



News from your local councillor

Cr Paul Gollè

Division 3: Cleveland/Thornlands/Victoria Point

June 2020

Dear resident,

I would like to thank you for your support in returning me as your representative for Division 3 and look forward to working with you for the benefit of our community and Redlands Coast.

As my eyes and ears in the community, I am always keen to hear your thoughts on issues which affect our area. Your feedback is important to me and to Council. I value and appreciate your compliments, suggestions and criticisms as they help me to help our community. This will be especially important as we make the decisions needed to get our city back on track following the impact of COVID-19. Where you need my assistance, I am available on email at

paul.golle@redland.qld.gov.au or you can call me on 3829 8618. For matters relating to customer service and direct Council support, contact Council direct on 3829 8999 or at rcc@redland.qld.gov.au

I will continue to keep you informed of Council's decisions, activities and planning of specific interest to Division 3 residents.



Cr Paul Gollè
Division 3



Help support local traders

Never has it been more important for our community to support local businesses.

One way is through Council's recently launched smartphone app which makes it easy to access bargains within Redlands Coast.



The free Redlands Coast Deals and Rewards App, designed to encourage local shopping by residents and visitors, can be downloaded for free via Apple App store or Google Play for android phones. If you enable notifications on your phone, it will alert you of deals as you walk past shops.

It is believed to be among the first apps of its type developed by a local government to support businesses across an entire city. It is also the first app initiative by Redland City Council. To learn more about the app or to sign up your business for free, visit the Redlands Coast website business opportunities page at redlandscoast.com.au/business-deals

Smart response

It was great to see the local response to COVID-19, including the SmartClinics respiratory clinic which opened at Alexandra Hills in partnership with the Department of Health. The clinic is specifically purposed to address 80 percent of respiratory cases including cough, cold, sore throat and other symptoms that may indicate COVID-19. The respiratory clinic is free to patients and is GP-led. You can book at www.hotdoc.com.au or by calling **1300 411 748**. It's at 189 Vienna Road.

Paperless billing

Ratepayers can now register to have their rates notice delivered by email.

It's as easy as visiting redland.qld.gov.au/myServices, where you can log into or register for myServices. Once logged in to myServices, go to the "myProperties" page and select "Send Rate Notice by email for this property".

Make sure you add Redland City Council to your email contact list to avoid your rates notice going to your junk or spam mailbox.

Better recycling

We all need to be careful about what we recycle, as putting the wrong item into your yellow-lid bin can cause problems for the sorting process.

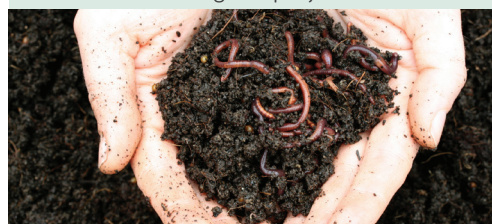
This means that an entire batch of recycling material cannot be processed as it has been contaminated.

The biggest offenders are pastic bags and dirty nappies, with one of each detected every minute during processing.

It is also worth considering setting up a home composting system or worm farm to help keep garden and food waste from going to landfill.

Council's IndigiScapes centre can offer helpful advice on how to do it. The team can be contacted at indigiscapes@redland.qld.gov.au.

The bonus is that you will be making free compost and fertiliser for your garden while doing your bit to minimise waste going to landfill. It's also a great project for the kids.



Your Council is here to help

Council has measures in place to ensure eligible ratepayers, community groups and clubs directly affected by COVID-19 can access provisions to waive, suspend or defer Council fees. Payment arrangements for rates and utility charges are also available to support you at this time.

Through our business support program, dedicated officers are also assisting local businesses and groups with information about the various government support programs available.

You can keep up to date with the support available and the COVID-19 measures still in place by staying connected with Council via our COVID-19 Business and Community page. The very helpful team at Council's Customer Contact Centre on 3829 8999 can also direct you from 8am-5pm Monday to Friday.

