

Amanda Ingham

From: Helene Lottering
Sent: Wednesday, 7 June 2023 2:50 PM
To: Amanda Ingham
Subject: RTI Request - CiA confirmation of Shirley's details
Attachments: \$2,583.00 - Information request to support third party payment to RCC please; 2023-06-01_10-38-40-412.pdf

Good afternoon Amanda

Referring Shirley's documents and her email showing \$2,583.00 paid in with the ref: refund of fence repairs and RCC vehicle excess.

Please see below these transactions as shown in CiA.

The \$530.00 shows in account [REDACTED] and correspond with the invoice Julie send from Bulldogg Fencing Pty Ltd or \$530.00 + GST \$53.00 = \$583.00.

The \$2,000 for the RCC vehicle excess is showing in CiA in account [REDACTED]

30082.@@@.@@@@.821601 | Masked Account
Mainland Open, *****, Contractors

Period Is between 1 and 11

Transactions

> 151 - 177 of 263 records.

Short Description	Account	Reference	Date	Description (Do...	Details
Contractors	[REDACTED]	BK00004641	01-Nov-2022	Receipts	Mrs Karen Magdalena W Fe

10640.@@@.@@@@.823013 | Masked Account
Mayoral Expense, *****, Vehicle Insuran

Account Type Is one of 6,7,8 AND Period Is between 1 and

Transactions

> 1 - 1 of 1 record.

Short Description	Account	Reference	Date	Description (Do...	Details
Vehicle Insuran	[REDACTED]	BK00004641	01-Nov-2022	Receipts	Mrs Karen Mag

Please let me know if any further information is needed.

Thank you
Helene

Helene Lottering
Service Manager Financial Operations (Acting)

P +617 3843 8044



I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future.

From: Shirley Downie <Shirley.Downie@redland.qld.gov.au>
Sent: Thursday, 1 June 2023 10:54 AM
To: Aneta Zimon-Killoran <Aneta.Zimon-Killoran@redland.qld.gov.au>
Cc: Deborah Corbett-Hall <Deborah.Corbett-Hall@redland.qld.gov.au>; Shirley Downie
<Shirley.Downie@redland.qld.gov.au>
Subject: RTI Request

Hi Aneta

From memory there was one payment made directly to the bank account details below, receipt and email
correspondence attached.

Ledger Accounts Transactions Table			
Parameters: Default Ledger Type = GL , Ledger Name = AT2223GL , Document Type = , Account = , Appl			
Criteria: Period Is equal to 4			
Reference	Date	Description (Document Type)	Details
DFIN000002158	06-Oct-2022	Receipt General	Mrs Karen Magdalena W
BK00004641	01-Nov-2022	Receipts	06/10/2022 DFIN000002158 Mrs Karen Mag
BK00004641	01-Nov-2022	Receipts	06/10/2022 DFIN000002158 Mrs Karen Mag

Kindest regards

Shirley Downie
Treasury Officer
Financial Services | Corporate Finance
Redland City Council
P +617 3829 8668



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lands and seas where I work. I pay my respects
to Elders, past, present and future.



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Julie Young <Julie.Young@redland.qld.gov.au>
Sent: Thursday, 1 June 2023 2:48 PM
To: Richard Cahill <Richard.Cahill@redland.qld.gov.au>
Subject: RTI

Good Afternoon Richard

I have found the invoice relating to this enquiry. I also spoke with Debra Lawrence (Insurance Claims Officer) as I wanted to ensure that I had not missed an excess payment to our normal provider.

Kind regards

Julie Young
Supervisor Accounts Payable
Business Partnering Unit / Financial Services
Redland City Council
P +617 3829 8685



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Irrelevant

Right to Information Release

Amanda Ingham

From: Shirley Downie
Sent: Thursday, 1 June 2023 10:50 AM
To: Shirley Downie
Subject: \$2,583.00 - Information request to support third party payment to RCC please

Shirley Downie

Treasury Officer

Financial Services | Corporate Finance

Redland City Council

P +617 3829 8668



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Shirley Downie <Shirley.Downie@redland.qld.gov.au>
Sent: Tuesday, 1 November 2022 4:03 PM
To: Shirley Downie <Shirley.Downie@redland.qld.gov.au>
Subject: \$2,583.00 - Information request to support third party payment to RCC please

Shirley Downie

Treasury Officer

Financial Services | Corporate Finance

Redland City Council

P +617 3829 8668



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Shirley Downie
Sent: Thursday, 29 September 2022 12:14 PM
To: Deborah Corbett-Hall <Deborah.Corbett-Hall@redland.qld.gov.au>
Cc: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Subject: \$2,583.00 - Information request to support third party payment to RCC please

Good Afternoon Deborah

Please find attached bank account details, normal protocols apply:

1. to be used for this preapproved payment only;

2. request the third party use the ref: **refund of fence repairs and RCC vehicle excess** when making the EFT transfer.

As always happy to discuss/clarify.

Kindest regards

Shirley Downie

Treasury Officer

Financial Services | Corporate Finance

Redland City Council

P +617 3829 8668



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Deborah Corbett-Hall

Sent: Thursday, 29 September 2022 11:02 AM

To: Shirley Downie <Shirley.Downie@redland.qld.gov.au>

Cc: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Subject: \$2,583.00 - Information request to support third party payment to RCC please

Good Morning Shirley

Andrew and I are supporting a third party with a payment. The easiest way for payment is direct into RCC's bank account, so please can you reply with the details of what the payer needs to do please? (bank transfer to BSB, Account number etc ... I have the reference below)

The total amount including GST will be: \$2,583.00

The payer's reference will be: Refund of fence repairs and RCC vehicle excess

Please let me know if you need any further information today to action this request.

For our internal use, the account number in Finance One will be [REDACTED] for \$2,000.00 (no GST) – RCC vehicle excess.

The account number in Finance One for the fence repairs is [REDACTED] \$530.00 + GST .

Kind regards, thanks in advance Shirley

Deborah

Deborah Corbett-Hall

Chief Financial Officer

Redland City Council

P +617 3829 8688

M 0427 355 562



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Right to Information Release

Right to Information Release



Redland
CITY COUNCIL

PO Box 21
Cleveland QLD 4163

Mrs Karen Magdalena W
As per bank statement

Copy Receipt



DFIN000002158

Date 08 Oct 2022
Time 11:07:52 AM
Register
Salesperson SUZANAHB

<i>Item/Description</i>	<i>Qty</i>	<i>Price</i>	<i>GST</i>	<i>Amount</i>
* Sundry Transfer	1.00	2,583.00	0.00	2,583.00
Total Amount			0.00	2,583.00

<i>Payment</i>	<i>Amount</i>
EFT Direct Deposit	2,583.00
Total Tendered	2,583.00
Rounding Amount	0.00
Change	0.00
Includes GST	0.00

† Refer to the Invoice for GST treatment.

Right to Information Request

Susan Cairns

From: Gerard Stone
Sent: Monday, 19 June 2023 10:44 AM
To: Susan Cairns
Subject: FW: Accident Report

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]

T: 07 3820 1195

F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Gerard Stone
Sent: Wednesday, 29 June 2022 11:50 AM
To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Subject: Accident Report

Hi Andrew

When do you think we will get a copy of the incident report to be sent to Zurich, Obviously we cant submit claim without it and therefore cant get assessor to review the claim. Quote received back from our normal repairer \$59361 to repair. If we shop around that might improve but no more than 10-15%. Current WDV \$46K, looking like a write off.

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]

T: 07 3820 1195

F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Susan Cairns

From: Scott (Cleveland Auto Accident Repair Centre)
<1354.au+u6dbt4nxdc5uncahcgthvtdgxi@mail.ibodyshop.com>
Sent: Tuesday, 28 June 2022 7:12 AM
To: Rebekah Hennessy
Subject: Estimate - Estimate 29737
Attachments: Estimate 29737.pdf; Accident-0.jpg; Accident-1.jpg; Accident-2.jpg; Accident-3.jpg; Accident-4.jpg; Accident-5.jpg; Accident-6.jpg; Accident-7.jpg; Accident-8.jpg; Accident-9.jpg; Accident-10.jpg; Accident-11.jpg; Accident-12.jpg; Accident-13.jpg; Accident-14.jpg; Accident-15.jpg; Accident-16.jpg; Accident-17.jpg; Accident-18.jpg; Accident-19.jpg; Accident-20.jpg; Accident-21.jpg; Accident-22.jpg; Accident-23.jpg; Accident-24.jpg; Accident-25.jpg; Accident-26.jpg; Accident-27.jpg

Cleveland Auto Accident Repair Centre
123 Russell Street, Cleveland Qld 4163
PO Box 1314, Cleveland Qld 4163
email: admin@clevelandaccidentrepair.com.au
Phone: 07 3286 1996

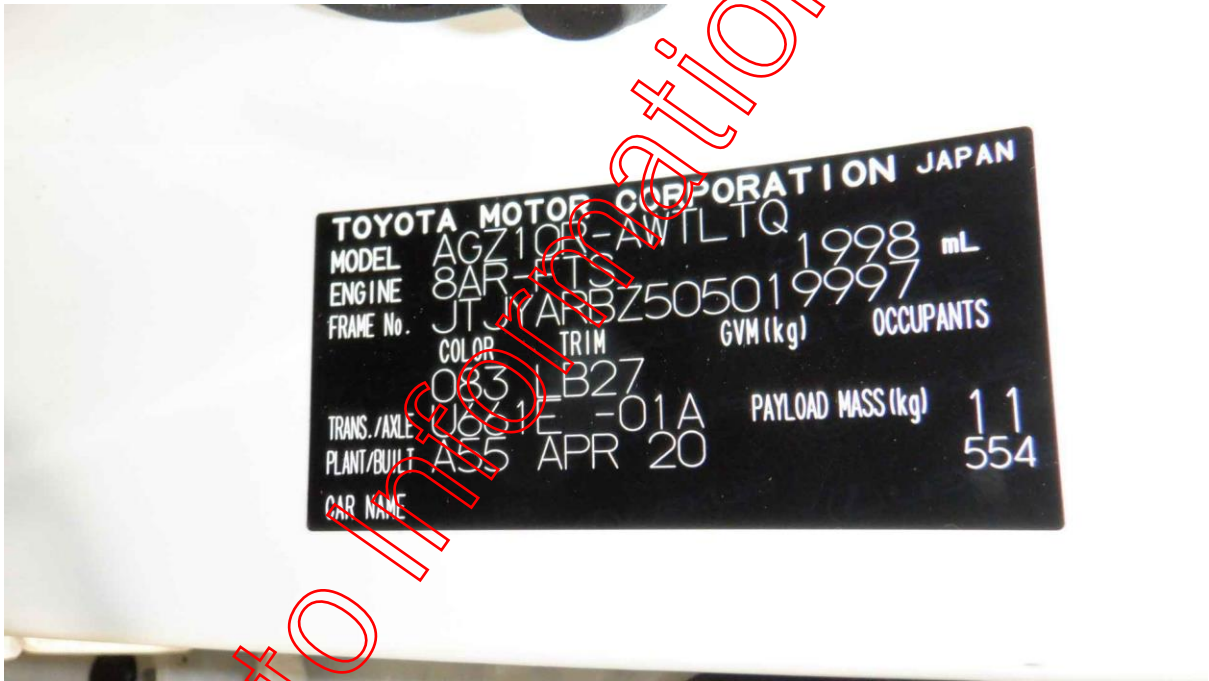
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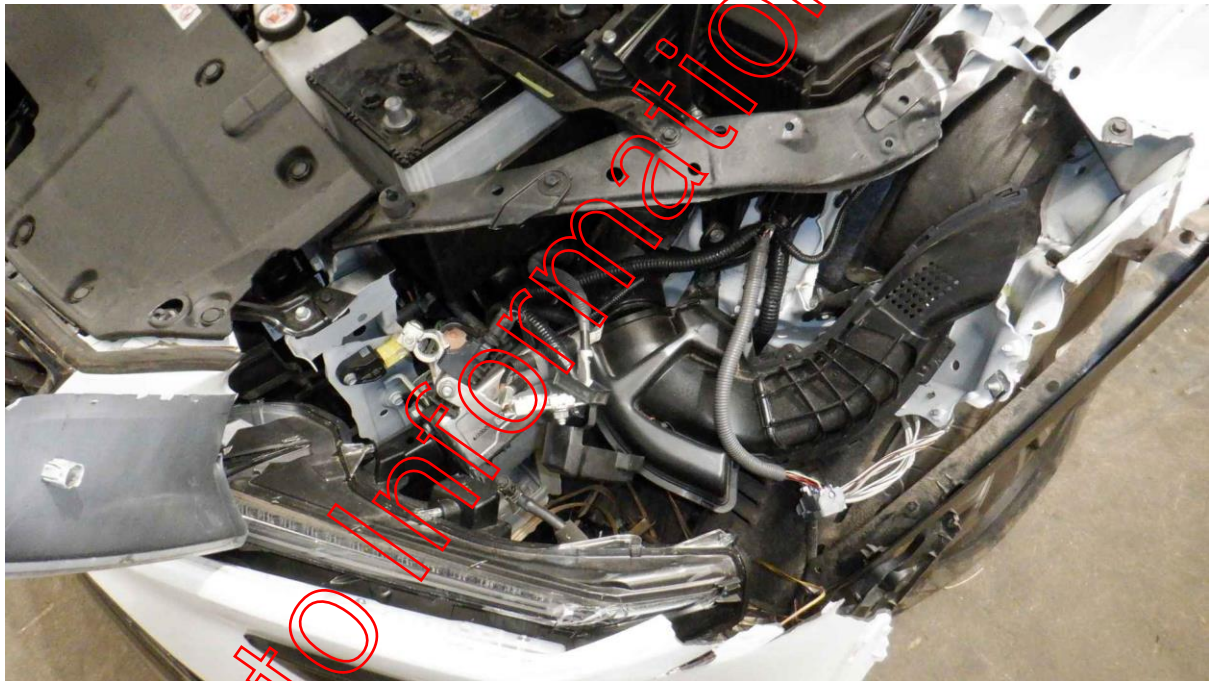




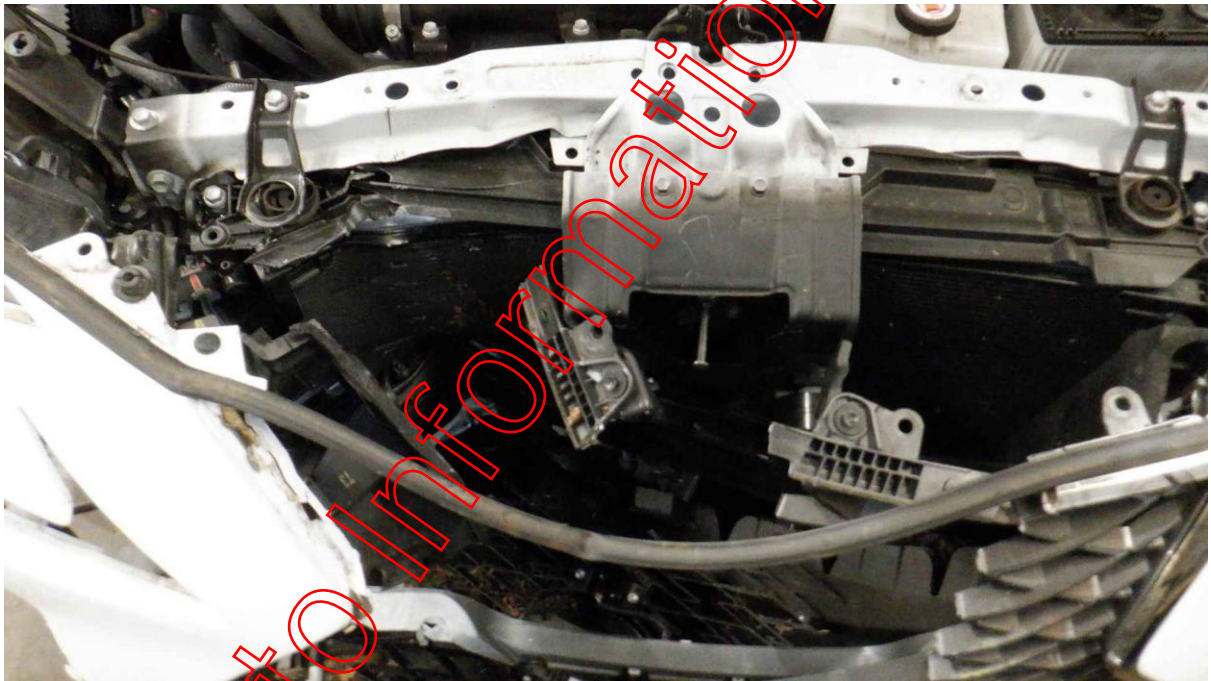




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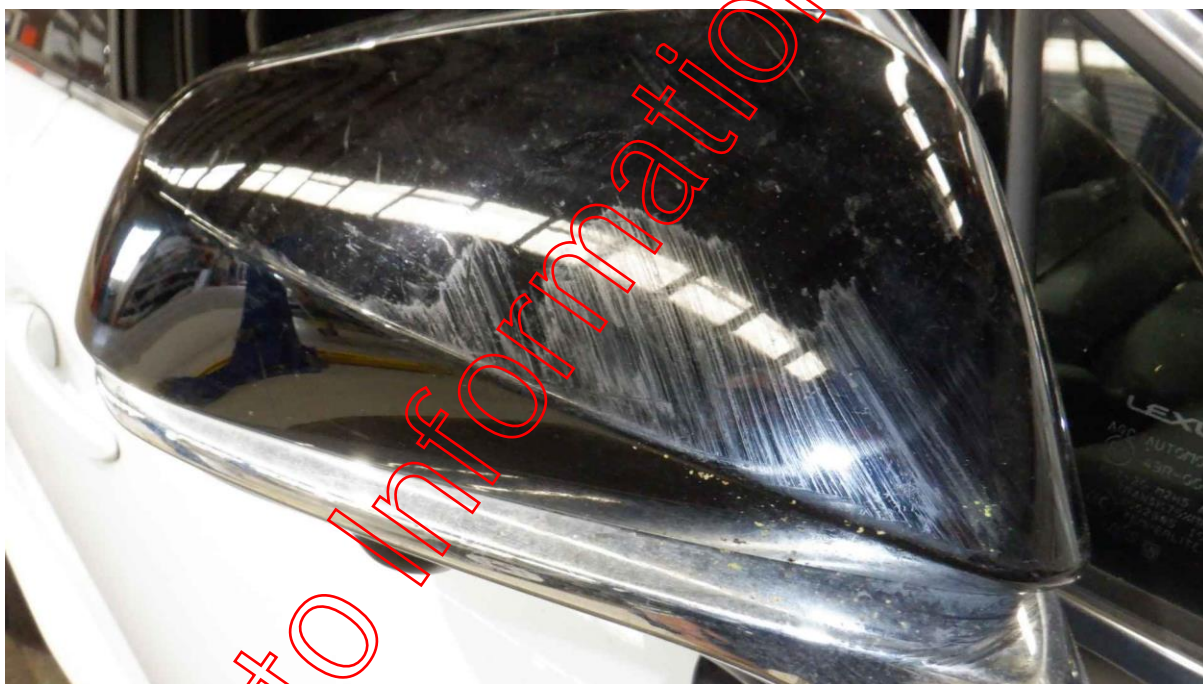
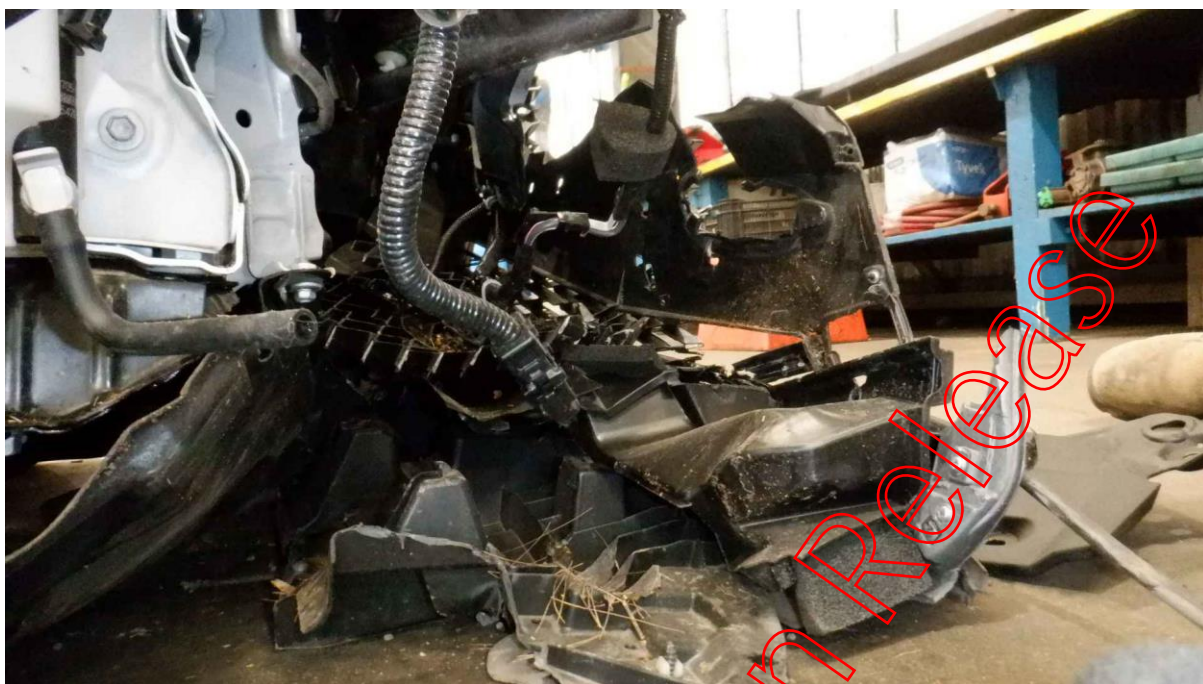








Right to Information Release



Right to Information Release





Right to Information Release

Estimate 29737

Owner
REDLAND CITY COUNCIL

Invoice to
Private

Home Phone **Mobile Phone** **Email** **Start date** **End date**

Estimate By **Estimate Date**
Scott 27/06/2022

LEXUS NX300 AGZ10R PEARL WHITE

Automatic **931ZQQ**

Body style **Odometer** **Paint Code** **VIN**
Wagon 25569km 083 JTJYARBZ505019997

Cylinders **Manufactured** **Trim Code** **Engine Number**
May 2020

Notes

Private Price Guide \$50,300 - \$54,600
*Trade In Price Guide \$43,400 - \$47,700
*Average Km 45,000 - 75,000
Price When New \$61,700
Price Guide (EGC)

	Hours	Amount
Raise & Support Vehicle - Front	0.80	
Jig Set Up Time	2.00	
R/H/F Guard Liner	0.40	
L/H/F Guard Liner	0.40	
R/H/F Guard Flare	0.50	
L/H/F Guard Flare	0.50	
R/H/F Road Wheel	0.30	
L/H/F Road Wheel	0.30	
Front B/Bar Sight Shield	0.30	
Front B/Bar Splash Tray	0.40	
Front B/Bar Sensors & Wiring	0.80	
Front Bar Drve Lght, Wiring & Refocus LT	0.60	
Front Bar Drve Lght, Wiring & Refocus RT	0.60	
Front B/Bar H/Lamp Washer Jet Left	0.30	
Front B/Bar H/Lamp Washer Jet Right	0.30	
Front B/Bar D & A (Complex)	2.80	
Grille D & A	1.20	

R/H Headlamp D & A & Refocus
L/H Headlamp D&A & Refocus
R/H/F Guard Badge
R/H/F Guard
L/H/F Guard Badge
L/H/F Guard
Scuttle Panel Grille
Wiper Arm L/H
Wiper Arm R/H
Bonnet D & A
Bonnet Hinge L/H
Bonnet Hinge R/H
Bonnet Sound Pad
Bonnet Lock Assembly
Front Sonar Unit
Radiator Support Nec.H/Ware
Air Cond. Condensor
Radiator
Rad Fan Blades Elec. Asmbly - D&A & Test
Air Cond. Fan Assembly
Engine Bay Fittings As Req'd.
Air Intake Duct Assembly & Ducts
Battery & Carrier
Radiator Support Assembly
Radiator Support Headlamp Panel L/H
Radiator Support Headlamp Panel R/H
Air Intake Tube
Turret Mould L/H
Turret Roof Rack Rail L/H
L/H/R Tail Lamp
Raise & Support Vehicle - Rear
L/H/R Road Wheel
L/H Qtr Panel Splash Shield
L/H Qtr Flare
Rear B/Bar L/H Release
Necessary Inner Trims
L/H/F Door D & A
L/H/F Door Mirror & Dis/Ass
L/H/R Door D & A
Fuel Filler Flap

Repair @ \$28.00 per Hour

Measure Chassis, Skirts & Report
L/H/F Skirt Guard Mounts
L/H/F Screen Pillar
L/H Qtr Panel
Fuel Filler Flap
R/H/F Guard
L/H/F Door Handle Outer
Report On Any Further Damage Once Dismantled

Paint @ \$85.00 per Hour

- R/H/F Door Mirror Polish
- R/H/F Guard
- Front B/Bar
- Front B/Bar Lower Mould
- Bonnet In & Out
- Seam Seal Tape Apply
- Bonnet Hinge L/H
- Bonnet Hinge R/H
- L/H/F Guard In & Out
- L/H/F Skirt
- Radiator Support Assembly
- Blend Adjacent Panels
- L/H/F Screen Pillar
- Turret Cant Rail L/H
- L/H/F Door In & Out
- L/H/F Door Handle Outer
- Seam Seal Tape Apply
- L/H/R Door In & Out
- Seam Seal Tape Apply
- L/H Qtr Panel
- Fuel Filler Flap
- Mix and Match
- Oven Allowance

Blend

Miscellaneous

- Administration Fee
- Pre Scan
- Post Scan
- Environment Levy
- Rustproof
- Seam Sealers Supply
- Nuts; Bolts & Clips

New Parts

Description	Supply	Part Number	Qty
L/H/F Door	New	6700278030	1
L/H/R Door	New	6700478020	1
L/H/F Door Mirror Assy	New	8794078122C0	1
L/H/R Door Delta Mould	New	7576678010	1
Triangle trim behind door glass			
R/H/F Road Wheel	New	4261A78090	1
L/H/F Road Wheel	New	4261A78090	1
Radiator	New	1640036100	1
Air Cond. Core	New	8846078010	1
Radiator Coolant	New	888980431	1
L/H/F Tyre (Approx)	New	npn	1
R/H/F Tyre (Approx)	New	npn	1

COVER ASSY, ENGINE	New	5141078010	1
Front B/Bar Absorber	New	5261878010	1
Front B/Bar Absorber	New	5261478040	1
Front B/Bar Absorber	New	5261478040	1
Front B/Bar Reinforcement	New	5202178020	1
ARM SUB-ASSY, FR	New	5201178020	1
ARM SUB-ASSY, FR	New	5201278030	1
PROTECTOR, RADIATOR	New	5311933141	2
Clip	New	9046707215	20
Front B/Bar Cover	New	5211978945	4
BRACKET, FR BUMPER	New	5211478180	1
EXTENSION, FR BUMPER	New	5211278230	1
GARNISH, RADIATOR	New	5314278090	1
GARNISH, RADIATOR	New	5314178030	1
DUCT, AIR INTAKE, LH	New	5282278030	1
DUCT, AIR INTAKE, RH	New	5282178030	1
RETAINER, FR BUMPER	New	5253578010	1
RETAINER, FR BUMPER	New	5253678010	1
EXTENSION, FR BUMPER	New	5267178010	1
EXTENSION, FR BUMPER	New	5267278010	1
BRACKET, FR BUMPER	New	5253478020	1
BRACKET, FR BUMPER	New	5253378010	1
RETAINER, OUTSIDE 7ZZ6	New	7539235220	1
PAD, FR BUMPER	New	5244778020	1
PAD, FR BUMPER	New	5244878020	1
GUARD, FR BUMPER	New	5241178010	1
GUARD, FR BUMPER	New	5241278020	1
TAPE, MOULDING, NO.1	New	7589553010	1
SEAL, HOOD TO FR END	New	5339578020	1
SEAL, HOOD TO FR END	New	5339578020	1
GRILLE SUB-ASSY	New	5310178230	1
COVER, FR BUMPER	New	5212778050	1
COVER, FR BUMPER	New	5212878050	1
MOULDING, RADIATOR	New	5312278030	1
GARNISH, RADIATOR	New	5314153031	1
SENSOR ASSY	New	8821033120	1
GARNISH RADIATOR	New	5314378010	1
HOOD SUB-ASSY	New	5330178030	1
PLUG, PLATE	New	9033316003	1
CLIP 9ZZ2	New	9046709050	7
PANEL, FR FENDER, LH	New	5381278010	1
SEAL, HOOD TO FR	New	5338878011	1
SEAL, HOOD TO FR	New	5338978011	1
CUSHION, HOOD, CTR	New	5338478010	2
PROTECTOR, FR FENDER	New	5382778010	1
PROTECTOR, FR FENDER	New	5382878010	1
R/H/F Guard Liner	New	5387578020	1
L/H/F Guard Liner	New	5387678020	1
SEAL, RADIATOR	New	5315978010	1
SEAL, RADIATOR	New	5315578010	1

SEAL, RADIATOR	New	5315678010	1
GUIDE, RADIATOR	New	5315378010	1
GUIDE, RADIATOR	New	5315478010	1
SHIELD, FR FENDER	New	5389578011	1
SHIELD, FR FENDER	New	5389678011	1
GROMMET 9ZZ2	New	9018906065	4
GROMMET, SCREW 9ZZ2	New	9018906114	2
LOCK ASSY, HOOD	New	5351078041	1
HOOK ASSY, HOOD	New	5355078010	1
STRIKER ASSY, ENGINE	New	6448078010	1
COVER HOOD HINGE	New	5344578010	1
COVER HOOD HINGE	New	5344678010	1
CABLE ASSY HOOD	New	5363078011	1
CLAMP 9ZZ2	New	9046906005	2
SUPPORT ASSY, HOOD,	New	534400W280	1
BRACKET HOOD STAY	New	5333675010	1
BRACKET HOOD STAY	New	5333775010	1
HINGE ASSY, HOOD, RH	New	5341078030	1
HINGE ASSY, HOOD, LH	New	5342078030	1
ARM FR BUMPER UPR	New	5212978010	1
ARM FR BUMPER UPR	New	5213978010	1
SUPPORT SUB-ASSY	New	5320278010	1
SUPPORT SUB-ASSY	New	5320378010	1
PLATE, RADIATOR SIDE	New	1669136150	1
PLATE, RADIATOR SIDE	New	1669536150	1
PLATE, RADIATOR LWR	New	1668336080	1
CLIP 9ZZ2	New	9046707117	1
COVER, RADIATOR	New	5328978011	1
CLIP 9ZZ2	New	9046710216	10
CUSHION 9ZZ2	New	9054115111	2
UNIT, HEADLAMP	New	8114578230	1
UNIT, HEADLAMP	New	8118578230	1
LAMP ASSY, FOG, RH	New	8121078020	1
LAMP ASSY, FOG, LH	New	8122078020	1
LAMP ASSY,	New	8161078090	1
LAMP ASSY	New	8162078090	1
LABEL, COOLING FAN	New	1679336030	1
LABEL, COOLER 8ZZ1	New	8872342070	1
LABEL, COOLANT	New	1128536040	1
LABEL, CLEARANCE	New	8935647020	1
SENSOR, ULTRASONIC	New	8934133220C4	4
SENSOR ASSY	New	8919078020	2
JAR, HEADLAMP	New	8535578011	1
CAP WASHER A	New	8531678021	1
MOTOR & PUMP ASSY	New	8533078010	1
SWITCH, LEVEL 8ZZ1	New	8539730400	1
NOZZLE, FR WASHER 853C	New	8538112400	1
ACTUATOR SUB-ASSY,	New	8520778040	1
ACTUATOR SUB-ASSY,	New	8520878040	1
JOINT	New	9007517009	2

MOTOR & PUMP ASSY,	New	8528033030	1	
Fan	New	1636136210	1	
Fan	New	1636136200	1	
SHROUD, FAN	New	1671136210	1	
SHROUD, FAN, NO.2	New	1671236050	1	
RESERVE TANK ASSY, 164J	New	1647028113	1	
INSULATOR, EXHAUST	New	1716736041	1	
Air Intake Tube	New	1786036010	1	
Further Parts As Required Once Dismantled	New			Report On

Total New Parts	47420.96
	Amount

Sublet

Air Cond. Degas & Regas		
Fit & Balance Tyres x 2		
Wheel Alignment - Front & Rear		
Front Screen R+R		
L/H Qtr Panel Glass R+R		
Adas Recalibration		
Suspension & Mechanical Damage Once Car Is Mobile		Report On

Total Sublet	970.00
---------------------	---------------

Total Labour	5010.85
Total Parts / Other	48953.96
Sub Total	53964.81
Total Excluding GST	53964.81
GST Amount	5396.48
Total \$	59361.29

