

2020-2021 Operational Plan - Internal register of significant activities

Corporate Plan 2018-2023			Accountability			2020 - 2021 Operational Plan			Delivers on a Strategic Priority	Aligns to Corp. Register of strategies/plans	Project number (if applicable)
Vision Outcome	2023 Outcome	2018-2023 Commitment	Department Accountable	Group Accountable	Group Role	2020-2021 Number	2020-2021 Significant activity				
1. Healthy natural environment	1.1. Redland's natural assets including flora, fauna, habitats, biodiversity, ecosystems and waterways are managed, maintained and monitored.	Undertake ecological restoration activities on Council-owned and managed lands.	Infrastructure and Operations	City Operations	Lead	1.1.1	<b>Plan and progress a program to improve conservation management and protect natural assets.</b> a) Progress actions under the Redlands Coast Biosecurity Plan 2018-2023 for the control of weeds. b) Progress actions identified in the Wildlife Connections Plan 2018-2028. c) Optimise integrated conservation outcomes aligned with actions through fire management plans.		Redland Coast Biosecurity Plan 2018-2023		
			Community and Customer Services	Environment and Regulation	Contribute	1.1.2	<b>Provide clear guidelines on how Redland City Council will meet its biosecurity obligations, inform the Redlands Coast community and manage invasive plants, pest fish and pest animals under the Redlands Coast Biosecurity Plan 2018-2023.</b> a) Minimise the introduction and expansion of invasive biosecurity matter. b) Promote awareness and education of biosecurity and pest management. c) Provide effective management systems for pest control and enforcement activities. d) Review the implementation of the Redlands Coast Biosecurity Action Plan 2018-2023 to assess success of the actions.		Redlands Coast Biosecurity Plan 2018-2023		
			Community and Customer Services	Environment and Regulation	Contribute	1.1.3	<b>Geographically identify and provide priority actions for the management, enhancement and protection of core wildlife habitat and facilitate improved connection of wildlife corridors in alignment with the Wildlife Connections Plan 2018-2028.</b> a) Improve corridor habitat by identifying strategic areas for native vegetation planting, threat management and extension programs in identified corridor gaps and pinch points. b) Reduce impacts on corridors by enhancing the buffer on freehold land, and providing support to landholders in creating buffers of native vegetation to reduce the risk of edge effects along priority corridors. c) Reduce impacts on corridors by reviewing conservation land acquisition priorities.		Wildlife Connections Action Plan 2018-2023		
			Community and Customer Services	Environment and Regulation	Lead	1.1.4	<b>Conduct erosion and sediment control regulation to minimise environmental impacts from approved development activities.</b> a) Respond to and investigate customer service requests for erosion and sediment control. b) Monitor compliance with development approvals for sediment and erosion control matters.		Lower Brisbane - Redlands Coastal Catchment Action Plan 2018-2021		
			Infrastructure and Operations	City Operations	Contribute	1.1.5	<b>Continue to progress a program to plant one million native plants across Redlands Coast by 2026.</b> a) Progress actions identified in the Wildlife Connections Plan 2018-2028. b) Progress actions under the Redlands Coast Biosecurity Plan 2018-2023 for the control of weeds.		Redland Coast Biosecurity Plan 2018-2023		
	1.2. Threatened species are maintained and protected, including the vulnerable koala species.	Manage critical habitat for threatened species.	Community and Customer Services	Environment and Regulation	Lead	1.2.1	<b>Implement management actions for a viable koala population, and conserve and manage suitable habitat, in accordance with the Redland City Council Koala Conservation Action Plan 2016-2021.</b> a) Continue to collaborate with research bodies, government agencies and the Redlands Coast community to develop a robust understanding of koala population, health, ecology and movement to inform and strengthen koala conservation planning. b) Continue to support the creation of a connected, high quality network of koala habitats capable of supporting a long term, viable and sustainable population of koalas. c) Manage the impacts of threatening processes on koala populations by undertaking work s to reduce koala mortality. d) Increase understanding, connection to, and participation in, koala conservation actions and behaviours with the community.		Koala Conservation Action Plan 2016-2021	30261	
			Community and Customer Services	Environment and Regulation	Lead	1.2.2	<b>Enhance community education, awareness and involvement in environmental and wildlife management.</b> a) Deliver a wildlife education program which includes endangered, threatened and iconic species. b) Deliver IndigiScapes environment engagement activities to align with environmental strategies and plans, and respond to the Redlands Coast community.				
