

Redland City Council -Request

Request Number: CROP203234 **Priority:**
Date Received: 18/06/1993 12:00.00 am **Resp Workgroup:**
Source: 01 **Raised By:** cas109
Status: Past **User ID:**
Group: City Operations Customer Request
Category: @Works Activities General
Sub Categories: @Unspecified Category (Action Request Conversion)

Related AR:

Property Number: 2108
Property Address: 1 High View Drive Cleveland QLD 4163
Property Description: Lot 49 RP136670 **Land Number:** 120538
Caller Name: **Home Phone:**
Caller Address: Invalid Address **Work Phone:**
Mobile:
Email: **Fax:**
Callback:

Request Details:

THE FOOTPATH WAS LEFT IN A MESS AFTER WORK WAS DONE - THERE IS HARD CLAY AND IT LOOKS TERRIBLE - CAN SOMETHING BE DONE

Resolution:

THIS IS A RESTORATION AFTER WATER 'WORKS' NEEDS TO BE CLEANED UP

REFER TO MANAGER, WATER SUPPLY 21.6.93
BEEN DONE 16.7.93

Comments:

<u>Date</u>	<u>Type</u>	<u>Feedback \ Comments</u>
23/08/2013 08:46.26 pm	crmARDet	(THE FOOTPATH WAS LEFT IN A MESS AFTER WORK WAS DONE - THERE IS HARD CLAY AND IT LOOKS TERRIBLE - CAN SOMETHING BE DONE
23/08/2013 08:46.26 pm	crmARLog	;
23/08/2013 08:46.26 pm	crmARRes	THIS IS A RESTORATION AFTER WATER 'WORKS' NEEDS TO BE CLEANED UP REFER TO MANAGER, WATER SUPPLY 21.6.93 BEEN DONE 16.7.93

Event History:

Redland City Council -Request

Request Number: Priority:

Date Received: Resp Workgroup:

Source: Raised By:

Status: User ID:

Group:

Category:

Sub Categories:

Related AR:

Property Number:

Property Address:

Property Description: Land Number:

Caller Name: Home Phone:

Caller Address: Work Phone:

Mobile:

Email: Fax:

Callback:

Request Details:
 Tree on the footpath needs trimming please

Resolution:
 LOG UPDATED as: 13/03/2006 DAVID KATAVIC - TREES & LANDSCAPES SERVICES OF (par504)
 Completed - John T

Comments:

Date	Type	Feedback / Comments
23/08/2013 08:46.26 pm	crmARDet	Tree on the footpath <input type="text"/> needs trimming please
23/08/2013 08:46.26 pm	crmARLog	02/03/2006 (opm008 - RACHAEL MORSE) Created, Status: New, Referred To: par504 10/03/2006 (Escalated to level 0) Event: Initial Investigation was due on 09/03/2006 13/03/2006 (par504 - KATAVIC, DAVID) Intial Investigation Completed 14/03/2006 (opm014 - KIM MACINTOSH) Closed
23/08/2013 08:46.26 pm	crmARRes	LOG UPDATED as: 13/03/2006 DAVID KATAVIC - TREES & LANDSCAPES SERVICES OF (par504) Completed - John T

Event History:

Right to Information Release

Redland City Council -Request

Request Number: CROP509433 **Priority:** 003
Date Received: 24/04/2007 01:48.26 pm **Resp Workgroup:** OPM02
Source: 00 **Raised By:** kimm
Status: Past **User ID:** David Katavic
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Road Reserve / Nature Strip

Related AR:

Property Number: 2106
Property Address: 3 High View Drive Cleveland QLD 4163
Property Description: Lot 50 RP136670 **Land Number:** 120530
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax: **Callback:** False

Request Details:

has asked for the trees be removed as they are diseased.

Thanks

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	24/04/2007 01:48.26 pm 24/04/2007 01:48.26 pm		
Initial Response/Investigation - 2 Working Days	Past	Assigned	24/04/2007 01:48.00 pm 24/04/2007 03:31.23 pm	27/04/2007 01:48.00 pm	Robyn Hookway
Further Investigation/Work (1 Week target)	Past	NFA	24/04/2007 03:31.35 pm 30/04/2007 12:00.00 am	01/05/2007 03:31.23 pm	
John T - Remove hibiscus & african tulips. John K - Plant Buckinghamia - Andy. Completed - John T					
Back Office Note/Comment	Past	AddNote	01/05/2007 08:56.00 am 02/05/2007 12:00.00 am		
Completed - John Katavic					
Back Office Note/Comment	Current		03/05/2007 01:18.13 pm		

Redland City Council -Request

Request Number: CROP509827 **Priority:** 003
Date Received: 11/05/2007 02:39.12 pm **Resp Workgroup:** OPM02
Source: 00 **Raised By:** nicholat
Status: Past **User ID:** David Katavic
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Road Reserve / Nature Strip

Related AR:

Property Number: 2106
Property Address: 3 High View Drive Cleveland QLD 4163
Property Description: Lot 50 RP136670 **Land Number:** 120530
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax: **Callback:** False

Request Details:

ut down a few trees and planted some but the stumps haven't been removed... Can we remove the stumps.

Also a tree that is hanging and that needs to be trimmed

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	11/05/2007 02:39.13 pm 11/05/2007 02:39.13 pm		
Initial Response/Investigation - 2 Working Days	Past	NFA	11/05/2007 02:39.00 pm 14/05/2007 12:00.00 am	15/05/2007 02:39.00 pm	
Completed - S Katavic					
Back Office Note/Comment	Current		14/05/2007 03:40.00 pm		

Redland City Council -Request

Request Number: CROP535210 **Priority:** 003
Date Received: 17/08/2009 08:55.18 am **Resp Workgroup:** OPM02
Source: 00 **Raised By:** kimm
Status: Past **User ID:** David Katavic
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Road Reserve / Nature Strip

Related AR:

Property Number: 2106
Property Address: 3 High View Drive Cleveland QLD 4163
Property Description: Lot 50 RP136670 **Land Number:** 120530
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax: **Callback:** False

Request Details:

This request has come from dataworks

the poinciana on footpath is in desperate need of a prune.

Thanks Chris

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	17/08/2009 08:55.18 am 17/08/2009 08:55.18 am		
Initial Response/Investigation - 2 Working Days	Past	NFA	17/08/2009 08:55.00 am 18/08/2009 12:00.00 am	19/08/2009 08:55.00 am	
Lift poinciannas - completed			John T		
Back Office Note/Comment	Current		19/08/2009 09:44.00 am		

Redland City Council -Request

Request Number:
Priority:

Date Received:
Resp Workgroup:

Source:
Raised By:

Status:
User ID:

Group:

Category:

Sub Categories:

Related AR:

Property Number:

Property Address:

Property Description:
Land Number:

Caller Name:
Home Phone:

Caller Address:
Work Phone:

Email:
Mobile:

Fax:
Callback:

Request Details:

Non Sealed Surface - hole in grassed naturestip/footpath
 Caller fell in hole last night - it appears a tree or bush has been removed and hole left @ 3 High View Drive Cleveland

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	31/01/2017 10:49.17 am 31/01/2017 10:49.17 am		P1.RES.CITYINFRASTRUCTU
Initial Response/Investigation - 2 Working Days	Past	NFA	31/01/2017 10:49.00 am 02/02/2017 11:18.51 am	02/02/2017 10:49.17 am	P1.RES.CITYINFRASTRUCTU
Filled hole with top soil, Dino 1/2/17					
Interim Letter	Current		02/02/2017 11:18.00 am		P1.RES.CITYINFRASTRUCTU
Back Office Note/Comment	Future				P1.RES.CITYINFRASTRUCTU

Redland City Council -Request

Request Number:	CRWS200121	Priority:	
Date Received:	20/01/1992 12:00.00 am	Resp Workgroup:	RWW02
Source:	01	Raised By:	dds007
Status:	Past	User ID:	
Group:	City Water Supply Customer Request		
Category:	@Water Supply Burst/Break/No Water		
Sub Categories:	@Unspecified Category (Action Request Conversion)		

Related AR:

Property Number:	1995	Land Number:	120376
Property Address:	179 Russell Street Cleveland QLD 4163		
Property Description:	Lot 48 RP114624	Home Phone:	
Caller Name:		Work Phone:	
Caller Address:	Invalid Address	Mobile:	
Email:		Fax:	
		Callback:	

Request Details:

WATER COMING FROM SEWER MANHOLE, REPORTED TO DEPOT.
APPARENTLY LEAKING VALVE.

