Request Number:	CR	OP203234		Priority:			
Date Received:	18/0	06/1993 12:00.00 am		Resp Workgrour			
Source:	01			Raised By:	cas109		
Status:	Pas	st		User ID:			
Group:	City	Operations Custome	r Req	uest			$\bigcirc$
Category:	@V	Vorks Activities Genera	al				
Sub Categories:	@L	Inspecified Category (	Actior	n Request Conversion)			$\tilde{\mathbf{A}}$
Related AR:						10	
Property Number:		2108					
Property Address:	:	1 High View Drive	Cleve	land QLD 4163			
Property Descript	ion:	Lot 49 RP136670			6	Land Numbe	<b>r</b> : 120538
Caller Name:						Home Phone	:
Caller Address:		Invalid Address				Swork Phone:	
						Mobile:	
Email:						Fax:	
				0,(	$\bigcirc$	Callback:	
Request Details:				52	$\widetilde{\mathbf{a}}$		
		ELEFT IN A MESS AF TERRIBLE - CAN SO		NORK WAS DONE T	HERE IS H	ARD	
Resolution:				<u> </u>			
THIS IS A RESTO	RAT	ION AFTER WATER '	WORI	KS' NEEDS TO BE CL	EANED UP	,	
REFER TO MANA BEEN DONE 16.7		R, WATER SUPPLY 21	1.6.93				
Comments:			R.	$\bigcirc$			
Date		Туре	Feed	back \ Comments			
23/08/2013 08:46	6.26 p	om crmARDet	THE IS HA	FOOTPATH WAS LEF			
23/08/2013 08:46	3 26 r	om crmARLog	CLAY	AND IT LOOKS TERF	RIBLE - CAN	N SOMETHING B	E DONE
23/08/2013 08:46		om crmARRes		IS A RESTORATION A ANED UP	FTER WAT	ER 'WORKS' NE	EDS TO BE
			REEF	ER TO MANAGER, WA		1 V 216 93	
		SX S		N DONE 16.7.93			
Event History:	•						
¢	5_(						
	)Ľ						

Request Number:	CROP330623	Priority:			
Date Received:	02/03/2006 11:59.57	am Resp Work	group: OPM	02	
Source:	00	Raised By:	opm(	008	
Status:	Past	User ID:			
Group:	City Operations Custo	omer Request			
Category:	@Tree Management	Services			Ø
Sub Categories:	@Road Reserve / Na	ture Strip		C	
Related AR:					
Property Number:	2108				
Property Address:	1 High View D	Prive Cleveland QLD 4163			
Property Description	n: Lot 49 RP136	670		Land Number:	120538
Caller Name:			•	Home Phone:	
Caller Address:				Work Phone:	
			2	Mobile:	
Email:				Fax:	
			$\circ$	Callback:	
Request Details:			SX S		
Tree on the footpat	h	needs trimming please			
Resolution:			$\circ$		
LOG UPDATED as Completed - John 1		ATAVIC - TREES & LAND	SAPES SERVICES	S OF (par504)	
Comments:		35	, ,		
Date	Туре	Feedback Comme			
23/08/2013 08:46.2 23/08/2013 08:46.2				needs trimming plea RSE) Created, Status: New,	
		10763/2006 (Escalate 09/03/2006 13/83/2006 (par504	- KATAVIC, DAVID	it: Initial Investigation was d	
23/08/2013 08:46.2	26 pm crmARRe	14003/2006 (opm014 LOG UPDATED as: SERVICES OF (parts Completed - John T	13/03/2006 DAVIE	SH) Closed D KATAVIC - TREES & LAN	NDSCAPES
Event History:		<del>9</del>			

Request Number:	CROP509433		Priority:	003		]
Date Received:	24/04/2007 01	:48.26 pm	Resp Workgroup	OPM02		]
Source:	00		Raised By:	kimm		
Status:	Past		User ID:	David Katavic		
Group:	City Operations	s Customer Requ	est		(	$\overline{\mathcal{T}}$
Category:	@Tree Manage	ement Services				D
Sub Categories:	@Road Reserv	/e / Nature Strip				
Related AR:					- OF	9
Property Number:	2106				(V)	
Property Address:	3 High V	iew Drive Clevel	and QLD 4163			
Property Descripti	on: Lot 50 R	P136670			and Number:	120530
Caller Name:					ome Phone:	
Caller Address:				W	ork Phone:	
				M M	obile:	
Email:				Fa	ax:	
			00	) C;	allback:	False
Request Details:				$\bigvee$		
has asked	I for the trees		be removed as the	y are diseased.		
Thanks						
Resolution:						
Comments:		<u></u>	$\bigcirc$			
Event History:			$\mathbf{\hat{\mathbf{b}}}$			
Description	Status	Decision	Commenced Finalised	Target Date	Role User	Name
Notes						
Customer Request Loc	lged Past	Complete	24/04/2007 01:48.26 pm 24/04/2007 01:48.26 pm			
Initial Response/Invest	igation - 2 Working	Days Assigned	24/04/2007 01:48.00 pm 24/04/2007 03:31.23 pm	27/04/2007 01:	•	Hookway
Further Investigation/	ork 1 Week Target Bast	) NFA	24/04/2007 03:31.35 pm 30/04/2007 12:00.00 am	01/05/2007 03:	31.23 pm	
John T - Remove hibis	cus & african tulips.	John K - Plant Bucki	nghamia - Andy. Complete	d - John T		
Back Office Note/Com	Past	AddNote	01/05/2007 08:56.00 am 02/05/2007 12:00.00 am			
Completed - John Kata	avic					
Back Office Note/Com	ment Current		03/05/2007 01:18.13 pm			

Request Number:	CROF	P509827		Priority:	003		
Date Received:	11/05/	/2007 02	2:39.12 pm	Resp Workgroup	OPM02		
Source:	00			Raised By:	nicholat		
Status:	Past			User ID:	David Katav	ric	
Group:	City C	peration	s Customer Req	uest		]	$\bigcirc$
Category:	@Tre	e Manag	ement Services				, V
Sub Categories:	@Roa	ad Reser	ve / Nature Strip				$\overline{\mathbf{A}}$
Related AR:							
Property Number:		2106					
Property Address	:	3 High \	/iew Drive Cleve	land QLD 4163			
Property Descript	ion:	Lot 50 F	RP136670			Land Numbe	er: 120530
Caller Name:						Home Phone	):
Caller Address:						Work Phone	
						Mobile:	
Email:						Fax:	
Request Details:				0,	$\bigcirc$	Callback:	False
removed Can w Also a tree that is <b>Resolution:</b>				hat needs to be trimed			e stumps haven't been
Comments:			<u> </u>	$\bigcirc$			
Event History:				$\diamond$			
Description		Status	Decision	Commenced Finalised	Target Da	te Ro Us	le Name er
Notes		Otatus		i manseu		03	61
Customer Request Lo	dged	Past	Complete	11/05/2007 02:39.13 pm 11/05/2007 02:39.13 pm			
Initial Response/Inves		2 Working Past	Days NFA	11/05/2007 02:39.00 pm 14/05/2007 12:00.00 am		02:39.00 pm	
Completed - S Katavic Back Office Note/Com	$-(\cap$	drrent		14/05/2007 03:40.00 pm			
	$\searrow$						

Request Number:	CROP535210		Priority:	003			
Date Received:	17/08/2009 08:55.18	am	Resp Workgroup:	OPM02			
Source:	00		Raised By:	kimm			
Status:	Past		User ID:	David Katavid	C		
Group:	City Operations Custo	mer Request					
Category:	@Tree Management S	Services					
Sub Categories:	@Road Reserve / Nat	ure Strip				$\leq$	
Related AR:							
Property Number:	2106				$\sim$		
Property Address:	3 High View Dr	ive Cleveland	QLD 4163				
Property Description	Lot 50 RP1366	70			Lang Numbe	er: 120530	
Caller Name:					Home Phone	ə:	
Caller Address:					Work Phone	:	
					Mobile:		
Email:					Fax:		
			0	$\bigcirc$	Callback:	False	
Request Details:			SX N				
This request has co	me from dataworks			<u>ی</u>			
footpath is in despe	rate need of a prune.				the poinciana	on	
Thanks Chris		C.	$\bigcirc$				
Resolution:		- K					
			>				
Comments:							
Event History:	N.	) >					
Description	Status Deci	sion	Commenced Finalised	Target Date		Role Name Jser	
Notes							
Customer Request Lodg	ed Rest Com	blete	17/08/2009 08:55.18 am 17/08/2009 08:55.18 am				
Initial Response/Investig	Past NFA		17/08/2009 08:55.00 am 18/08/2009 12:00.00 am	19/08/2009	08:55.00 am		
Lift poinciannas - comple							
Back Office Note/Comme	ent Current		19/08/2009 09:44.00 am				

Request Number:	CRCI	028507		Priority:	003		
Date Received:	31/01	/2017 10	:48.58 am	Resp Workgroup	PPL02		
Source:	00			Raised By:	LEAMC		
Status:	Past			User ID:			
Group:	City A	ssets Cu	stomer Reques	st			
Category:	@Foo	otpath/Bik	eway Maintena	ance		G	, 🖉
Sub Categories:	@Noi	n Sealed S	Surface				$\widehat{}$
Related AR:							
Property Number:		2106		]	4		
Property Address	:	3 High V	iew Drive Clev	eland QLD 4163		$\sim$	
Property Descript	ion:	Lot 50 R	P136670			Land Numbe	er: 120530
Caller Name:						Home Phone	e:
Caller Address:						Work Phone	:
						Mobile:	
Email:						Fax:	
				o_ ((	)	Callback:	False
Request Details:				CA N			
Non Sealed Surfa Caller fell in hole I Resolution:				footpath bush has been removed	2 and hole left @	3 High View	Drive Cleveland
Comments:							
Event History:							
Description		Status	Decision	Commenced Finalised	Target Date		ble Name ser
Notes				>			
Customer Request Lo	dged	Past	Complete	31/01/2017 10:49.17 am 31/01/2017 10:49.17 am		P1	.RES.CITYINFRASTRUCTL
Initial Response/Inves	-	Past	Days NFA	31/01/2017 10:49.00 am 02/02/2017 11:18.51 am	02/02/2017	10:49.17 am P1	.RES.CITYINFRASTRUCTL
Filled hole with top soi	I, Dino 1	12/17	ン				
Interim Letter		Current		02/02/2017 11:18.00 am		P1	.RES.CITYINFRASTRUCTL
Back Office Note	ment	Future				P1	.RES.CITYINFRASTRUCTL