Estimate is based on visual inspection only. The above estimate is valid at time of printing and for the duration of current industry rates. Parts prices may change and are subject to supplier invoice and availability. Further damage may be evident once dismantled. Method of Payment : Cash, Bank Cheque, Eftpos (VISA and MasterCard incur a .75% surcharge + gst) or direct deposit

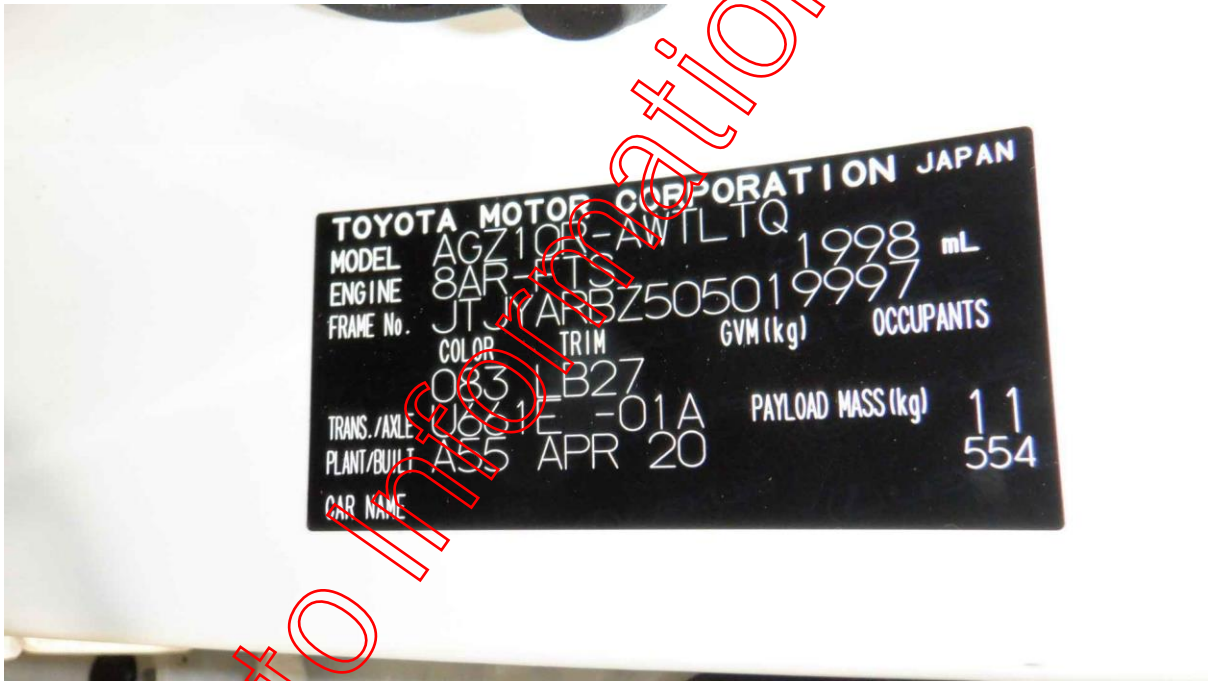
Right to Information Release



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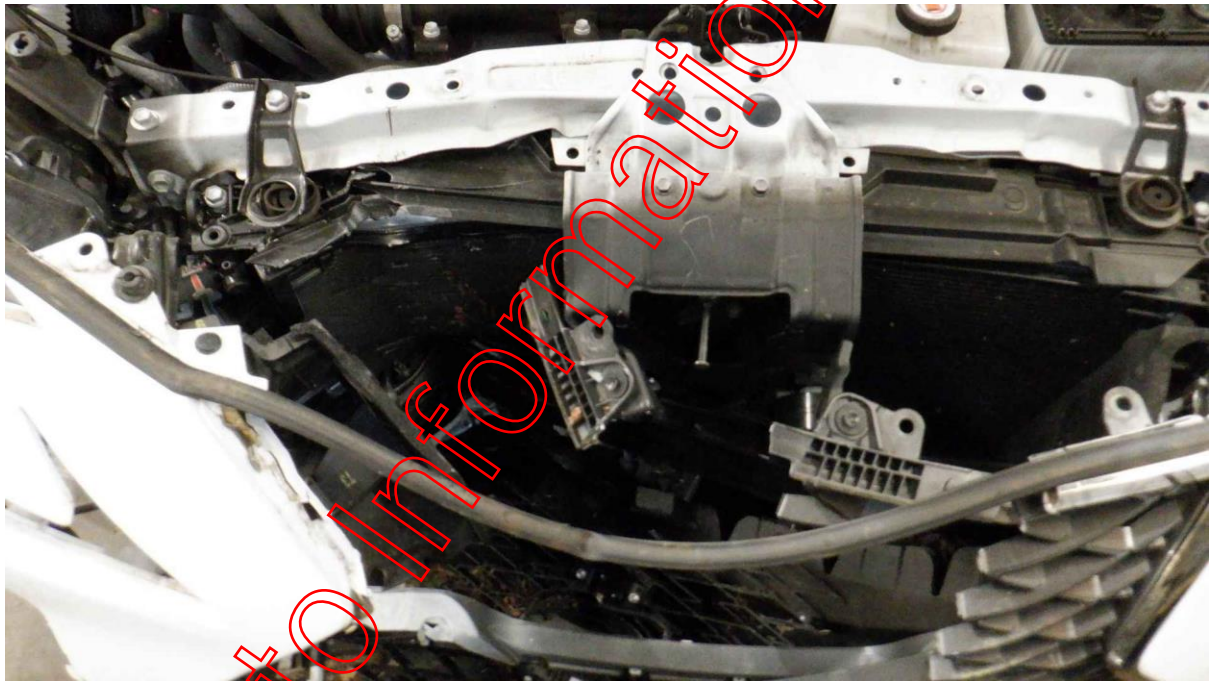




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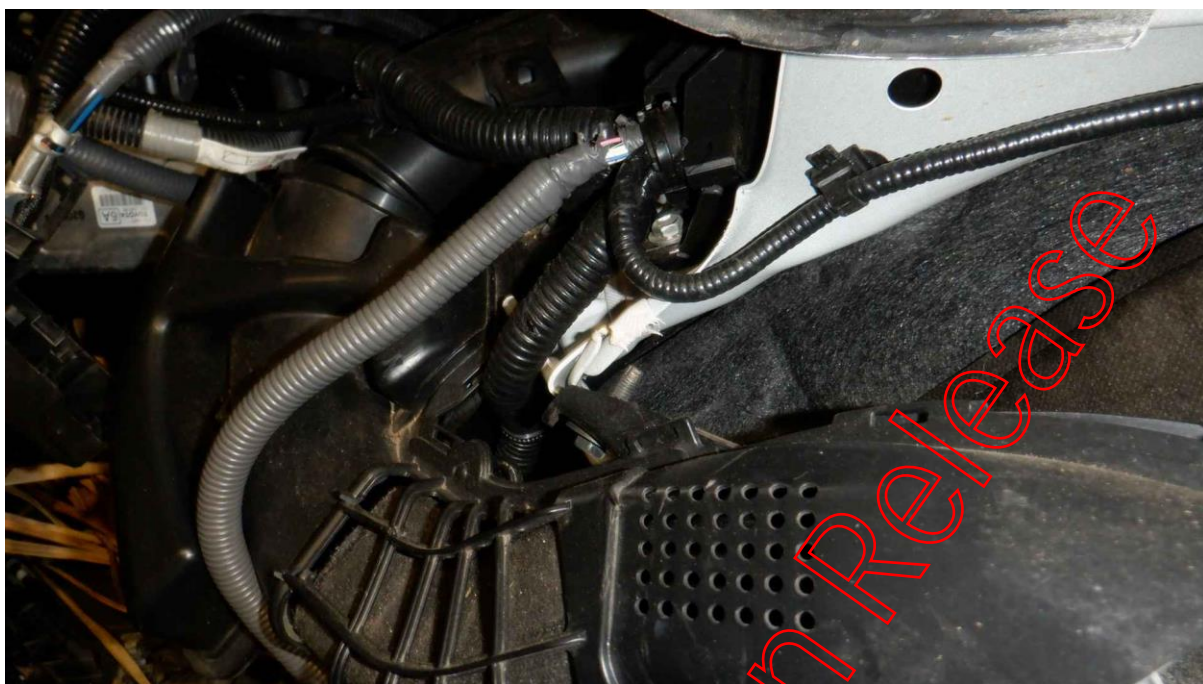




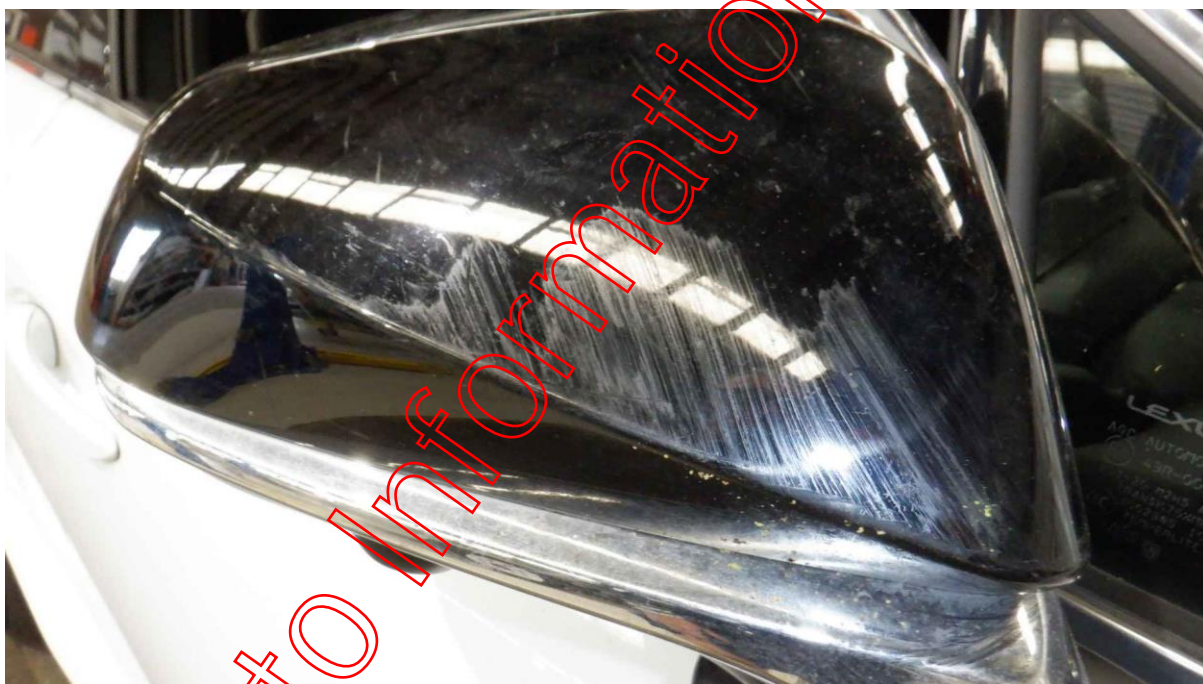
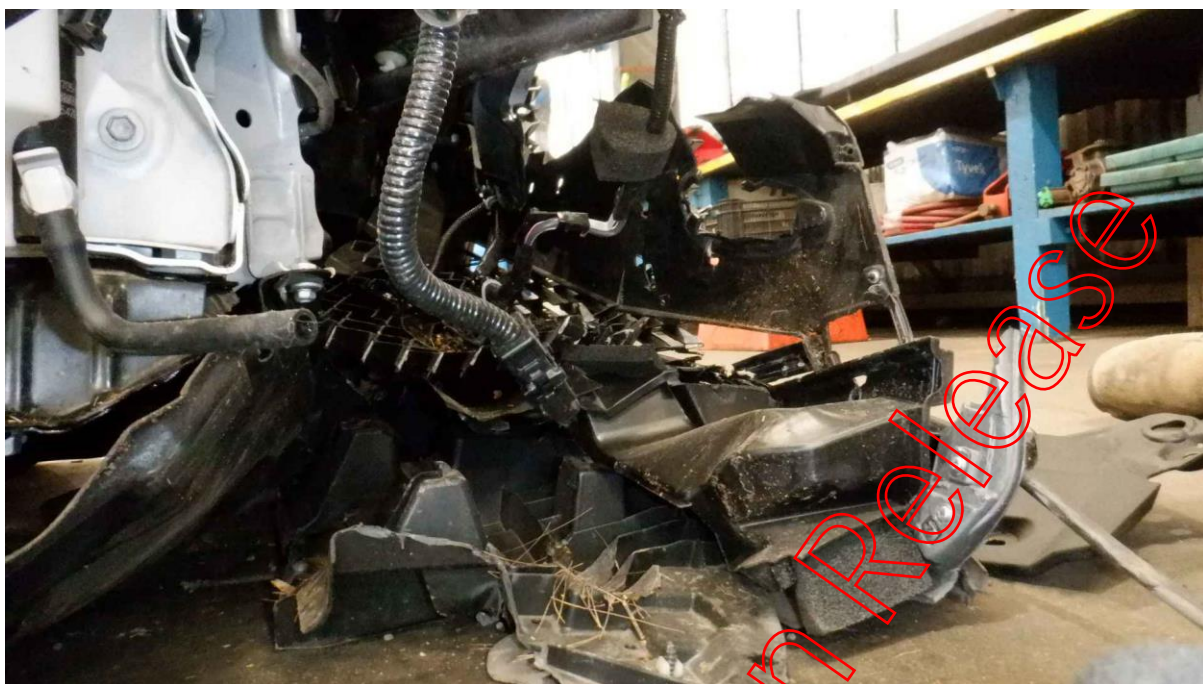


Right to Information Release





Right to Information Release



Right to Information Release



Right to Information Release



Right to Information Release

Irrelevant

Right to Information Release

From: Jordi Crick [<mailto:jordi.crick@redlandcitybulletin.com.au>]

Sent: Thursday, 21 July 2022 9:52 AM

To: Media <Media@redland.qld.gov.au>

Subject: Questions on Mayor's car: Redland City Bulletin

Good morning team,

I hope everyone is well.

Please could I get a response to the questions below? My deadline is 3pm today.

- Has the car been repaired after the crash? How much did repairs cost?

Thanks for your help as always.

Kindest,

--

Jordi Crick

Journalist

Australian Community Media

T 07 3826 8141 **M** 0476 813 580

A Unit 1 38-44 Enterprise St, Cleveland, QLD, 4163

W www.redlandcitybulletin.com.au



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Right to Information Release

Irrelevant

Right to Information Release

From: Tracy Mitchell

Sent: Wednesday, 20 July 2022 8:44 AM

To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Gerard Stone <Gerard.Stone@redland.qld.gov.au>

Cc: Tony Beynon <Tony.Beynon@redland.qld.gov.au>

Subject: RE: Vehicle Incident Claim Form

Hi Andrew

I spoke with the insurer again yesterday on write off/salvage recovery options and hope to have an update today or tomorrow.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release

Irrelevant

Right to Information Release

Susan Cairns

From: Gerard Stone
Sent: Monday, 19 June 2023 10:17 AM
To: Susan Cairns
Subject: FW: Vehicle Incident Claim Form
Attachments: Incident report.pdf; Accident-3.jpg; Accident-4.jpg; Accident-11.jpg

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]

T: 07 3820 1195

F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Gerard Stone
Sent: Monday, 25 July 2022 11:45 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Subject: RE: Vehicle Incident Claim Form

Hi Tracey

As you can appreciate I have limited details. Have completed what I can, Photos attached.

Do you need a copy of the quote we received ?

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]

T: 07 3820 1195

F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Tracy Mitchell
Sent: Monday, 25 July 2022 11:11 AM
To: Gerard Stone <Gerard.Stone@redland.qld.gov.au>
Subject: FW: Vehicle Incident Claim Form

Hi Gerry

As discussed, can you put together a Claim Form with known detail and couple of photos please.

Many thanks.

Kind regards

Tracy Mitchell
Service Manager Risk and Liability Services
Risk and Liability Services
Redland City Council
P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Monday, 25 July 2022 9:45 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Cc: Tony Beynon <Tony.Beynon@redland.qld.gov.au>
Subject: Re: Vehicle Incident Claim Form

Hi Tracy,
Yes please proceed to lodge the claim noting it will involve a fact and damage assessment.

I have not received the claim form.

thanks Andrew.
Private and Confidential
Sent from my iPhone

On 22 Jul 2022, at 8:25 am, Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au> wrote:

Hi Andrew

The insurer has advised that Zurich will require the claim form to progress with the claim (Council can complete claim form in driver's absence).

When Zurich receive the claim form, they will appoint a claims manager. The claims manager will engage the services of:

- An assessor to assess the condition of the vehicle, cost to repair or write off and salvage value (if applicable)

Council's broker will work closely with Zurich on the claim for early advice on Zurich's decision. If

assessor and investigator if claim is withdrawn. Council will incur the costs of

Let me know if you require any further information at this stage.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Gerard Stone <Gerard.Stone@redland.qld.gov.au>

Sent: Thursday, 21 July 2022 1:03 PM

To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>

Cc: Tony Beynon <Tony.Beynon@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Subject: RE: Vehicle Incident Claim Form

Hi Tracey

Thanks for information below.

Please let me know what you need from me in order to submit the claim , thanks

Gerry Stone

Service Manager

Organisational Services | Corporate Services

Fleet Services

M: [REDACTED]

T: 07 3820 1195

F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Tracy Mitchell
Sent: Wednesday, 20 July 2022 8:44 AM
To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Gerard Stone <Gerard.Stone@redland.qld.gov.au>
Cc: Tony Beynon <Tony.Beynon@redland.qld.gov.au>
Subject: RE: Vehicle Incident Claim Form

Hi Andrew

I spoke with the insurer again yesterday on write off/salvage recovery options and hope to have an update today or tomorrow.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Irrelevant

Right to Information Release







Susan Cairns

From: Gerard Stone
Sent: Monday, 19 June 2023 10:13 AM
To: Susan Cairns
Subject: FW: Urgent: Motor vehicle replacement

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]
T: 07 3820 1195
F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Gerard Stone
Sent: Thursday, 25 August 2022 7:57 AM
To: Neil Furness <Neil.Furness@redland.qld.gov.au>
Cc: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Subject: Urgent: Motor vehicle replacement

Hi Neil

As a matter of priority can you please source a quote for a New Lexus to replace F00141 (same or similar spec).
Thanks

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]
T: 07 3820 1195
F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Sent: Wednesday, 24 August 2022 8:42 PM
To: Gerard Stone <Gerard.Stone@redland.qld.gov.au>
Subject: Motor vehicle replacement
Hi Gerry

Council's motor vehicle policy includes a replacement clause for vehicles written off within three years of first registration. The Lexus falls into this category. For Council to consider the insurer options - either market value (as provided by insurer) or replacement of vehicle, can you advise the cost for a replacement Lexus please?

Many thanks

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release



SPRINGWOOD

SCI-FLEET MOTORS PTY LTD ACN 057 783 749 ABN 25 057 783 749
PO Box 52, LUTWYCHE QLD 4030

3426 Pacific Highway
SPRINGWOOD 4127
Ph: (07) 3489 6800
Fax: (07) 3489 6801
enquiry@lexusofspringwood.com.au
www.lexusofspringwood.com.au

New Vehicle Contract

Name	NEIL FURNESS	Customer Code	FURNEN1
Address	REDLAND CITY COUNCIL REDLAND BAY QLD 4165	Deal No	59332
		Deal Date	25/08/22
Private	Business	Cust Order No	
Mobile	0418356484	Salesperson	STEVE LEUNG
Licence Number			
Email	Neil.Furness@redland.qld.gov.au		
Date of Birth			
ABN Number	Not Registered		

Make	LEXUS	Description	NX250 - 2WD	Model	2T94090A0
Body Type	WAGON	Odometer	0	Colour	SONIC QUARTZ
Stock No		Engine No		Trim	BLACK
Rego No		Prod Date		Comp Date	
VIN No					

Details of Purchase		Details of Settlement	
	Amount		
Vehicle Price		Total Purchase Amount	67,934.35
NX250 - 2WD	60,800.00	— Trade-In	
Fitted Options		Reg.	Build date
NX250 - 2WD Premium Paint	1,750.00	Less Amounts received from purchaser	2,000.00
Other Costs & Charges		Sub Total	65,934.35
Pre-Delivery Lexus	2,700.00	Balance Payable	65,934.35
Statutory Charges			
Private Registration: 12MTHS 4 Cylinder	442.35		
Others			
Private CTP: 12MTHS Class 1 Suncorp	364.00		
QLD Stamp Duty	1,878.00		
		Made up by:	
		Amount to be financed	
Included in Total - GST	5,931.81	Final cash payment at or before delivery	65,934.35
Total Purchase Amount	67,934.35	Total Settlement Amount	65,934.35

Estimated Delivery Date	Special Conditions
	CLEAR FUND REQUIRE BEFORE RELEASE OF CAR.

Terms and conditions and covenants attached to this document form part of this agreement.		
THIS IS A LEGALLY BINDING CONTRACT		
Purchaser Signature	Accepted for & on behalf of the Dealer	Trader Authorised Employee Signature
	STEVE LEUNG	
Purchaser Signature	Employee Name	Date Contract Signed

Susan Cairns

From: Gerard Stone
Sent: Monday, 19 June 2023 10:22 AM
To: Susan Cairns
Subject: FW: Motor Vehicle Claim - 013410 - Update - Repayment Options

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]

T: 07 3820 1195

F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Gerard Stone

Sent: Friday, 26 August 2022 12:52 PM

To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Kristen Foster <Kristen.Foster@redland.qld.gov.au>

Cc: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: RE: Motor Vehicle Claim - 013410 - Update - Repayment Options

Hi Andrew

As discussed and on the basis that the Mayor will not be requiring a Council vehicle in the future, I support taking the cash settlement.

While it is possible that we would achieve a better commercial outcome by selling the new vehicle through an auction process, the cash settlement is a more expedient and transparent transaction with a definite outcome.

Thanks

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]

T: 07 3820 1195

F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects

to Elders, past, present and future.

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Friday, 26 August 2022 11:27 AM
To: Gerard Stone <Gerard.Stone@redland.qld.gov.au>; Kristen Foster <Kristen.Foster@redland.qld.gov.au>
Cc: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Subject: Fwd: Motor Vehicle Claim - 013410 - Update - Repayment Options

Hi Gerry, Kristen,

See below where the insurer has 'written off' the Mayors vehicle and provided 2 options for us:

- Option 1: cash out value at \$53,686 or
- Option 2: replacement car (value \$62,003)

I assume it is more efficient to take option 1 as we don't have a fleet demand for a Lexus and unlikely to capitalise on the price through any resale benefit.

Subject to your views I was proposing we accept the option 1 cash out value; but available to discuss.

Andrew

Private and Confidential
Sent from my iPhone

Begin forwarded message:

From: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Date: 26 August 2022 at 11:07:44 am AEST
To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Subject: FW: Motor Vehicle Claim - 013410 - Update

Andrew

As mentioned, there are two options available for insurance settlement of motor vehicle claim.

As below, **Total Loss Settlement** (based on \$61,255 market value of vehicle) = **\$53,686** (excl GST).

Or

Replacement Vehicle – same make/model.

Gerry has sourced quote for replacement Lexus (attached) = \$62,003 (excl GST).

5.13 New vehicle replacement

5.13.1 If your vehicle is a Sedan, Station Wagon, 4WD, Utility, Van, Mini Bus, Rigid body truck, Rigid body tipper, Table-top truck, Prime Mover including attaching articulated trailer, suffers loss or damage:

(a) is less than three years old from the date of your vehicle's first registration; and

(b) is stolen and not recovered, lost and not recovered, or damaged and we do not consider it economical to repair your vehicle,

we will replace your vehicle with a new vehicle of the same make, model and series (or if unavailable, a vehicle of similar make and model) and shall include registration fees, delivery charges and stamp duty.

Can you please advise Council's position on settlement option.

Also, I have placed a call with the Zurich claims officer and await return phone call.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Teo, Stephanie <Stephanie.Teo@jlta.com.au>
Sent: Wednesday, 24 August 2022 8:42 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Cc: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>
Subject: RE: Motor Vehicle Claim - [REDACTED] Update

Hi Tracy,

Class Motor Vehicle **Claim No** [REDACTED]
Loss Date 23 June 2022
Excess \$2,000
Your Ref Williams
Description Damage to Mayor's vehicle following SVA - K Williams

We confirm that we have received correspondence from the Claims Advisor Kim at Zurich regarding progress of this claim.

The following updates have been provided:

1. Zurich confirm that indemnity for this claim, subject to the terms and conditions of the policy, is accepted;
2. Zurich confirm that they will seek recovery from the Driver.
3. Zurich confirm the Replacement Vehicle option is available to Council;
or a Total Loss Settlement can be arranged, as per the following breakdown:

Market Value: \$61,255.00

Less GST: \$5,568.63

Less Excess: \$2,000.00

Total Settlement = \$53,686.36

Please review the information provided and let us know how Council wishes to proceed so we can further notify Zurich.

If you have any questions, or require further information, please let me know.

Kind regards

Stephanie Teo | Account Executive - LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5510 | m: +61 460 366 814 | f: +61 7 3000 5550 | e: stephanie.teo@jlta.com.au | w:

www.jltpublicsector.com

LGMS is managed by JLT Public Sector, a division of JLT Risk Solutions Pty Ltd, (ABN 69 009 098 864 / AFS Licence No: 226827) a business of Marsh McLennan.

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Right to Information Release

Susan Cairns

From: Gerard Stone
Sent: Monday, 19 June 2023 10:18 AM
To: Susan Cairns
Subject: FW: Vehicle Incident Claim Form

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]
T: 07 3820 1195
F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Gerard Stone
Sent: Wednesday, 7 September 2022 8:52 AM
To: Pauline Sydenham <Pauline.Sydenham@redland.qld.gov.au>
Cc: Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>
Subject: RE: Vehicle Incident Claim Form

Morning Pauline

Are you able to advise the budget code where these funds from our insurer in regards to car write off should be allocated to.

Gerry Stone

Service Manager

Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]
T: 07 3820 1195
F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>
Sent: Wednesday, 7 September 2022 8:02 AM
To: Gerard Stone <Gerard.Stone@redland.qld.gov.au>
Subject: RE: Vehicle Incident Claim Form

Good morning Gerry

Zurich are in the processing of settling the written off Lexus. Settlement as follows:

Market value - \$61,255.00
less GST- \$ 5,568.64
less Excess - \$ 2,000.00
SETTLEMENT - \$53,686.36 Exclusive of GST

Could you please provided me with the budget code for these funds to be allocated to upon receipt?

Kind Regards

Richard Brouwer
Insurance Program & Claims Coordinator
Risk and Liability Services
Redland City Council
P +617 3843 8006



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Gerard Stone
Sent: Monday, 25 July 2022 11:45 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Subject: RE: Vehicle Incident Claim Form

Hi Tracey

As you can appreciate I have limited details. Have completed what I can, Photos attached.

Do you need a copy of the quote we received ?

Gerry Stone
Service Manager
Organisational Services | Corporate Services
Fleet Services

M: [REDACTED]

T: 07 3820 1195

F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Tracy Mitchell
Sent: Monday, 25 July 2022 11:11 AM
To: Gerard Stone <Gerard.Stone@redland.qld.gov.au>
Subject: FW: Vehicle Incident Claim Form

Hi Gerry

As discussed, can you put together a Claim Form with known detail and couple of photos please.

Many thanks.

Kind regards

Tracy Mitchell
Service Manager Risk and Liability Services
Risk and Liability Services
Redland City Council
P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Monday, 25 July 2022 9:45 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Cc: Tony Beynon <Tony.Beynon@redland.qld.gov.au>
Subject: Re: Vehicle Incident Claim Form

Hi Tracy,
Yes please proceed to lodge the claim noting it will involve a fact and damage assessment.

I have not received the claim form.

thanks Andrew.
Private and Confidential
Sent from my iPhone

On 22 Jul 2022, at 8:25 am, Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au> wrote:

Hi Andrew

The insurer has advised that Zurich will require the claim form to progress with the claim (Council can complete claim form in driver's absence).

When Zurich receive the claim form, they will appoint a claims manager. The claims manager will engage the services of:

- An assessor to assess the condition of the vehicle, cost to repair or write off and salvage value (if applicable)

Council's broker will work closely with Zurich on the claim for early advice on Zurich's decision

Council will incur the costs of assessor and investigator if claim is withdrawn.

Let me know if you require any further information at this stage.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Gerard Stone <Gerard.Stone@redland.qld.gov.au>

Sent: Thursday, 21 July 2022 1:03 PM

To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>

Cc: Tony Beynon <Tony.Beynon@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Subject: RE: Vehicle Incident Claim Form

Hi Tracey

Thanks for information below.

Please let me know what you need from me in order to submit the claim , thanks

Gerry Stone

Service Manager

Organisational Services | Corporate Services

Fleet Services

M:

T: 07 3820 1195

F: 07 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Tracy Mitchell

Sent: Wednesday, 20 July 2022 8:44 AM

To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Gerard Stone <Gerard.Stone@redland.qld.gov.au>

Cc: Tony Beynon <Tony.Beynon@redland.qld.gov.au>

Subject: RE: Vehicle Incident Claim Form

Hi Andrew

I spoke with the insurer again yesterday on write off/salvage recovery options and hope to have an update today or tomorrow.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release

Irrelevant

Right to Information Release

From: [Andrew Ross](#)
To: [Andrew Ross](#)
Subject: Re: Vehicle Accident
Date: Monday, 27 June 2022 9:11:45 AM
Attachments: [image004.jpg](#)
[image001.png](#)
[image005.png](#)
[image006.jpg](#)
[image001.png](#)
[image005.png](#)
[image006.jpg](#)
[image004.jpg](#)

Ta: with Chris who will arrange accident form to be sent to me and I will send to Councillor - as per discussion with ELT this morning.

Private Confidential legally privileged
Sent from my iPhone

On 24 Jun 2022, at 8:59 am, Christopher Knijff
<Christopher.Knijff@redland.qld.gov.au> wrote:

Morning,

I have spoken to the towing company and advised them to deliver the vehicle to the South Street Depot, they don't have accurate time as yet. We have made space in the workshop. Once here I will notify Amanda [REDACTED]

We will assess the damage and plan a course of action

Regards

Chris Knijff
Workshop Supervisor Fleet Services
Fleet Services | Corporate Services
Redland City Council
Mobile 0408 788 252
T 07 3829 8345
F +617 3829 8325



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Amanda Pafumi

Sent: Friday, 24 June 2022 8:13 AM

To: Christopher Knijff <Christopher.Knijff@redland.qld.gov.au>

Cc: Gerard Stone <Gerard.Stone@redland.qld.gov.au>; Andrew Ross

<Andrew.Ross@redland.qld.gov.au>; Andrew Chesterman

<Andrew.Chesterman@redland.qld.gov.au>

Subject: FW: Vehicle Accident

Hi Chris

Please see details from the CEO attached, about a vehicle accident that occurred last night. [REDACTED]

Would you please be able to action the CEO's request below for me and arrange to have the vehicle back to our depot, and then over to you for the normal process from here to arrange repairs, etc.? [REDACTED]

Andrew – FYI, noting damage to Council asset and insurance implications.

image006.jpg



Regards

Amanda Pafumi

Right to Information Release













MECHANICS
TOOLS NOT
TO BE
BORROWED

Right to Information Release

From: [Andrew Chesterman](#)
To: [Andrew Ross](#)
Cc: [Amanda Pafumi](#); [Tony Beynon](#)
Subject: Vehicle Damage Costs
Date: Tuesday, 28 June 2022 9:28:13 AM
Attachments: [image001.png](#)
[image002.png](#)

Hi Andrew

FYI the mayor confirmed to me on the phone yesterday that should her blood alcohol reading be found to be above the legal limit she would personally pay for the repairs to her vehicle.

Regards

Andrew

Andrew Chesterman

Chief Executive Officer

Redland City Council

P +617 3829 8860



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release

From: [Tracy Mitchell](#)
To: [Andrew Ross](#)
Subject: RE: Vehicle Accident Report -
Date: Thursday, 30 June 2022 8:47:06 AM
Attachments: [image001.png](#)
[image002.png](#)

Thanks Andrew. To confirm, I spoke with the insurer yesterday and sent a notification yesterday afternoon limited to vehicle detail only.

Further (confirmed) detail around circumstances will be provided to the insurer along with signed claim form when available.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

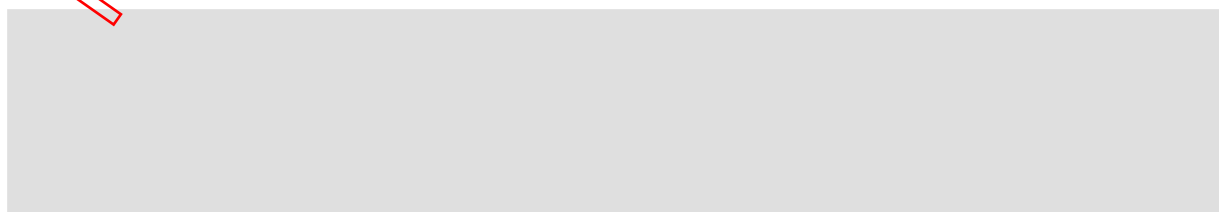
From: Andrew Ross
Sent: Thursday, 30 June 2022 6:49 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Subject: Vehicle Accident Report -

Hi Tracy,

As discussed can you notify the insurer of the damaged vehicle claim; with the initial fleet assessment that it is potentially a write off with repairs higher than it's WDV of \$46k.

