



News from your Local Councillor

Cr Lance Hewlett

Help us to serve you better

In 2017, Council processed more than 4000 customer requests in Division 4 alone.

Typically, these requests relate to issues such as barking and off-leash dogs, illegal dumping, water leaks, tree and vegetation issues, parking issues, road maintenance, development inquiries, rate inquiries, graffiti reports and upgrade requests.

This digital age allows us to connect with people easily.

Personally, I processed more than 1000 customer requests and I would suggest that more than 40 percent of those were lodged through social media.

I am more than happy to receive any inquiry through any medium but it is essential that I am provided with your email address and a contact phone number, as well as an accurate description of the issue, a geographical location (address, area description or Google map) and, if possible, a supporting photograph.

The more information that is provided, the easier it is for our customer service team to provide the required response in an appropriate time frame.

A reference number can also be provided to you with any request and certainly makes it easy to follow up, if required.

If you do not have access to the internet, you can of course always phone our customer service team on 3829 8999 or myself directly on the numbers provided.

I am always happy to meet with you at your home or in Council offices.

Cr Lance Hewlett Division 4

Please connect with me on Facebook to stay posted on all local issues.



HISTORY: Enjoying time with locals at the new Rotary Heritage Library.

Museum boost

I was privileged in March to attend the grand opening of the Rotary Heritage Library at the Redlands Museum. Opened by historian and former Capalaba Rotary Club president Col Sutcliffe, the event marked the beginning of the Rotary District 9630 Conference at the Redland Performing

Art Centre which hosted more than 1500 Rotarians over three days. The library adds another facet to the already extensive displays, art and exhibits at the museum. It is definitely a must-see for locals and tourists but be sure to allow a few hours.

Caring for environment

Council is committed to improving our environment and helping wildlife, with almost \$10,000 recently provided in conservation grants.

A major beneficiary has been Victoria Point's Egret Colony Wetlands Bushcare Group to address urban impacts at the wetlands.

It will help the dedicated band of Bushcare volunteers to treat invasive weeds, plant local native species and remove rubbish.

Other grants will go towards outdoor enclosures and equipment to help rehabilitate orphaned, injured and sick possums, as well as rescue and transport injured wildlife.

Victoria Point Reserve gets a facelift

In March this year, Council contractors replaced the entire concrete sleeper wall in the lower carpark at the Victoria Point Reserve.

As one the most visited places in our City, it is important that this area be maintained to a high standard.

Your rates fund millions of dollars' worth of infrastructure that requires renewal across our city every year. This particular job was not budgeted for until next year but I requested that it be brought forward as the wall had become quite dilapidated.





Helping community

I was thrilled to see the seniors at the Victoria Point Community Hall proudly wearing their new uniforms that I helped provide through a grant.

The visit was made even more special by the fact it was Bess Harding's 96th birthday. Bess has been a resident of Salford Waters, Victoria Point, for the past 15 years and recalls with fond memories the official opening of the Sydney Harbour Bridge on her 10th birthday in 1932.

President Frank Mead said the seniors' club now had 75 members and continued to thrive.

I have been pleased to be able to help a range of very worthy organisations through my small grants program recently.

These include:

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| Boomerang Bags | \$300 |
| Victoria Point High P&C Association | \$370 |
| Victoria Point Senior Citizens Club | \$1290 |
| Victoria Point Magic Football Club | \$1000 |
| Redlands Netball Association | \$1000 |
| Bayside Masters AFC | \$2500 |
| Volunteer Marine Rescue | |
| Victoria Point Association | \$2500 |
| Coochie Surf Life Savers | \$3000 |
| Cleveland Senior Citizen's Club | \$300 |
| Eprapah Scouts | \$715 |
| Redlands Easter Family Festival | \$1000 |



LOOKING GOOD: Seniors' club members in their uniforms and birthday girl Bess Harding.



Subdivision deferred

An application for a 270-lot subdivision off Clay Gully Road and Brendan Way, Victoria Point, has been deferred until a Council-led structure plan is completed for the whole emerging community zone between Bunker Road, Double Jump Road, Brendan Way and Clay Gully Road.

This will provide an opportunity to develop a structure plan that guides future growth in the area, including identifying the state infrastructure we need to accommodate this growth.

A Council-led structure plan across the entire development area will address the issues that piecemeal development potentially could fail to deliver.

Many of the roads in and out of the planning area are state roads and Council will also write to the State Government to ask for their input into the structure plan.

Councillors considered that approval of the development at this time would be premature until there was further certainty regarding the likely development of the surrounding area.

Open space

Victoria Point's Poinciana Avenue Park is getting a makeover to make it more attractive to local families and visitors. Weather willing, it should be completed by about the end of May.

Meanwhile, despite weather delays, the upgrade of the popular Thompson's Beach area is underway, with work proceeding on the groynes and beach restoration. We apologise for any inconvenience during construction which is scheduled to be complete by July.



Fundraiser on again

The date is set for one of the city's favourite fundraisers, with the Redlands Annual Community Breakfast to be held on Friday, 20 April, at the Redlands RSL, Cleveland.

Every year I am amazed by the generous support of local businesses, community groups, schools and individuals who dig deep to support some of our highly valued charity organisations.

Funds raised last year were donated to the Redlands Centre for Women. This year, the funds raised will be distributed equally to Redlands Community Centre, Capalaba, and The Cage Youth Foundation, Redland Bay.

I would like to thank the team at Victoria Point Community Bank Branch of the Bendigo Bank and JJ Richards, who are major supporters of this event.