Request Number:	CR	WS200121		Priority:			
Date Received:	20/0	01/1992 12:00.00 am		Resp Workgroup:	RWW02	2	
Source:	01			Raised By:	dds007		
Status:	Pas	st		User ID:			
Group:	City	Water Supply Custon	ner Reque	st			$\bigcirc$
Category:	@V	Vater Supply Burst/Bre	ak/No Wa	ter			$\bigcirc$
Sub Categories:	@L	Inspecified Category (	Action Red	uest Conversion)			$\tilde{\mathbf{A}}$
Related AR:						$\sim$	2
Property Number:		1995					
Property Address:		179 Russell Street	t Clevelan	d QLD 4163			
Property Descriptio	n:	Lot 48 RP114624				Land Number:	120376
Caller Name:	[					Home Phone:	
Caller Address:		Invalid Address				Work Phone:	
					$\sim$	Mobile:	
Email:						Fax:	
				0	$\bigcirc$	Callback:	
Request Details:				S.			
WATER COMING		I SEWER MANHOLE, VALVE.	REPORT	ED TO DEPOT.	ઝે		
Resolution:				Ő			
Comments:							
Date		Туре	Feedb	CK Comments			
23/08/2013 08:46.	26 pm	crmARDet		COMING FROM SEV		IOLE, REPORTED TO	DEPOT.
23/08/2013 08:46. 23/08/2013 08:46.					v L.		
Event History:			$\not \sim$	•			
-		$\bigcirc$	$\sim$				
		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	)				
		S.					
	0~(						
ſĊ	$\mathcal{I}$	N S S S S S S S S S S S S S S S S S S S					
	$\langle  \rangle$	7					
	$\mathbf{i}$						

Request Number:	CRWS215056	Priority:				
Date Received:	20/03/1995 12:00.00 am	Resp Work	group:	RWW02		
Source:	06	Raised By:		EWS009		
Status:	Past	User ID:				
Group:	City Water Supply Custor	ner Request				$\overline{\bigcirc}$
Category:	@Water Supply Burst/Bre	ak/No Water				$\bigcirc$
Sub Categories:	@Unspecified Category (	Action Request Convers	ion)		C	
Related AR:					707	7
Property Number:	1995					
Property Address:	179 Russell Stree	t Cleveland QLD 4163				
Property Description	Lot 48 RP114624				Land Number:	120376
Caller Name:					Home Phone:	
Caller Address:	Invalid Address				Work Phone:	
				$\sim$	Mobile:	
Email:			6		Fax:	
			0,(	)	Callback:	
Request Details:			SX	$\widetilde{\mathbf{a}}$		
WATER LEAKING C						
Resolution:		6	<u>v</u> Or			
REPAIRED POLY P	IPE		$\searrow$			
Comments:			•			
Date	Туре	Feedback Commen				
23/08/2013 08:46.2	6 pm crmARDet	WATER LEAKING O		ΓH		
23/08/2013 08:46.2	6 pm crmARLog	REPAIRED POLY PI				
23/08/2013 08:46.2	6 pm crmARRes	AREPARED POLY PI	PE			
Event History:		$\searrow$				

Request Number:	CROP	317207		Priority:			]
Date Received:	24/11/2	2004 10:27.03 am		Resp Workgroup	OPM02		]
Source:	04			Raised By:	ccs115		
Status:	Past			User ID:			
Group:	City Op	perations Custome	er Requ	est			
Category:	@Tree	Management Ser	vices				L)
Sub Categories:	@Road	d Reserve / Nature	e Strip			C	
Related AR:						<u> </u>	
Property Number:		1995					
Property Address		179 Russell Stree	t Cleve	and QLD 4163			
Property Descript	ion:	Lot 48 RP114624				Land Number:	120376
Caller Name:						Home Phone:	
Caller Address:						Work Phone:	
						Mobile:	
Email:						Fax:	
Request Details:				0,	$\bigcirc$	Callback:	
They would like th	land) be ie root to	looked at as the t be cut off,	rees ro	t is growing into the p	There is also	o another tree, on th	(tree is in High ne footpath (in High
Resolution:				2			
LOG UPDATED a Poinciana roots ha McCullough	s: 25/11/ ad alread	2004 DAVID KAT dy been cut by Jol	AVIC - nny's cr	SUPERVISOR TREE ew. Frimed tree on th	S & LANDS( ne corner - W	CAPES (par504) /ork has been comp	pelted by Andy
Comments:			X				
Date		_ <u>Type</u>		ack \ Comments			
23/08/2013 08:46	5.26 pm	crmARDet	Gusto	mer has come in to re			ath of leveland) be looked
			at as t	he trees roots are sho	wing above	the footpath and er	
			Clevel Thank	and, closer to Russel	ther tree, on	the footpath (in Hig	
23/08/2013 08:46	3.26 pm	crmARLog	24/11/2 par504	2004 (ccs115 - TERES	,		
23/08/2013 08:46	5.26 pm	ormARRes	26/11/2 LOG U LAND Poinci	2004 (opm014 - ROB) JPDATED as: 25/11/20 SCAPES (par504) ana roots had already Work has been cor	/N HOLMÉS 004 DAVID / been cut by	) Closed KATAVIC - SUPER Johny's crew. Trir	VISOR TREES &
Event History:						· · ·	

Request Number:	CROP330283	Priority:		
Date Received:	20/02/2006 09:28.09 am	Resp Workgroup:	OPM03	
Source:	00	Raised By:	opm008	
Status:	Past	User ID:		
Group:	City Operations Customer	Request		$\bigcirc$
Category:	@Concrete Repairs			$\checkmark$
Sub Categories:	@Kerb and Channel Maint	enance	C	$\tilde{\mathbf{D}}$
Related AR:				7
Property Number:	1995			
Property Address:	179 Russell Street	Cleveland QLD 4163		
Property Description	n: Lot 48 RP114624		Land Number:	120376
Caller Name:			Home Phone:	
Caller Address:			Work Phone:	
			Mobile:	
Email:			Fax:	
Request Details:		0	Callback:	
repairing as it is a v Resolution:	ery dangerous hazard at the	moment.	ound the drain has collapsed and r	ieeds
	ompleted - Alan Hawkins	SUP - ROADS/DRAIN & QUARI	RIES (ewo503)	
Comments:				
Date	Туре	Feedback \ Comments		
23/08/2013 08:46.2	26 pm crmARDet		in out the front of this address and I and needs repairing as it is a very	<b>U</b>
23/08/2013 08:46.2	26 pm crmARLog	20/02/2006 (opm008 - RACHA ewo503	EL MORSE) Created, Status: New RICK) Intial Investigation Complete	
23/08/2013 08:46.2	26 pm crmARR		6 RICK SMITH - SUP - ROADS/D	ORAIN &
Event History:				

Request Number:	CRLL514368		Priority:	002	
Date Received:	12/03/2012 10	):57.28 am	Resp Workgrour	COM04	
Source:	00		Raised By:	annemarees	
Status:	Past		User ID:	Frediano Linardon	
Group:	Compliance Lo	ocal Laws Custom	er Requests		$\bigcirc$
Category:	@Roads / Roa	ad Reserves			
Sub Categories:	@Damage To	Vegetation			$\mathcal{S}$
Related AR:					()
Property Number:	1995				$\tilde{\mathbf{y}}$
Property Address:	179 Ru	ssell Street Clevel	and QLD 4163		
Property Descript	ion: Lot 48 F	RP114624		Land Nur	mber: 120376
Caller Name:				Home Ph	one:
Caller Address:				Work Pho	one:
				Mobile:	
Email:				Fax:	
			<b>0</b> , (	Callback	False
Raised as a CROI Resolution:	P568468, in erro	or. Referred by An	dy McCulough		
Comments:		(L)	$\bigcirc$		
Event History:			$\rightarrow$		
Description			Commenced	Target Date	Role Name
Notes	Status	Decision 📏	Finalised		User
Customer Request Loo	dged Past	Complete	12/03/2012 10:57.29 am 12/03/2012 10:57.29 am		COM04
Initial Response - 5 Wo	orking Days	Assigned	12/03/2012 10:57.00 am 12/03/2012 01:13.43 pm		COM04
Assigned to FL for follo	ow up (2/03/2012. L	_H called and asked to	attend ASAPLH		
Initial Action	Past	FurtInvest	12/03/2012 01:13.00 pm 12/03/2012 04:08.44 pm		COM04 Frediano Linardon
On the 12/03/2018 at with Thursday the 15/03/20		egarding this material		s of green general waste stored this willl be removed ASAP and	
Follow Up Investigation	n/Action Past	NFA	12/03/2012 04:08.44 pm 22/03/2012 02:42.00 pm	•	COM04 Frediano Linardon
On the 22/03/2012 po	p up received throu	gh proclaim that this re	equest has escalated these	e notes have been entered to cle	ar this escalationFL
ADD Alleged Offende	er Association Current		22/03/2012 02:42.00 pm		P1.RES.LOCALLAWS

		Commenced	Target Date	Role Name
Status	Decision	Finalised		User
nt of Result Past	s## Yes-Phone	15/03/2012 05:40.36 pm 15/03/2012 05:40.36 pm	22/03/2012 05:40.36 pm	COM04 Frediano Linardon
				ood Afternoon Andrew
		est green waste stored on road re	eserve	$\bigcirc$
Current		15/03/2012 05:40.00 pm	C	P1 REELOCALLAWS
	Past husday atte In regards t will close th Current	nt of Results## Past Yes-Phone husday attended location gre In regards to the above reque will close this request. Current	Status       Decision       Finalised         Int of Results## Past       15/03/2012       05:40.36 pm         Integrate       15/03/2012       05:40.36 pm         Integrate       15/03/2012       05:40.36 pm         Integrate       1000000000000000000000000000000000000	Status         Decision         Finalised