Resolution:

Comments:

Date	Type	Feedback \ Comments
23/08/2013 08:46.26 pm	crmARDet	WATER COMING FROM SEWER MANHOLE, REPORTED TO DEPOT. APPARENTLY LEAKING VALVE.
23/08/2013 08:46.26 pm	crmARLog	
23/08/2013 08:46.26 pm	crmARRes	

Event History:

Right to Information Release

Redland City Council -Request

Request Number:	CRWS215056	Priority:	
Date Received:	20/03/1995 12:00.00 am	Resp Workgroup:	RWW02
Source:	06	Raised By:	EWS009
Status:	Past	User ID:	
Group:	City Water Supply Customer Request		
Category:	@Water Supply Burst/Break/No Water		
Sub Categories:	@Unspecified Category (Action Request Conversion)		

Related AR:

Property Number:	1995	Land Number:	120376
Property Address:	179 Russell Street Cleveland QLD 4163		
Property Description:	Lot 48 RP114624	Home Phone:	
Caller Name:		Work Phone:	{ } { } { } { }
Caller Address:	Invalid Address	Mobile:	
Email:		Fax:	
		Callback:	

Request Details:

WATER LEAKING ON FOOTPATH
REPORTED AFTER HOURS

Resolution:

REPAIRED POLY PIPE

Comments:

<u>Date</u>	<u>Type</u>	<u>Feedback \ Comments</u>
23/08/2013 08:46.26 pm	crmARDet	WATER LEAKING ON FOOTPATH REPORTED AFTER HOURS
23/08/2013 08:46.26 pm	crmARLog	
23/08/2013 08:46.26 pm	crmARRes	REPAIRED POLY PIPE

Event History:

Right to Information Release

Redland City Council -Request

Request Number: CROP317207 **Priority:**
Date Received: 24/11/2004 10:27.03 am **Resp Workgroup:** OPM02
Source: 04 **Raised By:** ccs115
Status: Past **User ID:**
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Road Reserve / Nature Strip

Related AR:

Property Number: 1995
Property Address: 179 Russell Street Cleveland QLD 4163
Property Description: Lot 48 RP114624 **Land Number:** 120376
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Mobile:
Email: **Fax:**
Callback:

Request Details:

Customer has come in to request that the tree on the footpath of (tree is in High View Drive, Cleveland) be looked at as the trees roots are showing above the footpath and encroaching They would like the root to be cut off, There is also another tree, on the footpath (in High View Drive, Cleveland, closer to Russell Street) that is growing into the power lines. Thanks.

Resolution:

LOG UPDATED as: 25/11/2004 DAVID KATAVIC - SUPERVISOR TREES & LANDSCAPES (par504)
Poinciana roots had already been cut by Johny's crew. Trimed tree on the corner - Work has been compelted by Andy McCullough

Comments:

Date	Type	Feedback \ Comments
23/08/2013 08:46.26 pm	crmARDet	Customer has come in to request that the tree on the footpath of <input type="text"/> (tree is in High View Drive, Cleveland) be looked at as the trees roots are showing above the footpath and encroaching <input type="text"/> They would like the root to be cut off, <input type="text"/> There is also another tree, on the footpath (in High View Drive, Cleveland, closer to Russell Street) that is growing into the power lines. Thanks.
23/08/2013 08:46.26 pm	crmARLog	24/11/2004 (ccs115 - TERESA MEYER) Created, Status: New, Referred To: par504 25/11/2004 (par504 - DAVID KATAVIC) Intial Investigation Completed 26/11/2004 (opm014 - ROBYN HOLMES) Closed
23/08/2013 08:46.26 pm	crmARRes	LOG UPDATED as: 25/11/2004 DAVID KATAVIC - SUPERVISOR TREES & LANDSCAPES (par504) Poinciana roots had already been cut by Johny's crew. Trimed tree on the corner - Work has been compelted by Andy McCullough

Event History:

Redland City Council -Request

Request Number:
Priority:

Date Received:
Resp Workgroup:

Source:
Raised By:

Status:
User ID:

Group:

Category:

Sub Categories:

Related AR:

Property Number:

Property Address:

Property Description:
Land Number:

Caller Name:
Home Phone:

Caller Address:
Work Phone:

Email:
Mobile:

Fax:
Callback:

Request Details:

Apparently there is a large drain out the front of this address and the guttering around the drain has collapsed and needs repairing as it is a very dangerous hazard at the moment.

Resolution:

LOG UPDATED as: 28/02/2006 RICK SMITH - SUP - ROADS/DRAIN & QUARRIES (ewo503)
 Works have been completed - Alan Hawkins

Comments:

Date	Type	Feedback \ Comments
23/08/2013 08:46.26 pm	crmARDet	Apparently there is a large drain out the front of this address and the guttering around the drain has collapsed and needs repairing as it is a very dangerous hazard at the moment.
23/08/2013 08:46.26 pm	crmARLog	20/02/2006 (opm008 - RACHAEL MORSE) Created, Status: New, Referred To: ewo503 28/02/2006 (ewo503 - SMITH, RICK) Intial Investigation Completed 01/03/2006 (opm004 - ROBYN HOLMES) Closed
23/08/2013 08:46.26 pm	crmARRes	LOG UPDATED as: 28/02/2006 RICK SMITH - SUP - ROADS/DRAIN & QUARRIES (ewo503) Works have been completed - Alan Hawkins

Event History:

Right to Information Release

Redland City Council -Request

Request Number: CRL514368 **Priority:** 002
Date Received: 12/03/2012 10:57.28 am **Resp Workgroup:** COM04
Source: 00 **Raised By:** annemarees
Status: Past **User ID:** Frediano Linardon
Group: Compliance Local Laws Customer Requests
Category: @Roads / Road Reserves
Sub Categories: @Damage To Vegetation

Related AR:

Property Number: 1995
Property Address: 179 Russell Street Cleveland QLD 4163
Property Description: Lot 48 RP114624 **Land Number:** 120376
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax: **Callback:** False

Request Details:

Resident reports that there is a lot of greenwaste on the footpath under the tree on the corner Russell Street & High View Drive. Thanks.

Raised as a CROP568468, in error. Referred by Andy McCullough.

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	12/03/2012 10:57.29 am 12/03/2012 10:57.29 am		COM04
Initial Response - 5 Working Days	Past	Assigned	12/03/2012 10:57.00 am 12/03/2012 01:13.43 pm	19/03/2012 10:57.00 am	COM04
Assigned to FL for follow up 12/03/2012. LH called and asked to attend ASAP...LH					
Initial Action	Past	FurtInvest	12/03/2012 01:13.00 pm 12/03/2012 04:08.44 pm	16/03/2012 01:13.43 pm	COM04 Frediano Linardon
On the 12/03/2012 at 12:50pm Monday attended location observed approximately 100 litres of green general waste stored on the Road Resereve spoke with [redacted] regarding this material. [redacted] has indicated that this will be removed ASAP and i will re-inspect this area this Thursday the 15/03/2012. photos and rescording taken.....FL					
Follow Up Investigation/Action	Past	NFA	12/03/2012 04:08.44 pm 22/03/2012 02:42.00 pm	26/03/2012 04:08.44 pm	COM04 Frediano Linardon
On the 22/03/2012 pop up received through proclaim that this request has escalated these notes have been entered to clear this escalation.....FL					
-- ADD Alleged Offender Association	Current		22/03/2012 02:42.00 pm		P1.RES.LOCALLAWS

Redland City Council -Request

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Notes					
##CLOSE & Advise Complainant of Results##	Past	Yes-Phone	15/03/2012 05:40.36 pm 15/03/2012 05:40.36 pm	22/03/2012 05:40.36 pm	COM04 Frediano Linardon
On the 15/03/2012 at 1:20pm Thursday attended location green waste has been removed. No further action required.....Good Afternoon Andrew In regards to the above request green waste stored on road reserve [REDACTED] have removed the green waste will close this request.					
Back Office Note/Comment	Current		15/03/2012 05:40.00 pm		P1.RES.LOCALLAWS

Right to Information Release

Redland City Council -Request

Request Number:	<input type="text" value="CRCS038545"/>	Priority:	<input type="text" value="003"/>
Date Received:	<input type="text" value="15/05/2017 03:25.05 pm"/>	Resp Workgroup:	<input type="text" value="CSP02"/>
Source:	<input type="text" value="00"/>	Raised By:	<input type="text" value="SUSANDE"/>
Status:	<input type="text" value="Past"/>	User ID:	<input type="text" value="Andrew Mccullough"/>
Group:	<input type="text" value="@City Spaces - Customer Request"/>		
Category:	<input type="text" value="@Tree Management Services"/>		
Sub Categories:	<input type="text" value="@Road Reserve / Nature Strip"/>		

Related AR:

Property Number:	<input type="text" value="1995"/>	Land Number:	<input type="text" value="120376"/>
Property Address:	<input type="text" value="179 Russell Street Cleveland QLD 4163"/>		
Property Description:	<input type="text" value="Lot 48 RP114624"/>	Home Phone:	<input type="text"/>
Caller Name:		Work Phone:	<input type="text"/>
Caller Address:		Mobile:	<input type="text"/>
Email:		Fax:	<input type="text"/>
		Callback:	<input type="text" value="True"/>

Request Details:

Poinciana in High view Drive hollow. Please assess for health and safety. At least heavily trim but look to remove and replace. Please advise of outcome of investigation.

