by 6.04 per cent in 2022–2023 however remains above the target of 633kg. In February 2022, Council adopted its WRRP which sets a longer-term target of reducing total waste generation from the baseline of 682kg per capita in 2017–2018 to 580kg per capita by 2030. Waste to landfill per capita (329kg) has seen a consistent reduction over recent years after spiking to 366kg in 2019–2020 – a result that reflects the impacts of Covid shutdowns. Recycled materials per capita has reduced 41.4 per cent on the 2017–2018 baseline with access to alternate recycling options like Containers for Change diverting recycling from kerbside. With the expansion of the green waste bin network, green waste has increased 26.5 per cent since 2017–2018 to 202kg. More than half of Redlands Coast household waste is recycled, however the Queensland Government's target to reduce waste generation includes all household waste landfilled or recycled. Meeting this target is challenging as factors such as rainfall resulting in higher vegetation growth and changed conditions including work from home; online delivery services; and increased shared housing; continue to influence residential behaviour. Council actively encourages its residents to lift the right lid or utilise recycling services at its waste facilities.
3. Total kerbside collection costs were adversely impacted by higher-than-expected CPI for labour and fuel resulting in total contracted costs \$873,223 (10.2 per cent) above budget. Customer and seasonal demand at the mainland transfer stations, did not allow for the anticipated changes to labour levels and plant requirements, resulting in a total spend \$425,331 (5.0 per cent) above forecast. These increased costs were offset by lower than modelled waste disposal fees (\$196,012).
4. The capital budget included \$1,266,594 for a regional approach to waste and resource management in alliance with Logan and Ipswich Councils. The project schedule has been delayed resulting in an underspend of \$1,011,864 in 2022–2023.

City Water

RESPONSIBILITIES

City Water is Redland City Council's commercial water business unit, responsible for water supply and wastewater collection and treatment. City Water's mission is to meet or exceed agreed standards of water and wastewater services while managing the business for long-term success.

City Water contributes to preserving the city's quality of life by servicing the Redlands Coast population through 59,321 water main connections and 56,921 wastewater connections. In 2022–2023 City Water purchased 13,975 megalitres of drinking water to supply to its customers and treated 10,479.113 megalitres of wastewater.

OUR STATUTORY DUTIES

This report details City Water's performance for the 2022–2023 financial year and fulfils the business unit's duties under the *Local Government Act 2009*, the *Water Act 2000* and the *South East Queensland Water (Distribution and Retail Restructuring) Act 2009*.

City Water is required to operate its seven Wastewater Treatment Plants and treat wastewater in compliance with an Environmental Authority (EA) issued by the Department of Environmental and Science (DES) under the *Environmental Protection Act 1994*.

City Water is required to prepare a *Drinking Water Quality Management Plan* (DWQMP) and provide the Queensland Department of Regional Development Manufacturing and Water (the Regulator) with an annual report, in accordance with sections 141 and 142 of the *Water Supply (Safety and Reliability) Act 2008* in each financial year. This report is available to the public.

The biannual DWQMP review was approved by the Regulator with minor conditions in January 2023, including adjustments to the verification monitoring program, provision of more detail in regard to catchment management and to provide more community awareness and education around managing and minimising lead in tap water. Significant progress has been made to address these requirements to date, and changes will be included in the next review of the DWQMP that is due on 12 October 2024.

City Water is also required to undertake audits of its DWQMP every four years in accordance with section 108 of the *Water Supply (Safety and Reliability) Act 2008*. A regular audit of the DWQMP was conducted in September 2021, with the audit report being submitted to the Regulator on 24 September 2021. The next audit is due by 12 October 2025.

Under the *SEQ Water (Distribution and Retail Restructuring) Act 2009*, City Water is required to prepare a Netserv Plan. The current *Netserv Plan Part A* is aligned to the Redland City Plan and came into effect with the commencement of the *Local Government Infrastructure Plan* on 1 July 2018.

City Water continues to maintain close liaison and regional collaboration with south-east Queensland water service providers and Seqwater through participation in regional working groups and regional projects as required under the *Bulk Water Supply Code*.

FINANCIAL REPORT AND COMMUNITY SERVICE OBLIGATIONS

Details of City Water's financial statement for the year ended 30 June 2023 are contained in the Consolidated Financial Statements on pages 69–112.

DELIVERING ON CUSTOMER SERVICE

Customer Service Standards

Customer service standards describe and define the levels of service City Water commits to provide its customers for water and wastewater services. The definitions are aligned with the National Performance Reporting definitions.

A summary follows of our water and wastewater service standard key performance indicators (KPIs), targets and performance for 2022–2023 in the *City Water Annual Performance Plan* as adopted by Council.

KPI	Unit	Target	Actual	KPI Achievement
Operating revenue (actual to budget)	%	+/-5	-0.86%	Actual operating revenue is \$136.530m against a budget of \$137.720m, a variance of -0.86%.
Operating goods and services expenditure (actual to budget)	%	+/-5	-2.22%	Actual spend for Goods and Services is \$64.129m against a budget of \$62.702m, a variance of -2.22%.
Capital expenditure (actual to budget)	%	+/-5	64.49%	Capex actual YTD is \$7.320m, this is 64.49% below the budget of \$20.6122m. This does not achieve KPI of +/-5%.
Treatment costs per property serviced (wastewater)	\$	146.44	193.16	Treatment costs per property serviced (Wastewater) is \$193.16. This is above the target of \$146.44.
Maintenance costs per property serviced (water)	\$	62.33	81.53	Maintenance costs per property serviced (Water) is \$81.53. This is above the target of \$62.33.
Maintenance costs per property serviced (wastewater)	\$	119.75	129.77	Maintenance costs per property serviced (Wastewater) is \$129.77. This is above the target of \$119.75.
Number of wastewater treatment plant non-conformances with DES licence	#	Max .5 per month/6 per year	3	Yes
% compliance with Australian Drinking Water Guidelines (ADWG) within distribution system. Does not include non-compliant water received at the point of transfer to the distribution system, i.e. from the bulk water supply	%	Min 98%	100%	Yes
Number of lost time injuries	#	0	1	No

Water Supply

Water Supply	
Reservoirs	5
Length water mains (km)	1,320
Number of active meters	63,560
Number of connected residential properties (excluding 6,563 vacant blocks)	62,410
Number of connected non-residential properties	2,388
Total number connected properties (excluding 6,563 vacant blocks)	64,798
Water purchased (ML)	13,975
Total assets (\$m)	296

Key projects 2022–2023

Project	Description	Budget \$	Expenditure to date \$	Comments
62107 - Replacement Activity - Water Meter	A rolling program of replacing water meters occurs each year	572,376	556,485	12,966 water meters were replaced in 2022–2023
62101 - Water DICL Renewal Mary Pleasant Drive		3,030,000	1,941,353	
62103 - AC Main Replacement - Makaha Drive		3,100,000	729,461	
62123 - Replacement Activity - Commercial Water Meter		266,103	103,949	

Drinking water quality monitoring

Drinking water quality monitoring is undertaken through a verification monitoring program approved by the Regulator. Under the *Water Supply (Safety and Reliability) Act 2008* (section 102) and the *Public Health Act 2005*, City Water must report to the Regulator any non-compliance with the *Australian Drinking Water Guideline* (ADWG) or report to the Regulator an event that may impact public health. One incident was reported to the regulator on 27 June 2023 due to an E.coli detection at a verification monitoring site in Thornlands. The follow up sample taken the next day did not detect any E.coli and the incident investigation found there was likely cross-contamination during sampling from nearby animal faeces. The incident investigation report was subsequently provided to the Regulator. Council achieved 100 per cent compliance with the ADWG in 2022–2023 as compliance with the 98 per cent annual value for E.coli was met and no other water quality exceedances occurred.

The *Drinking Water Quality Management Plan* (DWQMP) annual report outlines Council's performance against the approved DWQMP and is required to be provided to the Regulator within 120 business days of the end of the financial year. This report is available through Council's website or upon request at Council's Integrated Customer Contact Centres.

Wastewater

The Environmental Authority includes water quality monitoring conditions for release of effluent to waterways and land. Under the EA and the *Environmental Protection Act 1994*, City Water has an obligation to report any non-compliance against conditions of the EA or any other incident which causes or is likely to cause environmental harm.

Wastewater	
Treatment plants	7
Pumping stations	137
Length of sewer mains (km)	1,220
Number of connected residential properties (excluding 1076 vacant blocks)	53,933
Number of connected non-residential properties	1,912
Total number of connected properties (excluding 1093 vacant blocks)	55,845
Wastewater Collected -Influent (ML)	10,451
Sludge re-use	98.70%
Recycled effluent for re-use (ML). Note volume is estimated	143
Tradewaste generators	721
Tradewaste discharged to sewer (ML)	319
Total assets (\$m)	510

Key wastewater projects 2022–2023

Project	Description	Budget \$	Expenditure to date \$
63200 - Wastewater Treatment equipment renewals		600,000	501,804
63067 - Pumps		600,000	362,471
64200 - PVC Sewerage Rising Mains renewal program		462,141	334,513
64522 - SPS 141 - Rising Mains renewals works		309,023	309,023

ENVIRONMENTAL INITIATIVES

City Water continued its focus on improving the environmental performance of its Wastewater Treatment Plants (WWTPs), pump stations and water and wastewater reticulation mains.

There has been a continuation of the introduction and use of the SWIMlocal software system, a database to assist City Water to efficiently obtain, collate, export, synchronise and translate water and wastewater data. Further improvements continue, including the automatic uploading of data directing into the system from the laboratory and to Regulator systems.

Previously, Council had two separate Environmental Management System (EMS) systems; a general Council EMS, and one that covered the Water and Waste commercialised business units. The 2022–2023 year saw the development of a single EMS guideline that aligns to ISO 14001:2015, which services all of Council and a continuation of one amalgamated EMS.

Council's Water Quality Monitoring Trailer was revamped and reinstated on Hilliards Creek. The trailer allows Council officers to see a number of physicochemical water quality parameters in real time and collects water samples to allow officers to calculate pollution loads in the creek. Data obtained from the use of the trailer will help drive water quality management actions across the City. The trailer had been taken out of action as a result of the February 2022 significant rain event.

In addition to ongoing environmental monitoring, several additional investigations have occurred across the City, such as creek water quality modelling in key catchments which will provide an environmental water quality baseline and insight into the potential impacts of Wastewater discharges in the future. Potential water quality offset opportunities in various catchments have also been explored, with works occurring to refine prioritisation of these projects. Water quality offsets can provide flexible options to achieve compliance, while achieving multiple benefits such as improved community, cultural and environmental values (enhance liveability and lifestyle).

The outcome of these works will be used to inform future decisions to improve liveability around the City, support a growing population and help inform future licence amendments.

Overall, City Water performed well in-terms of compliance, with 6,188 compliant laboratory test results from the WWTPs over the year. Of the test results returned, only one water quality licence exceedance occurred for the year.

In 2022–2023, seven environmental incidents occurred related to the operation of WWTP, sewer pumping stations or network and of these, one incident related to the drinking water network. All incidents were reported to the Department of Environment and Science (DES) within the prescribed timeframe. Three of these incidents were reported to DES as a non-compliance with Environment Authority EPPR00874613, while the remaining were reported under Council's general Duty to Notify. City Water actively responded rapidly to all incidents to minimise any impacts on the receiving environment.

All incidents have been closed with the Regulator with no further action, with the exception of one recent case remaining open, with no action expected to be required by DES.

Approximately 98.7 per cent of all biosolids produced from the WWTPs were reused via land application for 2022–2023. The percentage of solids reused in the 2022–2023 financial year was significantly higher than the 75 per cent reused in the previous reporting period. This is due to contract and land availability issues encountered in the 2021–2022 reporting year period. During that time, solids were disposed as regulated waste while new transport and reuse contract negotiations took place. The new contract arrangements have provided for successful solids reuse throughout the 2022–2023 reporting period.

OPERATIONAL PERFORMANCE 2022–2023

In fulfilling the duties of its performance plan, City Water provided all stated services and roles for:

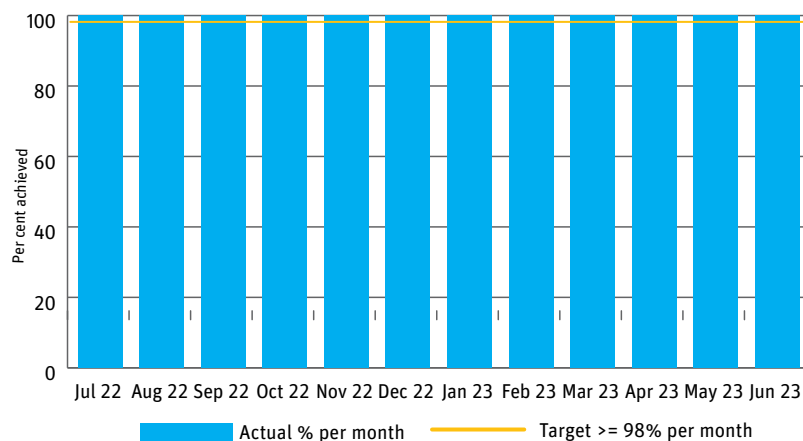
- Water supply to customers
- Wastewater collection and treatment
- Trade waste regulation.

City Water also:

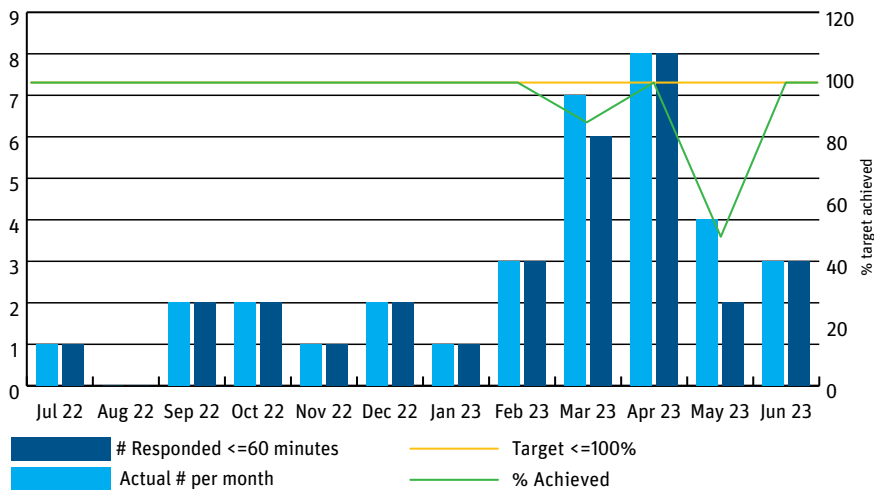
- Reported monthly on water and effluent quality and financial and capital project status
- Complied with Council’s Corporate Plan, policies and procedures and its environmental management system.

The following charts demonstrate City Water’s performance against its Customer Service Standards. The data represents issues as reported to Council however, it may contain some issues that upon investigation do not relate to City Water assets. While the data is reasonably robust, there are some areas that require improvement.