Request Number:	CRCS038545		Priority:	003	
Date Received:	15/05/2017 03:	25.05 pm	Resp Workgroup:	CSP02	
Source:	00		Raised By:	SUSANDE	
Status:	Past		User ID:	Andrew Mccullough	
Group:	@City Spaces -	Customer Requ	est		
Category:	@Tree Manage	ment Services			
Sub Categories:	@Road Reserv	e / Nature Strip			
Related AR:				6	
Property Number:	1995				
Property Address:	179 Rus	sell Street Cleve	land QLD 4163		
Property Description	Lot 48 F	RP114624		(Lang)N	umber: 120376
Caller Name:				Home F	hone:
Caller Address:				Work P	hone:
				Mobile:	
Email:				Fax:	
			0	Callbac	k: True
Poinciana in High vi replace. Please adv <b>Resolution:</b>		Please assess fo come of investiga	r health and safety. At leas	t beavily trim but look to r	emove and
Comments:		0			
Event History:		Ś	$\langle \bigcirc$		
Description	Status	Deciston	Commenced Finalised	Target Date	Role Name User
Notes			>		
Customer Request Lodge	ed Past	Complete	15/05/2017 03:25.06 pm 15/05/2017 03:25.06 pm		
Initial Response - 10 Wo	rking Days	Assigned	15/05/2017 03:25.00 pm 15/05/2017 12:00.00 am	29/05/2017 03:25.06 pm	1
Further Investigation/Wo	Past	FurtInvest	15/05/2017 03:40.11 pm 17/05/2017 10:32.58 am	12/06/2017 12:00.00 am	P1.RES.CITYINFRASTRUCTURE
Cut to remove Poinciana		ree displays poor stru	cture - JK - please re-plant - J Wa		
Further Investigation Wor	A Week Target) Past	NFA	17/05/2017 10:32.58 am 16/06/2017 01:23.16 pm	14/06/2017 10:32.58 am	n P1.RES.CITYINFRASTRUCTURE
Completed by contractor	- 1506.17				
Back Office Note/Comme	ent Current		16/06/2017 01:23.00 pm		

Request Number:	CRWW530162	Priority:	003		]
Date Received:	01/07/2020 03:48.16 pm	Resp Workgrour	RWW01		]
Source:	00	Raised By:	VIVIENNET		
Status:	Past	User ID:	John Quinn		
Group:	City Waste Water Customer Re	equest		C	$\overline{\mathcal{A}}$
Category:	Waste Water Minor (Works)				Ø
Sub Categories:	Land Subsidence				
Related AR:					
Property Number:	1995				
Property Address	179 Russell Street Clev	eland QLD 4163			
Property Descript	ion: Lot 48 RP114624			nd Number:	120376
Caller Name:			H9	ome Phone:	
Caller Address:			Wa	ork Phone:	
			Mc	obile:	
Email:			Fa	<b>x</b> :	
Request Details:		0	Ca	llback:	False
*Updated by Harri WR3667: Linked V *Updated by John WO9820: This wa supervisor advise *Updated by John WR3667: Marek N	ated cctv main, needs to hander s Tahau 10-07-2020 09:47 Work Order has been completed Quinn 10-07-2020 07:52 s investigated and found to be			n water main t	trench, water
Comments:		>			
Event History:	N N				
Description	Status Decision	Commenced Finalised	Target Date	Role N User	Name
Notes					
Customer Request Loc	dged Rast Complete	01/07/2020 03:48.17 pm 01/07/2020 03:48.20 pm			
Back Office Note Som	Current	01/07/2020 03:48.00 pm			_

Request Number:	CRWS593751		Priority:	003		]
Date Received:	20/01/2021 12	2:42.06 pm	Resp Workgrour	RWW01		]
Source:	00		Raised By:	SHANTELLEC		
Status:	Past		User ID:	James Beutel		
Group:	City Water Sup	oply Customer F	Request		a	$\overline{\mathcal{T}}$
Category:	Water Supply I	Minor Works				D
Sub Categories:	Footpath Rest	oration				$\tilde{\mathbf{n}}$
Related AR:					- OF	9
Property Number:	1995				ZS	
Property Address:	179 Rus	ssell Street Clev	eland QLD 4163			
Property Descripti	on: Lot 48 F	RP114624		Land	Number:	120376
Caller Name:				Hom	e Phone:	
Caller Address:				Work	Phone:	
				Mobi	le:	
Email:				Fax:		
			0,(	Callb	ack:	False
months. WO9820: Investiga *Updated by Harris WR3667: Linked V *Updated by John WO9820: This was supervisor advised *Updated by John WR3667: Marek M *Updated by John	ated cctv main, s Tahau 10-07-2 Vork Order has Quinn 10-07-20 s investigated a Quinn 10-07-20 filler will investig Quinn 01-07-20	needs to hande 2020 09:47 been completed 20 07:52 nd found to be 20 07:52 gate 2/7/2020 20 15:54	ed to water reticulation s d. no issue with sewer but	investigate ink near hydrant subsidence was on v		
Resolution:	ob order has be	en created and	issues is now much wo	rse		
WO33856: 15/2/20 *Updated by Peter WR16477: Linked *Updated by Marie WO33856: Hole in *Updated by Marie	Bradley 15-02 Work Order has O'Connell 25-0 footpath - nee O'Connell 25-0 footpath to be O'Connell 25-0 to attend	2021 09:29 s been complete 01-2021 08:12 ls to be filled in. 04-2021 08:11 repaired - WO3: 01-2021 08:12		le been filled		
Comments:						
Event History:						
Description	04-4	Decision	Commenced	Target Date		Name
Notes	Status	Decision	Finalised		User	

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Notes	Otatus	Decision	i manseu		0361
Customer Request Lodged	Past	Complete	20/01/2021 12:42.07 pm 20/01/2021 12:42.13 pm	1	
Back Office Note/Comment	Current		20/01/2021 12:42.00 pm	1	Q

Request Number:	CRW	/S215056		Priority:			
Date Received:	20/03	3/1995 12:00.00 ai	m	Resp Workgrour	RWW02		
Source:	06			Raised By:	EWS009		
Status:	Past			User ID:			
Group:	City	Water Supply Custo	omer Re	quest			$\overline{\mathcal{T}}$
Category:	@Wa	ater Supply Burst/B	reak/No	Water			Ø
Sub Categories:	@Ur	specified Category	(Action	Request Conversion	ı)		
Related AR:							
Property Number:		1995					
Property Address:	:	179 Russell Stree	et Clevel	and QLD 4163			
Property Description	ion:	Lot 48 RP114624	1			Land Number:	120376
Caller Name:						Home Phone:	
Caller Address:	I	nvalid Address				Work Phone:	{ { { {
						Mobile:	
Email:						Fax:	
				0	$\bigcirc$	Callback:	
Request Details:				SX.	$\bigvee$		
WATER LEAKING REPORTED AFTE					<u>ي</u>		
Resolution:				Ň			
REPAIRED POLY	PIPE						
Comments:							
Date		Туре		ack Comments			
23/08/2013 08:46	6.26 pr	m crmARDet		RIEAKING ON FOU			
23/08/2013 08:46				RED POLY PIPE			
23/08/2013 08:46	.20 pi	II CIIIARRes					
Event History:			×.				
		SX C					
		$\langle \rangle$					
	Ć						
	$\langle \rangle$						
	)						
	$\checkmark$						

20/01/1992 12:00.0	Prior	ity:		
	0 am Resp	Workgroup	RWW02	
01	Raise	ed By:	dds007	
Past	User	ID:		
City Water Supply C	Customer Request			$\bigcirc$
@Water Supply Bur	st/Break/No Water		C	$\bigcirc$
@Unspecified Cate	gory (Action Reques	st Conversion)		$\overline{\mathcal{I}}$
				7 7
1995				
179 Russell S	Street Cleveland QI	_D 4163		
on: Lot 48 RP114	1624		Land Number	: 120376
			Home Phone:	
Invalid Address			Work Phone:	
			Mobile:	
			Fax:	
		00	Callback:	
			$\checkmark$	
KING VALVE.	NHOLE, REPORTEI	J TO DEPOR	ク	
	لم			
	<u>)</u> }	<i>V</i>		
Туре				
26 pm crmARDet				D TO DEPOT.
26 pm crmARLog 26 pm crmARRes				
	<u> </u>			
5X	) ,			
	@Unspecified Cates 1995 179 Russell S on: Lot 48 RP114 Invalid Address FROM SEWER MANAKING VALVE. FROM SEWER MANAKING VALVE. Type 26 pm crmARDet 26 pm crmARLog	@Unspecified Category (Action Reques  1995 179 Russell Street Cleveland Ql on: Lot 48 RP114624  Invalid Address  FROM SEWER MANHOLE, REPORTED KING VALVE.  FROM SEWER MANHOLE, REPORTED KING VALVE.	@Unspecified Category (Action Request Conversion)         1995         179 Russell Street Cleveland QLD 4163         on:       Lot 48 RP114624         Invalid Address         FROM SEWER MANHOLE, REPORTED TO DEPOTAKING VALVE.         FROM SEWER MANHOLE, REPORTED TO DEPOTAKING VALVE.	@Unspecified Category (Action Request Conversion)