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	15/05/2017 03:25.06 pm 15/05/2017 03:25.06 pm		
Initial Response - 10 Working Days	Past	Assigned	15/05/2017 03:25.00 pm 15/05/2017 12:00.00 am	29/05/2017 03:25.06 pm	
Further Investigation/Work (4 Week Target)	Past	FurtInvest	15/05/2017 03:40.11 pm 17/05/2017 10:32.58 am	12/06/2017 12:00.00 am	P1.RES.CITYINFRASTRUCTURE
Cut to remove Poinciana - add to stump list - tree displays poor structure - JK - please re-plant - J Wallace - 16.05.17					
Further Investigation/Work (4 Week Target)	Past	NFA	17/05/2017 10:32.58 am 16/06/2017 01:23.16 pm	14/06/2017 10:32.58 am	P1.RES.CITYINFRASTRUCTURE
Completed by contractor - 15.06.17					
Back Office Note/Comment	Current		16/06/2017 01:23.00 pm		

Redland City Council -Request

Request Number: CRWW530162 **Priority:** 003
Date Received: 01/07/2020 03:48.16 pm **Resp Workgroup:** RWW01
Source: 00 **Raised By:** VIVIENNET
Status: Past **User ID:** John Quinn
Group: City Waste Water Customer Request
Category: Waste Water Minor (Works)
Sub Categories: Land Subsidence

Related AR:

Property Number: 1995
Property Address: 179 Russell Street Cleveland QLD 4163
Property Description: Lot 48 RP114624 **Land Number:** 120376
Caller Name: [Redacted] **Home Phone:**
Caller Address: [Redacted] **Work Phone:**
Mobile: [Redacted]
Email: [Redacted] **Fax:**
Callback: False

Request Details:

Land Subsidence - manhole on the corner of this property (High St sid) appears to be sinking - it has dropped about a foot already -it is subsiding along the street as well. It has been happening for about 12 months. [Redacted]
Please investigate. Sink is near hydrant.

Resolution:

WO9820: Investigated cctv main, needs to handed to water reticulation sink near hydrant
*Updated by Harris Tahau 10-07-2020 09:47
WR3667: Linked Work Order has been completed.
*Updated by John Quinn 10-07-2020 07:52
WO9820: This was investigated and found to be no issue with sewer but subsidence was on water main trench, water supervisor advised
*Updated by John Quinn 10-07-2020 07:52
WR3667: Marek Miller will investigate 2/7/2020
*Updated by John Quinn 01-07-2020 15:54

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	01/07/2020 03:48.17 pm 01/07/2020 03:48.20 pm		
Back Office Note/Comment	Current		01/07/2020 03:48.00 pm		

Redland City Council -Request

Request Number: CRWS593751 **Priority:** 003
Date Received: 20/01/2021 12:42.06 pm **Resp Workgroup:** RWW01
Source: 00 **Raised By:** SHANTELLEC
Status: Past **User ID:** James Beutel
Group: City Water Supply Customer Request
Category: Water Supply Minor Works
Sub Categories: Footpath Restoration

Related AR:

Property Number: 1995
Property Address: 179 Russell Street Cleveland QLD 4163
Property Description: Lot 48 RP114624 **Land Number:** 120376
Caller Name: [Redacted] **Home Phone:**
Caller Address: [Redacted] **Work Phone:**
Mobile: [Redacted]
Email: [Redacted] **Fax:**
Callback: False

Request Details:

Footpath Restoration Originally entered as CRWW530162 - manhole on the corner of this property (High St sid) appears to be sinking - it has dropped about a foot already -it is subsiding along the street as well. It has been happening for about 12 months. Please investigate

WO9820: Investigated cctv main, needs to handed to water reticulation sink near hydrant

*Updated by Harris Tahau 10-07-2020 09:47

WR3667: Linked Work Order has been completed.

*Updated by John Quinn 10-07-2020 07:52

WO9820: This was investigated and found to be no issue with sewer but subsidence was on water main trench, water supervisor advised

*Updated by John Quinn 10-07-2020 07:52

WR3667: Marek Miller will investigate 2/7/2020

*Updated by John Quinn 01-07-2020 15:54

However no new job order has been created and issues is now much worse

Resolution:

WO33856: 15/2/2021- storm water problem road and drainage aware hole been filled

*Updated by Peter Bradley 15-02-2021 09:29

WR16477: Linked Work Order has been completed.

*Updated by Marie O'Connell 25-01-2021 08:12

WO33856: Hole in footpath - needs to be filled in.

*Updated by Marie O'Connell 25-01-2021 08:11

WO33506: Hole in footpath to be repaired - WO33856 raised for works.

*Updated by Marie O'Connell 25-01-2021 08:12

WR16477: WDO2 to attend

*Updated by Marie O'Connell 20-01-2021 14:01

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Notes					

Redland City Council -Request

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	20/01/2021 12:42.07 pm 20/01/2021 12:42.13 pm		
Back Office Note/Comment	Current		20/01/2021 12:42.00 pm		

Right to Information Release

Redland City Council -Request

Request Number: CRWS215056 **Priority:**
Date Received: 20/03/1995 12:00.00 am **Resp Workgroup:** RWW02
Source: 06 **Raised By:** EWS009
Status: Past **User ID:**
Group: City Water Supply Customer Request
Category: @Water Supply Burst/Break/No Water
Sub Categories: @Unspecified Category (Action Request Conversion)

Related AR:

Property Number: 1995
Property Address: 179 Russell Street Cleveland QLD 4163
Property Description: Lot 48 RP114624 **Land Number:** 120376
Caller Name: **Home Phone:**
Caller Address: Invalid Address **Work Phone:** {{{{
Mobile:
Email: **Fax:**
Callback:

Request Details:

WATER LEAKING ON FOOTPATH
 REPORTED AFTER HOURS

Resolution:

REPAIRED POLY PIPE

Comments:

Date	Type	Feedback / Comments
23/08/2013 08:46.26 pm	crmARDet	WATER LEAKING ON FOOTPATH REPORTED AFTER HOURS
23/08/2013 08:46.26 pm	crmARLog	
23/08/2013 08:46.26 pm	crmARRes	REPAIRED POLY PIPE

Event History:

Right to Information Release

Redland City Council -Request

Request Number: CRWS200121 **Priority:**
Date Received: 20/01/1992 12:00.00 am **Resp Workgroup:** RWW02
Source: 01 **Raised By:** dds007
Status: Past **User ID:**
Group: City Water Supply Customer Request
Category: @Water Supply Burst/Break/No Water
Sub Categories: @Unspecified Category (Action Request Conversion)

Related AR:

Property Number: 1995
Property Address: 179 Russell Street Cleveland QLD 4163
Property Description: Lot 48 RP114624 **Land Number:** 120376
Caller Name: **Home Phone:**
Caller Address: Invalid Address **Work Phone:**
Email: **Mobile:**
Fax:
Callback:

Request Details:

WATER COMING FROM SEWER MANHOLE, REPORTED TO DEPOT.
APPARENTLY LEAKING VALVE.

Resolution:

Comments:

Date	Type	Feedback Comments
23/08/2013 08:46.26 pm	crmARDet	WATER COMING FROM SEWER MANHOLE, REPORTED TO DEPOT. APPARENTLY LEAKING VALVE.
23/08/2013 08:46.26 pm	crmARLog	
23/08/2013 08:46.26 pm	crmARRes	

Event History:

Right to Information Release

Redland City Council -Request

Request Number: Priority:

Date Received: Resp Workgroup:

Source: Raised By:

Status: User ID:

Group:

Category:

Sub Categories:

Related AR:

Property Number:

Property Address:

Property Description: Land Number:

Caller Name: Home Phone:

Caller Address: Work Phone:

Email: Mobile:

Fax:

Callback:

Request Details:

LARGE TREE ON FOOTPATH OUTSIDE ABOVE ADDRESS IS DROPPING LEAVES AND CAUSING A BIG MESS. CAN WE PRUNE TO LIMIT PROBLEM, PLEASE

Resolution:

LIFT AND REMOVE DEADWOOD - DEAD SPAR CAUGHT IN CANOPY. NOT SUITABLE FOR CANOPY REDUCTION. COMPLETED 7/4/94

REFERRED TO BILL FOYSTER 15/2/94

Comments:

Date	Type	Feedback \ Comments
23/08/2013 08:46.26 pm	crmARDet	LARGE TREE ON FOOTPATH OUTSIDE ABOVE ADDRESS IS DROPPING LEAVES AND CAUSING A BIG MESS. CAN WE PRUNE TO LIMIT PROBLEM, PLEASE
23/08/2013 08:46.26 pm	crmARLog	;
23/08/2013 08:46.26 pm	crmARRes	LIFT AND REMOVE DEADWOOD - DEAD SPAR CAUGHT IN CANOPY. NOT SUITABLE FOR CANOPY REDUCTION. COMPLETED 7/4/94
		REFERRED TO BILL FOYSTER 15/2/94

Event History:

Right to Information Release

Redland City Council -Request

Request Number: CRWS239235 **Priority:**
Date Received: 19/10/1998 09:50.37 am **Resp Workgroup:** RWW02
Source: 00 **Raised By:** ews007
Status: Past **User ID:**
Group: City Water Supply Customer Request
Category: @Water Supply Leaks/Repairs/Locations/Hammer
Sub Categories: @Service Leak

Related AR:

Property Number: 1996
Property Address: 181 Russell Street Cleveland QLD 4163
Property Description: Lot 47 RP114624 **Land Number:** 120369
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax:
Callback:

Request Details:

Leak on footpath between 181 & 179 Russell St, Cleveland. High School End.