I have not received a completed incident form that was sent to the Mayor as driver on Monday morning.

I have copied below the circumstances of events last Thursday afternoon 23 June where in summary:



Please let me know if you require further information, thanks Andrew

Private and Confidential
Sent from my iPhone

Begin forwarded message:

From: Gerard Stone <Gerard.Stone@redland.qld.gov.au>
Date: 29 June 2022 at 11:50:21 am AEST
To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Subject: Accident Report

Hi Andrew

When do you think we will get a copy of the incident report to be sent to Zurich,

Obviously we cant submit claim without it and therefore cant get assessor to review the claim.

Quote received back from our normal repairer \$59361 to repair. If we shop around that might improve but no more than 10-15%.

Current WDV \$46K, looking like a write off.

Gerry Stone

Service Manager

Organisational Services | Corporate Services

Fleet Services

M:

T: 07 3820 1195

F: 07 3829 8325

image001.png

image002.png

I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future.

Right to Information Release

[REDACTED]

> Can you please action this and get in contact with her about the process of ensuring this occurs in an expedient way.

>

> She knows I am on leave and was happy to take your call to work through any details.

>

> Thanks

> Andrew

>

>

Right to Information Release

Irrelevant

Right to Information Release

From: Tracey Walker

Sent: Thursday, 21 July 2022 4:18 PM

To: Amanda Daly <Amanda.Daly@redland.qld.gov.au>; Andrew Ross
<Andrew.Ross@redland.qld.gov.au>

Cc: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>; Gerard Stone
<Gerard.Stone@redland.qld.gov.au>; Kristen Foster <Kristen.Foster@redland.qld.gov.au>; Lyn
Uhlmann <Lyn.Uhlmann@redland.qld.gov.au>

Subject: RE: FOR APPROVAL: Questions on Mayor's car: Redland City Bulletin

In regard to the subject car's condition, the vehicle is currently undergoing assessment.
In full respect of any investigations, the court and judicial process, Council is not at liberty
to comment further.

The Mayor remains on leave.

The Redland City Council CEO is interstate on pre-planned leave.

Right to Information Release

From: Tracey Walker <Tracey.Walker@redland.qld.gov.au>

Sent: Thursday, 21 July 2022 3:52 PM

To: Amanda Daly <Amanda.Daly@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Cc: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>; Gerard Stone <Gerard.Stone@redland.qld.gov.au>; Kristen Foster <Kristen.Foster@redland.qld.gov.au>; Lyn Uhlmann <Lyn.Uhlmann@redland.qld.gov.au>

Subject: FW: FOR APPROVAL: Questions on Mayor's car: Redland City Bulletin

Hi Amanda D and Andrew

Are you happy with this response below. Thanks Gerry for your changes and Kristen for your approval.

Can I please have your sign off for the below.

A Council spokesperson said:

In regard to the subject car's condition, the vehicle is currently undergoing assessment. In full respect of any investigations, the court and judicial process, Council is not at liberty to comment further.

The Mayor remains on leave.

The Redland City Council CEO is interstate on pre-planned leave.

Thanks Tracey

From: Gerard Stone <Gerard.Stone@redland.qld.gov.au>

Sent: Thursday, 21 July 2022 3:13 PM

To: Amanda Daly <Amanda.Daly@redland.qld.gov.au>; Tracey Walker <Tracey.Walker@redland.qld.gov.au>; Kristen Foster <Kristen.Foster@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Cc: Lyn Uhlmann <Lyn.Uhlmann@redland.qld.gov.au>; Gerard Noon <Gerard.Noon@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: RE: FOR APPROVAL: Questions on Mayor's car: Redland City Bulletin

Hi all

I suggest the following changes. Yellow added , Red Suggest you delete

A Council spokesperson said:

In regard to the subject car's condition, the vehicle is currently undergoing assessment. In full respect of any investigations, the court and judicial process, Council is not at liberty to comment further.

The Mayor remains on leave.

The Redland City Council CEO is interstate on pre-planned leave.

Gerry Stone

Service Manager

Organisational Services | Corporate Services

Fleet Services

M:

T: 07 3820 1195

F: 07 3829 8325

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Tracey Walker <Tracey.Walker@redland.qld.gov.au>
Sent: Thursday, 21 July 2022 2:21 PM
To: Gerard Stone <Gerard.Stone@redland.qld.gov.au>; Kristen Foster <Kristen.Foster@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Amanda Daly <Amanda.Daly@redland.qld.gov.au>
Cc: Lyn Uhlmann <Lyn.Uhlmann@redland.qld.gov.au>; Gerard Noon <Gerard.Noon@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Subject: RE: FOR APPROVAL: Questions on Mayor's car: Redland City Bulletin

Thanks Andrew for the feedback re internal insurance assessment.

I have amended below so it just reads "under assessment" rather than "under insurance assessment".

Updated version below:

DRAFT ONLY – not for issue

A Council spokesperson said:

In regard to the subject car's condition, the vehicle is **under assessment**.

In full respect of any investigations, the court and judicial process, Council is not at liberty to comment further.

The Mayor remains on leave.

The Redland City Council CEO is interstate on pre-planned leave.

Thanks Tracey

From: Tracey Walker

Sent: Thursday, 21 July 2022 2:09 PM

To: Gerard Stone <Gerard.Stone@redland.qld.gov.au>; Kristen Foster <Kristen.Foster@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Amanda Daly <Amanda.Daly@redland.qld.gov.au>

Cc: Lyn Uhlmann <Lyn.Uhlmann@redland.qld.gov.au>; Gerard Noon <Gerard.Noon@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: RE: FOR APPROVAL: Questions on Mayor's car: Redland City Bulletin

Hi again

Just added a line as this is what the question is about.

From: Tracey Walker

Sent: Thursday, 21 July 2022 2:03 PM

To: Gerard Stone <Gerard.Stone@redland.qld.gov.au>; Kristen Foster <Kristen.Foster@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Amanda Daly <Amanda.Daly@redland.qld.gov.au>

Cc: Lyn Uhlmann <Lyn.Uhlmann@redland.qld.gov.au>; Gerard Noon <Gerard.Noon@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: FOR APPROVAL: Questions on Mayor's car: Redland City Bulletin

Good afternoon

Pls see below for your approval the draft response to RCB regarding questions about

the Mayor's vehicle.

Thank you for your assistance with this information.

DRAFT ONLY – not for issue

A Council spokesperson said:

In regard to the subject car's condition, the vehicle is under insurance assessment.
In full respect of any investigations, the court and judicial process, Council is not at liberty to comment further.
The Mayor remains on leave.
The Redland City Council CEO is interstate on pre-planned leave.

From: Jordi Crick [<mailto:jordi.crick@redlandcitybulletin.com.au>]

Sent: Thursday, 21 July 2022 9:52 AM

To: Media <Media@redland.qld.gov.au>

Subject: Questions on Mayor's car: Redland City Bulletin

Good morning team,

I hope everyone is well.

Please could I get a response to the questions below? My deadline is 3pm today.

- Has the car been repaired after the crash? How much did repairs cost?

Thanks for your help as always.

Kindest,

--

Jordi Crick

Journalist

Australian Community Media

T 07 3826 8141 **M** 0476 813 580

A Unit 1 38-44 Enterprise St, Cleveland, QLD, 4163

W www.redlandcitybulletin.com.au



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Right to Information Release

From: [Amanda Pafumi](#)
To: [Andrew Ross](#)
Subject: RE: Mayor Court Proceedings - Protest 20 July & 1 Aug 2022 - Vehicle Insurance
Date: Tuesday, 2 August 2022 4:26:34 PM
Attachments: [image001.png](#)
[image002.png](#)

Thanks Andrew

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Monday, 1 August 2022 4:05 PM
To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Cc: Amanda Daly <Amanda.Daly@redland.qld.gov.au>
Subject: Mayor Court Proceedings - Protest 20 July & 1 Aug 2022 - Vehicle Insurance

Hi Andrew, Amanda,
As a quick FYI update:

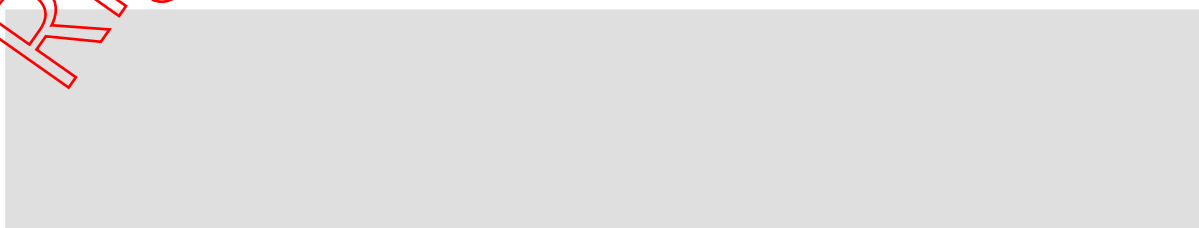
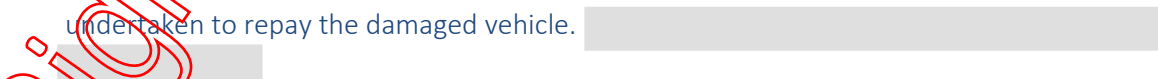


4. Insurance matter: The LCM10286 Vehicle Incident is ongoing and currently with the Insurer to assess the factual circumstances and assessment of damage. This could take several more weeks and may involve staff interviews to assess the facts prior to the incident.

5. Court Decision:



The Mayor's legal representative during submissions noted the Mayor was on leave and had undertaken to repay the damaged vehicle.



Right to Information Release

Andrew

Private & Confidential

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: [Tracey Walker](#)
To: [Councillors](#); [Executive Leadership Team](#)
Cc: [Media](#); [Tony Beynon](#); [Marita West](#)
Subject: Media response - mayor matters
Date: Tuesday, 2 August 2022 4:24:21 PM
Attachments: [image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)

Councillors and ELT

Please find below a media response to Redland City Bulletin inquiries that will be sent shortly.

Attribute to a Redland City Council spokesperson:

It is business as usual at Redland City Council, with more than 1100 dedicated employees working to deliver our many services to the community.

The Mayor's matter was dealt with in Court and the Mayor will return to work this week.

The Mayor has previously advised that she will pay for damages to the vehicle, which continues to undergo assessment.

Council has no independent authority to discipline a Councillor or Mayor. They are not Council employees but are elected under the *Local Government Act 2009*.

The State Government's Office of Independent Assessor considers complaints against Councillors and Mayors.

In accordance with the Local Government Act 2009, Redland City Council maintains a publicly available Councillor Conduct Register where OIA determinations are recorded.

Kind regards

Tracey

Tracey Walker

Group Manager

Communication, Engagement & Tourism
Redland City Council

P +617 3829 8756

M 

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: [Tracey Walker](#)
To: [Councillors](#); [Executive Leadership Team](#)
Cc: [Media](#); [Tony Beynon](#); [Marita West](#)
Subject: Media response - mayor matters
Date: Tuesday, 2 August 2022 4:24:00 PM
Attachments: [image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)

Councillors and ELT

Please find below a media response to Redland City Bulletin inquiries that will be sent shortly.

Attribute to a Redland City Council spokesperson:

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Kind regards

Tracey

Tracey Walker

Group Manager

Communication, Engagement & Tourism
Redland City Council

P +617 3829 8756

M 



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: [Tracy Mitchell](#)
To: [Andrew Ross](#)
Subject: RE: Mayor's guilty plea: Redland City Bulletin
Date: Tuesday, 2 August 2022 10:58:03 AM
Attachments: [image001.png](#)
[image002.png](#)

Andrew

I concur with the response below.

In addition, Council's insurer has advised that Zurich would like some further information on the chain of events leading up to the crash. The request outlining further information required by Zurich will come through in the next day or two.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release

Irrelevant

Right to Information Release

From: [Tracy Mitchell](#)
To: [Andrew Ross](#)
Subject: FW: Motor Vehicle Claim - 013410 - Update
Date: Wednesday, 3 August 2022 10:46:14 AM
Attachments: [image001.png](#)
[image002.png](#)

Andrew, see below update on motor vehicle claim.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Alexander, Rhiannon <Rhiannon.Alexander@jita.com.au>
Sent: Wednesday, 3 August 2022 9:33 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Subject: Motor Vehicle Claim [REDACTED] Update

Dear Tracy,

Class	Motor Vehicle	Claim No	[REDACTED]
Loss Date	23 June 2022		
Excess	\$2,000		
Your Ref	Williams		
Description	Damage to Mayor's vehicle following SVA - K Williams		

We confirm that we have received an acknowledgment from Zurich on the lodgment of this claim.

Zurich's initial acknowledgement advised that the vehicle will be assessed on a "without prejudice" basis whilst indemnity was under review. They also requested a version of events in relation to the incident.

Following my discussion with the claims handler yesterday, it appears that Zurich will likely be granting indemnity to Council for the loss. They did confirm however that they would seek recovery from Ms Williams.

They are presently awaiting upload of the quote and photographs to their assessing platform from Cleveland Auto. TM - Original Cleveland Auto quote/photos has been re-sent to insurer to assist.

In respect of their request for a version of events, they have agreed to obtain a copy of the police report in order to review the incident event and will advise if they require anything further following this.

Please do not hesitate to contact me should you have any questions or wish to discuss, otherwise I will continue to keep you informed of developments.

Kind regards,

Rhiannon Alexander | Manager – LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5552 | m: +61 417 700 918 | f: +61 7 3000 5550 | e: rhiannon.alexander@jlta.com.au | w:

www.jltpublicsector.com

LGMS is managed by JLT Public Sector, a division of JLT Risk Solutions Pty Ltd, (ABN 69 009 098 864 AFS Licence No: 226827) a business of Marsh McLennan.

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Right to Information Release

From: [Andrew Chesterman](#)
To: [Cr Paul Golle](#)
Cc: [Andrew Ross](#); [Amanda Pafumi](#)
Subject: Re: Karen Williams
Date: Thursday, 4 August 2022 3:16:46 PM

Hi Cr Golle.

Much of this information is on our website (under June news).

Andrew R may provide some additional commentary on the damage to the Council property.

The following below (edited from the June news article as some of it was time dated) will help if you wish to respond directly to this or other similar queries.

You may also like to review the commentary on Council's Councillor Conduct Register as it outlines several complaints (dismissed) in relation to the broader issue.

The Mayor has advised that she will pay for damages to the vehicle.

Council has over 1000 dedicated employees getting on with the business of delivering these and other major projects in addition to our everyday services. Their care and passion for the city we all serve, unites us a team.

Regards
Andrew

Sent: Thursday, 4 August 2022 9:43 AM
To: Cr Paul Golle <Paul.Golle@redland.qld.gov.au>
Subject: Karen Williams

Dear Mr Golle,

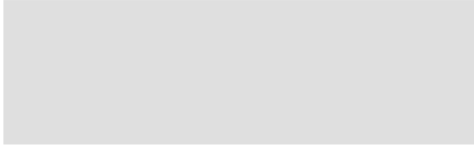
I am writing to you as a Thornlands resident and rates payer.

As a rate payer, I would like the following questions to be answered in full:

2. Who is paying for the repair or replacement of the luxury Lexus car that Karen Williams was driving when she crashed?

I look to receiving a prompt and thorough reply.

Regards,



Right to Information Release

From: [Tina Robinson](#)
To: [Andrew Ross](#)
Cc: [Tracey Walker](#)
Subject: Car query
Date: Thursday, 4 August 2022 12:23:57 PM
Attachments: [Media response - mavor matters.msg](#)
[image001.png](#)
[image002.png](#)

Hi Andrew

The link answers, who is paying for damages to the car and who purchased the alcohol.

Redland City Council Media Statement – Council vehicle:

<https://news.redland.qld.gov.au/2022/06/redland-city-council-media-statement-council-vehicle/>

Kind regards

Tina Robinson

Group Support and Research Officer

Communication, Engagement & Tourism

Redland City Council

P +617 3829 8902



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release

From: [Mayor Karen Williams](#)
To: [Andrew Ross](#)
Subject: Re: Insurance Claims Assessment process
Date: Friday, 5 August 2022 1:27:29 PM
Attachments: [image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)

Thanks so much Andrew.

Sent from my iPhone

On 5 Aug 2022, at 1:16 pm, Andrew Ross
<Andrew.Ross@redland.qld.gov.au> wrote:

Hi Karen,

That is the very question we raised with the insurer to contact you directly about eg assessment and recovery.

The insurer representative was away yesterday but we have raised again today.

We will keep following up daily.

Talk soon, Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M



I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders past, present and future

From: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Sent: Friday, 5 August 2022 12:04 PM

To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Subject: Re:

Thanks Andrew. Can you advise if I can coordinate an independent assessment
please?

Karen

Sent from my iPhone

On 5 Aug 2022, at 11:50 am, Andrew Ross
<Andrew.Ross@redland.qld.gov.au> wrote:

Thanks Karen,
I have sent to insurance team with a note for our insurer to contact
you directly on the assessment and recovery process, Andrew

Private and Confidential
Sent from my iPhone

Right to Information Release

Irrelevant

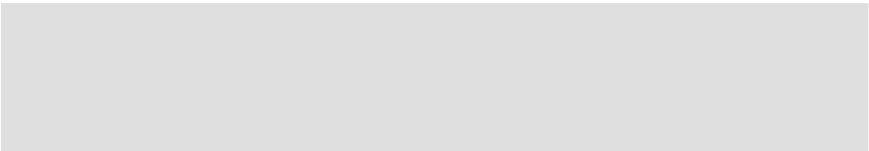
Right to Information Release

On 5 Aug 2022, at 3:00 pm, Sherry Clarke <Sherry.Clarke@redland.qld.gov.au> wrote:

Hi Andrew

Pls see below: Regards Sherry

2. Who is paying for the repair or replacement of the luxury Lexus car that Karen Williams was driving when she crashed?



Sherry Clarke

Group Manager

City Operations

Redland City Council

P +617 3829 8356

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release

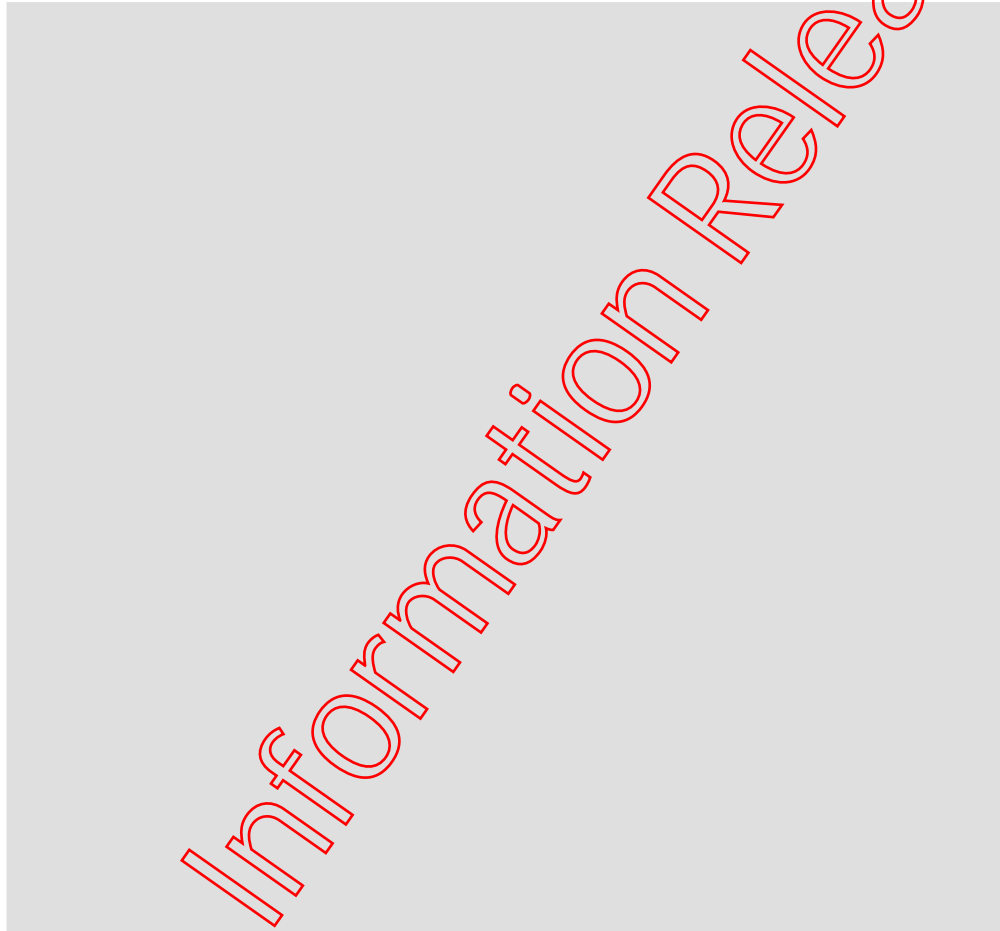
Sent: Thursday, 4 August 2022 9:43 AM

To: Cr Paul Golle <Paul.Golle@redland.qld.gov.au>

Subject: Karen Williams

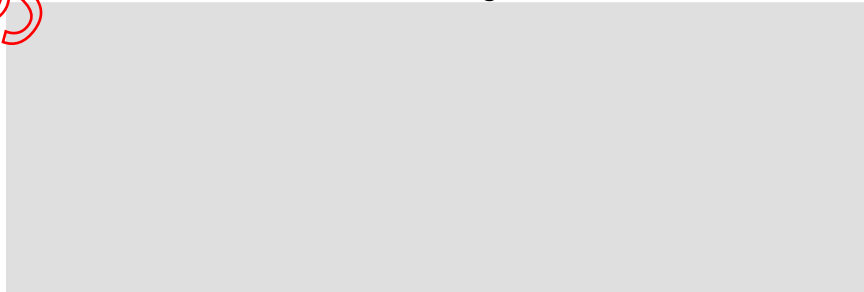
Dear Mr Golle,

I am writing to you as a Thornlands resident and rates payer.



As a rate payer, I would like the following questions to be answered in full:

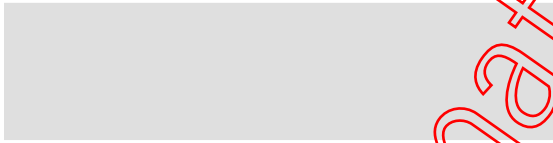
-
2. Who is paying for the repair or replacement of the luxury Lexus car that Karen Williams was driving when she crashed?





I look to receiving a prompt and thorough reply.

Regards,



Right to Information Release

From: [Tracy Mitchell](#)
To: [Andrew Ross](#)
Subject: RE: Vehicle Cost Assessment- 9 News Media Request
Date: Tuesday, 16 August 2022 11:25:56 AM
Attachments: [image001.png](#)
[image002.png](#)

Andrew

The insurer has towed the vehicle off Council premises and we are awaiting report from the insurer. I would wait until the report comes through to provide further information. Report should be received today or tomorrow. I'll touch base with insurer again at lunch time today.

Kind regards
Tracy

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Tuesday, 16 August 2022 10:50 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Cc: Lyn Uhlmann <Lyn.Uhlmann@redland.qld.gov.au>; Tracey Walker <Tracey.Walker@redland.qld.gov.au>
Subject: Vehicle Cost Assessment- 9 News Media Request

Hi Tracy,
As below - do we have an update from the insurer on vehicle damage costs.

If it's considered a write-off the insurer may provide us a comment presumably along the lines that the insurer has paid Council the vehicles value and is now in the process of repairing and auctioning the vehicle and thereafter to seek any financial difference directly from the responsible driver as per standard insurance recovery process. Council is not involved in this process once the insurer pays for and takes possession of the vehicle.

I'm conscious the insurer was waiting for the court factual outcome which only happened just over 2 weeks ago on 1 Aug 2022.

Andrew
Private and Confidential
Sent from my iPhone

Begin forwarded message:

From: Lyn Uhlmann <Lyn.Uhlmann@redland.qld.gov.au>
Date: 16 August 2022 at 10:33:58 am AEST
To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>, Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Cc: Tracey Walker <Tracey.Walker@redland.qld.gov.au>, Michelle Smith <Michelle.Smith@redland.qld.gov.au>
Subject: FW: 9 News Media Request

Good morning Andrew and Tracy,

We have received the below media request from 9 News in relation to the recently

damaged vehicle. Would either of you have an update available that could be released to media please?

Kind regards, Lyn

Lyn Uhlmann

Service Manager Media & Communications

Communication, Engagement & Tourism

Redland City Council

P +617 3843 8068

M 0466 435 105

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Meg Sydes [<mailto:meg.sydes@nine.com.au>]

Sent: Tuesday, 16 August 2022 9:50 AM

To: Media <Media@redland.qld.gov.au>

Subject: 9 News Media Request

Good morning,

I hope you're well!

I just wanted to touch base to see whether the cost for the vehicle damaged in the car crash on June 23 had been finalised.

If so, can I put in a request to get the updated figure?

Kind Regards,

Meg Sydes

Journalist

--

T 61732149937 **M** 0428283415

A 5th Samuel Griffith Dr Mt Coot-tha, QLD, 4066

E meg.sydes@nine.com.au

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message or attached files.

Right to Information Release

From: [Andrew Ross](#)
To: [Mayor Karen Williams](#)
Subject: RE: Insurance Claims Assessment process
Date: Thursday, 29 September 2022 12:46:00 PM
Attachments: [image001.png](#)
[image002.png](#)

Hi Karen,

Further to my earlier emails we are receiving some interest to ensure Council is reimbursed for the loss associated with your car accident.

Council has incurred losses that have not been reimbursed which we are seeking from you namely:

1. Vehicle Insurance Excess (Zurich – Claim ref [REDACTED]) \$2,000

To finalise this payment can you kindly and preferably within the next 14 days deposit by electronic transfer \$2,583.00 into the Council bank account using the Commonwealth Bank details namely:

- **Amount:** \$2,583
- **Description:** Refund of fence repairs and RCC vehicle excess
- **Account Name:** Redland City Council
- **Bank:** Commonwealth Bank of Australia (CBA)
- **BSB:** [REDACTED]
- **Account Name:** [REDACTED]

I appreciate this has taken some time noting we received the [REDACTED] after the earlier quote; and we will confirm with the insurer once the payment has been received so that there is no duplication in the recovery process.

Please contact me if you would like further information or clarification.

Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Friday, 5 August 2022 1:17 PM

To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Subject: Insurance Claims Assessment process

Hi Karen,

That is the very question we raised with the insurer to contact you directly about eg assessment and recovery.

The insurer representative was away yesterday but we have raised again today.

We will keep following up daily.

Talk soon, Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Sent: Friday, 5 August 2022 12:04 PM

To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Subject: Re:

Thanks Andrew. Can you advise if I can coordinate an independent assessment please?

Karen

Sent from my iPhone

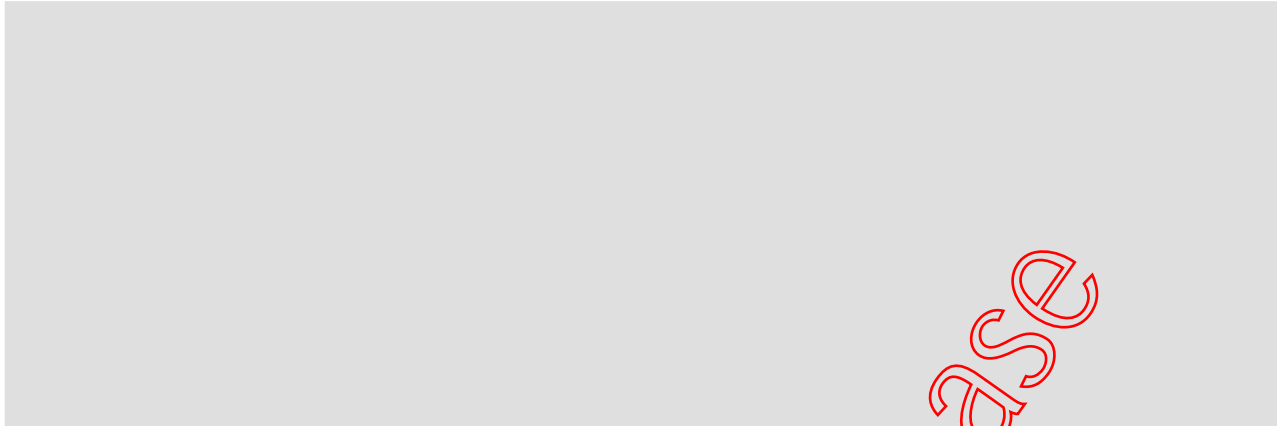
On 5 Aug 2022, at 11:50 am, Andrew Ross <Andrew.Ross@redland.qld.gov.au> wrote:

Thanks Karen,

I have sent to insurance team with a note for our insurer to contact you directly on the assessment and recovery process, Andrew

Private and Confidential

Sent from my iPhone



Right to Information Release

From: [Amanda Pafumi](#)
To: [Andrew Ross](#)
Subject: Re:Enquiry regarding Mayoral Car
Date: Thursday, 6 October 2022 7:41:14 AM
Attachments: [image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)

Appreciate it, thanks

Kind regards,

Amanda Pafumi
+61 [REDACTED]

On 6 Oct 2022, at 7:40 am, Andrew Ross
<Andrew.Ross@redland.qld.gov.au> wrote:

Amanda, Yes - I can draft the response to [REDACTED] and Cr noting as we know:
- the Council insurer has possession of the car and reimbursed Council for the loss;
- we are finalising the recovery of the insurance excess and damaged fence that was only recently invoiced.
- we can update the offices of the mayor, CEO and media who may continue to receive enquiries.

Andrew

Private and Confidential
Sent from my iPhone

On 6 Oct 2022, at 7:26 am, Amanda Pafumi
<Amanda.Pafumi@redland.qld.gov.au> wrote:

Team can this be prioritised for a response - I just received it myself, but note it is well overdue.

Amanda Pafumi
General Manager
Organisational Services
Redland City Council
P +617 3383 3039
M +61 [REDACTED]

Begin forwarded message:

From: Michelle Richards
<Michelle.Richards@redland.qld.gov.au>
Date: 5 October 2022 at 11:07:14 am AEST
To: Amanda Pafumi
<Amanda.Pafumi@redland.qld.gov.au>
Cc: Kristy Thomson
<Kristy.Thomson@redland.qld.gov.au>
Subject: FW:Enquiry regarding Mayoral Car

Hi Amanda

Dan has asked if I can forward to you for a response to be organised.

Kristy can I have a copy of the final response so I can close out and ensure Cr Bishop is copied into the response.

Many thanks

Michelle Richards
Executive Support Officer
Office of the CEO
Redland City Council
P +617 3829 8889



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Sandra Devine
<Sandra.Devine@redland.qld.gov.au>
Sent: Wednesday, 5 October 2022 8:30 AM
To: Michelle Richards
<Michelle.Richards@redland.qld.gov.au>
Subject: Sent to Dan Tuesday.....Enquiry regarding Mayoral Car

Hi Michelle

Dan may discuss with you? I did not have a response back from Dan re this....

Kind regards

Sandy Devine

Group Support Officer

Customer and Cultural Services

Redland City Council

P +617 3829 8285

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Natalie Robertson

<Natalie.Robertson@redland.qld.gov.au> **On Behalf Of**

Division 10 Support

Sent: Tuesday, 27 September 2022 12:03 PM

To: Sandra Devine <Sandra.Devine@redland.qld.gov.au>

Cc: Division 10 Support

<Division10Support@redland.qld.gov.au>

Subject: Sent to Dan Tuesday..... Enquiry regarding Mayoral Car

Good afternoon

Please find below correspondence between resident and Cr Bishop.

Could a response to the resident please be arranged.

Kind regards

Natalie Robertson

Executive Support Officer

Corporate Governance | Councillors Executive Support

Redland City Council

P +617 3829 8589

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Cr Paul Bishop <Paul.Bishop@redland.qld.gov.au>

Sent: Tuesday, 27 September 2022 11:44 AM

Cc: Division 10 Support

<Division10Support@redland.qld.gov.au>

Subject: Re: Mayoral Car

Apologies.

Including council support staff to follow up according to due process.

Thanks,

Paul Bishop

Councillor Division 10 (Birkdale/Thorneside)

Redland City Council

Mobile: **0478 836 286**

paul.bishop@redland.qld.gov.au

Supporting Local Community Action

On 27 Sep 2022, at 11:43 am, Cr Paul Bishop <Paul.Bishop@redland.qld.gov.au> wrote:

Hello [REDACTED]

Thank you very much for your email subsequent to your text this morning.