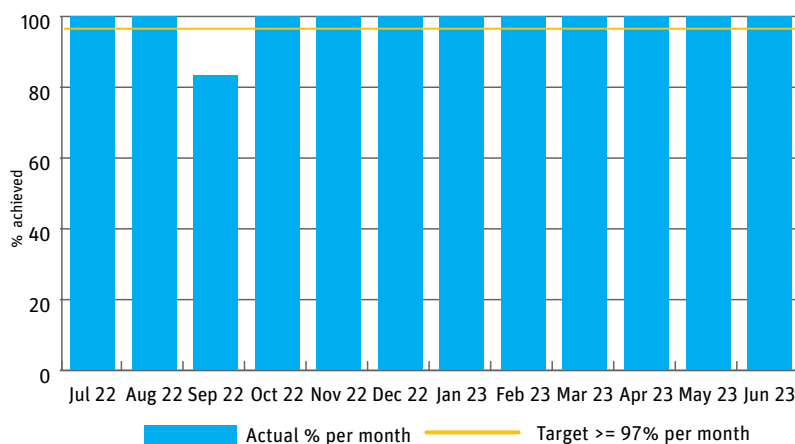
% of water samples complying with Australian Drinking Water Guidelines



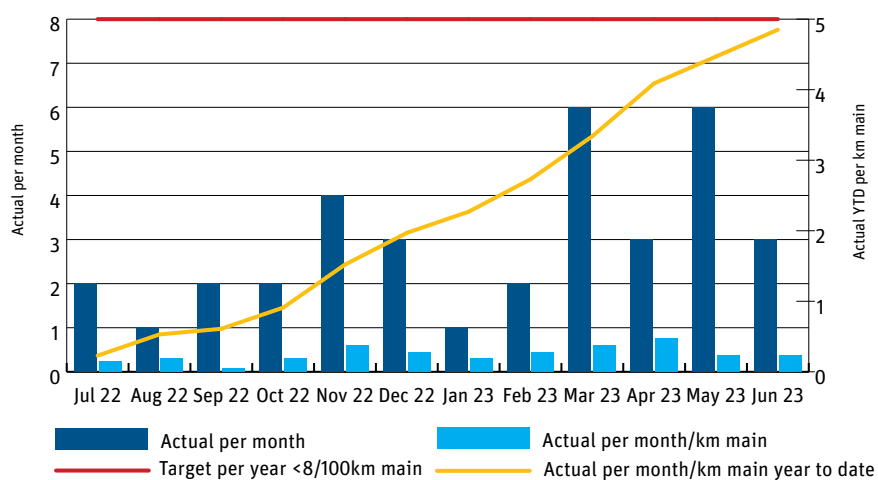
Respond to loss of supply <=60 minutes (mainland)



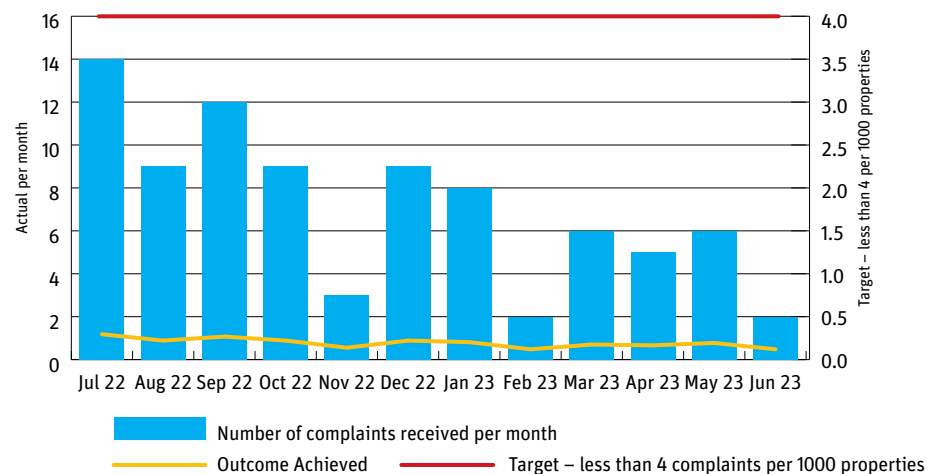
% of unplanned water interruptions restored within 5 hours



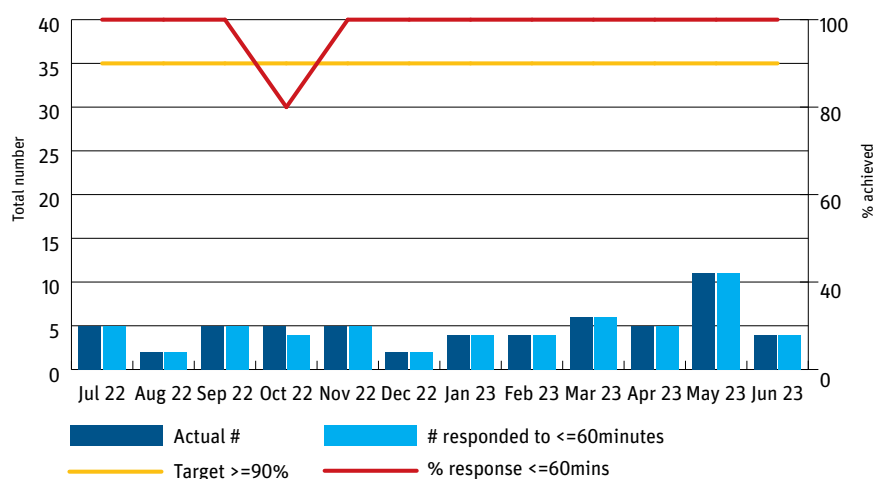
Number of water main breaks per 100km of main



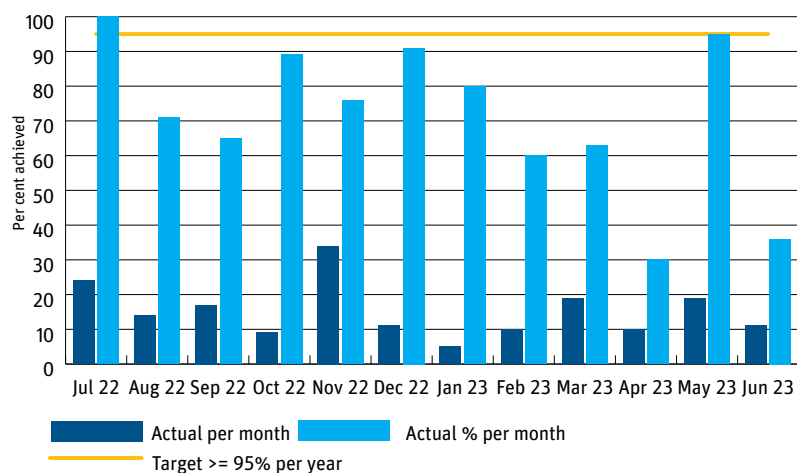
Number of water quality complaints per month



Response time to wastewater blockages/overflows

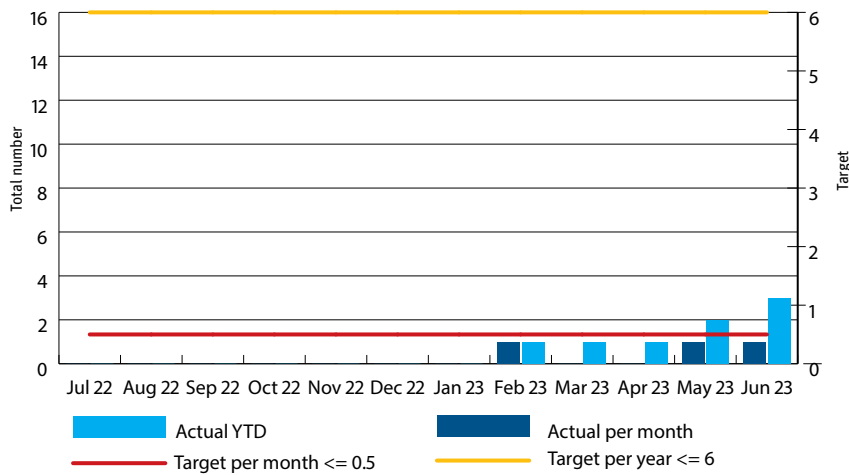


% service interruptions restored within 5 hours (wastewater)

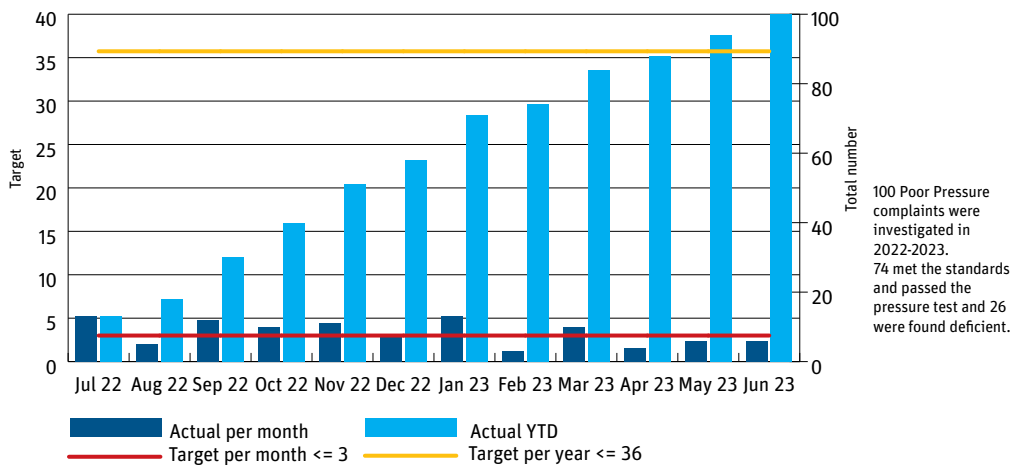


Service interruptions that are routinely investigated and actioned often require additional restoration works within the network. Therefore, as further works are often required, the initial request is not closed once the preliminary action of clearing a blockage is complete. Additional examination is occurring to ensure the reporting of the time taken to restoring service interruptions is more accurate.

Number of non-conformances with EHP licence



Number of poor pressure complaints (deficient)



Annual Financial Statements

The following pages 69 to 113 include Redland City Council's Consolidated Financial Statements for 2022–2023.



Redland
CITY COUNCIL

**CONSOLIDATED
FINANCIAL STATEMENTS
FOR THE YEAR ENDED
30 JUNE 2023**

REDLAND CITY COUNCIL
CONSOLIDATED FINANCIAL STATEMENTS
For the year ended 30 June 2023

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Management certificate
Independent auditor's report

REDLAND CITY COUNCIL
CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME
For the year ended 30 June 2023

		Consolidated		Council	
		2023	2022	2023	2022
	Note	\$000	\$000	\$000	\$000
Income					
Recurrent revenue					
Rates, levies and charges	3(a)	290,379	273,058	290,407	273,085
Fees	3(b)	18,488	18,646	18,403	18,373
Interest received	3(c)	9,314	1,736	9,233	1,716
Dividend income	3(d)	-	-	450	-
Sales revenue		5,161	7,621	5,161	4,806
Other income		2,992	2,624	2,230	2,584
Grants, subsidies and contributions	3(e)(i)	10,858	12,045	10,858	12,045
Total recurrent revenue		337,192	315,730	336,742	312,609
Capital revenue					
Grants, subsidies and contributions	3(e)(ii)	18,234	24,566	18,234	24,566
Non-cash contributions	3(e)(ii)	21,287	15,706	21,287	15,706
Total capital revenue		39,521	40,272	39,521	40,272
Total income		376,713	356,002	376,263	352,881
Expenses					
Recurrent expenses					
Employee benefits	4	(99,190)	(98,710)	(97,983)	(97,557)
Materials and services	5	(156,590)	(140,861)	(157,014)	(138,526)
Finance costs		(2,963)	(2,685)	(2,957)	(2,655)
Depreciation and amortisation	6	(71,514)	(68,337)	(71,495)	(68,314)
Total recurrent expenses		(330,257)	(310,593)	(329,449)	(307,052)
Capital expenses					
Loss on disposal of non-current assets		(3,099)	(1,817)	(3,117)	(3,091)
Total capital expenses		(3,099)	(1,817)	(3,117)	(3,091)
Total expenses		(333,356)	(312,410)	(332,566)	(310,143)
Net result		43,357	43,592	43,697	42,738
Other comprehensive income					
Items that will not be reclassified to net result					
Revaluation of property, plant and equipment	12	215,932	119,046	215,932	119,046
Total comprehensive income/(loss) for the year		259,289	162,638	259,629	161,784

The above statement should be read in conjunction with the accompanying notes and significant accounting policies.

REDLAND CITY COUNCIL
CONSOLIDATED STATEMENT OF FINANCIAL POSITION
As at 30 June 2023

		Consolidated		Council	
		2023	2022	2023	2022
	Note	\$000	\$000	\$000	\$000
Current assets					
Cash and cash equivalents	7	267,843	252,951	264,955	248,667
Short-term investment	8	10,122	10,068	10,122	10,068
Trade and other receivables	9	48,618	45,708	45,676	42,791
Inventories	10	943	875	943	875
Other current assets		3,074	5,490	3,074	5,486
Total current assets		330,600	315,092	324,770	307,887
Non-current assets					
Investment property	11	7,756	5,466	1,403	1,293
Property, plant and equipment	12	3,038,772	2,799,760	3,040,382	2,800,792
Intangible assets		1,035	1,873	1,035	1,873
Right-of-use assets	13(a)	4,337	5,029	4,337	5,029
Other financial assets		73	73	12,730	12,730
Total non-current assets		3,051,973	2,812,201	3,059,887	2,821,717
Total assets		3,382,573	3,127,293	3,384,657	3,129,604
Current liabilities					
Trade and other payables	14	40,461	48,007	40,347	48,427
Borrowings with QTC	15(a)	5,252	9,355	5,252	9,355
Lease liability - current	13(b)	1,144	1,044	1,144	1,044
Provisions	16(a)	16,966	19,988	16,966	19,988
Other current liabilities	17(a)	16,703	14,920	16,676	14,902
Total current liabilities		80,526	93,314	80,385	93,716
Non-current liabilities					
Borrowings with QTC	15(b)	44,472	37,583	44,472	37,583
Lease liability - non-current	13(b)	3,909	4,833	3,909	4,833
Provisions	16(b)	22,186	17,968	22,042	17,848
Other non-current liabilities	17(b)	14,946	16,350	14,946	16,350
Total non-current liabilities		85,513	76,734	85,369	76,614
Total liabilities		166,039	170,048	165,754	170,330
Net community assets		3,216,534	2,957,245	3,218,903	2,959,274
Community equity					
Asset revaluation surplus	18	1,441,332	1,225,400	1,441,332	1,225,400
Retained surplus		1,775,202	1,731,845	1,777,571	1,733,874
Total community equity		3,216,534	2,957,245	3,218,903	2,959,274

The above statement should be read in conjunction with the accompanying notes and significant accounting policies.

REDLAND CITY COUNCIL
CONSOLIDATED STATEMENT OF CHANGES IN EQUITY
For the year ended 30 June 2023

Consolidated	Asset Revaluation Surplus \$'000	Retained Surplus \$'000	Total Community Equity \$'000
	Note	12, 18	
Balance as at 1 July 2021	1,106,354	1,688,253	2,794,607
Net result	-	43,592	43,592
Other comprehensive income for the year:			
Increase/(decrease) in asset revaluation surplus	119,046	-	119,046
Total comprehensive income for the year	119,046	43,592	162,638
Balance as at 30 June 2022	1,225,400	1,731,845	2,957,245
Net result	-	43,357	43,357
Other comprehensive income for the year:			
Increase/(decrease) in asset revaluation surplus	215,932	-	215,932
Total comprehensive income for the year	215,932	43,357	259,289
Balance as at 30 June 2023	1,441,332	1,775,202	3,216,534

Council			
Balance as at 1 July 2021	1,106,354	1,691,136	2,797,490
Net result	-	42,738	42,738
Other comprehensive income for the year:			
Increase/(decrease) in asset revaluation surplus	119,046	-	119,046
Total comprehensive income for the year	119,046	42,738	161,784
Balance as at 30 June 2022	1,225,400	1,733,874	2,959,274
Net result	-	43,697	43,697
Other comprehensive income for the year:			
Increase/(decrease) in asset revaluation surplus	215,932	-	215,932
Total comprehensive income for the year	215,932	43,697	259,629
Balance as at 30 June 2023	1,441,332	1,777,571	3,218,903

The above statement should be read in conjunction with the accompanying notes and significant accounting policies.

REDLAND CITY COUNCIL
CONSOLIDATED STATEMENT OF CASH FLOWS
For the year ended 30 June 2023

	Note	Consolidated		Council	
		2023	2022	2023	2022
		\$000	\$000	\$000	\$000
Cash flows from operating activities					
Receipts from customers		314,740	300,504	314,308	298,449
Payments to suppliers and employees		(265,685)	(244,419)	(266,077)	(243,548)
Interest received		9,311	1,735	9,233	1,716
Dividend received		-	-	450	-
Non-capital grants and contributions		15,234	38,847	15,234	38,847
Borrowing costs	15(c)	(1,483)	(1,769)	(1,483)	(1,769)
Right-of-use assets interest expense	13(b)	(116)	(125)	(116)	(125)
Net cash inflow from operating activities	23	72,001	94,773	71,549	93,570
Cash flows from investing activities					
Payments for property, plant and equipment		(77,701)	(64,768)	(77,701)	(65,772)
Payments for intangible assets		(39)	(1,010)	(39)	(1,010)
Proceeds from sale of property, plant and equipment		918	1,509	918	3,049
Capital grants, subsidies and contributions		19,866	26,094	19,866	26,094
Short-term investment		(54)	(68)	(54)	(68)
Other cashflow from investing activities		(1,848)	(160)	-	3,500
Net cash (outflow) from investing activities		(58,858)	(38,403)	(57,010)	(34,207)
Cash flows from financing activities					
Proceeds from borrowings	15(c)	10,805	10,301	10,805	10,301
Repayment of borrowings	15(c)	(7,952)	(7,230)	(7,952)	(7,230)
Right-of-use assets lease payment		(1,104)	(1,007)	(1,104)	(1,007)
Net cash inflow from financing activities		1,749	2,064	1,749	2,064
Net increase in cash and cash equivalents held		14,892	58,434	16,288	61,427
Cash and cash equivalents at beginning of the financial year		252,951	194,517	248,667	187,240
Cash and cash equivalents at end of the financial year	7	267,843	252,951	264,955	248,667

The above statement should be read in conjunction with the accompanying notes and significant accounting policies.