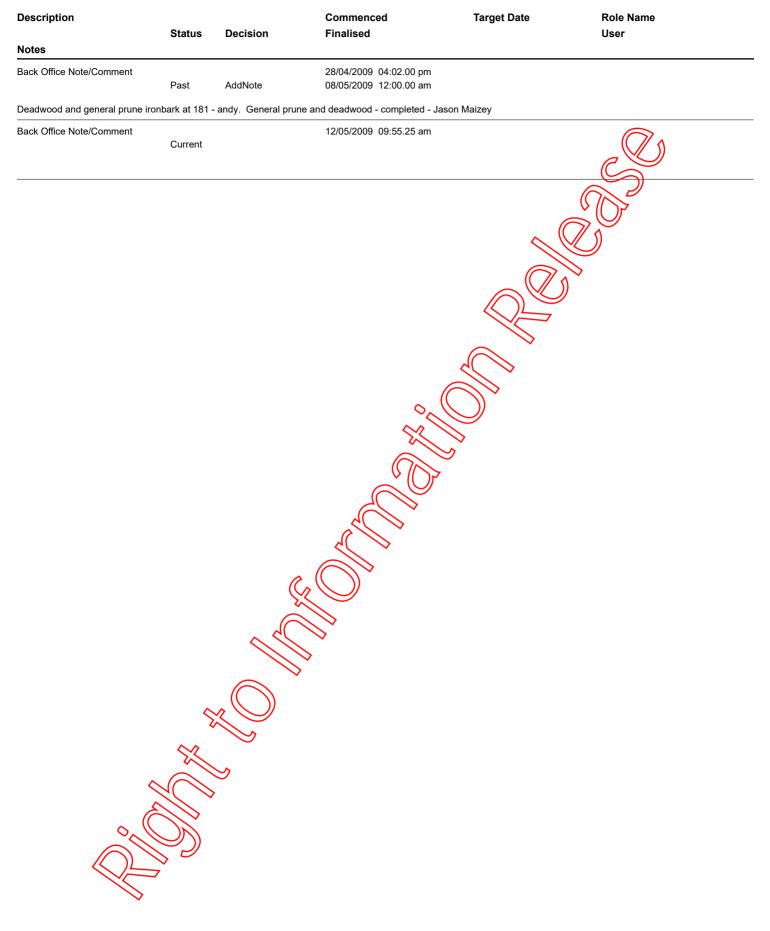
Request Number:	CRO	P206462		Priority:						]
Date Received:	10/02	2/1994 12:00.00 am	l	Resp Workgrou	ık					]
Source:	01			Raised By:		mlc				
Status:	Past			User ID:						
Group:	City (	Operations Custome	er Requ	iest					C	$\overline{\mathcal{T}}$
Category:	@Tre	ee Management Ser	vices							
Sub Categories:	@Un	specified Category (	(Action	Request Conversion	ion)			(	$\bigcirc$	$\widetilde{)}$
Related AR:								$\square$	$\mathcal{F}$	<i>y</i>
Property Number:		1996						Ø	<u> </u>	
Property Address	:	181 Russell Street	t Cleve	land QLD 4163			$\overline{\bigcirc}$			
Property Descript	ion:	Lot 47 RP114624				$\sim$	(La	nd Numl	ber:	120369
Caller Name:							<u>)</u>	ome Pho	ne:	
Caller Address:	l	nvalid Address					∕>w	ork Phon	ne:	
						$\sim$	Mo	obile:		
Email:					6		Fa	<b>x</b> :		
				0	$\sim$	$\bigcirc$	Ca	llback:		
Request Details:				SX.		$\widetilde{\mathbf{a}}$				
		TPATH OUTSIDE AI					S ANL	)		
Resolution:					$\mathcal{F}$					
LIFT AND REMOV SUITABLE FOR C COMPLETED 7/4	CANOF	ADWOOD - DEAD S PY REDUCTION.	SPAR (	CAUGHT-IN CANOL	PY.	NOT				
REFERRED TO B	BILL FO	OYSTER 15/2/94	A							
Comments:			X							
Date		Туре		oack \ Comments						
23/08/2013 08:46			LEAV	È TREE ON FOOT ES AND SING A BIG MESS.						
23/08/2013 08:46.26 pm crmARLog 23/08/2013 08:46.26 pm crmARRes				AND REMOVE DEA ABLE FOR CANOP PLETED 7/4/94				YAR CAU	GHT	IN CANOPY. NOT
		St.	REFE	RRED TO BILL FO	OYST	ER 15/2/9	4			
Event History:										

Request Number:	CRW	S239235		Priority:				
Date Received:	19/10	/1998 09:50.37 am		Resp Workgroup	r [	RWW02		
Source:	00			Raised By:		ews007		
Status:	Past			User ID:				
Group:	City V	Vater Supply Custor	ner I	Request				$\overline{\mathcal{D}}_{A}$
Category:	@Wa	ter Supply Leaks/Re	epair	s/Locations/Hammer				$\checkmark$
Sub Categories:	@Ser	vice Leak						
Related AR:								
Property Number:	[	1996		]				
Property Address:	: [	181 Russell Street	t Cle	veland QLD 4163				
Property Descript	ion:	Lot 47 RP114624					Land Number:	120369
Caller Name:							Home Phone:	
Caller Address:							➢ Work Phone:	
							Mobile:	
Email:					6		Fax:	
				O	(	$\searrow$	Callback:	
Request Details:						$\widetilde{\mathbf{N}}_{\mathbf{N}}$		
Resolution:	betwee	n 181 & 179 Russe	ll St,	Cleveland. High Scho	200	nd.		
REPAIRED BY G.	SECC	OMBE 20/10			ア			
Comments:				all a				
Date		Туре	_	dback Comments				
23/08/2013 08:46 23/08/2013 08:46			100	k on footpath betweer 1098 (ews007 - David 651				
23/08/2013 08:46	6.26 pm			0/98 (ews009 - Linda ) AIRED BY G. SECCO	CLE Ome	EGG) Close BE 20/10	d	
Event History:			$\mathbb{Z}$	\$				

Request Number:	CRWS242127	Priority:		]
Date Received:	23/03/1999 01:11.48 pm	Resp Workgroup	RWW02	]
Source:	00	Raised By:	ews005	
Status:	Past	User ID:		
Group:	City Water Supply Custome	r Request		$\widehat{}$
Category:	@Water Supply Burst/Break	<th></th> <th>D</th>		D
Sub Categories:	@Unspecified Category (Ac	tion Request Conversion)		
Related AR:				
Property Number:	1996			
Property Address	181 Russell Street C	leveland QLD 4163		
Property Descript	ion: Lot 47 RP114624		Land Number:	120369
Caller Name:			Home Phone:	
Caller Address:			Work Phone:	
			Mobile:	
Email:			Fax:	
			Callback:	
Request Details:		52		
Leaking pipe on fo	potpath		2 <sup>°</sup>	
Resolution:				
REPAIRED BY G.	PETERSEN ON 26/3/99			
Comments:				
Date		eedback Comments		
23/08/2013 08:46 23/08/2013 08:46	6.26 pm crmARLog 20 29	eaking pipe on footpath 203/99 (ews005 - Linda G/ 203/99 <del>(e</del> ws651 - Harold V 203/99 (ews009 - Linda CL	AUT) Created, Status: New, Ret IRGO) Investigate EGG) Closed	erred To: ews651
23/08/2013 08:46		EPAIRED BY G. PETERSI	EN ON 26/3/99	
Event History:				

Request Number:	CRWS2	45965		Priority:			
Date Received:	29/10/19	999 02:37.01 pm	n	Resp Workgrour	RWW02		
Source:	00			Raised By:	ews005		
Status:	Past			User ID:			
Group:	City Wa	ter Supply Custo	mer Red	quest			
Category:	@Water	r Supply Burst/Br	eak/No	Water			$\square$
Sub Categories:	@Unspe	ecified Category	(Action	Request Conversion	)		
Related AR:							
Property Number:		1996				$\langle \rangle$	
Property Address:	1	81 Russell Stree	t Clevel	and QLD 4163			
Property Descript	ion: L	ot 47 RP114624			$\bigcirc$	Land Number:	120369
Caller Name:						Home Phone:	
Caller Address:						>Work Phone:	
						Mobile:	
Email:						Fax:	
_				0	$\bigcirc$	Callback:	
Request Details:					$\bigvee$		
Leak on footpaht b Resolution:	between	179 & 181 Russe	ell Street	t, Cleveland	ン		
repaired leak on fo	ootpath 2	9/10/99					
Comments:							
Date		Туре		ack Comments			· · · · · · · · · · · · · · · · · · ·
23/08/2013 08:46 23/08/2013 08:46		crmARDet crmARLog	20(10)	n footpant between 1999 (ews005 - Linda 999 (ews009 - Linda	GAUT) Creat	ed, Status: New, F	
23/08/2013 08:46	5.26 pm	crmARRes		deak on footpath 2			
Event History:				~			
	M CON		)				

Request Number:	CROP530017		Priority:	003		]
Date Received:	17/03/2009 10:2	1.22 am	Resp Workgroup:	OPM02		
Source:	00		Raised By:	kimm		
Status:	Past		User ID:	David Katavic		
Group:	City Operations	Customer Reque	st		(	
Category:	@Tree Managen	nent Services				L)
Sub Categories:	@Road Reserve	/ Nature Strip				
Related AR:					D	<b>y</b>
Property Number:	1996				Ø	
Property Address:	181 Russ	sell Street Clevel	and QLD 4163		$\bigvee$	
Property Description	n: Lot 47 RI	P114624		Uan	Number:	120369
Caller Name:				Hon	ne Phone:	
Caller Address:				Woi	k Phone:	
				Mot	oile:	
Email:				Fax	:	
			0	Call	back:	False
Request Details:			SZ.	$\bigvee$		
Please trim the cou	ncil tree outside th	is property		>		
thanks			$\bigcirc$	7		
Resolution:						
Comments:		(C				
Event History:		$\sim$				
Description	Status	Decision	Commenced Finalised	Target Date	Role I User	Name
Notes						
Customer Request Lodg	Past	Camplete	17/03/2009 10:21.26 am 17/03/2009 10:21.26 am			
Initial Response/Investig	ation - 2 Working Qays Past	Assigned	17/03/2009 10:21.00 am 17/03/2009 03:31.14 pm	19/03/2009 10:21.0	0 am	
Further Investigation/Wo	ork (1 Week Target)	HaltClock	17/03/2009 03:31.20 pm 27/03/2009 08:54.52 am	23/03/2009 03:31.1	4 pm	
Restart Clock	Past	Resolved	27/03/2009 08:54.53 am 28/04/2009 12:00.00 am	27/04/2009 08:54.5	2 am	
Further Investigation/Wo	ork (1 Week Target) Past	NFA	28/04/2009 04:02.02 pm 28/04/2009 12:00.00 am	02/04/2009 08:54.5	2 am	
Work has been program	med in - Andy					



Request Number:	CROP531365		Priority:	003		
Date Received:	21/04/2009 01:58	8.11 pm	Resp Workgroup:	OPM02		
Source:	00		Raised By:	tracyc		
Status:	Past		User ID:	David Katavic		
Group:	City Operations C	Customer Reques	t		6	$\overline{\mathbb{A}}$
Category:	@Tree Managem	ent Services				$\square$
Sub Categories:	@Road Reserve	/ Nature Strip				
Related AR:					0	
Property Number:	1996			4		
Property Address:	181 Russ	ell Street Clevela	nd QLD 4163	(		
Property Description	1: Lot 47 RF	114624			Land Number:	120369
Caller Name:					Home Phone:	
Caller Address:					Work Phone:	
					Mobile:	
Email:					Fax:	
			0	$\bigcirc$	Callback:	False
Request Details:			St.	5		
	the footpath needs	to be pruned ba	ck. It is dropping branche	s		
Resolution:						
Comments:		A				
Event History:						
Description	Status	Decision	Commenced Finalised	Target Date	Role User	Name
Notes			•			
Customer Request Lodg	ed Past	Complete	21/04/2009 01:58.12 pm 21/04/2009 01:58.12 pm			
Initial Response/Investig	ation - 2 Working Days	Assigned	21/04/2009 01:58.00 pm 21/04/2009 03:29.59 pm	23/04/2009 07	1:58.00 pm	
Further Investigation/Wo Work has been prgramm	Past	NFA	21/04/2009 03:30.07 pm 23/04/2009 12:00.00 am	27/04/2009 03	3:29.59 pm	
Back Office Note/Comm			23/04/2009 01:31.00 pm			

