

Terms and conditions for use of computers in the Library

All customers using the Library computers are expected to do so in a responsible manner.

The terms and conditions of use include:

- Use of the resources for educational, informational and recreational purposes only: not for unauthorised, illegal or unethical purposes
- Not displaying offensive or inappropriate material. This can include, but is not limited to, pornography, hate sites and sites featuring gratuitous violence
- Not attempting to exploit what is essentially a community resource, for commercial purposes
- Not intentionally making unauthorised copies of copyright protected material or infringement of licence agreements and other contracts
- Not attempting to modify or gain access to files, passwords or data belonging to others
- Not attempting to seek unauthorised access to parts of the system or software or to damage or alter software on the network
- Not attempting to make any changes to the setup or configuration of the software or hardware
- Refraining from deliberate propagation of computer viruses
- Inappropriate use of email services, such as spamming

Misuse or abuse of the computer facilities will result in the suspension of access privileges. Please note your Internet usage will be monitored.

Internet information

The library assumes no responsibility for the quality and content of the information available via the Internet. As information consumers, users will need to evaluate for themselves the validity of information accessed. Parents and guardians are advised that material on the Internet is uncensored. It is not possible for the library to successfully verify the vast amount of information available and library staff are not responsible for supervising individual Internet sessions.

Staff assistance

Staff will assist clients in getting started on the Internet and with the other available applications. However the library cannot guarantee ongoing assistance with searching or extensive support with the use of other applications.

Registering your booking

A booking must be made at the self-serve Computer Booking Station. You will require your library card to make this booking. Limits will apply to the amount of time you are able to book each day.

Virus checking

The virus software installed on the computers will perform a scan of customer USBs when linked to the computer network. The virus software will clean, delete or quarantine corrupt files found on your USB.

Filtering

Redland City Council applies filtering software to the Library's computer network to prevent access to inappropriate content for viewing in a public library and Internet sites that contain viruses or malware.

Printing

The booking system requires clients to pay and use the Coin and Bill Acceptor (CBA) before the release of printing. A maximum of \$10 may be deposited in your account for use at the computers. The CBA will give change but does not take \$20 notes and above.

Security of information

Although the utmost care will be taken to ensure the protection and security of personal files and data the library assumes no responsibility for any loss or damage to data.

Downloading

Users must not download software from the Internet onto the library computer. Unauthorised software must not be executed on the library computer. Data downloaded from the Internet may contain viruses. Every user is responsible for maintaining virus software on their home computer.