1 Summary of significant accounting policies

1(a) Basis of preparation and statement of compliance

The Council is constituted under the *Queensland Local Government Act 2009* and is domiciled in Australia.

These general purpose financial statements are for the period 1 July 2022 to 30 June 2023. They are prepared in accordance with the *Local Government Act 2009* and the *Local Government Regulation 2012*.

These financial statements comply with Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board (AASB). Council is a not-for-profit entity for financial reporting purposes and complies with Australian Accounting Standards as applicable to not-for-profit entities.

These financial statements are for the group consisting of Redland City Council (Council) and its subsidiaries (refer to Note 1(b)) and have been prepared under the historical cost convention except for the revaluation of certain non-current assets, financial assets and financial liabilities.

1(b) Principles of consolidation

Council and its controlled entities together form the consolidated entity which is referred to in these financial statements as 'the Group'. The financial statements of the controlled entities are included in the consolidated financial statements where material by size or nature, from the date when control commences until the date when control ceases.

Transactions with entities controlled by Council have been eliminated when preparing consolidated financial statements and accounting policies of controlled entities adjusted where necessary to ensure consistency with the policies adopted by the group.

Redland Investment Corporation Pty Ltd (consolidated)

Council has 100% ownership of Redland Investment Corporation Pty Ltd (RIC) which is limited by shares. RIC manages three significant projects across the city on behalf of Council. RIC has the following subsidiaries:

Redland Developments Pty Ltd (100% owned and consolidated to the RIC Group)

Redland Developments Pty Ltd was formed to develop and manage the Group's land developments. There was no development activity conducted this financial year, and the company ceased operations.

Cleveland Plaza Pty Ltd (consolidated to the RIC Group)

RIC has 100% ownership of Cleveland Plaza Pty Ltd (Cleveland Plaza) which is limited by shares. Cleveland Plaza was formed to own and manage the retail investment property at 48 Bloomfield Street, Cleveland. During the year 66-68 Bloomfield Street, Cleveland was acquired and is also managed through Cleveland Plaza Pty Ltd.

RIC Toondah Pty Ltd (consolidated to the RIC Group)

RIC has 100% ownership of RIC Toondah Pty Ltd (RIC Toondah) which is limited by shares. RIC Toondah is a party to the Toondah Harbour Joint Venture along with the former Minister for Economic Development Queensland (MEDQ) and Council. Council's interest in the joint venture is 50%. RIC Toondah also administers the day-to-day management of the joint venture for the Toondah Harbour Priority Development Area. The project is pending a transfer of State land to MEDQ as well as an environmental assessment; as such, nominal financial transactions have occurred in the entity during the current financial year. The transactions in this entity, though nominal, have been consolidated to the RIC Group.

Separate consolidated financial statements for RIC have been prepared for the financial year ended 30 June 2023 and are audited by the Auditor-General of Queensland.

Redheart Pty Ltd (not consolidated as transactions in this entity are not material)

Council has 100% ownership of Redheart Pty Ltd (Redheart) which is limited by shares. Redheart was formed to conduct a beneficial enterprise by holding a mining lease and environmental authority and sell quarry material from Council's German Church Road quarry operations, so as to manage risks and increase commercial flexibility. As at 30 June 2023, the company had net assets of \$2 and remained dormant throughout the financial year.

1(c) Date of authorisation

The consolidated financial statements were authorised for issue on the date they were submitted to the Auditor-General for final signature. This is the date the management certificate was signed.

1(d) Currency

Council uses the Australian dollar (AUD) as its functional currency and its presentation currency.

1(e) Rounding and comparatives

Amounts included in the consolidated financial statements have been rounded to the nearest \$1,000 or, where that amount is \$500 or less, to zero.

1 Summary of significant accounting policies - continued**1(f) Taxation**

Income of local authorities and public authorities is exempt from Commonwealth taxation except for Fringe Benefits Tax and Goods and Services Tax (GST). The net amount of GST recoverable from the Australian Taxation Office (ATO) or payable to the ATO is shown as an asset or liability respectively. Council pays Payroll Tax to the Queensland Government on certain activities.

Cash flows are included in the Consolidated Statement of Cash Flows on a gross basis. The GST components of cash flows arising from investing and financing activities, which are recoverable from or payable to the ATO, are classified as operating cash flows.

1(g) Volunteer services

Council elects not to recognise volunteer services, or a class of volunteer services, as the fair value of those services cannot be measured reliably and would not be purchased if these services were not donated.

1(h) New and amended standards adopted by Council

In the current year, the consolidated entity adopted all of the new/revised standards and interpretations issued by the Australian Accounting Standards Board (AASB) that are relevant to its operations and effective for the current reporting period. The adoption of the new/revised standards and interpretations has not resulted in any material changes to Council's accounting policies.

Certain new standards and interpretations have been issued that are not yet effective for the 30 June 2023 reporting period and have not been early adopted by Council. Council's assessment of those new standards expected to have an impact on Council's future reporting periods is set out below.

Standard	Nature of change	Impact	Date Council will apply the standard
AASB 2020-1 <i>Amendments to Australian Accounting Standards - Classification of Liabilities as Current or Non-Current</i>	<p>This Standard amends AASB 101 <i>Presentation of Financial Statements</i> to clarify requirements for the presentation of liabilities in the statement of financial position as current or non-current.</p> <p>A liability is classified as current if the entity has no right at the end of the reporting period to defer settlement for at least 12 months after the reporting period.</p> <p>(a) The amendments specify that the conditions which exist at the end of the reporting period are those which will be used to determine if a right to defer settlement of a liability exists.</p> <p>(b) Management intention or expectation does not affect classification of liabilities.</p> <p>These amendments are applied retrospectively. Earlier application is permitted.</p>	<p>Council will consider the following impacts of these amendments:</p> <p>-the conditions at the end of the reporting period to defer settlement of the liability for at least 12 months after the reporting period; and</p> <p>-the rights of Council (not the expectation) at the end of the reporting period to roll over an obligation for at least 12 months after the reporting period under an existing loan facility.</p>	1 July 2023
AASB 2014-10 <i>Amendments to Australian Accounting Standards – Sale or Contribution of Assets between an Investor and its Associate or Joint Venture</i>	<p>This Standard amends AASB 10 <i>Consolidated Financial Statements</i> and AASB 128 <i>Investments in Associates and Joint Ventures</i>. To address an inconsistency between the requirements in AASB 10 and those in AASB 128 (August 2011), in dealing with the sale or contribution of assets between an investor and its associate or joint venture. The amendments require:</p> <p>(a) a full gain or loss to be recognised when a transaction involves a business (whether it is housed in a subsidiary or not); and</p> <p>(b) a partial gain or loss to be recognised when a transaction involves assets that do not constitute a business, even if these assets are housed in a subsidiary.</p>	Preliminary assessment shows this standard will not have a material impact on Council's financial statements.	1 July 2025

1 Summary of significant accounting policies - continued**1(h) New and amended standards adopted by Council - continued**

AASB 2021-2 <i>Amendments to Australian Accounting Standards - Disclosure of Accounting Policies and Definition of Accounting Estimates (amended by AASB 2021-6)</i>	<p>This Standard makes amendments to the following Australian Accounting Standards:</p> <p>(a) AASB 7 <i>Financial Instruments : Disclosures</i> (August 2015); AASB 7 was amended to highlight that information about the measurement basis for financial instruments is expected to be material accounting policy information.</p> <p>(b) AASB 101 <i>Presentation of Financial Statements</i> (July 2015). The amendments to AASB 101 require disclosure of material accounting policy information, instead of significant accounting policies.</p> <p>(c) AASB 108 <i>Accounting Policies, Changes in Accounting Estimates and Errors</i> (August 2015); The amendments to AASB 108 clarify the definition of an accounting estimate, making it easier to differentiate it from an accounting policy.</p> <p>(d) AASB 134 <i>Interim Financial Reporting</i> (August 2015). AASB 134 was updated to state that a complete set of financial statements as defined by AASB 101 includes material accounting policy information.</p>	Preliminary assessment shows this standard will not have a material impact on Council's financial statements.	1 July 2023
AASB 2022-6 <i>Amendments to Australian Accounting Standards – Non-current Liabilities with Covenants</i>	<p>This Standard amends AASB 101 <i>Presentation of Financial Statements</i> to improve the information an entity provides in its financial statements about liabilities arising from loan arrangements. Only conditions (covenants) with which an entity is required to comply on or before the reporting date affects the classification of a loan liability as current or non-current.</p> <p>Covenants that an entity has to comply with after balance date does not affect the classification of the liability.</p> <p>New disclosures regarding the conditions that could cause those loans to become repayable within twelve months after balance date have also been added.</p> <p>The amendments are expected to result in more bank loans and borrowings being classified as non-current liabilities.</p>	Preliminary assessment shows this standard will not have a material impact on Council's financial statements.	1 July 2023
AASB 2022-10 <i>Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities</i>	<p>This Standard amends AASB 13 <i>Fair Value Measurement</i>, including adding authoritative implementation guidance and providing related illustrative examples, for fair value measurements of non-financial assets of not-for-profit public sector entities not held primarily for their ability to generate net cash inflows. For such an asset, this Standard:</p> <p>(a) specifies that the entity is required to consider whether the asset's highest and best use differs from its current use only when, at the measurement date, it is:</p> <ul style="list-style-type: none"> (i) classified as held for sale or held for distribution to owners in accordance with AASB 5 <i>Non-current Assets Held for Sale and Discontinued Operations</i>; or (ii) highly probable that the asset will be used for an alternative purpose to its current use. <p>(b) clarifies that the asset's use is 'financially feasible' if market participants would be willing to invest in the asset's service capacity.</p> <p>(c) specifies that, if both the market selling price of a comparable asset and some market participant data required to measure the fair value of the asset are not observable, an entity uses its own assumptions as a starting point.</p> <p>(d) provides guidance on how the cost approach is to be applied to measure the asset's fair value, including guidance on the nature of costs to include in the replacement cost of a reference asset and on the identification of economic obsolescence.</p>	Preliminary assessment shows this standard will not have a material impact on Council's financial statements.	1 July 2024

1 Summary of significant accounting policies - continued

1(i) Critical accounting judgements and key sources of estimation uncertainty

In the application of Council's accounting policies, management is required to make judgements, estimates and assumptions about carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates. The estimates and ongoing assumptions are reviewed on an ongoing basis.

Judgements, estimates and assumptions that have a potential significant effect are outlined in the following financial statements notes:

Revenue analysis (Note 3)
Valuation and depreciation of property, plant and equipment (Note 12 and Note 24)
Leases (Note 13)
Long-term employee benefit obligations (Note 14 and Note 16)
Landfill rehabilitation provision (Note 16)
Contingent liabilities and contingent assets (Note 20)
Transactions with related parties (Note 26)
Events after the reporting period (Note 27)

1(j) Financial assets and financial liabilities

Council recognises a financial asset or financial liability when, and only when, Council becomes a party to the contractual provisions of the instrument.

Council's financial assets and financial liabilities are limited to:

Financial assets

Cash and cash equivalents (Note 7)
Short-term investment (Note 8)
Trade and other receivables - measured at amortised cost (Note 9)
Other financial assets such as investments in other companies

Financial liabilities

Trade and other payables - measured at amortised cost (Note 14)
Borrowings - measured at amortised cost (Note 15)

Financial assets and financial liabilities are presented separately and offsetting has not been applied, except for GST (refer to Note 1(f)). Refer to Note 24 for fair value measurement considerations in relation to financial assets and financial liabilities.

Council is exposed to various financial risks including credit risk, interest rate risk and liquidity risk. Exposure to financial risks is managed in accordance with Council's approved Enterprise Risk Management Framework and related policies and administrative directives, guidelines and procedures.

1(k) Impact of COVID-19 on Council operations

Council's operation for the year ended 30 June 2023 continues to be impacted by the COVID-19 pandemic.

The following transactions were associated with addressing the impacts of COVID-19.

Statement of Comprehensive Income	Council 2023 \$000	Council 2022 \$000
Revenue		
Reduction of fees revenue includes cancellations of services and waivers	7	12
	<u>7</u>	<u>12</u>
Expense		
Employee costs	19	69
Materials and services	162	300
	<u>181</u>	<u>369</u>
Net impact	<u><u>188</u></u>	<u><u>381</u></u>

2 Statement of functions and activities

2(a) Functions of the consolidated entity

Council's functions and activities have been determined based on service delivery. The activities of Council are categorised into the following broad functions:

Community and Customer Services

Community and Customer Services provides operational support and manages the city's community services through the following functions:

Customer and Cultural Services

- Customer and Cultural Services provides customer contact through our Integrated Customer Contact Centre over the phone and in person through our service centres, and promotes a strong cultural and creative arts program supporting community spirit extending to people of all ages, cultures, abilities and needs.

Planning, Communities and Environment

- City Planning and Assessment delivers strategic planning, development assessment, and the management of infrastructure charging and planning.
- Communities is focused on strategic issues relating to community development, social infrastructure, and community grants with a key focus on delivering services that build community capacity and resilience.
- Environment and Regulation is focused on contributing to a healthy, safe and enjoyable lifestyle and growing environmental connections through partnerships, planning, education and regulation.

Infrastructure and Operations

Infrastructure, Recreation and Facilities Services

- This function is responsible for the sustainable management, maintenance and operation of Council's infrastructure assets. It includes the identification, planning and delivery of infrastructure to support the community by way of roads, footpaths and cycleways, playgrounds, parks and conservation; and ensures a high standard of infrastructure in the Redlands.

Water and Wastewater Services

- Council's Water and Wastewater Services business unit is a commercially focused business unit with the principal goals of providing safe drinking water and the collection, treatment and disposal of wastewater.

Waste Services

- Waste Services is also a commercially focused business unit that is responsible for the collection and disposal of waste within the city through its kerbside collection service, household hazardous waste services, disposals at landfills and the operation and maintenance of its transfer stations. It also includes maintenance of closed landfill and environmental monitoring of current and former waste disposal facilities.

Advocacy, Major Projects and Economic Development (AMPED)

AMPED focuses on leading Councils' government relations and advocacy, economic development and investment attraction programs. It also leads Council's programs for external funding, asset management, portfolio management and delivery of major projects for the city.

Major Projects, Economic Development and Investment, Office of the Mayor and Advocacy

- The Major Projects team leads the delivery of a number of catalytic projects for the city. It also plays a linkage and coordinating role between the Redland Investment Corporation and Council.
- Economic Development and Investment works with local businesses, industry groups, education institutions, and other levels of government to attract investment and support business expansion.
- The Office of the Mayor supports the Mayor in serving the Redlands Coast community.
- Council's advocacy team focuses on developing relationships across government to support the delivery of Council projects and initiatives.

Portfolio Management Office, Strategic Asset and Funding Management

- The Portfolio Management Office enables informed and transparent executive decision-making via portfolio management and supports the organisation in formal project management practice and reporting.
- Strategic Asset and Funding Management enables strategically aligned and sustainable asset management, and attracts external funding to enhance service offerings.

2 Statement of functions and activities - continued**Organisational Services**

Organisational Services provides internal support functions to Council ensuring the efficient and effective operations of the organisation and contemporary innovation to front line services. It also manages a range of outward-facing services.

Communication, Engagement and Tourism

- Communication, Engagement and Tourism delivers issues and media management, crisis communication, speeches, website and intranet content management, social media management, graphic design services, Councillor newsletters, Council magazine, marketing and brand management, community engagement, Council and community events, tourism development, and management of the Redlands Coast Visitor Information Centre.

Corporate Services

- Corporate Services manages information technology, cyber security, communications, fleet and plant services to deliver high-quality technological and logistics solutions across the organisation.

Financial Services

- Financial Services is responsible for rating and water billing, revenue collections, payment of suppliers, corporate financial, management and asset reporting. It manages statutory returns and reporting, tax and treasury, budget and forecasting, system administration, business partnering, and customer services. The group provides accurate, timely and appropriate information to support sound decision making and meet statutory requirements and is also the conduit to the Queensland Audit Office (QAO) for financial and performance audits.