Resolution:

REPAIRED BY G. SECCOMBE 20/10

Comments:

Date	Type	Feedback	Comments
23/08/2013 08:46.26 pm	crmARDet		Leak on footpath between 181 & 179 Russell St, Cleveland. High School End.
23/08/2013 08:46.26 pm	crmARLog		19/10/98 (ews007 - David DONALDSON) Created, Status: New, Referred To: ews651
23/08/2013 08:46.26 pm	crmARRes		21/10/98 (ews009 - Linda CLEGG) Closed REPAIRED BY G. SECCOMBE 20/10

Event History:

Right to Information Release

Redland City Council -Request

Request Number: CRWS242127 **Priority:**
Date Received: 23/03/1999 01:11.48 pm **Resp Workgroup:** RWW02
Source: 00 **Raised By:** ews005
Status: Past **User ID:**
Group: City Water Supply Customer Request
Category: @Water Supply Burst/Break/No Water
Sub Categories: @Unspecified Category (Action Request Conversion)

Related AR:

Property Number: 1996
Property Address: 181 Russell Street Cleveland QLD 4163
Property Description: Lot 47 RP114624 **Land Number:** 120369
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax:
Callback:

Request Details:

Leaking pipe on footpath

Resolution:

REPAIRED BY G. PETERSEN ON 26/3/99

Comments:

Date	Type	Feedback	Comments
23/08/2013 08:46.26 pm	crmARDet		Leaking pipe on footpath
23/08/2013 08:46.26 pm	crmARLog		23/03/99 (ews005 - Linda GAUT) Created, Status: New, Referred To: ews651 29/03/99 (ews651 - Harold VIRGO) Investigate 29/03/99 (ews009 - Linda CLEGG) Closed
23/08/2013 08:46.26 pm	crmARRes		REPAIRED BY G. PETERSEN ON 26/3/99

Event History:

Right to Information Release

Redland City Council -Request

Request Number: CRWS245965 **Priority:**
Date Received: 29/10/1999 02:37.01 pm **Resp Workgroup:** RWW02
Source: 00 **Raised By:** ews005
Status: Past **User ID:**
Group: City Water Supply Customer Request
Category: @Water Supply Burst/Break/No Water
Sub Categories: @Unspecified Category (Action Request Conversion)

Related AR:

Property Number: 1996
Property Address: 181 Russell Street Cleveland QLD 4163
Property Description: Lot 47 RP114624 **Land Number:** 120369
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax:
Callback:

Request Details:

Leak on footpaht between 179 & 181 Russell Street, Cleveland

Resolution:

repaired leak on footpath 29/10/99

Comments:

Date	Type	Feedback	Comments
23/08/2013 08:46.26 pm	crmARDet		Leak on footpaht between 179 & 181 Russell Street, Cleveland
23/08/2013 08:46.26 pm	crmARLog		29/10/1999 (ews005 - Linda GAUT) Created, Status: New, Referred To: ews651
			01/11/1999 (ews009 - Linda CLEGG) Closed
23/08/2013 08:46.26 pm	crmARRes		repaired leak on footpath 29/10/99

Event History:

Redland City Council -Request

Request Number:	<input type="text" value="CROP530017"/>	Priority:	<input type="text" value="003"/>
Date Received:	<input type="text" value="17/03/2009 10:21.22 am"/>	Resp Workgroup:	<input type="text" value="OPM02"/>
Source:	<input type="text" value="00"/>	Raised By:	<input type="text" value="kimm"/>
Status:	<input type="text" value="Past"/>	User ID:	<input type="text" value="David Katavic"/>
Group:	<input type="text" value="City Operations Customer Request"/>		
Category:	<input type="text" value="@Tree Management Services"/>		
Sub Categories:	<input type="text" value="@Road Reserve / Nature Strip"/>		

Related AR:

Property Number:	<input type="text" value="1996"/>	Land Number:	<input type="text" value="120369"/>		
Property Address:	<input type="text" value="181 Russell Street Cleveland QLD 4163"/>				
Property Description:	<input type="text" value="Lot 47 RP114624"/>	Home Phone:	<input type="text"/>		
Caller Name:					
Caller Address:				Work Phone:	<input type="text"/>
Email:				Mobile:	<input type="text"/>
				Fax:	<input type="text"/>
		Callback:	<input type="text" value="False"/>		

Request Details:

Please trim the council tree outside this property

thanks

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	17/03/2009 10:21.26 am 17/03/2009 10:21.26 am		
Initial Response/Investigation - 2 Working Days	Past	Assigned	17/03/2009 10:21.00 am 17/03/2009 03:31.14 pm	19/03/2009 10:21.00 am	
Further Investigation/Work (1 Week Target)	Past	HaltClock	17/03/2009 03:31.20 pm 27/03/2009 08:54.52 am	23/03/2009 03:31.14 pm	
Restart Clock	Past	Resolved	27/03/2009 08:54.53 am 28/04/2009 12:00.00 am	27/04/2009 08:54.52 am	
Further Investigation/Work (1 Week Target)	Past	NFA	28/04/2009 04:02.02 pm 28/04/2009 12:00.00 am	02/04/2009 08:54.52 am	

Work has been programmed in - Andy

Redland City Council -Request

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Notes					
Back Office Note/Comment	Past	AddNote	28/04/2009 04:02.00 pm 08/05/2009 12:00.00 am		
Deadwood and general prune ironbark at 181 - andy. General prune and deadwood - completed - Jason Maizey					
Back Office Note/Comment	Current		12/05/2009 09:55.25 am		

Right to Information Release

Redland City Council -Request

Request Number:	<input type="text" value="CROP531365"/>	Priority:	<input type="text" value="003"/>
Date Received:	<input type="text" value="21/04/2009 01:58.11 pm"/>	Resp Workgroup:	<input type="text" value="OPM02"/>
Source:	<input type="text" value="00"/>	Raised By:	<input type="text" value="tracyc"/>
Status:	<input type="text" value="Past"/>	User ID:	<input type="text" value="David Katavic"/>
Group:	<input type="text" value="City Operations Customer Request"/>		
Category:	<input type="text" value="@Tree Management Services"/>		
Sub Categories:	<input type="text" value="@Road Reserve / Nature Strip"/>		

Related AR:

Property Number:	<input type="text" value="1996"/>	Land Number:	<input type="text" value="120369"/>
Property Address:	<input type="text" value="181 Russell Street Cleveland QLD 4163"/>		
Property Description:	<input type="text" value="Lot 47 RP114624"/>	Home Phone:	<input type="text"/>
Caller Name:	<input type="text"/>	Work Phone:	<input type="text"/>
Caller Address:	<input type="text"/>	Mobile:	<input type="text"/>
Email:	<input type="text"/>	Fax:	<input type="text"/>
		Callback:	<input type="text" value="False"/>

Request Details:

The tree located on the footpath needs to be pruned back. It is dropping branches

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	21/04/2009 01:58.12 pm 21/04/2009 01:58.12 pm		
Initial Response/Investigation - 2 Working Days	Past	Assigned	21/04/2009 01:58.00 pm 21/04/2009 03:29.59 pm	23/04/2009 01:58.00 pm	
Further Investigation/Work (1 Week Target)	Past	NFA	21/04/2009 03:30.07 pm 23/04/2009 12:00.00 am	27/04/2009 03:29.59 pm	
Work has been programmed in - Andy					
Back Office Note/Comment	Current		23/04/2009 01:31.00 pm		

Redland City Council -Request

Request Number:
Priority:

Date Received:
Resp Workgroup:

Source:
Raised By:

Status:
User ID:

Group:

Category:

Sub Categories:

Related AR:

Property Number:

Property Address:

Property Description:
Land Number:

Caller Name:
Home Phone:

Caller Address:
Work Phone:

Email:
Mobile:

Fax:
Callback:

Request Details:

advises has tripped on this spot twice and said the road drops off here.

