



# Every \$100 of your rates enables Council to deliver a range of services

Maintaining our 1300 km road network, bridges, stormwater systems, trunk infrastructure and many council buildings such as public amenities.



Delivering water to more than 60,000 households and collecting wastewater from more than 52,000. This includes managing, operating and maintaining water and wastewater infrastructure. Council is also required to pass on State Government bulk water charges for drinking water.



Managing and maintaining more than 300 open spaces and infrastructure including pathways, parks and conservation areas, sporting venues, marine and foreshore protection.



Providing development assessment, planning and strengthening communities.



Collecting and disposing of waste from more than 62,000 households, plus providing recycling initiatives and waste education.



Providing customer service, governance and administration.



Operating community facilities such as libraries and galleries, Redland Performing Arts Centre and halls.



# Understanding your water bill

On your quarterly rates notice, three water supply charges appear.



## Water service charge

A fixed charge for connection to the city's water distribution network. This goes towards providing water to homes through more than 1300km of pipework.

## Water consumption charges

Two water consumption charges appear on your rates notice. These are 'user pays' charges calculated using water meter readings and are charged per kilolitre.

- **State Government Bulk Water Charge:** this charge makes up the majority of water consumption charges. Redland City Council is required to collect these charges on behalf of the State Government. Council purchases bulk water at a set price from the Queensland Government and recoups this cost based on usage.
- **Retail water consumption charge:** is also charged by Council to cover the cost of supplying water to homes including maintaining our pipes, pump stations and reservoirs.

## Ways to reduce your water consumption

- Using water-efficient appliances and fixtures.
- Regularly checking your water meter reading to identify possible water leaks.
- Being water wise around the house – head to Council's website for water saving tips.