Risk and Legal Services (formerly General Counsel)

- General Counsel manages all legal matters, risk and Redland WorkCover. Redland WorkCover is Council's licensed workers' compensation self-insurer providing management of claims and working with employees with respect to rehabilitation.

Procurement and Contracts

- Procurement and Contracts manages procurement, warehousing and provides procurement advice including conducting tender and quotation processes.

Corporate Governance

- Corporate Governance manages a diverse range of organisational functions such as strategy and governance, indigenous partnerships, Councillor support, disaster management and internal audit.

Office of the Chief Executive Officer (CEO)

Office of the CEO and People, Culture and Organisational Performance (PC&OP) provide support to all of Council, creating a safe, rewarding, equitable and productive workplace.

The PC&OP team is focused on working in partnership and collaboration across the organisation to deliver strategies, quality operational services, as well as projects and initiatives through a number of functions. These include:

- Corporate Strategy and Business Transformation
- Health, Safety and Wellbeing
- Human Resources, including recruitment and selection, employee and industrial relations, payroll, and reward and recognition.

Redland Investment Corporation Pty Ltd (RIC)**Creating value that benefits our community**

- RIC was established by Redland City Council in 2014 to identify alternate revenue sources, new business opportunities, and realise value for Council and the Redlands Coast community. Pursuant to the Council resolution dated 16 June 2021, RIC's focus is the progression and completion of the three main projects Weinam Creek PDA, Toondah Harbour PDA, and Capalaba Revitalisation.

REDLAND CITY COUNCIL
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

2 Statement of functions and activities - continued

2(b) Analysis of results by function

Income, expenses and assets defined between recurring and capital are attributed to the following functions:

Year ended 30 June 2023

Functions	Gross income						Total Income	Gross expenses		Total Expenses	Net result from recurrent operations	Net Result	Total Assets
	Recurrent			Capital									
	Grants	Other		Grants	Other								
	\$000	\$000	\$000	\$000	\$000	\$000	\$000						
Customer and Cultural Services	909	1,021	806	57	-	2,793	(25,732)	(25,732)	-	(25,732)	(23,802)	(22,939)	17,663
Planning, Communities and Environment	132	15,837	-	391	-	16,360	(39,312)	(39,312)	214	(39,098)	(23,343)	(22,738)	37,676
Infrastructure, Recreation and Facilities Services	2,032	6,821	4,392	26,190	-	39,435	(102,141)	(102,141)	(2,778)	(104,919)	(93,288)	(65,484)	1,753,968
Water and Wastewater Services	5	135,997	-	7,116	-	143,118	(103,601)	(103,601)	(319)	(103,920)	32,401	39,198	927,142
Waste Services	350	36,167	-	-	-	36,517	(27,963)	(27,963)	-	(27,963)	8,554	8,554	20,008
Advocacy, Major Projects & Economic Development	40	450	-	92	-	582	(5,240)	(5,240)	-	(5,240)	(4,750)	(4,658)	9,099
Organisational Services Department	6,663	130,186	477	-	-	137,326	(26,217)	(26,217)	(234)	(26,451)	110,632	110,875	619,097
Office of the CEO	132	-	-	-	-	132	757	757	-	757	889	889	4
Total Council	10,263	326,479	5,675	33,846	33,846	376,263	(329,449)	(329,449)	(3,117)	(332,566)	7,293	43,697	3,384,657
Redland Investment Corporation Pty Ltd (net of eliminations)		450	-	-	-	450	(808)	(808)	18	(790)	(358)	(340)	(2,084)
Total Consolidated	10,263	326,929	5,675	33,846	33,846	376,713	(330,257)	(330,257)	(3,099)	(333,356)	6,935	43,357	3,382,573

Year ended 30 June 2022

Functions	Gross income						Total Income	Gross expenses		Total Expenses	Net result from recurrent operations	Net Result	Total Assets
	Recurrent		Capital		Recurrent	Capital							
	Grants	Other	Grants	Other									
		\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000			
Customer and Cultural Services	885	956	-	-	1,841	(24,395)	(6)	(24,401)	(22,554)	(22,560)	18,974		
Planning, Communities and Environment	388	13,656	246	8,741	23,031	(35,359)	653	(34,706)	(21,315)	(11,675)	18,444		
Infrastructure, Recreation and Facilities Services	1,735	8,503	7,405	12,836	30,479	(96,320)	(3,287)	(99,607)	(86,082)	(69,128)	1,645,694		
Water and Wastewater Services	-	123,813	-	10,641	134,454	(96,087)	(303)	(96,390)	27,726	38,064	828,789		
Waste Services	378	32,829	-	-	33,207	(25,196)	(9)	(25,205)	8,011	8,002	20,890		
Organisational Services Department	7,939	121,482	403	-	129,824	(29,618)	(139)	(29,757)	99,803	100,067	596,785		
Office of the CEO	45	-	-	-	45	(77)	-	(77)	(32)	(32)	28		
Total Council	11,370	301,239	8,054	32,218	352,881	(307,052)	(3,091)	(310,143)	5,557	42,738	3,129,604		
Redland Investment Corporation Pty Ltd (net of eliminations)	-	3,121	-	-	3,121	(3,541)	1,274	(2,267)	(420)	854	(2,311)		
Total Consolidated	11,370	304,360	8,054	32,218	356,002	(310,593)	(1,817)	(312,410)	5,137	43,592	3,127,293		

* Please refer to the separate financial statements of Redland Investment Corporation Pty Ltd (RIC) for its financial performance and position prior to eliminations, accessible from Council's website: www.redland.qld.gov.au. Of note, the value of Council's investment in its wholly owned subsidiary, RIC, at reporting date was \$12,656,998 (2022: \$12,656,998).

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

3 Revenue analysis**3(a) Rates, levies and charges**

Rates, levies and charges are recognised as revenue when Council obtains control over the assets comprising these receipts, which is the beginning of the rating period to which they relate. Prepaid rates are recognised as a financial liability and subsequently recognised as revenue in the rating period to which they relate. Water consumption charges, which are levied in arrears, are recognised based on the period in which they are consumed, except for the access charge which is a fixed component, and is recognised over the levying period.

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
General rates	117,791	110,779	117,814	110,802
State Emergency Service (SES) charges	500	513	500	513
Environment and landfill remediation charges	15,283	14,207	15,283	14,207
Water access	21,763	20,878	21,763	20,878
Water consumption	51,956	48,812	51,960	48,816
Wastewater	52,117	48,983	52,117	48,983
Trade waste	1,676	1,464	1,677	1,464
Waste collection charges	32,922	30,991	32,922	30,991
Total rates and utility charges	294,008	276,627	294,036	276,654
Less: Pensioner remissions and rebates	(3,629)	(3,569)	(3,629)	(3,569)
	290,379	273,058	290,407	273,085

3(b) Fees

Revenue arising from fees is recognised when or as the performance obligation is completed and the customer receives the benefit of the goods/services being provided. The performance obligation relates to the specific services which are provided to the customers. Licences granted by Council are all either short-term or low-value and all revenue from licences is recognised at the time that the license is granted rather than the term of the license. Revenue from infringements is recognised on issue of infringement notice.

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Fines and penalties	2,911	1,850	2,911	1,850
Mooring and parking fees	677	739	592	660
Search fees	855	1,229	855	1,229
Development and related application fees	5,091	5,846	5,091	5,846
License fees	3,865	3,263	3,865	3,263
Commercial collection fees	461	391	461	391
Operational works application fees	1,169	1,254	1,169	1,389
Other fees and charges	3,459	4,074	3,459	3,745
	18,488	18,646	18,403	18,373

3(c) Interest received

Interest received from investments	8,640	1,073	8,559	1,040
Interest from overdue rates and utility charges	673	662	673	662
Interest from loan to subsidiary	-	-	-	13
Other interest income	1	1	1	1
	9,314	1,736	9,233	1,716

The impact of COVID-19 on Council's revenue amounts to \$7,393 (2022: \$11,768).

Interest on short-term investment is accrued over the term of the investment.

3(d) Dividend income

Council received and recognised a dividend of \$450,000 from RIC. The dividend was paid on 30 June 2023.

3(e) Grants, subsidies and contributionsGrants and subsidies

Grant income under AASB 15 *Revenue from Contracts with Customers*

Where grant income arises from an agreement which is enforceable and contains sufficiently specific performance obligations, then the revenue is recognised when control of each performance obligation is satisfied. Each performance obligation is considered to ensure that the revenue recognition reflects the transfer of control, and within grant agreements there may be some performance obligations where control transfers at a point in time and others which have continuous transfer of control over the life of the contract. Where control is transferred over time, generally the input method, being either costs or time incurred, is deemed to be the most appropriate method to reflect the transfer of benefit.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

3 Revenue analysis - continued**3(e) Grants, subsidies and contributions - continued**Grant income under AASB 1058 *Income of Not-for-Profit Entities*

Assets arising from grants in the scope of AASB 1058 are recognised at the asset's fair value when the asset is received. Council considers whether there are any related liability or equity items associated with the asset which are recognised in accordance with the relevant accounting standard. Once the assets and liabilities have been recognised, then income is recognised for any remaining asset value at the time when the asset is received.

Capital grants

Capital grants received under an enforceable contract to acquire or construct a specified item of property, plant and equipment which will be under Council's control on completion, are recognised as revenue when the obligation to construct or purchase is completed. For construction projects, this is generally as the construction progresses in accordance with costs incurred.

Non-cash contributions

Physical assets contributed to Council by developers in the form of water, wastewater, road works, stormwater and park equipment are recognised as revenue when Council obtains control of the asset. Generally, this is when the development becomes 'on-maintenance', i.e. Council becomes responsible for the maintenance of the asset. The revenue is recognised when there is sufficient data in the form of drawings and plans to determine the specifications and value of such assets. All non-cash contributions are recognised at the fair value of the assets received at the date of acquisition.

Cash contributions

Cash contributions are received by Council through infrastructure charges indicated in decision notices for developments such as material change of use, reconfiguration of a lot, plan sealing and/or new construction. The cash received is generally used for augmentation of infrastructure headworks. Council recognises revenue upon completion of the legislative trigger for payment.

Recurrent/operating and capital classification

Grants and contributions are to be classified as operating or capital depending on the purpose for which they were received. Capital revenue includes grants and contributions received, which are tied to specific projects for the replacement or upgrade of existing non-current assets and/or investment in new assets. It also includes non-cash contributions that are usually infrastructure assets received from developers as well as gains associated with disposal of non-current assets. All other revenue is classified as recurrent/operating.

	Note	Consolidated		Council	
		2023 \$000	2022 \$000	2023 \$000	2022 \$000
(i) Recurrent					
Financial assistance grant		6,528	7,829	6,528	7,829
Government grants and subsidies		3,735	3,542	3,735	3,542
Cash Contributions		595	674	595	674
		10,858	12,045	10,858	12,045

* 2022-23 Waste levy refund \$5,627,100 was greater than Waste levy payment \$5,276,994, therefore the net amount \$350,106 is presented in Government grants and subsidies.

(ii) Capital

Government grants and subsidies		5,675	8,054	5,675	8,054
Cash Contributions		12,559	16,512	12,559	16,512
Non-cash contributions	12	21,287	15,706	21,287	15,706
		39,521	40,272	39,521	40,272

(iii) Timing of revenue recognition for grants, subsidies and contributions

Consolidated		Note	2023		2022	
			Revenue recognised at point in time \$000	Revenue recognised over time \$000	Revenue recognised at point in time \$000	Revenue recognised over time \$000
Government grants and subsidies			21,906	7,186	27,467	9,144
Non-cash contributions		12	21,287	-	15,706	-
			43,193	7,186	43,173	9,144
Council						
Government grants and subsidies			21,906	7,186	27,467	9,144
Non-cash contributions		12	21,287	-	15,706	-
			43,193	7,186	43,173	9,144

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

3 Revenue analysis - continued**3(e) Grants, subsidies and contributions - continued****(iv) Conditions over contributions**

Contributions and non-reciprocal grants recognised as income which were obtained on the condition that they be expended in a manner specified by the contributor but had not been expended at the reporting date:

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Unexpended grants and contributions held in reserve 1 July	106,080	97,001	106,080	97,001
Prior period grants and contributions spent in year	(10,871)	(9,345)	(10,871)	(9,345)
Grants and contributions recognised as revenue in year	30,490	38,045	30,490	38,045
Current period grants and contributions spent in year	(16,542)	(19,621)	(16,542)	(19,621)
Unexpended grants and contributions held in reserve 30 June	109,157	106,080	109,157	106,080

4 Employee benefits

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Total staff wages and salaries	81,036	78,704	80,028	77,708
Councillors' remuneration	1,470	1,443	1,470	1,443
Annual leave and long service leave entitlements	9,401	8,121	9,362	8,111
Superannuation	10,091	9,678	9,992	9,588
	101,998	97,946	100,852	96,850
Other employee related expenses	4,765	8,209	4,704	8,152
	106,763	106,155	105,556	105,002
Less: Capitalised employee expenses	(7,573)	(7,445)	(7,573)	(7,445)
	99,190	98,710	97,983	97,557

Councillors' remuneration represents salary and superannuation expenses incurred in respect of carrying out their duties.

5 Materials and services

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Contractors	40,351	37,055	40,307	36,882
Consultants	4,503	5,336	5,293	4,787
Other Council outsourcing costs	27,415	23,383	27,309	23,238
Purchase of materials	55,997	51,407	55,995	50,355
Office administration costs	7,101	7,196	7,005	6,839
Electricity charges	5,168	5,661	5,167	5,660
Plant operations	4,449	3,742	4,383	3,729
Information technology resources	5,090	3,893	5,068	3,875
General insurance premiums	1,611	1,395	1,611	1,398
Community assistance	1,683	1,627	1,683	1,627
Audit of annual financial statements by Queensland Audit Office	178	174	152	149
Other material and service expenses	948	1,261	945	1,256
Remediation costs for landfill	2,096	(1,269)	2,096	(1,269)
	156,590	140,861	157,014	138,526

The impact of COVID-19 on Council's expenditure (employee costs and material and services) amounted to \$180,967 (2022: \$369,356) (refer to Note 1(k)).

6 Depreciation and amortisation

		Consolidated		Council	
	Note	2023	2022	2023	2022
		\$000	\$000	\$000	\$000
Depreciation of non-current assets	12	69,665	66,556	69,646	66,533
Amortisation of intangible assets		877	841	877	841
Depreciation of right-of-use assets	13(a)	972	940	972	940
		71,514	68,337	71,495	68,314

7 Cash and cash equivalents

Cash and cash equivalents includes cash on hand, all cash and cheques receipted but not banked at the year end, and deposits held at call with financial institutions.

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Cash at bank and on hand	4,888	23,406	3,285	22,540
Deposits at call	262,955	229,545	261,670	226,127
Balance as per Consolidated Statement of Cash Flows	267,843	252,951	264,955	248,667

Council's cash and cash equivalents are subject to a number of restrictions that limit amounts available for discretionary or future use. Council accounts for these restrictions internally using a system of reserves as follows:

Special projects reserve

This reserve holds funds identified for various projects and for funding specific expenditure.

Constrained works reserve

This reserve includes all contributions of monetary revenue received during the reported and previous periods which are constrained for the purpose of funding specific expenditure. The closing balance reported at the year end represents amounts not yet expended and must be retained until expended in the manner specified by the contributor or relevant legislation.

Separate charge reserve - environment and coastal management

This reserve holds funds levied for the Environment and Coastal Management Separate Charge for ongoing maintenance and future capital expenditure for conservation maintenance and environmental land acquisitions.

Separate charge reserve - SES

This reserve holds funds levied for Redland City State Emergency Services through the engagement of a SES Local Controller.

Special charge reserve - canals

This reserve holds funds levied for the Canal Special Charges and the Sovereign Waters Lake Special Charge.

	Consolidated		Council	
Note	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Restricted funds:				
Special projects reserve	7,034	9,307	7,034	9,307
Constrained works reserve	109,157	106,080	109,157	106,080
Separate charge reserve - environment and coastal management	-	2	-	2
Special charge reserve - SES	123	120	123	120
Special charge reserve - canals	886	856	886	856
	117,200	116,365	117,200	116,365
Unrestricted funds	150,643	136,586	147,755	132,302
Total cash and cash equivalents	267,843	252,951	264,955	248,667

The Group holds the below facilities with ANZ and CBA to facilitate its operational monetary requirements. Unrestricted access was available at balance date to these facilities and their associated values are:

ANZ Commercial Card (RIC)	\$30,000
CBA Corporate Charge Card	\$385,000
CBA Business Loan Facility (RIC)	\$2,100,000
CBA Intra Day Credit Accommodation	\$5,000,000
CBA Liability for Bank Guarantee	\$3,761,000

Cash is held with ANZ and CBA in normal business cheque accounts. Both banks currently have a short-term credit rating of A-1 + and a long-term credit rating of AA- from Standard & Poor's.

