

Keeping our water supply fresh on Redlands Coast

Who is responsible for our water?

There are three parties responsible for the water supply on Redlands Coast, with Seqwater, Redland City Council and property owners all having a role to play in keeping our drinking water fresh.

Seqwater, which is owned by the State Government, supplies south-east Queensland with bulk water, and owns and operates the bores, dams, reservoirs, water sources and catchments across the region.

Redland City Council is the water retailer on Redlands Coast, and owns and operates the 1,300+ kilometre network of pipes (water mains), six pump stations and five reservoirs that distribute the bulk water to each property.

Property owners have responsibility for the water at the handover point – the water meter. From here, individual property owners are responsible for the pipes from the water meter to the building and internal and external plumbing and fixtures.



Drinking water quality

Seqwater and Redland City Council are jointly responsible for ensuring the drinking water supplied to each property's water meter is safe and meets the [Australian Drinking Water Guidelines](#)

This includes regular monitoring of a number of parameters to confirm that the treatment, systems and safeguards in place are working as intended.

[Seqwater's water quality data](#) can be found on the Seqwater website, while Council's water quality data can be found in the [Redland Water Drinking Water Quality Management Report](#) on Council's website

Council also ensures that materials used in its water infrastructure meet Australian/New Zealand Standards for use with potable water: for example, compliance with AS/NZS 4020.

What can you do as a householder to keep your drinking and cooking water fresh?

If you don't have a filter on your kitchen tap, you can keep drinking and cooking water fresh by following these steps:

- Use water from cold taps only.
- If the water hasn't been used for a period of time – for example, overnight or when returning from work or an outing – flush it through a tap or large appliance, such as a washing machine. This can be achieved without wasting water by doing your laundry, having a shower, flushing the toilet, running the dishwasher, or watering the garden before using water for drinking or cooking. Alternatively, run the tap you are planning to use for 10 seconds before using water for drinking or cooking.
- Fill water bottles, jugs and kettles in the evening after you have been using the water throughout the day rather than first thing in the morning.
- Flush cold water taps for about two to three minutes after long periods of non-use, such as when returning from holidays.

These tips are only necessary for water that is being used for cooking and drinking, not for bathing, washing clothes, watering the garden or other general purposes.

When renovating or building, householders should choose plumbing products that have been certified to [WaterMark](#).