	1.3. Community and private landholder stewardship of natural assets increases.	Deliver education extension programs in land conservation and waterways management.	Community and Customer Services	Environment and Regulation	Lead	1.3.1	<b>Achieve improved environmental outcomes through extension programs delivered in accordance with adopted environmental strategies and plans.</b> a) Provide extension services with private land owners and the Redlands Coast community in accordance with identified priority areas. b) Facilitate the delivery of community bushcare programs in identified priority areas.				
	1.4. Visitors experience our natural assets through high standard facilities, trails, interpretation and low impact commercial ventures.	Map the range of experiences available to visitors and encourage the community's use of the City's popular conservation areas.	Infrastructure and Operations	City Operations	Lead	1.4.1	<b>Enhance the visitor experience of natural assets across Redlands Coast.</b> a) Undertake works to enhance the recreation values of all Redland City Council owned and managed conservation land. b) Expand and enhance park experiences and opportunities for visitors.	Sport, Education and the Arts		30628 30629	

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2. Green living	2.1. Council's policies and plans support ecologically sustainable development and respond to climate change issues.	Take a leadership role in the community and actively reduce Council's emissions and carbon footprint.	Community and Customer Services	Environment and Regulation	Lead	2.1.1	<b>Monitor Redland City Council's emissions and carbon footprint, and implement reduction strategies.</b> a) Continue to maintain and improve Council's carbon and energy dashboard. b) Continue to investigate renewable energy opportunities on Council assets. c) Deliver information promoting sustainable choices to the Redlands Coast community.				
	2.2. Sustainable building design (for example, solar panels and water tanks) is supported through education and advocacy.	Provide community education to encourage sustainable building design and alternative energy usage.	Community and Customer Services	Environment and Regulation	Lead	2.2.1	<b>Provide educational opportunities to the Redlands Coast community.</b> a) Deliver an online green living campaign incorporating sustainable elements and alternative energy usage.				
	2.3. Council's waste management plans address current and future needs, and include plans for closed landfills and regional collaboration.	Reduce the environmental impacts of Council's waste collection and resource recovery operations.	Infrastructure and Operations	Water and Waste Infrastructure	Lead	2.3.1	<b>Plan and deliver waste management services to meet current and future needs across Redlands Coast.</b> a) Finalise and adopt a new waste plan to align with the new Queensland Government's Waste Management and Resource Recovery Strategy. b) Participate in regional collaboration activities including a report on the regional expression of interest for waste and recycling solutions. c) Continue to investigate leachate management and remediation options at the Judy Holt Park northern batter.	A Smart City	Redland City Waste Reduction and Recycling Plan 2015-2020	55011 65047 55092	
	2.4. Council and the community actively recycle and reduce waste.	Partner with the community in diverting and minimising waste.	Infrastructure and Operations	Water and Waste Operations	Lead	2.4.1	<b>Provide kerbside recycling bins and encourage the Redlands Coast community to increase their recycling.</b> a) Collect and process recycling materials from residents. b) Provide flexible bin menu options to the community. c) Operate waste transfer stations.				
	2.5. Transport planning reflects a desire to maximise economic, environmental and liveability outcomes through quality road design, public transport, pedestrian and cycling strategies.	Advocate for improved access to innovative and high quality public transport services.	Community and Customer Services	City Planning & Assessment	Lead	2.5.1	<b>Manage planning for transport initiatives and services, and advocate for public transport across Redlands Coast.</b> a) Commence implementation of a travel behaviour campaign to encourage greater participation in alternative travel modes through the Active Travel Day and National Ride2Work Day. b) Commence development of a Redlands Coast Active Travel Plan.	Transport	Redlands Coast Transport Strategy		
		Continue to expand the pedestrian pathway and cycleway network.	Infrastructure and Operations	City Infrastructure	Lead	2.5.2	<b>Expand the footpath and cycleway network.</b> a) Undertake expansion projects for pathways. b) Continue detailed design on principal cycle network. c) Continue to plan, design and construct the Moreton Bay Cycleway within Redlands Coast.	Transport		40015 43715	
3. Embracing the bay	3.1. Council collaborates with partners to understand, nurture and protect Moreton Bay's marine health and values.	Engage in research activities to protect and restore the values of the bay.	Community and Customer Services	Environment and Regulation	Lead	3.1.1	<b>Monitor and develop strategies aimed at identifying priority areas to inform decision making and improve aquatic environments.</b> a) Finalise the Redlands Coast Bay and Creeks Plan. b) Contribute to deliver the Lower Brisbane - Redlands Coastal Catchment Action Plan 2018-2021. c) Participate in relevant partnerships and networks that foster catchment management and improved water quality. d) Undertake catchment water quality monitoring. e) Monitor recreational water quality.		Redlands Coast Bay and Creeks Plan		