Deposits at call are held with QTC which has a short-term credit rating of A-1 + and a long-term credit rating of AA+ from Standard & Poor's.

Cash is held at a floating interest rate. The weighted average interest rate is 3.39% (2022: 0.62%).

8 Short-term investment

Council's short-term investment includes investment in a fixed term deposit held with CBA. The term deposit is designated to be measured at amortised cost, has fixed interest rate of 4.57% and matures on 23 October 2023 (2022: 0.54%).

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

9 Trade and other receivables

Trade receivables are recognised at the amounts due at the time of sale or service delivery, i.e. the agreed purchase price/contract price, at trade date. Settlement of these amounts is generally within 30 days from the invoice date.

The collectability of receivables is assessed periodically and based on lifetime expected credit losses and any objective evidence of possible default, the carrying amount is reduced for impairment.

All known bad debts were written-off or provided for at 30 June 2023.

Council is empowered under the provisions of the *Local Government Regulation 2012* to sell an owner's property to recover outstanding rate and statutory charges debts, therefore Council generally does not impair rate and statutory charges receivables.

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Rates and utility charges	34,005	31,237	34,005	31,227
Trade and other debtors	13,630	13,530	10,728	10,655
Tax recoverable	1,935	1,930	1,895	1,898
Less: Allowance for impairment	(952)	(989)	(952)	(989)
	48,618	45,708	45,676	42,791

Interest is charged on outstanding rates and charges applied to the land at a fixed rate of 11.64% (2022: 8.03%) per annum. No interest is charged on other debtors. There is no concentration of credit risk for rates and utility charges, fees and other receivables. Credit risk is measured and managed using an ageing analysis.

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Trade and other receivables ageing analysis:				
Fully performing	37,221	34,047	34,279	31,138
Past due:				
31 - 60 days	4,364	5,197	4,364	5,197
61 - 90 days	231	220	231	220
> 90 days	6,802	6,244	6,802	6,236
	48,618	45,708	45,676	42,791

Trade and other receivables include \$2,286,380 (2022: \$3,789,020) of contract receivables under AASB 15 and AASB 1058.

10 Inventories

Inventories are valued at the lower of cost and net realisable value. Costs are assigned on the basis of weighted average cost.

Net realisable value is determined on the basis of the market value or list price of similar assets available for sale, less the estimated selling expenses.

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Inventories held for distribution - measured at cost	943	875	943	875
Land held for development and resale:				
Opening balance at 1 July	-	2,305	-	-
Acquisition and related costs	-	24	-	-
Transfer to cost of goods sold	-	(2,329)	-	-
Closing balance at 30 June	943	875	943	875

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Opening balance at 1 July	5,466	6,802	1,293	1,225
Acquisition of investment property	1,848	160	-	-
Revaluation adjustment	478	69	110	68
Disposal of investment property	(36)	(1,565)	-	-
Closing balance at 30 June	7,756	5,466	1,403	1,293

11 Investment property

12 Fixed and intangible assets

Each class of property, plant and equipment is stated at cost or fair value less, where applicable, accumulated depreciation and accumulated impairment losses.

The specific threshold amounts are \$1 for land and buildings, and \$5,000 for all other asset classes. Individual assets valued below the asset recognition threshold are recognised as an asset if connected to a larger network.

Acquisition and/or construction of assets

Acquisitions of assets are initially recorded at cost. Historical cost includes expenditure that is directly attributable to the acquisition of the items. Wages and material costs incurred in the acquisition or construction of assets are treated as capital expenditure. Routine operating maintenance, repair costs and minor renewals to maintain the operational capacity of non-current assets are expensed as incurred. Expenditure that relates to the replacement of a major component of an asset to maintain its service potential is capitalised.

Assets received in the form of contributions are recognised as assets and revenue at fair value (by Council valuation) where that value exceeds the recognition thresholds for the respective asset class. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Valuation

All asset categories are measured under the revaluation model, at fair value, except for waste, parks, plant and equipment and work in progress which are measured under the cost model.

Non-current physical assets measured at fair value are revalued, where required, so that the carrying amount of each class of asset does not materially differ from its fair value at the reporting date. The valuation methodology maximises observable inputs where available. This is achieved by comprehensively revaluing these assets at least once every five years by engaging either independent external valuers or suitably qualified internal staff. In interim years, valuations are performed with reference to a suitable index.

Any revaluation increment arising on the revaluation of an asset is credited to the appropriate class of the asset revaluation surplus, except to the extent it reverses a revaluation decrement for the class previously recognised as an expense. A decrease in the carrying amount on revaluation is charged as an expense, to the extent it exceeds the balance, if any, in the revaluation surplus of that asset class.

On revaluation, accumulated depreciation is restated proportionately with the change in the carrying amount of the asset and any change in the estimate of remaining useful life.

Details of valuers and methods of valuations are disclosed in Note 24.

Depreciation and amortisation

Land, earthworks, artwork and heritage assets are not depreciated as they have unlimited useful lives. Depreciation on other fixed assets is calculated on a straight-line basis so as to write-off the net cost or revalued amount of each depreciable asset, less its estimated residual value, progressively over its estimated useful life to Council. Management believes that the straight-line basis appropriately reflects the pattern of consumption of all Council assets.

Assets are depreciated from the date of acquisition, or in respect of internally constructed assets, from the date an asset is completed and commissioned ready for use.

Where assets have separately identifiable components that are subject to regular replacement, these components are assigned useful lives distinct from the asset to which they relate. Any expenditure that increases the originally assessed capacity or service potential of an asset is capitalised and the new depreciable amount is depreciated over the remaining useful life of the asset to the Council.

Major spares purchased specifically for particular assets that are above the asset recognition threshold are capitalised and depreciated on the same basis as the asset to which they relate.

Depreciation methods and estimated useful lives of property, plant and equipment assets are reviewed at the end of each reporting period and adjusted, where necessary, to reflect any changes in the pattern of consumption, physical wear and tear, technical or commercial obsolescence, or management intentions. Details of the range of estimated useful lives for each class of asset are shown in Note 12(a).

Software has a finite life between 3 and 10 years. Straight line amortisation is used with no residual value.

Land under roads

Land under the road network within the Council area that has been dedicated and opened for public use under the *Land Act 1994* or the *Land Title Act 1994* is not controlled by Council but is controlled by the State pursuant to the relevant legislation. Therefore this land is not recognised in these financial statements.

REDLAND CITY COUNCIL
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
For the year ended 30 June 2023

12(a) Property, plant and equipment

Asset class	Note	Land	Buildings	Plant and equipment	Roads	Stormwater drainage	Water and wastewater	Parks	Other infrastructure	Waste	Work in progress	Total
Basis of measurement		Fair value	Fair value	Cost	Fair value	Fair value	Fair value	Cost	Fair value	Cost	Cost	
Range of estimated useful life in years		n/a	10-75	3-10	10-120	20-150	10-134	16-60	15-100	5-70	n/a	
Council - 30 June 2023												
Asset values		\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Opening gross value as at 1 July 2022		303,480	163,847	52,181	1,058,380	673,710	1,447,799	121,361	323,012	19,956	34,462	4,198,188
Work in progress expenditure		-	-	-	-	-	-	-	-	-	75,907	75,907
Transfers from work in progress		-	-	-	-	-	-	-	-	-	(45,570)	(45,570)
Additions		4,532	1,745	3,907	13,465	2,601	3,370	7,089	8,702	267	-	45,678
Contributed assets at fair value		-	-	58	2,249	3,013	4,539	-	11,428	-	-	21,287
Disposals		(445)	(270)	(2,561)	(4,756)	(131)	(988)	(1,803)	(719)	-	-	(11,673)
Revaluation adjustments		20,124	13,541	-	63,921	32,857	157,907	-	19,464	-	-	307,814
Transfers between asset classes/intangible assets		-	249	330	869	2,188	299	(3,132)	-	(803)	-	-
Closing gross value at 30 June 2023		327,691	179,112	53,915	1,134,128	714,238	1,612,926	123,515	361,887	19,420	64,799	4,591,631
Accumulated depreciation												
Opening balance as at 1 July 2022		-	56,115	29,420	338,172	200,568	650,570	56,712	62,318	3,521	-	1,397,396
Depreciation adjustments		-	-	-	(35)	-	-	-	-	-	-	(35)
Depreciation for the year	6	-	3,910	4,761	18,329	7,394	25,546	5,226	4,120	360	-	69,646
Depreciation on disposals		-	(143)	(2,109)	(2,770)	(14)	(668)	(1,506)	(430)	-	-	(7,640)
Depreciation on revaluation adjustments		-	4,931	-	22,145	10,567	50,489	-	3,750	-	-	91,882
Depreciation on transfers between asset classes/intangible assets		-	(28)	(4)	242	-	32	(242)	-	-	-	-
Accumulated depreciation at 30 June 2023		-	64,785	32,068	376,083	218,515	725,969	60,190	69,758	3,881	-	1,551,249
Council book value as at 30 June 2023		327,691	114,327	21,847	758,045	495,723	886,957	63,325	292,129	15,539	64,799	3,040,382
Consolidated book value as at 30 June 2023		327,296	114,606	21,859	758,045	495,723	886,957	63,325	292,129	15,539	63,293	3,038,772

RIC held no material property, plant and equipment as at 30 June 2023. As such, the consolidated results are presented in aggregate.

Land with a carrying value of \$17,199,766 (2022: \$16,216,761) has restricted use as a result of a development management agreement entered into with the Walker Group for development of the Toondah Harbour Priority Development Area (refer Note 19).

Included and in addition to the above schedule is a property located at 248 Middle Street Cleveland with a land carrying value of \$3,330,228 (2022: \$3,141,725), and a property located at 233 Middle Street Cleveland with a land carrying value of \$8,283,249 (2022: \$7,814,386) and buildings carrying value of \$3,419,298 (2022: \$3,120,662). Both properties are subject to an operating lease and not held for use by Council. Refer to Note 13 for details of operating leases where Council is a lessor.

12(b) Property, plant and equipment - prior year comparative

Asset class	Note	Land	Buildings	Plant and equipment	Roads	Stormwater drainage	Water and wastewater	Parks	Other infrastructure	Waste	Work in progress	Total
		Fair value	Fair value	Cost	Fair value	Fair value	Fair value	Cost	Fair value	Cost	Cost	
Range of estimated useful life in years		n/a	10-75	3-10	10-120	20-150	10-134	16-60	15-100	5-70	n/a	
Council - 30 June 2022												
Asset values		\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Opening gross value as at 1 July 2021		286,838	154,325	50,587	980,202	627,537	1,391,740	114,200	299,017	19,674	23,012	3,947,132
Assets not previously recognised or disposed		-	-	-	16	39	155	-	-	-	-	210
Work in progress expenditure		-	-	-	-	-	-	-	-	-	68,881	68,881
Transfers from work in progress		-	-	-	-	-	-	-	-	-	(57,431)	(57,431)
Additions		1,140	579	6,105	26,477	3,061	8,479	9,800	1,516	448	-	57,605
Contributed assets at fair value		-	-	-	4,474	4,435	6,767	30	-	-	-	15,706
Disposals		(408)	(13)	(4,354)	(4,814)	(576)	(1,904)	(1,416)	(760)	(66)	-	(14,311)
Revaluation adjustments		16,387	8,127	-	54,210	36,193	42,188	-	23,291	-	-	180,396
Transfers between asset classes/intangibles		(477)	829	(157)	(2,185)	3,021	374	(1,253)	(52)	(100)	-	-
Closing gross value at 30 June 2022		303,480	163,847	52,181	1,058,380	673,710	1,447,799	121,361	323,012	19,956	34,462	4,198,188
Accumulated depreciation												
Opening balance as at 1 July 2021		-	49,960	27,846	305,195	182,979	603,025	52,844	54,241	3,063	-	1,279,153
Depreciation adjustments		-	-	-	3	16	51	-	-	-	-	70
Depreciation for the year	6	-	3,425	5,360	17,157	6,848	24,424	4,943	3,860	516	-	66,533
Depreciation on disposals		-	(13)	(3,786)	(2,633)	(260)	(1,600)	(1,068)	(292)	(58)	-	(9,710)
Depreciation on revaluation adjustments		-	2,737	-	18,449	10,985	24,670	-	4,509	-	-	61,350
Depreciation on transfers between asset classes/intangibles		-	6	-	1	-	-	(7)	-	-	-	-
Accumulated depreciation at 30 June 2022		-	56,115	29,420	338,172	200,568	650,570	56,712	62,318	3,521	-	1,397,396
Council book value as at 30 June 2022		303,480	107,732	22,761	720,208	473,142	797,229	64,649	260,694	16,435	34,462	2,800,792
Consolidated book value as at 30 June 2022		303,031	108,025	22,779	720,208	473,142	797,229	64,649	260,694	16,435	33,568	2,799,760

RIC held no material property, plant and equipment as at 30 June 2022. As such, the consolidated results are presented in aggregate.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

13 Leases**Council as a lessee**

Where Council assesses that an agreement contains a lease, a right-of-use asset and lease liability is recognised on inception of the lease. Council does not separate lease and non-lease components for any class of assets and is accounting for lease payments as a single component.

The right-of-use asset is measured using the cost model where cost on initial recognition comprises: the lease liability, initial direct costs, prepaid lease payments, estimated cost of removal and restoration, less any lease incentives received. This is depreciated over the lease term on a straight-line basis and assessed for impairment in accordance with AASB 136 *Impairment of Assets*.

The lease liability is initially recognised at the present value of the remaining lease payments at the commencement of the lease. The discount rate is the rate implicit in the lease, however where this cannot be readily determined then the Council's incremental borrowing rate for a similar term with similar security is used.

Subsequent to initial recognition, the lease liability is measured at amortised cost using the effective interest rate method. The lease liability is re-measured whether there is a lease modification, or change in estimate of the lease term or index upon which the lease payments are based (e.g. CPI).

Where the lease liability is re-measured, the right-of-use asset is adjusted to reflect the re-measurement.

Exceptions to lease accounting

Council has applied the exceptions to lease accounting for both short-term leases (i.e. leases with a term of less than or equal to 12 months) and leases of low-value assets. Council recognises the payments associated with these leases as an expense on a straight-line basis over the lease term.

Leases at significantly below market value/Concessionary/Peppercorn leases

Council has elected to measure the right-of-use asset arising from the concessionary/peppercorn leases at cost which is based on the associated lease liability at initial recognition.

13(a) Terms and conditions of leases

Council has leases in place over land, buildings and plant and equipment.

Land

Council leases eleven parcels of land from the Queensland State Government which are used for various community benefits. The term of these leases range between 20 and 50 years, with no renewal options available to Council. Annual lease payments are calculated to be 6% of the property valuation, which is subject to change year on year.

Buildings

Council leases two buildings, one of which is used as a library, and the other is used as a visitor information centre. The term of these leases are 10 years and 3 years respectively, with one lease containing a renewal option which was exercised during the 2019-2020 financial period at Council's discretion. One of the leases includes a fixed annual increase to lease payments of 4%, with the other lease not subject to any changes to lease payments year on year.

Plant and Equipment

Council has one leasing contract in place for plant and equipment. This is to lease multiple waste transfer bins, multiple bulk bins and waste collection vehicles. The term of this lease is 12 years, requiring both fixed and variable payments for the term of the lease.

A lease liability and right-of-use asset has not been recognised for the lease of waste collection vehicles and bulk bins, as the consideration for the lease of these assets is completely variable based on usage with no dependency on an index or rate, and with no fixed payments. As a result, the lease payments are recognised within the Statement of Comprehensive Income as an expense when incurred and invoiced by the lessor. Refer to "Amounts included in the Statement of Comprehensive Income related to leases" section below for the total expense incurred in the 2022-2023 financial period in relation to waste collection vehicles and bulk bins.