I will request the appropriate officer/s to provide information regarding the questions you have asked.

I'm not sure of the legal status of the information, but will again ask for that to be clarified as well.

Thanks again for making contact.

Best wishes,

Paul Bishop

Councillor Division

10 (Birkdale/Thorneside)

Redland City Council

Mobile: **0478 836 286**

paul.bishop@redland.qld.gov.au

Supporting Local Community Action

On 27 Sep 2022, at 10:33 am,

[REDACTED]
wrote:

Following my enquiry 25/8
by text I am interested as to
the progress and
responsibility for the repair or
replacement of the mayors
Lexus car that was damaged in
her crash whilst under the
influence, so presumably not
covered by any insurance.
Can you advise any
information on this matter or
has it been declared
(commercial in confidence)like
so much other business in
council.

Regards [REDACTED]

Right to Information Release

From: [Amanda Pafumi](#)
To: [Andrew Ross](#)
Cc: [Andrew Chesterman](#)
Subject: Re: Resident -Enquiry regarding Mayoral Car - Insurance
Date: Thursday, 6 October 2022 1:47:25 PM
Attachments: [image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)
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[image001.png](#)
[image002.png](#)

Hi Andrew - I was thinking the CEO may have delayed this response because Cr Boglary has asked a similar question and we are yet to meet with Councillors so Andrew can brief them in person. We should hold any response to Cr Bishop and the resident until after CEO has briefed Councillors.

Also I was thinking the response could be more along these lines but happy to take advice if we disagree:

Thank you for your interest and your enquiry. Council has now received the insurance payout for the Council vehicle involved in the accident that occurred on xx June 2022, and Council is not currently planning to purchase a replacement vehicle.

Amanda Pafumi
General Manager
Organisational Services
Redland City Council
P +617 3383 3039
M +61 [REDACTED]

On 6 Oct 2022, at 12:42 pm, Andrew Ross
<Andrew.Ross@redland.qld.gov.au> wrote:

Hi Amanda,

As a fyi we are meeting internal stakeholders tomorrow afternoon.

We are proposing to respond to Cr Bishop and the resident along the lines that -

'Thank you for your interest noting the current status is that Council has been fully refunded the insured value of the car.'

The reason we are meeting internally is to consolidate any other outstanding issues.

Andrew

Private & Confidential

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

[REDACTED]	[REDACTED]
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I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future

From: Andrew Ross

Sent: Thursday, 6 October 2022 11:32 AM

To: Daniel Harris <Daniel.Harris@redland.qld.gov.au>; Tracey Walker
<Tracey.Walker@redland.qld.gov.au>; Allan McNeil
<Allan.McNeil@redland.qld.gov.au>; Tony Beynon
<Tony.Beynon@redland.qld.gov.au>

Cc: Shane Hackett <Shane.Hackett@redland.qld.gov.au>

Subject: RE: Resident -Enquiry regarding Mayoral Car - Insurance

Thanks Dan and all,

We will try an arrange a discussion tomorrow to close out some of these
outstanding requests.

[REDACTED]

Andrew

Private & Confidential

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

[REDACTED]	[REDACTED]
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I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Thursday, 6 October 2022 10:23 AM
To: Tracey Walker <Tracey.Walker@redland.qld.gov.au>; Daniel Harris <Daniel.Harris@redland.qld.gov.au>; Allan McNeil <Allan.McNeil@redland.qld.gov.au>; Tony Beynon <Tony.Beynon@redland.qld.gov.au>
Subject: RE: Resident -Enquiry regarding Mayoral Car - Insurance

Tracey,
Sounds good and will send after 12.

We have received other enquiries about insurance excess, damaged fence and financial amount. The financial amount is something we have been a bit cautious of as not to influence any potential auction process – we can leave that for another date.

Andrew

Andrew Ross
General Counsel
Redland City Council
P +617 3829 8892
M [REDACTED]

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Tracey Walker <Tracey.Walker@redland.qld.gov.au>
Sent: Thursday, 6 October 2022 10:18 AM
To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Daniel Harris <Daniel.Harris@redland.qld.gov.au>; Allan McNeil <Allan.McNeil@redland.qld.gov.au>; Tony Beynon <Tony.Beynon@redland.qld.gov.au>
Subject: RE: Resident -Enquiry regarding Mayoral Car - Insurance

HI

How about:

Thank you for your interest noting the current status is that Council has been fully refunded the insured value of the car.

Cheers Tracey

Tracey Walker

Group Manager

Communication, Engagement & Tourism
Redland City Council

P +617 3829 8756

M [REDACTED]

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Sent: Thursday, 6 October 2022 9:51 AM

To: Daniel Harris <Daniel.Harris@redland.qld.gov.au>; Allan McNeil <Allan.McNeil@redland.qld.gov.au>; Tony Beynon <Tony.Beynon@redland.qld.gov.au>; Tracey Walker <Tracey.Walker@redland.qld.gov.au>

Subject: Resident -Enquiry regarding Mayoral Car - Insurance

Hi Dan, Allan, Tracey, Tony,

As below you may be receiving similar enquiries noting the current status is below with a draft response to the Cr Bishop and Resident which I can send:

1. Council's Car Insurer has paid Council for its insured value [by Zurich Insurance notice received 15 Sept 2022].
2. Council is finalising the recovery of the insurance excess and [REDACTED]

We may receive further enquiries about the costs noting the insured value compensation was [REDACTED]. We are also not privy to the private communications between the Insurer and the Mayor in the recovery process, which typically would involve auctioning or repairing the vehicle noting Council did not require the return of the vehicle (or have any corporate need to replace the vehicle).

Let me know if you require further information or wish to discuss directly with the CEO / Mayor on a corporate response noting the below draft I was proposing to send latter today, Andrew

Draft Response:

[redacted] copy Cr Bishop),

Thank you for your interest noting the current status is that Council has been fully refunded the insured value of the car and is the process of receiving the loss for the insurance excess and damaged fence noting these were only recently invoiced.

We are also not privy directly to the subsequent insurance process, which typically involves repairing or auctioning the vehicle noting Council did not require the return of the vehicle. Thanks again keep well, Andrew

Private and Confidential

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [redacted]

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Michelle Richards
<Michelle.Richards@redland.qld.gov.au>
Date: 5 October 2022 at 11:07:14 am AEST
To: Amanda Pafumi
<Amanda.Pafumi@redland.qld.gov.au>
Cc: Kristy Thomson
<Kristy.Thomson@redland.qld.gov.au>
Subject: FW:Enquiry regarding Mayoral Car

Hi Amanda

Dan has asked if I can forward to you for a response to be organised.

Kristy can I have a copy of the final response so I can close out and ensure Cr Bishop is copied into the response.

Many thanks

Michelle Richards
Executive Support Officer

Office of the CEO
Redland City Council
P +617 3829 8889

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I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future.

From: Sandra Devine
<Sandra.Devine@redland.qld.gov.au>
Sent: Wednesday, 5 October 2022 8:30 AM
To: Michelle Richards
<Michelle.Richards@redland.qld.gov.au>
Subject: Sent to Dan Tuesday.....Enquiry
regarding Mayoral Car

Hi Michelle

Dan may discuss with you? I did not have a
response back from Dan re this....

Kind regards

Sandy Devine
Group Support Officer
Customer and Cultural Services
Redland City Council

P +617 3829 8285

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I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future.

From: Natalie Robertson
<Natalie.Robertson@redland.qld.gov.au>
On Behalf Of Division 10 Support
Sent: Tuesday, 27 September 2022 12:03
PM
To: Sandra Devine

<Sandra.Devine@redland.qld.gov.au>

Cc: Division 10 Support

<Division10Support@redland.qld.gov.au>

Subject: Sent to Dan Tuesday.....Enquiry regarding Mayoral Car

Good afternoon

Please find below correspondence between resident and Cr Bishop.

Could a response to the resident please be arranged.

Kind regards

Natalie Robertson

Executive Support Officer

Corporate Governance | Councillors

Executive Support

Redland City Council

P +617 3829 8589



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Cr Paul Bishop

<Paul.Bishop@redland.qld.gov.au>

Sent: Tuesday, 27 September 2022 11:44 AM



Cc: Division 10 Support

<Division10Support@redland.qld.gov.au>

Subject: Re: Mayoral Car

Apologies.

Including council support staff to follow up according to due process.

Thanks,

Paul Bishop

Councillor Division

10 (Birkdale/Thorneside)

Redland City Council

Mobile: **0478 836 286**

paul.bishop@redland.qld.gov.au
Supporting Local Community Action

On 27 Sep 2022, at 11:43 am,
Cr Paul Bishop
<Paul.Bishop@redland.qld.gov.au>
wrote:

Hello [REDACTED]
Thank you very much for your
email subsequent to your text
this morning.
I will request the appropriate
officer/s to provide
information regarding the
questions you have asked.
I'm not sure of the legal status
of the information, but will
again ask for that to be
clarified as well.
Thanks again for making
contact.
Best wishes,

Paul Bishop
Councillor Division
10 (Birkdale/Thorneside)
Redland City Council
Mobile: **0478 836 286**
paul.bishop@redland.qld.gov.au
Supporting Local Community
Action

On 27 Sep 2022,
at 10:33 am,

[REDACTED]
wrote:

Following my
enquiry 25/8 by
text I am
interested as to
the progress and
responsibility for

the repair or replacement of the mayors Lexus car that was damaged in her crash whilst under the influence, so presumably not covered by any insurance.

Can you advise any information on this matter or has it been declared (commercial in confidence)like so much other business in council.



Right to Information Release

From: [Andrew Chesterman](#)
To: [Andrew Ross](#)
Cc: [Amanda Pafumi](#); [Deborah Corbett-Hall](#)
Subject: Re: Insurance Claims Assessment process
Date: Thursday, 6 October 2022 3:25:38 PM
Attachments: [image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)

Noted thanks Andrew.

I will speak to all Councillors when I am next with them to provide an update and close out their questions.

Regards

Andrew

On 6 Oct 2022, at 3:08 pm, Andrew Ross
<Andrew.Ross@redland.qld.gov.au> wrote:

Hi Andrew, Amanda, Deb,

As a FYI the monies of \$2,583 was paid today (ref no. [REDACTED]) and we have confirmed with accounts.

I have acknowledged the payment finalises all loss and damage incurred by Council directly associated with the incident.

There is an internal meeting at 130pm tomorrow to consolidate any outstanding issues.

I acknowledge the incident has created an added challenge and in some ways perspective as experience often teaches.

I can update after tomorrows meeting.

Andrew

Andrew Ross
General Counsel
Redland City Council

P +617 3829 8892

M [REDACTED]

I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future

From: Andrew Ross

Sent: Thursday, 29 September 2022 5:29 PM

To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>; Deborah Corbett-Hall <Deborah.Corbett-Hall@redland.qld.gov.au>

Subject: Insurance Claims Assessment process

Hi Andrew, Amanda, Deb,

As a fyi below. I have communicated with the Mayor to recover the outstanding losses associated with the Car Insurance excess and Damaged fence.

There has been some delay and uncertainties as the (1) Fence Invoice was only received yesterday for the work based on the quote provided on 11 Aug; and (2) the Insurer Credit Payment detail on 15 Sep, expressly excluded recovery of the excess; which was different to their verbal advice yesterday. To finalise the matter we have requested the electronic transfer for both losses which I can keep you informed over the next week.

Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

[REDACTED]	[REDACTED]
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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Thursday, 29 September 2022 12:47 PM

To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Subject: RE: Insurance Claims Assessment process

Hi Karen,

Further to my earlier emails we are receiving some interest to ensure Council is reimbursed for the loss associated with your car accident.

Council has incurred losses that have not been reimbursed which we are seeking from you namely:

1. Vehicle Insurance Excess (Zurich – Claim ref 43-6132960): \$2,000

To finalise this payment can you kindly and preferably within the next 14 days deposit by electronic transfer \$2,583.00 into the Council bank account using the Commonwealth Bank details namely:

- **Amount:** \$2,583
- **Description:** Refund of fence repairs and RCC vehicle excess
- **Account Name:** Redland City Council
- **Bank:** Commonwealth Bank of Australia (CBA)
- **BSB:** [REDACTED]
- **Account Name:** [REDACTED]

I appreciate this has taken some time noting we received the [REDACTED] invoice yesterday after the earlier quote; and we will confirm with the insurer once the payment has been received so that there is no duplication in the recovery process.

Please contact me if you would like further information or clarification.

Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future



Right to Information Release

From: Andrew Ross
Sent: Friday, 5 August 2022 1:17 PM
To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>
Subject: Insurance Claims Assessment process

Hi Karen,
That is the very question we raised with the insurer to contact you directly about eg assessment and recovery.

The insurer representative was away yesterday but we have raised again today.

We will keep following up daily.

Talk soon, Andrew

Andrew Ross
General Counsel
Redland City Council
P +617 3829 8892
M [REDACTED]

I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future.

From: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>
Sent: Friday, 5 August 2022 12:04 PM
To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Subject: Re:

Thanks Andrew. Can you advise if I can coordinate an independent assessment please?

Karen

Sent from my iPhone

On 5 Aug 2022, at 11:50 am, Andrew Ross
<Andrew.Ross@redland.qld.gov.au> wrote:

Thanks Karen,

I have sent to insurance team with a note for our insurer to contact you directly on the assessment and recovery process, Andrew

Private and Confidential
Sent from my iPhone



Right to Information Release

From: [Tracy Mitchell](#)
To: [Andrew Ross](#)
Subject: RE: Vehicle Incident Payment receipt
Date: Thursday, 6 October 2022 3:54:34 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Thanks Andrew.

Kind regards

Tracy Mitchell
Service Manager Risk and Liability Services
Risk and Liability Services
Redland City Council
P +617 3843 8070



I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future.

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Thursday, 6 October 2022 3:32 PM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Cc: Rima Thompson <Rima.Thompson@redland.qld.gov.au>
Subject: Vehicle Incident Payment receipt

Hi Tracy,
FYI and records,
thanks Andrew

Andrew Ross
General Counsel
Redland City Council
P +617 3829 8892
M [REDACTED]



I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future

From: Andrew Ross
Sent: Thursday, 6 October 2022 2:54 PM
To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>
Subject: RE: Payment receipt

Hi Karen,
We acknowledge the receipt that finalises all loss and damage incurred by Council directly associated with the incident.

Many of us can only imagine the added challenge this has presented.

Thankyou, Andrew

Andrew Ross
General Counsel
Redland City Council
P +617 3829 8892
M [REDACTED]



I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future

From: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>
Sent: Thursday, 6 October 2022 2:11 PM
To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Subject: Payment receipt

PAYMENT SENT
Reference no. [REDACTED]
Amount: \$2,583.00
To: RCC
Redland City Council

When: Today, 6 Oct 2022
Reference: [REDACTED]
Description: Excess/damage

Image-1.jpg

Right to Information Release

Sent from my iPhone

From: [Andrew Chesterman](#)
To: [Andrew Ross](#)
Cc: [Amanda Pafumi](#)
Subject: Re: Mayoral Car - Insurance - [REDACTED]
Date: Friday, 7 October 2022 10:36:34 PM
Attachments: [image001.png](#)
[image002.png](#)
[image001.png](#)
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[image002.png](#)

Thanks for the updates Andrew.
Enjoy your weekend.
Regards
Andrew

On 7 Oct 2022, at 8:28 pm, Andrew Ross <Andrew.Ross@redland.qld.gov.au> wrote:

Hi Andrew, Amanda,
Please find below a short legal fyi update:

- Mayor Vehicle Incident: as below email there is reducing interest in the incident with proposed update to councillors next week noting council has been fully refunded for loss and damage. Our internal stakeholders will continue to monitor with insurance team available to centralise comms.

Right to Information Release

Sorry for late FYI response as I believe matters are in hand and progressing.

Andrew

Private and Confidential

Sent from my iPhone

Begin forwarded message:

Right to Information Release

From: Andrew Ross

Sent: Thursday, 6 October 2022 11:32 AM

To: Daniel Harris <Daniel.Harris@redland.qld.gov.au>; Tracey Walker <Tracey.Walker@redland.qld.gov.au>; Allan McNeil <Allan.McNeil@redland.qld.gov.au>; Tony Beynon <Tony.Beynon@redland.qld.gov.au>

Cc: Shane Hackett <Shane.Hackett@redland.qld.gov.au>

Subject: RE: Resident -Enquiry regarding Mayoral Car - Insurance

Thanks Dan and all,

We will try an arrange a discussion tomorrow to close out some of these outstanding requests.

Andrew

Private & Confidential

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Sent: Thursday, 6 October 2022 10:23 AM

To: Tracey Walker <Tracey.Walker@redland.qld.gov.au>; Daniel Harris <Daniel.Harris@redland.qld.gov.au>; Allan McNeil

<Allan.McNeil@redland.qld.gov.au>; Tony Beynon

<Tony.Beynon@redland.qld.gov.au>

Subject: RE: Resident -Enquiry regarding Mayoral Car - Insurance

Tracey,

Sounds good and will send after 12.

We have received other enquiries about insurance excess, [REDACTED] and financial amount. The financial amount is something we have been a bit cautious of as not to influence any potential auction process – we can leave that for another date.

Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Tracey Walker <Tracey.Walker@redland.qld.gov.au>

Sent: Thursday, 6 October 2022 10:18 AM

To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Daniel Harris

<Daniel.Harris@redland.qld.gov.au>; Allan McNeil

<Allan.McNeil@redland.qld.gov.au>; Tony Beynon

<Tony.Beynon@redland.qld.gov.au>

Subject: RE: Resident -Enquiry regarding Mayoral Car - Insurance

Hi

How about:

Thank you for your interest noting the current status is that Council has been fully refunded the insured value of the car.

Cheers Tracey

Tracey Walker

Group Manager

Communication, Engagement & Tourism

Redland City Council

P +617 3829 8756

M [REDACTED]

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Sent: Thursday, 6 October 2022 9:51 AM

To: Daniel Harris <Daniel.Harris@redland.qld.gov.au>; Allan McNeil <Allan.McNeil@redland.qld.gov.au>; Tony Beynon <Tony.Beynon@redland.qld.gov.au>; Tracey Walker <Tracey.Walker@redland.qld.gov.au>

Subject: Resident -Enquiry regarding Mayoral Car - Insurance

Hi Dan, Allan, Tracey, Tony,

As below you may be receiving similar enquiries noting the current status is below with a draft response to the Cr Bishop and Resident which I can send:

1. Council's Car Insurer has paid Council for its insured value [by Zurich Insurance notice received 15 Sept 2022]
2. Council is finalising the recovery of the insurance excess and [REDACTED] that was recently invoiced [by Bulldogg Fencing recd 28 Sept 2022]

We may receive further enquiries about the costs noting the insured value compensation was [REDACTED]. We are also not privy to the private communications between the Insurer and the Mayor in the recovery process, which typically would involve auctioning or repairing the vehicle noting Council did not require the return of the vehicle (or have any corporate need to replace the vehicle).

Let me know if you require further information or wish to discuss directly with the CEO / Mayor on a corporate response noting the below draft I was proposing to send latter today, Andrew

Draft Response:

Hi [REDACTED] (copy Cr Bishop),

Thank you for your interest noting the current status is that Council has been fully refunded the insured value of the car and is the process of receiving the loss for the insurance excess and damaged fence noting these were only recently invoiced.

We are also not privy directly to the subsequent insurance process, which typically involves repairing or auctioning the vehicle noting Council did not require the return of the vehicle. Thanks again keep well, Andrew

Private and Confidential

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M

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I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future

From: Michelle Richards

<Michelle.Richards@redland.qld.gov.au>

Date: 5 October 2022 at 11:07:14 am AEST

To: Amanda Pafumi

<Amanda.Pafumi@redland.qld.gov.au>

Cc: Kristy Thomson

<Kristy.Thomson@redland.qld.gov.au>

**Subject: FW:Enquiry regarding
Mayoral Car**

Hi Amanda

Dan has asked if I can forward to you for a
response to be organised.

Kristy can I have a copy of the final
response so I can close out and ensure Cr
Bishop is copied into the response.

Many thanks

Michelle Richards

Executive Support Officer

Office of the CEO

Redland City Council

P +617 3829 8889

--	--

I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future.

From: Sandra Devine

<Sandra.Devine@redland.qld.gov.au>

Sent: Wednesday, 5 October 2022 8:30 AM
To: Michelle Richards
<Michelle.Richards@redland.qld.gov.au>
Subject: Sent to Dan Tuesday.....Enquiry regarding Mayoral Car

Hi Michelle

Dan may discuss with you? I did not have a response back from Dan re this....

Kind regards

Sandy Devine
Group Support Officer
Customer and Cultural Services
Redland City Council

P +617 3829 8285



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Natalie Robertson
<Natalie.Robertson@redland.qld.gov.au>
On Behalf Of: Division 10 Support
Sent: Tuesday, 27 September 2022 12:03 PM
To: Sandra Devine
<Sandra.Devine@redland.qld.gov.au>
Cc: Division 10 Support
<Division10Support@redland.qld.gov.au>
Subject: Sent to Dan Tuesday.....Enquiry regarding Mayoral Car

Good afternoon

Please find below correspondence between resident and Cr Bishop.

Could a response to the resident please be arranged.

Kind regards

Natalie Robertson

Executive Support Officer

Corporate Governance | Councillors

Executive Support

Redland City Council

P +617 3829 8589

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Cr Paul Bishop

<Paul.Bishop@redland.qld.gov.au>

Sent: Tuesday, 27 September 2022 11:44 AM

--

Cc: Division 10 Support

<Division10Support@redland.qld.gov.au>

Subject: Re: Mayoral Car

Apologies.

Including council support staff to follow up according to due process.

Thanks,

Paul Bishop

Councillor Division

10 (Birkdale/Thorneside)

Redland City Council

Mobile: **0478 836 286**

paul.bishop@redland.qld.gov.au

Supporting Local Community Action

On 27 Sep 2022, at 11:43 am,

Cr Paul Bishop

<Paul.Bishop@redland.qld.gov.au>

wrote:

Hello

Thank you very much for your email subsequent to your text this morning.

I will request the appropriate officer/s to provide

Right to Information Release

information regarding the questions you have asked. I'm not sure of the legal status of the information, but will again ask for that to be clarified as well. Thanks again for making contact. Best wishes,

Paul Bishop
Councillor Division
10 (Birkdale/Thorneside)
Redland City Council
Mobile: **0478 836 286**
paul.bishop@redland.qld.gov.au
Supporting Local Community Action

On 27 Sep 2022,
at 10:33 am,

[REDACTED]
wrote:

Following my enquiry 25/8 by text I am interested as to the progress and responsibility for the repair or replacement of the mayors Lexus car that was damaged in her crash whilst under the influence, so presumably not covered by any insurance. Can you advise any information on this matter or has it been declared

Right to Information Release

(commercial in
confidence)like
so much other
business in
council.
Regards [REDACTED]
[REDACTED]

Right to Information Release

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Sent: Monday, 10 October 2022 4:29 PM

To: Cr Wendy Boglary <Wendy.Boglary@redland.qld.gov.au>

Subject: RE: Request for an Update on Mayors car

Hi Wendy,

I refer to your email below and todays update to Councillors noting Council has been paid its damage and loss effectively closing the matter including:

1. The car insurer has taken the vehicle and paid Council its insurer value.
2. Council has also been paid for other losses associated with vehicle insurance excess

I believe there was previous media statements indicating the Mayor would pay the damage and loss.

I am available to respond directly to public enquiry's from a risk and liability perspective which we have been following up the last few weeks.

Keep well, talk soon, Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>

Sent: Wednesday, 21 September 2022 5:51 PM

To: Cr Wendy Boglary <Wendy.Boglary@redland.qld.gov.au>

Cc: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: Re: Request for an Update on Mayors car

Hi Cr Boglary.

Thanks for your email.

I am waiting for finalisation of some legal advice and will update all Councillors next time we are together.

Regards

Andrew

On 19 Sep 2022, at 3:50 pm, Cr Wendy Boglary
<Wendy.Boglary@redland.qld.gov.au> wrote:

Good afternoon Andrew,

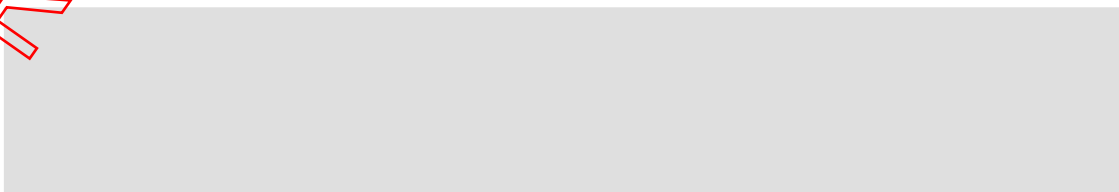


I am asking
for an update on the car involved.

The community have a right to know what procedure Council is taking

:-

1. What is the amount of damage?
2. How is council going to recover costs?



My request is for a media release to be issued updating the community on this matter [REDACTED]

Warm regards,

Councillor Wendy Boglary
Councillor Division 1
Wellington Point/Ormiston
Redland City Council

3829 8619

0408 543 583

image001.png



Right to Information Release

From: [Andrew Ross](#)
To: [REDACTED]
Subject: RE:Enquiry regarding Mayoral Car
Date: Friday, 14 October 2022 1:47:00 PM
Attachments: [image001.png](#)
[image002.png](#)

Hi [REDACTED]

Thanks for your interest in this matter as per your email below.

Council has been fully paid for the insured value of the vehicle and related loss.

The accident was covered by insurance as Council was the insured party that did not do anything wrong or was the driver at fault.

Thanks again for your interest, Andrew

Andrew Ross

Risk Insurance and Legal Services

Redland City Council

P +617 3829 8892

M [REDACTED]

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

On 27 Sep 2022, at 10:33 am, [REDACTED]

wrote:

Following my enquiry 25/8 by text I am interested as to the progress and responsibility for the repair or replacement of the mayors Lexus car that was damaged in her crash whilst under the influence, so presumably not covered by any insurance.

Can you advise any information on this matter or has it been declared (commercial in confidence) like so much other business in council.

Regards [REDACTED]

Right to Information Release

From: [Andrew Ross](#)
To: [Andrew Ross](#)
Subject: Fwd: Request for an Update on Mayors car
Date: Tuesday, 25 October 2022 6:34:11 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Sent from my iPhone

Begin forwarded message:

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Date: 10 October 2022 at 4:44:03 pm AEST
To: Cr Wendy Boglary <Wendy.Boglary@redland.qld.gov.au>
Subject: Re: Request for an Update on Mayors car

Hi Wendy,
Yes that was an initial risk but we submitted that Council (itself) did not do anything wrong.

I have responded to 2x other community members today on the same issue that we have been paid for the loss and damage.

Andrew
Private and Confidential
Sent from my iPhone

On 10 Oct 2022, at 4:34 pm, Cr Wendy Boglary
<Wendy.Boglary@redland.qld.gov.au> wrote:

Hello Andrew,

I am surprised the insurers covered the vehicle costs given the circumstances but that is a good outcome for council.

Warm regards
Wendy

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Sent: Monday, 10 October 2022 4:29 PM

To: Cr Wendy Boglary <Wendy.Boglary@redland.qld.gov.au>

Subject: RE: Request for an Update on Mayors car

Hi Wendy,

I refer to your email below and today's update to Councillors noting Council has been paid its damage and loss effectively closing the matter including:

1. The car insurer has taken the vehicle and paid Council its insurer value.
2. Council has also been paid for other losses associated with vehicle insurance excess [REDACTED]

I believe there was previous media statements indicating the Mayor would pay the damage and loss.

I am available to respond directly to public enquiry's from a risk and liability perspective which we have been following up the last few weeks.

Keep well, talk soon, Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Andrew Chesterman

<Andrew.Chesterman@redland.qld.gov.au>

Sent: Wednesday, 21 September 2022 5:51 PM

To: Cr Wendy Boglary <Wendy.Boglary@redland.qld.gov.au>

Cc: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: Re: Request for an Update on Mayors car

Hi Cr Boglary.

Thanks for your email.

I am waiting for finalisation of some legal advice and will update all Councillors next time we are together.

Regards
Andrew

On 19 Sep 2022, at 3:50 pm, Cr Wendy Boglary
<Wendy.Boglary@redland.qld.gov.au> wrote:

Good afternoon Andrew,



I am asking for an update on the car involved. The community have a right to know what procedure Council is taking :-

1. What is the amount of damage?
2. How is council going to recover costs?



My request is for a media release to be issued updating the community on this matter



Warm regards,

Councillor Wendy Boglary
Councillor Division 1

Right to Information Release

Wellington Point/Ormiston

Redland City Council

3829 8619

0408 543 583

image003.png



Right to Information Release

From: [Cr Wendy Boglary](#)
To: [Andrew Ross](#)
Cc: [Andrew Chesterman](#)
Subject: Mayors Council
Date: Tuesday, 25 October 2022 6:01:13 PM

Hello Andrew

I have been asked again by residents regarding the outcome of Mayor's car.

[REDACTED] my residents expect me to I've some knowledge of this incident therefore I am asking for clarification on the words that can sum up the outcome

I have started to state ,” The council's insurance company have paid out council so there is no cost to Council and now it is up to the insurance company to obtain the money from the Mayor.”
Is this simply statement sufficient and correct wordings?

Unfortunately the statement did led to more questions :-

- such as who is councils insurance company ? I thought Council was self insured but as I was uncertain if this had changed I haven't been able to answer.

- wasn't the insurance void as drink driving was involved? A fair question as usually insurance is voided .

I am asking again can a media release please be issued or can I have a paragraph written to say , as I am concerned I will say the wrong wording and be the one with the upheld complaint .
I would appreciate clarification on this matter.

Regards,
Wendy

Sent from my iPhone

Right to Information Release

From: [Andrew Ross](#)
To: [Andrew Ross](#)
Subject: Mayor Vehicle Photo Screenshot 2022-08-18 at 10.51.54 am
Date: Thursday, 18 August 2022 11:00:30 AM
Attachments: [Screenshot 2022-08-18 at 10.51.54 am.png](#)



Sent from my iPhone

Right to Information Release

will cross reference -

Assessor collected vehicle Thurs 11 Aug, approx 8.30am.

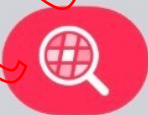
Speak soon.

Today 10:51 am

Cool ta - the photo is different to mine taken on 28 June - but shows what appears to be the same car damage and yellow tarp in council shed - we spoke to Gerry fleet manager and confirmed site is accessed by multiple contractors but he was not aware of any other photos other than mine taken of car -



Text Message



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Vehicle/Mobile Plant Investigation & Claim Form

Important Information

- By completing this form you are consenting to the provision and use of the information outlined in the privacy statement.
- Ensure you provide us with all the details about your accident. If necessary, attach a separate sheet of paper if there is insufficient room on this form.
- Do not withhold any information about the accident. Failure to complete this form in full and provide full disclosure may result in the non-acceptance of the claim.
- If you have any queries about the questions on this claim form, please contact: Risk & Liability Services (3829 8782) or Fleet Services (3829 8822 or 3829 8529).
- This form is for insurance and accident statistical purposes. It does not replace the need to lodge a Workplace Health & Safety Incident Report via "The Vault".

Council Vehicle Custodian (Designated Driver) Details (if unknown please contact Fleet Services)

First name: Karen Last name: Williams

Employee No: _____ Dept/group/unit: _____

Contact No: (W): _____ (H): _____ Mobile: _____

Council Driver/Operator Details

☐ Employee ☐ Contractor ☐ Other (specify): Councillor

Dept/group/unit: _____ Cost centre code/job No: _____

Employee No: _____ Date of birth: _____ ☐ Male ☐ Female

First name: Karen Last name: Williams

Address: _____

Contact No: (W): _____ (H): _____ Mobile: _____

Licence No: _____ Expiry date: _____ Class: c

Licence type: ☒ Open ☐ Provisional ☐ Learners ☐ International Years licensed in Australia: 38

Licence conditions: _____

High Risk License No (if applicable) _____ Type _____

Have you participated in a Council approved driver training course or relevant CTO in the past 2 years? ☐ Yes ☒ No

If yes, which one? _____

Council Vehicle/Mobile Plant Details (if unknown please contact Fleet Services)

Asset No: _____ Registration No: 931ZQQ Colour: white

Year, make and model: Lexus

What was the vehicle/mobile plant type: (e.g. sedan, truck, backhoe) SUV

Carrying capacity/payload (TRUCKS ONLY): _____ ☐ Loaded ☐ Unloaded

Have you received a fleet induction for this vehicle (or similar)? ☒ Yes ☐ No

If yes, what was the vehicle type? Passenger vehicle

Vehicle use at time of accident: ☐ Travelling home from office

Vehicle/Mobile Plant Investigation & Claim Form

Details of Accident

Date of accident: 23/06/22 Time: 8PM am/pm Day of accident: Thursday (Please circle):

Location of accident: T intersection Queen and Wellington St Cleveland Post Code: 4163

Notable landmarks (e.g. Just before exit 30 northbound on M1): _____

Were any persons injured in the accident? ☐ Yes ☒ No Please contact the Safety & Wellbeing Unit for further instructions

Estimated vehicle speed prior to collision: Council vehicle: 30 km/hr Other vehicle: N/a km/hr

Speed zone accident occurred in: 50 km/hr For vehicles with carrying capacity, was the load secure? ☐ Yes ☐ No

Is the vehicle driveable? ☐ Yes ☒ No Was the vehicle parked and unattended at the time of the accident? ☐ Yes ☒ No

Description of accident: Driver was involved in a single vehicle accident

What did our driver or any other employee do or fail to do, that contributed to this accident?