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	12/12/2012 03:36.04 pm 12/12/2012 03:36.04 pm		PPL02
Initial Response/Investigation - 2 Working Days	Past	Assigned	12/12/2012 03:36.00 pm 12/12/2012 03:45.05 pm	14/12/2012 03:36.00 pm	PPL02 Liz Carter
Investigation (2 weeks)	Past	NFA	12/12/2012 03:45.11 pm 20/12/2012 03:06.45 pm	03/01/2013 03:45.05 pm	PPL02
2 sections of footpath has been replaced by Paul Sanzaro 19/12/2012					
Advise Complainant of Results	Current		20/12/2012 03:06.45 pm	04/01/2013 03:06.45 pm	
Interim Letter	Future				P1.RES.CITYINFRASTRUCTU
Back Office Note/Comment	Future				P1.RES.CITYINFRASTRUCTU

Redland City Council -Request

Request Number:	<input type="text" value="CRCS033114"/>	Priority:	<input type="text" value="003"/>
Date Received:	<input type="text" value="03/11/2016 12:18.01 pm"/>	Resp Workgroup:	<input type="text" value="CSP02"/>
Source:	<input type="text" value="08"/>	Raised By:	<input type="text" value="EILEENK"/>
Status:	<input type="text" value="Past"/>	User ID:	<input type="text" value="Andrew Mccullough"/>
Group:	<input type="text" value="@City Spaces - Customer Request"/>		
Category:	<input type="text" value="@Tree Management Services"/>		
Sub Categories:	<input type="text" value="@Road Reserve / Nature Strip"/>		

Related AR:

Property Number:	<input type="text" value="1996"/>	Land Number:	<input type="text" value="120369"/>
Property Address:	<input type="text" value="181 Russell Street Cleveland QLD 4163"/>		
Property Description:	<input type="text" value="Lot 47 RP114624"/>	Home Phone:	<input type="text"/>
Caller Name:	<input type="text"/>		
Caller Address:	<input type="text"/>		
Email:	<input type="text"/>		
		Work Phone:	<input type="text"/>
		Mobile:	<input type="text"/>
		Fax:	<input type="text"/>
		Callback:	<input type="text" value="False"/>

Request Details:

Online request received:
 "81 Russell Street cleveland. Multiple branches falling off tree on side of road. One last week landed on the front of a car parked on the side of the road. I cleaned this up. A second one fell 2 days ago
 I am worried in the future summer storms this tree will cause more severe damage. Can someone please remove the branches that are possible dangers."

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	03/11/2016 12:18.03 pm 03/11/2016 12:18.05 pm		
Initial Response - 10 Working Days	Past	Assigned	03/11/2016 12:18.00 pm 03/11/2016 12:18.39 pm	17/11/2016 12:18.05 pm	
Further Investigation/Work (4 Week Target)	Past	FurtInvest	03/11/2016 12:18.39 pm 04/11/2016 02:19.54 pm	01/12/2016 12:18.39 pm	P1.RES.CITYINFRASTRUCTURE
Remove deadwoods and epicormic growth from ironbark as possible on side away from wires. Mike Sowden 04/11/16					
Further Investigation/Work (4 Week Target)	Past	NFA	04/11/2016 02:19.54 pm 11/11/2016 01:04.07 pm	02/12/2016 02:19.54 pm	P1.RES.CITYINFRASTRUCTURE
Completed Jarrad Wheatley 09/11/16					
Back Office Note/Comment	Current		11/11/2016 01:04.00 pm		

Redland City Council -Request

Request Number:	<input type="text" value="CRCS040965"/>	Priority:	<input type="text" value="003"/>
Date Received:	<input type="text" value="29/08/2017 12:01.03 pm"/>	Resp Workgroup:	<input type="text" value="CSP02"/>
Source:	<input type="text" value="03"/>	Raised By:	<input type="text" value="SHANNONWO"/>
Status:	<input type="text" value="Past"/>	User ID:	<input type="text" value="Andrew Mccullough"/>
Group:	<input type="text" value="@City Spaces - Customer Request"/>		
Category:	<input type="text" value="@Tree Management Services"/>		
Sub Categories:	<input type="text" value="@Road Reserve / Nature Strip"/>		

Related AR:

Property Number:	<input type="text" value="1996"/>	Land Number:	<input type="text" value="120369"/>
Property Address:	<input type="text" value="181 Russell Street Cleveland QLD 4163"/>		
Property Description:	<input type="text" value="Lot 47 RP114624"/>	Home Phone:	<input type="text"/>
Caller Name:	[Redacted]	Work Phone:	<input type="text"/>
Caller Address:		Mobile:	<input type="text"/>
Email:		Fax:	<input type="text"/>
		Callback:	<input type="text" value="False"/>

Request Details:

A2557943 - There is a tree on the foot path outside 181 Russell Street cleveland [Redacted] its large branches that continued to fall. You did send out people to cut down the branches to make it safer. However this is not the case anymore. Although this tree is great for the environment it has started to drop a number of branches both on cars and on the electrical wires. I have taken a few photos of the most recent as the rest we discarded. I am scared with the number of students and cars that park and walk past this particular area someone is going to get hurt.

See printed attachments.

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	29/08/2017 12:06.11 pm 29/08/2017 12:06.13 pm		
Initial Response - 10 Working Days	Past	Assigned	29/08/2017 12:06.00 pm 29/08/2017 12:00.00 am	12/09/2017 12:06.13 pm	
Further Investigation/Work (4 Week Target)	Past	FurtInvest	29/08/2017 03:46.27 pm 30/08/2017 03:03.19 pm	26/09/2017 12:00.00 am	P1.RES.CITYINFRASTRUCTURE
Large typical ironbark - remove deadwoods - contractor to quote - electrical advise required - MS - 30.08.17					
Further Investigation/Work (4 Week Target)	Past	NFA	30/08/2017 03:03.19 pm 24/11/2017 08:35.27 am	27/09/2017 03:03.19 pm	P1.RES.CITYINFRASTRUCTURE
Large typical Ironbark - remove deadwoods - contractor to quote (electrical advice required) MS 30.8.17 Completed by contractor VTS 14. 11.17					

Redland City Council -Request

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Notes					
Back Office Note/Comment	Current		24/11/2017 08:35.00 am		

Right to Information Release

Redland City Council -Request

Request Number:	CROP280167	Priority:	
Date Received:	23/11/2001 02:06.07 pm	Resp Workgroup:	OPM02
Source:	00	Raised By:	opm905
Status:	Past	User ID:	
Group:	City Operations Customer Request		
Category:	@Tree Management Services		
Sub Categories:	@Road Reserve / Nature Strip		

Related AR:

Property Number:	1997	Land Number:	120361
Property Address:	183 Russell Street Cleveland QLD 4163		
Property Description:	Lot 46 RP114624	Home Phone:	
Caller Name:		Work Phone:	
Caller Address:		Mobile:	
Email:		Fax:	
		Callback:	

Request Details:

Tree on the road reserve is growing into another tree , its out of control. Could someone please investigate.

Resolution:

27/11/01 BILL FOYSTER - PARKS PROJECT OFFICER (par502)
Completed 27/11/01 John Tsompanoudis

Comments:

Date	Type	Feedback \ Comments
23/08/2013 08:46.26 pm	crmARDet	Tree on the road reserve <input type="text"/> is growing into another tree, its out of control. Could someone please investigate.
23/08/2013 08:46.26 pm	crmARLog	23/11/01 (opm905 - PAULINA EDWARDS) Created, Status: New, Referred To: par502 27/11/01 (par502 - BILL FOYSTER) Investigated 28/11/01 (opm905 - PAULINA EDWARDS) Closed
23/08/2013 08:46.26 pm	crmARRes	27/11/01 BILL FOYSTER - PARKS PROJECT OFFICER (par502) Completed 27/11/01 John Tsompanoudis

Event History:

Redland City Council -Request

Request Number:	<input type="text" value="CROP295414"/>	Priority:	<input type="text"/>
Date Received:	<input type="text" value="20/02/2003 10:40.30 am"/>	Resp Workgroup:	<input type="text" value="OPM02"/>
Source:	<input type="text" value="00"/>	Raised By:	<input type="text" value="cas040"/>
Status:	<input type="text" value="Past"/>	User ID:	<input type="text"/>
Group:	<input type="text" value="City Operations Customer Request"/>		
Category:	<input type="text" value="@Tree Management Services"/>		
Sub Categories:	<input type="text" value="@Road Reserve / Nature Strip"/>		

Related AR:

Property Number:	<input type="text" value="1997"/>		
Property Address:	<input type="text" value="183 Russell Street Cleveland QLD 4163"/>		
Property Description:	<input type="text" value="Lot 46 RP114624"/>	Land Number:	<input type="text" value="120361"/>
Caller Name:	<input type="text"/>		Home Phone: <input type="text"/>
Caller Address:	<input type="text"/>		Work Phone: <input type="text"/>
		Mobile:	<input type="text"/>
Email:	<input type="text"/>	Fax:	<input type="text"/>
		Callback:	<input type="text"/>

Request Details:

There is a tree overgrowing just in front of the property. Can you please trim the branches as it is cutting off another tree from growing. Thanks.