Right-of-use assets

Council	Land	Buildings	Plant & Equipment	Total
	\$	\$	\$	\$
	\$000	\$000	\$000	\$000
Balance at 1 July 2022	2,829	1,876	324	5,029
Additions to right-of-use assets	64	81	-	145
Adjustments to right-of-use assets due to remeasurement of lease liability	135	-	-	135
Depreciation charge	(408)	(524)	(40)	(972)
Impairment of right-of-use assets	-	-	-	-
Balance at 30 June 2023	2,620	1,433	284	4,337

13 Leases - continued

13(a) Terms and conditions of leases - continued

Right-of-use assets

Council - prior year comparison	Land \$ \$000	Buildings \$ \$000	Plant & Equipment \$ \$000	Total \$ \$000
Balance at 1 July 2021	2,924	2,735	369	6,028
Additions to right-of-use assets	-	-	-	-
Adjustments to right-of-use assets due to remeasurement of lease liability	295	(353)	(1)	(59)
Depreciation charge	(390)	(506)	(44)	(940)
Impairment of right-of-use assets	-	-	-	-
Balance at 30 June 2022	2,829	1,876	324	5,029

13(b) Lease liabilities

The table below shows the maturity analysis of the lease liabilities based on contractual cashflows and therefore the amounts will not be the same as the recognised lease liability in the Consolidated Statement of Financial Position.

Council	< 1 year \$000	1-5 years \$000	> 5 years \$000	Total contractual cash flows \$000	Total per statement of financial position \$000
2023	1,244	2,214	2,204	5,662	5,053
2022	1,154	3,045	2,374	6,573	5,877

Liabilities not recognised - extension options

When lease contracts provide Council with extension options that can be exercised at Council's discretion, at each reporting date Council assesses whether it is reasonably certain that the extension options will be exercised based on current operations and Council strategy.

As at 30 June 2023, all extension options available to Council have been assessed as reasonably certain of being exercised, and have been included within the lease liability.

Amounts included in the Consolidated Statement of Comprehensive Income related to leases

The following amounts have been recognised in the Consolidated Statement of Comprehensive Income for leases where Council is the lessee:

Council	2023 \$000	2022 \$000
Interest on lease liabilities	116	125
Variable lease payments based on usage not included in the measurement of lease liabilities	8,516	7,289
Income from sub-leasing right-of-use assets	(34)	(33)
Depreciation of right-of-use assets	972	940
	9,570	8,321
Total cash outflows for leases	9,530	8,309

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

13 Leases - continued**13(c) Leases at significantly below market value - concessionary/peppercorn leases**

Council is not party to any concessionary/peppercorn leases at 30 June 2023.

13(d) Council as a lessor

When Council is a lessor, the lease is classified as either an operating or finance lease at inception date, based on whether substantially all of the risks and rewards incidental to ownership of the asset have been transferred to the lessee. If the risks and rewards have been transferred then the lease is classified as a finance lease, otherwise it is an operating lease.

If the lease contains lease and non-lease components then the non-lease components are accounted for in accordance with AASB 15 *Revenue from Contracts with Customers*.

The lease income is recognised on a straight-line basis over the lease term.

Finance leases:

Council does not have any finance leases in place.

Operating leases:

Where Council retains the risks and rewards relating to a lease, the lease is classified as an operating lease.

The minimum lease receipts arising from operating leases are as follows:

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Operating Leases				
Not later than 1 year	971	965	585	788
Between 1 and 2 years	611	599	289	426
Between 2 and 3 years	316	406	199	271
Between 3 and 4 years	171	255	128	199
Between 4 and 5 years	140	164	116	128
Later than 5 years	1,140	1,349	1,140	1,255
	3,349	3,738	2,457	3,067

The assets are included in the Consolidated Statement of Financial Position as:

- investment property - where the asset is held predominantly for rental or capital growth purposes (refer Note 11), or
- property, plant and equipment - where the rental is incidental or the asset is held to meet Council's service delivery objectives (refer Note 12).

Assets classified as investment property:

Council's wholly owned subsidiary Redland Investment Corporation Pty Ltd has entered into commercial property leases on its investment property, specifically Cleveland Plaza.

Rent from investment and other property is recognised as income on a periodic straight line basis over the lease term.

The minimum lease receipts arising from operating leases are as follows:

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Rental income (excluding variable lease payments not dependent on an index or rate)	396	328	-	-
Direct operating expenses from property that generated rental income	194	108	-	-

There is nil unearned finance income, unguaranteed residual values accruing to the benefit of Council, accumulated allowance for uncollectible minimum lease payments receivable or contingent rents recognised as income applicable to the leases.

There are no restrictions on the realisability of investment property or remittance of income and proceeds of disposal. The Council does not have any contractual obligations to purchase, construct or develop investment property.

Assets classified as property, plant and equipment:

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Rental income (excluding variable lease payments not dependent on an index or rate)	624	584	624	584
Rental income relating to variable lease payments not dependent on an index or rate	-	-	-	-

13 Leases - continued

Amount of property, plant and equipment leased out by Council under operating leases:

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Land	13,559	11,897	13,559	11,897
Buildings	5,159	6,489	5,159	6,489
Total property, plant and equipment leased out by Council under operating leases	18,718	18,386	18,718	18,386

14 Trade and other payables

Creditors and accruals are recognised upon receipt of the goods or services ordered and are measured at the agreed purchase or contract price. Amounts owing are unsecured and generally settled within 30 days.

Creditors and accruals are expected to be settled within 12 months and include accrued salaries and wages.

Annual leave represents the amount which Council has a present obligation to pay resulting from employees' services provided up to the reporting date. As Council does not have an unconditional right to defer settlement of the annual leave beyond twelve months after the reporting date, annual leave is classified as a current liability. Of the consolidated annual leave balance, \$6,738,968 (2022:\$6,288,941) is expected to be settled within 12 months from the balance date and \$476,597 (2022:\$1,360,150) is expected to be settled after 12 months.

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Creditors and accruals	33,245	40,358	33,194	40,826
Annual leave	7,216	7,649	7,153	7,601
	40,461	48,007	40,347	48,427

15 Borrowings

15(a) Current

Loans - Queensland Treasury Corporation (QTC)

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
	5,252	9,355	5,252	9,355
	5,252	9,355	5,252	9,355

15(b) Non-current

Loans - Queensland Treasury Corporation (QTC)

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
	44,472	37,583	44,472	37,583
	44,472	37,583	44,472	37,583

15(c) Movement in loans:

Opening balance at 1 July	46,938	44,152	46,938	44,152
Loan repayment - principal*	(7,952)	(7,230)	(7,952)	(7,230)
Loan repayment - interest	(1,483)	(1,769)	(1,483)	(1,769)
Accrued interest expense	1,416	1,484	1,416	1,484
Loan drawdown	10,805	10,301	10,805	10,301
Closing balance at 30 June	49,724	46,938	49,724	46,938

* Council's borrowing capacity is constrained by the provisions of the *Statutory Bodies Financial Arrangements Act 1982*. All Council borrowings are sourced from QTC.

The market value of QTC loans at the reporting date was \$45,746,466 (2022: \$44,062,164). This represents the debt value at the current market interest rate if Council repaid it at that date. As it is the intention of Council to hold the debt for its term, no provision is required to be made in these accounts. No assets have been pledged as security by Council for any liabilities, however all loans are ultimately guaranteed by the Queensland Government. Expected final repayment dates vary from 15 July 2022 to 15 July 2042. There have been no defaults or breaches of the loan agreement during the year.

Borrowings are in AUD denominated amounts and carried at amortised cost. Interest is expensed as it is incurred. The weighted average borrowing rate is 3.98% (2022: 4.25%). Borrowings are on a fixed rate. No borrowing costs were capitalised on qualifying assets.

Council measures and manages its exposure to liquidity risk through a maturity analysis. The remaining contractual cash flows of financial liabilities at the end of the reporting period were:

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Less than 1 year	5,331	9,435	5,331	9,435
1 to 5 years	18,561	17,857	18,561	17,857
Over 5 years	41,123	30,127	41,123	30,127
Total contractual cash flows	65,015	57,419	65,015	57,419
Carrying amount	49,724	46,938	49,724	46,938

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

16 Provisions

Employee benefit provisions

Employee benefits are classified as provisions when the timing or amount of the future payment is uncertain. Employee benefit provisions are further classified as current if they are expected to be settled within 12 months after the end of the period in which the employees render the related service or as non-current if they are not expected to be settled within 12 months after the end of the period in which the employees render the related service.

The provision for long service leave represents the present value of the estimated future cash outflows to be made in respect of services provided by employees up to the reporting date. The liability is calculated using projected future increase in the current pay rates including oncosts, the probability of the employee remaining in Council's employment or other associated employment as well as the timing of leave payouts. The payments are discounted using market yields of Commonwealth Government bonds at the end of the reporting period with terms and currencies that match, as closely as possible, the estimated future cash outflows.

Rehabilitation provisions

A provision is made for the cost of restoration in respect of landfills and represents the present value of the anticipated future costs of decontamination and monitoring of historical residues and leaching on these sites.

A provision is also made for the cost of restoration of the German Church Road quarry and represents the present value of the anticipated future costs associated with the closure of the quarry and the rehabilitation of this site.

The calculation of these provisions requires assumptions such as application of environmental legislation, available technologies and engineering cost estimates. These uncertainties may result in future actual expenditure differing from amounts currently provided. Due to the long-term nature of the liabilities, the most significant uncertainty in estimating the provision is the cost that will be incurred. The provisions recognised for landfill and quarry sites are reviewed at least annually and updated based on the facts and circumstances available at the time.

	Consolidated		Council	
	2023	2022	2023	2022
	\$'000	\$'000	\$'000	\$'000
16(a) Current				
Landfill rehabilitation	5,353	7,909	5,353	7,909
Workers compensation	1,140	1,205	1,140	1,205
Long service leave	10,454	10,874	10,454	10,874
Concrete recycling	19		19	
	16,966	19,988	16,966	19,988
16(b) Non-current				
Quarry rehabilitation	535	312	535	312
Landfill rehabilitation	18,839	13,475	18,839	13,475
Workers compensation	381	1,837	381	1,837
Long service leave	2,431	2,344	2,287	2,224
	22,186	17,968	22,042	17,848
16(c) Long service leave				
Current long service leave (expected settlement within 12 months)	1,807	1,579	1,807	1,579
Current long service leave (expected settlement after 12 months)	8,647	9,295	8,647	9,295
Non-current long service leave*	2,431	2,344	2,287	2,224
Total long service leave	12,885	13,218	12,741	13,098

* The non-current portion relates to employees who have not yet reached the required years of service to be entitled to take long service leave.

16(d) Movements in provisions

Quarry rehabilitation

Opening balance at 1 July	312	410	312	410
Increase/(decrease) in provision	223	(98)	223	(98)
Closing balance at 30 June	535	312	535	312

Movements include the estimated present value cost of restoring the quarry site to as near its original condition as possible at the end of its useful life.

Landfill rehabilitation

Opening balance at 1 July	21,384	21,959	21,384	21,959
Increase/(decrease) in provision due to change in discount rate and costs	3,659	180	3,659	180
Provision utilised during the period	(1,765)	(1,342)	(1,765)	(1,342)
Increase in provision due to passage of time - borrowing costs	914	587	914	587
Closing balance at 30 June	24,192	21,384	24,192	21,384

This is the estimated present value cost of restoring closed landfill sites across the city and is based on Council's 10 year expenditure program. The program is funded by a separate charge. Movements in landfill provisions reflect the estimated present value of monitoring and rehabilitating closed landfill sites.

16 Provisions - continued

16(d) Movements in provisions - continued

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
<u>Workers compensation</u>				
Opening balance at 1 July	3,042	1,966	3,042	1,966
Adjustment for period	(1,521)	1,076	(1,521)	1,076
Closing balance at 30 June	1,521	3,042	1,521	3,042
<u>Long service leave</u>				
Opening balance at 1 July	13,218	14,632	13,098	14,531
Long service leave entitlement raised	2,008	2,085	1,984	2,066
Impact of increase of discount rates	(344)	(1,235)	(344)	(1,235)
Long service entitlement used/extinguished	(1,096)	(1,168)	(1,096)	(1,168)
Long service entitlement paid	(901)	(1,096)	(901)	(1,096)
Closing balance at 30 June	12,885	13,218	12,741	13,098

17 Other liabilities

17(a) Other current liabilities

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Unearned revenue	1,493	1,229	1,466	1,211
Prepaid rates and charges	3,099	2,595	3,099	2,595
Unearned grants	6,388	5,499	6,388	5,499
Waste Levy refund received in advance*	5,723	5,597	5,723	5,597
	16,703	14,920	16,676	14,902

Other current liabilities include \$6,388,139 (2022: \$5,498,883) of contract liabilities under AASB 15 *Revenue from Contracts with Customers* and AASB 1058 *Income of Not-for-Profit Entities*.

17(b) Other non-current liabilities

	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Waste Levy refund received in advance*	14,946	16,350	14,946	16,350
	14,946	16,350	14,946	16,350

* In 2021-2022 Council received an advanced payment from the State Government of \$21,947,652. The amount received represents four years waste levy for a period from 2022-2023 to 2025-2026, being \$5,597,378 for the first year, \$5,722,596 for the second year and \$10,627,678 for the remaining two years. In June 2023, a further advance payment of \$4,317,977 has been received in respect of financial year 2026-27.

18 Asset revaluation surplus

The closing balance of the asset revaluation surplus comprises the following asset classes. Increases and decreases on revaluation are offset within the same asset class.

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Land	137,105	116,981	137,105	116,981
Buildings	90,998	82,388	90,998	82,388
Roads	371,914	330,138	371,914	330,138
Stormwater drainage	282,390	260,100	282,390	260,100
Water and wastewater	324,550	217,132	324,550	217,132
Other infrastructure	234,375	218,661	234,375	218,661
	1,441,332	1,225,400	1,441,332	1,225,400

19 Commitments

Operating contractual commitments

Contractual commitments at end of financial year but not recognised in the financial statements are as follows:

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Roadworks	245	235	245	235
Water and wastewater	1,793	3,462	1,793	3,462
Waste	150,081	157,783	150,081	157,783
Other	40,774	38,673	40,766	38,648
	192,893	200,153	192,885	200,128
These expenditures are payable:				
Within 1 year	66,030	64,414	66,022	64,401
1 to 5 years	91,510	92,389	91,510	92,377
Greater than 5 years	35,353	43,350	35,353	43,350
	192,893	200,153	192,885	200,128

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For the year ended 30 June 2023

19 Commitments - continued**Capital contractual commitments**

Commitments for the construction of the following assets contracted for at year end but not recognised as liabilities are as follows and are payable within 1 year:

	Consolidated		Council	
	2023	2022	2023	2022
	\$000	\$000	\$000	\$000
Roadworks	6	1	6	1
Water and wastewater	968	897	968	897
Waste	-	28	-	28
Other*	142,474	18,685	142,474	18,685
	<u>143,448</u>	<u>19,611</u>	<u>143,448</u>	<u>19,611</u>

* Included are \$65,869,980 for Redlands Coast Regional Sport and Recreation Precinct and \$44,162,774 for Wellington St/Panorama Drive road duplication.

These expenditures are payable:

Within 1 year	74,656	18,944	74,656	18,944
1 to 5 years	68,792	667	68,792	667
	<u>143,448</u>	<u>19,611</u>	<u>143,448</u>	<u>19,611</u>

Landfill Remediation Separate Charge

Levied and retained for future works

	<u>14,680</u>	<u>12,908</u>	<u>14,680</u>	<u>12,908</u>
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Council has entered into a Development Agreement (DA) with the former Minister for Economic Development Queensland (MEDQ) and Walker Group (Walker) to develop land owned by Council and the State as part of the Toondah Harbour project. The DA was executed in February 2016 and is currently in the environmental approvals phase of the project. In accordance with the DA, Council land to be developed by Walker as part of this project, is included in property, plant and equipment and has a carrying value of \$17,189,766 (2022: \$16,216,761). A portion of the land will be developed for community infrastructure and will be transferred (where not already owned) to Council.

Council also entered into another agreement with MEDQ and Redland Investment Corporation Pty Ltd (RIC) for the development of the Weinam Creek Priority Development Area (PDA) delivering much needed infrastructure for the community and the revitalisation of the Redland Bay area. This project is being managed by RIC and will be progressing in the coming years according to the requirements of the agreement.

20 Contingent liabilities and contingent assets**Contingent liabilities:**

Details and estimates of contingent liabilities as at 30 June 2023 are as follows:

Workers' compensation self-insurer liability

The estimated claims liability is defined in section 84 of the Workers' Compensation and Rehabilitation Act 2003. The Actuary has recommended that a provision be recognised for \$1,521,000 (2022: \$3,042,000) for the total estimated claims liability. Council has in place a bank guarantee with the CBA for \$3,761,000 (2022: \$2,690,000).