	3.2. Communities on the islands and foreshores enjoy equitable access to development opportunities and community services.	Plan, provide and advocate for essential social infrastructure and appropriate development opportunities for the islands and foreshores.	Community and Customer Services	Community and Economic Development	Lead	3.2.1	<b>3.2.1 Work with island communities to identify and understand community service issues and responses.</b> a) Collaborate with government and community organisations to identify and attract funding, and investment opportunities for island communities. b) Advocate for expanded services on the Southern Moreton Bay Islands (SMBI) to meet the specific needs of the islands' ageing population and young people. c) Facilitate the development of a community governance and assurance model to support sustainable and seamless community service delivery on SMBI.	Sport, Education and the Arts			
	3.3. Our community is ready for and adapting to changing coastlines, storm tide and severe weather.	Review and finalise Council's Climate and Energy Action Plan.	Infrastructure and Operations	City Infrastructure	Lead	3.3.1	<b>Continue to develop and implement the Redland City Council Coastal Adaptation Strategy.</b> a) Continue to deliver the Coastal Hazards Adaptation Strategy. b) Continue to develop implementation plans for the Amity Point and Coochiemudlo Island shoreline erosion management plans.		Coastal Hazards Adaptation Strategy	71059	
	3.4. Redland City's residents and visitors can easily access the foreshore and use recreation infrastructure for boating and non-boating activities.	Improve access to the bay for environmentally sensitive recreation activities.	Infrastructure and Operations	City Infrastructure	Lead	3.4.1	<b>Improve access provisions to Moreton Bay.</b> a) Progress towards a precinct management approach to planning for the delivery of Redland City Council's recreation marine infrastructure.	Transport		30265; 0493; 30610; 0639; 30640; 0054; 71059; 0019; 30111; 70130	
	3.5. Priority Development Areas support equitable outcomes for island residents, such as access to transport and facilities.	Oversee the management of Redland City's Priority Development Areas.	Community and Customer Services	To be determined at ELT	Lead		This commitment is planned to be delivered under Outcome 6.6.			Standard comment for reporting e.g. Progress of this activity is reported in 6.6 Development will be facilitated specifically in the Toondah Harbour Priority Development Area (PDA) and Weinam Creek PDA with a focus on economic growth.	

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4. Quandamooka Country	4.1. Council's organisational and staff capacity to deliver positive outcomes for Aboriginal communities, including the Quandamooka People, is improved through policy, cultural awareness training and cultural heritage training for elected members and Council staff.	Acknowledge local Aboriginal people by formally recognising traditional owners in Council ceremonies and implementing culturally appropriate meeting protocols.	Organisational Services	Corporate Governance	Lead	4.1.1	<b>Implement culturally appropriate protocols and promote traditional knowledge.</b> a) Develop Redland City Council's Aboriginal and Torres Strait Islanders Community Guideline. b) Continue to implement actions in the Kanara Malara – One People 2019 – 2021: Internal Redland City Council Reconciliation Action Plan,H38 that are relevant to internal stakeholders. c) Develop and continue to arrange cultural heritage and cultural awareness training for employees and elected members. d) Coordinate a forward program of consultation and engagement with the Quandamooka Yoolooburrabee Aboriginal Corporation that includes relationship development and specific Council projects on Quandamooka Country.				
	4.2. Council's and the community's respect and understanding of the Quandamooka Peoples' relationship with their traditional land and waters continue to improve.	Promote traditional knowledge and increase the profile of Aboriginal heritage through cultural tourism, events and communications activities.	Organisational Services	Communication, Engagement and Tourism	Contribute	4.2.1	<b>Promote awareness and understanding of Quandamooka culture.</b> a) Promote Quandamooka culture through Redland City Council channels including digital media, publications and events.	Sport, Education and the Arts			
			Organisational Services	Corporate Governance	Lead	4.2.2	<b>Promote Indigenous events and celebrate Quandamooka and Aboriginal and Torres Strait Islander culture.</b> a) Engage and coordinate key internal and external stakeholders' involvement in the National Aborigines and Islanders Day Observance Committee (NAIDOC) and National Reconciliation Week. b) Promote cultural awareness to employees through NAIDOC week celebrations, the NAIDOC ambassador program, thank you events and discussions. c) Continue to implement actions in the Kanara Malara – One People 2019 – 2021: Internal Redland City Council Reconciliation Action Plan, that are relevant to external stakeholders.	Sport, Education and the Arts			
	4.3. Council continues to support and resource the delivery of commitments under the Indigenous Land Use Agreement (ILUA) with the Quandamooka People.	Monitor, liaise and support teams working to deliver Council's commitments under the ILUA.	Organisational Services	Corporate Governance	Lead	4.3.1	<b>Support delivery of the Indigenous Land Use Agreement (ILUA) commitments.</b> a) Manage Redland City Council's commitments under the ILUA by coordinating with the ILUA Consultative Committee and the Protecting Sea, Land and Environment Committee. b) Monitor progress of the ILUA activities delivered by key internal stakeholders, and report to Council's Executive Leadership Team quarterly. c) Continue to work collaboratively with the Quandamooka Yoolooburrabee Aboriginal Corporation.				