Resolution:

LOG UPDATED as: 21/02/2003 BILL FOYSTER - PARKS PROJECT OFFICER (par502) completed 21/2/03 john ts

Comments:

Date	Type	Feedback \ Comments
23/08/2013 08:46.26 pm	crmARDet	There is a tree overgrowing just in front of the property. Can you please trim the branches as it is cutting off another tree from growing. Thanks.
23/08/2013 08:46.26 pm	crmARLog	20/02/2003 (- MELANIE HEWAT) Created, Status: New, Referred To: par502 21/02/2003 (par502 - BILL FOYSTER) Intial Investigation Completed 24/02/2003 (ewo007 - TAMMY HYDE) Closed
23/08/2013 08:46.26 pm	crmARRes	LOG UPDATED as: 21/02/2003 BILL FOYSTER - PARKS PROJECT OFFICER (par502) completed 21/2/03 john ts

Event History:

Right to Information Release

Redland City Council -Request

Request Number: CROP308511 **Priority:**
Date Received: 12/02/2004 04:17.12 pm **Resp Workgroup:** OPM02
Source: 06 **Raised By:** clr005
Status: Past **User ID:**
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Unspecified Category (Action Request Conversion)

Related AR:

Property Number: 1997
Property Address: 183 Russell Street Cleveland QLD 4163
Property Description: Lot 46 RP114624 **Land Number:** 120361
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax:
Callback:

Request Details:

Phone call taken by Elected Members Office.

Tree down from storm at 183 Russell St Cleveland - apparently blocking footpath and children walking around on road.

Thank you

c/- Cr Frank Bradley

Resolution:

LOG UPDATED as: 17/02/2004 GARY SOUTAR - MANAGER OPERATIONS & MTCE (ewo001) completed work

Comments:

Date	Type	Feedback \ Comments
23/08/2013 08:46.26 pm	crmARDet	Phone call taken by Elected Members Office. Tree down from storm at 183 Russell St Cleveland - apparently blocking footpath and children walking around on road. Thank you
23/08/2013 08:46.26 pm	crmARLog	c/- Cr Frank Bradley 12/02/2004 (oco015 - LYNN WAUGH) Created, Status: New, Referred To: ewo001 12/02/2004 (oco015 - LYNN WAUGH) REFERRED BY COUNCILLOR - DIVISION 2: FRANK BRADLEY 17/02/2004 (ewo001 - GARY SOUTAR) Intial Investigation Completed 17/02/2004 (ppr005 - TATIA CHAMBERS) Closed
23/08/2013 08:46.26 pm	crmARRes	LOG UPDATED as: 17/02/2004 GARY SOUTAR - MANAGER OPERATIONS & MTCE (ewo001) completed work

Event History:

Redland City Council -Request

Request Number: CROP310209 **Priority:**
Date Received: 17/03/2004 09:22.37 am **Resp Workgroup:** OPM02
Source: 00 **Raised By:** ccs109
Status: Past **User ID:**
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Unspecified Category (Action Request Conversion)

Related AR:

Property Number: 1997
Property Address: 183 Russell Street Cleveland QLD 4163
Property Description: Lot 46 RP114624 **Land Number:** 120361
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Mobile:
Email: **Fax:**
Callback:

Request Details:

Customer wishes to advise that there is a tree that is hanging over the foot path and is becoming dangerous to pedestrians. Can you please investigate and trim tree.
Located at 183 Russell St
Cleveland
Lot 46 RP 114624

Thanks

Resolution:

LOG UPDATED as: 30/03/2004 DAVID KATAVIC - SUPERVISOR TREES & LANDSCAPES (par504)
Completed by John Ts on the 30/3

Comments:

<u>Date</u>	<u>Type</u>	<u>Feedback \ Comments</u>
23/08/2013 08:46.26 pm	crmARDet	Customer wishes to advise that there is a tree that is hanging over the foot path and is becoming dangerous to pedestrians. Can you please investigate and trim tree. Located at 183 Russell St Cleveland Lot 46 RP 114624
23/08/2013 08:46.26 pm	crmARLog	Thanks 17/03/2004 (ccs109 - MICHAEL TAIT) Created, Status: New, Referred To: par504 26/03/2004 (Escalated to level 0) Event: Initial Investigation was due on 24/03/2004 30/03/2004 (par504 - DAVID KATAVIC) Intial Investigation Completed 1/04/2004 (opm008 - ROBYN HOLMES) Closed
23/08/2013 08:46.26 pm	crmARRes	LOG UPDATED as: 30/03/2004 DAVID KATAVIC - SUPERVISOR TREES & LANDSCAPES (par504) Completed by John Ts on the 30/3

Event History:

Redland City Council -Request

Request Number: CROP324996 **Priority:**
Date Received: 06/09/2005 03:10.44 pm **Resp Workgroup:** OPM02
Source: 00 **Raised By:** opm004
Status: Past **User ID:**
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Unspecified Category (Action Request Conversion)

Related AR:

Property Number: 1997
Property Address: 183 Russell Street Cleveland QLD 4163
Property Description: Lot 46 RP114624 **Land Number:** 120361
Caller Name: **Home Phone:**
Caller Address: PO Box 21 CLEVELAND QLD 4163 **Work Phone:**
Email: **Mobile:**
Fax: **Callback:**

Request Details:

[Redacted] to have the trees on the road reserve of 183 Russell Street trim as they are starting to grow into private property and the under growth of the tree is filled with rubbish.

[Redacted] This will make it easier for the crew to trim the tree.

Callers details
[Redacted]

Resolution:

LOG UPDATED as: 09/09/2005 DAVID KATAVIC - TREES & LANDSCAPES SERVICES OF (par504)
Completed - Steven Katavic

Comments:

Date	Type	Feedback \ Comments
23/08/2013 08:46.26 pm	crmARDet	[Redacted] to have the trees on the road reserve of 183 Russell Street trim as they are starting to grow into private property and the under growth of the tree is filled with rubbish. [Redacted] This will make it easier for the crew to trim the tree. Callers details [Redacted]
23/08/2013 08:46.26 pm	crmARLog	06/09/2005 (opm004 - ROBYN HOLMES) Created, Status: New, Referred To: par504 09/09/2005 (par504 - KATAVIC, DAVID) Intial Investigation Completed 12/09/2005 (opm014 - KIM MACINTOSH) Closed
23/08/2013 08:46.26 pm	crmARRes	LOG UPDATED as: 09/09/2005 DAVID KATAVIC - TREES & LANDSCAPES SERVICES OF (par504) Completed - Steven Katavic

Event History:

Redland City Council -Request

Request Number: CROP329593 **Priority:**
Date Received: 01/02/2006 10:51.05 am **Resp Workgroup:** OPM02
Source: 00 **Raised By:** opm008
Status: Past **User ID:**
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Road Reserve / Nature Strip

Related AR:

Property Number: 1997
Property Address: 183 Russell Street Cleveland QLD 4163
Property Description: Lot 46 RP114624 **Land Number:** 120361
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax:
Callback:

Request Details:

Trees on footpath need trimming please

Resolution:

LOG UPDATED as: 08/02/2006 DAVID KATAVIC - TREES & LANDSCAPES SERVICES OF (par504)
 Completed - Steve Katavic

Comments:

Date	Type	Feedback Comments
23/08/2013 08:46.26 pm	crmARDet	Trees on footpath need trimming please
23/08/2013 08:46.26 pm	crmARLog	01/02/2006 (opm008 - RACHAEL MORSE) Created, Status: New, Referred To: par504 08/02/2006 (par504 - KATAVIC, DAVID) Intial Investigation Completed 09/02/2006 (opm014 - KIM MACINTOSH) Closed
23/08/2013 08:46.26 pm	crmARRes	LOG UPDATED as: 08/02/2006 DAVID KATAVIC - TREES & LANDSCAPES SERVICES OF (par504) Completed - Steve Katavic

Event History:

Right to Information Release

Redland City Council -Request

Request Number: Priority:

Date Received: Resp Workgroup:

Source: Raised By:

Status: User ID:

Group:

Category:

Sub Categories:

Related AR:

Property Number:

Property Address:

Property Description: Land Number:

Caller Name: Home Phone:

Caller Address: Work Phone:

Email: Mobile:

Fax:

Callback:

Request Details:

Trip impediment at 183 russell street.