On 1 August 2022, I was sentenced by the Cleveland Magistrates Court for drinking driving as a result of this incident

Vehicle/Mobile Plant Investigation & Claim Form

Please indicate area(s) of damage to Council vehicle and complete a diagram showing positions of all vehicles.

The diagram shows a grid representing a street layout. A horizontal line is labeled "Wellington Street". A compass rose indicates North (N), South (S), East (E), and West (W). An 'X' marks the "Vehicle final location". To the right, a top-down diagram of a vehicle shows circles indicating damage to the front, rear, and side. A legend defines symbols: Street/intersection (four-way junction), Curved street (arc), Pedestrian (circle with arrow), Your vehicle (black rectangle with arrow), Other vehicle (white rectangle with arrow), and traffic control signage (e.g., STOP sign).

Witnesses/Passenger Details

Were there any witnesses to the accident?

☐ Yes (Please provide details in (1) below)

☐x Unknown

If more than one witness or passenger, please provide details on separate piece of paper and staple to report.

Were you carrying any passengers?

☐ Yes (Please provide details in (2) below)

☐x No

(1) Witness name: _____

Witness address: _____

Post code: _____

Contact No: _____

(W): _____

(H): _____

Mobile: _____

(2) Passenger name: _____

Passenger address: _____

Post code: _____

Contact No: _____

(W): _____

(H): _____

Mobile: _____

Police Details

Did police attend the accident?

☐x Yes ☐ No

Was the accident reported to police?

☐x Yes ☐ No

Did the ambulance attend?

☐x Yes ☐ No

Name of police station/officer: _____

Constable Bromley Hollis

Police report No: _____

QP2201080926

Was the vehicle driven with Council consent?

Yes

Was the driver or the person in charge under the influence of alcohol and/or drugs at the time of the accident?

Yes

Was a breathalyser test or blood sample taken? If yes, what was the reading: .177

Yes

Did the driver of person in charge of the vehicle fail to or refuse to undergo a breathalyser test?

No

Vehicle/Mobile Plant Investigation & Claim Form

Driving History of Driver or Operator

- Has the driver or operator of the vehicle had a driving licence suspended, cancelled or been convicted of a traffic offence in the last five years? Yes
- Has the driver or operator of the vehicle had insurance declined or cancelled, renewal refused or special conditions imposed? No
- Has the driver or operator in charge of the vehicle had any accidents or lodged a claim in connection with a motor vehicle in the last five years? No
- Does the driver or operator of the vehicle have a medical condition endorsement on their driver's licence? No
- Did driver's physical condition (hearing, eye defects, sickness, lack of sleep,) cause or contribute in any way to the accident? No
- Did vehicle's condition, scheduling, routing, maintenance, etc contribute in any way to the accident occurrence or to the resulting damage or injury? No

If yes to any of the above, please give details below:

As a result of this incident, my driver's licence has been disqualified for 6 months.

Please describe your actions/events immediately prior to the journey/accident:

Working at Council offices after business hours and commenced driving home

Control conditions: ☐ Traffic lights ☐ Police control ☐ Give way sign ☐ Stop sign ☐ Roundabout
☐ Other (please provide details, e.g. motorway):

Road conditions: ☐ Wet ☒ Dry ☐ Sealed ☐ Unsealed ☐ Flat ☐ Uphill ☐ Downhill
☐ Smooth surface ☐ Rough surface ☐ Road works

Visibility: ☒ Good ☐ Poor

Descriptions Below Assist To Determine The Cause Of The Accident - Check All That Apply

Unsafe Acts of Our Driver

- ☐ Failure to observe clearances
- ☐ Failure to signal intentions
- ☐ Failure to yield right of way
- ☐ Speed too fast for conditions
- ☐ Following too close for conditions
- ☐ Improper backing
- ☐ Improper parking
- ☐ Improper passing
- ☐ Improper turning
- ☐ Operating equipment without authority
- ☐ Unsafe acts of others
- ☒ Driving while under the influence of alcohol or drugs
- ☐ Insufficient visibility
- ☐ Operating beyond vehicle capacity - overweight
- ☐ Operating defective equipment
- ☐ Operating for excess hours of service - fatigue
- ☐ Operating without proper equipment
- ☐ Operating without proper license - driver

Unsafe Contributing Factors of Our Driver

- ☒ Personal impairment -- Alcohol
- ☐ Distraction
- ☐ Equipment modified
- ☒ Personal Impairment - Fatigue
- ☐ Inadequate maintenance
- ☐ Interior hazard inside vehicle
- ☐ Lack of knowledge/skill/training
- ☐ Personal Impairment - Physical capabilities
- ☐ Procedure improvised or not followed
- ☐ Unsafe act of others
- ☐ Other
- ☐ None

Vehicle/Mobile Plant Investigation & Claim Form

<input type="checkbox"/> Reckless driving <input type="checkbox"/> Other <input type="checkbox"/> None	
Unsafe Conditions of Vehicle/Road <input type="checkbox"/> Carbon Monoxide hazard <input type="checkbox"/> Defective brakes <input type="checkbox"/> Defective personal protection <input type="checkbox"/> Defective turn signals <input type="checkbox"/> Defective tires <input type="checkbox"/> Inoperative lights <input type="checkbox"/> Road conditions <input type="checkbox"/> Road illumination <input type="checkbox"/> Vehicle loaded improperly <input type="checkbox"/> Excessive load <input type="checkbox"/> Unauthorized or illegal cargo <input type="checkbox"/> Other <input type="checkbox"/> None	Base Causes/ Contributory Factors <input type="checkbox"/> Inadequate correction of known vehicle hazards <input type="checkbox"/> Inadequate design/mechanism <input type="checkbox"/> Inadequate enforcement of company rules <input type="checkbox"/> Inadequate hazard identification system <input type="checkbox"/> Inadequate vehicle inspection program <input type="checkbox"/> Inadequate maintenance <input type="checkbox"/> Inadequate personal protection <input type="checkbox"/> Inadequate pre-job planning <input type="checkbox"/> Inadequate purchasing standards <input type="checkbox"/> Inadequate company rules <input type="checkbox"/> Inadequate employee selection or hiring <input type="checkbox"/> Inadequate training or orientation <input type="checkbox"/> Inadequate or failure to warn driver of hazards <input type="checkbox"/> Other <input type="checkbox"/> None

Part IV - Corrective Action Taken

What is being done to prevent a re-occurrence? (Be specific. List definite steps taken. Avoid vague or meaningless answers such as "Told driver to be more careful," etc.)

Particulars of any Other Party and Property Damage

Year, make and model: _____ Vehicle type: _____

Registration No: _____ Colour: _____

Driver's name: _____ Drivers licence No: _____

Address: _____ Post code: _____

Contact No: (W): _____ (H): _____ Mobile: _____

Owners name: _____

Address: _____ Post code: _____

Contact No: (W): _____ (H): _____ Mobile: _____

Insurance company: _____ Policy/claim No: _____

Damage to vehicle/property (please attach photos where possible): _____

Vehicle/Mobile Plant Investigation & Claim Form



Did the third party make a comment (e.g. oh sorry, it was my fault):

☐ Yes ☐ No

If yes, please provide further information: _____

Privacy

Redland City Council is collecting your personal information, signature, contact, vehicle, accident and third party details in order to process the damage report. The information will only be accessed by employees and/or Councillors of Redland City Council for Council business-related activities only. Some of the information may be passed onto external insurance companies, assessors, repairers and lawyers for claims purposes including any claim(s) from or against any other party involved. Some information may be provided to external agencies for benchmarking and statistical purposes; however, the information provided will not include anything that will enable any such external agency to identify you. The information will not be given to any other person or agency unless you have given us permission or we are required to do so by law.

Declaration and Signatures

I hereby declare that the information given in this report is true and correct to the best of my knowledge and that no relevant information has been withheld. I also declare that an Incident Report has been lodged, either in writing or via "The Vault".

Signature (driver/operator or reporting officer): _____ Vault case

No: _____

Name (please print): _____ Karen Williams _____ Date: _____ 13/07/22 _____

Preventable by Driver ☐ Yes ☐ No

Signature (manager/Supervisor): _____

Name (please print): _____ Date: _____

Mayor Karen Williams

From: Andrew Ross
Sent: Thursday, 6 October 2022 2:54 PM
To: Mayor Karen Williams
Cc: [REDACTED]
Subject: RE: Payment receipt

Hi Karen,

We acknowledge the receipt that finalises all loss and damage incurred by Council directly associated with the incident.

Many of us can only imagine the added challenge this has presented.

Thankyou, Andrew

Andrew Ross
General Counsel
Redland City Council
P +617 3829 8892
M [REDACTED]



Redlands
coast

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>
Sent: Thursday, 6 October 2022 2:11 PM
To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Cc: [REDACTED]
Subject: Payment receipt

PAYMENT SENT
Reference no. [REDACTED]
Amount: \$2,583.00
To: RCC
Redland City Council
[REDACTED]

When: Today, 6 Oct 2022
Reference: car/fence
Description: Excess/damage

Irrelevant

Right to Information Release

PAYMENT SENT

Reference no.

[REDACTED]

Amount

\$2,583.00

To

RCC

Redland City Co

[REDACTED] /

When

Today, 6 Oc

Right to Information Release

Mayor Karen Williams

From: Andrew Chesterman
Sent: Tuesday, 20 September 2022 3:57 PM
To: Mayor Karen Williams
Subject: Accident costs

Categories: 01 PERSONAL

Hi MM

I can confirm RCC have received the payout amount from the insurer for the damage sustained to your vehicle in your recent motor vehicle accident.

Council has received a net \$53.6K, and our out of pocket costs that we have paid separately for the vehicle excess, was \$2K. I'm advised the damage to the fence is \$600.

A council invoice for the \$2,600 will be raised for payment and I understand the insurer will seek repayment for their costs given the circumstances of the accident.

I understand they have written to you seeking further details in this regard and would request this information is supplied as soon as possible in order to finalise the matter.

Regards
Andrew

Andrew Chesterman
Chief Executive Officer
Redland City Council
P +617 3829 8860



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

+

From: [Andrew Ross](#)
To: [Andrew Chesterman](#); [Amanda Pafumi](#)
Subject: RE: Councillor Vehicle Incident - Conduct Assessment - Confidential
Date: Tuesday, 28 June 2022 5:46:02 PM
Attachments: [Vehicle Damage Photo 6 on 28-06-22.msg](#)
[image001.png](#)
[image002.png](#)
[image003.jpg](#)
[image004.jpg](#)
[image005.jpg](#)
[image006.jpg](#)
[image007.jpg](#)

Hi Andrew, Amanda,
Please find attached the last of the external photographs 6 of 6.

Andrew

Private Confidential and Legally Privileged

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M 



I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future

From: Andrew Ross

Sent: Tuesday, 28 June 2022 5:44 PM

To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>; Amanda Pafumi
<Amanda.Pafumi@redland.qld.gov.au>

Subject: RE: Councillor Vehicle Incident - Conduct Assessment - Confidential
Photo 5 of 6

Private Confidential and Legally Privileged

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M 



I acknowledge the traditional custodians of the
lands and seas where I work. I pay my respects
to Elders, past, present and future

From: Andrew Ross

Sent: Tuesday, 28 June 2022 5:43 PM

To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>; Amanda Pafumi
<Amanda.Pafumi@redland.qld.gov.au>

Subject: RE: Councillor Vehicle Incident - Conduct Assessment - Confidential
Photo 4 of 6

Private Confidential and Legally Privileged

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Tuesday, 28 June 2022 5:42 PM

To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: RE: Councillor Vehicle Incident - Conduct Assessment - Confidential
Photo 3 of 6

Private Confidential and Legally Privileged

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Tuesday, 28 June 2022 5:41 PM

To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: RE: Councillor Vehicle Incident - Conduct Assessment - Confidential
Photo 2 of 6

Private Confidential and Legally Privileged

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Tuesday, 28 June 2022 5:40 PM

To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: Councillor Vehicle Incident - Conduct Assessment - Confidential
Hi Andrew, Amanda,

I also viewed the damaged vehicle today and have attached photographs indicating the seriousness of the damage. We anticipate an independent assessment of the damage to be completed later this week. I may need to attach the 6x photographs in separate emails due to size.

We have opened a legal file to assist the OIA referral, the police investigation and any private medical information.

Andrew

Private Confidential and Legally Privileged

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

[REDACTED]	[REDACTED]
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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Tuesday, 28 June 2022 4:58 PM

Right to Information Released

Irrelevant

Right to Information Release







From: [Michelle Richards](#)
To: [Michelle Richards](#)
Subject: FW: Media statement - Council vehicle
Date: Tuesday, 6 June 2023 12:35:16 PM

From: Tracey Walker <Tracey.Walker@redland.qld.gov.au>
Sent: Tuesday, 28 June 2022 7:28 PM
To: Councillors <Councillors@redland.qld.gov.au>; Executive Leadership Team <ExecutiveLeadershipTeam@redland.qld.gov.au>
Cc: Media <Media@redland.qld.gov.au>; ICCC Communications <ICCCCommunications@redland.qld.gov.au>
Subject: Media statement - Council vehicle

Councillors and ELT

Pls find below a media statement that will be sent to The Courier-Mail in response to questions and an online story.

It will also be posted to our website and provided to selected media who have asked the same questions.

28 June 2022

Media Statement - Council vehicle

Redland City Council CEO Andrew Chesterman said:

The vehicle involved in the accident at the intersection of Queen and Wellington Streets, Cleveland last Thursday evening is owned by Redland City Council. Council will continue to work through the next steps regarding its repair.

Council provides either a vehicle or vehicle allowance to all Councillors as part of their entitlements.

The Mayor has advised that she will pay for damages to the vehicle if she is found to have been over the legal alcohol limit for driving. Council is not aware of any charges being made at this time.

The small post-budget event last Thursday in the Councillor Lounge was scheduled for one hour and was held to thank the people whose dedicated work had gone into developing Council's 2022-23 budget over many months.

Approval was provided for three bottles of wine to be purchased in line with Council's Entertainment and Hospitality Policy. There was also a small amount of alcohol and soft drink already in the Councillor Lounge fridge.

Limited amounts of alcohol are purchased, on rare occasions, and only to mark significant events, in accordance with the Entertainment and Hospitality Policy. On Sunday I asked for this Policy to be reviewed.

A small number of Council employees attended the thank you event, and only for a short time.

Council's business continues as usual. Every day, our dedicated employees work to deliver our many services to the community, whether that's in libraries, parks and open spaces, our animal shelter, water and waste management or other areas of Council, working to help make Redlands Coast the great place it is.

Most of our employees are community members themselves, and each is committed to doing their very best for the Redlands Coast community.

Council has some important projects underway, including two major intergenerational projects – Birkdale Community Precinct and the Redlands Coast Regional Sport and Recreation Precinct at Mount Cotton – that will deliver public water parks, sporting fields, plenty of space to enjoy our naturally wonderful Redlands Coast, a home for our community's future sports stars and much more.

Council has over 1000 dedicated employees getting on with the business of delivering these and other major projects in addition to our everyday services. Their care and passion for the city we all serve, unites us a team.

Media inquiries: media@redland.qld.gov.au

Right to Information released

From: [Andrew Ross](#)
To: [Tracy Mitchell](#)
Subject: RE: Vehicle Accident Report -
Date: Tuesday, 5 July 2022 2:51:00 PM
Attachments: [Vehicle Incident Claim Form .msg](#)
[Accident Report.msg](#)
[image001.png](#)
[image002.png](#)

Hi Tracy,

As briefly discussed I note the following:

1. Please find attached the incomplete Claim Form emailed to the Mayor on Mon 27 June to the Mayor as Vehicle Driver. I am informed the Mayor is completing the claim form for return this week.
2. Please find attached the Fleet repair estimate at \$59,361 as being higher than the WDV at \$46,000 and consequently potentially a write off.
3. There is likely to have some residue value over our \$5,000 non-current asset threshold in the vehicle; as the airbags did not deploy and officers questioned whether it would be a complete write off.

I have downloaded the March 2021 Zurich Product Disclosure Statement below indicating that Council may be covered as we had no reason to suspect the mayor would drink drive as contrary to Council policies. Further that they may seek the recovery of the loss.

I don't believe Council can dispose the vehicle to the Mayor as per the requirements of public tenders and auction under s236 of the LG Regs; and I believe the only standard course of action is to make a claim under the Council vehicle insurance.

Please let me know if you require further information or clarification.

Andrew

5 March 2021 Zurich Motor Insurance: Product Disclosure Statement

<https://brokers.zurich.com.au/content/dam/au/documents/business-insurance/motor/motor-insurance-pds.pdf>

- Page 19: Exclusions of Cover – Sections 1 and 2
- 3.14 Unlawful acts (including unlicensed drivers): if at the time of the loss or damage or when any liability was incurred:
- Clause 3.14.2 you or any person driving your vehicle: (a) had faculties impaired by any drug and/or intoxicating liquor; (b) had a percentage of alcohol or drugs in their breath, saliva, blood or urine in excess of the percentage permitted by the relevant legislative requirement where the event occurred;
- Further, Exclusions 3.14.1 to 3.14.4 inclusive shall not apply if you can prove:
- (a) that you had no reason to suspect that your vehicle was being used in that manner;
- (b) that you did not allow such use of your vehicle; or
- (c) the driver's licence had unintentionally lapsed, was fraudulently produced, or was cancelled unknown to you as a result of unpaid parking fines, and the driver was the holder of a licence in the 12 months immediately prior to the lapsing of the licence, and allow us to use all remedies available to recover all costs associated with any loss or damage occasioned, or liability incurred, by the driver of your vehicle."

Local Government Regulation 2012

<https://www.legislation.qld.gov.au/view/whole/html/inforce/current/sl-2012-0236>

- Section 224 defines a non-current asset as (7) A valuable non-current asset is— (a) land; or (b) another non-current asset that has an apparent value that is equal to or more than a limit set by the local government. (8) A limit set by the local government under subsection (7)(b) can not be more than the following amount—(a) for plant or equipment—\$5,000;

(b) for another type of non-current asset—\$10,000.

- "Section 227: Valuable non-current asset contract—tenders or auction needed first
- (1) A local government cannot enter into a valuable non-current asset contract unless it first—(a) invites written tenders for the contract under section 228; or (b) offers the non-current asset for sale by auction. (2) This section is subject to division 4." [exceptions under s236 to dispose by trade-in or ministerial exception]"

1 Nov 2020: Does car insurance cover driving while intoxicated?

<https://www.ratecity.com.au/car-insurance/faqs/does-car-insurance-cover-driving-intoxicated>

- "Driving under the influence of drugs or alcohol is illegal, however, some insurers may cover the liabilities."

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Thursday, 30 June 2022 6:49 AM

To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>

Subject: Vehicle Accident Report -

Hi Tracy,

As discussed can you notify the insurer of the damaged vehicle claim; with the initial fleet assessment that it is potentially a write off with repairs higher than it's WDV of \$46k.

I have not received a completed incident form that was sent to the Mayor as driver on Monday morning.

Right to Information Released

I am conscious there is media attention with some reports providing information that is either unknown or unverified.

Please let me know if you require further information, thanks Andrew

Private and Confidential

Sent from my iPhone

Begin forwarded message:

From: Gerard Stone <Gerard.Stone@redland.qld.gov.au>

Date: 29 June 2022 at 11:50:21 am AEST

To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Subject: Accident Report

Hi Andrew

When do you think we will get a copy of the incident report to be sent to Zurich, Obviously we cant submit claim without it and therefore cant get assessor to review the claim.

Quote received back from our normal repairer \$59361 to repair. If we shop around that might improve but no more than 10-15%.

Current WDV \$46K, looking like a write off.

Gerry Stone

Service Manager

Organisational Services | Corporate Services

Fleet Services

M: [REDACTED]

T: 07 3820 1195

F: 07 3829 8325

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Right to Information Release

From: [Michelle Richards](#)
To: [Michelle Richards](#)
Subject: FW: Redland Council - Councilor Remuneration Question and Vehicle Insurance provisions
Date: Tuesday, 6 June 2023 12:18:17 PM
Attachments: [image001.png](#)
[image002.png](#)
[RE Vehicle Accident Report - .msg](#)

From: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Sent: Wednesday, 6 July 2022 12:11 PM
To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>
Subject: FW: Redland Council - Councilor Remuneration Question and Vehicle Insurance provisions

FYI

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Wednesday, 6 July 2022 11:54 AM
To: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Subject: FW: Redland Council - Councilor Remuneration Question and Vehicle Insurance provisions

Hi Amanda,

FYI as briefly discussed please note the following:

-
2. Email attached to Insurance Manager – advising Council cannot dispose the vehicle to the Mayor under s236 LG Regs and the insurer will ordinarily seek to recover the vehicle damage costs against the responsible driver if they are convicted of a drink driving offence. I understand the Mayor is obtaining support to complete the claim form over the next week.

Andrew

Private Confidential Legally Privileged

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

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Irrelevant

Right to Information Release

From: [Michelle Richards](#)
To: [Michelle Richards](#)
Subject: FW: Media response - mayor matters
Date: Tuesday, 6 June 2023 11:40:55 AM
Attachments: [image001.png](#)
[image002.png](#)
[image001.png](#)
[image002.png](#)

From: Tracey Walker <Tracey.Walker@redland.qld.gov.au>
Sent: Tuesday, 2 August 2022 4:24 PM
To: Councillors <Councillors@redland.qld.gov.au>; Executive Leadership Team <ExecutiveLeadershipTeam@redland.qld.gov.au>
Cc: Media <Media@redland.qld.gov.au>; Tony Beynon <Tony.Beynon@redland.qld.gov.au>; Marita West <Marita.West@redland.qld.gov.au>
Subject: Media response - mayor matters

Councillors and ELT

Please find below a media response to Redland City Bulletin inquiries that will be sent shortly.

Attribute to a Redland City Council spokesperson:

It is business as usual at Redland City Council, with more than 1100 dedicated employees working to deliver our many services to the community.

The Mayor's matter was dealt with in Court and the Mayor will return to work this week.

The Mayor has previously advised that she will pay for damages to the vehicle, which continues to undergo assessment.

Council has no independent authority to discipline a Councillor or Mayor. They are not Council employees but are elected under the *Local Government Act 2009*.

The State Government's Office of Independent Assessor considers complaints against Councillors and Mayors.

In accordance with the Local Government Act 2009, Redland City Council maintains a publicly available Councillor Conduct Register where OIA determinations are recorded.

Kind regards

Tracey

Tracey Walker
Group Manager

Communication, Engagement & Tourism

Redland City Council

P +617 3829 8756

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release

Irrelevant

Right to Information Release

From: Tracey Walker

Sent: Tuesday, 2 August 2022 2:56 PM

To: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Amanda Daly <Amanda.Daly@redland.qld.gov.au>

Cc: Michelle Smith <Michelle.Smith@redland.qld.gov.au>; CSU-Office of Mayor <5095@redland.qld.gov.au>; Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>; Tony Beynon <Tony.Beynon@redland.qld.gov.au>; Marita West <Marita.West@redland.qld.gov.au>

Subject: RCB response for approval

Hi all

Please find a response to RCB regarding their questions for approval.

Media response: Redland City Bulletin – vehicle

Attribute to a Redland City Council spokesperson:

It is business as usual at Redland City Council, with more than 1100 dedicated employees working to deliver our many services to the community.

The Mayor's matter was dealt with in court and the Mayor will return to work this week.

The Mayor has previously advised that she will pay for damages to the vehicle, which continues to undergo assessment.

Council has no independent authority to discipline a Councillor or Mayor. They are not Council employees but are elected under the *Local Government Act 2009*.

ENDS

QUERY FROM REDLAND CITY BULLETIN

[REDACTED]

- Where is the Mayor's Lexus situated and has it been assessed yet? If so, what is the damage cost?

[REDACTED]

Right to Information Release

From: [Michelle Richards](#)
To: [Michelle Richards](#)
Subject: FW: Vehicle Incident Claim Form - Reimbursement
Date: Tuesday, 6 June 2023 11:36:07 AM
Attachments: [image001.png](#)
[image002.png](#)

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Thursday, 4 August 2022 3:06 PM
To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>
Cc: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Subject: FW: Vehicle Incident Claim Form - Reimbursement

Hi Andrew,

Please find attached a draft email to the Mayor detailing the current process.

I have kept the email trail and focus on our standard process that runs through the insurance claims and recovery process.

I am conscious not to involve ourselves too much in that independent process whilst the insurer is still in the assessment stage.

Please let me know if you wish to discuss or clarify, Andrew

Private & Confidential

---- Draft----

Hi Karen,

Thanks for your request through the CEO to pay Council for the vehicle damage resulting from your accident on the evening of 23 June 2022.

The circumstances of the accident was decided by the Cleveland Magistrate Court on Monday 1 August 2022.

Council's Motor Vehicle insurer is Zurich and they are in the process of reviewing the Courts determination of the accident, whilst assessing the vehicle damage and related costs.

We are not currently in a position to comment on the insurance assessment process as this is independent from Council. We have sent your request to the insurer to consider and to make contact with you to discuss the recovery.

We will also keep you informed as soon as we are notified by the insurer noting they may specifically seek your completion of the incident claim form as previously sent to you on 27 June 2022.

Thanks again for your contact and we look forward to resolving this matter as soon as possible,
Andrew

Private and Confidential

Andrew Ross

General Counsel

Procurement Risk and Legal Services

Redland City Council

P +617 3829 8892

M [REDACTED]

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Friday, 15 July 2022 5:11 PM

To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Subject: RE: Vehicle Incident Claim Form

Hi Karen,

Sorry to bother you [REDACTED]

Our insurance team has requested if you could return the vehicle claim form at your earliest convenience.

Thanks for your assistance, Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Monday, 27 June 2022 9:47 AM

To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Subject: Vehicle Incident Claim Form

Hi Karen,

Please find attached the Vehicle Incident Claim form for your completion.

Please let me know if you would like assistance in clarifying or completing the form.

Kind regards, Andrew

Private & Confidential

Andrew Ross

Procurement, Risk and Legal Services

Redland City Council

P +617 3829 8892

M

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lands and seas where I work. I pay my respects
to Elders, past, present and future

Right to Information Release

From: [Michelle Richards](#)
To: [Michelle Richards](#)
Subject: FW: Request for an Update on Mayors car
Date: Tuesday, 6 June 2023 9:50:13 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

From: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Sent: Tuesday, 20 September 2022 2:08 PM
To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>
Cc: Peter Cardiff <Peter.Cardiff@redland.qld.gov.au>; Tracey Walker <Tracey.Walker@redland.qld.gov.au>; Marita West <Marita.West@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Subject: RE: Request for an Update on Mayors car

Hi Andrew

I can confirm RCC have received the payout amount from the insurer for the damage sustained to the Mayor's vehicle in the recent motor vehicle accident. Council has received a net \$53.6K, and our out of pocket costs that we have paid separately for the excess, was \$2K.

We have publicly stated the Mayor had advised of her intention to pay for the damage to the vehicle (see link to our media statement below), but any repayment of this money is now a matter for the insurer to pursue the Mayor in her private capacity, so any queries about the repayment of those funds should not be directed to Council. Our Legal Services team have also confirmed it is not customary for us to recover the excess amount paid to an insurer for damage to Council assets.

<https://news.redland.qld.gov.au/2022/06/redland-city-council-media-statement-council-vehicle/>

We would not recommend a media release. However, information for Councillors to use in responding to any queries they receive, could include:

I can confirm that Council's insurance has paid the organisation for the cost of the damage to the vehicle involved in an accident on 23 June in Cleveland. It is now a matter for the insurer to engage with the Mayor in what becomes a personal matter. As you would know, from the onset the Mayor has advised that she would pay for the costs of damage to the vehicle.

If you agree, I think you could forward the contents of my email to all Councillors in response to Cr Boglary's request, aligned with our acceptable requests process.

Happy to discuss any of the above further or please let me know if need anything further from me at this time.

Amanda Pafumi

General Manager

Organisational Services

Redland City Council

P +617 3383 3039

M +61 [REDACTED]

[REDACTED]	[REDACTED]
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I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>

Sent: Monday, 19 September 2022 4:21 PM

To: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: Fwd: Request for an Update on Mayors car

Begin forwarded message:

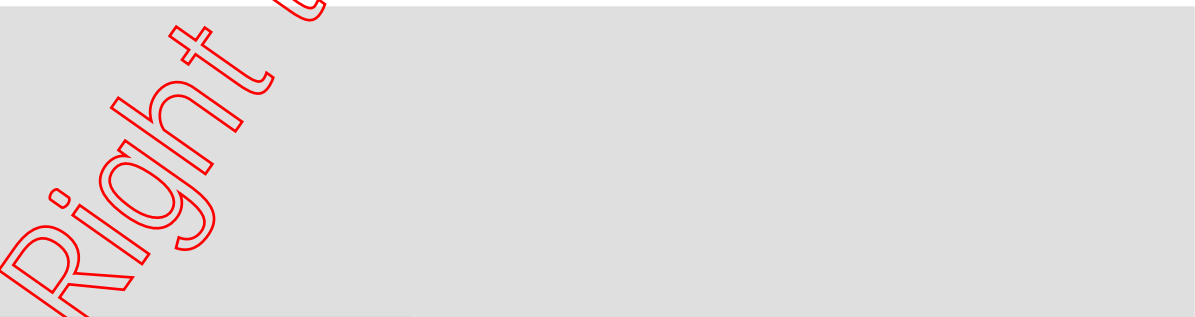
From: Cr Wendy Boglary <Wendy.Boglary@redland.qld.gov.au>

Date: 19 September 2022 at 3:50:14 pm AEST

To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>

Subject: Request for an Update on Mayors car

Good afternoon Andrew,



I am asking for an update on the car in involved.

The community have a right to know what procedure Council is taking :-

1. What is the amount of damage?
2. How is council going to recover costs?

My request is for a media release to be issued updating the community on this matter to at least relieve people of this one work related stress.

Warm regards,

Councillor Wendy Boglary

Councillor Division 1

Wellington Point/Ormiston

Redland City Council

3829 8619

0408 543 583

image001.png

Right to Information Release

From: [Andrew Chesterman](#)
To: [Amanda Pafumi](#)
Subject: FW: Accident costs
Date: Tuesday, 20 September 2022 3:58:24 PM
Attachments: [image001.png](#)
[image002.png](#)

Hi Amanda

FYI

Can I please have confirmation when the invoice has been paid.

Regards

Andrew

From: Andrew Chesterman

Sent: Tuesday, 20 September 2022 3:57 PM

To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Subject: Accident costs

Hi MM

I can confirm RCC have received the payout amount from the insurer for the damage sustained to your vehicle in your recent motor vehicle accident.

Council has received a net \$53.6K, and our out of pocket costs that we have paid separately for the vehicle excess, was \$2K. I'm advised the damage to the fence is \$600.

A council invoice for the \$2,600 will be raised for payment and I understand the insurer will seek repayment for their costs given the circumstances of the accident.

I understand they have written to you seeking further details in this regard and would request this information is supplied as soon as possible in order to finalise the matter.

Regards

Andrew

Andrew Chesterman

Chief Executive Officer

Redland City Council

P +617 3829 8860

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lands and seas where I work. I pay my respects
to Elders, past, present and future.

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From: [Michelle Richards](#)
To: [Michelle Richards](#)
Subject: FW: Request for Legal Advice - LPP [KINGCO-KINGDB.FID339464]
Date: Tuesday, 6 June 2023 9:48:26 AM
Attachments: [image001.png](#)
[image002.png](#)
[2022092108 - DRAFT - LGA S170A access to information.PDF](#)



From: Tim Fynes-Clinton <tim.fynes-clinton@kingandcompany.com.au>
Date: 21 September 2022 at 3:04:05 pm AEST
To: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Subject: Request for Legal Advice - LPP [KINGCO-KINGDB.FID339464]

Amanda

Draft advice attached for your review and feedback (if any) prior to finalisation.

Regards

Tim Fynes-Clinton | Executive Partner
King & Company Solicitors

GPO Box 758, Brisbane QLD 4001
Level 7, 95 North Quay, Brisbane, QLD 4000
T: (07) 3243 0000 | F: (07) 3236 1885

Tim.Fynes-Clinton@kingandcompany.com.au | www.kingandcompany.com.au

Please consider the environment before printing this email.

Liability limited by a scheme approved under professional standards legislation.