Request Number:	CRCI0031	92			Priority:	003			
Date Received:	12/12/2012	2 03	:36.00 pm		Resp Workgrour	PPL	_02		
Source:	00				Raised By:	Liz(	C		
Status:	Past				User ID:	Ash	lley Major		
Group:	City Assets	s Cus	stomer Req	uest					$\bigcirc$
Category:	@Footpath	n/Bik	eway Mainte	enan	ce			0	
Sub Categories:	@Concrete	Э						C	$\widetilde{}$
Related AR:								10	
Property Number:	199	96						Z	
Property Address:	181	Rus	sell Street (	Cleve	land QLD 4163				
Property Descripti	on: Lot	47 R	P114624				Lan	Numbe	<b>r</b> : 120369
Caller Name:							Hom	ne Phone	:
Caller Address:							Wor	k Phone:	
						A	Mob	ile:	
Email:							Fax:		
					۵ <sub>۵</sub> (	$\left( \right)$	Call	back:	False
Request Details:					52				
	has tripped	on t	his spot twic	ce an	d	્રે	said the roa	d drops o	off here.
Resolution:									
Comments:									
Event History:				G	$\bigcirc$				
Description				X	Commenced	т	arget Date	Ro	le Name
Notes	Stat	us	Decision		Finalised			Use	ər
Customer Request Loc	lged Past		Complete	2	12/12/2012 03:36.04 pm 12/12/2012 03:36.04 pm			PPI	.02
Initial Response/Invest	igation - 2 Wor Past		Assigned		12/12/2012 03:36.00 pm 12/12/2012 03:45.05 pm		4/12/2012 03:36.		.02 Carter
Investigation (2 weeks)	Past		NFA		12/12/2012 03:45.11 pm 20/12/2012 03:06.45 pm		3/01/2013 03:45.	05 pm PPL	.02
2 sections of footpath t		ced b	y Paul Sanzaro	o 19/12	2/2012				
Advise Complainant of	Results	ent			20/12/2012 03:06.45 pm	0	4/01/2013 03:06.4	45 pm	
Interim Letter	Futu	re						P1.	RES.CITYINFRASTRUCTL
Back Office Note/Com	ment Futu	re						P1.	RES.CITYINFRASTRUCTL

Request Number:	CRCS033114		Priority:	003		
Date Received:	03/11/2016 12:1	8.01 pm	Resp Workgroup:	CSP02		
Source:	08		Raised By:	EILEENK		
Status:	Past		User ID:	Andrew Mccu	llough	
Group:	@City Spaces -	Customer Request				$\bigcirc$
Category:	@Tree Manager	nent Services			P	$\bigcirc$
Sub Categories:	@Road Reserve	e / Nature Strip				$\overline{)}$
Related AR:						7
Property Number:	1996					
Property Address:	181 Russ	sell Street Clevelan	d QLD 4163			
Property Description	Lot 47 R	P114624			Land Number:	120369
Caller Name:					Home Phone:	
Caller Address:					Work Phone:	
					Mobile:	
Email:					Fax:	
Request Details:			0	()	Callback:	False
parked on the side of please remove the best of the second	I am worried	in the future summ	nd one fell 2 days ago ner storms this tree will o	cause more sever	re damage. Can s	oneone
Event History:			>			
Description Notes	Status	Decision	Commenced Finalised	Target Date	Role Use	e Name r
Customer Request Lodge	ed Past	Complète	03/11/2016 12:18.03 pm 03/11/2016 12:18.05 pm			
Initial Response - 10 Wo	rking Dâys Past	Assigned	03/11/2016 12:18.00 pm 03/11/2016 12:18.39 pm	17/11/2016 1	2:18.05 pm	
Further Investigation/Wer Remove deadwoods and	Past	FurtInvest n ironbark as possible or	03/11/2016 12:18.39 pm 04/11/2016 02:19.54 pm n side away from wires. Mike	01/12/2016 1 Sowden 04/11/16	2:18.39 pm P1.R	ES.CITYINFRASTRUCTURE
Further Investigation/Wor		NFA	04/11/2016 02:19.54 pm 11/11/2016 01:04.07 pm	02/12/2016 0	2:19.54 pm P1.R	ES.CITYINFRASTRUCTURE
Completed Jarrad Wheat			11/11/2016 01:04.00 pm			

Request Number:	CRCS040965		Priority:	003		
Date Received:	29/08/2017 12:0	)1.03 pm	Resp Workgroup:	CSP02		
Source:	03		Raised By:	SHANNONW	0	
Status:	Past		User ID:	Andrew Mccu	llough	
Group:	@City Spaces -	Customer Reques	t			$\bigcirc$
Category:	@Tree Manager	ment Services			G	$, \bigcirc$
Sub Categories:	@Road Reserve	e / Nature Strip				$\overline{\mathbf{A}}$
Related AR:					A	
Property Number:	1996				$\langle 0 \rangle$	
Property Address:	181 Russ	sell Street Clevelar	nd QLD 4163			
Property Description	1: Lot 47 RI	P114624			Land Number:	120369
Caller Name:					Home Phone:	
Caller Address:					Work Phone:	
					Mobile:	
Email:					Fax:	
Request Details:			0	$\bigcirc$	Callback:	False
number of students See printed attachm Resolution:		and walk past this	s particular area someon	e is going to get l	hurt.	
Comments:						
Event History:		$\bigcirc$				
Description	Status	Decision	Commenced Finalised	Target Date	Ro Us	le Name er
Notes	~	$\searrow$				
Customer Request Lodg	ed Past	Somplete	29/08/2017 12:06.11 pm 29/08/2017 12:06.13 pm			
Initial Response - 10 Wo	rking perys Part	Assigned	29/08/2017 12:06.00 pm 29/08/2017 12:00.00 am	12/09/2017 1	2:06.13 pm	
Further Investigation (Wo	Past	FurtInvest	29/08/2017 03:46.27 pm 30/08/2017 03:03.19 pm	26/09/2017 1	2:00.00 am P1.	RES.CITYINFRASTRUCTURE
		ontractor to quote - elec	trical advise required - MS - 30			
Further Investigation/Wo	rk (4 Week Target) Past	NFA	30/08/2017 03:03.19 pm 24/11/2017 08:35.27 am	27/09/2017 0	13:03.19 pm P1.	RES.CITYINFRASTRUCTURE
Large typical Ironbark - r Completed by contractor		ontractor to quote (elec	trical advice required) MS 30.8	3.17		



Request Number:	CROP280167	Priority:		]
Date Received:	23/11/2001 02:06.07 pm	Resp Workgroup:	OPM02	]
Source:	00	Raised By:	opm905	
Status:	Past	User ID:		
Group:	City Operations Customer	Request		$\overline{\mathcal{T}}$
Category:	@Tree Management Servi	ces		D
Sub Categories:	@Road Reserve / Nature	Strip	C	
Related AR:				<del>9</del>
Property Number:	1997			
Property Address:	183 Russell Street	Cleveland QLD 4163		
Property Description	Lot 46 RP114624		Land Number:	120361
Caller Name:			Home Phone:	
Caller Address:			Work Phone:	
			Mobile:	
Email:			Fax:	
		0	Callback:	
Request Details:		SX SX	$\sim$	
Tree on the road resplease investigate.	serve	is growing into another	tree, its out of control. Could som	eone
Resolution:		<u> </u>		
	/STER - PARKS PROJECT	OFFICER (par502)		
Comments:				
Date	Туре	Feedback \ Comments		
23/08/2013 08:46.2		Thee on the road reserve	is growi	
23/08/2013 08:46.2	26 pm crmARLog		Could someone please investigate. EDWARDS) Created, Status: New,	
		27/10/01 (par502 - BILL FOYS		
23/08/2013 08:46.2	26 pm crmARR	2801/01 (opm905 - PAULINA E 27/11/01 BILL FOYSTER - PA	EDWARDS) Closed	)
	$\sim$	Completed 27/11/01 John Tson	npanoudis	
Event History:	Z Z			
	X			
C				
	Į į į į į į į į į į į į į į į į į į į į			
	$\diamond$			

Request Number:	CROP295414	Priority:		
Date Received:	20/02/2003 10:40.30 am	Resp Workgroup:	OPM02	
Source:	00	Raised By:	cas040	
Status:	Past	User ID:		
Group:	City Operations Custome	r Request		
Category:	@Tree Management Serv	vices		$\square$
Sub Categories:	@Road Reserve / Nature	Strip	C	
Related AR:				
Property Number:	1997			
Property Address:	183 Russell Stree	t Cleveland QLD 4163		
Property Description	n: Lot 46 RP114624		Land Number:	120361
Caller Name:			Home Phone:	
Caller Address:			Work Phone:	
			Mobile:	
Email:			Fax:	
		○ (	Callback:	
Request Details:		M		
There is a tree over from growing. Thar		property. Can you please trim the	branches as it is cutting off another	tree
Resolution:		Ô		
LOG UPDATED as: completed 21/2/03		ER - PARKS PROJECT OPRICER	(par502)	
Comments:		$\sim$		
Date	Туре	Feedback \ Comments		
23/08/2013 08:46.2		There is a tree overgrowing jus	t in front of the property. Can you	please trim the
23/08/2013 08:46.2	26 pm crmARLog	20/02/2003 ( - MELANIE HEW)	other tree from growing.Thanks. AT) Created, Status: New, Referred YSTER) Intial Investigation Complet	
23/08/2013 08:46.2	26 pm crmARRes	OFFICER (par502)	3 BILL FOYSTER - PARKS PROJ	ECT
	$\sim$	completed 21/2/03 john ts		
Event History:				
	$\diamond$			