Please investigate.

Thank you

Cr Craig Ogilvie

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	25/01/2008 01:48.56 pm 25/01/2008 01:48.56 pm		
Initial Response/Investigation - 2 Working Days	Past	Assigned	25/01/2008 01:48.00 pm 25/01/2008 03:40.41 pm	30/01/2008 01:48.00 pm	Robyn Hookway
Further Investigation/Work (1 Week Target)	Past	NFA	25/01/2008 03:40.50 pm 14/02/2008 12:00.00 am	22/02/2008 03:40.41 pm	
concrete removed - Alan Hawkins					
Back Office Note/Comment	Current		14/02/2008 12:03.00 pm		

Redland City Council -Request

Request Number: CROP536846 **Priority:** 003
Date Received: 07/10/2009 03:25.24 pm **Resp Workgroup:** OPM02
Source: 00 **Raised By:** kimm
Status: Past **User ID:** David Katavic
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Road Reserve / Nature Strip

Related AR:

Property Number: 1997
Property Address: 183 Russell Street Cleveland QLD 4163
Property Description: Lot 46 RP114624 **Land Number:** 120361
Caller Name: **Home Phone:**
Caller Address: **Work Phone:**
Email: **Mobile:**
Fax: **Callback:** False

Request Details:

Resident has asked if the tree could be trimmed back please

Thanks

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	07/10/2009 03:25.25 pm 07/10/2009 03:25.25 pm		
Initial Response/Investigation - 2 Working Days	Past	Assigned	07/10/2009 03:25.00 pm 07/10/2009 03:36.22 pm	09/10/2009 03:25.00 pm	
Further Investigation/Work (1 Week Target)	Past	NFA	07/10/2009 03:36.28 pm 09/10/2009 12:00.00 am	13/10/2009 03:36.22 pm	
Completed - Phil					
Back Office Note/Comment	Current		12/10/2009 08:47.00 am		

Redland City Council -Request

Request Number: CROP557588 **Priority:** 003
Date Received: 28/04/2011 10:07.50 am **Resp Workgroup:** OPM02
Source: 00 **Raised By:** aliceg
Status: Past **User ID:** Andrew Mccullough
Group: City Operations Customer Request
Category: @Tree Management Services
Sub Categories: @Road Reserve / Nature Strip

Related AR:

Property Number: 1997
Property Address: 183 Russell Street Cleveland QLD 4163
Property Description: Lot 46 RP114624 **Land Number:** 120361
Caller Name: [Redacted] **Home Phone:** [Redacted]
Caller Address: [Redacted] **Work Phone:** [Redacted]
Email: [Redacted] **Mobile:** [Redacted]
Fax: [Redacted] **Callback:** False

Request Details:
 resident wants tree trimmed back as it overhangs the footpath/road.

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	28/04/2011 10:07.50 am 28/04/2011 10:07.50 am		
Initial Response/Investigation - 2 Working Days	Past	NFA	28/04/2011 10:07.00 am 29/04/2011 02:47.15 pm	03/05/2011 10:07.00 am	OPM02
lift delonix 2 - 4 weeks Andy McCullough					
Back Office Note/Comment	Past	AddNote	29/04/2011 02:47.00 pm 18/05/2011 02:44.02 pm		OPM02
Completed 16/5/11 Ian Heath					
Back Office Note/Comment	Current		18/05/2011 02:44.02 pm		

Redland City Council -Request

Request Number:	<input type="text" value="CRCS009493"/>	Priority:	<input type="text" value="003"/>
Date Received:	<input type="text" value="08/07/2013 11:46.56 am"/>	Resp Workgroup:	<input type="text" value="CSP02"/>
Source:	<input type="text" value="00"/>	Raised By:	<input type="text" value="annemarees"/>
Status:	<input type="text" value="Past"/>	User ID:	<input type="text" value="Andrew Mccullough"/>
Group:	<input type="text" value="@City Spaces - Customer Request"/>		
Category:	<input type="text" value="@Tree Management Services"/>		
Sub Categories:	<input type="text" value="@Road Reserve / Nature Strip"/>		

Related AR:

Property Number:	<input type="text" value="1997"/>	Land Number:	<input type="text" value="120361"/>
Property Address:	<input type="text" value="183 Russell Street Cleveland QLD 4163"/>		
Property Description:	<input type="text" value="Lot 46 RP114624"/>	Home Phone:	<input type="text"/>
Caller Name:	<input type="text"/>	Work Phone:	<input type="text"/>
Caller Address:	<input type="text"/>	Mobile:	<input type="text"/>
Email:	<input type="text"/>	Fax:	<input type="text"/>
		Callback:	<input type="text" value="False"/>

Request Details:

request the poinciana on nature strip be pruned back. It is hanging low over the road and the garbage truck keeps hitting it. Also it is hanging low

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	08/07/2013 11:46.59 am 08/07/2013 11:46.59 am		
Initial Response - 10 Working Days	Past	Assigned	08/07/2013 11:46.00 am 15/07/2013 02:51.27 pm	22/07/2013 11:46.00 am	
Further Investigation/Work (4 Week Target)	Past	FurtInvest	15/07/2013 02:51.27 pm 15/07/2013 02:51.36 pm	13/08/2013 02:51.27 pm	
15/07/13 Ian Heath. Lift dejonix general all round. Rang and spoke to Owner. Advised this will take 6 to 8 weeks.					
Further Investigation/Work (4 Week Target)	Past	NFA	15/07/2013 02:51.36 pm 23/07/2013 08:53.17 am	13/09/2013 02:51.37 pm	
Completed - 22.07.2013 - Family Tree Care.					
Back Office Note/Comment	Current		23/07/2013 08:53.00 am		

Redland City Council -Request

Request Number:	<input type="text" value="CRCS036810"/>	Priority:	<input type="text" value="003"/>
Date Received:	<input type="text" value="27/03/2017 12:42.14 pm"/>	Resp Workgroup:	<input type="text" value="CSP02"/>
Source:	<input type="text" value="03"/>	Raised By:	<input type="text" value="SHANNONWO"/>
Status:	<input type="text" value="Past"/>	User ID:	<input type="text" value="Michael Sowden"/>
Group:	<input type="text" value="@City Spaces - Customer Request"/>		
Category:	<input type="text" value="@Tree Management Services"/>		
Sub Categories:	<input type="text" value="@Road Reserve / Nature Strip"/>		

Related AR:

Property Number:	<input type="text" value="1997"/>		
Property Address:	<input type="text" value="183 Russell Street Cleveland QLD 4163"/>		
Property Description:	<input type="text" value="Lot 46 RP114624"/>	Land Number:	<input type="text" value="120361"/>
Caller Name:	<input type="text"/>	Home Phone:	<input type="text"/>
Caller Address:	<input type="text" value="PO Box 21 CLEVELAND QLD 4163"/>	Work Phone:	<input type="text" value="3829 8999"/>
Email:	<input type="text" value="rcc@redland.qld.gov.au"/>	Mobile:	<input type="text"/>
		Fax:	<input type="text"/>
		Callback:	<input type="text" value="False"/>

Request Details:

Please raise a request to remove and stump grind the dead/declining Poinciana at the front of 183 Russell Street, Cleveland.
- MS - 27.03.17

Resolution:

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Customer Request Lodged	Past	Complete	27/03/2017 12:42.48 pm 27/03/2017 12:42.48 pm		
Initial Response - 10 Working Days	Past	Assigned	27/03/2017 12:42.00 pm 27/03/2017 12:00.00 am	10/04/2017 12:42.48 pm	
Further Investigation/Work (4 Week Target)	Past	FurtInvest	27/03/2017 03:51.00 pm 29/03/2017 03:07.06 pm	27/04/2017 12:00.00 am	P1.RES.CITYINFRASTRUCTURE
A per above instructions (details) - remove and add to stump list - Daniel Hill - 29.03.17					
Further Investigation/Work (4 Week Target)	Past	NFA	29/03/2017 03:07.06 pm 18/05/2017 11:26.50 am	30/06/2017 12:00.00 am	P1.RES.CITYINFRASTRUCTURE
Completed by contractor - PCT - 15.05.17					
Back Office Note/Comment	Current		18/05/2017 11:26.00 am		

WORK ORDER

ORDER DETAILS			
WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO9820	Non Critical Maintenance on Operational Assets (30 days)	2/07/2020 7:00 AM	2/07/2020 8:30 AM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective	1864067	CRWW530162 due 29-Jul-2020	Harris Tahau
Brief Description			
Land Subsidence 096b			

