

# Fact Sheet

## Water and Wastewater Charges 2025/26 Non-Residential

### Water

Water charges are set as a two part tariff – a fixed access charge and a consumption charge. These charges contribute to building, maintaining and replacing water mains, pipes, pump stations, reservoirs, hydrants and other water supply infrastructure to ensure customer water demands are met, and are levied in accordance with *Section 94 of the Local Government Act 2009*, the *South-East Queensland Water (Distribution and Retail Restructuring) Act 2009* and *Schedule 3 of the Water Supply (Safety and Reliability) Act 2008*.

### Fixed Water Access Charges

The size of each meter servicing each lot on your property determines your fixed water access charge.

For Community Title Scheme properties, a fixed access charge will be levied on the main meter and apportioned by lot entitlement to each lot owner. No fixed access charge applies to sub-meters or fire bypass meters.

Commercial and Industrial		
Meter Size	Charge per year	Charge per quarter
20mm	\$490.28	\$122.57
25mm	\$766.16	\$191.54
32mm	\$1,255.40	\$313.85
40mm	\$1,961.44	\$490.36
50mm	\$3,064.76	\$766.19
80mm	\$7,845.76	\$1,961.44
100mm	\$12,259.08	\$3,064.77
150mm	\$27,582.80	\$6,895.70

For further information, please refer to Council's 2025-26 Budget Publication.

### Water Consumption Charges

There are two components to your water consumption charges, the state bulk water charge and the local government retail and distribution charge. The state bulk water charge is the amount that is charged by the state government for the purchase of water. The local government retail and distribution charge is the cost for council to deliver the water to you. These components are shown as separate items on your water summary included with the quarterly rate notice. Water meters are read quarterly, so it is important that you provide access to the water meter.

Water Consumption is charged on your actual usage and is therefore charged in arrears.



The rate notice to issue in July 2025 is based on consumption from January 2025 to June 2025 depending on when in the meter reading cycle your meter is read so the 2024/2025 consumption rates will apply.

The rate notice to issue in October 2025 is based on consumption from April 2025 to September 2025 depending on when in the meter reading cycle your meter is read so some consumption is charged at 2024/2025 consumption rates and some consumption is charged at the 2025/2026 consumption rates.

The rate notices issued in January 2026 and April 2026 will have consumption charges all at the 2025/2026 rates.

<b>2024/2025 Financial Year Water Consumption Charges</b> <i>*these charges were used on the July 2024 rate notice and the October 2024 rate notice (pro-rated)</i>			
Description	Retail Water Price (RCC) per kL	State Bulk Water Price per kL	Total Price Per kL
Non – residential (Commercial or Industrial)	\$1.674	\$3.444	\$5.118

<b>2025/2026 Financial Year Water Consumption Charges</b> <i>*these charges will be used from the October rate notice onwards (pro-rated)</i>			
Description	Retail Water Price (RCC) per kL	State Bulk Water Price per kL	Total Price per kL
Non – residential (Commercial or Industrial)	\$1.875	\$3.517	\$5.392

## Wastewater

### Fixed Wastewater Charges

The Wastewater Fixed Access charge is set as one tariff based on sewer units. Commercial and industrial properties are charged on a per lot and/or, per pedestal or equivalent pedestal (urinal) basis. This charge contributes to building, maintaining and replacing wastewater pipes and infrastructure, wastewater pump stations and treatment plants and the treatment of wastewater. The charges are levied in accordance with *Section 94 of the Local Government Act 2009*, the *South-East Queensland Water (Distribution and Retail Restructuring) Act 2009* and the *Water Supply (Safety and Reliability) Act 2008*.

Type	Description	Charge per year
Wastewater Fixed Access Charge	Units calculated as follows: 25 units for the first pedestal/urinal and 20 units for each additional pedestal/urinal	\$36.60 per unit

*Example – If the property has three pedestals the wastewater charge is for 25 units + 20 units + 20 units = 65 units or \$2,379.00 per year / \$594.75 per quarter*