Getting Redlands Coast moving

Council has provided a \$2 million stimulus package so far to help residents, businesses and community and sports groups recover from the effects of COVID-19.

Council also has already put forward for funding 64 projects worth \$82.9 million that we will be ready to deliver under the Local Government Association of Queensland's job-creating Battleplan for Queensland Local Communities.

The city's "buy local" preference has also been strengthened, with the benefits already starting to flow through.

Council has established a dedicated webpage with industry-specific information and regular updates about government support packages, COVID-19 fact sheets and resources to support businesses at this time.

Future tourism campaigns are also being developed to promote and encourage post-COVID visitation to Redlands Coast.

Helping our clubs

Council is developing support packages for local sporting and community clubs, as well as offering assistance in accessing potential funding streams.

Clubs directly affected by COVID-19 can access Council's provisions to waive, suspend or defer Council fees.

A one-off contribution equivalent to three months of network charges has also been made available to clubs and associations directly affected by COVID-19 and registered under Council's Community Electricity Scheme.

Grants assistance

Council has introduced targeted grants to support local businesses and community organisations impacted by the COVID-19 pandemic totalling approximately \$290,000.

It has also focused its Advancing Regional Innovation Program budget to support businesses introducing innovation to their business operations of approximately \$80,000, bringing the total grants assistance pool to \$370,000. For details, go to Council's COVID-19 Business and Community page at redland.qld.gov.au

Public centres and spaces

Council is working to restore operations across the city, with popular services such as libraries already open under state rules with some restrictions.

For the latest on what's happening at the libraries, art galleries, Redland Performing Arts Centre, IndigiScapes and Animal Shelter, check Council's website.

Parks, playground equipment, dog off-leash areas, skate parks, outdoor exercise equipment, basketball hoops, picnic settings and barbecues have re-opened subject to state rules.

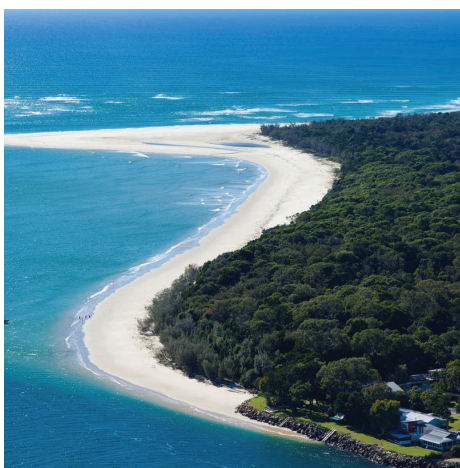
Watching your back

The Redland City Local Disaster Management Group continues to monitor COVID-19 developments around the clock and is working closely with state authorities and Councillors to ensure the safety and resilience of residents.

Stay informed

Council's recovery measures are guided by the State Government and its expert medical advice. You can monitor the latest state directives and advice by visiting the Queensland Health website at www.health.qld.gov.au/coronavirus

Supported by Council, a Disaster Chaplaincy Hotline has been established to help those affected by COVID-19. It operates daily from 8am-8pm on: [1800 841 106](tel:1800841106)



Caring for our coast

In 2020, Council began work on phase six of its Coastal Hazard Adaptation Strategy (CHAS), a city-wide plan that identifies key assets and values in Redlands Coast that are at risk from the likes of sea-level rise, storm tide inundation and erosion out to the years 2070 and 2100. The strategy will outline how Council, the Redlands Coast community and other stakeholders can adapt to these hazards and manage the risks. Phase six of the strategy involves Council identifying a list of potential adaptation options that will help safeguard our region long into the future. Council is seeking feedback from the community on what they value most about Redlands Coast and their understanding and experiences of coastal hazards via an online survey. The survey will be available from June 2020. More information on the strategy, and the survey, can be found on the project's Your Say page at yoursay.redland.qld.gov.au by searching Coastal Hazard Adaptation Strategy.

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