ASSET DETAILS		
ASSET ID	ASSET NAME	ASSET CATEGORY
42412	Waste Water Pits - 1050mm - 2.0 To 3.0	Sewer Pits and Wells
ASSET TYPE	ASSET CLASS	CRITICALITY
Maintenance Hole (Sewer Pits)	Wastewater Collection (Water and Wastewater)	3 - Medium
SUBURB	DEFECT LOCATION	
Cleveland	179 RUSSELL STREET, CLEVELAND 4163	

FCR		
FAILURE	CAUSE	REMEDY
Miscellaneous External Influences	Vehicle Damage	Inspection

TASK	
TASK	DESCRIPTION

SUPPORTING INFORMATION
<p>Investigated cctv main, needs to handed to water reticulation sink near hydrant ***Last updated by Harris Tahau 10/07/2020 9:47:47 AM*** WR3667 : Linked Work Order has been completed ***Last updated by John Quinn 10/07/2020 7:52:08 AM*** This was investigated and found to be no issue with sewer but subsidence was on water main trench, water supervisor advised ***Last updated by John Quinn 10/07/2020 7:52:08 AM*** WR3667 : Marek Miller will investigate 2/7/2020 ***Last updated by John Quinn 1/07/2020 3:54:40 PM*** WR3667 : Land Subsidence - manhole on the corner of this property (High St sid) appears to be sinking - it has dropped about a foot already -it is subsiding along the street as well. It has been happening for about 12 months. Please investigate ***Last updated by Integration CRM 1/07/2020 3:52:56 PM***</p> <p>Comments</p>

LABOUR			
TASK	CRAFT	QTY PLANNED	Hours Required
	Civil Sewer - Internal	1	1.00
	Civil Sewer - Internal	1	1.00
	Civil Sewer - Internal	1	1.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	John Quinn	Civil Sewer - Internal	1.00	7/15/2020 7:20:00 AM	

	Harris Tahau	Civil Sewer - Internal	1.00	7/2/2020 8:00:00 AM	
	Gary Clegg	Civil Sewer - Internal	1.00	7/2/2020 8:00:00 AM	

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
	TRUCKDUAL hino 300	1.00	1.00

Right to Information Release

WORK ORDER

ORDER DETAILS			
WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO33856		25/01/2021 8:09 AM	27/01/2021 8:09 AM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective	1910674	CRWS593751 due 18-Feb-2021	Peter Bradley
Brief Description			
Footpath Restoration 081b			

ASSET DETAILS		
ASSET ID	ASSET NAME	ASSET CATEGORY
574	Water Pipes And Conduits - Ac - 100mm	Water Pressure Pipes
ASSET TYPE	ASSET CLASS	CRITICALITY
Reticulation (Water Pressure Pipe)	Water Supply (Water and Wastewater)	3 - Medium
SUBURB	DEFECT LOCATION	
Cleveland	179 RUSSELL STREET, CLEVELAND 4163	

FCR		
FAILURE	CAUSE	REMEDY
Restoration	Environment Triggered	Make Safe

TASK	
TASK	DESCRIPTION
10	Hole in foot path needs to be filled in I have spoken to James beutel about this

SUPPORTING INFORMATION
15/2/2021 - storm water problem road and drainage aware hole been filled ***Last updated by Peter Bradley 15/02/2021 9:29:23 AM*** Hole in footpath - needs to be filled in. ***Last updated by Marie O'Connell 25/01/2021 8:11:40 AM*** This is duplicate from WO33506 to status: WAPPR ***Last updated by Marie O'Connell 25/01/2021 8:09:41 AM*** Comments

LABOUR			
TASK	CRAFT	QTY PLANNED	Hours Required
	Civil Water - Internal	1	1.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	Peter Bradley	Civil Water - Internal	1.00	2/15/2021 9:28:39 AM	

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
	TRUCKSINGLE Hino 300	1.00	1.00

WORK ORDER

ORDER DETAILS

WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO146454	Routine (30 days)	16/11/2022 12:00 AM	30/11/2022 12:00 AM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective			
Brief Description			
A505A - Cleveland			

ASSET DETAILS

ASSET ID	ASSET NAME	ASSET CATEGORY
601621	Record Not Found - Footpaths - Path & Cycleways	Pathways
ASSET TYPE	ASSET CLASS	CRITICALITY
Not Found (Not Found)	Path & Cycleways (Path & Cycleways)	2 - High
SUBURB	DEFECT LOCATION	
Cleveland	Russell St, Cleveland QLD 4163, Australia	

FCR

FAILURE	CAUSE	REMEDY
Pothole	General	Make Safe

TASK

TASK	DESCRIPTION
10	top soil to make safe

SUPPORTING INFORMATION

Fill in void nature strip top soil

Last updated by Howard Gschwendner 16/11/2022 1:27:51 PM

WR57854 : a hole in the grass footpath(approx. 30cm deep and 40 cm wide). Location: Cnr of Highview Drive and 179 Russell St Cleveland. See photos

Last updated by Caroline Farrugia 2/11/2022 2:54:04 PM

Comments

LABOUR

TASK	CRAFT	QTY PLANNED	Hours Required
	RDM Crew Internal	1	1.00

RESOURCE

TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	Howard Gschwendner	RDM Crew Internal	1.00	11/16/2022 1:30:25 PM	

MATERIAL

Task	ITEM	QTY PLANNED	QTY ACTUAL
	Topsoil	0.50	0.50

SERVICE

TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
	TRUCKDUAL Hino 300	1.00	1.00















From: [REDACTED]
To: [Corporate eMailbox](#)
Subject: Tree Assessment Request 181 Russell Street Cleveland [REDACTED]
Date: Saturday, 26 August 2017 8:55:32 AM
Attachments: [20170826_082823.jpg](#)
[20170826_082814.jpg](#)
[20170826_082748.jpg](#)

To whom it may concern.

There is a tree on the foot path outside 181 Russell Street Cleveland. [REDACTED] its large branches that continued to fall. You did send out people to cut down the branches to make it safer. However this is not the case anymore.

Although this tree is great for the environment it has started to drop a number of branches both on cars and on the electrical wires.

I have taken a few photos of the most recent as the rest we discarded.

I am scared with the number of students and cars that park and walk past this particular area someone is going to get hurt.

Sincerely

[REDACTED]

Right to Information Release



Right to Information Release



Right to Information Release



Right to Information Release

Debra Weeks

From: Rex Roebeck
Sent: Wednesday, 16 November 2022 12:04 PM
To: Caroline Farrugia; Richard Brouwer
Subject: [REDACTED] 179 Russell St Cleveland - WR request

Hi,

This was left with the waterboard to inspect but as if nothing had happened I created WO146454 for the boy to secure with topsoil for the meantime.

Regards

Rex Roebeck

Senior Supervisor RDM

City Operations

Redland City Council

P +617 3829 8807

M [REDACTED]



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Caroline Farrugia <Caroline.Farrugia@redland.qld.gov.au>
Sent: Wednesday, 16 November 2022 9:20 AM
To: Rex Roebeck <Rex.Roebeck@redland.qld.gov.au>; Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>
Subject: [REDACTED] 179 Russell St Cleveland - WR request

Hi Rex,

Can you please provide Richard with an update on this WR. There is no WO assigned in assetic yet.

Thanks.
Caroline

From: Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>
Sent: Tuesday, 15 November 2022 2:02 PM
To: RDM Admin <RDMCustomerRequests@redland.qld.gov.au>
Subject: [REDACTED] 179 Russell St Cleveland - WR request

Hi Caroline

[REDACTED] I noted WR57854 had a resolution date of 09/11/2022 and there does not appear to have been any action taken.

Are you able to provide me with an update?

Kind Regards

Richard Brouwer

Insurance Program and Claims Coordinator

Risk and Liability Services

Redland City Council

P +617 3843 8006



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Caroline Farrugia <Caroline.Farrugia@redland.qld.gov.au>

Sent: Wednesday, 2 November 2022 2:54 PM

To: Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>

Subject: [REDACTED] 179 Russell St Cleveland - WR request

Thanks Richard, WR57854 raised for this.

From: Richard Brouwer <Richard.Brouwer@redland.qld.gov.au>

Sent: Wednesday, 2 November 2022 2:01 PM

To: RDM Admin <RDMCustomerRequests@redland.qld.gov.au>

Subject: [REDACTED] 179 Russell St Cleveland - WR request

Hi team

[REDACTED]

Location: Cnr of Highview Drive and 179 Russell St Cleveland.

Could you please a WR for the hole to be filled and made safe and advise me of the refence number?

Photos below:

Right to Information Release



Kind Regards

Richard Brouwer
Insurance Program and Claims Coordinator
Risk and Liability Services
Redland City Council
P +617 3843 8006



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects

to Elders, past, present and future.

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