Local Government Mutual

Council is a member of the Queensland Local Government Mutual Liability (LGM Queensland) self-insurance pool. In the event of the pool being wound up or it is unable to meet its debts as they fall due, the trust deed and rules provide that any accumulated deficit will be met by the individual pool members in the same proportion as their contribution is to the total pool contributions in respect to any year that a deficit arises.

As at 30 June 2022 the financial statements reported an accumulated surplus and it is not anticipated any liability will arise.

Other claims

The Quandamooka-Redland City Council Indigenous Land Use Agreement (ILUA) sets out broad principles and mechanisms for how parties will work together and meet their respective responsibilities for mutual benefits in accordance with the *Native Title (Queensland) Act 1993*. The ILUA establishes native title validation and consultation for Council's projects and a framework for other policies, programmes and initiatives for the mutual benefit of parties and local community.

Council is a defendant in a number of claims including a class action claim that arose as a result of the operations of Council and its ownership of public assets. On 17 March 2023 the High Court granted special leave for Council to appeal the class action decision that is listed for a High Court full hearing on 13 and 14 September 2023. The Attorney-General for Queensland filed a submission in the High Court on 23 June 2023 in support of the Council class action appeal. At the time of this disclosure Council is unable to reliably estimate the value of the outcome.

All liability claims are subject to review and are only provided for when genuine and not contingent on a future event. Liability and insurance claims not provided for are disclosed as contingent liabilities.

Information in respect of individual claims has not been disclosed on the basis that Council considers such disclosures would seriously prejudice the outcome of these claims.

Landfill remediation

Council has historically recognised, and continues to recognise, a provision for the remediation of former landfill sites throughout the city to ensure compliance with legal obligations. The legal obligation is broad and covered in a range of legislation such as the *Environmental Protection Act 1994*, *Petroleum and Gas (Production and Safety) Act 2004*, *Planning Act 2016* and *Work Health and Safety Act 2011*, plus subordinate legislation (such as various regulations and codes of practice) and other industry guidelines.

Council is taking a risk-based approach to justify and prioritise expenditure for managing these landfills with aftercare management plans under development for each site. Risks will continue to be reviewed and updated in line with relevant information from site inspections, detailed investigations, environmental monitoring results, asset owner feedback, discussions with the Regulator, site master plans and other service standards. Costs may change over time and at least annually, this program will be reviewed to reflect the dynamic circumstances against Council's prudence and efficiency measures.

Contingent assets:

Council has no contingent assets at the date of this report.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

21 Superannuation

Council contributes to the LGIASuper Regional Defined Benefits Fund (the scheme), at the rate of 12% for each permanent employee who is a defined benefit member. This rate is set in accordance with the LGIASuper trust deed and may be varied on the advice of an actuary. The Regional Defined Benefits Fund is a complying superannuation scheme for the purpose of the Commonwealth Superannuation Industry (Supervision) legislation and is also governed by the *Local Government Act 2009*. The scheme is managed by the LGIASuper trustee as trustee for LGIASuper trading as Brighter Super.

The scheme is a pooled defined benefit plan and it is not in accordance with the deed to allocate obligations, plan assets and costs at the Council level.

Any amount by which the scheme is over or under funded may affect future contribution rate obligations, but has not been recognised as an asset or liability of Council.

Council may be liable to the scheme for a portion of another local governments' obligations should that local government be unable to meet them. However the risk of this occurring is extremely low and in accordance with the Brighter Super trust deed changes to Council's obligations will only be made on the advice of an actuary.

The last completed actuarial assessment of the scheme as required under Superannuation Prudential Standard 160 was undertaken as at 1 July 2021. The actuary indicated that "At the valuation date of 1 July 2021, the net assets of the scheme exceeded the vested benefits and the scheme was in a satisfactory financial position as at the valuation date." The measure of vested benefits represents the value of benefit entitlements should all participating employees voluntarily exit the scheme. Council is not aware of anything that has happened since that time that indicates the assets of the scheme are not sufficient to meet the vested benefits, as at the reporting date.

No changes have been made to prescribed employer contributions which remain at 12% of employee salary or wages and there are no known requirements to change the rate of contributions.

The next triennial actuarial review is not due until 1 July 2024.

The most significant risks that may result in Brighter Super increasing the contribution rate, on the advice of the actuary, are:

- Investment risk - the risk that the scheme's investment returns will be lower than assumed and additional contributions are needed to fund the shortfall.
- Salary growth risk - the risk that wages or salaries will rise more rapidly than assumed, increasing vested benefits to be funded.

The amount of superannuation contributions paid by Council to the scheme in this period for the benefit of Councillors was:

The amount of superannuation contributions paid by Council to the scheme in this period for the benefit of the Executive Leadership Team was:

The amount of superannuation contributions paid by Council to the scheme in this period for the benefit of all other employees was:

	Consolidated 2023	2022	Council 2023	2022
	161	145	161	145
	350	303	350	303
	9,642	9,248	9,642	9,248

22 Trust funds

Monies collected or held on behalf of other entities

These funds relate to monies yet to be paid out to or on behalf of those entities and Council performs only a custodial role in respect of these monies. Council separately accounts for all trust funds through a dedicated trust ledger and within a separate account whereby balances are excluded from the Consolidated Statement of Financial Position.

	Consolidated 2023	2022	Council 2023	2022
	\$000	\$000	\$000	\$000
	4,975	4,009	4,975	4,009

23 Reconciliation of net result for the year to net cash flows from operating activities

	Note	Consolidated 2023	2022	Council 2023	2022
		\$000	\$000	\$000	\$000
Net result		43,357	43,592	43,697	42,738
<u>Non-cash items</u>					
Depreciation and amortisation	6	71,514	68,337	71,495	68,314
Asset not previously recognised or disposed		(37)	(196)	(37)	(196)
Net accrued interest		(68)	(285)	(68)	(285)
Non-cash contributions	3(d)(ii)	(21,287)	(15,706)	(21,287)	(15,706)
Bad and doubtful debts		(34)	(105)	(34)	(105)
Fair value adjustment - investment property		(478)	(69)	(110)	(68)
Release of historic consolidated unrealised profit/loss		(54)	(11)	-	-
		<u>49,556</u>	<u>51,965</u>	<u>49,959</u>	<u>51,954</u>
<u>Investing and development activities</u>					
Net loss on disposal of non-current assets		3,153	1,784	3,117	3,091
Capital grants and contributions	3(e)(ii)	(18,234)	(24,566)	(18,234)	(24,566)
		<u>(15,081)</u>	<u>(22,782)</u>	<u>(15,117)</u>	<u>(21,475)</u>
<u>Changes in operating assets and liabilities</u>					
(Increase)/decrease in trade and other receivables		(3,401)	2,529	(3,970)	(320)
(Increase)/decrease in other current assets and inventories		(7)	(322)	(4)	(137)
Increase/(decrease) in trade and other payables		(3,506)	(1,747)	(4,046)	(711)
Increase/(decrease) in provisions		1,197	(1,010)	1,173	(1,027)
Increase/(decrease) in other current liabilities		1,291	6,198	1,262	6,198
Increase/(decrease) in other non-current liabilities		(1,405)	16,350	(1,405)	16,350
		<u>(5,831)</u>	<u>21,998</u>	<u>(6,990)</u>	<u>20,353</u>
Net cash inflow/(outflow) from operating activities		72,001	94,773	71,549	93,570

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 30 June 2023

24 Fair value measurements

The carrying amount of trade and other receivables and payables is assumed to approximate the value of the original transaction, less any allowance for impairment where relevant. The carrying value of cash and cash equivalents is a reasonable approximation of fair value and therefore separate disclosures of the fair values are not required.

Investments in 100% controlled entities and investments in other entities do not have a quoted market price in an active market and are valued at cost less any impairment. Shares in controlled entities have been eliminated on consolidation.

Redland City Council measures land, buildings, infrastructure assets and investment property at fair value on a recurring basis.

In accordance with AASB 13 *Fair Value Measurement*, fair value measurements are categorised on the following basis:

Fair value based on quoted prices (unadjusted) in active markets for identical assets or liabilities (Level 1)

Fair value based on inputs that are directly or indirectly observable for the asset or liability (Level 2)

Fair value based on unobservable inputs for the asset and liability (Level 3)

All fair value measurements are recurrent and categorised as either Level 2 or Level 3. Council does not hold any assets valued using Level 1 inputs. Where all significant inputs used to value the asset are observable, the asset is valued at Level 2. However, if one or more of the significant inputs are unobservable, the asset is valued as Level 3.

The following table represents the material asset classes measured and recognised at fair value at 30 June 2023.

2023	Gross value	Written down value	Level 2	Level 3
	\$'000	\$'000	\$'000	\$'000
Land	327,691	327,691	36,834	290,857
Buildings	179,112	114,327	-	114,327
Roads	1,134,128	758,045	-	758,045
Stormwater drainage	714,238	495,723	-	495,723
Water and wastewater	1,612,926	886,957	-	886,957
Other infrastructure	361,887	292,129	-	292,129
	4,329,982	2,874,872	36,834	2,838,038

The following table represents the material asset classes measured and recognised at fair value at 30 June 2022.

2022	Gross value	Written down value	Level 2	Level 3
	\$'000	\$'000	\$'000	\$'000
Land	303,480	303,480	30,147	273,333
Buildings	163,847	107,732	-	107,732
Roads	1,058,380	720,208	-	720,208
Stormwater drainage	673,710	473,142	-	473,142
Water and wastewater	1,447,799	797,229	-	797,229
Other infrastructure	323,012	260,694	-	260,694
	3,970,228	2,662,485	30,147	2,632,338

Council's policy is to recognise transfers in and out of the fair value hierarchy levels (if any) at the end of the reporting period and is consistent with the previous year. Details of valuation movements are shown in Note 12. The additional in year movements for land assets held at Level 2 and Level 3 are reflected in the table below.

2023 Land	Level 2	Level 3	Total
	\$'000	\$'000	\$'000
Opening balance 1 July 2022	30,147	273,333	303,480
Additions and contributions	4,521	11	4,532
Disposals	(192)	(253)	(445)
Transfers between asset classes	-	-	-
Asset transfers to/from RIC	-	-	-
Revaluation	2,358	17,766	20,124
Closing balance 30 June 2023	36,834	290,857	327,691

2022 Land	Level 2	Level 3	Total
	\$'000	\$'000	\$'000
Opening balance 1 July 2021	28,491	258,347	286,838
Additions and contributions	1,140	-	1,140
Disposals	(336)	(72)	(408)
Transfers between asset classes	(477)	-	(477)
Asset transfers to/from RIC	-	-	-
Revaluation	1,329	15,058	16,387
Closing balance 30 June 2022	30,147	273,333	303,480

24 Fair value measurements - continued

Valuation techniques used to derive fair values

The specific valuation techniques used to value Council's assets are documented below. Fair value represents the highest and best use of the assets having regard to the optimal financial, physical and legal use of the asset. Residual values have not been applied to any fair value measured assets.

Asset class and fair value hierarchy	Valuation approach	Last comprehensive valuation date	Valuer engaged	Key assumption and estimates	Index applied in 2022-23
Land (Level 2)	Market value	30 June 2020	Marsh Pty Ltd. (formerly AssetVal)	Current zoning and land use. There is an active market and there are no unreasonable restrictions as to use and/or sale the land. Direct Comparison method used - valuation based on sales evidence and comparisons with the subject land, taking into account matters such as area, location and other general site characteristics.	6.0%-mainland 9.0%-islands
Land (Level 3)	Market value	30 June 2020	Marsh Pty Ltd. (formerly AssetVal)	Current zoning and land use. There is no active market and/or the land is subject to restrictions as to use and/or sale. Unobservable inputs used (rate per square metre).	6.0%-mainland 9.0%-islands
Buildings (Level 3)	Current replacement cost	30 June 2020	Australia Pacific Valuers Pty Ltd.	There is no active market. Fair values assessed by using the Cost Approach, informed by property sales data where relevant and available. Valuation informed by condition assessment data prepared by CT Management Group. Sample assets inspected by the valuer. Complex assets componentised and depreciated separately. Each component split further into short - life (part that is renewed) and long-life (part that is recycled). Remaining useful lives and fair value based on asset condition.	8.5%
Roads (Level 3)	Current replacement cost	30 June 2018	Stantec (QLD) Pty Ltd. (formerly Cardno)	There is no active market and mostly unobservable inputs were used. No condition assessments were undertaken. Complex assets componentised and depreciated separately. Unit rates established with reference to recent Council's construction and rehabilitation costs. Stantec developed databases and cost curves, Rawlinsons Australia Construction Handbook, and other published indices. Other factors taken into consideration were soil and development type, economics of scale and asset depth. Allowance made for project overheads (20%). Useful lives determined with reference to material type and construction method. Allowance made for asset location (mainland / island). Remaining useful lives and fair value based on asset age.	6.3%

24 Fair value measurements - continued

Asset class and fair value hierarchy	Valuation approach	Last comprehensive valuation date	Valuer engaged	Key assumption and estimates	Index applied in 2022-23
Stormwater drainage (Level 3)	Current replacement cost	30 June 2023	Stantec (QLD) Pty Ltd. (formerly Cardno)	There is no active market and mostly unobservable inputs were used. No condition assessments were undertaken. Unit rates established with reference to recent Councils construction data, Stantec developed databases and cost curves, Rawlinsons Australia Construction Handbook, and other published indices. Other factors taken into consideration were asset location (mainland / island), soil and development type, economics of scale and asset depth. Allowance made for project overheads (20%). Useful lives determined with reference to common engineering and industry practice standards and agreed with Council. Remaining useful lives based on asset age. Fair values calculated based on the assessed remaining useful life.	N/A
2/3 Water and wastewater - (Level 3)	Current replacement cost	30 June 2022	Stantec (QLD) Pty Ltd. (formerly Cardno)	There is no active market or a limited active market for the assets. Fair values primarily determined on the basis of replacement with a new asset having similar service potential including allowances for preliminaries and professional fees. No condition assessments were undertaken. Unit rates established with reference to recent Council's construction data, Stantec developed databases and cost curves, Rawlinsons Australia Construction Handbook, and other published indices. Other factors taken into consideration were asset location (mainland / island), soil and development type, asset size and depth. Allowance made for project overheads (20%). Useful lives determined with reference to common engineering and industry practice standards and agreed with Council. Remaining useful lives and fair values based on asset age.	6.3%
1/3 Water and wastewater - wastewater treatment plants (Level 3)	Current replacement cost	30 June 2023	Stantec (QLD) Pty Ltd. (formerly Cardno)	There is no active market and mostly unobservable inputs were used. Valuation informed by condition assessment data prepared by Jacobs Australia Pty Ltd. Sample assets inspected by the valuer. Significant components with differing useful lives and replacement costs were valued separately. Unit rates established with reference to recent Councils construction data, Stantec developed databases and cost curves, Rawlinsons Australia Construction Handbook, and other published indices. 20% allowance for project overheads. Useful lives determined with reference to common engineering and industry practice standards and agreed with Council. Remaining useful lives based on condition in the case of the assets condition assessed by Jacobs, and on age for the remaining assets. Fair values calculated based on the assessed remaining useful life for all assets.	N/A
Other infrastructure (Level 3)	Current replacement cost	30 June 2019	Stantec (QLD) Pty Ltd. (formerly Cardno)	There is no active market and mostly unobservable inputs were used. Valuation informed by condition assessment inspections conducted by Stantec. Unit rates established with reference to recent Council's construction and rehabilitation costs, Stantec developed databases and cost curves, Rawlinsons Australia Construction Handbook, and other published building indices. Allowance made for asset location (mainland / island) and for project overheads (20%). Useful lives determined with reference to common engineering and industry practice standards and agreed with Council. Remaining useful lives based on condition in the case of the asset that were inspected, and on age for the remaining assets. Fair value calculation was based primarily on condition, where condition data was not available age was used.	6.2%

There is no other interim revaluation adjustment.

25 National Competition Policy

Business activities to which the Code of Competitive Conduct (CCC) is applied

A government business activity is one which competes with private businesses and exceeds thresholds under *Local Government Regulation 2012*. In order to remove any advantages or disadvantages, the competitive neutrality principle must be applied.