	4.4. Council works with the Quandamooka Traditional Owners to help them achieve their goal of establishing North Stradbroke Island (Minjerribah) as a global eco-cultural tourism destination.	Engage the traditional owners regarding economic development opportunities through the State Government's North Stradbroke Island Economic Transition Strategy and Redland City Economic Development Framework 2014-2041.	Community and Customer Services	Community and Economic Development	Lead	4.4.1	<b>Contribute to the implementation of the Queensland Government's Minjerribah Futures transition program and the Redland City Economic Development Framework 2014-2041.</b> a) Engage with the Quandamooka Yoolooburrabee Aboriginal Corporation regarding economic development opportunities.	Economic Development	Redland City Economic Development Framework 2014-2041		
5. Wise planning and design	5.1. Growth and development in the city is sustainably managed through the adoption and implementation of the Redland City Plan and Local Government Infrastructure Plan.	Develop and implement a transport strategy for Redland City.	Community and Customer Services	City Planning & Assessment	Lead	5.1.1	<b>Manage planning for transport initiatives and services across Redlands Coast.</b> a) Commence development of an Active School Travel Program. b) Investigate the opportunity for a second deployment of autonomous vehicle trial on the mainland of Redlands Coast.	Transport	Redlands Coast Transport Strategy		
		Implement the new Redland City Plan including the new Local Government Infrastructure Plan.	Community and Customer Services	City Planning & Assessment	Lead	5.1.2	<b>Ensure infrastructure necessary to support growth across Redlands Coast is provided through the development assessment process and capital works program.</b> a) Liaise with relevant internal stakeholders to ensure Local Government Infrastructure Plan projects are appropriately recognised in the annual capital budget and 10 year capital program.	City Planning	Local Government Infrastructure Plan		
		Infrastructure and Operations	Water and Waste Infrastructure	Contribute	5.1.3	<b>Develop a wastewater treatment plant strategy and master plan.</b> a) Undertake capacity assessments for wastewater treatment plants in each catchment. b) Develop the long-term strategy. c) Undertake sampling to support the development of the strategy.			63212		
		Infrastructure and Operations	Water and Waste Infrastructure	Contribute	5.1.4	<b>Develop solutions to upgrade the Capalaba Wastewater Treatment Plant.</b> a) Review the recommended strategy from the options analysis. b) Finalise a comprehensive business case for budget adoption process. c) Procure concept design and technical specifications for the adopted option.			63178		
		Community and Customer Services	City Planning & Assessment	Lead	5.1.5	<b>Finalise the Cleveland Centre Traffic and Transport Strategy.</b> a) Submit the Strategy for endorsement.	Transport	Redlands Coast Transport Strategy			
		Community and Customer Services	City Planning & Assessment	Lead	5.1.6	<b>Maintain the Redland City Plan to ensure it reflects best practice and is responsive to Redlands Coast community expectations.</b> a) Manage a regular program of amendments.	City Planning	Redland City Plan			

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	5.2. Redland City's character and liveability are enhanced through a program of master planning, place-making and centre improvement strategies, including maximising opportunities through the catalyst Toondah Harbour Priority Development Area and Redlands Health and Wellness Precinct projects to build a strong and connected Cleveland.	Continue Council's ongoing program of centre activity planning, place-making and centre improvement strategies and undertake integrated master planning of Cleveland centre, including Cleveland central business district, Toondah Harbour Priority Development Area, Redlands Health and Wellbeing Precinct and employment precincts.	Community and Customer Services	Community and Economic Development	Lead	5.2.1	<b>Coordinate a place management program for key activity centres and contribute to master planning for precincts.</b> a) Contribute to activating a legislative pathway for delivering the Redlands Health and Wellness Precinct Master Plan. b) Continue to finalise the Capalaba Place Master Plan and detailed design for revitalisation of the Capalaba Town Centre. c) Develop an approach for place management for Redlands Coast centres.	Economic Development  A Smart City	Redlands Health and Wellness Precinct Master Plan		
			Community and Customer Services	City Planning & Assessment	Contribute	5.2.2	<b>Coordinate planning and guidance for future development and infrastructure delivery for local areas across Redlands Coast.</b> a) Continue to progress the structure plan for the South West Victoria Point Local Plan. b) Continue investigations to inform preferred future use of land identified as the Southern Thornlands Potential Future Growth Area. c) Commence preparation of a framework to establish an ongoing local area/precinct planning program. d) Continue investigations to inform a roadmap for a long-term infrastructure needs plan for the Southern Moreton Bay Islands.	City Planning	Redland City Plan		
