

## Survey – Trial Waste Incentives Program

As part of its new waste management strategy, Redland City Council is rewarding residents who minimise their waste by initiating one of two incentives.

To qualify for the trial program please complete **all sections** of the following information:

Name:

Phone:

Property owner name: \_\_\_\_\_

**\* (Please read the terms and conditions and complete the statement overleaf)**

Address:

Suburb:

Postcode:

1. **\* I am responding to this survey as :**

- Owner/occupier    Renting (tenant)   **(If renting please ensure the property owner signs overleaf.)**  
 Other (please specify)

2. **What incentive program would you like to participate in?**

- Downsize waste bin to 140 Litre   **OR**    Refund off gate fee for clean separated greenwaste (receipts attached)

3. **Which of the following best describes your residence?**

- Permanent    Temporary    Holiday/seasonal    other (please specify)

4. **How many people usually reside at the property?**  Adults    Children

5. **How do you currently dispose of your green waste?**

- Mulch or compost at home    Burn    Waste transfer station    Wheelie bin    other (please specify)

What do you currently do to minimise waste?

What will you do differently to minimise waste in the future?

What does Council need to do to encourage more people to recycle their greenwaste effectively?

Where do you think Council should focus on reducing waste for Redlands residents in the future?

Would you like to receive Council's newsletter on new waste strategy implementation initiatives?  Yes  No  
If yes, please provide your email address: Email address: \_\_\_\_\_

**If you require assistance or further information regarding the content of this survey please call 1300 362 036**  
**Please return completed form to Redland City Council, Waste Operations Unit, PO Box 21, Cleveland, QLD 4163**  
**Or complete on-line survey [www.redland.qld.gov.au](http://www.redland.qld.gov.au)**

### Terms and conditions

#### Downsizing of wheelie bin from 240L to 140L incentive:

I, \_\_\_\_\_, request Redland City Council replace the current 240L waste bin located in my property (as mention overleaf), for a 140L waste bin. I am the owner of the property and have read and accepted the terms and conditions below.

1. The trial incentives program is for a period of 12 months from 1 July 2010 to 30 June 2011.
2. The application must be completed by the ratepayer. Tenants must get the property owners permission.
3. The survey must be completed before bin swap can occur and lodged with Council's Waste Operations Unit between 1 July 2010 and 30 June 2011.
4. One incentive per household for the period 1 July 2010 to 30 June 2011. You can not downsize your bin if you have already claimed for a greenwaste refund as part of this trial;
5. You will receive a \$32 discount on the one-off bin establishment charge of \$60 – you will only pay \$28. You will also save \$52 (mainland residents) \$55 (island residents) on the annual waste and recycling utility charge for the 2010/11 financial year.
6. Residents who apply for the wheelie bin incentive will have until 31 October 2010 to apply to receive a full reduction in the waste and recycling utility charge. From 1 November 2010 the reduction will be applied at the time of application.
7. If you decide to revert back to a 240L waste bin, a \$60 bin establishment charge will be levied and ongoing rate charges will be applied for the larger bin.
8. The incentive does apply to new services if residents choose to take up the option of a 140L waste bin at the commencement of the service. The swap is on a one-or-one basis (i.e. your current 240L waste bin for one 140L waste bin).
9. Adjustments on the waste and recycling charge will be shown on the next rate notice, i.e. \$32 discount off the bin establishment fee and the reduction in the waste and recycling charge.

#### Clean, separated green waste incentive:

I, \_\_\_\_\_, have attached my receipts for tipping clean separated green waste and request Redland City Council to refund up to the value of \$16. I am the owner of the property and have read and accepted the terms and conditions below, or I have assigned this to my tenant, named overleaf.

1. The trial incentives program is for a period of 12 months from 1 July 2010 to 30 June 2011, unless Council resolves to continue the incentive.
2. The application must be completed by the ratepayer. Tenants must get the property owners permission.
3. To be eligible for this incentive you must complete the survey overleaf, attach your clean separated green waste receipts up to the value of \$16, and forward to Council in the pre paid envelope provided.
4. Refunds will be paid within 28 working days from the receipt of the survey and attached validated greenwaste receipts.
5. One incentive per household for the period 1 July 2010 to 30 June 2011. You can not claim for greenwaste if you have already downsized your bin as part of this trial;
6. The clean separated green waste tipping equates to:
  - 4 free tipping loads in a car or station wagon
  - 2 free tipping loads in a utility, van or car with trailer,
  - 1 free tipping load in a utility and trailer or van and trailer.
7. Council can only refund if valid receipts are returned with the completed survey.
8. Residents must note they can only apply once for a refund, if a refund is being applied for that is less than \$16 maximum, the resident will not have the opportunity to receive a further refund.

**The funds will be deposited into your nominated bank account via electronic funds transfer (EFT). Please provide your bank details below:**

BSB:	A/C no:
Bank:	Account name:

**Information Privacy Act 2009** - Redland City Council is collecting your personal information in order to establish a Trial Waste Incentive Scheme. Your participation is voluntary. The information will only be used by authorised Council officers for the purpose of assessing your eligibility to participate in the scheme, the management of the scheme and ensuring our records are accurate. Your information will not be given to any other person or agency unless you have given us permission or we are required by law to do so.

**Please return completed survey in the pre paid envelope provided**

<b>Office Use Only</b>	
<b>CRWR #:</b>	<b>Date sent to Cash Management:</b>