From: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Sent: Wednesday, 21 September 2022 9:15 AM

To: Tim Fynes-Clinton <tim.fynes-clinton@kingandcompany.com.au>

Cc: Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Peter Cardiff
<Peter.Cardiff@redland.qld.gov.au>

Subject: Request for Legal Advice - LPP

Tim – email 3 related to last email sent.

From: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>

Sent: Tuesday, 20 September 2022 3:58 PM

To: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>

Subject: FW: Accident costs

Hi Amanda

FYI

Can I please have confirmation when the invoice has been paid.

Regards

Andrew

From: Andrew Chesterman

Sent: Tuesday, 20 September 2022 3:57 PM

To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Subject: Accident costs

Hi MM

I can confirm RCC have received the payout amount from the insurer for the damage sustained to your vehicle in your recent motor vehicle accident.

Council has received a net \$53.6K, and our out of pocket costs that we have paid separately for the vehicle excess, was \$2K. I'm advised the damage to the fence is \$600.

A council invoice for the \$2,600 will be raised for payment and I understand the insurer will seek repayment for their costs given the circumstances of the accident. I understand they have written to you seeking further details in this regard and would request this information is supplied as soon as possible in order to finalise the matter.

Regards

Andrew

Andrew Chesterman

Chief Executive Officer

Redland City Council

P +617 3829 8860

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Right to Information Release

Our ref: TFC:AA26031

Your ref: Amanda Pafumi

Date: 21 September 2022

Level 7, Quay Central
95 North Quay, Brisbane.

GPO Box 758,
Brisbane, Qld, 4001.

Phone: (07) 3243 0000.
Fax: (07) 3236 1885.

Chief Executive Officer
Redland City Council
E-mail: Amanda.Pafumi@redland.qld.gov.au

**COUNCILLOR REQUEST TO ACCESS INFORMATION - LOCAL GOVERNMENT ACT 2009,
SECTION 170A**

Background

1. On the evening of Thursday 23 June 2022, the Mayor was involved in a single vehicle motor vehicle accident. The motor vehicle was owned by Council and provided to the Mayor for her use, in accordance with Council's Expenses Reimbursement and Provision of Facilities for Councillors Policy.
2. Council's insurer subsequently wrote off the vehicle and, as a consequence, made a cash payment to Council of \$53,600, which amount represents the insurable value of the vehicle, less the insurer's excess of \$2,000. A fence was also damaged in the accident and the cost of repair of same was \$600.
3. On or about 28 June 2022, the Mayor advised Council that she will reimburse it for Council's expenses in relation to the accident if she is found to have been over the legal alcohol limit for driving. On 1 August 2022, the Mayor appeared at the Magistrates Court at Cleveland, pleaded guilty to drink driving at the time of the accident, was disqualified from driving for six months and was ordered to do 80 hours of community service.
4. By email dated 19 September 2022, a councillor has requested information from the Chief Executive Officer in relation to the costs Council has incurred in relation to the damage to the vehicle in question. Specifically, the councillor has asked: -
 - (a) "What is the amount of the damage?; and
 - (b) "How is Council going to recover costs?".
5. The councillor also requests that "... a media release to be issued updating the community on this matter..."

Irrelevant

Right to Information Release

Suggested response to councillor

22. Having regard to the foregoing, we suggest the following response to the councillor: -

I refer to your email of 19 September 2022.

In accordance with section 170A of the *Local Government Act 2009* and Council's Acceptable Requests Priority Guideline, I provide you with the following information: -

1. In relation to the amount of the damage: -
 - a. The motor vehicle in question has been written off by Council's insurer.
 - b. As a consequence, Council's insurer has paid to the Council the sum of \$53,600, which amount represents the insurable value of the vehicle, less the insurer's excess of \$2,000.
 - c. The cost of repair to the fence that the vehicle collided with was \$600.
2. In relation to how Council is going to recover costs: -
 - a. These costs total \$2,600.
 - b. I have written to the Mayor advising her that a Council invoice is in the process of being raised for the amount of \$2,600, for payment by her.

I do not consider your request for a media release to be issued to be either a request for advice or a request for information pursuant to section 170A of the *Local Government Act 2009*. I will accordingly be taking no further action in relation to same.

In accordance with page 4, paragraph 3 of Council's Acceptable Requests Priority Guideline, a copy of this email has been forwarded to all councillors.

Regards
Andrew Chesterman
Chief Executive Officer

We trust the foregoing is of assistance to you.

Yours faithfully
KING & COMPANY

Contact: Tim Fynes-Clinton
Contact's e mail: Tim.Fynes-Clinton@kingandcompany.com.au
Partner responsible: Tim Fynes-Clinton

From: [Michelle Richards](#)
To: [Michelle Richards](#)
Subject: FW: Mayor Car Damages
Date: Tuesday, 6 June 2023 9:44:29 AM

From: Tracey Walker <Tracey.Walker@redland.qld.gov.au>
Sent: Thursday, 22 September 2022 4:37 PM
To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>
Cc: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>; Lyn Uhlmann <Lyn.Uhlmann@redland.qld.gov.au>; Michelle Smith <Michelle.Smith@redland.qld.gov.au>; Kristen Banks <Kristen.Banks@redland.qld.gov.au>
Subject: Fwd: Mayor Car Damages

Fyi Mayor, pls see Ch 9 inquiry below for tomorrow.

Talk tomorrow.

Thanks Tracey

Sent from my iPhone

Begin forwarded message:

From: Meg Sydes <meg.sydes@nine.com.au>
Date: 22 September 2022 at 4:10:56 pm AEST
To: Tracey Walker <Tracey.Walker@redland.qld.gov.au>
Cc: Media <Media@redland.qld.gov.au>
Subject: Mayor Car Damages

Hi Tracey,

I hope you're well and enjoying the public holiday today!

I have a request for comment regarding damages to the mayor's car but it can wait until the council reopens tomorrow.

We've been told that the estimated damage to the car is around \$48,000.

I just have a few questions regarding this:

Can you confirm that figure and that the Lexus has been written off?

Can you confirm the mayor is still committed to paying the full amount?

Kind Regards,

Meg

Meg Sydes

Journalist

--

T 61732149937 **M** 0428283415

A Sir Samuel Griffith Dr Mt Coot-tha, QLD, 4066

E meg.sydes@nine.com.au

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Right to Information Please

From: [Michelle Richards](#)
To: [Michelle Richards](#)
Subject: FW: Please read to ensure we are all on the same page: Motor Vehicle Claim - [REDACTED] - Update
Date: Tuesday, 6 June 2023 9:42:31 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[FW Accident costs.msg](#)

From: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>
Sent: Wednesday, 28 September 2022 3:05 PM
To: Andrew Chesterman <Andrew.Chesterman@redland.qld.gov.au>
Cc: Deborah Corbett-Hall <Deborah.Corbett-Hall@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Subject: FW: Please read to ensure we are all on the same page: Motor Vehicle Claim - 013410 - Update

Hi Andrew

Note this is new advice, and means we will only need to raise the invoice for the Mayor's payment for the fence repairs once the invoice is to hand.

Deb and Andrew will work together to get this resolved but I wondered if you wanted to revise your note to the Mayor (attached) to advise we now won't be invoicing for the \$2K?

Regards

Amanda

From: Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>
Sent: Wednesday, 28 September 2022 11:02 AM
To: Deborah Corbett-Hall <Deborah.Corbett-Hall@redland.qld.gov.au>; Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Peter Cardiff <Peter.Cardiff@redland.qld.gov.au>
Subject: RE: Please read to ensure we are all on the same page: Motor Vehicle Claim - [REDACTED] - Update

Thanks Deborah

I have just received confirmation from Zurich that the insurance excess (\$2,000) forms part of the claim and will be included in the recovery proceedings by initiated by Zurich (refer *Insurance Contracts Act 1984* Part VIII – Subrogation).

Once Zurich has made a full recovery of costs, the insurance excess will be reimbursed to Council.

Please let me know if you require any additional information.

Kind Regards

Richard Brouwer

Insurance Program and Claims Coordinator

Risk and Liability Services

Redland City Council

P +617 3843 8006



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Deborah Corbett-Hall <Deborah.Corbett-Hall@redland.qld.gov.au>

Sent: Wednesday, 28 September 2022 10:22 AM

To: Amanda Pafumi <Amanda.Pafumi@redland.qld.gov.au>; Andrew Ross <Andrew.Ross@redland.qld.gov.au>; Peter Cardiff <Peter.Cardiff@redland.qld.gov.au>; Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>

Subject: Please read to ensure we are all on the same page: Motor Vehicle Claim - [REDACTED]
- Update

Good Morning all

Further to emails and conversations yesterday, I offered to close this out in Finance to save others looking for account numbers etc. As mentioned below, I don't create invoices as an approver as I have Financial Delegation but someone else can create when the details are known to all.

I have spoken to Richard this morning and he has asked that we pause as **we legally might not be able to raise an invoice to the Mayor due to actions the insurer may take (noting the email below to Tracy)**. This question might be best dealt with by Andrew, Peter and Richard before we progress.

Richard – your question re third party invoices will be closed out by Kailesh and Lisa as discussed over the phone- we have a clear document that outlines what is required for this and Lisa will

support you with further details.

Amanda – I will try and catch you today in case you need to update the CEO but **Richard has asked that Finance doesn't raise an invoice.** Happy to be corrected if I have misunderstood.

I will speak to Amanda and it might be in our joint interest to have a quick catch up before anyone raises an invoice for the fence repairs or costs associated with the vehicle so each stakeholder has the same information and understanding. We also need to be mindful of separation of duties (recording, custody, authorisation). In this instance, we need someone to request an invoice or invoices, someone else to create (recording – no financial delegations in line with RCC requirements) and someone separate to the creator to approve (authorisation).

Kind regards, thanks all

Deborah

Deborah Corbett-Hall

Chief Financial Officer

Redland City Council

P +617 3829 8688

M 0427 355 562



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Peter Cardiff

Sent: Tuesday, 27 September 2022 4:43 PM

To: Deborah Corbett-Hall <Deborah.Corbett-Hall@redland.qld.gov.au>

Subject: RE: Motor Vehicle Claim - 013410 - Update

OK

1. Excess amount and GST status \$2,000 no GST
2. Account number to receipt to .. the payee doesn't care but ICCC and Treasury need to know – do you mean our bank account details or the internal account numbers? If the latter then it should be the same that the insurer payment went to.
3. Payee details. I can assume but need confirmation for audit purposes – RCC?

Peter Cardiff

Acting General Counsel

Redland City Council

P:38298887

M 0448144040

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Deborah Corbett-Hall <Deborah.Corbett-Hall@redland.qld.gov.au>

Sent: Tuesday, 27 September 2022 4:22 PM

To: Peter Cardiff <Peter.Cardiff@redland.qld.gov.au>

Subject: RE: Motor Vehicle Claim - 013410 - Update

Thanks Peter.

Sorry to sound like a broken record, but I need the details from my email on Saturday so I can onforward to someone to create an invoice. As an ELT member and approver, I don't create invoices to reduce risk.

It is likely this will be selected for audit so we need to have the request to raise and invoice and the details on a corporate record.

Kind regards

Deborah

Deborah Corbett-Hall

Chief Financial Officer

Redland City Council

P +617 3829 8688

M 0427 355 562

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Peter Cardiff

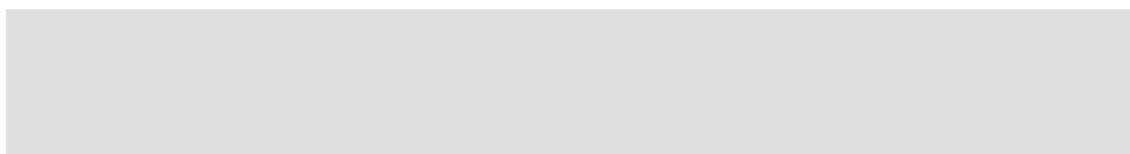
Sent: Tuesday, 27 September 2022 4:13 PM

To: Deborah Corbett-Hall <Deborah.Corbett-Hall@redland.qld.gov.au>

Subject: FW: Motor Vehicle Claim - 013410 - Update

Hi Deb,

See email below from insurer with a break down of the settlement which is less the excess.



Peter Cardiff

Acting General Counsel

Redland City Council

P:38298887

M 0448144040

--	--

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Teo, Stephanie <Stephanie.Teo@jlta.com.au>

Sent: Wednesday, 24 August 2022 8:42 AM

To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>

Cc: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>

Subject: RE: Motor Vehicle Claim - 013410 - Update

Hi Tracy,

Class Motor Vehicle Claim No [REDACTED]

Loss Date 23 June 2022

Excess \$2,000

Your Ref Williams

Description Damage to Mayor's vehicle following SVA - K Williams

We confirm that we have received correspondence from the Claims Advisor Kim at Zurich regarding progress of this claim.

The following updates have been provided.

- Zurich confirm that indemnity for this claim, subject to the terms and conditions of the policy, is accepted;
- Zurich confirm that they will seek recovery from the Driver.
- Zurich confirm the Replacement Vehicle option is available to Council;
or a Total Loss Settlement can be arranged, as per the following breakdown:

Market Value: \$61,255.00

Less GST: \$5,568.63

Less Excess: \$2,000.00

Total Settlement = \$53,686.36

Please review the information provided and let us know how Council wishes to proceed so we can further notify Zurich.

If you have any questions, or require further information, please let me know.

Kind regards

Stephanie Teo | Account Executive - LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5510 | m: +61 460 366 814 | f: +61 7 3000 5550 | e: stephanie.teo@jlta.com.au | w:

www.jltpublicsector.com

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Right to Information Released

Debbie Lawrence

From: Tracy Mitchell
Sent: Thursday, 30 June 2022 1:26 PM
To: 'Alexander, Rhiannon'
Cc: Richard Brouwer
Subject: RE: Motor Vehicle claim notification

Hi Rhiannon

Thanks for registering the notification with Zurich.

Once all information is received – signed claim form from driver, BAC and police reports, Council can make a further decision on claim process & recovery costs. It is our understanding that BAC reports are currently taking up to 6 weeks for processing.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Alexander, Rhiannon [mailto:Rhiannon.Alexander@jlta.com.au]

Sent: Thursday, 30 June 2022 12:45 PM

To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>

Cc: Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>

Subject: RE: Motor Vehicle claim notification

Importance: High

Hi Tracy,

Thanks so much for your emails below in respect of this incident.

I confirm that I have provided notification to Zurich and am now just waiting to hear if they will be revising the renewal terms that they had provided.

In respect of coverage, the wording states the following in respect of a person driving whilst under the influence of drugs or alcohol:-

2. Exclusions applicable to All Sections

We will not be liability to pay any claim:

2.5 Unlawful acts (including unlicensed drivers)

2.5.2 any person driving the vehicle:

- (a) had faculties impaired by any drug and/or intoxicating liquor;*
- (b) had a percentage of alcohol or drugs in their breath, saliva, blood or urine in excess of the percentage permitted by the relevant legislative requirement where the incident occurred;*
- (c) refused to provide or allow the taking of a sample of breath, saliva, blood or urine for testing or analysis; or*
- (d) left the place where the event arose, before being legally allowed to do so.*

Further, Exclusions 2.5.1 to 2.5.4 inclusive shall not apply to any claim for loss or damage that you cause, liability you incur or damage to the vehicle if:

- (i) You had no reason to suspect that your vehicle was being used in that manner;*
- (ii) You did not authorise or allow such use of the vehicle; or...*

However, the Exclusion will apply to any claim by the driver for loss or damage caused, and where we make any payment for a claim, you agree to allow us to use all remedies available to recover all costs associated with any loss or damage occasioned, or liability incurred, from the driver of your vehicle.

Based on the above, we believe that the coverage should respond where Council (as the insured) can demonstrate (i) and (ii) above. **It should be noted however that Zurich will look to recover any and all amounts from the driver of the vehicle.**

I trust that this assists in the interim.

Thanks.

Please do not hesitate to contact me should you have any questions or require anything further.

Kind regards,

Rhiannon Alexander | Manager – LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5552 | m: +61 417 700 918 | f: +61 7 3000 5550 | e: rhiannon.alexander@jlta.com.au | w: www.jltpublicsector.com

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From: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>

Sent: Thursday, 30 June 2022 8:22 AM

To: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>

Cc: Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>

Subject: FW: Motor Vehicle claim notification

CAUTION: This email originated outside the company. Do not click links or open attachments unless you are expecting them from the sender.

Hi Rhiannon

Further to email below, initial repair quote has come back from repairer at \$59,361.

Replacement value on insurance schedule is \$63,618.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Tracy Mitchell
Sent: Wednesday, 29 June 2022 3:29 PM
To: 'Rhiannon.Alexander@jlta.com.au' <Rhiannon.Alexander@jlta.com.au>
Cc: Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>
Subject: Motor Vehicle claim notification

Hello Rhiannon

As discussed, can we please **notify** the Insurer of the following prior to 30 June 2022.

Council vehicle (Asset No. 602541) involved in single vehicle crash Thursday 23 June 2022. A completed claim form will be forwarded shortly.

From 2021/22 Schedule

F00141	602541	931ZQQ	2019 NX300	CAR	11	JTJYARBZ505019997	8ARZ217744	2019	1/06/2020	58,086	52
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From 2022/23 Schedule

F00141	602541	931ZQQ	LEXUS	2019 NX300	CAR	11	JTJYARBZ505019997	8ARZ217744	1/06/2020	63618.00	Cleveland Council Admin Building	21 - 31 Bloomfield Street CLEVELAND 4163	526349	6955357
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Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



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Motor Vehicle claim notification

Tracy Mitchell
To 'Rhiannon.Alexander@jita.com.au'
Cc Richard Brouwer

You forwarded this message on 30/06/2022 8:22 AM.

2022 2023 Motor vehicle schedule - to send to insurer (A6594013).xlsx
.xlsx File

Motor Vehicle Schedule 2021_2022 Sent to Insurer.xlsx
.xlsx File

Hello Rhiannon

As discussed, can we please **notify** the Insurer of the following prior to 30 June 2022.

Council vehicle (Asset No. 602541) involved in single vehicle crash Thursday 23 June 2022. A completed claim form will be forwarded shortly.

From 2021/22 Schedule

F00141	602541	931ZQQ	2019 NX300	CAR	11	JTJYARBZ505019997	8ARZ217744	2019	1/06/2020	58,086	526349	6955357	21- 31	Bloomfield Street	Cleveland	4163	CLEVELAND - COUNCIL ADMINISTRATION BUILDING
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From 2022/23 Schedule

F00141	602541	931ZQQ	LEXUS	2019 NX300	CAR	11	JTJYARBZ505019997	8ARZ217744	1/06/2020	62618.00	Cleveland Council Admin Building	21 - 31 Bloomfield Street CLEVELAND	4163	526349	6955357
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Kind regards

Tracy Mitchell
Service Manager Risk and Liability Services
Risk and Liability Services
Redland City Council
P +617 3843 8070



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Right to Information Release

Debbie Lawrence

From: Andrew Ross
Sent: Tuesday, 5 July 2022 8:03 PM
To: Tracy Mitchell
Subject: Re: Vehicle Accident Report -
Attachments: image001.png; image002.png; image001.png; image002.png; image001.png; image002.png

Thanks ta

Sent from my iPhone

On 5 Jul 2022, at 6:02 pm, Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au> wrote:

Thanks Andrew.

Please see email from Insurer noting same with highlight (in email) reflected below:

It should be noted however that Zurich will look to recover any and all amounts from the driver of the vehicle.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070

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to Elders, past, present and future.

From: Andrew Ross
Sent: Tuesday, 5 July 2022 2:52 PM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Subject: RE: Vehicle Accident Report -

Hi Tracy,

As briefly discussed I note the following:

1. Please find attached the incomplete Claim Form emailed to the Mayor on Mon 27 June to the Mayor as Vehicle Driver. I am informed the Mayor is completing the claim form for return this week.
2. Please find attached the Fleet repair estimate at \$59,361 as being higher than the WDV at \$46,000 and consequently potentially a write off.
3. There is likely to have some residue value over our \$5,000 non-current asset threshold in the vehicle; as the airbags did not deploy and officers questioned whether it would be a complete write off.

I have downloaded the March 2021 Zurich Product Disclosure Statement below indicating that Council may be covered as we had no reason to suspect the mayor would drink drive as contrary to Council policies. Further that they may seek the recovery of the loss.

I don't believe Council can dispose the vehicle to the Mayor as per the requirements of public tenders and auction under s236 of the LG Regs; and I believe the only standard course of action is to make a claim under the Council vehicle insurance.

Please let me know if you require further information or clarification.

Andrew

5 March 2021 Zurich Motor Insurance: Product Disclosure Statement

<https://brokers.zurich.com.au/content/dam/au-documents/business-insurance/motor/motor-insurance-pds.pdf>

- Page 19: Exclusions of Cover – Sections 1 and 2
- 3.14 Unlawful acts (including unlicensed drivers): if at the time of the loss or damage or when any liability was incurred:
- Clause 3.14.2 you or any person driving your vehicle: (a) had faculties impaired by any drug and/or intoxicating liquor; (b) had a percentage of alcohol or drugs in their breath, saliva, blood or urine in excess of the percentage permitted by the relevant legislative requirement where the event occurred;
- Further, Exclusions 3.14.1 to 3.14.4 inclusive shall not apply if you can prove:
- (a) that you had no reason to suspect that your vehicle was being used in that manner;
- (b) that you did not allow such use of your vehicle; or

- *(c) the driver's licence had unintentionally lapsed, was fraudulently produced, or was cancelled unknown to you as a result of unpaid parking fines, and the driver was the holder of a licence in the 12 months immediately prior to the lapsing of the licence, and allow us to use all remedies available to recover all costs associated with any loss or damage occasioned, or liability incurred, by the driver of your vehicle.*

Local Government Regulation 2012

<https://www.legislation.qld.gov.au/view/whole/html/inforce/current/sl-2012-0236>

- *Section 224 defines a non-current asset as (7) A valuable non-current asset is— (a) land; or (b) another non-current asset that has an apparent value that is equal to or more than a limit set by the local government. (8) A limit set by the local government under subsection (7)(b) can not be more than the following amount—(a) for plant or equipment—\$5,000; (b) for another type of non-current asset—\$10,000.*
- *"Section 227: Valuable non-current asset contract—tenders or auction needed first*
- *(1) A local government cannot enter into a valuable non-current asset contract unless it first—(a) invites written tenders for the contract under section 228; or (b) offers the non-current asset for sale by auction. (2) This section is subject to division 4." [exceptions under s236 to dispose by trade-in or ministerial exception]"*

1 Nov 2020: Does car insurance cover driving while intoxicated?

<https://www.ratecity.com.au/car-insurance/faqs/does-car-insurance-cover-driving-intoxicated>

- "Driving under the influence of drugs or alcohol is illegal, however, some insurers may cover the liabilities."

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Thursday, 30 June 2022 6:49 AM

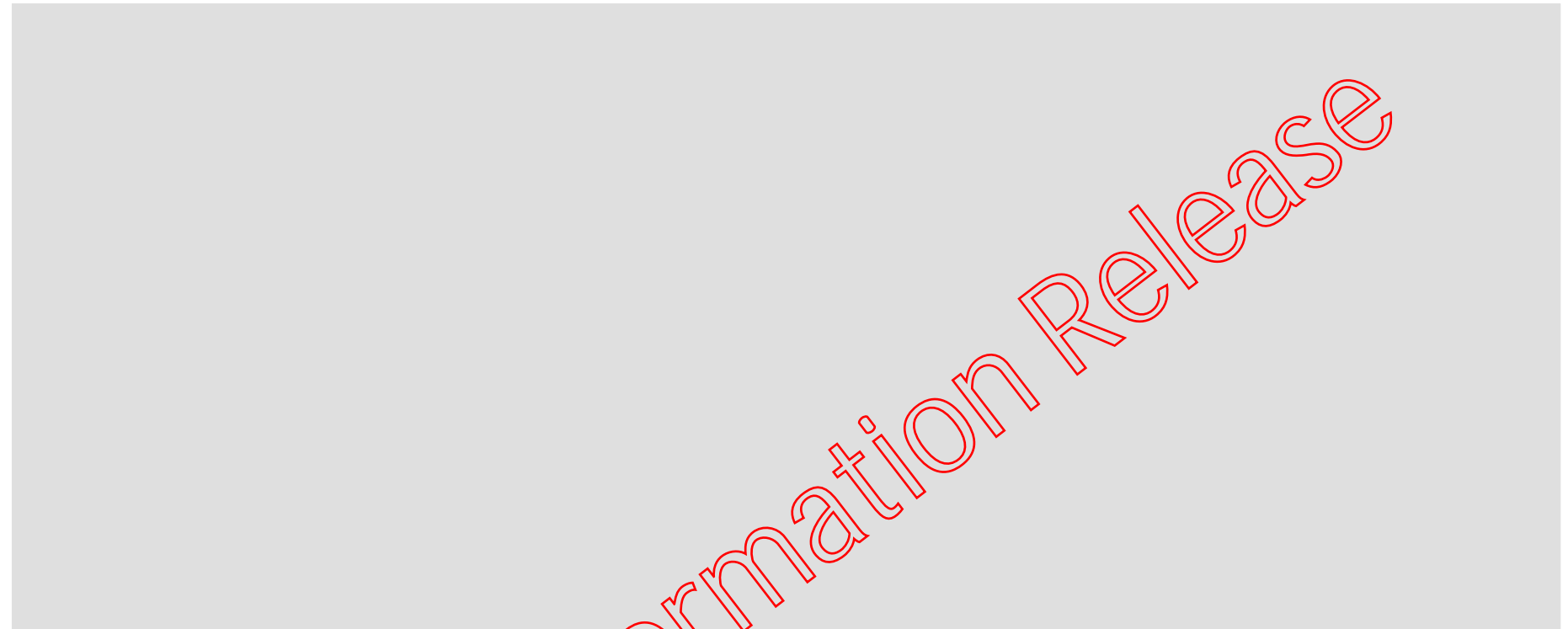
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>

Subject: Vehicle Accident Report -

Hi Tracy,

As discussed can you notify the insurer of the damaged vehicle claim; with the initial fleet assessment that it is potentially a write off with repairs higher than it's WDV of \$46k.

I have not received a completed incident form that was sent to the Mayor as driver on Monday morning.



I am conscious there is media attention with some reports providing information that is either unknown or unverified.

Please let me know if you require further information, thanks Andrew

Private and Confidential
Sent from my iPhone

Begin forwarded message:

From: Gerard Stone <Gerard.Stone@redland.qld.gov.au>

Date: 29 June 2022 at 11:50:21 am AEST

To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Subject: Accident Report

Hi Andrew

When do you think we will get a copy of the incident report to be sent to Zurich,

Obviously we cant submit claim without it and therefore cant get assessor to review the claim.

Quote received back from our normal repairer \$59361 to repair. If we shop around that might improve but no more than 10-15%.

Current WDV \$46K, looking like a write off.

Gerry Stone

Service Manager

Organisational Services | Corporate Services

Fleet Services

M:

T: 07 3820 1195

F: 07 3829 8325

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lands and seas where I work. I pay my respects
to Elders, past, present and future.

Right to Information Release

Debbie Lawrence

From: Tracy Mitchell
Sent: Tuesday, 26 July 2022 2:52 PM
To: 'Rhiannon.Alexander@jlta.com.au'
Subject: Motor Vehicle claim
Attachments: Excerpt Operating Manual 2.pdf; Vehicle incident data report.pdf; Repair quote and photos.pdf; 2022.07.25 Claim Form from Fleet.pdf

Hi Rhiannon

Please find attached supporting documentation for Motor Vehicle claim as previously discussed.

1. Repair quote incl photo's
2. Vehicle Claim Form – completed by Council (Fleet) as owner of vehicle

In addition to the above, Council advises:

- Cleveland Police attended the incident and their QP investigation number is QP2201080926 (Court Charges of High Range Drink Driving is first returnable to Cleveland magistrate court on 1 Aug 2022).
- The GPS data indicates the incident occurred at 7.54pm on Thurs 23 June 2022 at a speed of 56kph
- There is no vehicle camera detail

As mentioned, can you please keep us informed of the claim progress prior to a decision by Insurer.

If you require any further information, please do not hesitate to let me know.

Right to Information Release

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

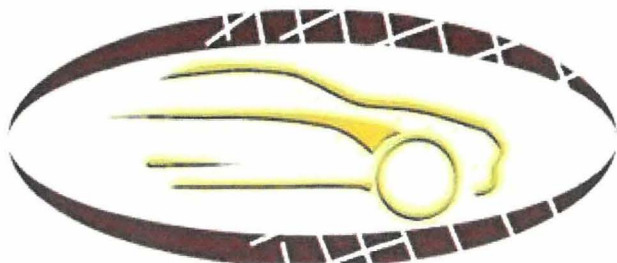
Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release



Cleveland Auto Accident Repair Centre

123 Russell St
Cleveland QLD 4163
ABN: 94 334 641 665
B: 07 3286 1996

Email: admin@clevelandaccidentrepair.com.au

Estimate 29737

Owner
REDLAND CITY COUNCIL

Invoice to
Private

Home Phone	Mobile Phone	Email	Start date	End date
Estimate By Scott	Estimate Date 27/06/2022			

LEXUS NX300 AGZ10R PEARL WHITE

Automatic 931ZQQ

Body style Wagon	Odometer 25569km	Paint Code 083	VIN JTJYARBZ505019997
Cylinders	Manufactured May 2020	Trim Code	Engine Number

Notes

Private Price Guide \$50,300 - \$54,600
*Trade In Price Guide \$43,400 - \$47,700
*Average Km 45,000 - 75,000
Price When New \$61,700
Price Guide (EGC)

Remove + Refit @ \$28.00 per Hour

	Hours	Amount
Raise & Support Vehicle - Front	0.80	
Jig Set Up Time	2.00	
R/H/F Guard Liner	0.40	
L/H/F Guard Liner	0.40	
R/H/F Guard Flare	0.50	
L/H/F Guard Flare	0.50	
R/H/F Road Wheel	0.30	
L/H/F Road Wheel	0.30	
Front B/Bar Sight Shield	0.30	
Front B/Bar Splash Tray	0.40	
Front B/Bar Sensors & Wiring	0.80	
Front Bar Drive Light, Wiring & Refocus LT	0.60	
Front Bar Drive Light, Wiring & Refocus RT	0.60	
Front B/Bar H/Lamp Washer Jet Left	0.30	
Front B/Bar H/Lamp Washer Jet Right	0.30	
Front B/Bar D & A (Complex)	2.80	
Grille D & A	1.20	

R/H Headlamp D & A & Refocus	0.80	
L/H Headlamp D&A & Refocus	0.80	
R/H/F Guard Badge	0.10	
R/H/F Guard	1.50	
L/H/F Guard Badge	0.10	
L/H/F Guard	1.50	
Scuttle Panel Grille	1.20	
Wiper Arm L/H	0.30	
Wiper Arm R/H	0.30	
Bonnet D & A	1.80	
Bonnet Hinge L/H	0.30	
Bonnet Hinge R/H	0.30	
Bonnet Sound Pad	0.40	
Bonnet Lock Assembly	0.40	
Front Sonar Unit	0.60	
Radiator Support Nec.H/Ware	2.50	
Air Cond. Condensor	1.20	
Radiator	1.50	
Rad Fan Blades Elec. Asmbly - D&A & Test	2.40	
Air Cond. Fan Assembly	0.60	
Engine Bay Fittings As Req'd.	2.50	
Air Intake Duct Assembly & Ducts	1.60	
Battery & Carrier	0.60	
Radiator Support Assembly	6.50	
Radiator Support Headlamp Panel L/H	0.50	
Radiator Support Headlamp Panel R/H	0.50	
Air Intake Tube	1.00	
Turret Mould L/H	0.30	
Turret Roof Rack Rail L/H	0.80	
L/H/R Tail Lamp	0.30	
Raise & Support Vehicle - Rear	0.80	
L/H/R Road Wheel	0.30	
L/H Qtr Panel Splash Shield	0.40	
L/H Qtr Flare	0.60	
Rear B/Bar L/H Release	0.50	
Necessary Inner Trims	2.80	
L/H/F Door D & A	5.50	
L/H/F Door Mirror & Dis/Ass	1.80	
L/H/R Door D & A	5.50	
Fuel Filler Flap	0.30	
	64.20	1797.60
	Hours	Amount
Repair @ \$28.00 per hour		
Measure Chassis, Skirts & Report	4.00	
L/H/F Skirt Guard Mounts	2.50	
L/H/F Screen Pillar	2.50	
L/H Qtr Panel	0.50	
Fuel Filler Flap	0.50	
R/H/F Guard	1.50	
L/H/F Door Handle Outer	0.50	
Report On Any Further Damage Once Dismantled		Report On