Request Number:	CROP308511		Priority:			]
Date Received:	12/02/2004 04:17.12	pm	Resp Workgroup:	OPM02		]
Source:	06		Raised By:	clr005		
Status:	Past		User ID:			
Group:	City Operations Custo	omer Request				
Category:	@Tree Management	Services				L)
Sub Categories:	@Unspecified Catego	ory (Action Red	quest Conversion)		C	
Related AR:					10-	
Property Number:	1997					
Property Address:	183 Russell S	treet Clevelan	d QLD 4163			
Property Description	1: Lot 46 RP114	624		$\bigcirc$	Lang Number:	120361
Caller Name:					Home Phone:	
Caller Address:					Work Phone:	
					Mobile:	
Email:					Fax:	
			0	$\bigcirc$	Callback:	
Request Details:			S.			
Phone call taken by	Elected Members Offic	ce.		<u>ی</u>		
Tree down from sto	rm at 183 Russell St Cl	eveland - appa	arently blocking footpath	and children w	alking around on roa	ad.
Thank you						
c/- Cr Frank Bradley	/					
Resolution:						
LOG UPDATED as: completed work	17/02/2004 GARY SC	DUTAR - MAN	GER OPERATIONS &	MTCE (ewo00	1)	
Comments:						
Date	Туре	Feedba	▼ ack \ Comments			
23/08/2013 08:46.2	26 pm crmARDet	Phone	call taken by Elected M	embers Office.		
	52		own from storm at 183 F h and children walking a			ocking
	S.	Thank	you			
23/08/2013 08:46.2	26 pm crimaRLog	12/02/2 ewo00		·		
		DIVISI 17/02/2	2004 (oco015 - LYNN W ON 2: FRANK BRADLE 2004 (ewo001 - GARY \$ 2004 (ppr005 - TATIA CI	Y SOUTAR) Intial I	Investigation Comple	
23/08/2013 08:46	6pm crmARRes	LOG U & MTC	PDATED as: 17/02/200 E (ewo001) eted work			PERATIONS

Event History:

Request Number:	CROF	P310209		Priority:			]
Date Received:	17/03	/2004 09:22.37 ar	n	Resp Workgrour	OPM02		]
Source:	00			Raised By:	ccs109		
Status:	Past			User ID:			
Group:	City C	perations Custom	er Req	luest			$\overline{\mathcal{A}}$
Category:	@Tre	e Management Se	rvices				Ø
Sub Categories:	@Uns	specified Category	(Actio	n Request Conversion)			
Related AR:							
Property Number:		1997					
Property Address:	: [	183 Russell Stree	et Clev	eland QLD 4163			
Property Descript	ion:	Lot 46 RP114624	-			Land Number:	120361
Caller Name:						Home Phone:	
Caller Address:						Work Phone:	
						Mobile:	
Email:						Fax:	
Request Details:				<u></u> (	$\bigcirc$	Callback:	
Located at 183 Ru Cleveland Lot 46 RP 114624 Thanks Resolution:		3/2004 DAVID KA					
Completed by Joh				SUPERVISOR TREE		Ar LO (pai 504)	
Comments:		~	$\langle \langle \rangle$	$\searrow$			
Date	00			back \ Comments	4h = 4 4h = n = 1 = =	4	
23/08/2013 08:46	5.26 pm	crmARDet	and i tree. Loca Clev	omer wishes to advise t is becoming dangerous ited at 183 Russell St eland 46 RP 114624			
23/08/2013 08:46			par5 26/03 24/03 30/03 1/04/ LOG LANI	3/2004 (ccs109 - MICHA	vel 0) Event: Ir KATAVIC) Int N HOLMES) C 004 DAVID K	nitial Investigation ial Investigation C Closed	was due on completed

Event History:

Request Number:	CROP324996	Pi	riority:				
Date Received:	06/09/2005 03:10	.44 pm Re	Resp Workgroup:		OPM02		
Source:	00	Ra	aised By:	opm004			
Status:	Past	U	ser ID:				
Group:	City Operations C	ustomer Request				$\overline{\mathcal{O}}_{\Lambda}$	
Category:	@Tree Manageme	ent Services				$\bigotimes$	
Sub Categories:	@Unspecified Cat	egory (Action Reques	t Conversion)			$\overline{)}$	
Related AR:						7	
Property Number:	1997						
Property Address:	183 Russe	Il Street Cleveland Q	LD 4163				
Property Descriptior	Lot 46 RP	14624		6	Land Number:	120361	
Caller Name:					Home Phone:		
Caller Address:	PO Box 21 C	EVELAND QLD 416	63		Work Phone:		
					Mobile:		
Email:					Fax:		
Request Details:			0	()	Callback:		
trim the tree. Callers details Resolution:	I the under growth o 09/09/2005 DAVID	the trees on the road ref f the tree is filled with KATAVIC - TREES 8	rubbish.	This will m	ake it easier for the o		
Comments:							
<i>Date</i> 23/08/2013 08:46.2	26 pm CrmARI		•		es on the road reserv w into private proper		
		This w Callers deta		r for the crew to tri	m the tree.		
23/08/2013 08:46.2 23/08/2013 08:46.2		par504 09/09/2005 12/09/2005 Res LOG UPDA	6 (par504 - KATA 6 (opm014 - KIM ATED as: 09/09/ 6 OF (par504)	AVIC, DAVID) Intia I MACINTOSH) CI 2005 DAVID KAT	reated, Status: New, I Investigation Comp osed FAVIC - TREES & LA	leted	

Event History:

Request Number:	CROP329593	Priority:		
Date Received:	01/02/2006 10:51.05 am	Resp Workgroup:	OPM02	
Source:	00	Raised By:	opm008	
Status:	Past	User ID:		
Group:	City Operations Customer	Request		$\overline{\bigcirc}$ .
Category:	@Tree Management Serv	ices		$\bigotimes$
Sub Categories:	@Road Reserve / Nature	Strip		
Related AR:				
Property Number:	1997			
Property Address:	183 Russell Street	t Cleveland QLD 4163		
Property Description	Lot 46 RP114624		Land Number:	120361
Caller Name:			Home Phone:	
Caller Address:			Work Phone:	
			Mobile:	
Email:			Fax:	
		۵ <u>۰</u>	Callback:	
Request Details:		SX /		
Trees on footpath ne	eed trimming please		<u>ي</u>	
Resolution:				
LOG UPDATED as: Completed - Steve I		VIC - TREES & LANDSCAPES SE	ERVICES OF (par504)	
Comments:				
Date	Туре	Feedbact		
23/08/2013 08:46.2	26 pm crmARDet	Trees on footpath need trimmir		
23/08/2013 08:46.2	26 pm crmARLog	par504 18702/2006 (par504 - KATAVIC	EL MORSE) Created, Status: New c, DAVID) Intial Investigation Compl	
23/08/2013 08:46.2	26 pm crmARRes	O9/02/2006 (opm014 - KIM MA LOCUPDATED as: 08/02/2000 SERVICES OF (par504) Completed - Steve Katavic	CINTOSH) Closed 6 DAVID KATAVIC - TREES & LAI	NDSCAPES
Event History:	St.	<i>)</i>		

Request Number:	CROF	2516693	Priority:	003		]
Date Received:	25/01/	/2008 01:48.56 pm	Resp Workgrour	OPM02		
Source:	06		Raised By:	CrCraigO		
Status:	Past		User ID:	John Frew		
Group:	City O	perations Customer Requ	Jest		(	
Category:	@Ass	et Maintenance Parks				L)
Sub Categories:	@Roa	ad Reserve / Nature Strip				
Related AR:					T	<del>3</del>
Property Number:		1997			75	
Property Address:		183 Russell Street Cleve	land QLD 4163		<u> </u>	
Property Descripti	ion:	Lot 46 RP114624		Lang N	/ Number:	120361
Caller Name:				Home	Phone:	
Caller Address:	P	O Box 21 CLEVELAND	QLD 4163	Work F	hone:	
				Mobile		
Email:				Fax:		
			0, (	Callba	ck:	False
Request Details:			14			
Trip impediment a	t 183 ru	ussell street.		2 2		
Please investigate	).					
Thank you						
Cr Craig Ogilvie						
Resolution:						
		(z	$\bigcirc$			
Comments:						
Event History:		$\bigcirc$				
Description		Status Decision	Commenced Finalised	Target Date	Role User	Name
Notes						
Customer Request Loc	dged	Past Complete	25/01/2008 01:48.56 pm 25/01/2008 01:48.56 pm			
Initial Response/Invest	tigation-	Working Days Part Assigned	25/01/2008 01:48.00 pm 25/01/2008 03:40.41 pm	30/01/2008 01:48.00		n Hookway
Further Investigation	ork (17	/eek Target) Past NFA	25/01/2008 03:40.50 pm 14/02/2008 12:00.00 am	22/02/2008 03:40.41	om	
concrete removed - Ala		ns				
Back Office Note/Com	ment	Current	14/02/2008 12:03.00 pm			

Request Number:	CROP536846		Priority:	003		
Date Received:	07/10/2009 03:25.2	24 pm	Resp Workgroup:	OPM02		
Source:	00		Raised By:	kimm		
Status:	Past		User ID:	David Katavic		
Group:	City Operations Cu	stomer Request			(	$\overline{\mathcal{D}}$
Category:	@Tree Managemen	nt Services				$\square$
Sub Categories:	@Road Reserve / N	Nature Strip				
Related AR:						
Property Number:	1997			<		
Property Address:	183 Russell	Street Cleveland	d QLD 4163	- C		
Property Description	Lot 46 RP1	14624			Land Number:	120361
Caller Name:					Home Phone:	
Caller Address:					Work Phone:	
					Mobile:	
Email:					Fax:	
			0	$\bigcirc$	Callback:	False
Request Details:			SZ	$\widetilde{}$		
Resident has asked	if the tree	could	be trimmed back please	y I		
Thanks						
Resolution:						
Comments:		(La	$\bigcirc$			
Event History:			$\triangleright$			
Description	Status D	Decision	Commenced Finalised	Target Date	Role I User	Name
Notes		$\sim$	07/40/2020 02:25 25			
Customer Request Lodg		amplete	07/10/2009 03:25.25 pm 07/10/2009 03:25.25 pm			
Initial Response/Investig		ssigned	07/10/2009 03:25.00 pm 07/10/2009 03:36.22 pm	09/10/2009 03	:25.00 pm	
Further Investigation/Wo		IFA	07/10/2009 03:36.28 pm 09/10/2009 12:00.00 am	13/10/2009 03	:36.22 pm	
Back Office Note/Commo	Current		12/10/2009 08:47.00 am			