			Community and Customer Services	City Planning & Assessment	Contribute	5.2.3	<b>Identify and protect places of European heritage significance.</b> a) Commence implementation of the Local European Heritage City Plan amendment package with supporting incentives.	City Planning	Redland City Plan		
			Community and Customer Services	Community and Economic Development	Contribute	5.2.4	<b>Progress the Redlands Coast Adventure Sports Precinct Project.</b> a) Confirm site selection. b) Undertake detailed master planning. c) Progress partnership opportunities for the Precinct delivery. d) Pursue a venue opportunity for the 2032 Olympic and Paralympic Games.	Economic Development  Sport, Education and the Arts	Redland City Economic Development Framework 2014-2041	20665	
	5.3. An effective and efficient development assessment process delivers quality development that is consistent with legislation, best practice and community expectations.	Review and simplify assessment processes to reduce development transaction times and costs.	Community and Customer Services	City Planning & Assessment	Lead	5.3.1	<b>Maintain effective systems and processes that underpin quality and timely decision making for development applications.</b> a) Amend systems and processes to ensure effective implementation of planning instruments.	City Planning	Redland City Plan		
	5.4. Regional collaboration and targeted advocacy drives external funding for key infrastructure upgrades and enhanced community outcomes.	Collaborate regionally on growth management, including land use, transport and infrastructure planning, costing and delivery.	Community and Customer Services	Community and Economic Development	Lead	5.4.1	<b>Contribute to implementation of a South East Queensland (SEQ) City Deal.</b> a) Participate in regional collaboration initiatives and targeted advocacy, including participation in Council of Mayors SEQ advocacy and economic development working groups. b) Promote collaborative economic outcomes through the Regional Development Australia Logan & Redlands' initiatives.	Economic Development  A Smart City			
	6. Supportive and vibrant economy	6.1. Council supports infrastructure that encourages business and tourism growth.	Implement Redland City Tourism Strategy and Action Plan 2015-2020	Organisational Services	Communication, Engagement and Tourism	Lead	6.1.1	<b>Develop Redlands Coast Destination Management Plan 2021-2026.</b> a) Develop a Redlands Coast Destination Management Plan 2021-2026 in collaboration with the local tourism industry and stakeholders.	Economic Development	Redland City Tourism Strategy and Action Plan 2015-2020	
Develop and implement a Smart Cities framework to promote innovation and connectivity in Redland City.			Community and Customer Services	Community and Economic Development	Lead	6.1.2	<b>Implement the Redlands Coast Smart and Connected Cities Strategy.</b> a) Finalise and commence implementation of the Redlands Coast Smart and Connected Cities Strategy. b) Collaborate with industry stakeholders to identify opportunities for infrastructure to support smart cities initiatives.	A Smart City	Smart Cities Strategy		
6.2. Redland City delivers events, activities and performances that bring economic and social benefits to the community.		Implement Redland City Events Strategy and Action Plan 2017-2022.	Organisational Services	Communication, Engagement and Tourism	Lead	6.2.1	<b>Deliver actions in the Redland City Events Strategy and Action Plan 2017-2022.</b> a) Deliver a Redlands Coast Events Attraction prospectus.	Economic Development	Redland City Events Strategy and Action Plan 2017-2022		
			Community and Customer Services	Community and Economic Development	Contribute	6.2.2	<b>Deliver events, activities and workshops that contribute to bring economic and social benefits for the Redlands Coast community.</b> a) Deliver business workshops to the Redlands Coast business sector. b) Deliver a Careers Expo for young people. c) Deliver a Health Care and Social Assistance Industry Summit. d) Deliver a Young Leaders Summit in partnership with the community. e) Sponsor community events and activities to celebrate Youth Week and Seniors Month.	Economic Development			
		Identify and implement a new destination brand for the City that supports tourism, economic growth and city pride.	Organisational Services	Communication, Engagement and Tourism	Lead	6.2.3	<b>Continue to roll-out the City's new destination brand, Redlands Coast - Naturally Wonderful.</b> a) Promote the brand through integrated marketing channels.	Branding Identity			