Paint @ \$85.00 per Hour

	12.00	336.00
	Hours	Amount
R/H/F Door Mirror Polish	0.30	
R/H/F Guard	2.50	
Front B/Bar	3.00	
Front B/Bar Lower Mould	1.00	
Bonnet In & Out	4.20	
Seam Seal Tape Apply	0.25	
Bonnet Hinge L/H	0.20	
Bonnet Hinge R/H	0.20	
L/H/F Guard In & Out	2.80	
L/H/F Skirt	0.80	
Radiator Support Assembly	1.50	
Blend Adjacent Panels	0.80	
L/H/F Screen Pillar	1.50	
Turret Cant Rail L/H	1.00	
L/H/F Door In & Out	4.20	
L/H/F Door Handle Outer	0.80	
Seam Seal Tape Apply	0.25	
L/H/R Door In & Out	4.20	
Seam Seal Tape Apply	0.25	
L/H Qtr Panel	2.80	
Fuel Filler Flap	0.30	
Mix and Match	0.40	
Oven Allowance	0.60	
	33.85	2877.25

Miscellaneous

	Amount
Administration Fee	240.00
Pre Scan	120.00
Post Scan	120.00
Environment Levy	8.00
Rustproof	15.00
Seam Sealers Supply	35.00
Nuts; Bolts & Clips	25.00
	563.00

New Parts

Description	Supply	Part Number	Qty	Amount
L/H/F Door	New	6700278030	1	985.40
L/H/R Door	New	6700478020	1	712.15
L/H/F Door Mirror Assy	New	8794078122C0	1	4246.25
L/H/R Door Delta Mould	New	7576678010	1	69.58
Triangle trim behind door glass				
R/H/F Road Wheel	New	4261A78090	1	2314.89
L/H/F Road Wheel	New	4261A78090	1	2314.89
Radiator	New	1640036100	1	443.19
Air Cond. Core	New	8846078010	1	642.75
Radiator Coolant	New	888980431	1	36.81
L/H/F Tyre (Approx)	New	npn	1	380.00
R/H/F Tyre (Approx)	New	npn	1	380.00

COVER ASSY, ENGINE	New	5141078010	1	233.06
Front B/Bar Absorber	New	5261878010	1	182.02
Front B/Bar Absorber	New	5261478040	1	82.92
Front B/Bar Absorber	New	5261478040	1	82.92
Front B/Bar Reinforcement	New	5202178020	1	370.50
ARM SUB-ASSY, FR	New	5201178020	1	194.78
ARM SUB-ASSY, FR	New	5201278030	1	194.78
PROTECTOR, RADIATOR	New	5311933141	2	50.42
Clip	New	9046707215	20	44.40
Front B/Bar Cover	New	5211978945	1	788.42
BRACKET, FR BUMPER	New	5211478180	1	150.19
EXTENSION, FR BUMPER	New	5211278230	1	265.26
GARNISH, RADIATOR	New	5314278090	1	354.87
GARNISH, RADIATOR	New	5314178030	1	354.87
DUCT, AIR INTAKE, LH	New	5282278030	1	115.74
DUCT, AIR INTAKE, RH	New	5282178030	1	115.74
RETAINER, FR BUMPER	New	5253578010	1	117.15
RETAINER, FR BUMPER	New	5253678010	1	117.15
EXTENSION, FR BUMPER	New	5267178010	1	47.84
EXTENSION, FR BUMPER	New	5267278010	1	47.84
BRACKET, FR BUMPER	New	5253478020	1	186.05
BRACKET, FR BUMPER	New	5253378010	1	170.90
RETAINER, OUTSIDE 7ZZ6	New	7539235220	1	3.16
PAD, FR BUMPER	New	5244778020	1	235.64
PAD, FR BUMPER	New	5244878020	1	235.46
GUARD, FR BUMPER	New	5241178010	1	469.86
GUARD, FR BUMPER	New	5241278020	1	289.39
TAPE, MOULDING, NO.1	New	7589553010	1	35.86
SEAL, HOOD TO FR END	New	5339578020	1	75.13
SEAL, HOOD TO FR END	New	5339578020	1	75.13
GRILLE SUB-ASSY	New	5310178230	1	2935.43
COVER, FR BUMPER	New	5212778050	1	40.68
COVER, FR BUMPER	New	5212878050	1	40.68
MOULDING, RADIATOR	New	5312278030	1	570.46
GARNISH, RADIATOR	New	5314153031	1	1009.37
SENSOR ASSY	New	8821033120	1	966.23
GARNISH RADIATOR	New	5314378010	1	48.01
HOOD SUB-ASSY	New	5330178030	1	776.82
PLUG, PLATE	New	9033316003	1	3.70
CLIP 9ZZ2	New	9046709050	7	18.13
PANEL, FR FENDER, LH	New	5381278010	1	575.85
SEAL, HOOD TO FR	New	5338878011	1	121.98
SEAL, HOOD TO FR	New	5338978011	1	121.98
CUSHION, HOOD STR	New	5338478010	2	35.94
PROTECTOR, FR FENDER	New	5382778010	1	115.07
PROTECTOR, FR FENDER	New	5382878010	1	115.07
R/H/F Guard Liner	New	5387578020	1	251.30
L/H/F Guard Liner	New	5387678020	1	251.30
SEAL, RADIATOR	New	5315978010	1	49.67
SEAL, RADIATOR	New	5315578010	1	58.91

SEAL, RADIATOR	New	5315678010	1	57.66
GUIDE, RADIATOR	New	5315378010	1	109.58
GUIDE, RADIATOR	New	5315478010	1	107.50
SHIELD, FR FENDER	New	5389578011	1	88.36
SHIELD, FR FENDER	New	5389678011	1	88.36
GROMMET 9ZZ2	New	9018906065	4	8.88
GROMMET, SCREW 9ZZ2	New	9018906114	2	6.48
LOCK ASSY, HOOD	New	5351078041	1	158.51
HOOK ASSY, HOOD	New	5355078010	1	149.52
STRIKER ASSY, ENGINE	New	6448078010	1	34.78
COVER HOOD HINGE	New	5344578010	1	22.80
COVER HOOD HINGE	New	5344678010	1	22.80
CABLE ASSY HOOD	New	5363078011	1	63.90
CLAMP 9ZZ2	New	9046906005	2	6.84
SUPPORT ASSY, HOOD,	New	534400W280	1	274.91
BRACKET HOOD STAY	New	5333675010	1	15.89
BRACKET HOOD STAY	New	5333775010	1	15.89
HINGE ASSY, HOOD, RH	New	5341078030	1	73.72
HINGE ASSY, HOOD, LH	New	5342078030	1	73.72
ARM FR BUMPER UPR	New	5212978010	1	65.57
ARM FR BUMPER UPR	New	5213978010	1	52.25
SUPPORT SUB-ASSY	New	5320278010	1	68.96
SUPPORT SUB-ASSY	New	5320378010	1	65.68
PLATE, RADIATOR SIDE	New	1669136150	1	126.61
PLATE, RADIATOR SIDE	New	1669536150	1	126.61
PLATE, RADIATOR LWR	New	1668336080	1	178.76
CLIP 9ZZ2	New	9046707117	1	2.59
COVER, RADIATOR	New	5328978011	1	272.83
CLIP 9ZZ2	New	9046710216	10	29.60
CUSHION 9ZZ2	New	9054115111	2	11.10
UNIT, HEADLAMP	New	8114578230	1	4349.32
UNIT, HEADLAMP	New	8118578230	1	4349.32
LAMP ASSY, FOG, RH	New	8121078020	1	760.67
LAMP ASSY, FOG, LH	New	8122078020	1	760.67
LAMP ASSY,	New	8161078090	1	2542.28
LAMP ASSY	New	8162078090	1	2542.28
LABEL, COOLING FAN	New	1679336030	1	1.99
LABEL, COOLER 8ZZ1	New	8872342070	1	3.41
LABEL, COOLANT	New	1128536040	1	10.47
LABEL, CLEARANCE	New	8935647020	1	7.82
SENSOR, ULTRASONIC	New	8934133220C4	4	832.00
SENSOR ASSY	New	8919078020	2	454.86
JAR, HEADLAMP	New	8535578011	1	164.33
CAP WASHER A	New	8531678021	1	11.40
MOTOR & PUMP ASSY	New	8533078010	1	199.84
SWITCH, LEVEL 8ZZ1	New	8539730400	1	97.07
NOZZLE, FR WASHER 853C	New	8538112400	1	24.43
ACTUATOR SUB-ASSY,	New	8520778040	1	115.74
ACTUATOR SUB-ASSY,	New	8520878040	1	115.74
JOINT	New	9007517009	2	35.02

MOTOR & PUMP ASSY,	New	8528033030	1	159.77
Fan	New	1636136210	1	118.06
Fan	New	1636136200	1	94.04
SHROUD, FAN	New	1671136210	1	164.98
SHROUD, FAN, NO.2	New	1671236050	1	54.91
RESERVE TANK ASSY, 164J	New	1647028113	1	353.21
INSULATOR, EXHAUST	New	1716736041	1	144.05
Air Intake Tube	New	1786036010	1	252.68
Further Parts As Required Once Dismantled	New			Report On

Total New Parts 47420.96

Sublet

Air Cond. Degas & Regas				175.00
Fit & Balance Tyres x 2				45.00
Wheel Alignment - Front & Rear				85.00
Front Screen R+R				120.00
L/H Qtr Panel Glass R+R				120.00
Adas Recalibration				425.00
Suspension & Mechanical Damage Once Car Is Mobile				Report On

Total Sublet 970.00

Total Labour	5010.85
Total Parts / Other	48953.96
Sub Total	53964.81
Total Excluding GST	53964.81
GST Amount	5396.48

Total \$ 59361.29

Estimate is based on visual inspection only. The above estimate is valid at time of printing and for the duration of current industry rates.

Parts prices may change and are subject to supplier invoice and availability. Further damage may be evident once dismantled.

Method of Payment : Cash, Bank Cheque, Eftpos (VISA and MasterCard incur a .75% surcharge + gst) or direct deposit

Lilcorp Pty Ltd BSB 034070 Account 350298

Right to Information Release

Important Information

- By completing this form you are consenting to the provision and use of the information outlined in the privacy statement.
- Ensure you provide us with all the details about your accident. If necessary, attach a separate sheet of paper if there is insufficient room on this form.
- Do not withhold any information about the accident. Failure to complete this form in full and provide full disclosure may result in the non-acceptance of the claim.
- If you have any queries about the questions on this claim form, please contact: Risk & Liability Services (3829 8782) or Fleet Services (3829 8822 or 3829 8529).
- This form is for insurance and accident statistical purposes. It does not replace the need to lodge a Workplace Health & Safety Incident Report via "The Vault".

Council Vehicle Custodian (Designated Driver) Details (if unknown please contact Fleet Services)

First name: Karen Last name: Williams
 Employee No: [REDACTED] Dept/group/unit: [REDACTED]
 Contact No: (W): [REDACTED] (H): [REDACTED] Mobile: [REDACTED]

Council Driver/Operator Details

☒ Employee ☐ Contractor ☐ Other (specify): [REDACTED]
 Dept/group/unit: Office of Mayor Cost centre code/job No: [REDACTED]
 Employee No: [REDACTED] Date of birth: [REDACTED] ☐ Male ☒ Female
 First name: Karen Last name: Williams
 Address: [REDACTED]
 Contact No: (W): [REDACTED] (H): [REDACTED] Mobile: [REDACTED]
 Licence No: [REDACTED] Expiry date: [REDACTED] Class: [REDACTED]
 Licence type: ☐ Open ☐ Provisional ☐ Learners ☐ International Years licensed in Australia: [REDACTED]
 Licence conditions: [REDACTED]
 High Risk License No (if applicable): [REDACTED] Type: [REDACTED]
 Have you participated in a Council approved driver training course or relevant CTO in the past 2 years? ☐ Yes ☒ No
 If yes, which one? Vehicle Induction 1/6/2020

Council Vehicle/Mobile Plant Details (if unknown please contact Fleet Services)

Asset No: F20141 Registration No: 931 ZAA Colour: white
 Year, make and model: 2019 Lexus NX300 F Sport
 What was the vehicle/mobile plant type: (e.g. sedan, truck, backhoe) 4 Door Wagon
 Carrying capacity/payload (TRUCKS ONLY): [REDACTED] ☐ Loaded ☐ Unloaded
 Have you received a fleet induction for this vehicle (or similar)? ☒ Yes ☐ No
 If yes, what was the vehicle type? LEXUS NX300
 Vehicle use at time of accident: ☐ Business ☐ Private

Vehicle/Mobile Plant Investigation & Claim Form

Details of Accident

Date of accident: 23/6/22 Time: 7:56 am/pm (Please circle): Day of accident: S M T W T F S
 Location of accident: Junction of Queen St + Wellington St Post Code: 41163
 Notable landmarks (e.g. Just before exit 30 northbound on M1): _____

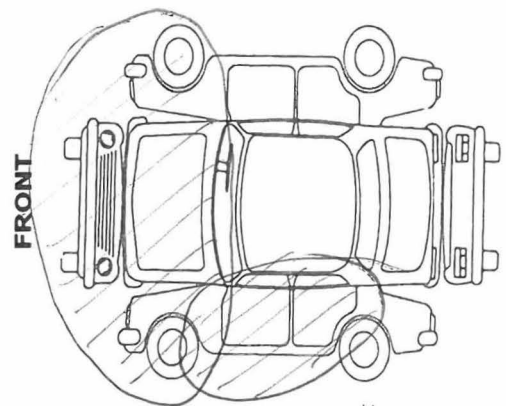
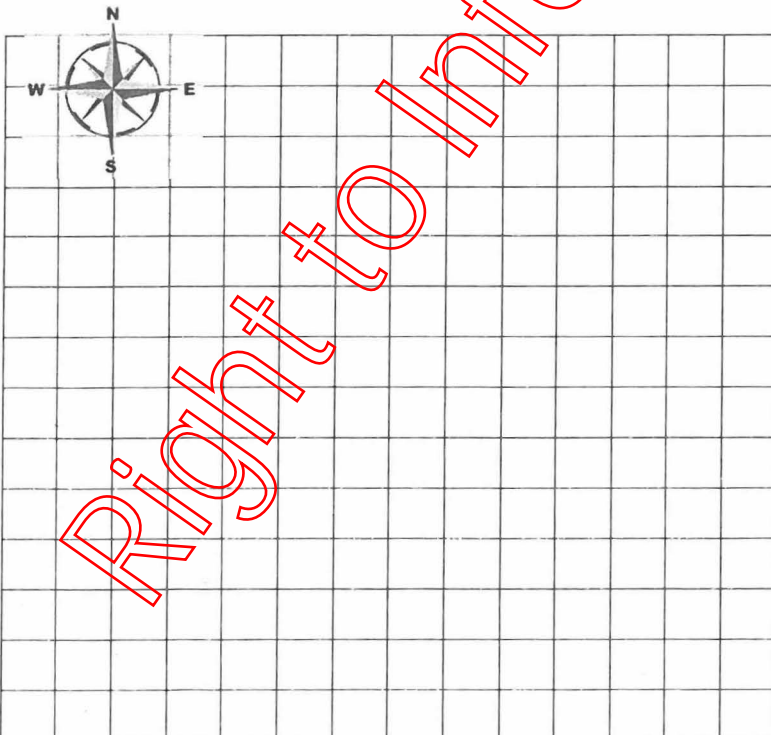
Were any persons injured in the accident? ☐ Yes ☐ No Please contact the Safety & Wellbeing Unit for further instructions

Estimated vehicle speed prior to collision: Council vehicle: _____ km/hr Other vehicle: _____ km/hr
 Speed zone accident occurred in: _____ km/hr For vehicles with carrying capacity, was the load secure? ☐ Yes ☐ No
 Is the vehicle driveable? ☐ Yes ☒ No Was the vehicle parked and unattended at the time of the accident? ☐ Yes ☒ No

Description of accident: _____

What did our driver or any other employee do or fail to do, that contributed to this accident?

Please indicate area(s) of damage to Council vehicle and complete a diagram showing positions of all vehicles.



Street/intersection
 Curved street
 Pedestrian
 Your vehicle
 Other vehicle
 (Direction of traffic shown by arrow)
 Indicate traffic Control signage e.g. STOP

Vehicle/Mobile Plant Investigation & Claim Form

Witnesses/Passenger Details

Were there any witnesses to the accident?

☐ Yes (Please provide details in (1) below)

☐ No

If more than one witness or passenger, please provide details on separate piece of paper and staple to report.

Were you carrying any passengers?

☐ Yes (Please provide details in (2) below)

☐ No

(1) Witness name: _____

Witness address: _____

Post code: _____

Contact No: _____

(W): _____

(H): _____

Mobile: _____

(2) Passenger name: _____

Passenger address: _____

Post code: _____

Contact No: _____

(W): _____

(H): _____

Mobile: _____

Police Details

Did police attend the accident?

☐ Yes ☐ No

Was the accident reported to police?

☐ Yes ☐ No

Did the ambulance attend?

☐ Yes ☐ No

Name of police station /officer: _____

Police report No: _____

Was the vehicle driven with Council consent?

☐ Yes ☐ No

Was the driver or the person in charge under the influence of alcohol and/or drugs at the time of the accident?

☐ Yes ☐ No

Was a breathalyser test or blood sample taken? If yes, what was the reading:

☐ Yes ☐ No

Did the driver of person in charge of the vehicle fail to or refuse to undergo a breathalyser test?

☐ Yes ☐ No

Driving History of Driver or Operator

Has the driver or operator of the vehicle had a driving licence suspended, cancelled or been convicted of a traffic offence in the last five years?

☐ Yes ☐ No

Has the driver or operator of the vehicle had insurance declined or cancelled, renewal refused or special conditions imposed?

☐ Yes ☐ No

Has the driver or operator in charge of the vehicle had any accidents or lodged a claim in connection with a motor vehicle in the last five years?

☐ Yes ☐ No

Does the driver or operator of the vehicle have a medical condition endorsement on their driver's licence?

☐ Yes ☐ No

Did driver's physical condition (hearing, eye defects, sickness, lack of sleep,) cause or contribute in any way to the accident?

☐ Yes ☐ No

Did vehicle's condition, scheduling, routing, maintenance, etc contribute in any way to the accident occurrence or to the resulting damage or injury?

☐ Yes ☐ No

If yes to any of the above, please give details below:

Please describe your actions/events immediately prior to the journey/accident:

Vehicle/Mobile Plant Investigation & Claim Form

Control conditions: ☐ Traffic lights ☐ Police control ☐ Give way sign ☐ Stop sign ☐ Roundabout
☐ Other (please provide details, e.g. motorway):

Road conditions: ☐ Wet ☐ Dry ☐ Sealed ☐ Unsealed ☐ Flat ☐ Uphill ☐ Downhill
☐ Smooth surface ☐ Rough surface ☐ Road works

Visibility: ☐ Good ☐ Poor

Descriptions Below Assist To Determine The Cause Of The Accident - Check All That Apply

Unsafe Acts of Our Driver

- ☐ Failure to observe clearances
- ☐ Failure to signal intentions
- ☐ Failure to yield right of way
- ☐ Speed too fast for conditions
- ☐ Following too close for conditions
- ☐ Improper backing
- ☐ Improper parking
- ☐ Improper passing
- ☐ Improper turning
- ☐ Operating equipment without authority
- ☐ Unsafe acts of others
- ☐ Driving while under the influence of alcohol or drugs
- ☐ Insufficient visibility
- ☐ Operating beyond vehicle capacity - overweight
- ☐ Operating defective equipment
- ☐ Operating for excess hours of service - fatigue
- ☐ Operating without proper equipment
- ☐ Operating without proper license - driver
- ☐ Reckless driving
- ☐ Other
- ☐ None

Unsafe Contributing Factors of Our Driver

- ☐ Personal impairment -- Alcohol/Drug Abuse
- ☐ Distraction
- ☐ Personal impairment - Emotional/Mental state
- ☐ Equipment modified
- ☐ Personal Impairment - Fatigue
- ☐ Inadequate maintenance
- ☐ Interior hazard inside vehicle
- ☐ Lack of knowledge/skill/training
- ☐ Personal Impairment - Physical capabilities
- ☐ Procedure improvised or not followed
- ☐ Unsafe act of others
- ☐ Other
- ☐ None

Unsafe Conditions of Vehicle/Road

- ☐ Carbon Monoxide hazard
- ☐ Defective brakes
- ☐ Defective personal protection
- ☐ Defective turn signals
- ☐ Defective tires
- ☐ Inoperative lights
- ☐ Road conditions
- ☐ Road illumination
- ☐ Vehicle loaded improperly
- ☐ Excessive load
- ☐ Unauthorized or illegal cargo
- ☐ Other
- ☐ None

Base Causes/ Contributory Factors

- ☐ Inadequate correction of known vehicle hazards
- ☐ Inadequate design/mechanism
- ☐ Inadequate enforcement of company rules
- ☐ Inadequate hazard identification system
- ☐ Inadequate vehicle inspection program
- ☐ Inadequate maintenance
- ☐ Inadequate personal protection
- ☐ Inadequate pre-job planning
- ☐ Inadequate purchasing standards
- ☐ Inadequate company rules
- ☐ Inadequate employee selection or hiring
- ☐ Inadequate training or orientation
- ☐ Inadequate or failure to warn driver of hazards
- ☐ Other
- ☐ None

Part IV - Corrective Action Taken

What is being done to prevent a re-occurrence? (Be specific. List definite steps taken. Avoid vague or meaningless answers such as "Told driver to be more careful," etc.)

Particulars of any Other Party and Property Damage

Year, make and model: _____ Vehicle type: _____

Registration No: _____ Colour: _____

Driver's name: _____ Drivers licence No: _____

Address: _____ Post code: _____

Contact No: (W): _____ (H): _____ Mobile: _____

Owners name: _____

Address: _____ Post code: _____

Contact No: (W): _____ (H): _____ Mobile: _____

Insurance company: _____ Policy/claim No: _____

Damage to vehicle/property (please attach photos where possible): _____

Did the third party make a comment (e.g. oh sorry, it was my fault):

☐ Yes ☐ No

If yes, please provide further information: _____

Privacy

Redland City Council is collecting your personal information, signature, contact, vehicle, accident and third party details in order to process the damage report. The information will only be accessed by employees and/or Councillors of Redland City Council for Council business-related activities only. Some of the information may be passed onto external insurance companies, assessors, repairers and lawyers for claims purposes including any claim(s) from or against any other party involved. Some information may be provided to external agencies for benchmarking and statistical purposes; however, the information provided will not include anything that will enable any such external agency to identify you. The information will not be given to any other person or agency unless you have given us permission or we are required to do so by law.

Declaration and Signatures

I hereby declare that the information given in this report is true and correct to the best of my knowledge and that no relevant information has been withheld. I also declare that an Incident Report has been lodged, either in writing or via "The Vault".

Signature (driver/operator or reporting officer): _____ Vault case No: _____

Name (please print): _____ Date: _____

Preventable by Driver ☐ Yes ☐ No

Signature (manager/Supervisor): _____

Name (please print): _____ Date: _____



Right to Information Release



Right to Information

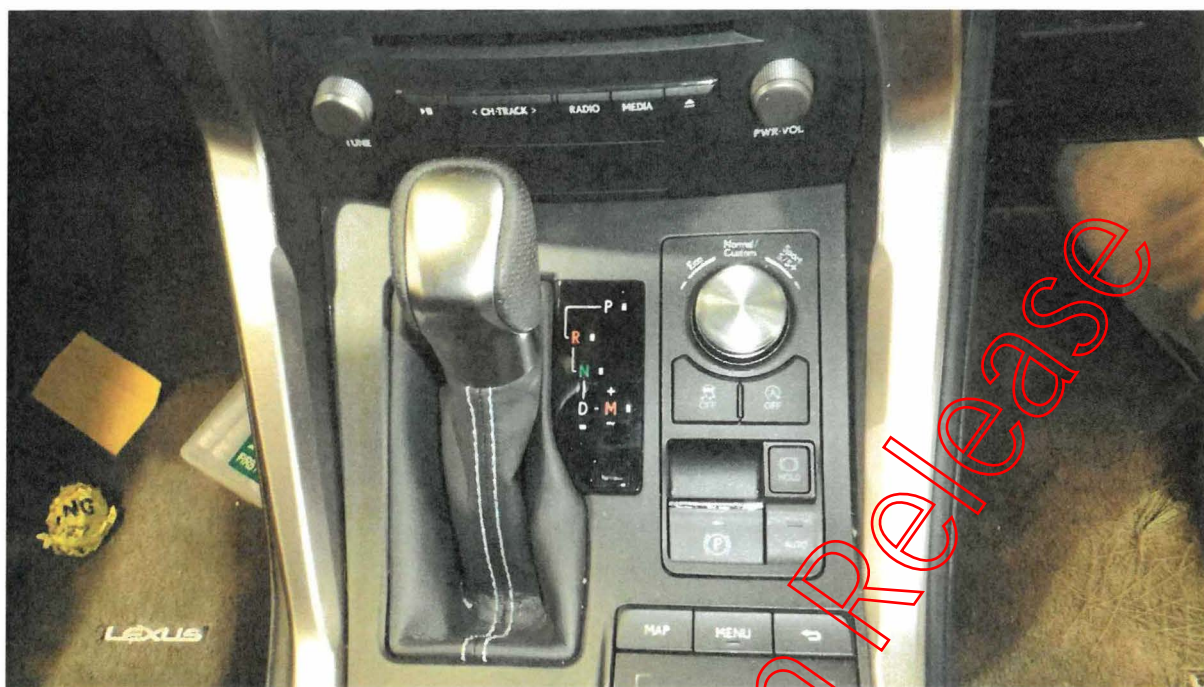


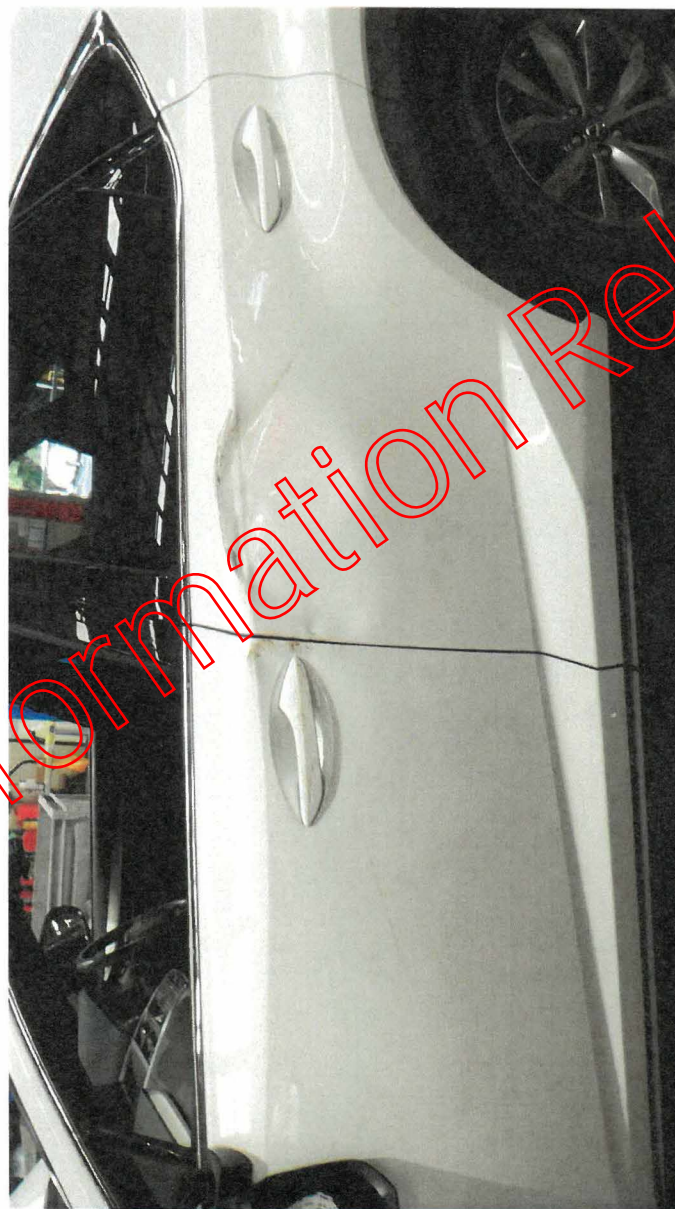
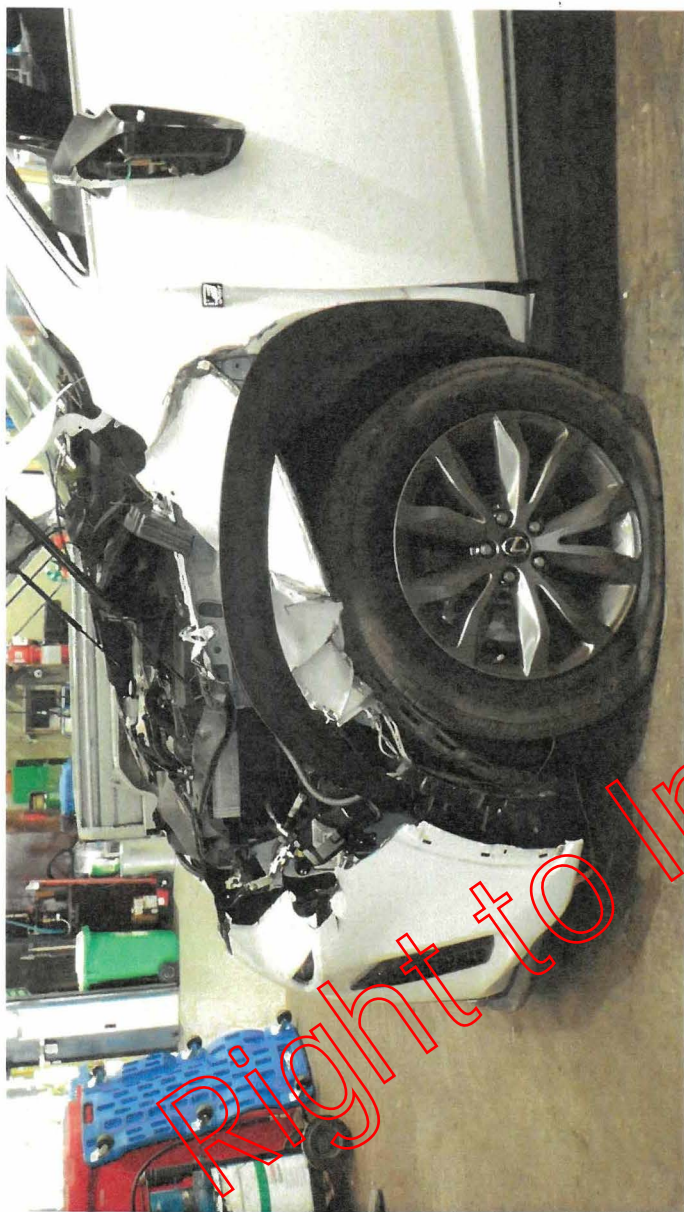
TOYOTA MOTOR CORPORATION JAPAN

