



News from your Local Councillor

Division 7

Alexandra Hills South/
Capalaba

Cr Murray Elliott (Deputy Mayor)

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April 2011

Dear residents of Division 7,

Wet weather and mowing

The long grass caused a great deal of angst for some residents and I thought I would explain the protracted delay. The inclement weather played a big part in Council's mowing operations over the two month period from early December 2010 to mid February 2011. Due to Council's reliance on heavy machinery to mow our parks efficiently, staff were not able to recommence operations until 14 January and then worked seven days a week to catch up and bring the parks back into the normal mowing pattern. The high level parks (mowed 26 times per year) in the city were done first, followed by the low level parks (mowed 18 times per year). Some of our parks are low lying and water build up prevented equipment entering these sites lest they became bogged.

I conduct my 'Meet Your Local Councillor' stand at the Alexandra Hills Shopping Centre every second Saturday between 9am and noon. This has met with great enthusiasm and I look forward to meeting you, so drop in and say hello.

Capital works

The following streets received new low noise asphalt paving:

- Alexandra Hills - Koorong Court, Lapford Court, Palana Drive, Pangela Court and Wandana Court
- Capalaba – Galaxy Court, Spirit Drive and United Court.

The following parks were upgraded and include the following works:

- bin enclosures at Hanover Drive Park, O'Gorman Street Park, Wimborne Road Park and David Parr Park
- upgraded fencing in Ackworth Place Park, Keynsham Street Park, Sussex Street Park, Frampton Street Park, Windemere Road Park, Wimborne Road park, O'Gorman Street Park, Chipping Drive Park, Redruth Road and Spirit Drive Park
- tree planting in Windemere Road Park, O'Gorman Street Park and Hyde Court Park
- replacement shade cloth over play equipment in Windemere and Keith Surridge Parks at Alexandra Hills.



Walking dogs off their leads

Residents are reminded that walking dogs off lead is an offence except in a designated off-leash area, and you will receive a \$200 fine if caught doing so. I receive quite a lot of calls from residents, particularly the elderly, who are alarmed when an unleashed dog comes bounding towards them. You may know your dog doesn't bite, but they don't. It can be a very stressful situation. Please put your dog on its lead and let everyone enjoy their walk.

Council's customer request system

Residents approach me from time to time requesting minor maintenance works to be done including trees, potholes and the like. I thought it may be a good time to explain the best ways to advise Council about attending to these matters. For those who have email access, rcc@redland.qld.gov.au is the general Council address or you can contact me at murray.elliott@redland.qld.gov.au, phone 3829 8999 or mail to PO Box 21, Cleveland 4163. Most requests are actioned within a few days, depending on the urgency of the matter. Issues like broken glass in sand areas are addressed immediately. I strongly advise when making contact that you ask for a customer request number, so if your item has not been fixed in a reasonable amount of time, staff or I can easily track the action undertaken.



ABANDONED SHOPPING TROLLEYS REMINDER
Report all abandoned shopping trolleys to this toll free number:
1800 010 335

Community Grants Program

Redland City Council provides financial assistance to support local community organisations to undertake projects that will benefit the Redlands community. These grants cover arts and cultural heritage, environment, community development, enterprise development, and sport and recreation. All grants are made on a one-off basis. For more information, please contact me or visit our website www.redland.qld.gov.au/CommunitySupport/Grants for applications and guidelines.

Home Assist Secure

If you are, or know someone who is over 60 years of age, the Home Assist Secure can help with repairs, maintenance and minor modifications around the home. Eligible clients who are also receiving an Australian Government pension or allowance can also receive financial assistance toward the labour component of work carried out through the program up to \$400 per year. If you would like further information, please give the Home Assist Secure team a call on 3383 7075.



Library services

The Mobile Library continues to service Division 7, making it available at David Parr Park on Cumberland Drive, Alexandra Hills. All Council library services are FREE. The Mobile Library has books for all ages (fiction and non-fiction, large and small print), videos, magazines, CDs, cassettes. Restricted access talking books for the visually impaired, community language and reading development resources are available on request. Internet surfing is FREE (bookings required).

NILS® - No Interest Loan Scheme

The No Interest Loan Scheme is designed to help low income earners gain access to a loan to purchase household items and appliances, medical equipment etc. No fees and charges apply – repayment is for the cost of the item ONLY.

Applicants must have a low income entitlement to a Health Card, have lived in the area for at least six months and be able to repay the loan (of up to \$1,000) in two years.

The scheme is run by the Saint Peter's Anglican Church Wynnum Community Service Fund and is operated by volunteers from Saint Peter's, Saint Paul's Manly and Saint George's Birkdale.

To apply, please phone 3348 7598 between 9am and 10.30am on the first and third Thursdays of the month or phone 3822 1110 between 2pm and 3.30pm on the second Thursday of the month.

Their motto is "A hand up – not a hand out".

Clothing charity bins

I would remind residents that charity bins are located in Windemere Road opposite the Alexandra Hills High School main entrance for your convenience. Your unwanted items will go a long way in supporting those less fortunate in our community.

Kind regards,

Murray Elliott

**Deputy Mayor and
Councillor for Division 7**
Redland City Council