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	6.3. Council's involvement in the State Government's North Stradbroke Island Economic Transition Committee supports and aligns with Council's strategic objectives, which help deliver long-term economic sustainability for North Stradbroke Island (Minjerribah).	Continue to work with Quandamooka Yoolooburrabee Aboriginal Corporation (QYAC), local business groups and relevant government agencies to deliver on priority issues.	Community and Customer Services	Community and Economic Development	Lead	6.3.1	<b>Coordinate Redland City Council's involvement in the implementation of the Queensland Government's Minjerribah Futures transition program.</b> a) Liaise with Queensland Government agencies and stakeholders regarding project implementation of the Minjerribah Futures transition program. b) Participate in the Minjerribah Futures Reference Group.	Economic Development	North Stradbroke Island Economic Transition Strategy		
	6.4. Council receives a return on the community's investment in land to enhance economic and community outcomes.	Identify opportunities to partner with the private sector to develop and commercialise sites and provide community infrastructure.	Community and Customer Services	Environment and Regulation	Lead	6.4.1	<b>Identify and develop strategic opportunities for Redland City Council land holdings.</b> a) Manage Council's strategic land investment to ensure appropriate Redlands Coast community and economic outcomes are considered, including for end uses.	Economic Development			
	6.5. Growth in key sectors identified in Council's Economic Development Framework is supported through the development and implementation of action plans by the Industry Economic Development Advisory Board.	Continue to support the Redlands Economic Development Advisory Board.	Community and Customer Services	Community and Economic Development	Lead	6.5.1	<b>Provide secretariat support for the Redland City Economic Development Advisory Board (EDAB).</b> a) Coordinate board meetings. b) Prepare a report to update Redland City Council following each board meeting. c) Develop the EDAB Annual Report.	Economic Development			
Continue to develop and implement action plans identified in the Redland City Economic Development Framework 2014-2041.		Community and Customer Services	Community and Economic Development	Lead	6.5.2	<b>Deliver industry-enabling action plans and a targeted investment attraction strategy.</b> a) Continue to implement the Redland City Education and Training Industry Sector Plan 2018-2023. b) Continue to implement the Redland City Health Care and Social Assistance Industry Sector Plan 2018-2023. c) Continue to implement the Redland City Rural Enterprises Industry Sector Plan 2019-2024. d) Continue to develop a Manufacturing Industry Sector Plan. e) Continue to develop an Investment Attraction Plan.	Economic Development Sport, Education and the Arts	Education and Training Industry Sector Plan 2018-2023 Health Care and Social Assistance Industry Sector Plan 2018-2023 Rural Enterprises Industry Sector Plan 2019-2024 Investment Attraction Plan Manufacturing Industry Sector Plan			
		Community and Customer Services	Community and Economic Development	Lead	6.5.3	<b>Review Redland City Council's economic recovery response to COVID-19.</b> a) Continue to monitor the impact of COVID-19 on key industry sectors. b) Deliver a program of assistance to business, to support economic recovery.					
	6.6. Development will be facilitated specifically in the Toondah Harbour Priority Development Area (PDA) and Weinam Creek PDA with a focus on economic growth.	Continue to work with Economic Development Queensland and stakeholders to achieve environment and planning approvals and develop opportunities including mixed-use, medium residential, tourism and retail-based development, ferry terminals, marina, water transport services and improved public space.	Community and Customer Services	Community and Customer Services	Lead	6.6.1	<b>Facilitate the Toondah Harbour Priority Development Area (PDA) in partnership with Economic Development Queensland.</b> a) Manage Redland City Council's interests in accordance with the PDA Development Agreement.	Economic Development			
Community and Customer Services			Community and Customer Services	Lead	6.6.2	<b>Facilitate the development of the Weinam Creek Priority Development Area (PDA) in partnership with Economic Development Queensland.</b> a) Finalise a revised master plan for the Weinam Creek PDA and manage progress of the development.	Economic Development A Smart City				

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7. Strong and connected communities	7.1. Festivals, events and activities bring together and support greater connectivity between cross-sections of the community.	Continue to implement an ongoing arts program that recognises, displays and develops cultural diversity in the Redlands.	Community and Customer Services	Community and Cultural Services	Lead	7.1.1	<b>Celebrate the cultural life of Redlands Coast.</b> a) Continue to develop new initiatives, encourage new audiences and promote a unique identity for the Redlands Coast community. b) Continue to provide interpretative spaces and experiences to cater for the interests of families, young people and the wider community, which are accessible to people of all ages and abilities.							