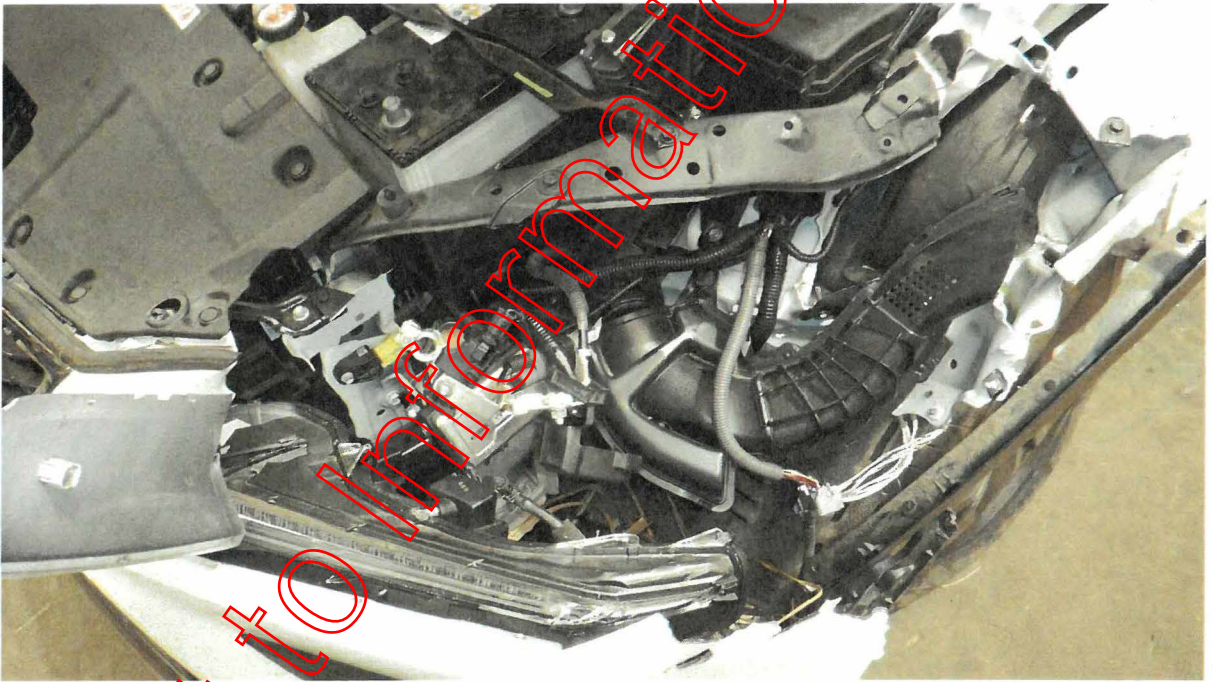
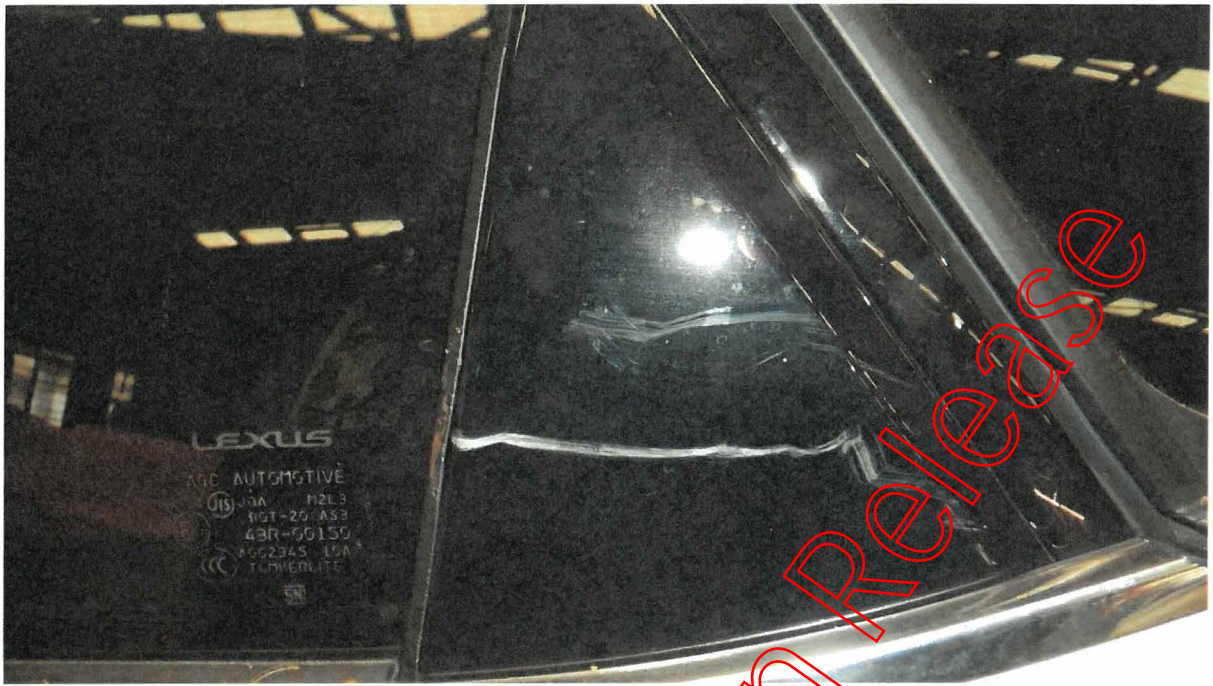
MODEL	AGZ10R-AWTLTQ	1998	ml
ENGINE	8AR-FTS		
FRAME No.	JT-HARBZ505019997		
COLOR	083	TRIM	LB27
TRANS./AXLE	U661E	-01A	
PLANT/CULT	A55	APR 20	
CAR NAME			
		PAYLOAD MASS (kg)	11
			554

Right to Information

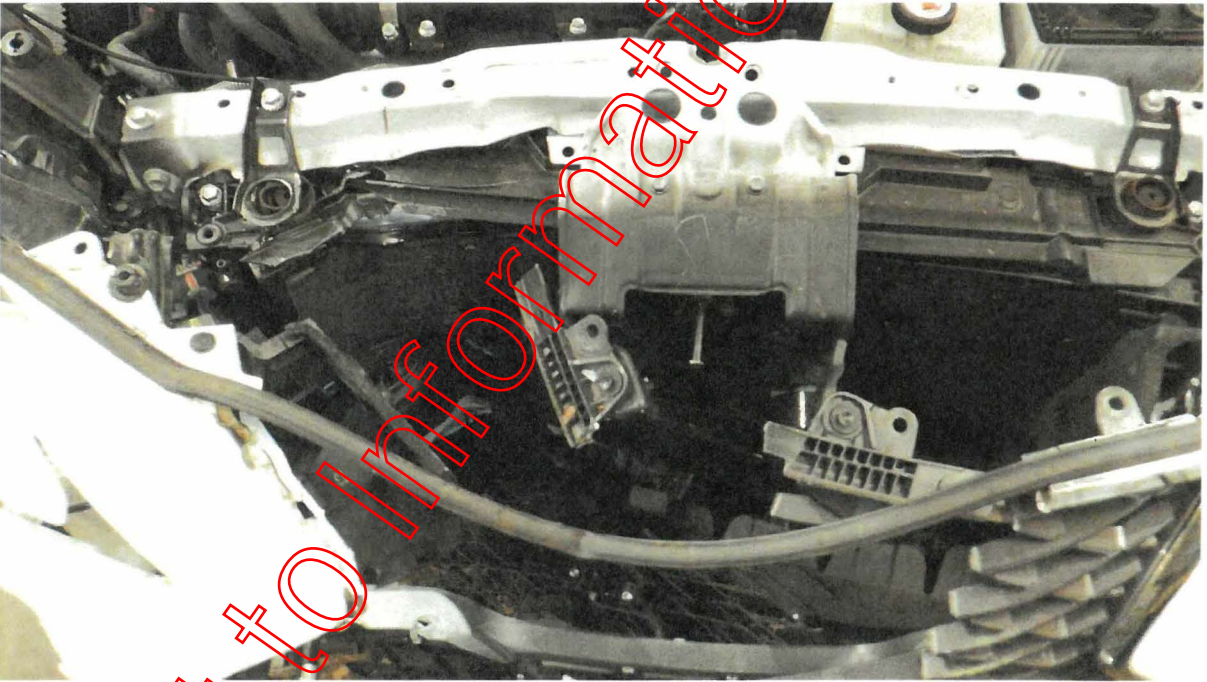
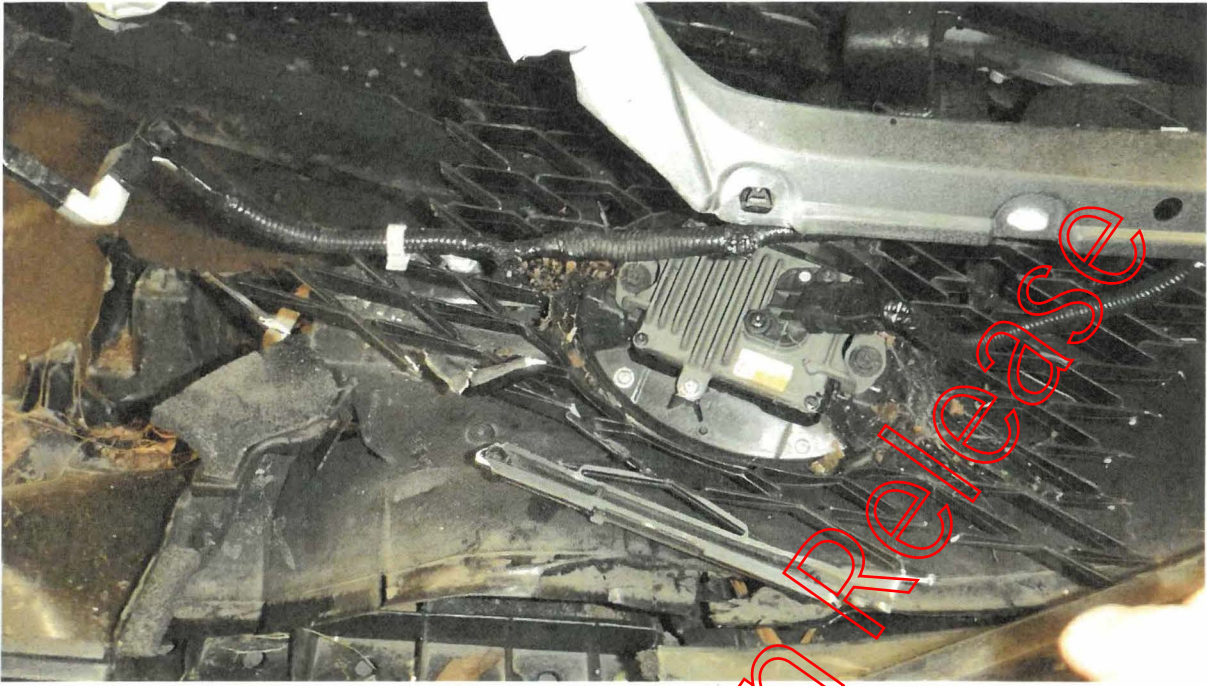




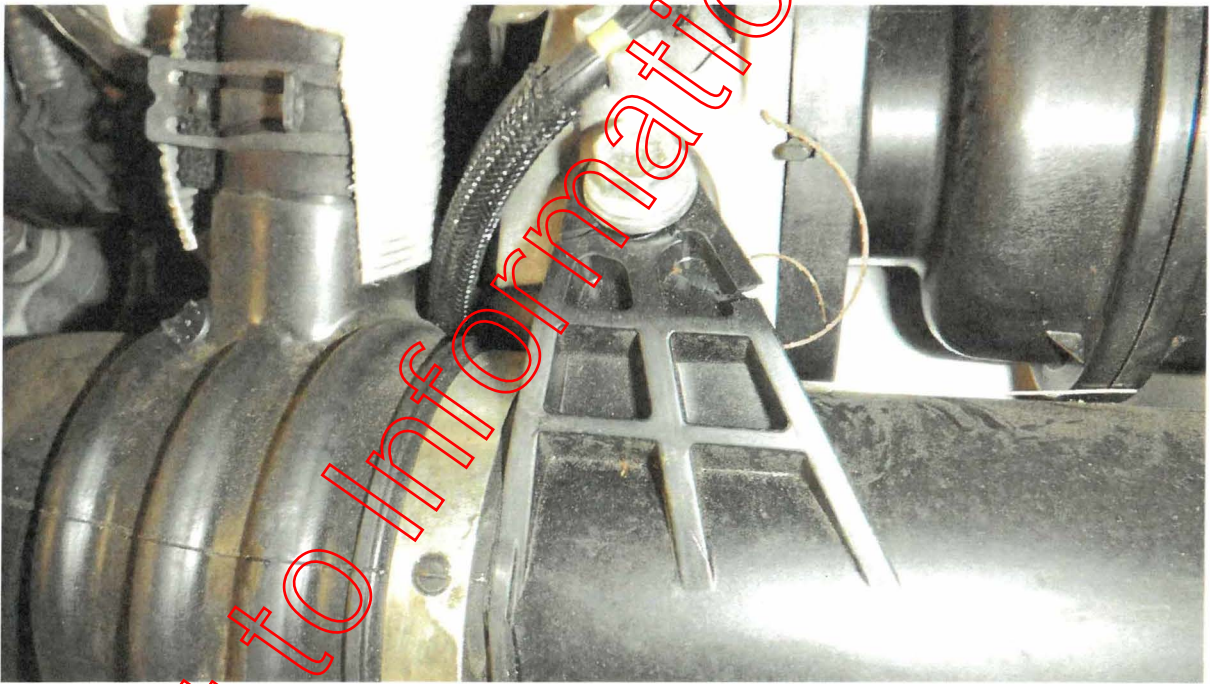




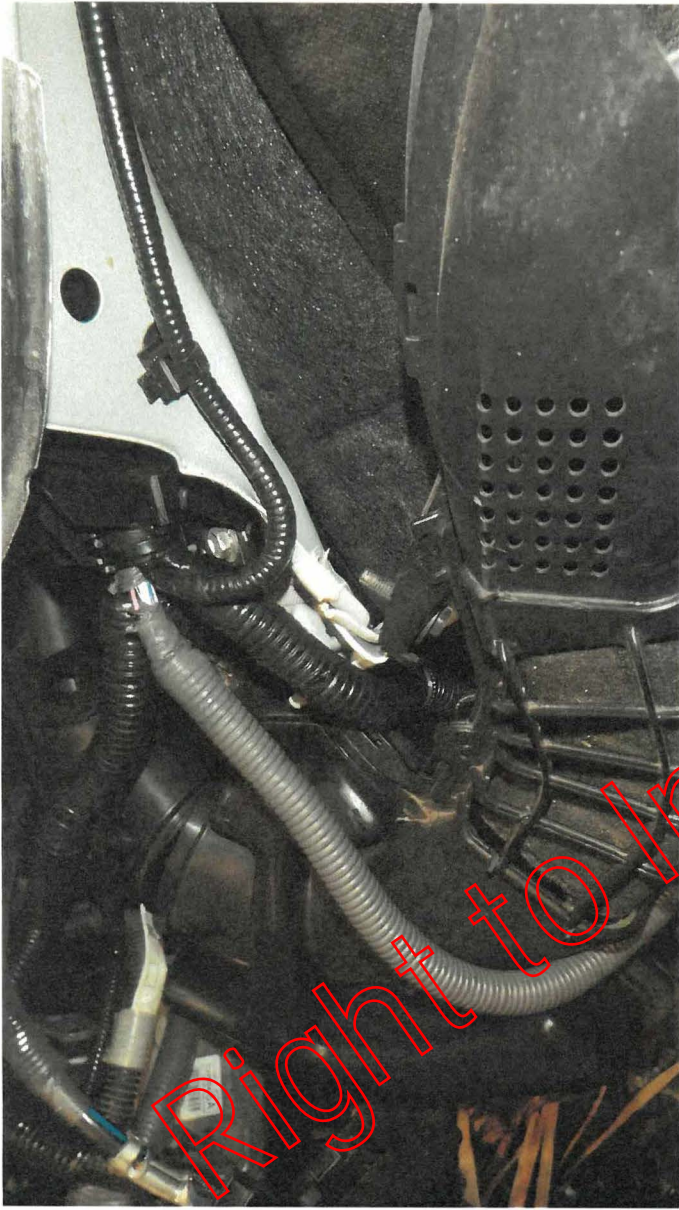




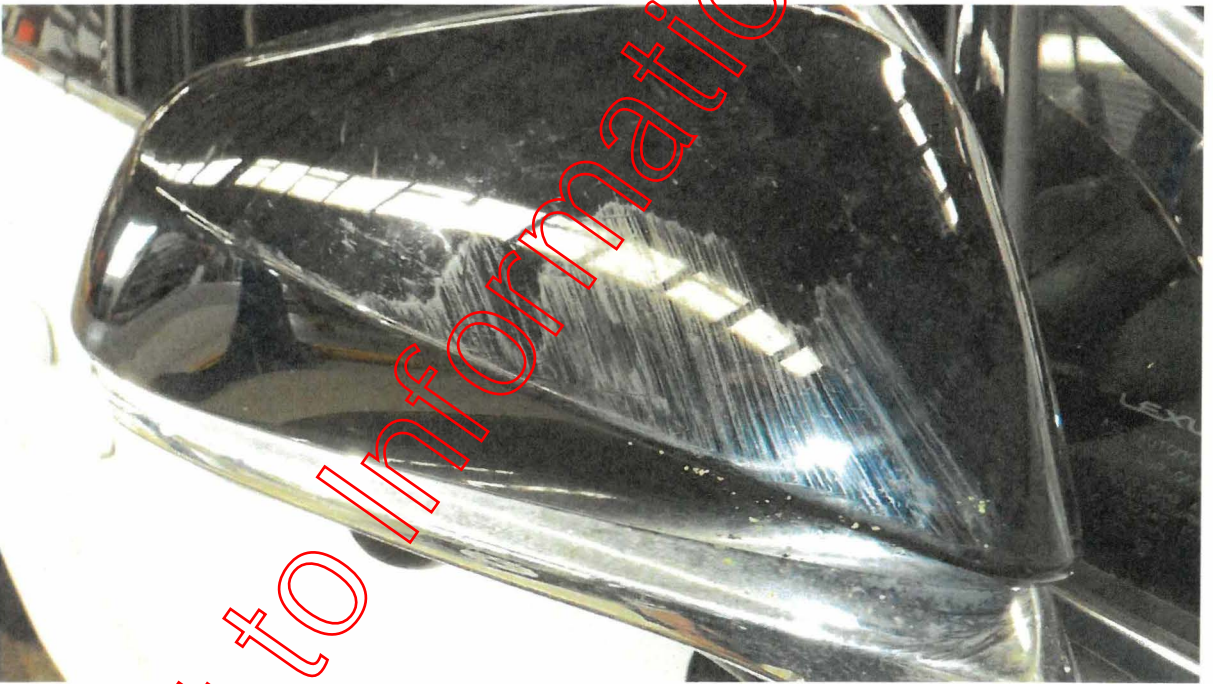
Right to Information Release



Right to Information Release



Right to Information Release



Right to Information Release





Right to Information Release

Irrelevant

Right to Information Release

Debbie Lawrence

From: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>
Sent: Thursday, 28 July 2022 12:58 PM
To: Tracy Mitchell
Subject: Motor Vehicle - Claim No. 013410 - Acknowledgment

Dear Tracy,

Class	Motor Vehicle	Claim No	
Loss Date	23 June 2022		
Excess	\$2,000		
Your Ref	Williams		
Description	Damage to Mayor's vehicle following SVA - K Williams		

Thank you for providing us with details of this claim which has been submitted to your insurers.

Please note our claim number on your records and we ask that you quote this when forwarding any further documentation or making any enquiries regarding this claim.

Please be assured, that we will do all we can to assist with your claim and would be happy to answer any further queries you may have.

Kind regards,

Rhiannon Alexander | Manager – LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5552 | m: +61 417 700 918 | f: +61 7 3000 5550 | e: rhiannon.alexander@jlta.com.au | w: www.jltpublicsector.com

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From: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Sent: Tuesday, 26 July 2022 2:52 PM
To: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>
Subject: Motor Vehicle claim

CAUTION: This email originated outside the company. Do not click links or open attachments unless you are expecting them from the sender.

Hi Rhiannon

Please find attached supporting documentation for Motor Vehicle claim as previously discussed.

1. Repair quote incl photo's
2. Vehicle Claim Form – completed by Council (Fleet) as owner of vehicle

In addition to the above, Council advises:

- Cleveland Police attended the incident and their CP investigation number is QP2201080926 (Court Charges of High Range Drink Driving is first returnable to Cleveland magistrate court on 1 Aug 2022).
- The GPS data indicates the incident occurred at 7.54pm on Thurs 23 June 2022 at a speed of 56kph
- There is no vehicle camera detail

As mentioned, can you please keep us informed of the claim progress prior to a decision by Insurer.

If you require any further information, please do not hesitate to let me know.

Right to Information Release

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



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Right to Information Release

Debbie Lawrence

From: Tracy Mitchell
Sent: Wednesday, 3 August 2022 10:26 AM
To: 'Alexander, Rhiannon'
Subject: RE: Motor Vehicle Claim - [REDACTED] - Update
Attachments: Repair quote and photos.pdf

Thanks very much for the update Rhiannon. I've re-attached the Cleveland Auto quote and photos as this may assist.

Kind regards

Tracy Mitchell
Service Manager Risk and Liability Services
Risk and Liability Services
Redland City Council
P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Alexander, Rhiannon <Rhiannon.Alexander@jita.com.au>
Sent: Wednesday, 3 August 2022 9:33 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Subject: Motor Vehicle Claim - [REDACTED] - Update

Dear Tracy,

Class Motor Vehicle
Loss Date 23 June 2022
Excess \$2,000

Claim No [REDACTED]

Your Ref Williams
Description Damage to Mayor's vehicle following SVA - K Williams

We confirm that we have received an acknowledgment from Zurich on the lodgment of this claim.

Zurich's initial acknowledgement advised that the vehicle will be assessed on a "without prejudice" basis whilst indemnity was under review. They also requested a version of events in relation to the incident.

Following my discussion with the claims handler yesterday, it appears that Zurich will likely be granting indemnity to Council for the loss. They did confirm however that they would seek recovery from Ms Williams.

They are presently awaiting upload of the quote and photographs to their assessing platform from Cleveland Auto.

In respect of their request for a version of events, they have agreed to obtain a copy of the police report in order to review the incident event and will advise if they require anything further following this.

Please do not hesitate to contact me should you have any questions or wish to discuss, otherwise I will continue to keep you informed of developments.

Kind regards,

Rhiannon Alexander | Manager – LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5552 | m: +61 417 700 918 | f: +61 7 3000 5550 | e: rhiannon.alexander@jltfa.com.au | w: www.jltpublicsector.com

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Debbie Lawrence

From: Tracy Mitchell
Sent: Wednesday, 3 August 2022 12:46 PM
To: 'Alexander, Rhiannon'
Subject: RE: Motor Vehicle Claim - 013410 - Update

Hi Rhiannon

Thanks for the email. It's best to contact our Fleet area directly. The contact there is Rebekah Hennessy – 3829 8830 and she will be able to assist.

The vehicle is located at the South Street Depot (cnr Wellington St). Rebekah can provide location and access details to the assessor.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>
Sent: Wednesday, 3 August 2022 11:41 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Subject: RE: Motor Vehicle Claim - [REDACTED] - Update

Thanks Tracy.

These were provided with the claim lodgement to Zurich however they require the repairer to upload them to their assessing platform. Hopefully this has now been done.

I have received contact from McNamara Grieg & ASTA Group who have been appointed by Zurich to physically assess the vehicle. Are you able to please advise where it is located?

Are you happy for them to contact you directly in order to arrange access and assessment of the vehicle? If so I can provide them with your contact details.

Thanks.

Kind regards,

Rhiannon Alexander | Manager – LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5552 | m: +61 417 700 918 | f: +61 7 3000 5550 | e: rhiannon.alexander@jlta.com.au | w: www.jltpublicsector.com

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From: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>

Sent: Wednesday, August 3, 2022 10:26 AM

To: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>

Subject: RE: Motor Vehicle Claim - 013410 - Update

CAUTION: This email originated outside the company. Do not click links or open attachments unless you are expecting them from the sender.

Thanks very much for the update Rhiannon. I've re-attached the Cleveland Auto quote and photos as this may assist.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070

I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>
Sent: Wednesday, 3 August 2022 9:33 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Subject: Motor Vehicle Claim - [REDACTED] Update

Dear Tracy,

Class	Motor Vehicle	Claim No	[REDACTED]
Loss Date	23 June 2022		
Excess	\$2,000		
Your Ref	Williams		
Description	Damage to Mayor's vehicle following SVA - K Williams		

We confirm that we have received an acknowledgment from Zurich on the lodgment of this claim.

Zurich's initial acknowledgement advised that the vehicle will be assessed on a "without prejudice" basis whilst indemnity was under review. They also requested a version of events in relation to the incident.

Following my discussion with the claims handler yesterday, it appears that Zurich will likely be granting indemnity to Council for the loss. They did confirm however that they would seek recovery from Ms Williams.

They are presently awaiting upload of the quote and photographs to their assessing platform from Cleveland Auto.

In respect of their request for a version of events, they have agreed to obtain a copy of the police report in order to review the incident event and will advise if they require anything further following this.

Please do not hesitate to contact me should you have any questions or wish to discuss, otherwise I will continue to keep you informed of developments.

Kind regards,

Rhiannon Alexander | Manager – LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5552 | m: +61 417 700 918 | f: +61 7 3000 5550 | e: rhiannon.alexander@jlta.com.au | w: www.jltpublicsector.com

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Right to Information Release

Irrelevant

Right to Information Release

On 5 Aug 2022, at 3:00 pm, Sherry Clarke <Sherry.Clarke@redland.qld.gov.au> wrote:

Hi Andrew

Pls see below: Regards Sherry

2. Who is paying for the repair or replacement of the luxury Lexus car that Karen Williams was driving when she crashed?

Sherry Clarke
Group Manager
City Operations
Redland City Council
P +617 3829 8356



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Irrelevant

Right to Information Release

Dear Mr Golle,

As a rate payer, I would like the following questions to be answered in full:

2. Who is paying for the repair or replacement of the luxury Lexus car that Karen Williams was driving when she crashed?

I look to receiving a prompt and thorough reply.

Irrelevant

Right to Information Release

Debbie Lawrence

From: Teo, Stephanie <Stephanie.Teo@jlta.com.au>
Sent: Thursday, 1 September 2022 10:01 AM
To: Tracy Mitchell
Cc: memberservicesqld@jlta.com.au; Richard Brouwer; Alexander, Rhiannon
Subject: RE: Motor Vehicle Claim - 013410 - Update

Thank you for the update, Tracy.

Richard – I've updated Zurich and will confirm next steps regarding total loss settlement shortly.

Hope you both have a nice day!

Kind regards

Stephanie Teo | Account Executive - LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5510 | m: +61 460 366 814 | f: +61 7 3000 5550 | e: stephanie.teo@jlta.com.au | w: www.jltpublicsector.com

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From: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Sent: Wednesday, August 31, 2022 1:34 PM
To: Teo, Stephanie <Stephanie.Teo@jlta.com.au>
Cc: memberservicesqld@jlta.com.au; Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>
Subject: FW: Motor Vehicle Claim - 013410 - Update

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Hi Steph

Please settle the claim as the Total Loss Settlement claim.

Please liaise with Richard on any bank account details (or other) and he can provide these directly to you.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Teo, Stephanie <Stephanie.Teo@jlta.com.au>
Sent: Wednesday, 24 August 2022 8:42 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Cc: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>
Subject: RE: Motor Vehicle Claim - [REDACTED] Update

Hi Tracy,

Class	Motor Vehicle	Claim No	[REDACTED]
Loss Date	23 June 2022		
Excess	\$2,000		
Your Ref	Williams		
Description	Damage to Mayor's vehicle following SVA - K Williams		

We confirm that we have received correspondence from the Claims Advisor Kim at Zurich regarding progress of this claim.

The following updates have been provided:

- Zurich confirm that indemnity for this claim, subject to the terms and conditions of the policy, is accepted;
- Zurich confirm that they will seek recovery from the Driver.

- Zurich confirm the Replacement Vehicle option is available to Council;
or a Total Loss Settlement can be arranged, as per the following breakdown:

Market Value: \$61,255.00

Less GST: \$5,568.63

Less Excess: \$2,000.00

Total Settlement = \$53,686.36

Please review the information provided and let us know how Council wishes to proceed so we can further notify Zurich.

If you have any questions, or require further information, please let me know.

Kind regards

Stephanie Teo | Account Executive - LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5510 | m: +61 460 366 814 | f: +61 7 3000 5550 | e: stephanie.teo@jlta.com.au | w: www.jltspublicsector.com

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Debbie Lawrence

From: Teo, Stephanie <Stephanie.Teo@jlta.com.au>
Sent: Tuesday, 6 September 2022 4:33 PM
To: Richard Brouwer
Cc: Alexander, Rhiannon; memberservicesqld@jlta.com.au
Subject: RE: Motor Vehicle Claim - [REDACTED] - Update

Hi Richard,

Class Motor Vehicle Claim No [REDACTED]
Loss Date 23 June 2022
Excess \$2,000
Your Ref Williams
Description Damage to Mayor's vehicle following SVA - K Williams

Further to previous correspondence, Zurich have today responded to Council's acceptance of the total loss settlement option and requested Council's EFT details.
For clarity, below is confirmation of the total loss settlement amount.

Market value - \$61,255.00
less GST- \$ 5,568.64
less Excess - \$ 2,000.00
SETTLEMENT - \$53,686.36 Exclusive of GST

Zurich have made note of the following points:

- If the vehicle is the subject of any financial agreement, Zurich will be making payment direct to the finance company unless directed by them to do otherwise.
- Salvage of the vehicle will become the property of Zurich Australian Insurance Limited.
- Zurich will retain any proceeds from any unused registration and compulsory third party insurance for vehicles registered in Victoria and Queensland.
- This vehicle will be recorded on the Written Off Vehicle Register as required.

In order to proceed with settlement, please provide the following details for EFT:

BSB (6 numbers):

Account Number:

Account Name:

Address and email address for remittance:

If you have any questions, or require further information, please let me know.

Kind regards

Stephanie Teo | Account Executive - LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5510 | m: +61 460 366 814 | f: +61 7 3000 5550 | e: stephanie.teo@jlta.com.au | w: www.jltpublicsector.com

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From: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>

Sent: Wednesday, August 31, 2022 1:34 PM

To: Teo, Stephanie <Stephanie.Teo@jlta.com.au>

Cc: memberservicesqld@jlta.com.au; Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>

Subject: FW: Motor Vehicle Claim - [REDACTED] Update

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Hi Steph

Please settle the claim as the Total Loss Settlement claim.

Please liaise with Richard on any bank account details (or other) and he can provide these directly to you.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Teo, Stephanie <Stephanie.Teo@jlta.com.au>
Sent: Wednesday, 24 August 2022 8:42 AM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Cc: Alexander, Rhiannon <Rhiannon.Alexander@jlta.com.au>
Subject: RE: Motor Vehicle Claim - [REDACTED] - Update

Hi Tracy,

Class Motor Vehicle Claim No [REDACTED]
Loss Date 23 June 2022
Excess \$2,000
Your Ref Williams
Description Damage to Mayor's vehicle following SVA - K Williams

We confirm that we have received correspondence from the Claims Advisor Kim at Zurich regarding progress of this claim.

The following updates have been provided:

- Zurich confirm that indemnity for this claim, subject to the terms and conditions of the policy, is accepted;
- Zurich confirm that they will seek recovery from the Driver.
- Zurich confirm the Replacement Vehicle option is available to Council;
or a Total Loss Settlement can be arranged, as per the following breakdown:

Market Value: \$61,255.00

Less GST: \$5,568.63

Less Excess: \$2,000.00

Total Settlement = \$53,686.36

Please review the information provided and let us know how Council wishes to proceed so we can further notify Zurich.

If you have any questions, or require further information, please let me know.

Kind regards

Stephanie Teo | Account Executive - LGM Assets

JLT Risk Solutions Pty Ltd | 27 Evelyn St, Newstead QLD Australia 4006

t: +61 7 3000 5510 | m: +61 460 366 814 | f: +61 7 3000 5550 | e: stephanie.teo@jlta.com.au | w: www.jltpublicsector.com

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REDLAND CITY COUNCIL
payments@redland.qld.gov.au

Date 15 September 2022

Direct Credit Payment Ref No: [REDACTED]

Credit Amount: \$53,686.36

We are pleased to advise that we have processed a direct credit payment into your account:

Account Name

BSB No

Account No

REDLAND CITY COUNCIL

Our payment is in relation to claim number [REDACTED]

Payment details are as follows:

YOUR REF: APCBA69, SETTLEMENT IN FULL
CLAIM [REDACTED]

This payment will be processed through the banking system within one day of the date of this letter.
Please allow for additional days if public holidays are involved.

Debbie Lawrence

From: Tracy Mitchell
Sent: Thursday, 6 October 2022 3:15 PM
To: Teo, Stephanie
Cc: 'Rhiannon.Alexander@jlta.com.au'; Richard Brouwer
Subject: Motor Vehicle Claim [REDACTED]

Hi Steph

Zurich Claim Ref: [REDACTED]

RCC Claim Ref: [REDACTED]

Please be advised Redland City Council has received \$2,000 excess payment from Karen Williams for single vehicle accident.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

Right to Information Release

Debbie Lawrence

From: Tracy Mitchell
Sent: Thursday, 6 October 2022 3:56 PM
To: Richard Brouwer
Subject: FW: Vehicle Incident Payment receipt

FYI and file please.

Kind regards

Tracy Mitchell

Service Manager Risk and Liability Services

Risk and Liability Services

Redland City Council

P +617 3843 8070



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Andrew Ross <Andrew.Ross@redland.qld.gov.au>
Sent: Thursday, 6 October 2022 3:32 PM
To: Tracy Mitchell <Tracy.Mitchell@redland.qld.gov.au>
Cc: Rima Thompson <Rima.Thompson@redland.qld.gov.au>
Subject: Vehicle Incident Payment receipt

Hi Tracy,
FYI and records,
thanks Andrew

Andrew Ross
General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Andrew Ross

Sent: Thursday, 6 October 2022 2:54 PM

To: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Cc: [REDACTED]

Subject: RE: Payment receipt

Hi Karen,

We acknowledge the receipt that finalises all loss and damage incurred by Council directly associated with the incident.

Many of us can only imagine the added challenge this has presented.

Thankyou, Andrew

Andrew Ross

General Counsel

Redland City Council

P +617 3829 8892

M [REDACTED]



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future

From: Mayor Karen Williams <Karen.Williams@redland.qld.gov.au>

Sent: Thursday, 6 October 2022 2:11 PM

To: Andrew Ross <Andrew.Ross@redland.qld.gov.au>

Cc: [REDACTED]

Subject: Payment receipt

PAYMENT SENT

Reference no. A5249598441

Amount: \$2,583.00

To: RCC

Redland City Council
[REDACTED]

When: Today, 6 Oct 2022

Reference: car/fence

Description: Excess/damage

Right to Information Release