Council applied the CCC to the following significant business activities during the financial year ended 30 June 2023:

- Water and wastewater (City Water)
- Waste management (City Waste)

Financial performance of activities subject to the CCC:

Business activities - 2023	Significant businesses	
	City Water	City Waste
	\$000	\$000
Operating revenue for services provided to Council	3,088	900
Operating revenue for services provided to external clients	136,001	36,518
Community service obligations	528	308
Total Operating revenue	139,617	37,726
Less: Operating expenses	(121,937)	(29,171)
Operating surplus/(deficit)	17,680	8,555

Description of Community Service Obligations (CSOs):

Activities	CSO description	Actual
		\$000
City Water	CSOs	
	Water concession not-for-profit	112
	Water concealed leaks	87
	Wastewater concession not-for-profit	329
		528
City Waste	CSOs	
	Waste disposal from community groups	179
	In-home waste, recycling and green waste collection service	109
	Bulky item collection service (elderly & disabled)	20
		308

Anticipated changes to business activities

It is expected that there will be no new business activities to which the CCC will be applied for the financial year ending 30 June 2024. Roads activity continues to not meet the definition to which the CCC will be applied as it does not involve itself in competitive bids.

26 Transactions with related parties**26(a) Subsidiaries**

The Group consists of the parent entity Redland City Council and two first tier subsidiaries: Redland Investment Corporation Pty Ltd and Redheart Pty Ltd. Redland City Council also has three second tier subsidiaries: Redland Developments Pty Ltd, Cleveland Plaza Pty Ltd and RIC Toondah Pty Ltd (Note 1(b)).

The following transactions occurred between Council and its subsidiaries and related entities for year ended 30 June 2023:

Redland Investment Corporation Pty Ltd (RIC)

Details of transaction	2023	2022
	\$000	\$000
Services provided by RIC to Council:		
Management fee paid to RIC for Weinam Creek PDA*	605	600
Management fee paid to RIC for Capalaba	413	200
Management fee paid to RIC for Toondah PDA	383	95
Services provided by Council to RIC	-	1
General rates and water charges recovered from RIC	29	27
Recoveries from RIC for the development applications fees and infrastructure charges	-	135
Dividend declared and paid to Council	450	-
Loan repayment by RIC	-	3,500
Interest received from RIC	-	13
GST paid by Council and subsequently received from RIC	1	-
GST refunds claimed by Council and subsequently paid to RIC	154	125

* The Weinam Creek Priority Development Area Project aims to transform the waterfront of Redland Bay, improve the usability of the transport hub, attract visitors, create jobs and drive economic development in the area. Redland Investment Corporation is working with Council to develop Weinam creek project, which will provide valuable infrastructure for the community.

RIC Toondah Pty Ltd

RIC Toondah Pty Ltd manages the RIC Toondah joint operation (refer Note 1(b)). Transactions with RIC Toondah include \$3,914 (2022: \$368) in relation to joint operation costs.

26(b) Transactions with key management personnel (KMP)

Key management personnel include the Mayor, Councillors, Executive Leadership Team (ELT) and backfills of ELT members. The compensation earned by key management personnel for year ended 30 June 2023 comprises:

Details of transaction	2023	2022
	\$000	\$000
Short-term employee benefits*	3,837	3,566
Post-employment benefits**	511	448
Long-term employee benefits***	235	206
Termination benefits	-	54
Total	4,583	4,274

* Short-term employee benefits include salaries, paid sick leave, allowances and any non-monetary benefits provided such as Council vehicles.

** Post-employment benefits include employer superannuation contributions.

*** Long-term employee benefits include annual leave and long service leave accrued during the year.

Detailed remuneration disclosures are provided in the annual report.

26 Transactions with related parties - continued

26(c) Transactions with other related parties

Other related parties include the KMP, close family members of KMP and any entities controlled or jointly controlled by KMP or their close family members.

Details of transaction	2023	2022
	\$000	\$000
Employee expenses for close family members of key management personnel*	109	101

** All close family members of KMP were employed through an arm's length process and are paid in accordance with the Award or Certified Agreement relevant to the job they perform.*

Council employed 1,056 staff as at 30 June 2023 (2022: 1,030) of which only 2 (2022: 2) are close family members of KMP.

26(d) Outstanding balances

The following balances are outstanding at the reporting date in relation to transactions with related parties:

Current payables

Name of the person/entity	2023	2022
	\$000	\$000
Redland Investment Corporation Pty Ltd	211	841

26(e) Commitments to/from related parties

Refer Note 12 and Note 19 for the restricted land.

26(f) Transactions with Brighter Super

Refer Note 21 for the transactions with Brighter Super.

26(g) Transactions with related parties that have not been disclosed

Most of the entities and people that are related parties of Council live and operate within the Redland City area. Therefore, on a regular basis ordinary citizen transactions occur between Council and its related parties. Some examples include:

- payment of rates,
- use of Council owned facilities such as swimming pools,
- animal registration,
- borrowing books from a Council library.

Council has not included these types of transaction in its disclosure where they are made on the same terms and conditions available to the general public.

27 Events after the reporting period

No other matters or circumstances have arisen since 30 June 2023 that have significantly affected the consolidated entity's operations.

REDLAND CITY COUNCIL
CONSOLIDATED FINANCIAL STATEMENTS
For the year ended 30 June 2023

MANAGEMENT CERTIFICATE
For the year ended 30 June 2023

These general purpose financial statements have been prepared pursuant to sections 176 and 177 of the *Local Government Regulation 2012* (the Regulation) and other prescribed requirements.

In accordance with section 212(5) of the Regulation we certify that:

- (i) the prescribed requirements of the *Local Government Act 2009* and *Local Government Regulation 2012* for the establishment and keeping of accounts have been complied with in all material respects; and
- (ii) the general purpose financial statements, as set out on pages 3 to 35, present a true and fair view, in accordance with Australian Accounting Standards, of Council's and the consolidated entity's transactions for the financial year and financial position at the end of the year.


Mayor
Karen Williams

Date: 6 / 9 / 23


Chief Executive Officer
Andrew Chesterman

Date: 6 / 9 / 23

INDEPENDENT AUDITOR'S REPORT

To the Councillors of Redland City Council

Report on the audit of the financial report

Opinion

I have audited the accompanying financial report of Redland City Council (the council) and its controlled entities (the group).

In my opinion, the financial report:

- a) gives a true and fair view of the council's and group's financial position as at 30 June 2023, and of their financial performance and cash flows for the year then ended
- b) complies with the *Local Government Act 2009*, the Local Government Regulation 2012 and Australian Accounting Standards.

The financial report comprises the statements of financial position as at 30 June 2023, the statements of comprehensive income, statements of changes in equity and statements of cash flows for the year then ended, notes to the financial statements including material accounting policy information, and the certificate given by the Mayor and Chief Executive Officer.

Basis for opinion

I conducted my audit in accordance with the *Auditor-General Auditing Standards*, which incorporate the Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial report* section of my report.

I am independent of the council and group in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code and the *Auditor-General Auditing Standards*.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Other information

Other information comprises financial and non-financial information (other than the audited financial report) in an entity's annual report.

At the date of this auditor's report, the available other information in Redland City Council's annual report for the year ended 30 June 2023 was the current year financial sustainability statement, long-term financial sustainability statement and the annual report.

The councillors are responsible for the other information.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon. However, as required by the Local Government Regulation 2012, I have formed a separate opinion on the current year financial sustainability statement.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report and my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this information, I am required to report that fact.

I have nothing to report in this regard.

Responsibilities of the councillors for the financial report

The councillors are responsible for the preparation of the financial report that gives a true and fair view in accordance with the *Local Government Act 2009*, the Local Government Regulation 2012 and Australian Accounting Standards, and for such internal control as the councillors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

The councillors are also responsible for assessing the council and group's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless it is intended to abolish the council or to otherwise cease operations of the group.

Auditor's responsibilities for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for expressing an opinion on the effectiveness of the council or group's internal control.
- Evaluate the appropriateness of material accounting policy information used and the reasonableness of accounting estimates and related disclosures made by the council.

- Conclude on the appropriateness of the council's and group's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the council or group's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. I base my conclusions on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the council or group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to form an opinion on the financial report. I am responsible for the direction, supervision and performance of the audit of the group. I remain solely responsible for my audit opinion.

I communicate with the council regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Report on other legal and regulatory requirements

In accordance with s. 40 of the *Auditor-General Act 2009*, for the year ended 30 June 2023:

- a) I received all the information and explanations I required
- b) I consider that, the prescribed requirements in relation to the establishment and keeping of accounts were complied with in all material respects.

Prescribed requirements scope

The prescribed requirements for the establishment and keeping of accounts are contained in the *Local Government Act 2009*, any other Act and the Local Government Regulation 2012. The applicable requirements include those for keeping financial records that correctly record and explain the council and group's transactions and account balances to enable the preparation of a true and fair financial report.

Jacques Coetzee

12 September 2023

Jacques Coetzee
as delegate of the Auditor-General

Queensland Audit Office
Brisbane

REDLAND CITY COUNCIL
MEASURES OF FINANCIAL SUSTAINABILITY
For the year ended 30 June 2023

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CURRENT-YEAR FINANCIAL SUSTAINABILITY STATEMENT

For the year ended 30 June 2023

Measures of Financial Sustainability

	How the measure is calculated	Actual	Target
Council's consolidated performance at 30 June 2023 against key financial ratios and targets:			
Operating surplus ratio	Net result (excluding capital items) divided by total operating revenue (excluding capital items)	2.06%	Between 0% and 10%
Asset sustainability ratio	Capital expenditure on replacement of infrastructure assets (renewals) divided by depreciation expense on infrastructure assets	53.72%	Greater than 90%
Net financial liabilities ratio	Total liabilities less current assets divided by total operating revenue (excluding capital items)	-48.80%	Below 60%

Council's performance at 30 June 2023 against key financial ratios and targets:

Operating surplus ratio	Net result (excluding capital items) divided by total operating revenue (excluding capital items)	2.17%	Between 0% and 10%
Asset sustainability ratio	Capital expenditure on replacement of infrastructure assets (renewals) divided by depreciation expense on infrastructure assets	53.73%	Greater than 90%
Net financial liabilities ratio	Total liabilities less current assets divided by total operating revenue (excluding capital items)	-47.22%	Below 60%

Note 1 - Basis of Preparation

The current year financial sustainability statement is a special purpose statement prepared in accordance with the requirements of the *Local Government Regulation 2012* and the *Financial Management (Sustainability) Guideline 2013*. The amounts used to calculate the three reported measures are prepared on an accrual basis and are drawn from Council's audited consolidated general purpose financial statements for the year ended 30 June 2023.

Certificate of Accuracy

For the year ended 30 June 2023

This current-year financial sustainability statement has been prepared pursuant to section 178 of the *Local Government Regulation 2012* (the Regulation).

In accordance with section 212(5) of the Regulation we certify that this current-year financial sustainability statement has been accurately calculated.


Mayor

Karen Williams

Date: 6 / 9 / 23


Chief Executive Officer

Andrew Chesterman

Date: 6 / 9 / 23

INDEPENDENT AUDITOR'S REPORT

To the Councillors of Redland City Council

Report on the Current-Year Financial Sustainability Statement

Opinion

I have audited the accompanying current year financial sustainability statement of Redland City Council for the year ended 30 June 2023, comprising the statement, explanatory notes, and the certificate of accuracy given by the Mayor and the Chief Executive Officer.

In accordance with s.212 of the Local Government Regulation 2012, in my opinion, in all material respects, the current year financial sustainability statement of Redland City Council for the year ended 30 June 2023 has been accurately calculated.

Basis of opinion

I conducted my audit in accordance with the *Auditor-General Auditing Standards*, which incorporate the Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the current year financial sustainability statement* section of my report.

I am independent of the council in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the statement in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code and the *Auditor-General Auditing Standards*.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of matter – basis of accounting

I draw attention to Note 1 which describes the basis of accounting. The current year financial sustainability statement has been prepared in accordance with the Financial Management (Sustainability) Guideline 2013 for the purpose of fulfilling the council's reporting responsibilities under the Local Government Regulation 2012. As a result, the statement may not be suitable for another purpose. My opinion is not modified in respect of this matter.

Other Information

Other information comprises financial and non-financial information (other than the audited financial report) in an entity's annual report.

At the date of this auditor's report, the available other information in Redland City Council's annual report for the year ended 30 June 2023 was the general purpose financial statements, long-term financial sustainability statement and the annual report.

The councillors are responsible for the other information.

My opinion on the current year financial sustainability statement does not cover the other information and accordingly I do not express any form of assurance conclusion thereon. However, as required by the Local Government Regulation 2012, I have formed a separate opinion on the general purpose financial report.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report and my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this information, I am required to report that fact. I have nothing to report in this regard.

Responsibilities of the councillors for the current year financial sustainability statement

The councillors are responsible for the preparation and fair presentation of the current year financial sustainability statement in accordance with the Local Government Regulation 2012. The councillors responsibility also includes such internal control as the councillors determine is necessary to enable the preparation and fair presentation of the statement that is accurately calculated and is free from material misstatement, whether due to fraud or error.

Auditor's responsibilities for the audit of the current year financial sustainability statement

My objectives are to obtain reasonable assurance about whether the current year financial sustainability statement as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this statement.

My responsibility does not extend to forming an opinion on the appropriateness or relevance of the reported ratios, nor on the council's future sustainability.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the statement, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the council's internal control.
- Evaluate the appropriateness of material accounting policy information used and the reasonableness of accounting estimates and related disclosures made by the council.
- Evaluate the overall presentation, structure and content of the statement, including the disclosures, and whether the statement represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the council regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Jacques Coetzee

12 September 2023

Jacques Coetzee
as delegate of the Auditor-General

Queensland Audit Office
Brisbane

Measures of Financial Sustainability

Measure	Target	Projected for the years ended									
		Actuals	30 June 2023	30 June 2024	30 June 2025	30 June 2026	30 June 2027	30 June 2028	30 June 2029	30 June 2030	30 June 2031

Council

The long-term measures of financial sustainability are presented for Council only. The latest Financial Strategy was adopted exclusive of Redland Investment Corporation Pty Ltd and therefore consolidated measures are not available.

Operating surplus ratio	Net result (excluding capital items) divided by total operating revenue (excluding capital items)	Between 0% and 10%	2.17%	-0.59%	0.16%	0.08%	0.12%	0.36%	0.25%	0.42%	0.53%	0.57%
Asset sustainability ratio	Capital expenditure on replacement of infrastructure assets (renewals) divided by depreciation expense on infrastructure assets	Greater than 90%	53.73%	69.79%	96.28%	41.32%	72.01%	98.36%	99.68%	95.34%	45.92%	61.16%
Net financial liabilities ratio	Total liabilities less current assets divided by total operating revenue (excluding capital items)	Below 60%	-47.22%	-35.93%	-20.67%	-13.17%	-12.77%	-10.35%	-9.39%	-9.33%	-8.20%	-7.35%

Council's Financial Strategy

Council's Financial Strategy (Strategy) is Council's long-term financial plan that is underpinned by a series of policies, plans, risk responses and associated financial stability and sustainability targets to measure performance. The Strategy establishes the financial framework under which sound and sustainable financial decisions can be made. A key component of the Strategy is the Long-Term Financial Forecast (LTFF). The LTFF, Council's ten year financial forecast, contains details of the growth assumptions, income, expenditure, cash flow projections, assets, liabilities and community equity, and also provides the financial outputs and financial sustainability measures for each of the ten years.

The ten year focus allows us to assess our financial sustainability over the period and to guide corporate decision-making. It is a living and breathing document, guiding our financial planning, revenue raising and spending activities, while adapting to changing needs and requirements.

The LTFF provides transparency into our financial performance and planning, giving the Community a view of how its services are being funded and where the money is spent. It is a tool for validating and maintaining alignment with corporate plans and with legislative requirements. It reflects the efforts we are making to meet current and future community expectations and serves to signal the decisions and actions needed to ensure our future financial sustainability.

The projected results are per the adopted 2023-2024 budget which is underpinned by the Strategy. It does not include any revisions based on actual results as at 30 June 2023.

Certificate of Accuracy

For the long-term financial sustainability statement prepared as at 30 June 2023

This long-term financial sustainability statement has been prepared pursuant to section 178 of the *Local Government Regulation 2012* (the Regulation).

In accordance with section 212(5) of the Regulation we certify that this long-term financial sustainability statement has been accurately calculated.



Mayor
 Karen Williams

Date: 6 / 9 / 23



Chief Executive Officer
 Andrew Chesterman

Date: 6 / 9 / 23

Index of Legislative Requirements

In accordance with the *Local Government Regulation 2012* Council must prepare an annual report for each financial year and adopt it within one month after the day the auditor-general gives the auditor-general's audit report about the local government's financial statements for the financial year to the local government. The local government must publish its annual report on its website within two weeks of adopting the annual report.

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