	7.2. Council maximises community benefit from the use of its parklands and facilities by improving access to, and the quality and shared use of, public spaces and facilities by groups for sporting, recreational and community activities.	Undertake planning for sports land and facilities to meet future growth needs of the city.	Community and Customer Services	Community and Economic Development	Contribute	7.2.1	<b>Plan, provide and advocate for essential social infrastructure for Redlands Coast community activities.</b> a) Continue to develop the Stronger Communities Strategy. b) Commence development of Stronger Communities Action Plans. c) Finalise and commence implementation of the Age Friendly City Plan. d) Continue to investigate opportunities for new multi-purpose community facilities. e) Continue to investigate opportunities to optimise Redland City Council's community facilities.		Stronger Communities Strategy Age Friendly Cities Strategy Redland Youth Strategy 2015-2020 SMBI Community Plan 2030					
							Infrastructure and Operations	City Operations	Contribute	7.2.2	<b>Improve sport and recreation club sustainability and strategic planning.</b> a) Establish partnerships with Queensland sporting organisations or peak bodies to achieve mutually beneficial outcomes focussed on facility development, club sustainability and participation strategy. b) Conduct club networking sessions for clubs to share knowledge, discuss challenges and outline sport specific initiatives and successes.			
							Infrastructure and Operations	City Infrastructure	Lead	7.2.3	<b>7.2.3 Plan for effective sport and recreation across Redlands Coast.</b> a) Continue to develop the Redlands Coast Regional Sport and Recreation Precinct at Heinemann Road, Redland Bay. b) Develop an implementation action plan including planning for the optimisation of existing facilities, and planning for sport and recreation across Redlands Coast.	Sport, Education and the Arts	Heinemann Road Master Plan  Heinemann Road action plan	30603
							Community and Customer Services	Environment and Regulation	Lead	7.2.4	<b>Plan for future uses of the Birkdale land and Willard's Farm site.</b> a) Continue planning to develop a vision for the Birkdale land site. b) Continue planning to develop a future use statement for Willard's Farm.		Amended 16-7-2020 as requested by CIG See A4719601 for details	30283
	7.3. Council's assessment of community issues and needs provides timely opportunities to pursue grants and partnerships that realise long-term benefits.	Support community groups, including the arts, cultural, sport and recreation groups, through advocacy and by helping them to identify and secure funding streams and develop skills including networking, governance, engaging volunteers and business management.	Community and Customer Services	Community and Economic Development	Lead	7.3.1	<b>Deliver Redland City Council's Community Grants and Sponsorship Program.</b> a) Continue to deliver and refine Council's Community Grants and Sponsorship Program to ensure grant investment outcomes are achieved for the Redlands Coast community.							
							Community and Customer Services	Environment and Regulation	Contribute	1.1.2	<b>Provide clear guidelines on how Redland City Council will meet its biosecurity obligations, inform the Redlands Coast community and manage invasive plants, pest fish and pest animals under the Redlands Coast Biosecurity Plan 2018-2023.</b> a) Minimise the introduction and expansion of invasive biosecurity matter. b) Promote awareness and education of biosecurity and pest management. c) Provide effective management systems for pest control and enforcement activities. d) Review the implementation of the Redlands Coast Biosecurity Action Plan 2018-2023 to assess success of the actions.		Redlands Coast Biosecurity Plan 2018-2023	
	7.5. The community's preparedness for disasters is improved through community education, training and strong partnerships between Council and other agencies.	Continue to foster community resilience and coordinate the community's response to disaster events.	Community and Customer Services	Environment and Regulation	Lead	1.1.4	<b>Conduct erosion and sediment control regulation to minimise environmental impacts from approved development activities.</b> a) Respond to and investigate customer service requests for erosion and sediment control. b) Monitor compliance with development approvals for sediment and erosion control matters.		Lower Brisbane - Redlands Coastal Catchment Action Plan 2018-2021					
							Infrastructure and Operations	City Operations	Contribute	1.1.5	<b>Continue to progress a program to plant one million native plants across Redlands Coast by 2026.</b> a) Progress actions identified in the Wildlife Connections Plan 2018-2028. b) Progress actions under the Redlands Coast Biosecurity Plan 2018-2023 for the control of weeds.		Redland Coast Biosecurity Plan 2018-2023	
		Manage critical habitat for threatened species.	Community and Customer Services	Environment and Regulation	Lead	1.2.1	<b>Implement management actions for a viable koala population, and conserve and manage suitable habitat, in accordance with the Redland City Council Koala Conservation Action Plan 2016-2021.</b>		Koala Conservation Action Plan 2016-	30261				

Corporate Plan 2018-2023			Accountability			2020 - 2021 Operational Plan					
Vision Outcome	2023 Outcome	2018-2023 Commitment	Department Accountable	Group Accountable	Group Role	2020-2021 Number	2020-2021 Significant activity	Delivers on a Strategic Priority	Aligns to Corp. Register of strategies/plans	Project number (if applicable)	
8. Inclusive and ethical governance	8.1 Council's Information Management Strategy and technology systems are engineered to increase efficiency and provide excellent customer service outcomes.	Implement Council's Information Management Strategy.	Organisational Services	Corporate Services	Lead	8.1.1	<b>Build on Redland City Council's software digital transformation.</b> a) Continue to implement Council's corporate performance management system to enhance strategic reporting. b) Continue to transition the financial system to cloud ready software as a service. c) Create a cloud roadmap for Council. d) Progress fibre connectivity for Redlands Coast.				