Request Number:	CROP557588		Priority:		003			
Date Received:	28/04/2011 10:07	7.50 am	Resp Workgro	oup:	OPM02			
Source:	00		Raised By:		aliceg			
Status:	Past		User ID:		Andrew Mccu	ıllough		
Group:	City Operations C	Customer Request				]	C	77.
Category:	@Tree Managem	ent Services				]		$\bigcirc$
Sub Categories:	@Road Reserve	/ Nature Strip					S	
Related AR:						()	()  }	
Property Number:	1997						)	
Property Address:	183 Russe	ell Street Clevelan	d QLD 4163					
Property Description	Lot 46 RP	114624				Land Num	per:	120361
Caller Name:						Home Pho	ne:	
Caller Address:						>Work Phon	e:	
						Mobile:		
Email:				C		Fax:		
				0,(	$\bigcirc$	Callback:		False
Request Details:				X	$\searrow$			
resident wants tree	trimmed back as it	overhangs	the footp	ath/road	-			
Resolution:				$\bigcirc$				
Comments:								
Event History:		(z	$\bigcirc$					
Description	Status	Decision	Commenced Finalised		Target Date	3	Role Na User	me
Notes		$- \mathcal{H} \mathcal{P}$	00/04/0044 40.07	50				
Customer Request Lodge	ed Past	Complete	28/04/2011 10:07.3 28/04/2011 10:07.3					
Initial Response/Investiga	Past	NFA	28/04/2011 10:07.0 29/04/2011 02:47.0		03/05/2011	10:07.00 am	OPM02	
lift delonix 2 - 4 weeks A		<u>م</u>	00/04/0044 00 (7	00			001400	
Back Office Note/Comme	Past	AddNote	29/04/2011 02:47. 18/05/2011 02:44.				OPM02	
Completed 16/5/11 Ian I	Heath							
Back Office Note/Comme	Current		18/05/2011 02:44.	02 pm				

Request Number:	CRCS009493		Priority:	003	
Date Received:	08/07/2013 11:4	46.56 am	Resp Workgroup:	CSP02	
Source:	00		Raised By:	annemarees	
Status:	Past		User ID:	Andrew Mccullough	
Group:	@City Spaces -	Customer Requ	est		
Category:	@Tree Manage	ment Services			
Sub Categories:	@Road Reserve	e / Nature Strip			
Related AR:					
Property Number:	1997				
Property Address:	183 Rus	sell Street Cleve	land QLD 4163		
Property Description	n: Lot 46 R	P114624		(Land)Number	120361
Caller Name:				Home Phone:	
Caller Address:				Work Phone:	
				Mobile:	
Email:				Fax:	
			0	Callback:	False
garbage truck keep Resolution:	request the point s hitting it. Also it			is hanging low over the road and	
Comments:					
Event History:		Ę	$\langle \bigcirc$		
Description	Status	Deciston	Commenced Finalised	0	ble Name ser
Notes			>		
Customer Request Lodg	ped Past	Complete	08/07/2013 11:46.59 am 08/07/2013 11:46.59 am		
Initial Response - 10 Wo	prking Days Past	Assigned	08/07/2013 11:46.00 am 15/07/2013 02:51.27 pm	22/07/2013 11:46.00 am	
Further Investigation/Wo	ork (4 Week Target) Past	FurtInvest	15/07/2013 02:51.27 pm 15/07/2013 02:51.36 pm	13/08/2013 02:51.27 pm	
15/07/13 Ian Heath. Lift	delenix general al rou	nd. Rang and spoke	to Owner. Advised this will take 6	to 8 weeks.	
Further Investigation Wo	Past	NFA	15/07/2013 02:51.36 pm 23/07/2013 08:53.17 am	13/09/2013 02:51.37 pm	
Completed - 22.07.2013	- Family Tree Care.				
Back Office Note/Comm	ent Current		23/07/2013 08:53.00 am		

Request Number:	CRCS036810		Priority:	003		
Date Received:	27/03/2017 12:	42.14 pm	Resp Workgroup:	CSP02		
Source:	03		Raised By:	SHANNONWO		
Status:	Past		User ID:	Michael Sowden		
Group:	@City Spaces -	Customer Reque	est			$\overline{\bigcirc}$
Category:	@Tree Manage	ment Services				
Sub Categories:	@Road Reserve	e / Nature Strip				$\tilde{\mathbf{D}}$
Related AR:					O	7
Property Number:	1997					
Property Address:	183 Rus	sell Street Clevel	and QLD 4163			
Property Description:	Lot 46 R	P114624			nd Number:	120361
Caller Name:				Н	me Phone:	
Caller Address:	PO Box 21	CLEVELAND QI	_D 4163	wa	ork Phone:	3829 8999
				Ma	bile:	
Email:	rcc@redlan	id.qld.gov.au		Fa	x:	
Request Details:			0	Ca	llback:	False
Resolution:						
Comments:		C				
Event History:		Ě				
Description	Status		Commenced Finalised	Target Date	Role User	Name
Notes			>			
Customer Request Lodged	l Past	Complete	27/03/2017 12:42.48 pm 27/03/2017 12:42.48 pm			
Initial Response - 10 Work	ing Days	Assigned	27/03/2017 12:42.00 pm 27/03/2017 12:00.00 am	10/04/2017 12:42	48 pm	
Further Investigation/Work	Past	FurtInvest	27/03/2017 03:51.00 pm 29/03/2017 03:07.06 pm	27/04/2017 12:00	00 am P1.RE	ES.CITYINFRASTRUCTURE
A per above instructions		l add to stump list - Da	aniel Hill - 29.03.17			
Further Investigation/Work	(4 Weets Target) Past	NFA	29/03/2017 03:07.06 pm 18/05/2017 11:26.50 am	30/06/2017 12:00	00 am P1.RE	ES.CITYINFRASTRUCTURE
Completed by contractor -	ROT - 15.05.17					
Back Office Note/Commer	t Current		18/05/2017 11:26.00 am			

## WORK ORDER

ORDER DETAILS						
WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH			
WO9820	Non Critical Maintenance on Operational Assets (30 days)	2/07/2020 7:00 AM	2/07/2020 8:30 AM			
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer			
CM - Corrective	1864067	CRWW530162 due 29-Jul-2020	Harris Tahau			
Brief Description						

Land Subsidence 096b

### **ASSET DETAILS**

		$(\bigcirc \lor \lor)$
ASSET ID	ASSET NAME	ASSET CATEGORY
42412	Waste Water Pits - 1050mm - 2.0 To 3.0	Sewer Firs and Wells
ASSET TYPE	ASSET CLASS	CRITICALITY
Maintenance Hole (Sewer Pits)	Wastewater Collection (Water and Wastewater)	3 - Medium
SUBURB	DEFECT LOCATION	
Cleveland	179 RUSSELL STREET, CLEVELAND 4143	

FCR		
FAILURE	CAUSE	REMEDY
Miscellaneous External Influences	Vehicle Damage	Inspection

TASK		
TASK	DESCRIPTION	

### SUPPORTING INFORMATION

Investigated cctv main, needs to handed to water reticulation sink hear hydrant \*\*\*Last updated by Harris Tahau 10/07/2020 9:47:47 AML\* WR3667 : Linked Work Order has been completed \*\*\*Last updated by John Quinn 10/07/2020 7:52:08 AM\*\*\* This was investigated and found to be no issue with sewer but subsidence was on water main trench, water supervisor advised \*\*\*Last updated by John Quinn 10/07/2020 7:52:08 AM\*\*\* WR3667 : Marek Miller will investigate 2/7/2020 \*\*\*Last updated by John Quinn 10/07/2020 7:52:06 AM\*\*\* WR3667 : Land Subsidence - manhole on the corres of this property (High St sid) appears to be sinking - it has dropped about a foot already -it is subsiding along the street as well. It has been happening for about 12 months. investigate \*\*\*Last updated by Integration CRM 1/07/2020 3:52:56 PM\*\*\* Comments

LABOUR		
TASK	QTY PLANNED	Hours Required
Civil Sever - Internal	1	1.00
Givil Sewer - Internal	1	1.00
Civil Sewer - Internal	1	1.00

RESOURCE						
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE	
	John Quinn	Civil Sewer - Internal	1.00	7/15/2020 7:20:00 AM		

#### Print Work Order

Harris Tahau	Civil Sewer - Internal	1.00	7/2/2020 8:00:00 AM	
Gary Clegg	Civil Sewer - Internal	1.00	7/2/2020 8:00:00 AM	

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL
			$\bigcirc$
SERVICE			
TASK	DESCRIPTION		QTYACTHAL
	TRUCKDUAL hino 300	1.00	
		$\square$	
			7
		e China and a second se	
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	r (C	$\mathcal{P}_{\sim}$	
		I and the second s	
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	>		

## **WORK ORDER**

ORDER DETAILS			
WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO33856		25/01/2021 8:09 AM	27/01/2021 8:09 AM
WORK TYPE	EXTERNAL ID	<b>REFERENCE NUMBER</b>	Responsible Officer
CM - Corrective	1910674	CRWS593751 due 18-Feb-2021	Peter Bradley
Brief Description			

	(V_1)
ASSET NAME	ASSET CATEGORY
Water Pipes And Conduits - Ac - 100mm	Water Pressure Ripes
ASSET CLASS	CRITICALITY
Water Supply (Water and Wastewater)	3 - Medium
DEFECT LOCATION	
179 RUSSELL STREET, CLEVELAND 4163	
	Water Pipes And Conduits - Ac - 100mm ASSET CLASS Water Supply (Water and Wastewater)

FCR		
FAILURE	CAUSE	REMEDY
Restoration	Environment Triggered	A Make Safe

TASK	
TASK	DESCRIPTION
10	Hole in foot path needs to be filled in I have spoken to varies beautel about this

### SUPPORTING INFORMATION

15/2/2021 - storm water problem road and drainage aware hole been filled ***Last updated by Peter Bradley 15/02/2021 9:29:23 AM*** Hole in footpath - needs to be filled in. ***Last updated by Marie O'Connell 25/01/2021 8:11:40 AM*** This is duplicate from WO33506 to status: WAPPR ***Last updated by Marie O'Connell 25/01/2021 8:09:41 AM***
Comments

LABOUR				
TASK	CRAFT	$\bigcirc$	QTY PLANNED	Hours Required
	Civil Water	ma	1	1.00
		$\searrow$		

RESOURCE		3				
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DA	ATE	SIGNATURE
	Reter Bradley	Civil Water - Internal	1.00	2/15/2021 9:28:39 A	AM	
MATERIAN						
Task	TEM		QTY PLANNED	)	QTY ACTUAL	

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
	TRUCKSINGLE Hino 300	1.00	1.00

https://redland.assetic.net/Print/WorkOrder?Id=6f3cd481-86a5-4bcf-9488-bf2c24230490

