

News from your Local Councillor Cr Lance Hewlett

COOCHIE EDITION





Shoreline management

The community reference group guiding Coochiemudlo Island's Shoreline Erosion Management Plan (SEMP) has now met three times to develop a brief for the external consulting experts.

The Coochie SEMP process kicked off at the end of last year with more than a dozen locals, some with relevant qualifications and experience and all with rich local knowledge, nominating for the reference group which I chair.

The meetings so far have developed the brief that is now being used to engage the external consulting experts, who will ultimately draft the SEMP.

The broader community, including Coochie locals, businesses and visitors, can find out more about the SEMP process, share their experiences, upload photographs and more through the Coochie SEMP project page at **yoursay.redland.qld.gov.au**.

Keep an eye out for a Coochie SEMP open house on the island.

Help us to serve you better

In 2017, Council processed more than 4000 customer requests in Division 4 alone.

Typically, these requests relate to issues such as barking and off-leash dogs, illegal dumping, water leaks, tree and vegetation issues, parking issues, road maintenance, development and rate inquiries, graffiti reports and upgrade requests.

This digital age allows us to connect with people easily and I personally processed more than 1000 customer requests. I would suggest that more than 40 percent of those were lodged through social media.

I am more than happy to receive any inquiry through any medium but it is essential that I am provided with your email address and a contact phone number as well as an accurate description of the issue, a geographical location (address, area description or Google map) and, if possible, a supporting photograph.

The more information that is provided, the easier it is for our customer service team to provide the required timely response.

A reference number can also be provided to you with any request and certainly makes it easy to follow up, if required.

If you do not have access to the internet, you can of course always phone our customer service team on 3829 8999 or myself directly on the numbers provided on this newsletter.

I am always happy to meet with you at your home or in Council offices.



New fencing installed

Late last year I was alerted to the fact that the Council-installed fencing between the Laurie Burns Recreation Reserve and the Melaleuca Wetlands was in an unrepairable state and had basically collapsed.

Last month, Council installed new fauna-friendly fencing that will define the boundaries of the wetland and serve to improve the protection of its environmental values. The space at the bottom of the fencing is designed to allow small animals and reptiles such as snakes and lizards to transition between the relevant zones without harm.







Barge ramp update

With work on the Coochie barge ramp about to progress, a temporary ramp will be built so that operations can continue as usual.

A start on the project was delayed briefly awaiting the relevant permits

Helping community

but that has been resolved and, by the time this newsletter arrives, I expect you will see activity on site.

The work is still scheduled to be completed this financial year, weather conditions.

mits conditions.

I was thrilled to see the seniors at the Victoria Point Community Hall proudly wearing their new uniforms that I helped provide though a grant.

The visit was made even more special by the fact it was Bess Harding's 96th birthday. Bess has been a resident of Salford Waters, Victoria Point, for the past 15 years and recalls with fond memories the official opening of the Sydney Harbour Bridge on her 10th birthday in 1932.

President Frank Mead said the seniors' club now had 75 members and continued to thrive.

I have been pleased to be able to help a range of very worthy organisations through my small grants program recently.

These include:

Boomerang Bags	\$300
Victoria Point High P&C Association	\$370
Victoria Point Senior Citizens Club	\$1290
Victoria Point Magic Football Club	\$1000
Redlands Netball Association	\$1000
Bayside Masters AFC	\$2500
Volunteer Marine Rescue Victoria Point Association	\$2500
Coochie Surf Life Savers	\$3000
Coochie Surf Life Savers Cleveland Senior Citizen's Club	\$3000 \$300



LOOKING GOOD: Seniors' club members in their uniforms and birthday girl Bess Harding.

Work in the pipeline

Council is expecting to start the refurbishment of the Coochiemudlo Foreshore East (Jetty) toilet in the next few months, with details currently being finalised. I will advise on a start date as soon as it is confirmed.

Meanwhile, planning for the new playground and shelters for Coochiemudlo Island's Foreshore East, Melaleuca Wetlands and Flinders Beach Foreshore parks is well advanced. The new playground will include a new custom treehouse-style play unit, a freestanding rope spinner, two-bay swing and a springer element in the shape of a boat. There will be sandstone blocks for seating and new turf.

Keep in touch

As part of my commitment to personally communicate and get feedback from local residents, I conduct regular Council information booths at Victoria Point Shopping Centre and Pelican's Nest.

I always post times and dates on my Facebook Page. Just send me a friend request to remain updated on many local issues and events.

I am also more than happy to meet with you in person at your home or in my Council office - all you need to do is phone 3829 8603 or 0421 880 371 to organise an appointment

Cr Lance Hewlett Division 4

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Please connect with me on Facebook to stay posted on all local issues.