	8.2. Council produces and delivers against sustainable financial forecasts as a result of best practice Capital and Asset Management Plans that guide project planning and service delivery across the city.	Continue to strengthen our asset and service management to ensure the efficient and effective delivery of value to our community.	Organisational Services	Strategic Asset & Portfolio Management	Lead	8.2.1	<b>Improve Redland City Council asset management.</b> a) Continue to implement the Strategic Asset Management Plan 2019-2029. b) Develop processes and mechanisms to continuously improve decision making in asset management. c) Enhance 10 year capital planning to ensure accuracy and long-term financial sustainability.		Strategic Asset ManagementPlan		
	8.3. Implementation of the Corporate Plan is well coordinated across Council and through a delivery mechanism that provides clear line of sight, accountability and performance measurement for all employees.	Implement, monitor and report on progress of the Corporate Plan.	Organisational Services	People, Culture and Operational Performance	Lead	8.3.1	<b>Develop and implement a new corporate plan.</b> a) Engage the Councillors and the Redlands Coast community on a new corporate plan. b) Develop the new Corporate Plan 2021-2026. c) Undertake activities to implement and monitor the new corporate plan.	A Smart City			
						8.3.2	<b>Improve strategic alignment and delivery.</b> a) Develop processes and mechanisms to implement strategic service planning. b) Improve the alignment, quality and efficiency of corporate performance reporting.				
						8.3.3	<b>Improve alignment between individual and Redland City Council performance.</b> a) Continue to promote MyGoals conversations that align individual contribution with Council objectives through upskilling managers on coaching conversations.				
						8.3.4	<b>Deliver the Procurement Transformation Program.</b> a) Implement strategic contracting procedures including a forward contracting plan and the Corporate Procurement Policy and Procurement Manual. b) Implement procurement activities for systems, people capability, governance and leadership.	A Smart City			
						8.3.5	<b>Prioritise, define and manage Redland City Council's portfolio of projects.</b> a) Review and implement the capital portfolio prioritisation model, ensuring alignment with, and assessment against affordability and portfolio deliverability criteria. b) Work in partnership with key stakeholders to define, develop and deliver the portfolio. c) Continue to mature portfolio management and delivery through performance evaluation, lessons learned, and implementing improvements to portfolio planning, processes, tools and capabilities.				
	8.4. A continuous improvement focus underpins the organisation, creating a supportive environment for ideas and positive, well-managed change that enhance internal and external outcomes.	Support employees by providing clear direction and extensive training, including the use of new technology.	Office of the CEO	People and Culture	Lead	8.4.1	<b>Continue to build a diverse and inclusive culture that enables cooperation, innovation and change to enhance outcomes.</b> a) Embed Redland City Council's diversity and inclusion training plan to create awareness and understanding of diversity within Council.				
						Organisational Services	People, Culture and Operational Performance	Contribute	8.4.2	<b>Support and enable improvement and innovation.</b> a) Implement a benefits framework to facilitate the capture and re-investment of benefits from improvement and innovation initiatives across Redland City Council. b) Support an internal smart cities approach through the provision of tools and capability development.	
	8.5 Council uses meaningful tools to engage with the community on diverse issues so that the community is well informed and can contribute to decision making.	Continue to provide opportunities for the community to actively and meaningfully participate in Council's decision making.	Organisational Services	Communication, Engagement and Tourism	Lead	8.5.1	<b>Conduct community engagement on a diverse range of issues.</b> a) Use a range of tools to inform the Redlands Coast community about Redland City Council programs and initiatives, and seek community views on a range of issues.				

Footnote for 8.3.2 - <sup>[1]</sup> This strategic planning for infrastructure initiative was funded in 2019 under the Maturing the Infrastructure Pipeline Program, administered by the Department of State Development, Manufacturing, Infrastructure and Planning.