### WORK ORDER

ORDER DETAILS			
WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO146454	Routine (30 days)	16/11/2022 12:00 AM	30/11/2022 12:00 AM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective			
<b>Brief Description</b>			
A505A - Cleveland			$\square$

ASSET DETAILS		
ASSET ID	ASSET NAME	ASSET CATEGORY
601621	Record Not Found - Footpaths - Path & Cycleways	Pathways
ASSET TYPE	ASSET CLASS	CRITICALITY
Not Found (Not Found)	Path & Cycleways (Path & Cycleways)	2-High
SUBURB	DEFECT LOCATION	
Cleveland	Russell St, Cleveland QLD 4163, Australia	

FCR		$\sim$	
FAILURE	CAUSE	REMEDY	
Pothole	General	Make Safe	

TASK		
TASK	DESCRIPTION	$\otimes$
10	top soil to make safe	$\sim$
SUPPOR	TING INFORMATION	

Fill in void nature strip top soil

\*\*\*Last updated by Howard Gschwendner 16/11/2022 1:27:51 PW WR57854 :

WR57854 : \_\_\_\_\_\_a hole in the grass footpath(approx. 30cm deep and 40 cm wide). Location: Cnr of Highview Drive and 179 Russell St Creveland. See photos \*\*\*Last updated by Caroline Farrugia 2/11/2022 2:54:04 PM

Comments

 LABOUR

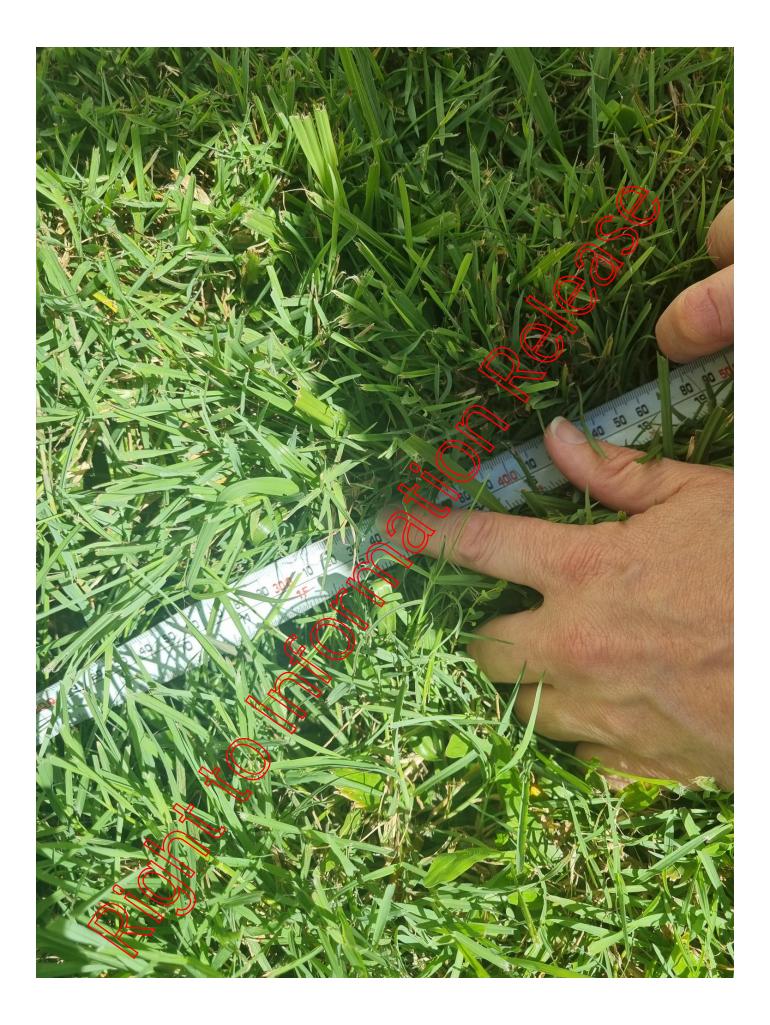
 TASK
 CRAFT
 QTY PLANNED
 Hours Required

 RDM Crew of trans
 1
 1.00

RESOURCE						
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DA	ATE	SIGNATURE
	Soward Gschwender	RDM Crew Internal	1.00	11/16/2022 1:30:25	PM	
MATERIAL						
Task	TIEM		QTY PLANNED		QTY ACTUAL	
Topsoil		0.50		0.50		

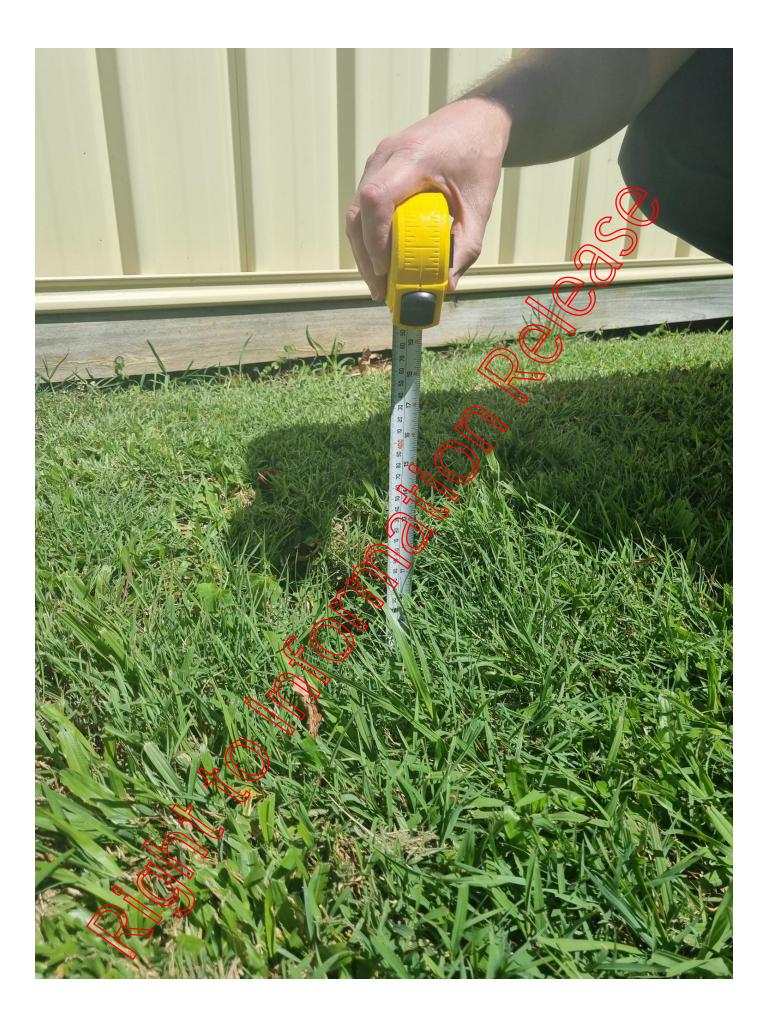
SERVICE					
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL		
	TRUCKDUAL Hino 300	1.00	1.00		















From:	
То:	Corporate eMailbox
Subject:	Tree Assessment Request 181 Russell Street Cleveland
Date:	Saturday, 26 August 2017 8:55:32 AM
Attachments:	<u>20170826 082823.jpg</u>
	<u>20170826_082814.jpg</u>
	20170826 082748.jpg

To whom it may concern.

There is a tree on the foot path outside 181 Russell Street cleveland.

its large branches that continued to tal. You did send out people to cut down the branches to make it safer. However this is not the case anymore.

Although this tree is great for the environment it has started to drop number of branches both on cars and on the electrical wires.

I have taken a few photos of the most recent as the rest we discarded.

I am scared with the number of students and cars that park and walk past this particular area someone is going to get hurt.

Sincerely







### **Debra Weeks**

From:Rex RoebeckSent:Wednesday, 16 November 2022 12:04 PMTo:Caroline Farrugia; Richard BrouwerSubject:179 Russell St Cleveland - WR request

#### Hi,

This was left with the waterboard to inspect but as if nothing had happened I created WO146454 for the boy to secure with topsoil for the meantime.

Regards **Rex Roebeck** Senior Supervisor RDM **City Operations Redland City Council** P +617 3829 8807 Μ I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future. From: Caroline Farrugia <Caroline.Farrugia@rediand.qld.gov.au> Sent: Wednesday, 16 November 2022 9(20 AM To: Rex Roebeck <Rex.Roebeck@redland.old.gov.au>; Richard Brouwer <Richard.Brouwer@redland.gld.gov.au> Subject: 179 Russell St Cleveland - WR request Hi Rex, Can you please provide Richard with an update on this WR. There is no WO assigned in assetic yet. Thanks. Caroline From: Richard Brower < <u>Richard.Brouwer@redland.qld.gov.au</u>> Sent: Tuesday, 19 November 2022 2:02 PM To: RDIV Admin BDM CustomerRequests@redland.qld.gov.au> Subject: 179 Russell St Cleveland - WR request Hi Caroline

I noted WR57854 had

a resolution date of 09/11/2022 and there does not appear to have been any action taken.

Are you able to provide me with an update?

Kind Regards

#### **Richard Brouwer**

Insurance Program and Claims Coordinator Risk and Liability Services Redland City Council P +617 3843 8006



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects to Elders, past, present and future.

From: Caroline Farrugia <<u>Caroline.Farrugia@redland.qld.gov.au</u>> Sent: Wednesday, 2 November 2022 2:54 PM To: Richard Brouwer <<u>Richard.Brouwer@redland.qld.gov.au</u>> Subject: 179 Russell St Cleveland - WR request

Thanks Richard, WR57854 raised for this.

From: Richard Brouwer < <u>Richard.Brouwer@redland.gld.gol.a)</u>					
Sent: Wednesday, 2 November 2022 2:01 PM					
To: RDM Admin < <u>RDMCustomerRequests@redlard.qld.sov.au</u> >					
Subject:	179 Russell St Cleveland - WR request				

Hi team

Location: Cnr of Highview Drive and 179 Russell St Cleveland.

Could you please a WR for the hole to be filled and made safe and advise me of the refence number?

Photos below:

Kind Regards

### Richard Brouwer

Insurance Program and Claims Coordinator

Risk and Liability Services Redland City Council P +617 3843 8006



I acknowledge the traditional custodians of the lands and seas where I work. I pay my respects

to Elders, past, present and future.